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First Looks: New
\$2,500 Apple
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**Not Just for
Artists:** Four
Illustration
Packages

**NETWORK
EDITION
MAGAZINE**

Stackable Hubs:
11 Solutions Make
Networking Flexible
And Affordable

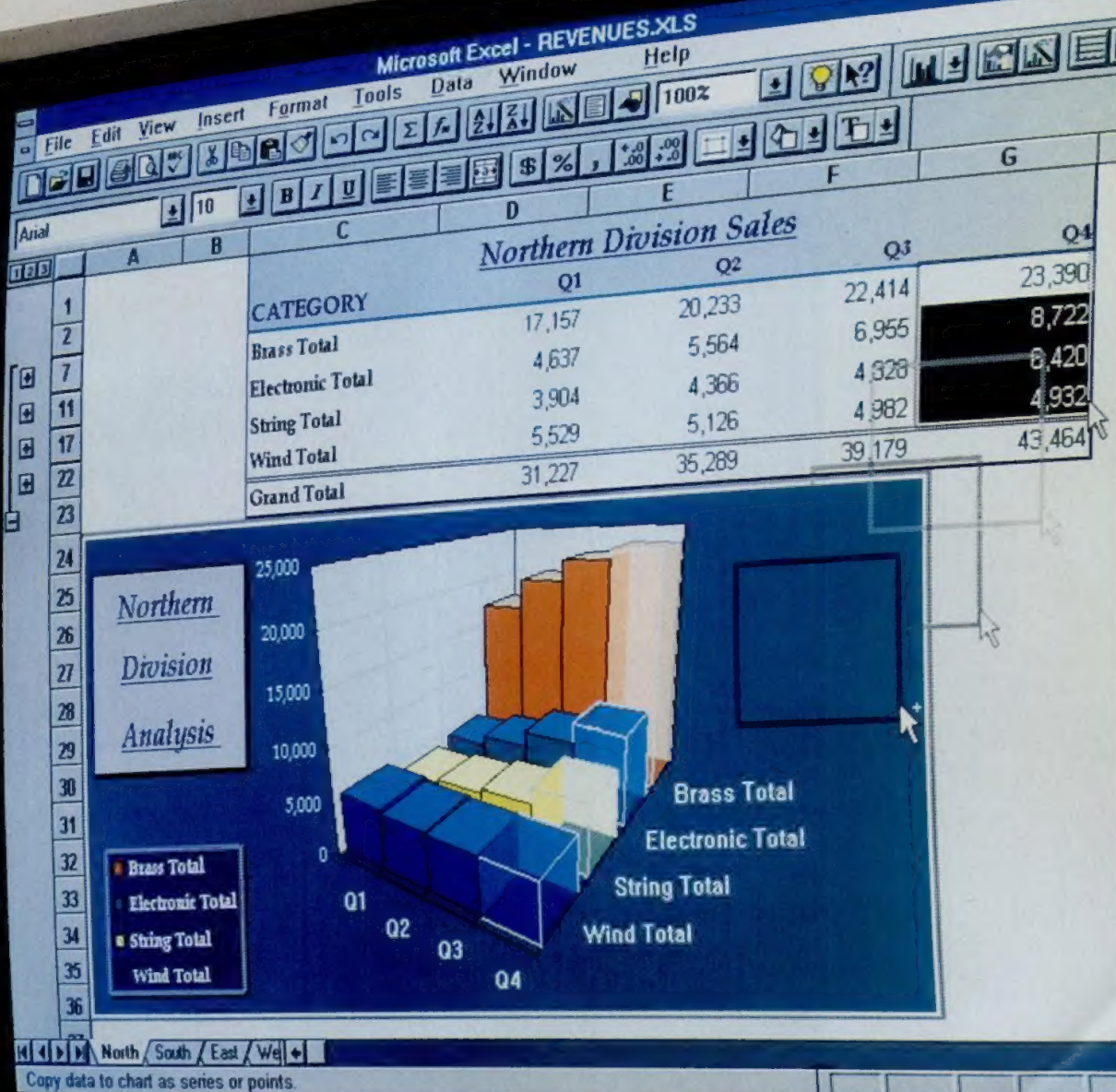
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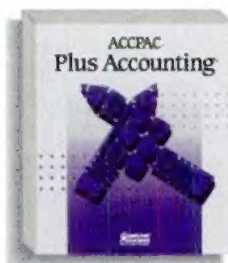
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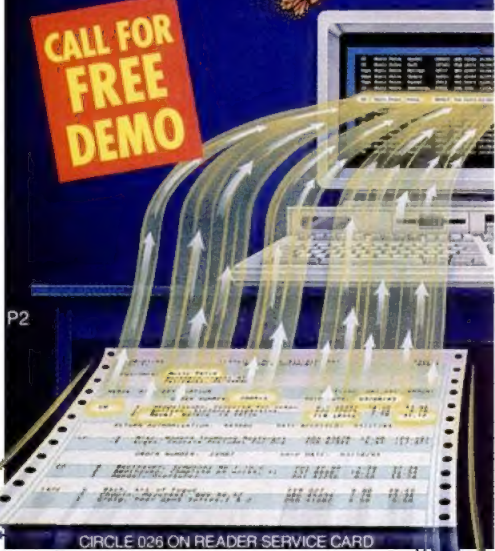
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CIRCLE 026 ON READER SERVICE CARD

Inside

You can always get a quick snapshot of the computer industry by perusing the table of contents for this magazine. This issue reflects several important trends. The first is in our cover story on Pentium PCs ("Pentium: The Second Wave"). Intel an-

nounced the successor to the 486 in March 1993. After delays in production and several technical glitches, the first real machines are finally trickling into the channel.

The tests we've run on the 11 systems in this review show that while the Pentium PCs are faster and will give you a definite speed boost, they're not yet the screamers we'd like. One reason is that vendors are still struggling to design machines that make the best use of these new

chips. And there are competitors in the wings: Intel's own clock-tripled 486s, IBM's Blue Lightning, alternatives from AMD and Cyrix, and the new PowerPC chips from Apple, IBM, and Motorola. The CPU arena, once dominated by Intel, is suddenly crowded—and exciting.

Our coverage of Windows-based low-cost accounting software ("Windows of Opportunity") reflects another important trend—more ease of use—and deeper penetration of PCs into small business. For a long time, the industry worried that it was too focused on the Fortune 500 and not reaching the many small businesses that provide the bulk of jobs. Lower software prices—and ease of use—have largely

solved that problem. And as our software team shows, while these programs may be easy to use, you really *can* run a business using them. The article on stackable network hubs ("A Hub Above") reinforces the growing importance of PCs in the enterprise.

Finally, our article on illustration software, "A Picture in Time," reminds us of the spreading reach of the PC. Several years ago, no decent artist would be caught dead near an Intel-based machine. These reviews show why the Mac is feeling the heat. *PC graphics* is no longer an oxymoron.

This is my last Inside column. I'm leaving to edit another publication. It's been a great catbird seat. Best wishes to all!

—Joel Dreyfuss



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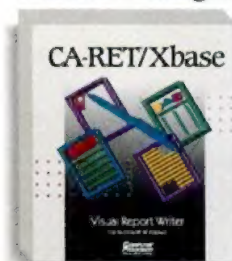
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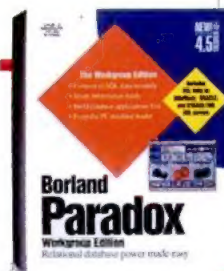
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CIRCLE 285 ON READER SERVICE CARD

UP FRONT

Inside

An industry snapshot.....4

Letters

Don't Touch My Game Machine19

Trends

- Mainstream 3-D
- Tax software hooks new users
- On-line services expand
- Houdini: Mac runs DOS29

First Looks

- Microsoft Office 4.0
- Microsoft Word for Windows 6.0
- Two new Apple printers
- Four Mac-to-DOS utilities37

New & Improved

BY ANUSH YEGYAZARIAN61



Read Only

EDITED BY LANCE ULANOFF73

COLUMNISTS

Michael J. Miller

Conversations with My PC.....79

Bill Machrone

Chipping Away at Intel?87

John C. Dvorak

SOHO? Ho Ho!93
Inside Track.....95

Jim Seymour

Breaking the Paper Chain....99

Bill Howard

An Environmental Celebrity Today—and Tomorrow ..105

COVER STORY

Pentium PCs

Pentium: The Second Wave

BY JIM SEYMOUR

Personal computing reaches new heights in terms of power and price with Intel's latest microprocessor—the Pentium. *PC Magazine* examines and evaluates the first 11 Pentium-based systems to **hit the market and** a few of the **alternatives in** the never-ending search for the world's fastest desktop PC110



AcerPower Series 9000.....	120
ALR Evolution V.....	121
American Multisystems InfoGold Pentium 60 NT.....	121
Compaq Deskpro 5/60M.....	127
Gateway 2000 P5-60.....	128
HiQ P66 Pentium Graphics Ultra Station.....	135
IBM ValuePoint P60/D.....	136
Insight Pro Pentium-EISA.....	136
MSE Pentium-P.....	142
Tangent VL-P560.....	155
Unitek UT-Pentium60LB.....	157

Editors' Choice.....	112
Highlights.....	116
The Heat Is On.....	120
Price/Performance Index.....	127
Portable Power Pentium.....	128
Alternatives to the Pentium.....	138
Performance Tests.....	146
Summary of Features.....	155

FEATURES



Graphics

Illustration Software: A Picture in Time

BY LUISA SIMONE

Like everything else in the computer industry, illustration software is evolving at a rapid pace. The feature wars have intensified, and the competition has gotten fierce. We examine four packages that offer sophisticated drawing tools and seamless handling of 24-bit color to help boost your creativity to previously unthought-of levels161

Adobe Illustrator for

Windows.....	164
Canvas for Windows.....	177
CorelDRAW.....	186
Micrografx Designer.....	188

Editors' Choice	162
Suitability to Task	164
How We Tested	169
Upcoming in Illustration.....	175
Efficient PostScript Printing	180
Summary of Features	182

Small-Business Accounting

Windows of Opportunity

BY THOMAS WHITE AND KATHY YAKAL
Windows has turned small-business accounting on its ear! Accounting was one of the last strongholds of DOS-based software, but Windows has broken through the walls of tradition, paving the way for a new, easy-to-learn, easy-to-use generation of packages that serve the needs of even the smallest businesses. *PC Magazine* reviews nine programs that promise to take the strain out of keeping your eye on the bottom line193



BestBooks	200
CashBIZ.....	202
CA-Simply Accounting for Windows.....	202
Do-It-Yourself Accounting.....	203
Microsoft Profit	206
M.Y.O.B.....	217
Peachtree Accounting for Windows.....	223

QuickBooks for Windows	227
Service Industry Accounting.....	230
Suitability to Task	194
Editors' Choice.....	195
DOS Accounting Revisited	204
Summary of Features.....	216

Personal Finance Software

Digital Dollars & Silicon Cents

BY GREGG KEIZER

Today's crop of personal finance software programs offer more than just checkbook balancing and bank account tracking. They will even let you pay bills and download stock quotes, allowing you to keep a close eye on your money in the process. And the best packages supply rich portfolio management and sound money advice; you can watch your finances soar. Usability features, as well as extensive reporting and graphing capabilities, are also gaining new ground. In this review, *PC Magazine* looks at five packages that push the category to new limits.....235

Dollars & Sense	238
Kiplinger's CA-Simply Money.....	240
Managing Your Money.....	240
Quicken for DOS.....	244
Quicken for Windows.....	244

Editors' Choice.....	236
Suitability to Task	238
Summary of Features.....	241

Networking

A Hub Above

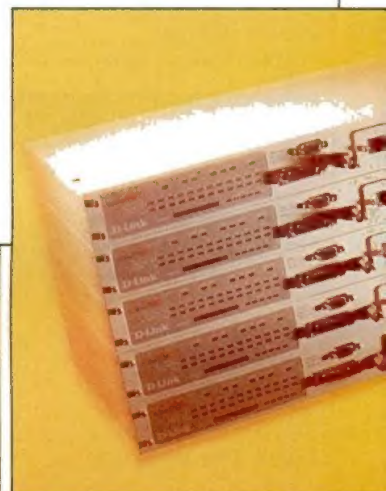
BY JEFFREY L. CARRELL

Is your Ethernet network beginning to outgrow the standalone hubs you bought a few years ago? If your network has been expanding steadily, you should consider turning to stackable hubs. They offer more flexibility than standalone models, and they can be cabled together to give more choices in network segmenting. And although stackable hubs can't handle some of the more complex tasks performed by higher-end enterprise hubs, they can be managed under SNMP-compliant software, giving network managers an affordable, middle-ground solution247

Accton EtherHub-12i.....	254
AsanteHub 1012.....	255
Cabletron SEH-24.....	259
Cameo UltraHub 1000.....	261
Compex TP3000.....	262
D-Link DE-1200.....	265
HP EtherTwist Hub/12.....	265
Intellicom SP-HUB/B.....	270
NetWorth Series 3000 Tri- Segment Stackable Hub	274
SMC Elite 3812TP.....	275
SynOptics LattisHub 2803.....	276

How Hubs Work	248
Editors' Choice	249

Highlights	250
Evaluation Procedures.....	253
Suitability to Task	254
Summary of Features	258
More Power, More Complex	262
Variations on a Hub	263



NETWORK EDITION

Follows page 276

On the Road to ATM

BY NICK LIPPIS AND JOHN MORENCY

Hub vendors may have announced their ATM strategies, but how are you going to migrate your existing hub into the world of ATM? *PC Magazine* examines the plans of Cabletron, Chipcom, and Synoptics.....NE1

First Looks

- HP Open View for Windows 7.1 ..NE13
- NetWare Connect 1.0.....NE13
- Lannet LanSwitch 208 Module ..NE22
- Xircom Pocket Ethernet ModemNE23

New & Improved

- Call Connection ManagerNE25
- NetWare for LAT.....NE25

- Intelligent Messaging for Unix..NE28
- Cabletron ESX-MIM.....NE28
- Trak/Report 2.0NE28

Lippis on Networking

The Router Meets Jurassic Park ..NE31

Derfler & Greenfield

Searching for the Right Modem StandardNE33

TECHNICAL COLUMNS

User-to-User



BY NEIL J. RUBENKING

A DEBUG script that lets you load COMMAND.COM into upper memory; a batch file that runs CHKDSK on more than one disk drive and prints a report of the results277

Tutor

BY JEFF PROSISE

A Look at Graphics Drawing Algorithms.....281

Corporate Developer

BY SAL RICCIARDI

Database Design: Redundancy and Normalization.....285

Toolkits

BY NEIL J. RUBENKING

AccuSoft: Instant Image Processing.....289

Environments



BY CHARLES PETZOLD

Extended Pen Creation Under Windows NT.....291

Power Programming

BY KAARE CHRISTIAN

C++ Template Technology297

Utilities



BY BOB FLANDERS &

MICHAEL HOLMES

Spy on DOS Programs with Informer.....302

Solutions

Peripherals

Finding drivers for high-resolution displays; reducing the time it takes to do large print jobs; emulating an Epson printer on a LaserJet309

Operating Environments

Creating EDLIN scripts using EDLIN; loading DOS TSRs from a Windows DOS box.....312

Word Processing

Running DOS commands from within WordPerfect 5.1.....314

Spreadsheets

Hiding rows in Lotus 1-2-3 for Windows 4.0.....320

Databases

An easier way to move a Paradox table to a different directory322

Graphics

Troubleshooting incompatible printer emulations.....322



Languages

How BASIC programs can pass information between DOS and Windows.....322

AFTER WORDS



The Berenstain Bears make their PC debut (page 412).

After Hours

- Bringing up baby: programs for new parents
- The Berenstain Bears learn at home
- Football sims
- Arcade mania! Three hot new pinball games.....412

Abort, Retry, Fail?

BY DON WILLMOTT416

ALSO IN THIS ISSUE

Direct Marketing Connection	309
Marketplace	377
Premier.....	377
Classified.....	387
Business Cards.....	401
Reader Service Card	399
Index to Advertisers.....	407
Advertisers' Product Index	408
Coming Up	410
Editorial Product Index	411

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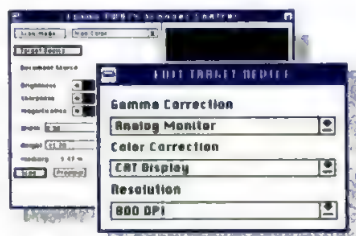


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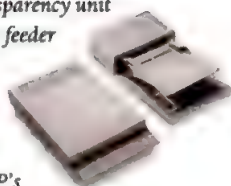
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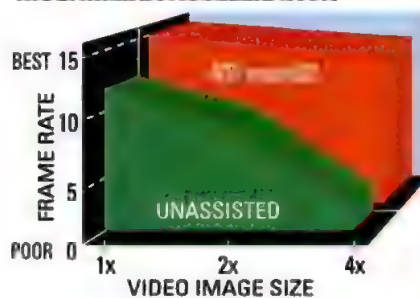
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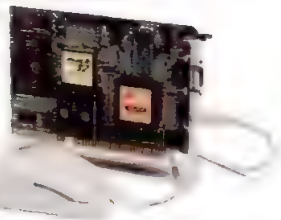
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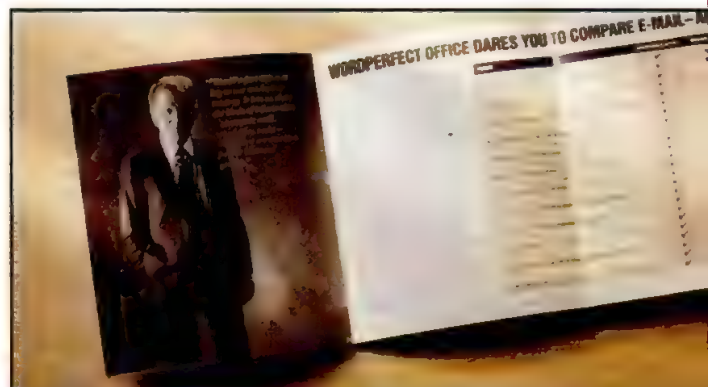


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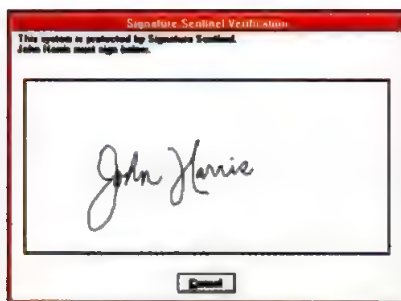
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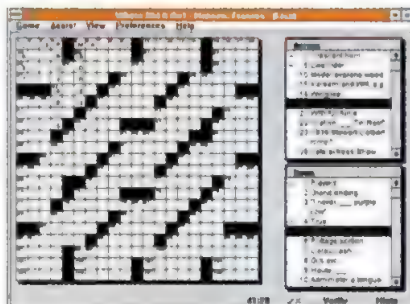
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2. Aldus FreeHand, Aldus Corp.
3. Micrografx Designer, Micrografx Inc.

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1. CorelDRAW, Corel Corporation
2. Fractal Design Painter, Fractal Design Corp.
3. Aldus PhotoStyler, Aldus Corp.

Type Special Effects

1. CorelDRAW, Corel Corporation
2. MakeUp, Blistream Inc.
3. Adobe Type Align, Adobe Systems Inc.

Clipart Collections

1. CorelDRAW, Corel Corporation
2. Images With Impact, 3G Graphics Inc.
3. Presentation Task Force, New Vision Technology Inc.

Favorite New Product

1. CorelDRAW, Corel Corporation
2. LaserJet 4, Hewlett-Packard Co.
3. Fractal Design Painter, Fractal Design Corp.

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Letters

PLAYING GROWN-UPS' GAMES

In John C. Dvorak's column "Game Machines: Trend or Fiasco?" (November 9, 1993), it was mentioned that the Commodore Amiga is a failed game machine. I was programming on PCs for many years before I was introduced to the Amiga. Now that I have programmed on both platforms, I can truthfully state that the Amiga is a superior computer. Your beloved PC will never evolve beyond the 1970s technology with which it was designed.

Kenton A. Groombridge
Fort Belvoir, Virginia

Once again, Dvorak wouldn't know a superior computer system if it hit him on the head. He states that the Amiga was "a super game machine" that "failed miserably," but the Amiga was never meant to be a game machine. The Amiga still has video graphics capabilities superior to those of PCs, and has enjoyed success in the highly specialized niche of movie special effects and animation.

Clark Carty
Toledo, Ohio

Dvorak has downplayed the arrival of the 3DO system, but in doing so, he is ignoring the wealth of potential use for such a machine. Aside from the 3DO's educational and social possibilities as a stand-alone infotainment box, this may just be the ultimate platform to unite all CPUs, operating systems, buses, clock speeds, and just about everything else that's incompatible in modern microcomputers. 3DO is a uniform, comparatively low-cost, user-friendly, ecological, and fun device that can truly bring all users into the next dimension.

Christian de la Pointe
Chesapeake, Virginia

Where has Dvorak been for the past few years, during which a substantial part of the world abandoned the command economy in favor of a market-driven economy? His vituperative attack on the 3DO and other game machines would be absurd if it weren't so egotistical.

Market forces of supply and demand



Market forces should determine the role of these new game systems.

should determine if there is a place for these new game machines. If the next generation of game machines fail, it should be due to lack of demand, and not the vitriolic pen of a columnist.

David J. Taylor
Moss Beach, California

In condemning game-only machines, Dvorak is not considering the advantages to a game-only machine versus a computer. Unlike the personal computer, game machines are conducive for families. They can hook up to your television, which offers the convenience of a large screen and proximity to the living room floor.

Scott K. Sheck
Gaithersburg, Maryland

MULTIMEDIA PCS SOUND OFF

I was amazed at the wealth of information to be found in a single issue of *PC Magazine*. The October 26, 1993, issue offered an in-depth evaluation of multimedia PCs ("Multimedia: Sight & Sound") that was particularly useful in assisting your readers, as consumers, to maneuver through the often confusing maze of multimedia system choices.

Carolynn Ranfile
Westwood, New Jersey

In your review of multimedia computers, you failed to emphasize the importance of the MPC certification. Also, it was not clear from your article which, if any, of your reviewed computers were MPC certified. This standard serves a dual purpose: It indicates to consumers a machine's ability to perform at a minimum level required for running multimedia applications, and it guarantees that MPC-endorsed software will run on similarly certified hardware.

Douglas Boyd
Sugar Land, Texas

Though your multimedia PC story was very helpful for advice on local-bus controllers, why didn't you review a multimedia system with Intel's PCI architecture, given that it is considered better (in terms of data throughput, expandability, and future compatibility) than the VESA local-bus standard?

Harvey C. Clowers
Buffalo, New York

• **Firstly, we feel MPC is an outdated standard certification that tends to run at least a year behind software and hardware development. The first PCI machines we've received for testing are reviewed in this issue (see "Pentium: The Second Wave").—Ed.**

TO EACH HIS OWN

The story "Documents Take Center Stage" (November 9, 1993) contained the following gem on WordPerfect 6.0 for DOS: "You may wonder why anyone with the hardware muscle to run it efficiently hasn't moved to Windows."

What kind of computer was that person using? Anyone running Windows 3.1 with a large font selection is familiar with the lengthy wait for Windows to load all of those fonts. Yet, after configuring my new WordPerfect 6.0 for DOS, the response time is virtually instantaneous. And when I need to add graphics to a document, I can do so quickly and easily.

Wanda Adams
Half Moon Bay, California

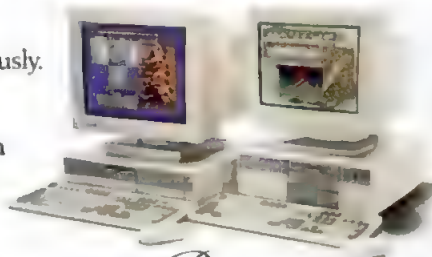
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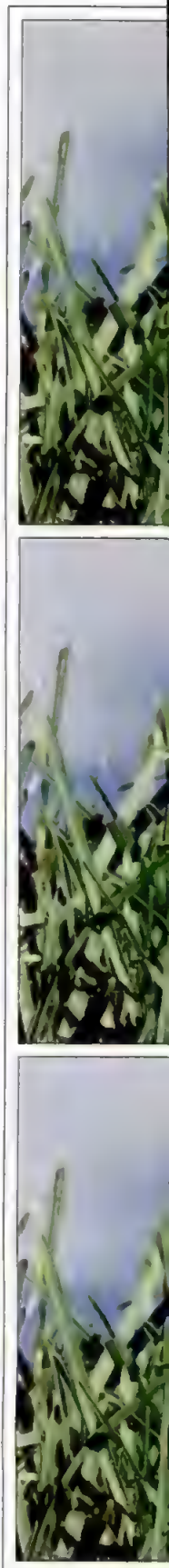
they *ever* be fast enough?) And you'll also have



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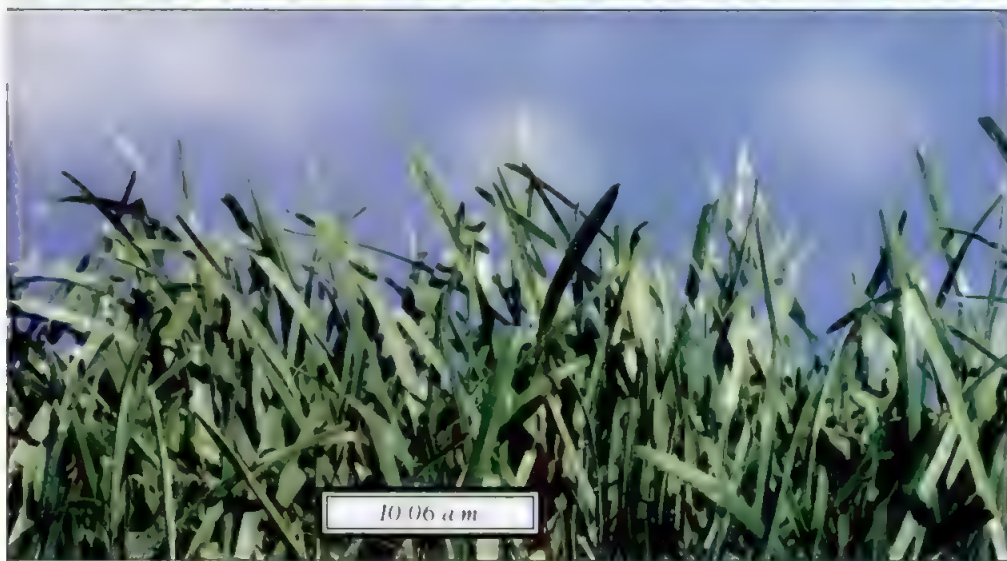
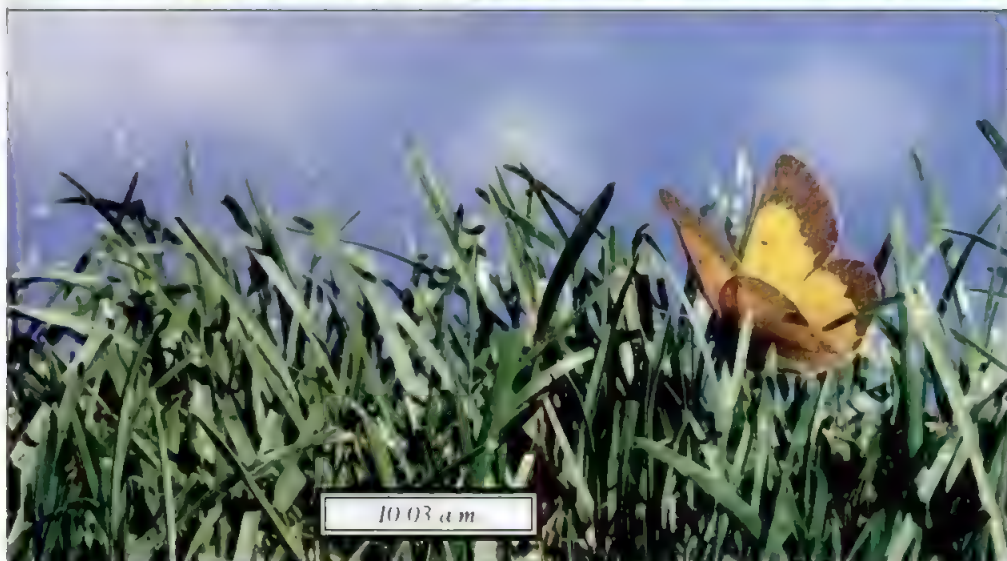
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LETTERS

I was astounded at your seemingly good recent review of WordPerfect 6.0 for DOS. After over five years of happily using different versions of WordPerfect products, I am now having trouble with almost everything I try to do that involves editing WordPerfect 5.1 files or using WordPerfect Presentations 2.0 graphics. Plus, WordPerfect 6.0 is extraordinarily slow (even with a 486DX/33), especially if you're trying to do a simple spreadsheet.

Vern Larson
Camarillo, California

After looking over the numbers listed under "disk space used by default installation" in your roundup of word processing software, I am concerned by the increasingly large hard disk space requirements for new programs. Already up to 16MB and still spiralling upward, the next generation of programs are draining to users' resources.

Richard John Mann
Portland, Oregon

THOUGHT I SAW A THINKPAD

I read the review "IBM's ThinkPad 750C: A Good Thing in a Lighter Package," (First Looks, November 9, 1993) with more anger than envy. Last February, I agreed to move back to Chicago from Fort Lauderdale, not for promises of wealth or power or sunshine, but because the job offer included a ThinkPad 700C. Well, to make a long story short, a string of leads and postponements continued through October, when IBM finally admitted that the 720C, which in the interim had already replaced the earlier model, had turned into vaporware in its truest sense and no machine would be forthcoming in the immediate future.

So as I prepare for my first cold winter in seven years, I am curling up with an alternative machine from another vendor, and though I am becoming more proficient with the built-in trackball, I still occasionally have IBM TrackPoint II fantasies.

Harry I. Shuman, M.D.
Chicago, Illinois

JUST ANOTHER GADGET?

John C. Dvorak mentions a business-card scanning product in his Inside Track for your of October 26, 1993, issue, and raves, "I need this product!" My only question is, what for?

How long would it take Dvorak to type a card into a PIM or electronic organizer? One minute, perhaps 2 minutes at the most, hardly enough to justify the cost of a specialized business-card scanner. The old-fashioned address book can still do a sufficient job in tracking business cards. I think Dvorak's normal, pragmatic streak must have taken a vacation while, as the rest of us often do, he became enamored of a neat technology solution that is really looking for a problem to solve.

Richard G. Shallhorn
Markham, Ontario, Canada

THE MATERIAL GIRL'S MATERIAL WORLD

As I was turning the pages of your issue of October 26, 1993, the headline for the First Look of Virtus WalkThrough for Windows jumped out at me. I was suddenly struck by the likeness of the headline to a particular, annoying tune that Madonna sings in a whiny voice: "Be in an im-ma-ter-ee-al world...." What a novel idea—virtual multimedia. I commend your innovative use of popular music to enhance the reading experience, but I do have one request. Next time, choose a better song. The one chosen here is too irritating, and the melody—if it can be called that—subsequently buzzed around inside my head like a fruit fly all day long.

Paul J. Camp
Conway, South Carolina

ON BIG BLUE'S BLUES

I was somewhat mystified by the Read Only review of "Big Blues: The Unmaking of IBM," by Paul Carroll (November 9, 1993). As an IBMer in the late 1960s, I always had nothing but good feelings toward Big Blue. However, I think that Carroll's book hit the nail on the head. What the reviewer missed was the fact that Carroll has documented one of the tragic results of corporate arrogance, myopic management, and a complacency often attributable to a lack of competition.

Contrary to what the reviewer noted, the insights offered by Carroll leap off the

page. Carroll's book is about one of a long line of American corporate tragedies beginning with AT&T, moving through General Motors, and arriving at IBM. The book isn't about the computer industry; rather, it's about a company's failure to adapt to changing markets.

Peter D. Nugent
Kansas City, Missouri

PENTIUM MISUNDERSTOOD

In response to Jim Seymour's article "Misunderstanding the Pentium" (October 26, 1993), I have to wonder what Seymour is thinking by endorsing clock-tripled DX3s and clock-doubled Pentiums while dismissing the Power PC? *PC Magazine's* June 15, 1993, story "The New PCs" heralded the case for RISC, proving its superiority to the current state of the art in CISC design—the Pentium. The Power PC and other RISC designs will do more than make a dent in the market in 1994, and I expect that the Power PC may very well determine the course of computing for the next decade.

Johnia Keys
Boise, Idaho

CORRECTIONS AND AMPLIFICATIONS

In our review of Premia Corp.'s programmer's editor, Codewright for Windows (October 12, 1993), we said the Codewright engine could be used within your own applications without paying royalty fees. This statement is misleading, as you may write programs that rely on the presence of Codewright, but users of these programs must have licensed copies of Codewright in order to use them. To distribute portions of Codewright with your applications, you must have an OEM agreement.

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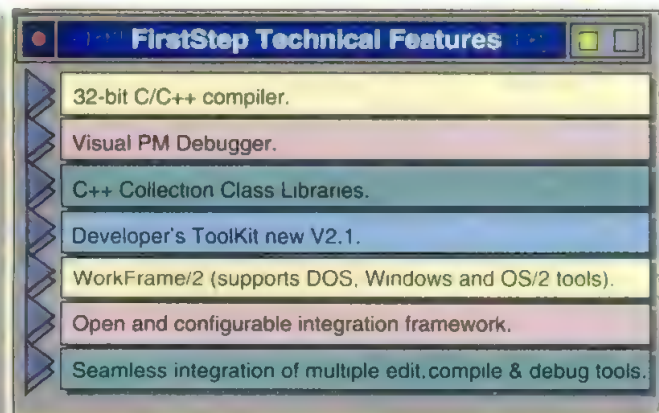
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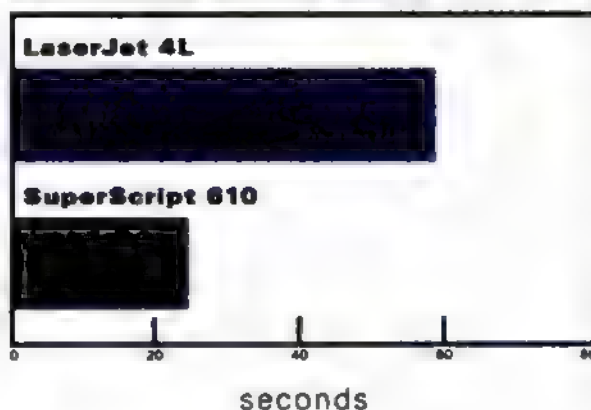
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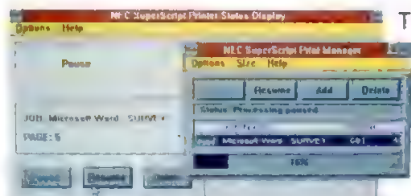
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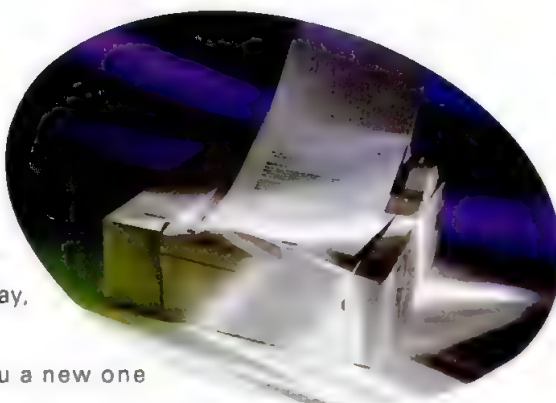
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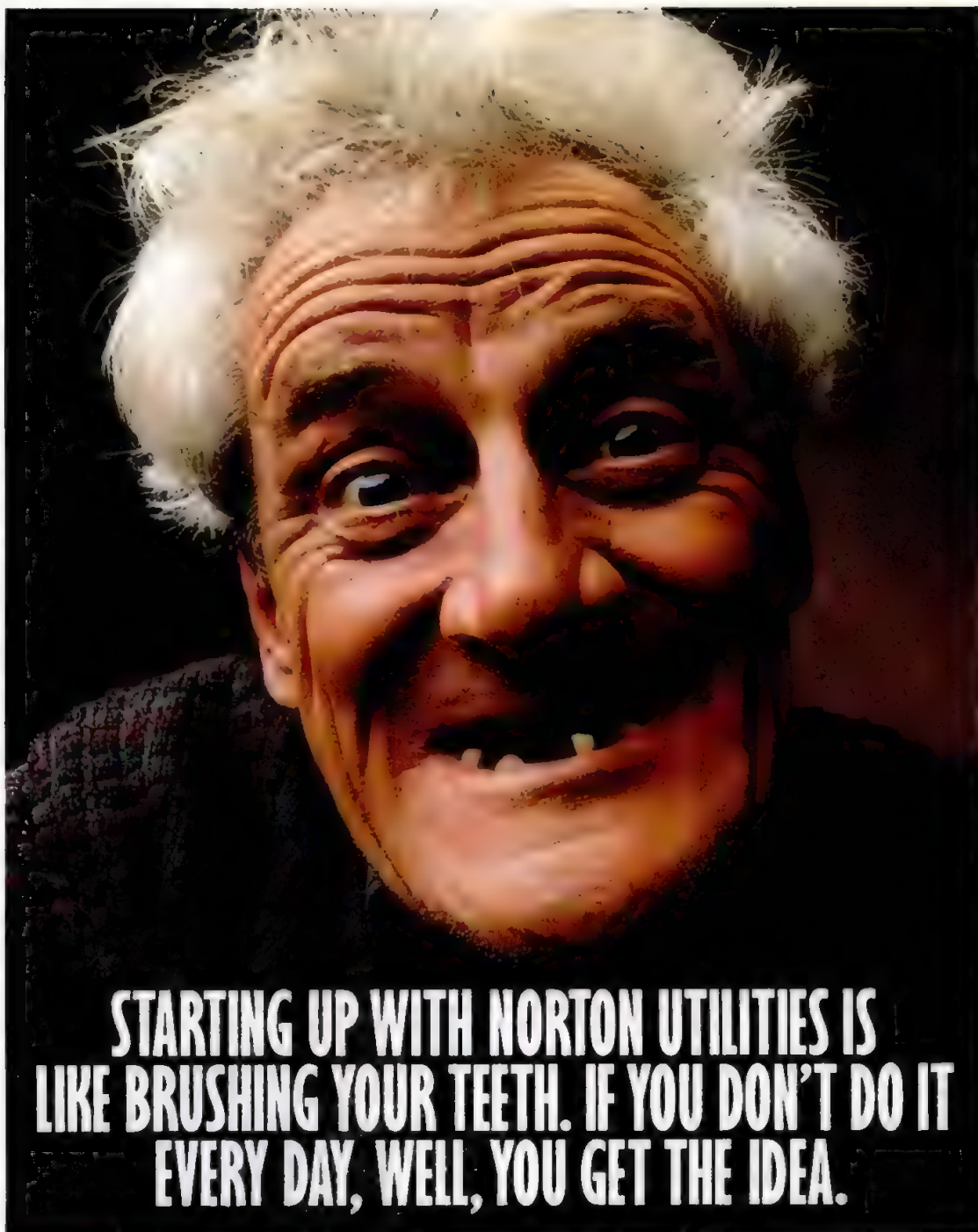
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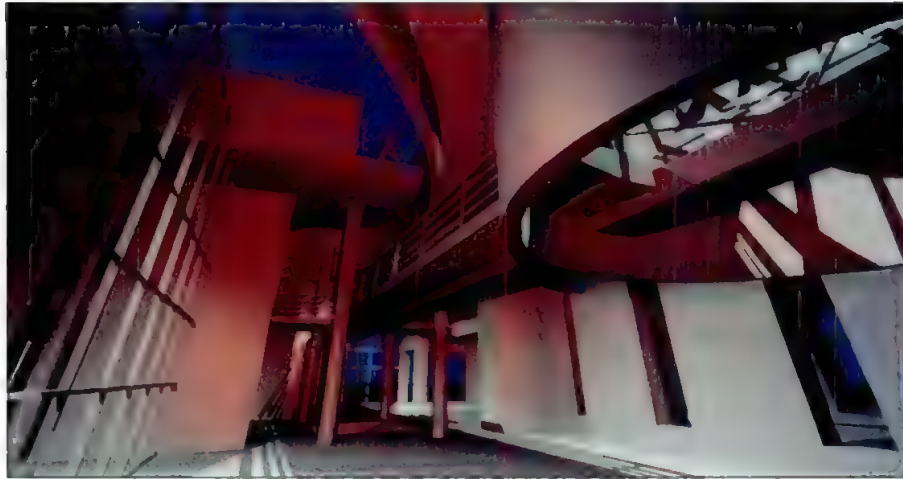
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Trends

TRENDS & TECHNOLOGY SHAPING THE PERSONAL COMPUTER MARKET

Mainstream 3-D

Stepping into interactive visualization.



What happens when you break through the boundaries of a two-dimensional workspace and enter an interactive three-dimensional environment displayed on the flat surface of a piece of glass? You may soon find out, thanks to recent initiatives that are charting the course for interactive 3-D on the desktop and con-

vincing us that we want it there. The forces shaping the 3-D future are the adoption of new processors such as the Pentium and the PowerPC, which can speed matrix transformations essential to interactive 3-D; the falling prices of ever-faster graphics boards; and the development of 3-D software standards. Fueling it all is our insatiable appetite for entertainment.

To consumers, 3-D means the cool computer-generated graphics seen in movies like *Jurassic Park*. At the most fundamental level, it's the addition of the z-coordinate for depth to the vertical (y) and horizontal (x) planes of an image that you can manipulate in real time. In contrast to precomputed frames of animation, 3-D objects are con-

structed of rendered polygons with vertices that you can manipulate in real time.

So what's it good for? Computer-aided design, industrial design, visual simulation, animation, film, video, virtual reality, training, and life sciences. But the first revolution will be in 3-D games.

As computer-game junkies and CAD users know, 3-D is not new, but it's always been complex, expensive, and slow. That's all changing, thanks to several initiatives that are rapidly bringing interactive 3-D from the elite workstation world—where cars and buildings are designed—into the mainstream. Initially an enabling technology for entertainment and games, 3-D also offers a way to weave a more natural, intu-

itive interface into the base computing platform and to visualize abstract data such as stock market trends. Efforts are also underway for a 3-D interface to the television set-top box, a future home appliance for managing new tasks such as decompressing digital signals and taking care of requests from couch potatoes. "Within five years, I guarantee you'll be seeing this stuff in your home," says Ken Morse, multimedia technologist at Kaleida Labs, where he's working on a standard for the creation and delivery of multimedia.

Recent steps indicate that it may be sooner. The Video Electronics Standards Association (VESA) has established the Advanced Graphics Interface committee, for which 48 companies are working on a low-level system programming interface that specifies how pixels and 3-D polygons are rendered to the display. A graphics library called OpenGL, which created 3-D effects only on Silicon Graphics workstations, is now available across multiple platforms and is expected to be included in Windows NT. Autodesk, which uses the term "interactive visualization" to describe the next step in 3-D graphics for design automation, recently bought Ithaca Software and HOOPS, its 3-D development tool that will eventually be part of AutoCAD. And Autodesk's new Cyberspace Developer Kit enables real-time interaction with architectural and other 3-D models.

On the hardware side, prices of video boards have plummeted (a Matrox graphics board with 3-D acceleration that cost \$6,000 a year ago is less than \$1,300 today), and board makers continue to improve chips for high-quality Gouraud shading and rendering, polygon fills, shading, and z-buffering, which recognizes the z-dimension. VideoLogic is working on a low-cost, RISC-based graphics board with workstation-like components, and Media Vision has released its OpenGL Software Development Kit for Windows NT so software developers can get started on 3-D applications.

"3-D is big, and it's only getting bigger," says Mason Woo of Silicon Graphics. "It's an enabling tool for a class of technologies, some of which we haven't even thought of," says Steven McGeedy of Intel. Once you get used to working in 3-D, you may never want to go back.

—Carol Levin

Pipeline *By Robin Raskin*

Taxing Times

In a year in which operating lean and mean is a central theme, let it not go unnoticed that the top vendors in the tax software arena are no longer tiny mom-and-pop outfits satisfying the needs of a lunatic fringe. They've become multimillion-dollar companies, working fast and furiously to hook new users on the world of personal finance computing.

With key players in various states of upheaval, this will be the year that determines which of the companies owns the hearts and souls of personal finance consumers. ChipSoft (maker of TurboTax) is moments away from merging with Intuit (maker of Quicken),



transforming both into one personal finance giant. H&R Block (owner of CompuServe and the single largest filer of electronic tax forms in the country) has nearly finished its acquisition of MECA Software (maker of TaxCut and Managing Your Money). The infusion of resources from H&R Block will help MECA take on the formidable Intuit/ChipSoft machine. Computer Associates, new to the tax software category, has entered the fray with fanfare, bringing with it a \$9.95 version of Simply Tax. And a considerably less wealthy Parsons Technology is giving 250,000 free copies of Personal Tax Mate on a first come, first serve basis.

Each of the vendors is keeping the long term in mind. When it comes to tax software, upgrades to next year's releases are more necessity than choice. Marketing is complicated by the

"head start" versions, which ship early in the year before the annual rate tables are available and help people get an early fix on what the tax season holds for them. Computer Associates charges only \$9.95 for a head start version of Simply Tax, which contains the 1992 forms along with the 1993 expected rate tables. A coupon and \$3 are all you need to upgrade to the final version. But Computer Associates makes no bones about the fact that next year's version will be sold at a "non-free" price.

Intuit and ChipSoft are keeping a low profile for now. With the papers not quite finished on the merger, ChipSoft is not changing TurboTax's current pricing and packaging. The company charges approximately \$40 for the head start version and will send you the final version for free. But Intuit and ChipSoft have worked closely for years, and you can bet that Intuit's marketing savvy and earnest regard for usability will trickle into TurboTax. The new partnership will bring a tight integration to the packages—bringing us a step closer to the day when you press the "tax" button on your PC and spit out a few forms.

H&R Block (MECA) has the most complicated of the strategies. It'll sell you a \$10 head start version and then charge you another \$30 for the final version. But the head start includes a coupon for a \$10 rebate, which translates to about \$20 for the software. Parsons charges you \$19 to move from the Personal Tax Edge to the full-fledged Tax Mate products.

Today's low prices may produce tomorrow's tax software junkie. Now that personal finance and tax software are so closely intertwined, we are witnessing nothing less than the making of a captive customer.

Robin Raskin is executive editor of PC Magazine.

On-line to Tomorrowland

THE INFORMATION HIGHWAY WILL be built upon the backs of today's bulletin boards and public on-line services using the bricks and mortar of modems, data lines, and communications software. On-line services used to be ugly beasts that required arcane commands, but the big public services have improved their interfaces and features to attract the multitudes that are required to make the services profitable.

Prodigy, the joint venture of Sears and IBM, has made easier navigation the main goal of its soft-

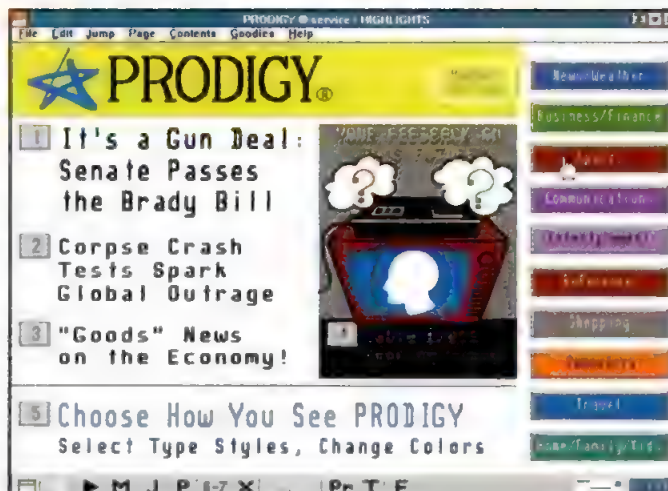
ware. The first version was slow and difficult to use, but a new Windows interface offers such amenities as pull-down menus, macro capabilities, and Windows Clipboard and printing facilities. Prodigy is also beginning to put sound and photos on-line. New 9,600-bps access lets you move much more quickly from, say, the business area to the children's section. In the future, a separate

Windows-based mail package will send e-mail, faxes, and snail mail to and from the Internet.

CompuServe, which is owned by H&R Block and hosts *PC Magazine* on ZiffNet, is boosting features for power users. While its 9,600-bps service is common, CompuServe has begun providing 14.4-Kbps service. And CompuServe is also adding a Windows version of Navigator, which is batch-oriented, to its stable of interface software.

In 1993, AT&T bought The Sierra Network and renamed it the Imagination Network (INN) with the goal of turning it into AT&T's entertainment vehicle. The company is now pouring money into game development, including educational games you can play with others over the network. With an interface that lets you choose the face you show to other players, INN is geared for users of all ages. It also has the easiest user interface for children to comprehend. Later this year, INN will offer a feature-packed CD-ROM version of its interface. INN also plans to enhance sound and graphics and will offer a tour of the service, where you can practice games off-line before taking on your virtual partner.

—Christopher Barr



Prodigy's new Windows interface signals an industry-wide shift. You don't have to be a rocket scientist to connect to the on-line world.

Next-Generation Displays

AMERICA WANTS TO REGAIN THE lead it lost to the Japanese in display technology. The competition is the driving force behind several recent initiatives, including the creation of the American Display Consortium and the Phosphor Technology Center at the Georgia Institute of Technology.

At the Atlanta center, researchers are working on improvements in today's phosphor technology, the foundation of television displays, fluorescent lights, computer

monitors, and laptop display backlights. Phosphors are materials composed of oxides and sulfides activated or "doped" with rare earth elements that produce light naturally. "All phosphors have different mechanisms of excitation, and we don't have a very good understanding of how the mechanisms work. If we can better understand that, we can use this understanding to create phosphors that are more efficient," says Dr. Stuart Jacobsen, a research scientist at the center. The single largest consumer of power in a notebook is the backlight, a flat fluorescent lamp lined with phosphor. Hence, the need for more energy-efficient backlights.

The first breakthrough in color phosphor research occurred at RCA labs in the 1950s, and it brought us the color television. Jacobsen hopes the work at the center will produce new breakthroughs in high-definition television and chip-on-glass technology, where both the phosphor and the complex silicon circuitry of the PC are integrated into the screen. "If you're not in screens, you're not in computers. So you better be in screens. The challenge is to find phosphors that can produce red, green, and blue light of just the correct range to satisfy the human visual system and to do this in an energy-efficient manner," says Jacobsen. Technologies for high-definition displays include: CRT; electroluminescent displays (unlike LCDs that apply red, blue, and green filters to white light, EL devices are based on red, blue, and green phosphors); field-emission devices (a new type of low-voltage display that uses an array of *microtips* to address each pixel); and plasma display panels.

The center expects the first fruits of the research to pay off in one to three years.

—Carol Levin

MacDOS

THE TERM *CROSS-PLATFORM* WILL take on a new meaning when Macintosh computers can run DOS and Windows applications. Although it sounds farfetched, Apple is developing a coprocessor adapter card that will allow certain Macintosh models to boot DOS and run DOS and Windows applications. Code-named Houdini, the card

will contain a 25-MHz Intel 486SX, VGA circuitry, BIOS, and a proprietary port for a cable that can drive a VGA display.

The idea of running DOS or Windows applications on a Macintosh is not new. In the 1980s, AST developed coprocessor cards for the Macintosh II and SE models, but they sold poorly due to slow performance and high price. Orange Micro makes two 486-based coprocessor cards for Macintosh computers that have a NuBus architecture but are priced from \$900 to \$1,900. Insignia Solutions makes



Houdini, Apple's prototype coprocessor card, runs DOS.

a software emulation program that runs Windows on a Mac, but only at 286 speeds. Houdini has a number of features the others don't have: It will be able to share memory with the host Macintosh system or have up to 32MB of its own dedicated memory. Since Houdini is a coprocessor, it will run DOS and System 7 simultaneously. You will be able to run two monitors, one showing System 7 and the other one DOS, and switch between them with a hotkey combination. While you won't be able to network Houdini technology, Apple is licensing Microsoft's CD-ROM driver so you can use DOS and Windows-based CD-ROMs and access the host systems' serial port.

Apple is licensing MS-DOS 6.2 and will sell a version of the Centris 610 with the coprocessor and DOS installed. You'll have to use your own copy of Windows, but you'll be able to cut and paste between Mac and Windows apps using Houdini's 64-bit messaging channel.

Will it sell? Apple hopes its coprocessor card will succeed where the others haven't. Apple is working hand in hand with Microsoft and Intel to insure compatibility. Apple will price the coprocessor card around \$500, which will make it affordable for home users who have a Centris or Quadra and want to run the DOS or Windows applications they use at work.—Christopher Barr

Top Retail Software

Current ranking	Last issue	Product/company
1	1	MS-DOS 6.2 Upgrade Microsoft Corp.
2	—	MS Office for Windows 4.0 Upgrade Microsoft Corp.
3	4	Quicken 3 for Windows Intuit
4	3	MS Windows 3.1 Microsoft Corp.
5	13	Quicken 7 for DOS Intuit
6	—	MS Office for Windows 4.0 Microsoft Corp.
7	—	TurboTax Headstart ChipSoft Inc.
8	—	Word for Windows 6.0 Upgrade Microsoft Corp.
9	2	Quattro Pro 5.0 for Windows Borland International
10	8	WordPerfect 6.0 for DOS WordPerfect Corp.
11	—	WordPerfect 6.0 for DOS Upgrade WordPerfect Corp.
12	11	MS Publisher 2.0 Microsoft Corp.
13	—	MS Access for Windows 1.1 Microsoft Corp.
14	—	Lotus 1-2-3, Release 4.01 for Windows Upgrade Lotus Development Corp.
15	—	CorelDRAW 3 Corel Corp.

The list ranks PC business programs according to the total number of copies shipped to stores and resellers in the week ending November 13, 1993. The list is based on shipments to more than 12,000 retail locations. It does not include sales made directly by software publishers and cannot be interpreted as a picture of the entire software market. Sales information adapted from a compilation by Ingram Micro.

Suite Truths

WITH SOFTWARE SUITES THE marketing trend *du jour*, major suite vendors are changing the look and feel of all the products within their suite so that the products have a common interface with identical icons and menu items. The plan is to make you so comfortable with one interface that you eschew all others.

Lotus started the trend with SmartSuite, which unites 1-2-3, Ami Pro, Approach, Freelance Graphics, and Organizer. It developed SmartIcons, a system of icons to use in all its products to launch tasks such as opening and closing files and spell-checking. Microsoft will follow with Microsoft Office 4.1, which will feature Word 6.0, Excel 5.0, and PowerPoint 4.0 sharing a common menu design. Since each company owns the underlying code base of its products, making the suites of applications look alike shouldn't be too difficult.

Borland, on the other hand, has its work cut out for it with Borland Office 2.0, which will include WordPerfect 6.0, Quattro Pro 5.0, and Paradox 4.5. It won't be easy to make Paradox look like WordPerfect, but that's exactly what Borland plans to do. (It's not an impossible task because WordPerfect uses Borland programming tools.)

Borland has finally unveiled its answer to inter-application programming, which Microsoft addresses with Visual Basic for Applications (VBA). Object Automator is an interpreted scripting language that, like VBA, works with OLE 2.0. Although it's geared for controlling one application from within another, it won't be ready in time for Borland Office 2.0 and will be put into a later release. The Windows applications it will control are Quattro Pro, dBASE, Paradox, and WordPerfect 6.0.

—Christopher Barr

Focusing In On Computer Vision

THE DISTANT RUMBLING OF THE information highway running through our PCs is creating opportunities for innovative software makers to think up new tools to manage the impending onslaught of information. One path developers are taking is to extend traditional database methods for sifting through information and extracting useful data to encompass not only text and numbers,

DIGITAL SHOPPING MALL DEBUTS. L.L.

Bean and 20 other brand-name catalogs are showcased in a new CD-ROM titled En Passant, a pilot home-shopping product from Apple Computer's New Media Division, EDS, and Redgate Communications. The multimedia CD-ROM uses video and audio to showcase merchandise from Lands' End, Williams-Sonoma, and other upscale businesses and is customizable so you can schedule critical gift-buying dates. Apple hopes it signals a new direction for retail shopping. For information on future



but also still images, sound, and video.

The problem of pattern recognition, or mathematically defining color, shape, texture, and other visual characteristics, is on the agenda of scientists at IBM's Almaden Research Center in California and at MIT's Media Lab in Cambridge. The focus of these efforts is to develop generalized algorithms for pattern recognition.

IBM's solution is a technology that lets you search on a variety of image attributes—color, texture, shape, and location. The idea is to take a sample of an image that's been scanned in, and use it as an example of the attributes you want to search for. So with a database of, say, images of fabric swatches, a clothing designer could search for fabrics with this season's color. Researchers at Almaden are also working on algorithms that

editions, write to En Passant, Apple Computer, 20525 Mariani Ave., MS 81/MM, Cupertino, CA 95014.

HOW DO YOU REALLY FEEL ABOUT PERSONAL

Communication Services (PCS), which offer the ability to reach and be reached anytime, anywhere? According to participants in Bell Atlantic Mobile's trial of its Personal Line cellular network, 24-hour reachability offers peace of mind, flexibility, and accessibility. For business use, it provides increased productivity, customer service, and flexibility. One key feature users demand is the ability to block out or accept only certain calls.

—Carol Levin

search on sound and even support face recognition. At IBM's research lab in Tokyo, scientists are exploring *scene change analysis*, which analyzes streams of motion video.

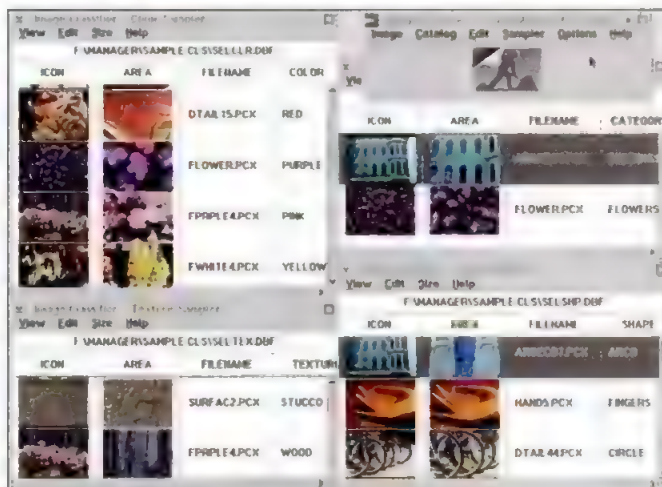
When will this technology make it to the desktop? It's available now in IBM's new consumer software package, Ultimedia Manager, and IBM is also licensing the technology to database companies, photo houses, and CD-ROM image companies.

Back east, Professor Aaron Bobick of the MIT Media Lab is focusing his research on computer vision over time, so that sequences of images can be described in a way that you can later access. "The only way the information highway becomes powerful is if you can reach the technology to help you index and access information," says Bobick.

This technology will automate tasks that

are now handled manually. A college football coach could query a video database to retrieve all plays that began on the 20-yard line. Extracting choreography from ballet is based on similar principles. "Interconnectivity is useless if you can't find what you want, if information is archived in a manner that you can't deal with in any useful way," explains Bobick.

—Carol Levin and Sheryl Canter



The product of image recognition research, IBM's Ultimedia Manager uses "Query By Image" to search for colors, textures, shapes, and images.

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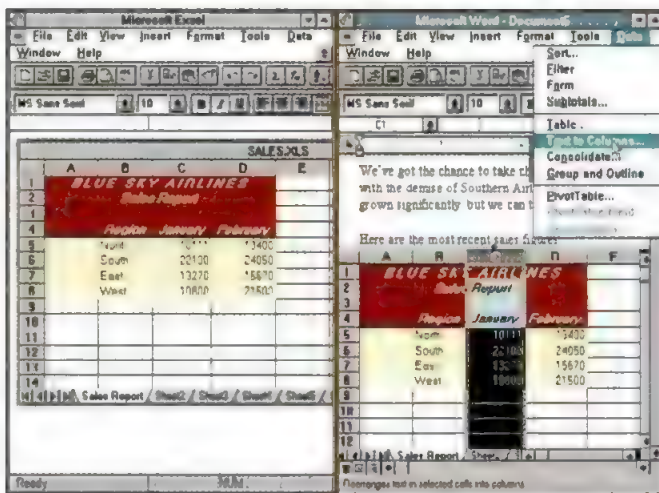
■ A New Era in Integrated Software

Microsoft Office 4.0 Ties Apps Closer Together than Ever

BY GREGG KEIZER

While pundits were repeatedly giving notice that integrated software was dead and buried, something strange happened to full-featured applications: They were collected, then combined, into integrated packages. The latest entry in the suite skirmishes, Microsoft Office 4.0 (\$750), may look at first glance like another attractively priced grab bag of business software, but Microsoft's attention to cross-application consistency and interapplication integration actually makes the package more like a muscle-bound Microsoft Works.

This Windows ensemble, which will include Microsoft Word for Windows 6.0, Microsoft Excel 5.0, Microsoft Power-



DOCUMENT-CENTRIC: Integration is simplified within Office's applications. Here, Excel works within Word for Windows.

Point 4.0, and Microsoft Mail 3.2 (with Access 1.1 added in the \$899 Office Professional) when

all those upgrades are finished, blurs the boundaries between applications better than any

other available bundle.

We looked at a version of Office that didn't yet include the latest versions of Excel and PowerPoint. Users who buy Version 4.0 will be entitled to an upgrade when all the upgraded component apps are available. By late winter, all the pieces should be in place, and the new Office version number will be 4.2. (A First Looks evaluation of Microsoft Word for Windows 6.0 appears below, and a preview of PowerPoint appears on page 40. For a preview of Excel 5.0, see "Spreadsheet Software: Less Is More" in the January 11, 1994, issue of PC Magazine.)

INTEGRATED INTELLIGENCE

As early as during installation, Office shows some integrated intelligence. The Microsoft Office Manager (MOM) utility lets you install all or part of the suite at a single sitting (and what a sitting it is, with dozens of disks to feed to the drive). MOM will also clean up the hard disk, removing files associated with uninstalled elements. Its small

Continues on page 38

■ Word Processing as Never Before

Word for Windows 6.0 Gets Psychic

BY EDWARD MENDELSON

Microsoft Word for Windows 6.0 is the first word processor that helps you spend your time writing and organizing while the program does the tedious work of formatting and correcting text.

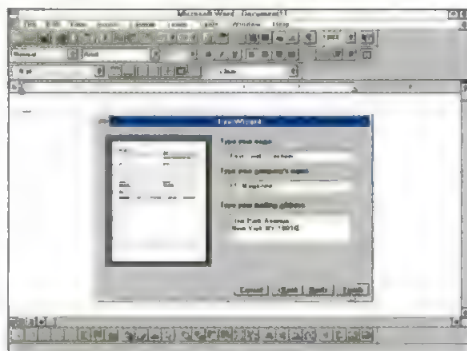
At first glance, Microsoft's \$495 package looks and acts much like Word for Windows 2.0 (Microsoft skipped three version numbers to bring the Windows version in line with

the numbering of the Macintosh and DOS versions), but in reality, almost every detail of the pro-

gram has been refined, clarified, and automated.

Word for Windows doesn't have the overwhelming range of features found in WordPerfect for Windows 6.0 or Lotus Ami Pro 3.0's tight integration of graphics and text, but it does offer an almost ideal balance of power and convenience that no other program can approach. Compared with all rival word processors, Word for Windows

Continues on page 39



WIZARDRY: Word's wizards format documents.

IN FIRST LOOKS

Magic 5.5.....	42
Apple LaserWriter Select 360 and Pro 810.....	44
Compaq ProLiant.....	46
Five Mac-to-DOS utilities.....	50
Northgate ZXP-XL2/C.....	51
On-Schedule for Windows 1.0a.....	52
Screen Thief 1.50.....	52
XyWrite for Windows 4.1.....	54
Pegasus PCI.....	54
Random House Unabridged Dictionary, 2nd Edition.....	56
Exide Powerware Prestige Model 1000 EXT.....	56
Microcom DeskPorte FAST.....	58
Autodesk 3D Studio 3.0.....	58

First Looks

Microsoft Office

CONTINUED FROM PAGE 37

customizable toolbar lets you launch the suite's applications or switch among those that are already active. You can float this toolbar anywhere on the screen, then quickly toggle among different sections of Office.

Office's newest applications—Word for Windows 6.0, Excel 5.0, and PowerPoint 4.0—show dramatic improvements in consistency, a quality that encourages you to work with unfamiliar applications and eases transitions between programs. Eight of the nine top-level menu items in this trio are identical, and many of the items under those menus are grouped similarly. Likewise, the default toolbars in these three applications share a majority of their icons, which are relegated to the same relative position in each program. And customizing a toolbar—one of the things new to Word for Windows 6.0, for example—is completed using the same procedure.

Other marks of consistency include the redesigned dialog boxes, which work with a file-



LOOKALIKES: Consistency within at least three of Office's applications—Excel, Word for Windows, and PowerPoint—starts with the menus.

folder tab metaphor to group several similar options within one window. And each of the three pops up a context-sensitive menu at the click of the right mouse button.

The Office applications share more than just a few menu items, though. Several key components, from the spell-checker to a query tool, are communal. If nothing else, this resource sharing cuts down on disk-space overhead.

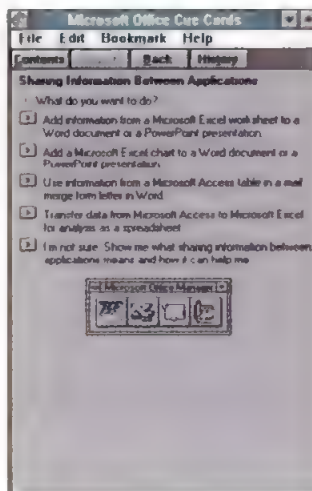
NEWFOUND INTEGRATION

The real boon that Office brings to the desktop is the new-found integration among its applications. Lumped under the name OfficeLinks, this integration comes primarily from implementation of Object Linking and Embedding (OLE) 2.0, and is much more polished than the simple cut-and-paste and macro techniques that Lotus SmartSuite 2.1 now offers.

The slickest and simplest way to build a compound document within Office is simply to drag elements from one application's window into another. To move a table of figures or a chart from Excel to Word for Windows, for example, you select the cell range or chart, drag it to an open Word for Windows document, and drop it. Similarly, you can move an Excel chart into a PowerPoint presentation. It's typically faster, and certainly takes fewer steps, than the traditional Clipboard techniques.

Alternatively, you can insert elements from one application

into another by using the toolbar. A click on an icon in the PowerPoint toolbar, for example, embeds an Excel worksheet directly into the presentation. Other buttons automate additional integration: One in Word for Windows exports an outline and creates a PowerPoint presentation, while one in PowerPoint inserts a Word for Windows table on the current slide.



HELP: Microsoft Office Manager's floating toolbar is a fast way to jump among applications. Cue Cards help, too.

In either case, OLE 2.0 keeps you in your primary document. When you double-click on one of these embedded objects, you're not presented with a separate window. Instead, the menu and toolbar change to reflect the object's own application. It's a striking change in something like Word

for Windows, where selecting an Excel table or chart puts the latter's tools at your disposal for some quick editing. This document-centric approach streamlines the chore of assembling and revising reports or presentations that depend on figures and charts.

Office enhances integration in other

ways. You can send mail directly from its applications, attach documents to that mail, and even generate routing slips so that those documents automatically cycle through a workgroup. And when you create a mail-merge within Word for Windows, you can obtain data directly from an Access database, an Excel worksheet, or any of several other supported programs.

MAKE LOTS OF ROOM

Sophisticated integration like this takes considerable disk space and computational horsepower. A full installation of Office's four pieces requires nearly 50MB of storage. Some tasks, such as drag-and-drop embedding, seemed slow on a 33-MHz 486 system equipped with 8MB of RAM. And it was sometimes difficult to run more than a pair of Office's applications simultaneously because of their system resource consumption. If you're serious about using Office as an integrated system, you should be running it on a fast 486 that has plenty of RAM and hard disk space.

Once you have the appropriate hardware to run it on, Microsoft Office blends its applications better than any other currently available software suite. In fact, it's the first one to provide something that is really much more than the sum of its parts. For power with an integrated edge, it has no peer today, though you can be sure that the integrated application battle is only beginning. □

FACT FILE

Microsoft Office 4.0

Microsoft Corp.; One Microsoft Way, Redmond, WA 98052-6399; 800-426-9400, 206-882-8080; fax, 206-936-7329.

List price: \$750; Office Professional, \$899; upgrade, \$259; competitive upgrade, \$299.

Requires: 4MB RAM (6MB recommended), 16.5MB to 48MB hard disk space (24.5MB to 62MB for Professional), Microsoft Windows 3.1.

In short: Microsoft Office not only adds new versions of Word for Windows, Excel, and PowerPoint to its suite, but with its cross-application consistency and considerable interapplication integration, actually blurs the boundary between those programs.

410 ON READER SERVICE CARD

First Looks

Microsoft Word

CONTINUED FROM PAGE 37

lets you accomplish far more while working far less.

The most spectacular new features in Word use Microsoft's AutoSense technology to convert files that look as if they were created on a typewriter into fully formatted documents with headlines, bulleted lists, typographic quotation marks, and other features. Word's IntelliSense features automatically correct misspellings and expand abbreviations while you type (see the sidebar "Word's Sixth Sense").

Word's tables now use the same "autofit" technology that lets Excel adjust column widths to fit the data. Wizards ask how you want to format faxes, letters, agendas, tables, and other documents, and then create elaborate formatting for you. Word can shrink type size and spacing to make your text end near the bottom of a page instead of spilling over to the next—a feature that works well only on short files.

The interface boasts dozens of refinements, some of them

unique. The right mouse button pops up context-sensitive menus that you can customize to include macros or other commands. You can rebuild the entire top-line menu system and customize or create floating toolbars (which annoyingly display only icons, not text).

The program automatically selects whole words when you drag the mouse over text. If you hold down the Alt key while using the horizontal and new vertical ruler, you see a display of the distances between tabs, columns, and margins.

SEE IT YOUR WAY

Icons let you jump between page, draft, and outline views, and all views are editable—including a multipage view that shows up to 55 pages on a 1,024-by-768 display. Page breaks and other breaks are marked by name on-screen; layout features that you can't edit without going first to a menu or icon are grayed out. Word's cursor slants in italic text so you're never in doubt about where the next character will appear.

Word is one of the few pro-

grams that lets you edit different parts of the same file in separate windows. You can also drag text and most graphics between windows, and the long-awaited support for Windows' Multiple Document Interface lets you iconize files. The status bar lets you turn on macro recording and other functions with a mouse click, although you can't customize the status bar or other screen features as extensively as you can in WordPerfect for Windows.

Separate applets in the package create equations, graphics, charts, and the shadowed and curved text that Microsoft calls WordArt. The equation editor, based on Design Science's MathType, is more flexible than Ami Pro's and far superior to the code-based editor in WordPerfect.

The graphics module, although generally weaker than WordPerfect's, supports an ingenious "callout" feature that draws a line from a point in a table or graphic to an annotation. Word accesses these applets via Object Linking and Embedding (OLE), and because

FACT FILE

Microsoft Word for Windows 6.0

Microsoft Corp., One
Microsoft Way, Redmond WA
98052; 800-426-9400, 206-882-
8080; fax, 206-936-7329

List price: \$495; upgrade, \$129

Requires: 4MB RAM, 18MB hard disk space, Windows 3.1 or later.

In short: The automated correction and formatting features in Word for Windows 6.0 are a radical advance in word processing technology, and the program as a whole is sleek, efficient, and more convenient to use than any other word processor. Word is designed to work tightly with Excel 5.0 and other applications in the next version of Microsoft Office.

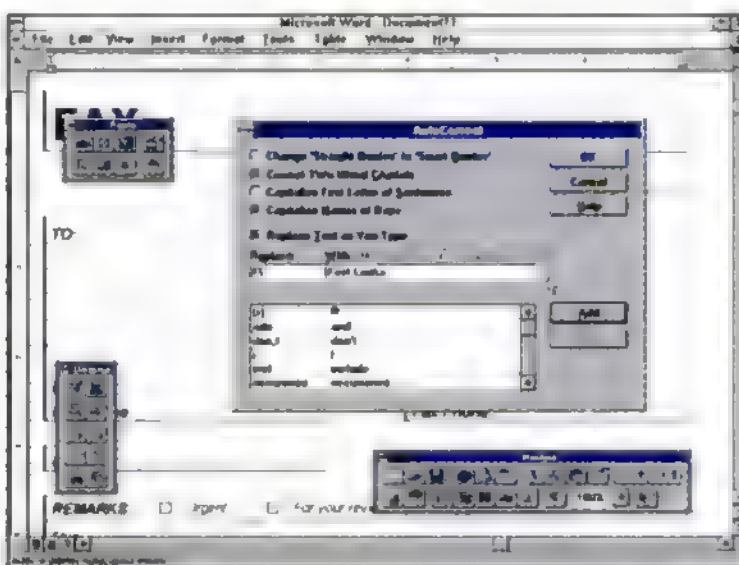
 ON READER SERVICE CARD

Word's Sixth Sense

Microsoft's IntelliSense technologies are designed to figure out what you want to do in your work and then offer to do it for you. In Microsoft Word for Windows 6.0, IntelliSense operates through two significant features: AutoCorrect and AutoFormat. Both are optional and customizable.

AutoCorrect corrects as you type. All you do is fill in a table in which the first column includes your most common typing errors or shorthand abbreviations, and the second column includes the correct spellings or the full text that you want the abbreviation to expand to. If you don't know the correct spelling of a word, you can add a correction pair when Word flags your error during a spell check. AutoCorrect can also insert "curly" quotes as you type and fix capitalization errors on the fly. Some AutoCorrect features are built into The Technology Group's XyWrite 4, but Word's implementation is far superior.

AutoFormat formats after you type or import your text. Start, for example, with an e-mailed file that includes returns at the end of each line, and AutoFormat transforms it into a fully formatted document with centered headlines, bulleted lists, and no empty paragraphs or excess spaces. The results aren't perfect, but they're astonishingly good, and you can format your document with any supplied stylesheet or any custom stylesheet—as long as you use Word's standard names for heading and text styles.—EM



AUTOMATED: Word 6.0 can automatically correct your spelling mistakes on the fly.

Word and most applets support OLE 2.0, the graphic displays in the same window with the rest of the page. Similar OLE 2.0 support due in Excel 5.0 lets you drag spreadsheets and charts between Excel and Word.

THE GOOD AND THE BETTER

Other improvements include an awkwardly implemented 100-level Undo that is still vastly superior to the Undo functions in everything except DeScribe for OS/2. The Find menu has a "sounds-like" option that lets you search for text you don't remember how to spell, and a pop-up list lets you search for nonprinting characters without entering obscure codes.

Document comparison features are stronger than in WordPerfect, and Word, unlike WordPerfect, supports on-the-fly redlining with advanced options for group editing. Word's support for text-based desktop publishing features like dropped capitals is stronger than WordPerfect's, although Word lacks WordPerfect's gradient fills, image enhancement, and built-in scanner support.

Most of Word's advanced formatting features are effort-

■ Preview: PowerPoint 4.0

When the Microsoft Office suite is complete, it will include not only Word for Windows 6.0 and Excel 5.0, but also Version 4.0 of PowerPoint. Here's a preview.

Though the latest version of Microsoft's powerful presentation graphics program isn't festooned with dozens of new features, its interface facelift and its new approach to presentation creation make it much more flexible and usable.

PowerPoint will operate almost identically to the new versions of Word and Excel; right down to the icons, tear-off toolbars, context-sensitive mouse button menus, and multiple-attribute dialog boxes.

Microsoft's popular Wizards, intelligent macros that help automate tedious or confusing tasks, also appear in PowerPoint 4.0. The AutoContent Wizard gives confused presenters a boost by automatically generating a presentation with a canned outline based on the type of presentation you tell it you're giving. For instance, if you choose "Recommending a Strategy," the outline tells you that slide two should contain statements about your objective.

Another Wizard helps you "Pick a Look" by narrowing down your template choices based upon the output device. It also helps you automatically generate footnotes, headers, and other auxiliary text for handouts and speakers' notes.

Microsoft has adopted the "Click here to enter..." metaphor made popular by Lotus Freelance Graphics for Windows, and that makes jumping in and getting started on a presentation even easier. To help you over whatever's left of the learning hump, the program offers Cue Cards—step-by-step help for ten common operations.

The few new features that have been incorporated looked well-implemented and very useful in the prelease version we saw. From a strict productivity perspective, the most important change is PowerPoint's adoption of page layouts. The program's AutoLayouts function operates slightly differently than in other presentation packages. There's still one master slide with which you set the background, slide title, and object area. Once those are defined, you choose different AutoLayouts (such as a slide with a title, bullet list in the left column, and a chart in the right); the program automatically con-

figures bullet charts, graphs, and symbols to fit within the object area. The AutoLayouts work well and PowerPoint offers a broad variety, but you can't create custom layouts.

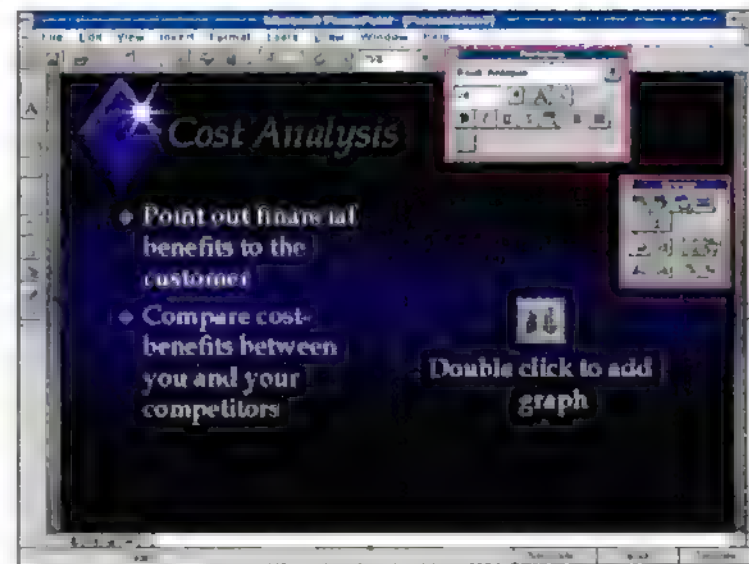
PowerPoint 4.0 also includes a great Word-like Document Summary dialog and file-search capabilities (such as the ability to search across files for words that occur

anywhere in the presentation). You'll also find text rotation at any angle, the ability to hide slides during electronic presentations, and color palettes kept separate from the color scheme.

Keep in mind that PowerPoint does have many new capabilities

that are not implemented within the package itself but rather in much-improved OLE servers, especially MS Graph and the Clip Art Gallery.

This new generation of PowerPoint will definitely outshine its parent when it comes to ease of use and presentation management, and will compete admirably with the current generation of software on the market for creating most nonspecialty presentations.—Lori Grunin



FRIENDLIER FACE: PowerPoint 4.0 will feature several ease-of-use improvements.

less when compared with WordPerfect's, although Word still presents minor frustrations. You can save a custom bullet or numbering scheme as a style, but you won't see your scheme displayed if you return to the numbering menu, and the manual doesn't explain that you access your scheme by choosing Modify without selecting any of the displayed schemes. Other irritations are options menus that change according to the view mode, so you search helplessly while in Page View for features that you used 5 minutes before in Normal view.

Word's tools for creating forms far surpass those in any other word

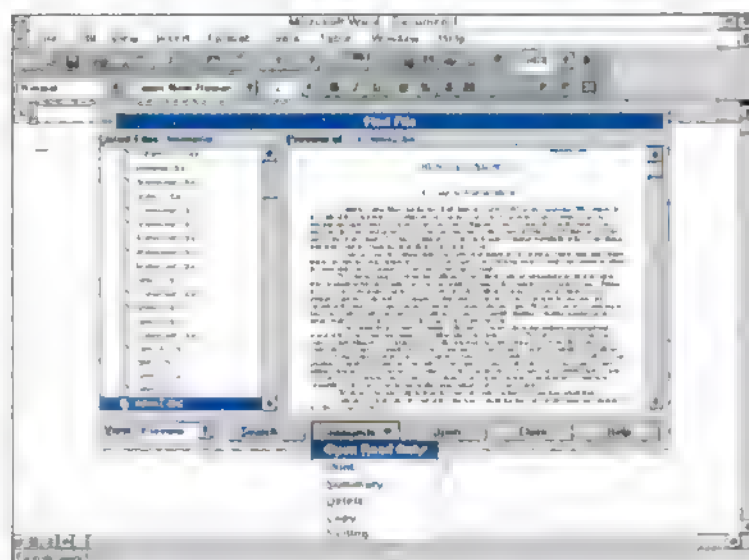
processor. You use a menu to create fill-in boxes, tables that automatically calculate results, and even drop-down lists of preselected options—entirely without programming. Every form field can have user-defined help text attached to it that will

appear whenever the user presses F1. Microsoft improved Word's mail-merge function with automatically created data entry windows, "live" previews that let you leaf through the finished merge letters before printing them.

Microsoft hopes to encourage defections from WordPerfect through enhanced two-way conversion of WordPerfect 5.x files. Word's conversions, although exceptional, aren't perfect: Cross-references to paragraph numbers are converted to plain text that cannot be updated, and text that is pushed into the margin by WordPerfect's margin-release feature disap-

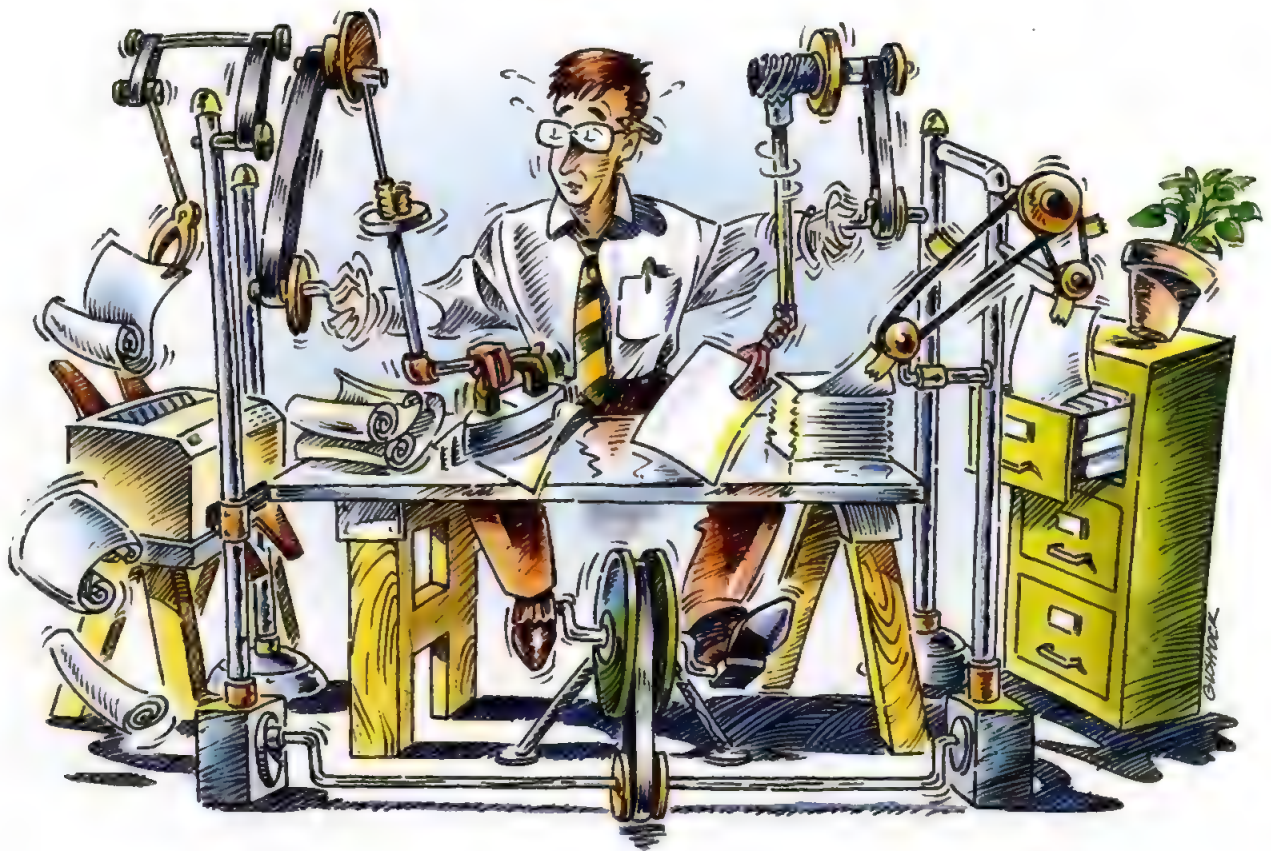
pears from imported files.

Word is generally faster than WordPerfect, uses fewer system resources, and needs 4MB RAM instead of WordPerfect's 6MB. Word's first release is notably more solid than WordPerfect's, which is prone to crashes on some systems. Word lacks WordPerfect's advanced file management, disk indexing, and support for nonstandard characters, and its interface isn't as intuitive as Microsoft wants you to believe. But Word's unique automation features, its speed, elegance, and reliability, and the tight integration scheduled to link Word and the forthcoming Excel 5.0 all combine to make Word a superb word processor and one of the most effective and intelligent programs ever written. □



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For Your Information.

CIRCLE 292 ON READER SERVICE CARD

■ Application Development

Magic 5.5: Programming Without Code...Sort Of

BY STEPHEN W. PLAIN

The latest release of Magic Software Enterprises' Magic—Version 5.5—adds needed functionality to this unique client/server development tool but does little to make it easier to use. Magic is priced at \$2,000 for a multiuser DOS-based version, and versions are available for Unix as well. Because of Magic's flexible database-independent features, you can create client/server applications on your PC and deploy them later to a client/server configuration.

Magic comes with Novell's Btrieve database engine, and with the appropriate MagicGate gateway product it can access c-tree, DEC RMS, Informix C-ISAM, NetWare SQL, Oracle, Rdb, Sybase, and Xbase as well. A runtime version can be distributed with a finished application.

TABLE-DRIVEN PROGRAMMING

Magic is known for its "code-less" table-driven programming environment. While it's true that no traditional coding is required to build a Magic application, you still have to program. You build Magic applications by defining the various tables that make up each layer of the app. First you define data types, data files, and field and key formats, and then programs and help screens.

The CUA-compliant interface lets you scroll easily through the various tables, and a Zoom feature drills down a layer to list available objects for insertion into the currently selected table.

Magic requires quite a bit of organization on the part of the programmer, since there is no easy way to look at the structure of an entire application. As a result, fully understanding another programmer's application takes a bit of poking around.



From January 10 through January 14, you can go on-line to discuss Magic with Stephen W. Plain and Magic's VP of products, Miko Hasson. Type GO EXEC from any CompuServe prompt.

EMBEDDED SQL

New to this version of Magic is support for embedded SQL, giving you the ability to use the powerful SQL language directly within a Magic application. Previously, Magic used SQL only under the covers to access SQL database servers. In order to use the SQL Command feature, however, you must be coding against a SQL

database at the time, not the included Btrieve server. A SQL Assistor dialog has been added to aid in the creation of SQL commands. This dialog displays the SQL keywords, operators, tables, and columns, and lets you build complex SQL statements fairly easily. The complete SQL syntax is displayed as you construct it.

Also added to Magic 5.5 is collaborative programming support. Multiple programmers can now access the Magic environment simultaneously to work on the same project. Various locks are automatically applied to dependent objects to prevent

another programmer from changing them while you're working on a higher-level object.

Magic now uses a rights-based system of security that is similar to NetWare's. Various levels of authorization rights such as Create, Modify, Delete, and Execute can be assigned to each developer for each type of element in an application. For security control over end users, a supervisor can create groups of users based on similar authorization levels.

Magic makes it easy for you to migrate data from one data source to another. If you change the database type and physical location entries in the files table, data moves to the new location automatically. This lets developers easily scale up an app to a higher platform.

NO DEBUGGER

Aside from the inability to view a complete application structure,

FACT FILE

Magic, Version 5.5

Magic Software Enterprises Inc., 1200 Main St., Irvine, CA 92714; 800-345-6244, 714-250-1718; fax, 714-250-7404.

List price: Multiuser, \$2,000; single-user, \$800; runtime version, \$200

Requires: 640K RAM, 3.5MB hard disk space, DOS 3.1 or later.

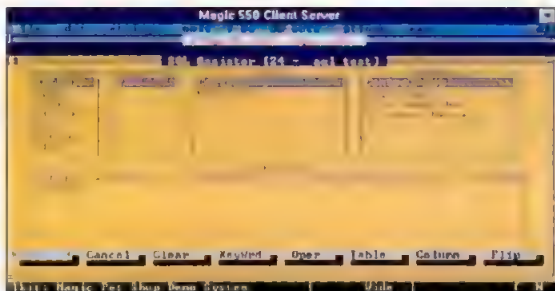
In short: Magic is a table-driven, DOS-based client/server development package that lets you create applications rapidly without traditional coding

ON READER SERVICE CARD

we also found development in Magic to be a bit like walking a tightrope without a net. There is still no debugger in the product, and we experienced numerous situations where an internal error would simply drop us out to a C: prompt with an error message. Magic comes with both a real-mode version for limited-memory situations and a 386 version. Many of the problems we experienced were related to out-of-memory conditions in the real-mode version.

Magic Software has plans to develop a Windows version of Magic this year, as well as a GUI

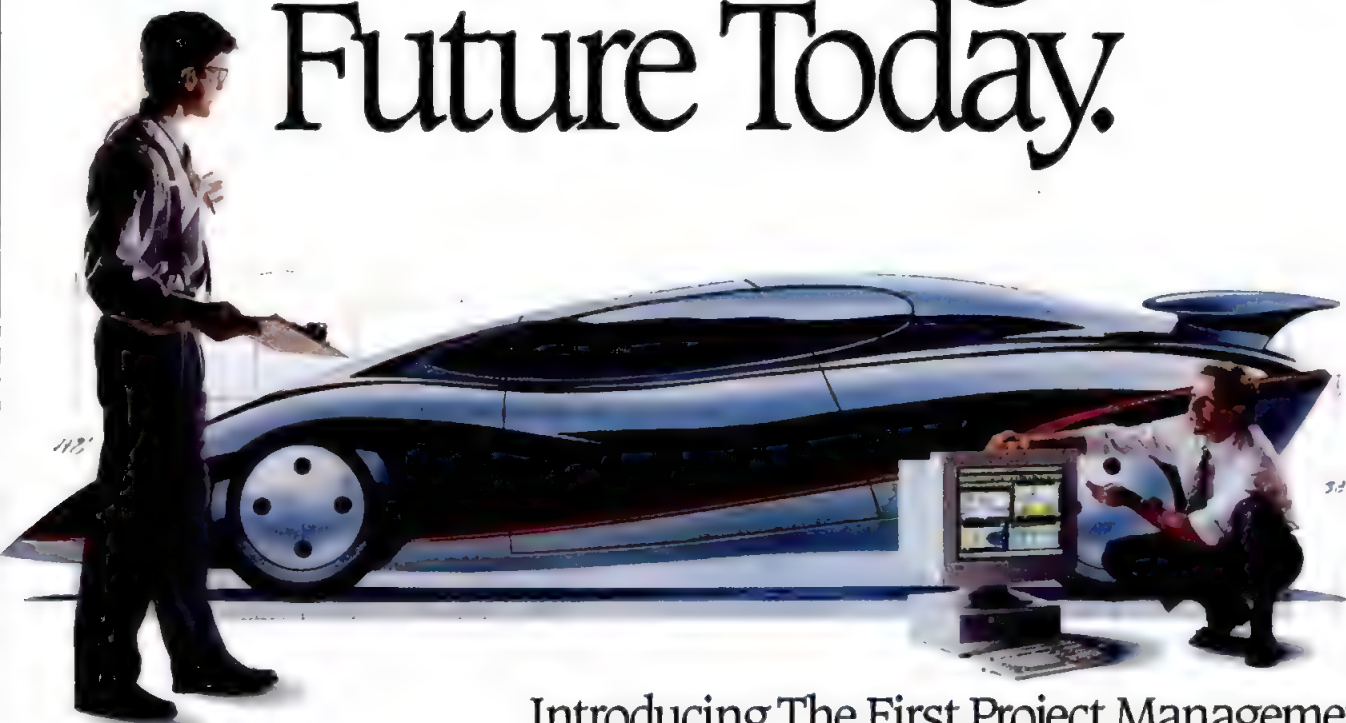
deployment system that will use the same control file produced by the current version of Magic to run an app under Windows. The company has also introduced Magic-NLM, a version of Magic that will run Magic apps under the Novell 32-bit network operating system. While it is not as smooth an environment as PowerBuilder or SQL Windows, Magic is an extremely structured environment that lets developers familiar with its style create front-end applications quickly. □



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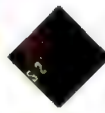
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■ Laser Printers

Apple's New LaserWriter Approaches 10 Pages per Minute

BY ALFRED POOR

The Apple LaserWriter Select 360 combines good looks, strong performance, and flexible features—as well as Windows fluency—at a price low enough to make it a competitive choice in a crowded market.

The list price of \$1,599 places this printer a bit above most 8-page-per-minute desktop printers, but its 600-dot-per-inch Fuji Xerox engine is rated at 10 ppm. You don't get just HP PCL 5 emulation, either; there's true Adobe PostScript Level 2 support with a full complement of 35 fonts. This is no stripped-down model. It has 7MB of RAM (expandable to 16MB) and is driven by a 16-MHz AMD 29200 RISC processor.

The parallel, serial, and LocalTalk ports are all active simultaneously, and all three can automatically switch between PostScript and PCL emulation based on the data that arrives



our wretched species is so mad to talk on the well-trodden path as those who are showing a new normal **Bold Italic** Com

OUTPUT: Some dropout is visible in areas of solid black.

from the computer. You also get two 250-sheet paper trays, and a manual feed slot that can also take a multisheet feeder. There are optional bottom trays available in 250-sheet and 500-sheet capacities, and an optional PostScript Fax card that lets you send and receive faxes.

The Select 360 has a sleep mode for idle periods, which

lowers power consumption to a maximum of 20 watts, making it Energy Star-compliant. The one-piece toner and drum cartridge is rated for 4,000 pages, and the printer is rated for a 300,000-page life.

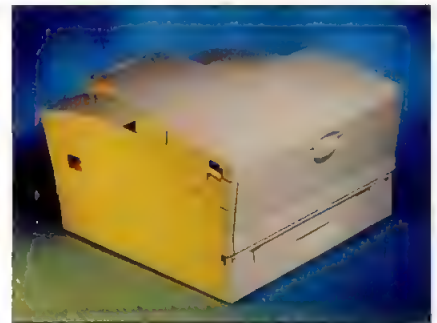
SOFTWARE ASSISTANCE

Though the box contains a stack of Macintosh disks, including 29 additional downloadable fonts, PC users will be more interested in the single DOS disk. In addition to drivers for Microsoft Windows 3.0 and 3.1, the disk includes a special Windows utility program that you can use to configure the printer. This is handy, since the printer itself has no controls other than a power switch and no front-panel message window. The Windows utility lets you set features, such as the time delay for

the power-saving feature, print density, and more.

How fast and how well does the Select 360 put data on paper? Under PostScript, the printer almost achieved its rated 10 pages per minute, hitting 9.16 ppm on PC Magazine Labs' Text Speed Test printer benchmark tests. PostScript graphics at 600 dpi came in at 0.81 graphics page per minute (gppm).

The PCL 5-emulation mode slows speed somewhat; the text speed in that mode dropped to 7.29 ppm. The PCL Graphics Speed test didn't take advantage of the PCL 5 bitmap compression mode, so the graphics speed of 1.7 gppm is the minimum you can expect in this mode. The



SELECT 360: Surprisingly powerful.

printer supports only 300 dpi under PCL, however, so you'll want to use PostScript for the best printouts.

The print quality was good but not great. There was some dropout in large areas of solid black, and there was occasional vertical ghosting of the image from one part of the page to the next. On the other hand, the printer passed the PCL Torture Tests for compatibility without a hitch.

If you need a midspeed printer for single-user or small-workgroup use, especially in a mixed Mac and PC environment, the LaserWriter Select 360 makes an affordable and attractive choice.

• List price: Apple LaserWriter Select 360, \$1,599. Apple Computer Inc., 20525 Mariani Ave., Cupertino, CA 95014; 800-538-9696, 408-996-1010.

Circle 435 on reader service card

■ Apple's Network LaserWriter

If you need a printer with network horsepower, consider the LaserWriter Pro 810. With a list price of \$4,899, it's designed for LAN installations; it even comes with a standard Ethernet interface.

The Fuji Xerox XP 20 engine is rated at 20 pages per minute, and the printer comes with both Adobe PostScript Level 2 and PCL 4 emulation (LaserJet IIP). There are 35 PostScript fonts in ROM, and the printer supports up to 800-dpi-resolution output. It takes three ad-

justable paper trays, which each hold up to 250 sheets of 11- by 17-inch paper.

There are a few caveats, however. The printer has only serial, LocalTalk, and Ethernet connectors; the absence of a parallel port makes it difficult to connect to a single computer. And the Ethernet-interface configuration requires

some technical expertise as well as special cables, making it more difficult to set up than some other network printers.

It's not as flexible or as easy to use as the single-user LaserWriter Select 360, but the Apple LaserWriter Pro 810 does have the paper handling and speed necessary for large, heavy-duty network installations.—AP



PRO 810: Three adjustable trays.

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CIRCLE 226 ON READER SERVICE CARD

PCs

Compaq's ProLiant: Server Power

BY AMARENDRA SINGH

Compaq's new line of network servers, dubbed ProLiant, is being marketed as a replacement to the venerable Systempro XL series. Having already positioned its Prosignia

line as a low- to mid-range solution, Compaq is targeting the ProLiant series for the higher end.

There are three ProLiant series, the 1000, the 2000, and the 4000, each designed to meet different network throughput requirements. They range from a single 486 processor design at about \$6,000 (the 1000)

to a four-Pentium configuration at about \$14,000 (the 4000). The model we looked at was an \$8,900 ProLiant 2000 with both one and two 66-MHz Pentium processors installed.

EXPANSIVE INSIDE

The ProLiant was certainly designed with expansion in mind. There are five half-height drive bays for hot-pluggable drives, three additional bays for removable media, a one-third height bay for a floppy drive, a bay for a CD-ROM drive, and another bay for a tape drive.

The motherboard integrates two serial ports, one parallel port, a video port, and a SCSI port with both internal and external connectors. While on-board SCSI is great, RAID users will want to get Compaq's Smart SCSI array controller, which supports RAID levels 0, 1, 4, and

5. That controller has 4MB of cache, which can be used to control up to 10.5 gigabytes of disk storage internally. It takes up one of the eight bus-mastering EISA slots.

Network interface cards go in the other EISA slots, and there

are three additional slots, all proprietary: One is for an additional CPU, one is for memory expansion, and one is a proprietary modem slot for remote management and problem notification.

Memory on the ProLiant is expandable from 16MB (on 486 models) and 32MB (on Pentium models) up

to 512MB of Advanced Error Correction Code memory, although the system uses relatively inexpensive industry-standard 32-bit SIMMs. Each processor board also has 256K of Level 2 CPU cache, implementing Compaq's ServerCache-2 architecture. The system itself uses Compaq's TriFlex memory architecture.

The ProLiant comes with SmartStart, four CD-ROM disks containing popular network operating system software. Novell's NetWare, SCO Unix, and Microsoft Windows NT Advanced Server are included, while IBM's LAN Server is absent. To make use of the software, you have to buy an activation key to make it run.

GREAT PERFORMANCES

On our new ServerBench performance tests, the ProLiant was

an excellent performer, especially when we added the second Pentium processor. Of all the subsystems, throughput seemed to benefit the least from the addition of a second CPU. With a single CPU, the system peaked at about eight clients and then maintained a balanced number of transactions. A great deal of the excellent network performance can be attributed to Compaq's Net-Flex 2 boards.

Disk performance was greatly improved by the second processor, and so was processor performance, as you'd expect. As part of the benchmark test scoring we also ran a mixed test consisting of interspersed disk, processor, and network tasks. In these tests, the ProLiant balanced the load well. No single subsystem was compromised for overall performance.

Compaq focuses on fault tolerance and failure prediction and recovery in the ProLiant series with a number of system-management features, including Compaq's Insight Manager 2.0.

Through a combination of firmware and hardware, the ProLiant monitors system thermal conditions, memory errors, and disk performance and status, and reports network errors

such as lost frames, frame copy errors, and alignment errors. When the system detects errors, it can notify the administrator, shut the system down, and activate backups. Disk corrections run in the background, a second CPU board can take over, and administrators can get the message via the optional beeper notification package.

Insight Manager is used for remote maintenance and diagnostics both over the network or by modem from a remote site. It also handles fault, performance, and configuration management for the various Compaq-designed devices in the system.

Compaq has certainly done well in establishing the ProLiant as a contender in the mid- to high-end of the LAN server market. Though its great performance doesn't come cheaply and the disk subsystem could use some improvement, administrators looking to move applications off of minicomputers should take a good look at the entire ProLiant family.

• List price: *Compaq ProLiant 2000*, \$8,900. *Compaq Computer Corp.*, P.O. Box 692000, Houston, TX 77269; 800-345-1518, 713-370-0670.

Circle 434 on reader service card

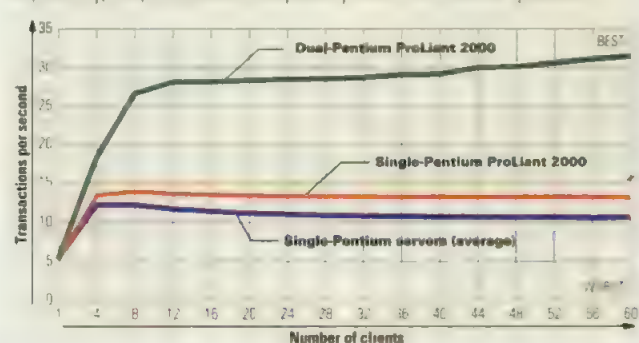


TOWER: With 11 bays.

Benchmark Tests: ProLiant 2000

We tested the Compaq ProLiant 2000 with both one and two 66-MHz Pentium processors installed, increasing the number of workstations from 1 to 60. Both the average Pentium-based server and the one-Pentium ProLiant 2000 achieved peak performance with a load of 8 workstations. The dual-Pentium ProLiant's throughput, however, continued to improve all the way through a load of 60 workstations.

Ziff-Davis Benchmark Operation's ServerBench 1.0, a subsystem-level benchmark test that runs under SCO Unix, simulates a variety of tasks being run on several workstations in a workgroup environment. We time the PC as its processor/memory, disk, and network subsystems perform this series of operations.



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CIRCLE 185 ON READER SERVICE CARD





Cross-Platform Utilities

Five Ways to Get on Speaking Terms with Mac Disks

BY J. W. OLSEN

Communicating with the Mac world is becoming a necessity. If you don't have a hardware solution (LAN, modem, direct cabling), software alternatives can now fill the gap. Some access Macintosh disks as emulators that run Mac software, with limitations, under DOS. Others—our focus here—transfer files between DOS and Mac 1.44MB floppy disks, and, often, alternate storage devices as well. (Older, lower-density Macintosh floppy disks require a DOS hardware assist.)

Transferring files is half the battle. The other half involves converting their format. The trend is toward compatible formats across the great Mac-PC divide, but format issues remain. Some Mac applications export files to formats that your applications recognize, and vice versa. Otherwise, consider conversion utilities like The Software ToolWorks' Word for Word/Professional or SCC's Software Bridge.

Unlike competitors, Conversions Plus 1.0 (First Looks, October 12, 1993) merges file-transfer and limited-format conversion capabilities under Microsoft Windows. Conversions Plus 2.0 (\$149, DataViz; 800-733-0030, 203-268-0030; fax, 203-268-4345), unavailable in time for this review but shipping soon, supports two dozen new word processing, database, spreadsheet, and graphics formats.

MACACCESS 1.5

Hypro Technologies' \$69 MacAccess is a 63K device driver that optionally loads into upper memory. Usage is virtually transparent. Your 3.5-inch high-density drive functions normal-

ly, but when addressed as a new virtual drive (like the D: drive), it accesses Mac disks with conventional DOS commands (COPY, DIR, and so on) except for formatting. A Mac formatting utility is provided. DOS and Microsoft Windows programs access Mac disks as if they were DOS disks, and Windows' File Manager automatically recognizes the virtual drive.

MacAccess is attractively priced and warrants consideration despite rough edges. It can conflict with disk caches, including SmartDrive, until you disable floppy disk caching. MacAccess can also be contentious with other device drivers, though you can usually overcome this by tweaking.

MacAccess has artificial disk access limitations. Only 50 files and 1.3MB can be processed at once. Otherwise, you must work with subsets of files (for example, *.TIF and *.DOC). But if a single file exceeds 1.3MB, you're out of luck. Hypro Technologies is addressing these limitations to make MacAccess more competitive.

• List price: *MacAccess, Version 1.5*, \$69. Requires: 640K RAM, DOS 3.3 or later. Hypro Technologies Inc., 8557 Higuera St., Culver City, CA 90292; 310-473-0328; fax, 310-822-8123.

Circle 404 on reader service card

MACDISK FOR THE PC 1.0

Like MacAccess, Insignia Solution's MacDisk for the PC also provides

transparent access. The differences are less apparent than the similarities, but you may find they warrant MacDisk's higher \$99.95 price.

MacDisk is a 57K stay-resident executable rather than a device driver; you can load it

from AUTOEXEC.BAT, or later if needed. (If loaded into high memory, MacDisk requires only 0.2K of conventional RAM.) As with MacAccess, MacDisk provides a DOS utility to view the full characteristics of Mac files (the original 32-character filenames, and so on), but adds a comparable Microsoft Windows utility that also formats Mac disks.

MacDisk doesn't assign a new drive letter. Instead, commands like "DIR B:" function with both Mac or DOS disks. And during informal testing,

MacDisk manifested no contentiousness with other resident programs and device drivers. Lastly, MacDisk treats Mac folders like DOS subdirectories, while MacAccess treats all files on a disk as though they were in one directory. For directly accessing Mac disks as if they were DOS disks, MacDisk is top-notch.

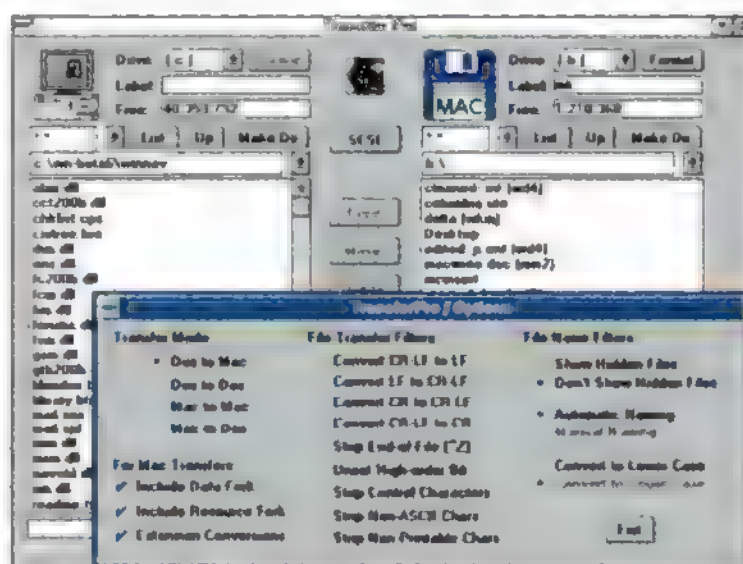
• List price: *MacDisk for the PC, Version 1.0*, \$99.95. Requires: 57K RAM, Windows 3.1. Insignia Solutions Inc., 1300 Charleston Rd., Mountain View, CA 94043; 800-848-7677, 415-694-7600; fax, 415-964-5434.

Circle 405 on reader service card

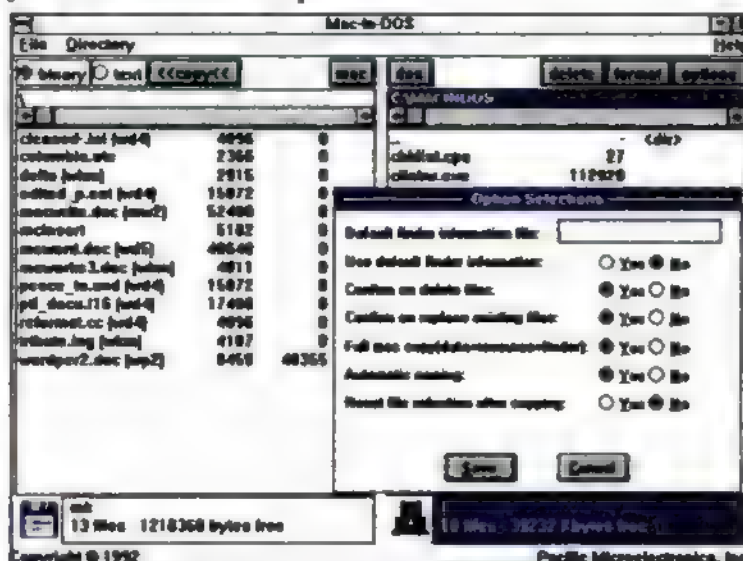
MAC-IN-DOS WINDOWS 2.0

Pacific Microelectronics' \$129 Mac-In-DOS Windows is a standalone program that transfers files to your hard disk for later access.

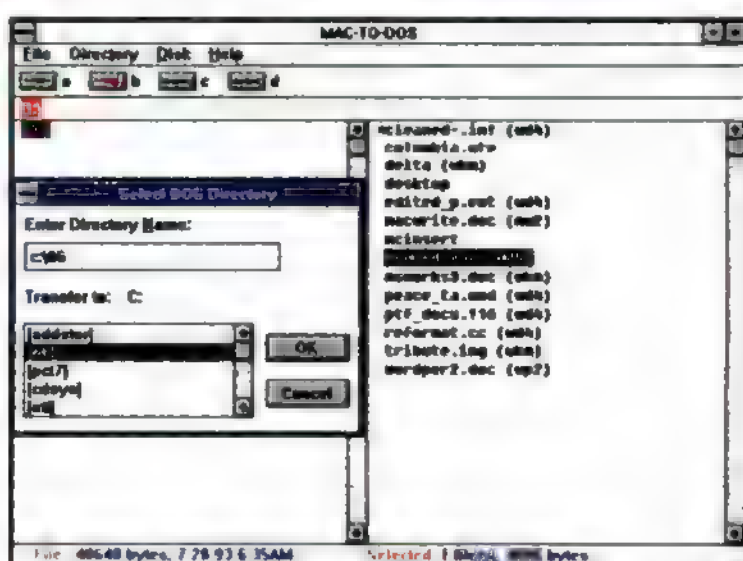
Usage is straightforward: Simply select, copy, and delete files. You can convert between barebones (ASCII) DOS and Mac text file formats, create and delete subdirectories, and format high-density Mac disks. But if a disk hasn't been previously formatted for DOS or Mac, you first must low-level-format it with Win-



TRANSFERPRO: The program gives you diverse file-conversion options.



MAC-IN-DOS: A straightforward interface helps you tackle translation tasks.



MAC-TO-DOS: The display shows only the contents of the source directory.

dows File Manager or FORMAT.COM.

Informal tests reveal conflicts with PC-Kwik disk caching. And while built-in DOS and Windows memory managers lived harmoniously with Mac-In-DOS, expect to tweak third-party alternatives. Each time you invoke Mac-In-DOS, you must designate the drive letter for your 1.44MB drive, even with only one such drive present.

Like other Windows-specific products, Mac-In-DOS supports a limited number of magneto-optical and removable hard disks. But unlike alternatives, this requires a \$189 enhanced edition. A DOS version offers comparable functionality for \$99. Mac-In-DOS may be a bit more expensive, but it still shows promise.

• List price: *Mac-In-DOS Windows, Version 2.0*, \$129. Requires: 640K RAM (512K RAM for DOS), DOS 3.3 or later, Windows 3.x. Pacific Microelectronics Inc., 201 San Antonio Circle, C250, Mountain View, CA 94040; 800-628-3475, 415-948-6200; fax, 415-948-6296.

Circle 406 on reader service card

MAC-TO-DOS FOR WINDOWS 1.0

The Microsoft Windows interface of Peripheral Land's \$99.95 Mac-to-DOS lets you select, copy, delete, move, and rename files. You can convert ASCII files from Mac to DOS format, but not vice versa. A modest file viewer displays files without regard to file format. Directories can be created, removed, and renamed.

Mac-to-DOS formats Mac disks but requires low-level formatting via File Manager or DOS. If disks are formatted on a Macintosh, the latter requires Apple's System 6.0.2 or later operating system.

Mac-to-DOS's user interface is simple—too simple: Mac-to-DOS displays the source directory without the destination directory to compare contents. Another shortcoming is that Mac-to-DOS didn't recognize

an installed CD-ROM drive. Also, it is the only Windows-based product in this group that totally ignores important issues regarding Macintosh Finder and file resource forks—particularly if you exchange the same files back and forth with Mac users, who must reassign fonts and so forth for the lost resource forks and reassociate data files with parent Mac applications.

Like its DOS version, Mac-to-DOS for Windows supports some magneto-optical and removable hard drives. Expect good value for your money, though Version 1.0's weaknesses warrant close attention.

• List price: *Mac-to-DOS for Windows, Version 1.0*, \$99.95. Requires: 4MB RAM, 1MB hard disk space, Windows 3.x. Peripheral Land Inc., 47421 Bayside Pkwy., Fremont, CA 94538; 800-288-8754, 510-657-2211; fax, 510-683-9713.

Circle 407 on reader service card

TRANSFERPRO FOR WINDOWS 1.5

Despite very weak installation, Digital Instrumentation Technology's (DIT) \$99 TransferPro for Windows 1.5 offers the most elegant user interface and feature-rich options in our roundup.

This Microsoft Windows product installs from a DOS batch file, but later, you must manually create a Program Manager program group item. Also, when invoked, TransferPro denies access until you contact the vendor for a password—an unfortunate holdover from DIT's Unix history.

Once running, TransferPro offers features beyond those of its competitors. Wildcard masks help focus upon desired files. TransferPro also provides diverse options to translate characteristics of transferred files, but, like the TransferPro file viewer, these options help primarily with unadorned ASCII files. More significantly, a feature displays extended data about Mac files, such as which application created them. You can alter attributes on DOS files,

such as read-only and archive.

TransferPro handles Mac Finder and resource fork data well. It is also the only Windows-specific choice in our roundup capable of low-level disk formatting. Like its competitors, TransferPro accommodates a limited range of additional storage devices. All this makes TransferPro for Windows a solid

contender for your Macintosh disk access needs.

• List price: *TransferPro for Windows, Version 1.5*, \$99. Requires: 1MB RAM, Windows 3.x. Digital Instrumentation Technology Inc., 127 Eastgate Dr. #20500, Los Alamos, NM 87544; 800-467-1459, 505-662-1459; fax, 505-662-0897.

Circle 408 on reader service card

■ Subnotebooks

New Northgate Is Too Heavy

BY TIN ALBANO

A year ago, Northgate's \$2,599 ZXP-XL2/C would have been the hottest new notebook: 33-MHz 486SX power and a passive-matrix color screen in a 4.2-pound package. However, by today's subnotebook standards, the ZXP falls short of other better-built, lighter units.

The ZXP has a Sharp passive-matrix color screen (a monochrome version is available for \$1,899). While the small size of the screen (7.75 inches) helps

make it too heavy to be considered a subnotebook.

The unit we tested came with a 170MB hard disk and 4MB of RAM (expandable to 20MB). The ZXP turned in a respectable score of 3.06 on our Graphics Winmark test (a score of 2.67 is the historical average of other 33-MHz 486-based notebooks). The ZXP also produced slightly above-average numbers on all of our benchmark tests except for DOS Video, where the unit fell well below average.

A compact 1.5 by 11 by 7 inches (HWD), the ZXP has a well designed, comfortable keyboard with 101 full-sized letter keys and dedicated function and cursor keys. The keyboard is set back, away from the front of the computer, making room for a palm rest. The trackball, however, is placed on the lower right side of the ZXP, making it difficult to manipulate.

Many of today's subnotebooks are equipped

with active-matrix screens and weigh less than 6 pounds, making the ZXP-XL2/C seem a little behind the times. And although its \$2,599 price tag is appealing, there are full-size passive-matrix color notebooks that weigh and cost about the same as the ZXP.

• List price: *Northgate ZXP-XL2/C* \$2,599. Northgate Computer Systems, P.O. Box 208, Chaska, MN 55318; 800-548-1993; fax, 612-943-6965.

Circle 428 on reader service card



ON THE ROAD: Though small, the ZXP's travel weight is 6.6 pounds.

to increase its color contrast, it suffers from the same ailments associated with other passive-matrix color screens.

Northgate's decision to use a passive-matrix screen probably stems from a desire to cut production cost and unit weight. But while Northgate succeeded in its attempt to make the ZXP a few hundred dollars cheaper, the ZXP's bulky 6.6-pound package (including the unit, an external floppy, and the power adapter)

■ PIMs

\$49 On-Schedule Has New Ways to Sort Out Your Life

BY BARRY SIMON

Odyssey Computing's \$49 On-Schedule for Windows combines an intelligent interface design with some unique features, making it one of the most promising general-purpose PIMs that we've seen.

Like most PIMs, On-Schedule maintains four databases—address book, phone log, appointments, and alarms—plus a fifth that lets you track important on-disk files. On-Schedule lets you customize the views of your data. All five databases can be displayed as lists where you choose which columns appear and in what order. Sorting on a column is as easy as double-clicking on the column header.

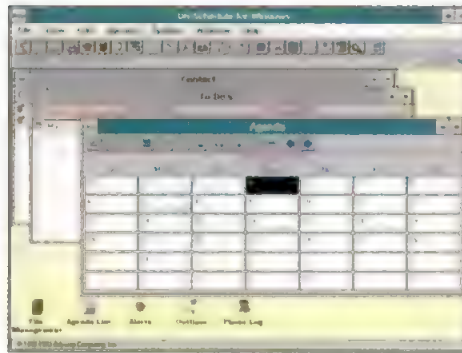
SEVERAL VIEWS

Separate daily, weekly, monthly, and yearly views of your calendar have their own button bars, allowing a quick change of view and a quick jump to appointments for yesterday, today, and tomorrow. You can open multiple views or open multiple databases together. That fact becomes important when you use On-Schedule's great drag-and-drop features.

For example, you can pick listings for several people in your address book and drag them to an appointment slot. The result is an appointment that lists their names.

When an appointment alarm goes off, you can hit a "snooze all" button that delays not only that particular alarm but also any other that is set to go off during the snooze period. If you have ExMachina's Notify for Windows, you can set an alarm to dial a Skytel or MobilCom pager and send the alarm message to it.

The most obvious problem with the program is in its phone log. When the phone log is active, you can't access the rest of On-Schedule; so, for example, you can't give someone else a phone number or set up an appointment without closing the log entry.



PIM CONTROL: On-Schedule's windows have their own toolbars.

You can do a fax merge or single fax send from On-Schedule to Eclipse FAX, WinFax PRO, or FaxWorks. The faxes can be written in On-Schedule's

own word processing module or in Microsoft Word for Windows or WordPerfect.

On-Schedule is a pleasure to use, although it won't be good for those with extensive contact management needs. It's such a good first version with such ambitious plans that anyone in the market for a new PIM should keep their eye on it.

• List price: *On-Schedule for Windows, Version 1.0a*, \$49. Requires: 2MB RAM (4MB recommended), 3MB hard disk space, Microsoft Windows 3.1. Odyssey Computing Inc., 5962 La Place Court, #215, Carlsbad, CA 92008; 619-929-7828; fax, 619-929-1012.

Circle 433 on reader service card

■ Screen Capture

Steal Images with Screen Thief

BY J.W. OLSEN

If all DOS software were well behaved, you'd be satisfied with almost any utility designed to capture screen images. But in the real world, some DOS products—particularly games and business applications that involve animation—defy most capture utilities since they take control of interrupts and don't pass that control back to programs loaded earlier.

Screen Thief, Version 1.50, is an effective \$39 solution to this dilemma. Among other bits of programming magic, Screen Thief remaps interrupt hardware to new vectors, which are then given to subsequently loaded software. By doing so, Screen Thief's hotkey always works, even when software otherwise locks out keyboard input.

Though it uses only about 9K of conventional memory (about 2K if loaded into upper memory), Screen Thief has several additional virtues. You can save graphics screens to a variety of file formats (.BMP, .GIF, .PCX, and .TIFF), and you can save text screens to three formats, including a character-and-attribute screen dump useful primarily to

programmers. Output can be forced to monochrome, and the compression capabilities inherent in .BMP and TIFF formats are user-controllable.

Though VGA video hardware is required, Screen Thief supports CGA, EGA, Hercules, and MDA emulation modes. And unlike many competitors, Screen Thief can unload itself from memory.

Screen Thief functions within Windows either by being loaded before Windows or within a DOS box after Windows is invoked. Screen Thief won't entirely replace a Windows-specific capture utility, and some additional Windows-related restrictions apply. But our testing indicates Screen Thief reliably captures DOS programs within Windows.

Software that fools capture utilities can often become unstable without total control of interrupts, so system instability and lockups are possible. In substan-

tial testing, however, Screen Thief caused no difficulties that a reboot wouldn't fix.

Screen Thief provides a variety of powerful, user-settable options. In some ways, it offers more than casual users may want, but if your job depends upon the ability to capture

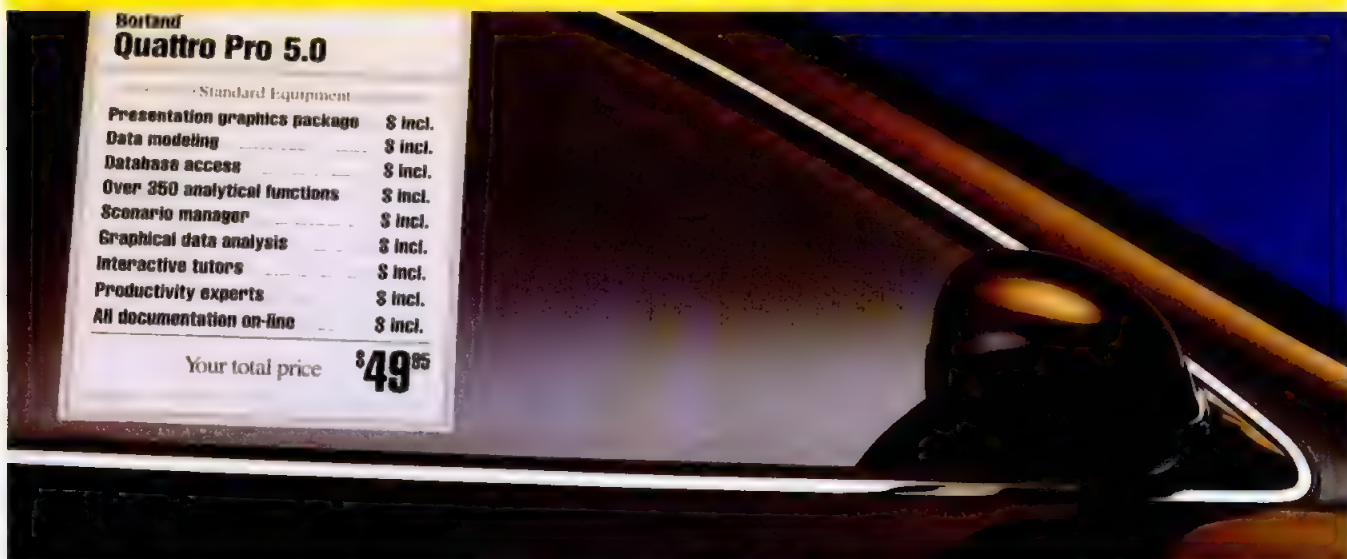


VERSATILITY: Screen Thief offers more options than most competitors.

images of even the most demanding DOS software, Screen Thief is a great tool.

• List price: *Screen Thief, Version 1.50*, \$39. Requires: 256K RAM, DOS 3.1 or later. Public Software Library, P.O. Box 35705, Houston, TX 77235; 800-242-4775, 713-524-6394; fax, 713-524-6398.

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—Los Angeles Times, September 23, 1993

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Word Processing

XyWrite for Windows: Command Line Holdout In a GUI World

BY EDWARD MENDELSON

XyWrite for Windows brings the speed and efficiency of the XyWrite command line to the graphic environment of Windows. The Windows version of The Technology Group's \$495 word processor uses exactly the same files and embedded codes as XyWrite for DOS.

Although it comes with drop-down menus, toolbars, and other graphic conveniences, it's the only Windows word processor that lets you control formatting, file management, and printing from a command line and directly edit formatting codes in your files. XyWrite veterans can at last use the advanced features of Windows without giving up XyWrite's fast text entry, macros, and customization.

The Windows version uses substantially the same menu structure as XyWrite IV for DOS. It lets you switch between draft and graphic views and has an expanded view that lets you edit formatting codes.

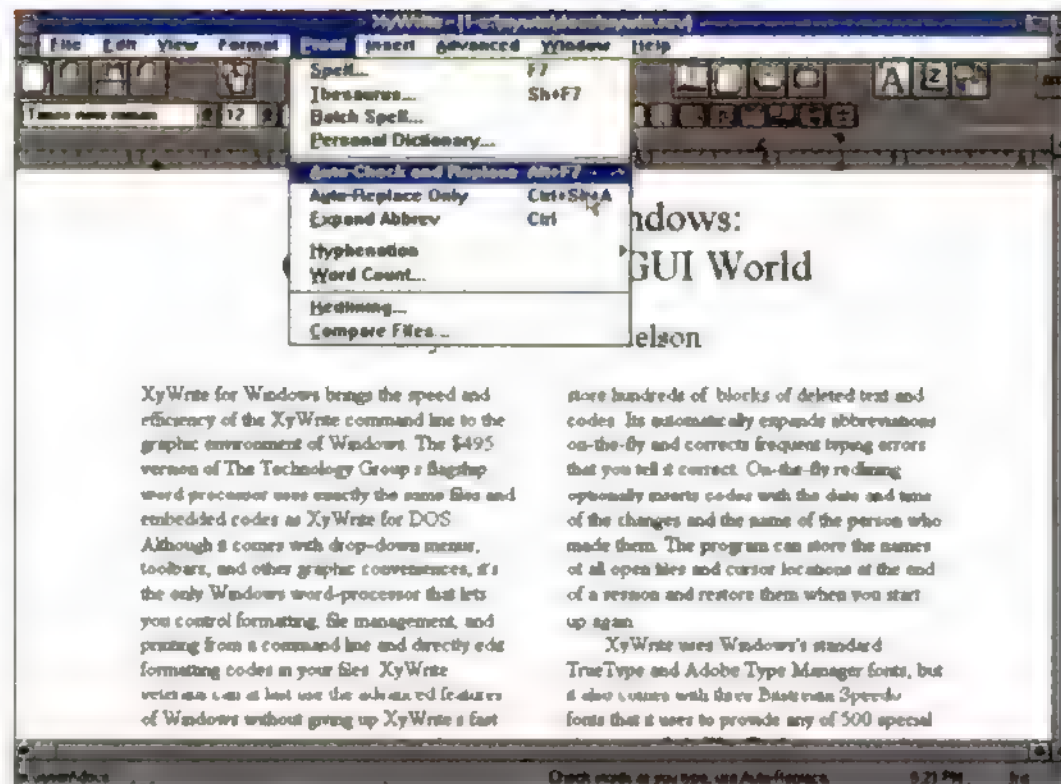
The optional toolbar and ribbon look less polished than those in rival Windows word processors, but they include most of the options that you'd want to access with a mouse. As in the DOS version, you can customize the program via menus or by directly editing an ASCII file that lists the defaults.

XyWrite doesn't have a Windows-standard Undo function, but you can tell it to store hundreds of blocks of deleted text and codes. It automatically expands abbreviations on the fly and corrects frequent typing errors that you tell it to correct. You can also use on-the-fly redlining, which inserts codes with the date and time of the changes and the name of the

person who made them.

XyWrite uses the standard Windows TrueType and Adobe Type Manager fonts, but it also comes with three Bitstream Speedo fonts, which it uses to provide any of 500 special characters. Only WordPerfect supports a larger character set.

Don't look to XyWrite for advanced graphics functions, although you can import standard graphic formats through a clumsy process that opens a separate window for the image before it inserts it in the file. And don't look for OLE support or smart imports from other word processing formats. If you don't specify which program created



AUTO-CORRECT: XyWrite automatically corrects typing errors.

the file you import, all the file's formatting codes display on screen as garbage characters.

XyWrite for Windows isn't as smooth as other Windows word processors, but XyWrite veterans prefer a command line and raw editing power to the graphic frills found elsewhere.

• List price: *XyWrite for Windows, Version 4.1*, \$495; upgrade, \$129. Requires: 2MB RAM, 2MB hard disk space, Windows 3.x. The Technology Group, 36 South Charles St., #2200, Baltimore MD 21201; 410-576-2040; fax 410-576-1968. Circle 424 on reader service card.

Video

STB's Pegasus PCI: Rich Colors for the Big Picture

BY BEN MYERS

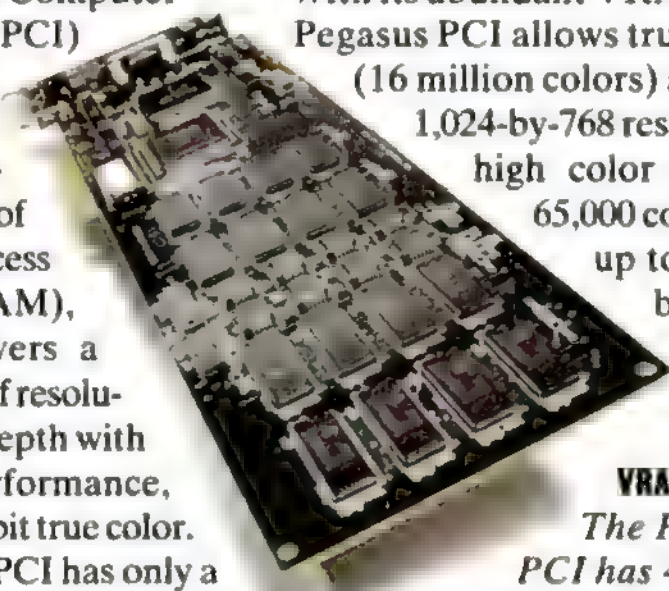
The \$999 Pegasus PCI from STB Systems is one of the first graphics boards designed especially for the Personal Computer Interconnect (PCI) bus. By taking advantage of an S3 928PCI graphics chip and 4MB of video random access memory (VRAM), the board delivers a broad spectrum of resolutions and color depth with eye-popping performance, especially for 24-bit true color.

The Pegasus PCI has only a single jumper to enable or disable the graphics hardware IRQ used by some software, and a standard 15-pin connector for a monitor. STB provides its own setup program for the initial installation of the drivers. After-

ward, you use STB's WINSTALL program to change resolutions or number of colors.

COLOR-RICH

With its abundant VRAM, the Pegasus PCI allows true color (16 million colors) at up to 1,024-by-768 resolution, high color (up to 65,000 colors) at up to 1,280-by-1,024,



VRAM SLAM: The Pegasus PCI has 4MB of VRAM on-board.

or 256 colors at up to 1,600-by-1,280. In true-color modes, the board uses 24 bits out of 32.

We tested the Pegasus PCI on an American Megatrends PCI

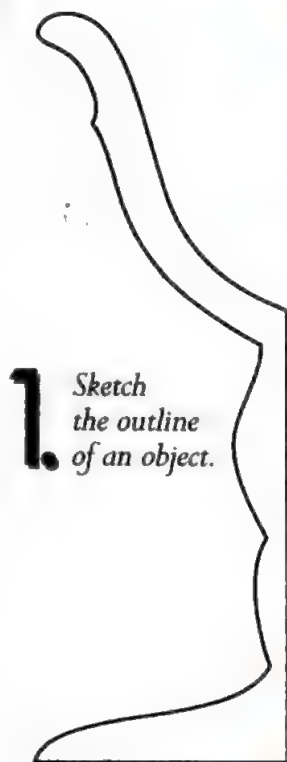
motherboard built around a 33-MHz 486 processor. The graphics card takes advantage of the PCI bus and its VRAM to perform very quickly at all color depths. Its Windows drivers use off-screen memory to cache the Windows system font and various frequently used bitmapped objects. As a result, its impressive Graphics WinMark test results dropped off slowly as the number of colors increased, while its results on the WinBench Image Blit test were halved with progressively greater color depth.

Compared with the cost of other graphics boards, \$999 may seem a high price to pay, but the Pegasus PCI yields first-rate graphics performance for the price. Consider it if you use a large monitor (19 inches or larger), use high resolutions, or work extensively with true-color images.

• List price: *Pegasus PCI*, \$999. STB Systems Inc., 1651 N. Glenville Rd., Richardson, TX 75081; 800-234-4334, 214-234-8750; fax, 214-234-1306.

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CD-ROM

\$79 Random House Dictionary: Look It Up Under Bargain

BY RUBIN RABINOVITZ

Until recently, shopping for a good on-line dictionary has been frustrating. The 615,000-entry Second Edition of the Oxford English Dictionary on CD-ROM is an impressive tool, but it sells for a sticker-shock price of \$895.

The new Random House Unabridged Dictionary, Second Edition, on CD-ROM, bridges this gap. Its price is competitive: \$79 for the CD-ROM, \$100 for the print version, and \$159 for both. The CD-ROM's A-to-Z entries are the same as the 1993 print version's, with 315,000 entries. If it includes relatively few of the obsolete words you'll find in OED2, Random House's lexicon is still more than enough for most users' needs.

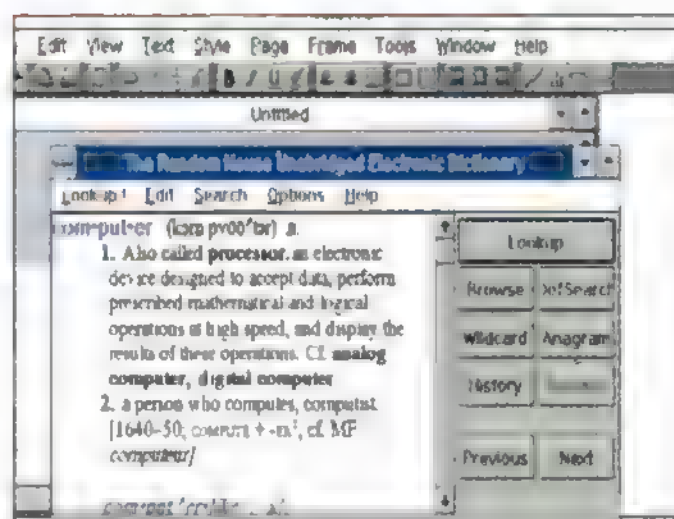
The first unabridged dictionary of American English published since 1987, Random House has many technical and recently coined terms like *jaggies*, *palmtop*, *pen-based*, *trackball*, *neural network phone tag*, *wannabe*, *slippery slope*, *brew-*

pub, and *spin doctor*. Biographical and geographical listings include up-to-date entries such as *Hillary Rodham Clinton*, *David Souter*, and *Gulf War*.

Random House gives a word's syllable breaks, pronunciation, etymology, and date of entry into the language; for some entries, there are also synonyms and sentences illustrating usage. The program offers many options for retrieving data: You can browse through the headwords in alphabetical order, automatically look up terms in the definitions text, or type in words. You can use wildcards when retrieving words, and if you misspell a word the program will list properly spelled alternatives.

Boolean searches let you look for combinations of words in the definitions text; for example, the string "blue AND flower OR flowers" will give you a list with cornflower, ageratum, and other blue flowers.

The disk is easy to use and



RANDOM POP-UP: Random House can easily pop up over other programs.

has a well-designed interface. The same disk works on Windows, DOS, or Mac systems.

Random House Unabridged is the mother of all American-

English on-line dictionaries, a high-concept reference tool ideal for stressed-out linguistic semiamateurs whose low-rent lifestyles make OED2 seem like a deep-pockets megadeal. What's more, unlike the OED, Random House can supply definitions for all the adjectives in this paragraph.

• **List Price:** *Random House Unabridged Dictionary, Second Edition*, \$79; with book, \$159. Requires: 2MB RAM, 1MB hard disk space, DOS 3.0 or later. *Random House Reference and Electronic Publishing*, 201 E. 50th St., New York, NY 10022; 800-733-3000, 212-751-2600.

Circle 431 on reader service card

Uninterruptible Power Supplies Exide's New UPS: Network And Energy Management

BY STEVE BUEHLER

Exide Electronics Group has added power-management features to the Exide Powerware Prestige Model 1000 EXT, the newest addition to its line of uninterruptible power supplies. The small and efficient, \$1,199 unit, rated at 1,000 volt-amps, supports standalone workstations or up to three small file servers.

The EXT has built-in communications support, optional SNMP network management support, easy scalability to extend battery time, and, through the proprietary OnliNet software, the ability to schedule graceful shutdowns and restarts of protected equipment.

The EXT is an effective insurance policy against power outages or fluctuations. While most UPSs available today provide this protection, the EXT focuses on providing clean, consistent power to your equipment during severe power fluctuations and outages. High- and low-voltage ranges (135V AC to 85V AC) are handled with the EXT spending less time than many competing UPSs on battery power.

Exide's OnliNet power-management software, available for NetWare, Sun/OS, HP/UX, AIX, NCR's SVR4, SGI's IRIX, Windows NT, and OS/2, lets you manage all the EXTs on your LAN. Any workstation running this software can monitor the status, loads, historical uptime, and UPS-relevant events that have occurred to the EXTs.

The EXT is solidly constructed; installation and setup were simple and direct. As with most UPSs, the EXT takes additional battery modules. Up to four modules, available in five-cell (\$379) and ten-cell (\$489) increments, can be added to provide the level of full power backup you need.

With lower overall operating costs than comparable UPSs, the EXT is especially appropriate for small offices and environments where power consumption costs can really be managed.

• **List price:** *Exide Powerware Prestige Model 1000 EXT*, \$1,199. *Exide Electronics Group*, 8521 Six Forks Rd., Raleigh, NC 27615; 800-554-3448, 919-872-3020; fax, 919-870-3450.

Circle 432 on reader service card

American Heritage Third Edition Goes Digital

If you're looking for a lower-priced alternative to the Random House CD-ROM, Softkey Software International's \$39.95 *American Heritage Dictionary, Third Edition*, is for you. It offers easy retrieval of words, an attractive interface, biographical and geographical listings, extensive search features, a thesaurus, and a Windows uninstall routine. *American Heritage* comes

on a CD-ROM disk with versions for DOS, Windows, and Macintosh (there's also a floppy disk-based package available if you want to run the 15MB program from your hard disk). The dictionary includes the complete text of the 1991 printed *American Heritage College Dictionary*. Weighing in at 200,000 words, it's about two-thirds the size of Random House's CD-ROM offering. —RR

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■ 3-D Rendering and Animation

3D Studio Sets the Standard—Again

BY LUISA SIMONE

With production-oriented turbocharging and literally hundreds of enhancements, Autodesk 3D Studio, Release 3.0 (\$2,995), has something more than the power to add motion to static objects. It has the momentum to become the solid-modeling and animation standard for the PC.

The 2D Shaper module now features Boolean and Bezier-curve functions, so you can easily modify outlines by adding and subtracting shapes from one

jecting a bitmapped picture—or even an animation—from a light source. And a much-improved Materials Editor can generate accurate metallic surfaces, automatic reflections, and layered texture maps.

It's no surprise to learn that these special effects are computationally intensive. 3D Studio provides several tools that help you to work not just faster but smarter. The new Render Region command, for instance, lets you specify a small representational portion of a scene for quick previews. Even more

important is the way in which 3D Studio can take advantage of a networked environment to distribute the grunt work—also known as rendering—among multiple computers. Though the main program still relies on an antiquated hardware copy-protection

scheme, you can now install up to 9,999 copies of the program on slave workstations and then assign specific frame ranges to each computer for final output.

Though many of the features in 3D Studio have become more accessible, this is still a product for professional moviemakers. Features such as the new Video Post dialog box clearly target high-end users familiar with the compositing techniques of key colors and alpha-channel transparencies. Likewise, IPAS routines (which stands for image processing, procedural modeling, animated stand-ins, and solid patterns) can significantly extend the functionalities of 3D Studio, but only if you are a third-party developer or feel comfortable programming in C. For example, the solid-pattern

external process can generate, unlike a texture map, a surface pattern that is resolution independent.

The original release of 3D Studio set a new standard for high performance and relatively low-cost animation on the PC.

Release 3.0 raises the standard by which all professional-level animation programs must now be measured.

• List price: *Autodesk 3D Studio, Release 3.0*, \$2,995; upgrade, \$497. Requires: 8MB RAM, 20MB hard disk space, DOS 3.3 or later. Autodesk Inc., 2320 Marinship Way, Sausalito, CA 94965; 800-879-4233, 415-332-2344.

Circle 425 on reader service card

■ Modems

Microcom V.Fast Modem: Parallel Paths to Speed

BY EARLE ROBINSON

At a price of \$499, Microcom's new DeskPorte FAST modem undercuts competitors' V.Fast modem prices, some of which are over \$1,200. The Microcom modem, based on the Rockwell V.FC chip set, offers speeds of up to 28.8 Kilobits per second. Class 1 Fax capabilities are at 9,600 bps (V.29) and 14.4 Kbps (V.17).

The modem's ability to use a parallel port when running a Windows program for either faxing or data is unique. This overcomes the dreaded timing problems and data overruns encountered when running serial communications.

By using the parallel port, the modem can transfer data 8 bits at a time, and 2K buffers avoid the limitations of the serial interrupt. The serial port can be used, too, but for maximum throughput, most systems will be hard pressed to keep up. Further, most system serial ports lack the 16550 UART, and, therefore, its expanded buffering.

Our testing confirmed the ability of the parallel port to handle maximum throughputs (when telephone lines were adequate). As expected, when we

used the serial port, system performance suffered at speeds over 19.2 Kbps, even with a 16550 UART on the serial card. Use of a smart serial card, however, provided performance to equal the parallel-port tests.

The parallel-port connection is especially convenient for notebook users, since the built-in serial port may be tied up for network access. An A/B switch box may be used to permit attaching a printer to the same parallel port, though you must exit the communications program before switching back to the printer.

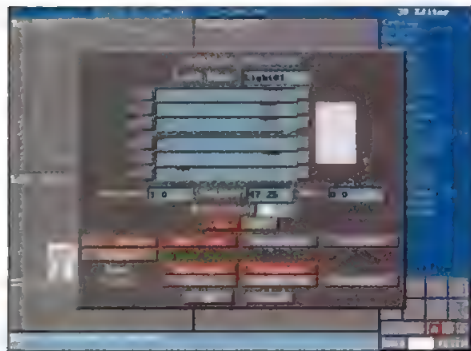
Included with the modem is a stripped-down version of

Sofnet's FaxWorks Pro 3.0. Given the lack of features such as cover sheet preparation and a Twain driver, it's little more than a demo program. Equally unfortunate is that although the manual

is thorough and complete, it is poorly organized, and installation of the parallel-port access is complex in spite of an addendum sheet.

• List price: *Microcom DeskPorte FAST*, \$499. Microcom Inc., 500 River Ridge Dr., Norwood, MA 02062; 800-822-8224, 617-551-1000; fax, 617-551-1021.

Circle 426 on reader service card



BRIGHT LIGHTS: 3D Studio allows you to configure lights in a number of ways.

another, or you can create your shapes using an external drawing program and then import the curves via 3D Studio's new Adobe Illustrator import filter. Changes that at first glance seem small, such as the Keyframer's ability to apply motion blurs on an object-by-object basis or to morph both the surface texture and geometry of an object, can ultimately have a big impact on the quality of your animations.

GETTING REAL

Without a doubt, the most visually dramatic improvements can be found in the 3D Editor and Materials Editor, where lighting controls and texture maps combine to create photo-realistic surfaces and special effects. Simulating dappled sunlight, for example, is now as simple as pro-



V.FAST: The DeskPorte moves data at up to 28.8 Kbps.

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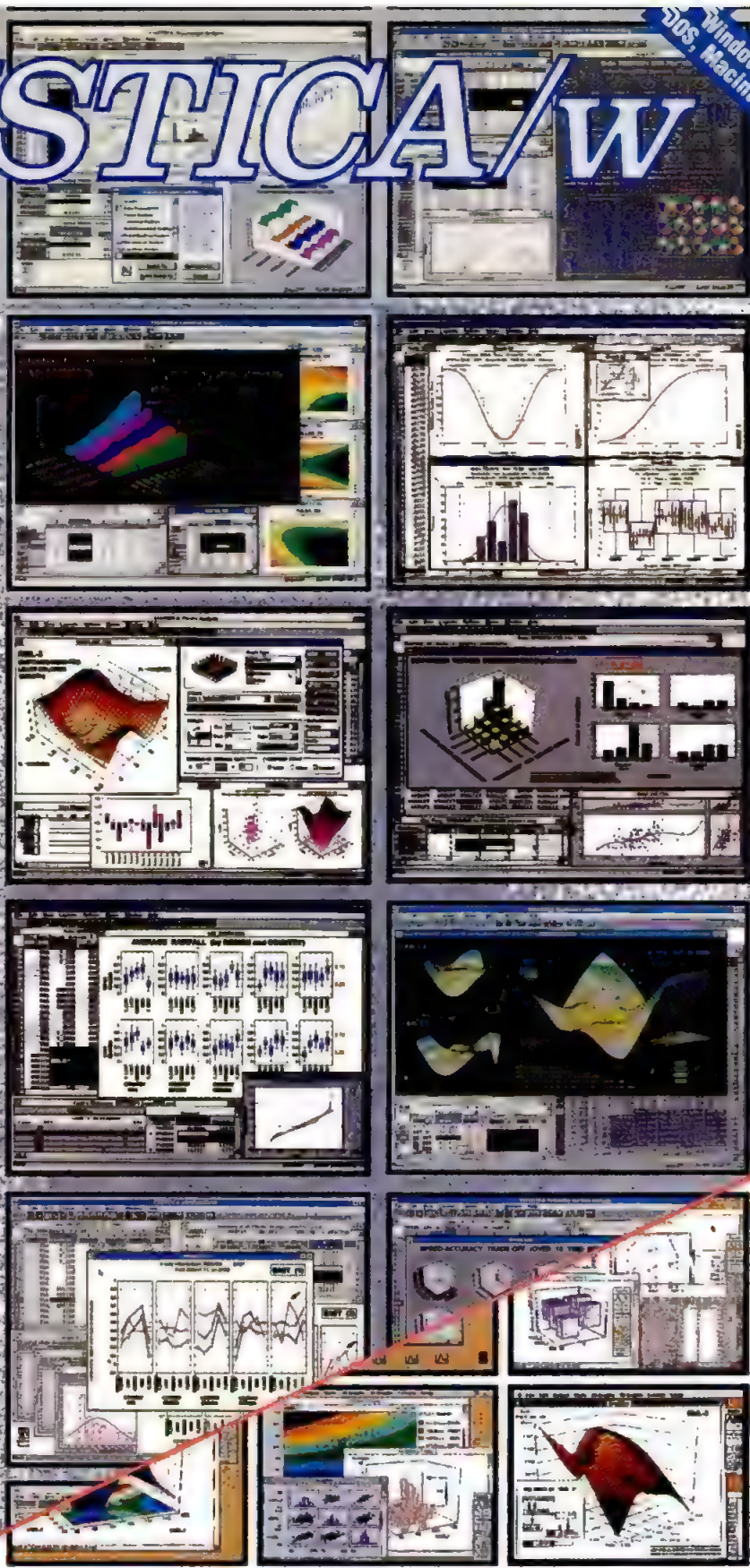


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P3 will be used to rebuild the Autobahn in what was formerly

East Germany. Both contractors and subcontractors are standardizing on Primavera for this project.

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This \$20 billion airport construction project also includes the construction of highways, an airport rail system, a suspension bridge and a cable stay bridge. Projected completion date is June 1997.

Kuala Lumpur Tower, Malaysia

This \$100 million, 420-meter tower will be the third tallest communication tower in the world. Estimated completion date is 1996.

The Georgia Dome, USA

The new \$210 million structure features the world's largest cable-supported dome. P3 and Expedition® were used for scheduling and control.

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New & Improved

NEWS OF ANNOUNCED PRODUCTS AND UPGRADES

By Anush Yeghazarian

NEW

Keeping Home and Office In Sync—Wirelessly

A joint effort by **National Semiconductor Corp.** and **Traveling Software** has produced LapLink Wireless with AirShare, a combination hardware and software product that facilitates file updates between multiple PCs. The product consists of two radio modules that attach, for example, to your office PC and your portable; Synchro Plus software automatically synchronizes updated files or directories whenever a connection is detected.

The 3-ounce radio modules can connect computers within a radius of 30 feet. You can select the radio frequency to ensure a clean channel. LapLink Remote Access Software is included.

- List price: *LapLink Wireless with AirShare*, \$299.95. **National Semiconductor Corp.**, 2900 Semiconductor Dr., Santa Clara, CA 95052; 800-272-9959, 408-721-5000; fax, 408-721-4115. **Traveling Software Inc.**, 18702 North Creek Pkwy., Bothell, WA 98011; 800-343-8080, 206-483-8088; fax, 206-487-1284.

Circle 412 on reader service card

NEW

A Few Good Men (from Logitech): SoundMan and ScanMan

The latest SoundMan from **Logitech** is SoundMan Wave, an AT-bus card that supports synthesized music, provides digital recording and playback, and has both FM and Wave table synthesizers. It handles 8- and 16-bit stereo and mono files, has a CD-ROM interface, and bundles several software packages.

Logitech also presents its ScanMan PowerPage, a small 256-gray-scale scanner that can be used as a sheet-fed full-page scanner or as a hand-held unit. It has 100- to 400-dpi resolution, is Twain and OLE compatible, and connects to any parallel port. It includes Logitech's Foto-Touch Color, Caere's OmniPage Direct, Any-Font OCR for Logitech, and faxing software.

- List price: *SoundMan Wave*, \$349; *ScanMan PowerPage*, \$799. **Logitech Inc.**, 6505 Kaiser Dr., Fremont, CA 94555; 800-231-7717, 510-795-8500; fax, 510-792-8901.

Circle 413 on reader service card

HOT PROSPECT



OmniBook Makes the Leap to 486

Hewlett-Packard Co. has decided to upgrade its super-light subnotebook from an AMD 386 to the TI 486SLC/25e processor, adding power and energy-saving features in one fell swoop.

The 2.9-pound OmniBook 300 subnotebook made a splash earlier this year with its low weight, long-lasting battery life, and innovative pop-out mouse. Its biggest drawback was the 386 CPU, replaced in the new 425 model. HP has also upped the available DOS memory to 560K from the 450K limit in the original OmniBook, which isn't quite as good as standard DOS (640K) but does eliminate most insufficient-memory problems. Mass storage support has been raised to 220MB. Newer OmniBook 300s will also have these modifications. All OmniBooks come loaded with Microsoft Word for Windows, Microsoft Excel, and LapLink Remote Access; RAM expands to 12MB.

The next challenge for HP is the unit's nonbacklit reflective screen. HP's is a better screen than most and is a major energy saver, but many find a reflective screen too low in contrast and too difficult to read in certain lighting conditions. Currently, however, HP has no plans to change it.

- List price: *HP OmniBook 425 Superportable PC*, 40MB hard disk, \$2,125; 10MB flash disk, \$2,375. **Hewlett-Packard Co.**, 1000 NE Circle Blvd., Corvallis, OR 97330; 800-443-1254, 503-757-2004; fax, 503-750-5488.

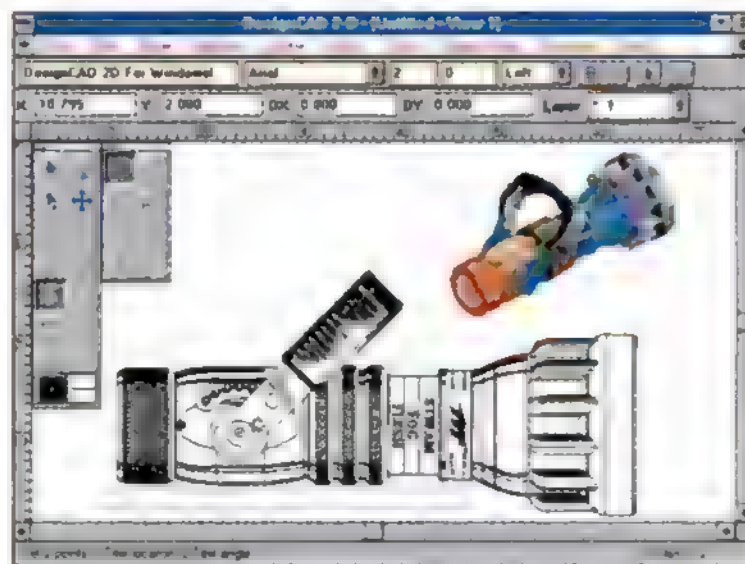
Circle 411 on reader service card

NEW

DesignCAD Hits Windows

In porting its CAD package, DesignCAD 2D for DOS, to Windows, **American Small Business Computers** has improved on the original.

Named DesignCAD Windows, Release 7.0, the package offers lots of tweaks, including the ability to open an unlimited number of windows and to open the program multiple times, a Hot Tool Box that lets you customize your button box, and full cut, copy, and paste functions in either .BMP or .META. You can print without leaving the program, and you can set layers as visible but not editable; that way, you can see your work and make changes on different layers without affecting the noneditable layers.



You can have your button toolbars the way you want them with DesignCAD Windows.

The Windows version also adds the ability to undo all Edit commands, not just the last entity; supports TrueType fonts, and offers an on-line manual.

- List price: *DesignCAD Windows*, \$349. **American Small Business Computers Inc.**, One American Way, Pryor, OK 74361; 918-825-7555; fax, 918-825-6359.

Circle 414 on reader service card

NEW

46 New Deskpros, Presarios, And ProLineas from Compaq

A slew of new computers is coming out of Houston as **Compaq Computer Corp.** adds 46 different configurations of Deskpros, Presarios, and ProLineas to its stable.

New & Improved

For business users, the Deskpro XE offers 486- and Pentium-based options with Compaq's QVision local-bus video and enhanced business audio for voice annotation in files, proofreading with a voice-back feature, and voice control of applications. On 486SX models, 4MB of RAM (upgradable to 32MB) is standard; all others come with 8MB. 486DX2 models expand to 32MB of RAM, and Pentium systems allow up to 136MB. Hard disk choices range from 170MB to 525MB, and CD-ROM drives are also available. All the 486-based models are Energy Star-compliant; the Pentium systems are not.

Compaq is also adding to its Presario family with the new 800 Series offered in minitower cases. In the Presarios, CPUs range from 486SX/33s to 486DX2/66s; hard disks range from 270MB to 340MB. The units also come in a multimedia (CDS) version that has a double-speed CD-ROM drive, a 16-bit sound card, external speakers, a microphone, and a choice of software. The \$1,699 Presario 633 CDS, the only one offered in a desktop case, uses the 486SX/33 processor with a 200MB hard disk and adds an internal modem to the standard 800 CDS Series configuration.

To serve networking needs, Compaq presents the ProLinea Net1/25s, an Energy Star-compliant all-in-one box with preinstalled Ethernet or TI SuperEagle Token-Ring network interface cards, 4MB of RAM expandable to 20MB, hard disks from 100MB to 200MB, and CPUs ranging from 486SX/25s to 486DX2/66s. The ProLinea MT line, offered in either a minitower or desktop case, has more expansion options, with RAM ranging up to 64MB and hard disks from 270MB to 525MB. Multimedia is also available for MTs.

• List price: *Compaq Deskpro XE*, \$1,499 to \$3,199; *Presario 800 and 800 CDS Series*, \$1,649 to \$2,299; *ProLinea Net1/25s*, starts at \$1,349; *ProLinea MT and MT CDS*, \$1,649 to \$2,599. *Compaq Computer Corp.*, P.O. Box 692000, Houston, TX 77269; 800-345-1518, 713-378-8820; fax, 713-378-1442.

Circle 415 on reader service card

IMPROVED

Layouts Made Easier with QuarkXPress 3.3

Quark Inc. has updated its layout program, QuarkXPress, adding features and coordinating the Macintosh and PC upgrades for the first time—a policy that the company plans to continue.

Among other things, QuarkXPress 3.3 adds two new spot color models, Toyo and DIC, and can import JPEG and PhotoCD Pac files. It can

BRIEFS

HARDWARE

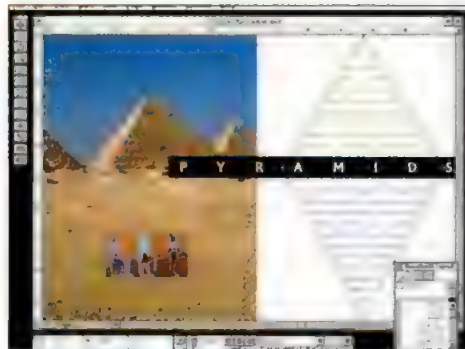
MiniStor Peripherals Corp. has released two PCMCIA products, one a 1.8-inch Type-III Plus (13.5-mm-high) PCMCIA 128MB hard disk, \$699, the other a docking station of sorts called DockIt Socket, \$249. The DockIt is an add-on PCMCIA slot (Type I, II, or III) for PCs; it fits any open 3.5-inch drive bay and facilitates information transfer between portables and PCs. 800-943-0165, 408-943-0165

The newest 4-ppm laser printer from **Okidata** is the OL410e. Priced at \$899, it offers 600-dpi resolution, an improvement over its 300-dpi predecessor, the OL400e. The OL410e has 12 resident scalable fonts, 2MB of RAM, and parallel and serial interfaces with auto-switching. This small-footprint printer also has PCL 5 emulation, and like the OL400e, is Energy Star-compliant. 800-654-3282, 609-235-2600.

There's a new 16-page-per-minute network laser printer on the market from **ALPS Electric (USA) Inc.** The \$3,295 ALPS LSX1600e comes with 27 fonts, handles PCL 5 with PostScript 2 optional, and has automatic emulation switching and port sensing. It also has two paper bins that handle universal paper sizes and a built-in envelope feeder. The bins can be used simultaneously. Resolution goes to 300 by 300 dpi, and an XIO port is standard. 800-825-2577, 408-432-6000

PC PowerPhone, \$395, from Digital Promotions Inc., is a hardware and software solution designed to turn your PC into a telephone. You supply the handset, plug it into the expansion board, and the device is operational. It has standard phone features, plus extras like on-screen dialing and editing, a call duration timer for billable calls, an auto-scan that scans for numbers in a given screen, and a cassette interface that lets you tape conversations. 800-375-8879, 407-737-7779.

Datalogic Corp. provides another solution for those who want to let their PCs make and track calls. Its \$139 Digi-Dial is a wireless radio-based hardware interface between PCs and most tele-



QuarkXPress 3.3 creates various text box shapes.

create text boxes in a variety of shapes using preprogrammed shapes and a custom option. It also has a better document layout palette that lets you apply a master page to a single document page or copy and delete selected document and master pages, a useful function in documents with different sections. This version also adds fax drivers and enhanced PostScript printer drivers.

Users who bought QuarkXPress after April 4, 1993, and send in their registration disk by year's end can receive the upgrade free.

• List price: *QuarkXPress 3.3 for Windows*, \$895, upgrade only, \$195. *Quark Inc.*, 1800 Grant St., Denver, CO 80203; 800-788-7835, 303-894-8888; fax, 303-894-3399.

Circle 416 on reader service card

IMPROVED

A Smarter Way to M.Y.O.B.

Geared for small and growing businesses, **BestWare's** (formerly Teleware Inc.) M.Y.O.B. 4.0 accounting software offers a number of improvements over its predecessors.

One of the major improvements is the optional Integrated Payroll Command Center. It has a smart tax engine to help you figure out how much any employee owes in taxes based on his place of residence, and it can calculate earnings, deductions, taxes, and employer expenses as you write out paychecks. Then M.Y.O.B. will update the information in the proper accounts. It also provides a customizable paycheck, as well as 940 and 941 reporting to facilitate tax filing.

Other improvements include a sales and purchases feature that lets you save certain invoices or purchase orders as recurring, and TAL (timeslips accounting link) support.

• List price: *M.Y.O.B. Accounting 4.0*, \$99.95; *M.Y.O.B. Accounting with Payroll 4.0*, \$199.95. *BestWare*, 300 Roundhill Dr., Rockaway, NJ 07866; 201-586-2200; fax, 800-322-6962, 201-586-8885.

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1,200,000

1,000,000

800,000

600,000

400,000

200,000

Close-Up 5.0

pcAnywhere
for Windows 1.0

CarbonCopy
for Windows 2.0

WinBench scores
(average of 10 runs):
Close-Up 1,613,118
pcAnywhere 194,093
CarbonCopy 168,397

WinBench™ 3.11 by Ziff-Davis Labs Tests Remote Windows™ Speed

This graph shows the speed of the three leading remote control programs when transferring Windows screens. As you can see, Close-Up handles more pixels, faster, meaning you spend less time waiting for Windows screens.

The industry standard test, WinBench 3.11, is perfect for testing the speed of remotes. It is an accurate measure of video throughput. Video throughput is the limiting factor in remote operations, because remote programs must transmit Windows video functions from one PC to the other.

Communicate Faster & Easier

Close-Up lets you communicate faster & easier with five exciting technology firsts.

Close-Up is the only remote communications software that won both PC Magazine's coveted "Editors Choice" and PC World's "Best Buy" awards. Now Close-Up has a new faster & easier version that allows you to view and control another PC by modem as if you were there!

Technology Firsts

1. AI Video Compression
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3. Non-Intrusive Technology
4. Expert System
5. Video Translation

Why Is Close-Up So Fast?

Close-Up learns as it works. It uses AI (Artificial Intelligence) to compress all Windows video function calls. That's why Close-Up does so well in Windows

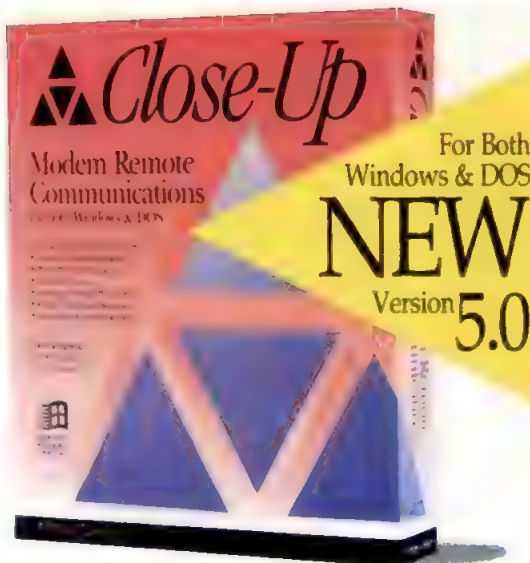
Benchmark tests (see WinBench 3.11 chart).

Close-Up uses its revolutionary Photographic Memory™ so that once Close-Up has seen all or part of

a Windows screen, it's memorized. Then as screens change, Close-Up only transmits new unmemorized data. Incredibly, with this technology Close-Up gets faster & faster the longer you use it.

What Remote Companies Haven't Told You

Other remote programs permanently slow Windows and usually reduce your video resolution and depth of color, even when they are not in memory. That's because they permanently change your system.ini file. Close-Up's breakthrough Non-Intrusive Technology does not modify any of your sensitive Windows files including the system.ini. Close-Up is the only remote that when not in use, allows Windows and your PC to run at normal optimal levels.



Expert System Makes Communications Easy

You don't have to be a communications expert to get the results of one. Close-Up has an Expert System that automatically analyzes system components and configures your system for optimal speed.

Video Translation

With Close-Up, dissimilar PCs can easily connect, because Close-Up senses the video capabilities of both PCs and automatically displays Windows in a video mode compatible with both sides.

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Try Close-Up. If you're not absolutely convinced that Close-Up 5.0 is the fastest remote program, we'll give you your money back!* Order Close-Up Host & Remote, a complete system, for only \$199.⁹⁵

Upgrade your current or competitive remote program to new Close-Up 5.0. Get both sides, Host & Remote, for only \$69.⁹⁵

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We invite you to reproduce this test. We used two identical Gateway 4DX2-66V's with 66-MHz Intel 486DX2-66 CPUs, 16 MB RAM, 256KB RAM cache, 340 MB HD, IDE controller, no hardware disk cache. Video: Local Bus ATI Ultra Pro with 2MB VRAM, 640 by 480 pixels, 16 colors, VGA.DRV dated 3/10/92. Monitor 72 Hz. MS-DOS 5.0, SMARTDRV 2 MB cache. Modems: two 14,400 baud V.32bis. Test performed without verification by Ziff. All products are shipping versions. WinBench trademark of Ziff Communications Co. Windows trademark of Microsoft Corp.

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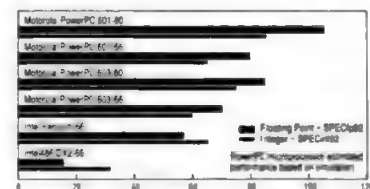


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— Jerry Barber
Chief Technical Officer, Aldus Corporation

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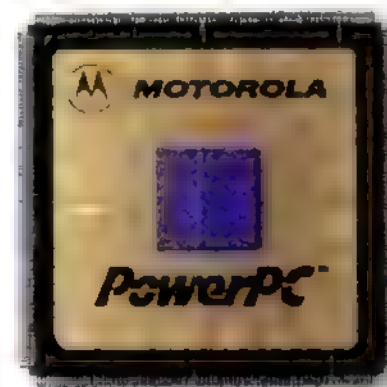
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New & Improved

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OmniPage 5.0 and OmniPage Professional 5.0 are the latest releases from **Caere Corp.**, offering better user interfaces, improved recognition capabilities, and greater control over the ORC process.

Both have Language Analyst, a subprogram that uses linguistic-analysis algorithms to create probabilities for character determination. Professional 5.0 adds Tru Page processing, which lets you keep the format of the page as it is scanned in, 3D OCR (a technology that uses gray-scale information during recognition), and 24-bit color image editing. Professional 5.0 also supports MAPI in addition to Twain.

• List price: *OmniPage Professional 5.0*, \$695; *OmniPage 5.0*, \$495. **Caere Corp.**, 100 Cooper Ct., Los Gatos, CA 95030; 800-535-7226, 408-395-7000; fax, 408-354-2743.

Circle 418 on reader service card

NEW

Pentium and PCI from ALR

The next step in **Advanced Logic Research's** Evolution V line is its ST with PCI, a Pentium-equipped minitower PC with PCI bus technology. The system comes with eight expansion slots (four PCI, four ISA), 8MB of RAM expandable to 192MB, 256K cache with 512K optional, and a 32-bit fast SCSI-II interface. The tower has room for six drive bays, four of which are external. Both 60- and 66-MHz versions are available, and ALR has implemented its own Pentium Thermo management system to prevent overheating. You can choose from a variety of hard disks and CD-ROM options as well.

For those interested in using the Evolution V ST with PCI as a network server, ALR provides a number of security features, including multiposition locking on the front panel, a keyboard-inhibit switch to protect the keyboard and mouse, and a chassis lock. There are also three levels of password security and a special network server mode to ensure safe NetWare operation.

A new ST Pentium system, the Evolution V with VL-Bus, is also available. System specs are the same as for its sister model except that memory goes up to only 128MB and of the eight expansion slots, three are VL-Bus.

• List price: *Evolution V ST with PCI*, starts at \$3,295; with VL-Bus, \$2,995. **Advanced Logic Research Inc.**, 9401 Jeronimo, Irvine, CA 92718; 800-444-4257, 714-581-6770; fax, 714-581-9240. Circle 421 on reader service card

BRIEFS

HARDWARE

phone PBX systems. A receiver connects to the phone, and a transmitter connects to any serial port on your computer. It works with no external power and responds to a standard Hayes AT command set. No software is included. 800-397-2200, 616-698-3030.

EXPANSION CARDS

Xing Technology Corp. has reduced the price of its ISA-based Xing!t! video capture and compression board from \$795 to \$499. The board is capable of real-time 30-frame-per-second MPEG capture and 30-fps playback in software only in a 320- by 240-pixel window. Additional software can bring the display to full-screen. 800-294-6448, 805-473-0145.

Aztech Labs covers video and audio with the Video Galaxy card, \$300, and the Sound Galaxy Basic 16 audio card, \$169. Video Galaxy is a 16-bit desktop TV/video interface card that lets you capture, store, edit, and export scalable digital video images. The Galaxy Basic is an entry-level 16-bit stereo card compatible with most major sound standards; it comes with headphones, a variety of software, and a MIDI port that doubles as a game port. 800-886-8879, 510-623-8988

DSP-based GameWave 32, \$179, is **Orchid Technology's** latest, low-cost entry into the sound card market. It offers 16-bit audio, 1MB of sound samples on-board, and dual CD-ROM interfaces. It also has a joystick port, a MIDI interface, and a stereo speakers output line. 800-767-2443, 510-683-0300.

miro Computer, a large German-based company, has entered the U.S. graphics market with four new graphics card families. Its low-end card, miroCrystal 8s, \$229, offers 256 colors in SVGA resolution with 8-bit color or 800-by-600 resolution with 16-bit color; it has 1MB RAM expandable to 2MB. miroCrystal 16si, \$379, offers 1,024-by-768 resolution with 16-bit color or 640-by-480 resolution with 24-bit color, 2MB VRAM standard. The next step up is the miroCrystal 24s card, \$699, with 24-bit color at 1,024-by-768 resolution and 3MB

NEW

StudioScan: Affordable Entry-Level Color Scanner

Agfa Division of Miles has released its first entry-level scanner targeted primarily at small businesses, home offices, and emerging desktop markets.

StudioScan is the latest in Agfa's Electronic Desktop Solutions scanner line. It offers 300- by 600-pixel-per-inch optical resolution and 6-ppi to 2,400-ppi scanning resolution; single-pass scanning; a \$500 transparency option; and color, continuous-tone, halftone, and line-art scanning modes. Maximum scan area is 8.5 by 14 inches.



The StudioScan from Agfa handles letter- or legal-sized paper and is available on both the PC and Macintosh platforms.

StudioScan includes three software packages: Agfa's FotoSnap (automated scanning software), FotoTuneLE (color-management software), and Adobe PhotoshopLE (image-editing software). Agfa FotoLook drivers also come with the scanner to help you control settings like white/black point, exposure, tone curve, and descreening.

Both Mac and PC platforms support StudioScan. The PC version is Twain-compatible and includes a SCSI board.

• List price: *StudioScan*, \$1,050. **Miles Inc., Agfa Division**, 200 Ballardvale St., Wilmington, MA 01887; 800-685-4271, 508-658-5600; fax, 508-658-4193.

Circle 419 on reader service card

NEW

Smoother Running from File To Updated File

MBS Technologies Inc. presents a Windows version of its FileRunner, a software solution for those needing to synchronize

Power Packed Upgrades.

POWER SUPPLIES

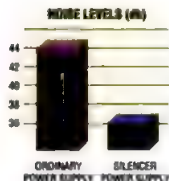
"The premier power-supply maker"
John Dvorak, *PC Magazine*, March 30, 1993
"The only company to go to for a power supply"
Jerry Pournelle, *Byte*, April 1993

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Upgrade your computer with one of our premium **Turbo-Cool** power supplies—the choice of PC professionals. You'll get 50% - 100% more power, built-in line conditioning, super-tight regulation, ultra-clean output, a high-capacity cooling fan, UL/CSA/TUV, a 2-year warranty for 300W models, and a 5-year warranty for the 450! Ideal for high-end workstations and network file servers.

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TURBO-COOL 300 DESK/TOWER ... \$189
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Give your computer a professional, high-tech look with one of our premium-quality, **USA-made**, all-steel cases. They're rigid—unlike light-weight imports—so the PC's components are always properly aligned and grounded.

You'll enjoy easy system access, and with room for up to 18 drives, there's real expandability!

	Desktop	Tower	Monster
Exposed Drive Bays:	5	6	13
Total Drive Bays:	7	8	18
Motherboard Capacity:	1	1	2
Power Supply Capacity:	1	1	2
Cooling Fan Capacity:	2	3	6
Filtered Air Inlet:	Yes	Yes	Yes
Lockable Front Door:	Yes	No	Yes
Beige or Black Finish:	Yes	Yes	Yes
Meets FCC-B Specs	Yes	Yes	Yes
Made in USA	Yes	Yes	Yes

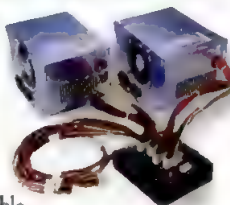
SOLID-STEEL DESKTOP CASE \$175
SOLID-STEEL TOWER CASE \$295
SOLID-STEEL MONSTER CASE \$895

REDUNDANT POWER

Eliminate the risk of network downtime or data loss due to power supply failure with the **TwinPower 900** redundant power system. It delivers high-capacity, fault-tolerant power to your entire network server. Consists of two **Turbo-Cool 450** power supplies in parallel, utilizing a special power-management interface module. A must for *mission critical* LANs.

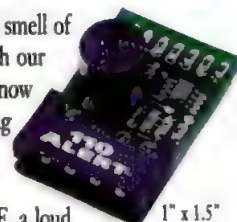
- 900 watts peak power
- 100 X more reliable than a single-unit
- load-sharing design
- hot-swap capability
- 5-year warranty
- monster-case compatible

TWIN-POWER 900 \$995



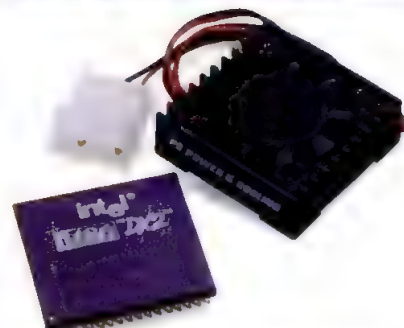
OVER-TEMP ALARM

Don't wait for the acrid smell of burnt components! With our new **110 Alert**, you'll know if your PC is overheating *before* damage occurs. Should the computer's temperature reach 110°F, a loud alarm warns you that a fan has failed or that the cooling system is inadequate to handle that extra hard drive or other peripheral you may have added. Compatible with any computer, the inexpensive **110 Alert** is compact, easy to install, and so reliable, it carries a lifetime warranty.



110 ALERT \$29

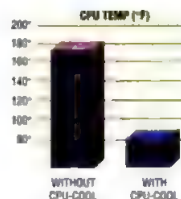
CPU COOLERS



It's a fact. 486 chips run hot, often exceeding 185°F! Now, you can cool your 486 to a safe 85°-95°F with our popular **CPU-Cool**. It prevents random system errors and other heat-related problems. Consists of a mini-fan embedded in a die-cast heat sink that easily mounts on the CPU. Powered by a spare drive connector. Effective, inexpensive insurance!

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CIRCLE 080 ON READER SERVICE CARD

New & Improved

more than one version of a file residing in more than one computer.

FileRunner for Windows retains many of the features of its DOS predecessor, like Tru• Sync, which automatically identifies and transfers updated and new files and synchronizes deleted files across machines. It also has Overwrite Safeguard and provides an audit trail of all transfers. New to the Windows version are a better user interface, the ability to transfer an unlimited number of files, discrimination capability (which lets you include or exclude files or directories), and improved data compression and virus checking. Floppy disks, removable disk drives, or other mountable drives are used for transfer.

• List price: *FileRunner for Windows*, \$49.95 (limited time), then \$99.95. *MBS Technologies Inc.*, 4017 Washington Rd., #4000, McMurray, PA 15317; 800-860-8700, 412-941-9076; fax, 412-941-7076.

Circle 420 on reader service card

IMPROVED

dBASE Compiler for DOS 2.0 Generates 32-Bit .EXE Files

Borland International, which originally shipped the dBASE Compiler for DOS last March, has now shipped the dBASE Compiler for DOS, Version 2.0, a significant upgrade. The new version generates full 32-bit executables and, as a result of dynamic virtual memory management, can now access up to 4GB of extended memory. It also has a menu-driven interface.

The new dBASE Compiler is faster, generates smaller files (half the size of dBASE IV files and up to twice as fast), and is much easier to use. Fortunately, the new Compiler remains 100 percent compatible with dBASE III, dBASE III Plus, and dBASE IV.

• List price: *dBASE Compiler 2.0 for DOS*, \$495; through January 31, 1994, \$199.95. *Borland International Inc.*, 100 Borland Way, Scotts Valley, CA 95067; 800-352-6767, 408-461-9000; fax, 800-822-4269.

Circle 422 on reader service card

NEW

New Pentium Dimension to Dell

Dell Computer Corp. has released its Dimension XPS P60, a 60-MHz Pentium system with PCI bus technology and 64-bit architecture. The system is equipped with 8MB of RAM expandable to 128MB, 450MB hard disk, double spin CD-ROM drive, 3.5-inch floppy disk drive, 1MB PCI video card and an SVGA monitor. The medium desktop case has five

BRIEFS

EXPANSION CARDS

VRAM standard. Last and best is micro-Crystal 32s, \$899, with 4MB VRAM, 16-bit color at 1,408-by-1,024, and 24-bit color at 1,024-by-768. All cards use S3 chips and are available in ISA, EISA, PCI and VESA versions. 800-249-6476, 408-727-1558

SOFTWARE

Software Illustrated Inc. has released MapLand, an add-on for Excel, \$99.95. It becomes another toolbar within Excel and lets you chart data on a map inside your spreadsheet. You can select a map from MapLand's 14 worldwide Geographics Workbooks, then edit, display, and print it in different formats. 510-463-9898

Tax Mate, a special-edition DOS or Windows version of Parsons Technology's Personal Tax Edge, is available free with \$8 for shipping to the first 250,000 people who phone in an order. It is geared for individual tax returns and includes forms like 1040 and 2441. Parsons will reimburse users for any IRS penalties resulting from computational errors in the software. 800-682-9628, 319-395-9626.

Heartbeat Software's offers computerized help for prospective parents with Oh, Baby!, a new \$49.95 software (DOS or Windows) containing 100,000 names. It lets you search for names with specific criteria like gender, ethnicity, or meaning. Its random name generator groups selected names from the general or user-made list with the family name for trial runs. 800-488-9609, 617-891-3323.

Symantec Corp. has released two updated versions of its popular antivirus software, The Norton AntiVirus 3.0, \$129, and AntiVirus for NetWare \$995. Both can identify and repair known and unknown viruses, and both have access to all of the NCSA's libraries. Version 3.0 supports all major network operating systems. The special NetWare version also features centralized controls for remote or local configuration, customizable virus-alert options, and automatic report generation. 800-441-7234, 408-253-9600

drive bays with seven expansion slots (three PCI, four ISA). Options include Peavey speakers, a Sound Blaster 16 audio card, an MPEG full-motion video card, and storage up to 1GB with a SCSI interface. Dell offers a next-business-day on-site warranty and 24-hour, seven days a week phone technical support.

• List price: *Dell Dimension XPS P60*, \$2,999. *Dell Computer Corp.*, 9505 Arboretum Blvd., Austin, TX 78759; 800-289-3355, 512-338-4400; fax, 512-728-4238.

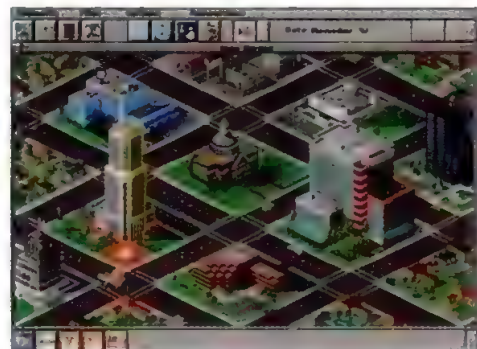
Circle 436 on reader service card

NEW

Health Policy PC-Style

The new Health Care proposals floating around Washington have created almost as much confusion as they have controversy. A new product from **Maxis Business Simulations** in conjunction with The Markle Foundation called SimHealth may help.

Though the company's better-known simulations are games like SimCity, SimHealth was developed by Maxis's business division, a section of the company that has produced more-serious simulation programs like SimRefinery,



The state of Main Street in SimHealth lets you know whether your policies work well or not.

a simulation of oil refinery operations.

SimHealth works by placing you in the role of the elected president, then lets you choose the values that serve as your basis. It gives you some information about different policies and offers feedback on how well your policies work, how faithfully you have stuck to your values, and how pleased your voters are with you. Though it can be used by one person, it's intended for groups, where it can spark dialog and discussion that will help people understand the intricacies of policy-making. A record feature lets you share the results of a run with other users.

• List price: *SimHealth*, \$29.95 (direct), \$39.95 (retail). *Maxis Business Simulations, SimHealth*, P.O. Box 2096, Woodinville, WA 98072; 800-824-2643, fax, 206-489-3446.

Circle 423 on reader service card



Around the world over nine million business users share a common practice. They back up and store important data on quarter-inch data cartridges. And the brand they choose most is 3M. For good reason.

3M data cartridges are built for reliability—from the tape formulation to the cartridge itself. Whatever capacity you need—formatted or unformatted—3M cartridges are ready to save the day with proven performance. That's why more businesses protect important information on 3M brand data storage products than any other brand in the world. For more information and your free "Data Security Handbook" call 1-800-888-1889, ext. 43.

The common denominator of business around the world.



3M data cartridges require compatible drive and software.

READER SERVICE CARD

3M Reliability

The most complete hand scanning system you can find in a box. Or a store. Or in town. Or in the world for that matter.



Quickly scan text and images into your computer with the OmniScan 256 grayscale scanner. OmniScan produces true 8-bit grayscale at 400 dpi and features advanced illumination technology and solid tracking for the most accurate scanning.

The Complete Scanning Tool Kit.
Scan • Read • Fax • Edit



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With OmniScan, you can send, receive, OCR, and compress faxes right from your computer using Caere's FaxMaster technology. All you need is a fax modem. OmniScan does the rest.



Scan directly into any application with OmniPage Direct. Direct employs Caere's AnyPage OCR technology to provide superior accuracy on a wide variety of documents. Font sizes, styles, and formats are no problem for OmniScan Direct's OCR.

Image Assistant GS makes grayscale image editing and enhancement a snap. The "Assist Mode" displays sample image variations right on your computer screen. All you have to do is choose the one that works best for you. And to help you add your own personal touch to images, Image Assistant GS features a complete set of editing tools and features.



Caere's full integration of grayscale scanning, OCR, image editing, and fax capabilities make OmniScan the most complete hand scanning solution found anywhere. Now that you have discovered it, here's how to locate the dealer nearest you:

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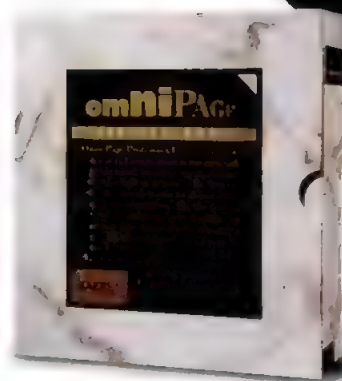
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CIRCLE 097 ON READER SERVICE CARD

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If you've been waiting to get the best OCR available, the wait is over. Because now you can get the OmniPage family of products, the accurate, easy-to-use OCR software, at a price that's down to earth. So no matter what your needs, OmniPage Professional, OmniPage, or OmniPage Direct has the OCR solution you need, at the price you want. For more information on any member of the OmniPage family, call **1-800-535-SCAN** today. Offer valid only in U.S.A. and Canada.

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Introducing Delrina Communications Suite. At last, powerful fax and communications software that work together.

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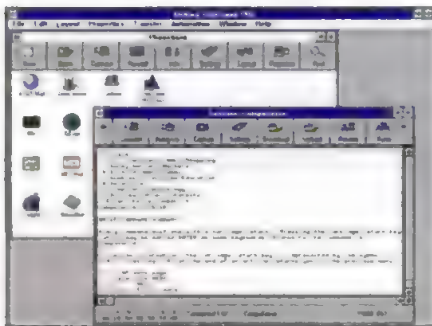
Now you can get the world's best-selling fax software together with a powerful new communications application in one economical package: New Delrina Communications Suite™.

Together, WinFax PRO and new WinComm PRO set a new standard for ease-of-use and integration. In fact, for the first time you'll be able to run both fax and data communications software without the hassle of serial port conflicts.

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With WinComm PRO's friendly graphical interface and intuitive icons, access to advanced communications is easier than ever. Lots of pre-defined scripts are included to automatically connect to all major on-line services, including CompuServe, MCI Mail, AT&T and GENie. Plus, it's a cinch to record log-on scripts of your own. Or use the powerful scripting language to customize and automate all your on-line sessions. You'll find support for all the popular terminal emulations. As well as additional support for just about every file transfer protocol you might need, including Xmodem, Ymodem, Zmodem and Kermit. Plus on-line virus protection.

Only WinComm PRO gives you power and flexibility in data communications, with the same ease-of-use that made WinFax PRO number one in PC faxing.



Like award-winning WinFax PRO, new WinComm PRO gives you push button access to its powerful features.

WinFax PRO - the best way to send, receive and manage faxes

Plus, you get Delrina's award-winning WinFax PRO. With over 2 million copies of WinFax sold worldwide, we think you'll agree it's the best way to send faxes

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1993



1993



1992

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Read Only

REVIEWS OF THE LATEST BOOKS FOR THE PC USER

Edited by Lance Ulanoff

Computer Learning in Theory...

BY ALFRED POOR

When you boot up a new system, where do you begin to learn how to use its tools, and what happens as you learn? Now does that type of learning experience bear any resemblance to what goes on in the typical elementary school?

As Seymour Papert, inventor of the LOGO language and author of the classic *Mindstorms*, explains in his fascinating new book, *The Children's Machine: Rethinking School in the Age of the Computer*, the chasm between these two worlds of learning is far too wide.

Laced with rich anecdotes of the learning adventures of children, the book concludes that an education based on a "master plan" can no more succeed than can the centrally controlled economy of the former Soviet Union. Where we now teach a hierarchical curriculum of narrowly channeled goals, Papert advocates learning through exploration, using everything from Lego building blocks to kitchen utensils.

But the key to his premise is that computers make a new kind of school possible. If you have a child in school, do you know the quantity and quality of computers in your child's school, and how they are used? It's possible that they could be put to better use by helping the students learn

the way people learn in the real world.

The Children's Machine takes on a radical tone as Papert cites Ivan Illich's landmark book, *Deschooling Society*, and rails against the entrenched educational systems that make it nearly impossible for a teacher to experiment or innovate in the classroom. Still, one could implement many of Papert's ideas without dismantling the existing public school system.

Officially Fun

Authors Steve and Ruth Bennett have written three chatty, engaging, and handy books that let you take Broderbund Software's popular children's software to the max. *The Official Playroom Activity Book* (ISBN: 0-679-74684-6), *The Official Treehouse Activity Book* (ISBN: 0-679-74873-3), and *The Official Kid Pix Activity Book* (ISBN: 0-679-74685-4) are part of the Broderbund Family Computing Series. Each book gives parents (and children) 225 creative, educational ideas for using the programs. All from Random House, 800-733-3000.—Charles Taft



• **The Children's Machine: Rethinking School in the Age of the Computer**, by Seymour

Papert, \$22.50. BasicBooks; 800-331-3761. ISBN: 0-465-01830-0. Circle 401 on reader service card.

...And in Practice

BY CHARLES TAFT

Written by a teenager for teenagers, *Windows for Teens* pares Windows 3.1 down to the bare necessities required for teen computer survival.

Brittanney Trebnik, a 15-year old who also skates competitively, has given readers an entertaining, easy-to-follow introduction to Windows that includes cartoons and hints to help readers understand the operating environment.

After beginning with a crash course on general computer theory and mechanics, Trebnik zeros in on Windows terms,

tools, and applications such as the Calculator and Windows Write. The author writes in "teen-speak" terms that use clever and humorous analogies to give clear examples and practical suggestions on how Windows can meet teen academic and personal needs.

Children yearning to become desktop publishers will find help in the pages of Kim and Sunny Baker's *The Create-It Kit*.

This clearly written, hands-on book comes with a software disk containing EnVision Pub-

lisher, a DOS-based desktop publishing program that's easy enough for a child to use yet powerful enough to create multicolumn newspapers.

EnVision contains the "standard" DTP drawing and text features, including a toolbar, pull-down menus, and font selection.

Although children as young as seven can use the program, they may need some initial parental help in understanding the text and navigating the software.

The Create-It Kit is full of useful suggestions, and it has enough features to keep parents interested, too.

• **Windows for Teens**, by Brittanney Trebnik, \$14.95. Prima Publishing; 916-786-0426. ISBN: 1-55958-413-0.

Circle 402 on reader service card.

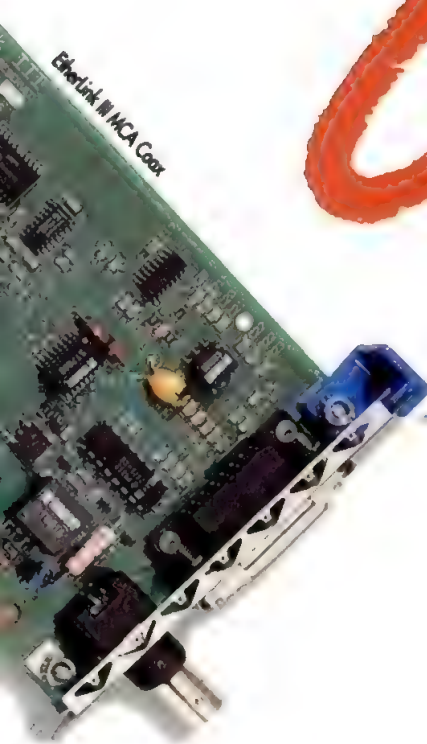
• **The Create-It Kit: Desktop Publishing for Kids Age 7 and Up**, by Kim and Sunny Baker, \$25.00. Random House; 800-733-3000. ISBN: 679-74870-9.

Circle 403 on reader service card.



Read Only Recommends

This is an entertaining photo scrapbook, well suited to any technophile's coffee table. *Defying Gravity: The Making of Newton*, by Markos Kounalakis and Doug Menuz. Beyond Words Publishing, \$29.95. ISBN: 0-941831-94-9.



Unpar Tas

■ What would you call a technology that delivers the fastest adapters in the world? That has won immediate acceptance from network managers around the world?

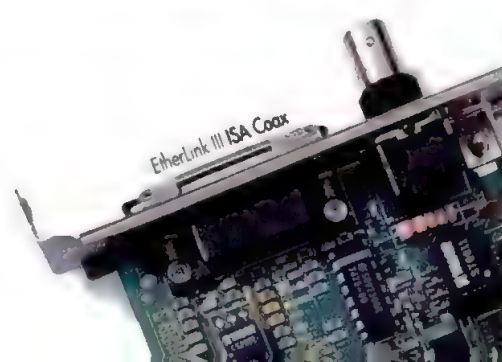
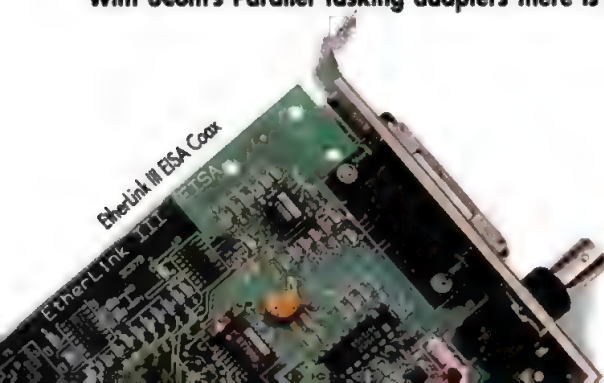
Millions know it by the name Parallel Tasking™. And you'll find it in only one place: The 3Com® family of EtherLink® III adapters.

With 3Com's Parallel Tasking adapters there is simply

no faster way to run your network. And there is no other adapter line that offers more convenience and more performance at a lower price.

An EtherLink III Parallel Tasking adapter is SNMP-manageable. It is auto-configuring. And every 3Com EtherLink III adapter is backed by a lifetime warranty.

No wonder 3Com's Parallel Tasking adapters have





Unparalleled King

been heralded by *PC Week*, *PC Magazine*, and *InfoWorld* as the number one adapter for network managers today. And for the second consecutive year, LANQuest Labs® has declared the Parallel Tasking architecture to be the fastest adapter technology available.

It's no surprise, then, that more than two million have been sold.

But why not judge for yourself? For just \$99, we'll send you an EtherLink III Benchmark Kit* that includes two EtherLink III combo adapters and a *Guide to Benchmarking Network Adapters* from LANQuest Labs. Just call **1-800-NET-3Com**.

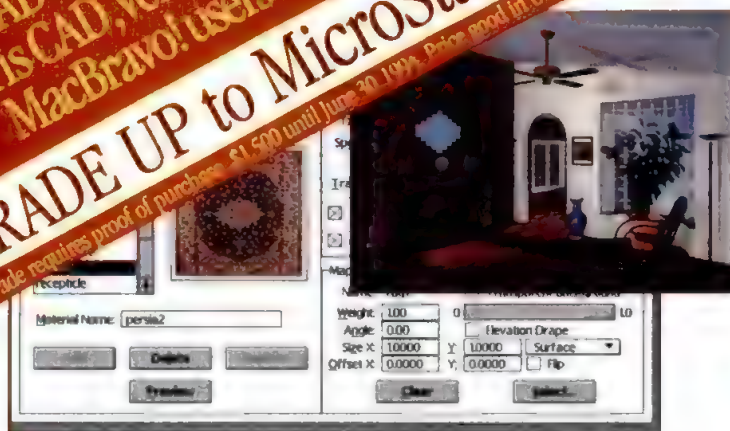
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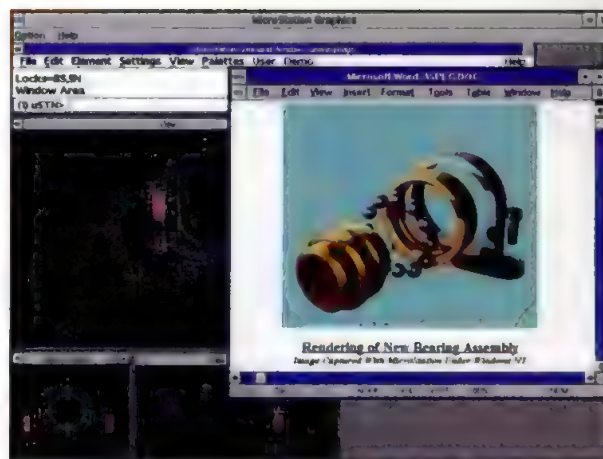
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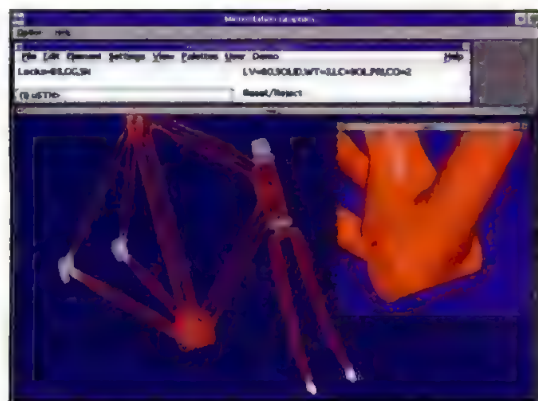


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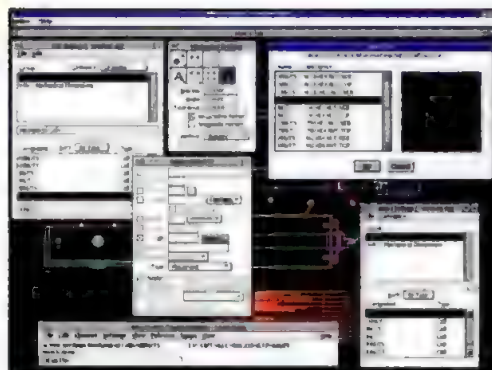
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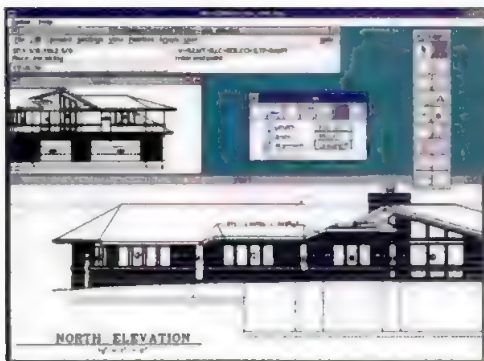
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Operation. The software supports the way you naturally work, maintain-

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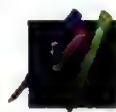
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Michael J. Miller

Conversations with My PC

Maybe we've all watched too many episodes of "Star Trek." We all expect that at some point we'll be able to talk to our computers, just as we talk to each other. They'll understand us, do what we want them to do, and talk back.

The reality is, of course, a long way from that final frontier. In the meantime, though, voice recognition is improving at a rapid pace. Handwriting recognition has gotten a lot more attention lately because of the proliferation of pen computers and personal digital assistants, but for many applications, voice recognition may be the most natural user interface of all.

CHOOSE YOUR FLAVOR

Voice recognition systems mostly come in two varieties: speaker-independent and speaker-dependent. Speaker-independent systems are designed to work with all sorts of users. They have relatively small vocabularies—perhaps less than a hundred words. Still, that's enough for many applications, such as telephone answering systems that can direct calls to specific people or departments by name.

In contrast, speaker-dependent systems require you to train the system to recognize how you pronounce various words and phrases. Typically, you do this by speaking a series of sentences to the system, which lets it understand more words more accurately. But the training process also makes getting started more difficult.

VOICES FOR EVERYONE

In the beginning, all of these technologies were relatively expensive and were designed for specific applications. But like most technologies, more powerful PCs and better software are beginning to bring better voice recognition to the mass market.

Lately, we've seen a number of very inexpensive solutions that offer basic voice recognition for controlling your applications. Essentially, you train these products to recognize the sound of your voice, and then you can simply say

things like "save file" and "close application."

Among the products in this group are the Voice Pilot part of the Microsoft Windows Sound System, IBM's VoiceType Control for Windows, Creative Labs' Voice Assist, and the Covox Voice Blaster. All of these programs work with limited vocabularies of about a hundred commands or fewer, and either require or greatly benefit from user training. What makes them particularly attractive is that they work with inexpensive sound boards, such as the Creative Labs Sound Blaster and its compatibles, and sell for around \$100.

I've tried several of these products lately, and I can see their uses. You can be across the room and tell your computer to do something and it will. It's a neat idea, and it certainly looks good in demonstrations.

HARDLY HEARING

In practice, of course, the results are somewhat mixed. The products do work, and they recognize what you say a surprisingly large percentage of the time. But in a way, people react to these voice recognition systems in much the same way as they did early optical character recognition (OCR) programs: You'll soon find yourself ignoring

the 90 percent command recognition and instead focusing on the 10 percent of commands the system doesn't recognize, or, what's worse, on those it recognizes incorrectly. The vocabularies of all these systems are limited, they all get confused sometimes, and you can't expect them to work in a noisy office.

Still, voice recognition can come in handy in some situations: as an addition to the keyboard, or even as a replacement in situations where your hands are busy. (Also note that, for the same kinds of applications, there are more expensive



Voice recognition will understand you if you have patience and proper enunciation.

Michael J. Miller

packages that combine software with special speech recognition boards to give your system a much larger vocabulary. One such example is Verbex Voice Systems' \$495 Listen for Windows.)

Low-end voice recognition capabilities are also just starting to be built into computers. As is often the case in so many areas, Macintosh seems to be leading the way. Apple Computer's new AV systems, such as the Quadra 840AV, come with speech recognition built in. Since the 840AV also has speech synthesis, you can have the singular experience of talking to your computer and having it talk *back* to you. It's limited, but it sure is fun.

SMALL AND CHATTY

My guess is that you will see a lot more of this kind of inexpensive voice recognition in the coming few years, especially as more of the devices we use become simply too small to handle keyboards and as digital signal processors (DSPs) become more prevalent

in all the computer systems we use.

Up to this point, we've primarily talked about inexpensive systems that recognize discrete words. There's also a growing market for other types of voice recognition technologies. Lately, we've begun to see a lot of activity in "continuous speech" technology, which is designed to understand the kind of speech we're most comfortable with—full sentences rather than short commands.

Today, these products are still rather expensive and are designed for specialized markets such as emergency medical situations in which the doctors' hands are usually otherwise occupied. Kurzweil Applied Intelligence is one company that's known for its work on such systems.

We're also seeing new activity in the development of voice-recognition systems designed for dictation. Typically, these systems have a fairly large vocabulary, measured in the tens of thousands of words, but require discrete speech—words spoken one at a time. In these solutions, the system tries to figure out which word you want (such as *to*, *two*, or *too*), but if it guesses wrong, you can manually correct it.

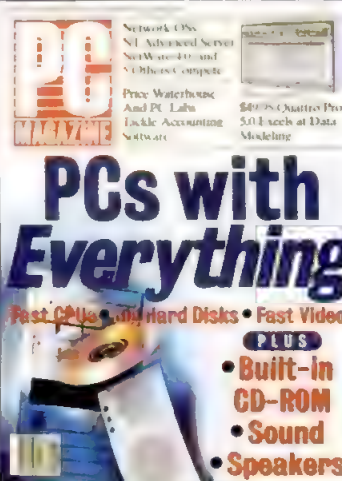
This kind of speech recognition shows signs of becoming much more widely avail-

able. For instance, IBM's new Personal Dictation System has a list price of \$499. Unfortunately, that doesn't include the additional \$499 for an ISA half-card that is required by the system, nor the up to \$599 more for any one of the system's specific vocabulary models designed for journalists, emergency medical practitioners, or radiologists.

REALITY CHECK

All of these products have come a long way in the past few years and will undoubtedly get even better. But it will be a long time before these systems work as well as the ones in science fiction. And of course, there is always the requisite cautionary tale.

I had two of these systems set up in my office one day, and I forgot to shut off the recognition. Both the Macintosh and the PC were running, and the PC started picking up the voice from the Mac, and the Mac started interpreting noise from inside the room, from the PC, and from the crowd of editors outside my door. Both machines were doing things I didn't want them to. I was reminded of the line from *2001: A Space Odyssey*, a movie featuring a computer that was really good at voice recognition: "Open the pod bay doors, HAL!" □



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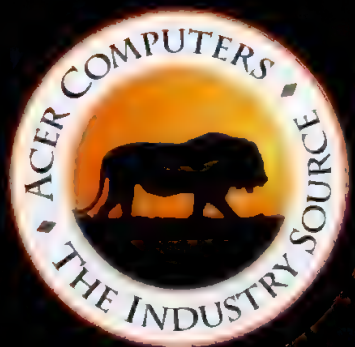
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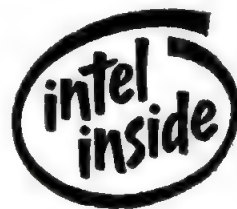
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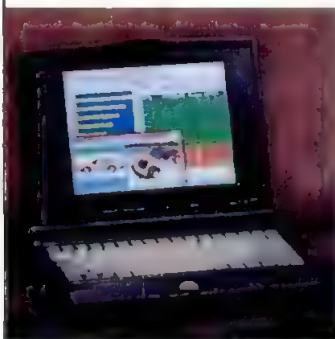


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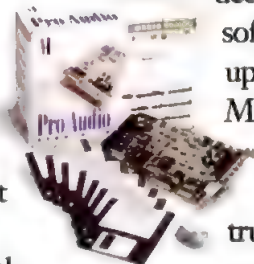
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Bill Machrone

Chipping Away at Intel?

The future of the computer industry is a continuing source of delight and despair as we try to keep up with the ever-evolving state of the art. Desktop performance is on the edge of another dizzying upward spiral, and Pentium is only the

beginning. Already, system prices are below \$3,000. For a \$500 premium, you can have performance 80 percent faster than a DX2/66. Not content to rest on its laurels, Intel is hard at work on Pentium's successors, the P-6 and P-7 (Sexium? Septium?). Everyone else is hard at work on getting a piece of Intel's market share. There are two ways to do it, and neither of them is easy. One way is to clone the Intel instruction set and build compatible processors. This is the route chosen by AMD, Cyrix, and lately, Texas Instruments. The other way is to build a software bridge to fast RISC microprocessors. The Digital Alpha AXP, the MIPS R-4400, the IBM/Motorola PowerPC, and even the Sun SPARC are all courting high-end users with portable operating systems and software emulators.

The Intel-compatible crowd have a tough row to hoe; they're always either suing or being sued by Intel. When they're not in court, they're thinking up ways to make Intel-equivalent chips that operate on less power or deliver more performance for the dollar. AMD and Cyrix have been particularly adept at exploiting gaps within the Intel product lineup, with chips such as the 386DX/40, higher-performance replacements of the 386SX, and parts that can legitimately be called 486. IBM has exploited its cross licenses with Intel to produce supersets of the 486 that have more cache and clock-tripling instead of clock-doubling speed.

BIGGER THAN INTEL

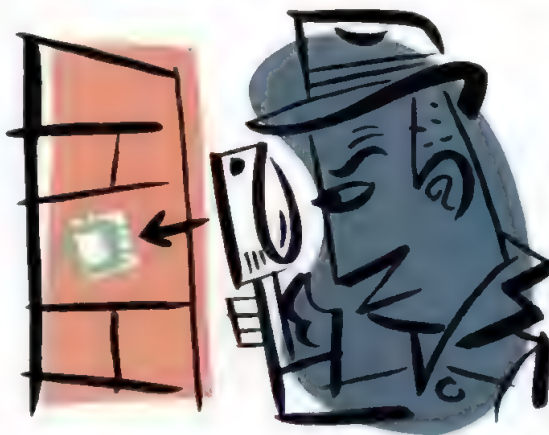
AMD's, IBM's, and Cyrix's efforts, along with the expansion of size of the installed base, have caused the 486 standard to essentially pass out of Intel's hands. As long as the processor is compatible with Intel's 486 core logic, vendors are free to enhance it in new and creative ways. As long as applications and

operating systems run as they would on genuine Intel, who cares what else is going on inside?

The most interesting of the supersets is Cyrix's M1 technology. Cyrix emphasizes that it's a technology, not a product. Where have we heard this one before? Remember when NT was a technology, not a product? M1 embodies innovative extensions to 486 architecture and, unlike Pentium, doesn't require recompilation to be maximally effective. Intel opened a Pandora's box when it turned to compiler vendors for getting the most out of Pentium architecture. Once you open the door to recompilation, you're inviting the vendors to recompile for any chip, not just the Pentium. Intel may be getting us used to the recompiling for future generations of processors, but this strategy could ultimately backfire on Intel. What if the vendor recompiles for PowerPC instead of Sexium? Also, even the recompiled software with Pentium optimizations still runs on older 486 and 386 chips, and most Pentium optimizations are universal, so other vendors benefit as much as Intel from the new compiler technology. A few of the optimizations, such as register allocation and instruction ordering to use pipeline stages more efficiently, are specific

to the Pentium, but they don't prevent the code from executing on other 486 logic cores.

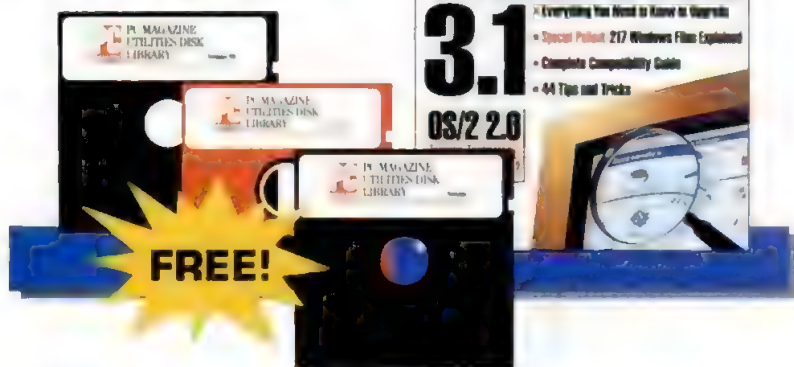
Cyrix believes that it can make a stronger argument than Intel for performance within the definition of a 486. M1 technology is invisible to the software. For instance, a modern, super-scalar processor overlaps several different instructions at a time. Envision a factory with a door at one end for receiving raw material and another at the other end for storing the completed product. The Pentium has dual instruction units, which act like two assembly



The future of microprocessors is there for you to see—if you have an electron microscope.

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Bill Machrone

lines inside the factory. When an operation is completed, it needs to pass the result down to the next station on the line. If that station is occupied, then the line backs up. In the M1 design, however, the processor completes the operation anyway and places the result in a temporary storage bin that "looks" like the next station of the assembly line. Then when the actual bin is empty, M1 switches the result from the temporary storage bin into the proper register so that the result can be moved to the next station on the assembly line.

Pentium has dual instruction units and branch prediction, meaning that it takes a guess about whether a program instruction will branch. If it's right, you get a speed boost. If it's wrong, you're no worse off than you would have been if it hadn't guessed. M1 takes this nothing-ventured-nothing-gained attitude a step further with speculative execution. Not only does it guess what your program will do next, but the second instruction unit starts executing the program. By gambling to win, M1 saves clock cycles and executes programs faster. These are fresh ideas and are well beyond mere cloning. Look for products embodying M1 technology in the second half of the year.

BROILER OVEN

Chip vendors are also gambling that you'll want multiprocessing on your desktop within the next year or so. Don't burn your hand on a Pentium, they argue; just add more 486s. This is a risky bet because it assumes acceptance of a multiprocessing operating system such as Windows NT or the MP version of OS/2. Cache snooping is already part of the 486 design, and it is necessary for multiprocessor operating systems so that they can synchronize the activities of the chips. AMD, for one, will introduce devices that add write-back control and significantly larger caches for greater performance in a multiprocessing system.

Intel won't ignore this market; in fact, it has the inside track. Most 486 machines have a socket for an Overdrive processor, and Intel has two products aimed at it. One, coded the P24T, is a clock tripler and may have been officially announced by the time you read this. The other, the P54C, uses a Pentium logic core and is widely believed to enable coprocessing with the 486 chip that's already in your machine. □



**YOU KNOW HOW SOME
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FROM A DISTANCE?**

As anyone who's ever been in the desert can tell you, things aren't always as they appear. Whether it's an oasis in the sand. Or a suite of application software in the office.

Unless you look very closely, for example, you'd swear Microsoft® Office was a revolutionary new

award-winning, most usable applications. All of which truly complete the desktop of every Windows™ user.

And while Microsoft claims Office is going to fully maximize cross-product integration and consistency, Lotus is already way down the road to achieving

LOTUS SMARTSUITE 2.1 vs. MICROSOFT OFFICE PRO	
APPLICATIONS	
1-2-3® RELEASE 4 AMI PRO® 3.01 FREELANCE GRAPHICS® 2.01 APPROACH® 2.1 ORGANIZER® 2.1	EXCEL 5.0 WHEN AVAILABLE WORD 6.0 POWERPOINT® 4.0 WHEN AVAILABLE ACCESS™ COUPON FOR 1 SEAT OF MICROSOFT MAIL
INTEGRATION	
LOTUS APPLICATION MANAGER COLLECT & COPY DDE, OLE CONSISTENT USER INTERFACE	MICROSOFT OFFICE MANAGER DDE, OLE (2.0 IN WORD) SEMI-CONSISTENT USER INTERFACE
WORKGROUP	
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way to use, manipulate and share business data

precisely that across all five applications. Sharing

MAYBE YOU'D BET LOOK AT MICROSOFT

through integrated software. When, in reality, Lotus® SmartSuite® achieved that distinction over a year ago.

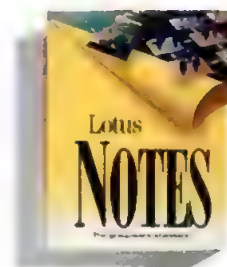
A closer inspection will also demonstrate that not all of Microsoft Office's five applications are designed for general business users.

And some new versions aren't yet available at all. Lotus

SmartSuite, on the other hand, has five of the leading

the same user interface. With common menus. And

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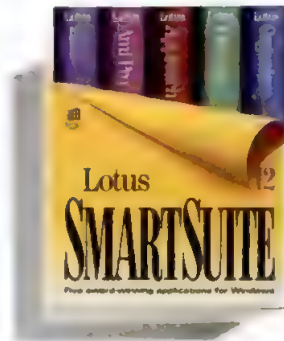
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Windows: 4MB or 8MB RAM (expandable to 20MB), an 80MB, 120MB or 170MB IDE hard drive. And, we added local bus video for super-fast video performance. Blazing colors seem to sing. Images are vibrant and alive. For a crisp VGA backlit screen displaying up to 256 colors, the ColorNote employs dual scan technology—a breakthrough that achieves color comparable to that of a desktop color monitor yet is not as expensive as active matrix.

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ZEOS dual scan screen (left) fires up rich, vibrant colors while standard passive matrix screen (right) produces faded and dull colors. Photos are not retouched.

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John C. Dvorak

SOHO? Ho Ho!

I just got the latest Flight Simulator from Microsoft, and emblazoned on the box is the new "Microsoft Home" logo. Microsoft, looking for new frontiers just like everyone else, is targeting the laughable and possibly already saturated small office/home office

market, also known as *SOHO*. You'll even see *SOHO* magazines soon, along with all sorts of assumptions about this not-so-new market. Yes, friends, I'm a big skeptic on this one. I think the *SOHO* dream is going to be a repeat of the fabled *PCjr* fiasco of years ago, in which every research company and many a software firm envisioned a pot of gold in the home computer scene.

Before I go into my tirade, let me just say that I detest the term *SOHO*. What's wrong with just "Small Office" or "Home Office"? And how did these two distinct markets get jumbled into one?

Anyway, I hate to break it to these marketing geniuses, but this market has been with us since the invention of the Altair computer in 1975, and it was boosted to the forefront by the Apple II. The driving forces behind the *SOHO* market have always been the early adopters of technology and the power users.

The *SOHO* computer buyer is, typically, a *PC Magazine* reader who probably has computers at home, at the office, and on the road. In fact, today's power user is more likely to have a power machine at home than at the office. A power user spending his or her own money tends to buy a lot of computer for the buck and one that lasts a long time. This means the fastest, most powerful machine around.

There's a mistaken belief that the *SOHO* market represents the low end of the PC market. This is the same assumption made by the *PCjr* prognosticators. The *PCjr* was going to be the be-all, end-all *SOHO* machine (before the idiotic term *SOHO* was invented). It was a dud because the home user wanted something powerful, not wimpy.

What's happening today is similar to what happened in the early 1980s when too many people thought a Commodore 64 or a VIC-20

(gads) was a computer that they might actually use. The attraction was a dirt-cheap price and the promise of usefulness. (The latter turned out to be true; they proved quite useful as closet decorations and doorstops.) The serious people were buying the most machine they could afford and convincing corporate America to buy these machines too.

Over time, these power users have probably done more to upgrade home systems than companies have done to upgrade office systems. Finding ways to get the laggards in corporate America to upgrade has been the goal of Intel and other vendors. America's public schools are even worse. Most kids from computer-using families have better machines at home than at school.

The hot-selling *SOHO* machines will not be simple, slow-dog machines but hot, fast power computers. But that reality is not what the marketers and the public will be seeing in the months ahead as a bogus home market is opened up only to flop eventually. Yes, there are a few million people who have toyed with the idea of owning a computer. They don't know why they want one, but if it's cheap enough, they'll buy one and play with it for a while. Such market fads come and go. The VIC-20 buyer

epitomized this crowd as did, to some extent, the Sinclair Z-100 buyer. This market is about as stable and reliable as the Pet Rock aftermarket. For some odd reason, Bill Gates has always lusted after the home market. Just look at Microsoft's efforts with the MSX-home-operating-system floperoo and, more recently, its desire to get into TV cable boxes.

Almost everyone who needs or can use a computer for *anything* already has one! Some have two. The *SOHO* market is an old, saturated market, folks. It's not the key to any new riches.



The hot-selling PC for the home market will not be a wimpy, slow-dog machine but a fast power computer.

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Optional Battery Pack. SyDOS offers an optional battery pack which allows up to five hours of use with the **PUMA 105**, providing maximum portability.

So, whether you are considering an **INTERNAL** or **EXTERNAL** removable disk drive, consider the Marlin 105i or the PUMA 105 by SyDOS, the leader in removable mass storage solutions.

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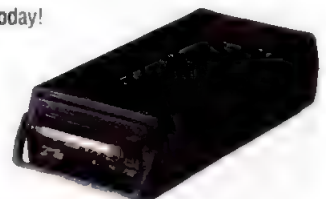
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Inside Track

Pentium, Pentium, Who's Got the Pentium Dept.: Well, gee, after a year, Intel has finally decided to do the 0.6-micron version of the Pentium, which it should have **done in the first place**. I'm betting that the new version of the chip will eventually replace the old

0.8-micron version completely. This one will work right and come out at 80 MHz and probably go to 100 MHz or more shortly thereafter. Using 3.3-volt technology, it will be cooler and usable in notebooks too. One trade journal calls this the Pentium II. I call it the real Pentium. The other one is a placeholder—a marketing gimmick (similar to Windows NT).

I always thought that the PC makers using the original Pentium (Pentium "Classic"?) should have built the PCs with the chip on the outside of the machine. That way you could put a pot of water directly on the chip and use it to **make coffee**. A dual-purpose computer, eh? My advice to people wanting a Pentium—get the new version.

More Network Humor Dept.: *This ditty has been floating around as Urban Folklore and comes from IBM off of the VMSHARE forum. Perfect to cut out and post on the corkboard.*

Client/Server Is like Teenage Sex

- It's on everyone's mind all the time.
- Everyone is talking about it all the time.
- Everyone thinks everyone is doing it.
- Almost no one is really doing it.
- The few who are doing it are (a) doing it poorly, (b) sure it will be better next time, (c) not practicing it safely.
- Everyone is bragging about their successes all the time, although very few have actually had any successes.

DOS Is Dead Dept.: If you talk to enough vendors, you'll discover that retailers are no longer interested in DOS products. Microsoft and the Windows folk have done a marvelous job of convincing the big boys that DOS is dead and Windows is in. Of course, it takes **two to tango**, and the public is looking for Windows versions of everything. So my friend Mike Cuthbertson, the superb coder of that old **classic**, Hotshot Graphics, developed a DOS upgrade, and now he can't get it into the channel. "They don't care how good it is!" he tells me.

Plug Time: The product is Hotshot Graphics 2.0 and

*In the future, Microcom's
MNP 10 protocol
may be the key to using
high-speed cellular
modems. MNP 10
was developed to adapt
to fluctuating line
quality, especially in
cellular connections.*

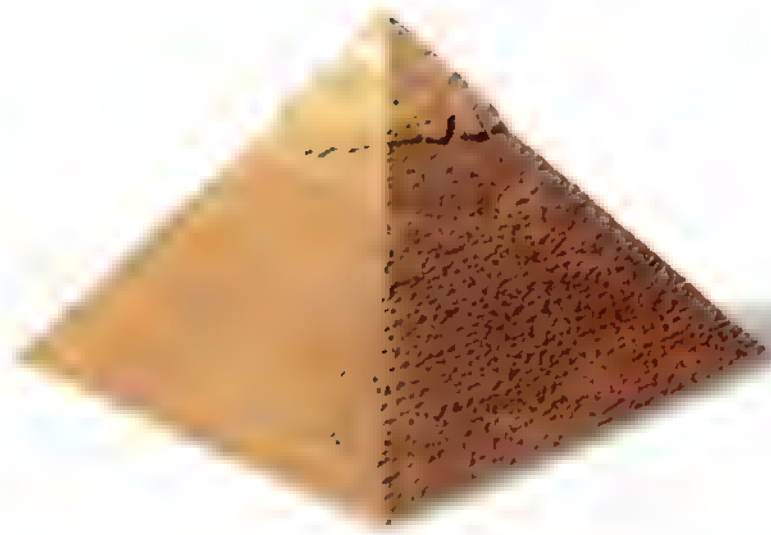
it's an outstanding image-capture/conversion program done by a guy who specializes in this kind of code. One feature of this product is its amazing ability to take photo images and print them beautifully on either a 300-dpi laser printer or a color printer. The printouts are **shockingly great**.

If you have a laser printer or an HP DeskJet 1200C, this program is a must. It also lets you capture full Super VGA screens and crop and **convert** any image. It's \$199 (\$95 for users of Hotshot Graphics 1.0) from Symsoft Corp., P.O. Box 10005, Incline Village, NV 89450; phone, 702-832-4300; fax, 702-832-4310.

Modem Watch: I was criticized by a reader who bought into the dead-end V.32terbo nonstan-

dard modem being hawked by a few modem makers instead of jumping to the quasi-standard-not-yet-finalized V.FAST modem, which runs at a true 28.8 Kbps. (V.32terbo is something dreamed up by AT&T and is garnering very few subscribers.) So I see that Microcom, the company that brought you the unique MNP standards used by most modem manufacturers for error correction and other needed benefits, has brought out a V.FAST modem (technically called a V.FAST "class" since the specification isn't final). Using the company's new **MNP 10 protocol**, the modem hooks to a **parallel port** instead of a serial port! At \$500 each, two of these modems will pay for themselves rather quickly in long-distance charges. MNP 10 is interesting because it was developed to adapt to fluctuating line quality and especially to cellular connections. It may be the **key to using cellular modems for high-speed connections** in the future. Let me say as an aside that I'm not a fan of those proprietary radio-based networks for portable computing use, and I prefer the idea of cellular networks. Call Microcom in Norwood, Massachusetts, at 617-551-1000 for more information. Cool stuff.

Finally Dept.: Well, here's another version of an old **controversy**. Ever since the Nintendo and Sega games showed up as rentals at Blockbuster, I expected CD-ROMs to be next. Indeed, **rentable CD-ROMs** have started to appear. I'd think that the software vendors would hate this concept, but Interactive Media is actually testing Rosehill Video in Kirkland, Washington, as a place where you can rent CD-ROMs. Of course, this is just a sampler, but soon we can expect all the CD-ROMs to be rented like videos. This means that we'll have to rethink the concept of software rental and the **software rental scams** that go with it. When are the courts going to make a decision on the legality of all this? Soon, I hope. □



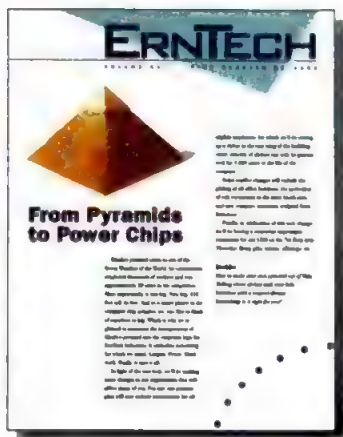
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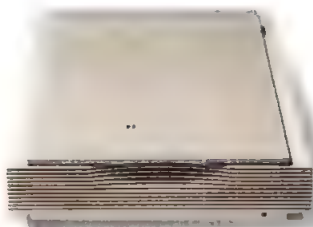
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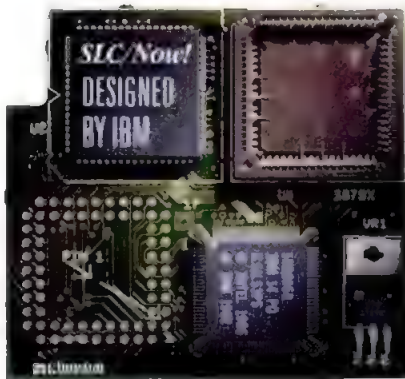
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CIRCLE 106 ON READER SERVICE CARD



Jim Seymour

Breaking the Paper Chain

At most companies I visit, the notion of a “paperless office” is so far from reality that it’s hard to use the phrase with a straight face. Not surprising: I can’t imagine us truly *eliminating* paper for a very long time; it’s just too useful. Yet most offices could

easily cut back on their use of paper, to the benefit of everyone in the paper chain and, of course, the environment.

Our ubiquitous PCs are more a hindrance than a help in this. Just click on the print command, and the laser printer spews out another 35 pages. E-mail may have cut down on the volume of memos floating around the office, but in almost every other way, PCs have tended to generate *more* paperwork, not less. Sad, but true.

You can change that. You can’t change people’s habits by lecturing them; and I don’t think many of us change our ways because we see cutesy little signs posted over copiers and in hallways and restrooms. But you *can* change people’s behavior by example.

Over the past year I’ve taken two small steps, which have begun to take root in companies across the country.

My first cause has been to get people printing routine work on both sides of pieces of paper. In my office, we print everything two-sided except some correspondence, and graphs that must be compared side by side to be meaningful. Because we use auto-duplexing laser printers, it’s easy.

We buy a lot less paper, we file a lot less paper, and we throw away a lot less paper.

The next step was to take that notion into the larger world. So for the past year, I vowed to take or send nothing to consulting clients that wasn’t printed on both sides. That has drawn a number of questions from clients—typically, “how do you do that?”, which is a great ice-breaker.

I found many of them rely on the same Hewlett-Packard LaserJet IIISi and 4Si duplexing network laser printers we use, but not using the duplexing feature. When I asked workers why they didn’t use that feature,

I was inevitably told that they didn’t know it existed, or that no one had shown them how. Was it, ummm, very difficult?

It’s frustrating to find that a problem has an answer already in place but not being used. But that also makes it easy to turn things around quickly.

It takes only a minute to show people how to use duplexing. If your office has duplexing printers, make sure your coworkers know how to use that feature. If not, push for the IS department to buy duplexing machines in future purchases.

My second attempt at behavioral change has been even more fun.

ELECTRONIC HANDOUTS

I’ve long printed out “audience notes” handouts for the computer-originated slide shows I rely on. With an image of each slide and adjacent space for each person’s notes, these handouts help keep a group focused and encourage the audience to add their own notes. All the major presentation-graphics packages produce these handouts automatically, so the effort involved is nearly zilch.

I also usually carry along a stack of sets of Xeroxes of related material—white papers, research summaries, relevant clips, and so on. Which, of course, someone passes out at the appropriate time.

I doubt that I’ll convert the slide-notes handouts to electronic form any time soon—I want people scribbling on them as I talk—but last January, I started carrying that back-up material on-disk. *Only* on-disk.

And when the time came to hand it out, 3.5-inch disks were passed out, instead of half-inch-thick stacks of Xeroxes.



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CIRCLE 076 ON READER SERVICE CARD

Jim Seymour

The first time I did this in each client company, I saw a few cocked eyebrows and *whazzis?* looks among audience members. No one ever stopped my presentation, but when I finished the slides, there was always a question about the disk.

Which was a perfect setup for me to explain that I'd put the supporting material on the disk so they could print out the parts they really wanted, view the rest on-screen, and file the whole thing easily.

The kicker was that I also put my slide show on that disk, so, as I explained, they could show it to others who might need the information, copy and use any or all of the slides in their own presentations, or simply review the slides themselves, at their convenience. (Needless to say, I use the presentation program in use in their company for the slides. It's almost always Freelance or PowerPoint, so that's no problem.)

They love it.

If I went into those companies and started handing out stacks of paper again, I'd get lynched. Time and again, people who've been in these meetings have stopped me in the hallways on a subsequent visit, or called or written, to tell me of their own success in handing out disks of background material, rather than unwieldy stacks of paper.

Though this isn't effortless at my end, the effort is small. If the material I want to put on the disk isn't already in electronic form (rare, since much of it comes from on-line research), it may have to be scanned. Occasionally, it also has to be put through an OCR, with the resulting tedious clean-up, but very often we just put the scanned TIFFs on the disk: People don't need what amounts to clips in editable ASCII form. And we put a simple table of contents, as an ASCII README.TXT file, on the disk.

The disks have to be copied in whatever quantity is required, which takes longer and is sometimes (though not always) a little more expensive than photocopying. I also have to find a place in my traveling bag to stuff those dozen or 20 disks.

But it's worth the effort. It delivers real value to my clients, and it has gone a long way toward changing their behavior—by example, not by dictum.

Are there similar ways that you could change your coworkers' paperwork habits by your own good example?



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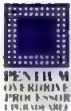
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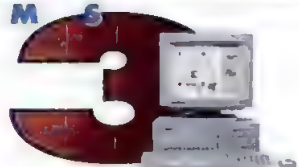
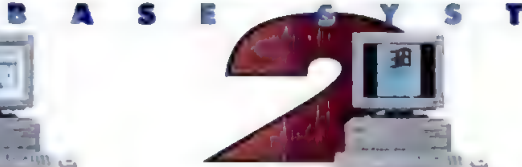
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Bill Howard

An Environmental Celebrity

Energy Star has only just begun. You're going to see computer makers squeeze substantially larger energy savings out of computers, monitors, and printers before it's all over. So far, it's been a relatively painless process with little or no impact on your

system's performance or its price. But the benefits may not be as clear-cut as you've been led to believe.

Energy Star, as you probably know, is the year-and-a-half-old brainchild of the Global Change Division (GCD) of the Environmental Protection Agency. Energy Star calls for PCs, monitors, and most printers to draw less than 30 watts each when inactive. The GCD is "tasked," as they say in Washington-speak, with keeping the lid on carbon dioxide and methane emissions, which are given off by power plants when they make electricity. PCs, monitors, and printers consume about five percent of all commercial-sector electricity.

GIVE AND TAKE

Unlike the EPA's mandatory fuel-economy rules for cars, Energy Star is carrot-and-stick voluntary. Vendors with products that comply get to display the Energy Star logo on their boxes and in their ads. That's the carrot. Then there's the stick: The U.S. government will buy only Energy Star-compliant computers, and some companies—to be good citizens and to save energy costs—are doing the same.

It turns out that the 30-watt specification for PCs, monitors, and printers wasn't all that tough to meet. The EPA says 180 PC and monitor makers and 29 printer makers have Energy Star certification. So the EPA is now asking manufacturers: How hard would it be to idle at 20 watts? At 10 watts? How about 5? At some point, the cost to implement Energy Star II or Energy SuperStar technology, as it might be called, may *not* be something that can be buried in the price of the system. Then again, maybe it can: We've seen new laser printers from HP and Okidata that idle at 4 to 10 watts and cost as little as \$499.

Another challenge will be to make the idling PC's

I/O devices work together. Modems and network cards will have to wake the PC promptly when the phone rings or when data destined for the PC comes across the LAN. At least initially, you may be more inclined to buy the PC and the I/O adapters from the same source so there's no finger-pointing if something goes wrong. In part because of the network-adaptor issue, file servers are exempt from the government's Energy Star-only purchasing edict. Most of the Energy Star, Intel-architecture PCs we've seen so far are midrange 486s, not server-size 486DX2/66 or Pentium systems.

While the EPA says a PC can burn as much as \$135 of electricity a year when left on around the clock, if you have a fairly current system that you turn off at night, your utility bill might be as little as \$20 a year (certainly less than \$40). If Energy Star cuts that to \$10, what's your company going to do with the savings? Declare a special shareholder dividend?

BUT SERIOUSLY

Joking aside, there are reasons to buy Energy Star today and Son of Energy Star tomorrow. In big offices, they'll throw off less heat and put less of a load on your air conditioning. At home or in a small office, the low energy draw and the fact that the system *seems* to be off (the PC is silent and the screen is dark) will give you the confidence to leave your system on around the clock. That enables you to use your PC as a 24-hour-a-day fax machine and voice-mail system.

You can also get some of the benefits of Energy Star if you buy a new monitor and use a screen blanker with your existing PC. Some (but not all) new monitors will sense when the video adapter isn't putting out a signal and will go into power-saving mode. □



A clear conscience is just one benefit to be gained from the EPA's Energy Star standard.

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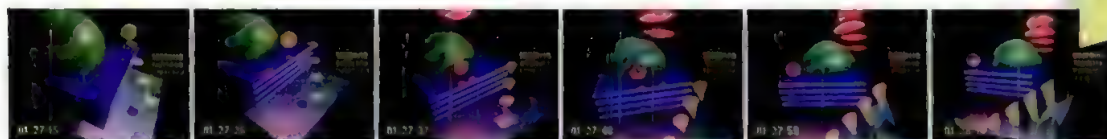
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**81
MILLION
WINMARKS**



1 - ■ - 8 - 0 - 0 - ■ - 2 - 3 - 9 - ■ - 5 - 4 - 1 - 5

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540MB (10.5 ms) SCSI-2
440MB (12 ms)
340MB (12 ms)
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170MB (17 ms)

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21" NEC
Multisync 6FG

MODEMS:

9.6 kbps internal
14.4 kbps internal

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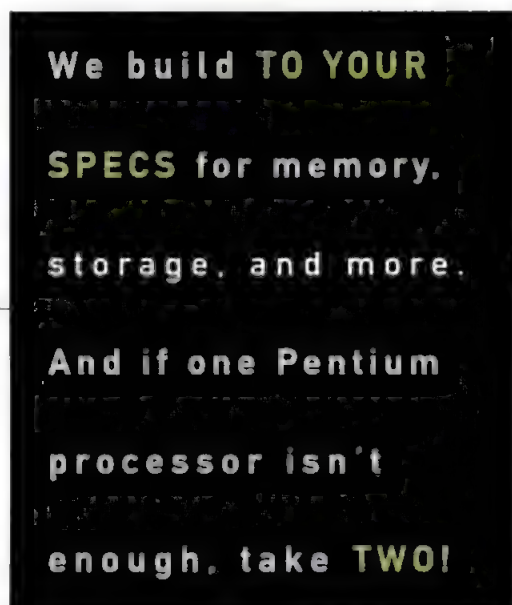
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Printer II
IBM 4039
LaserPrinters
IBM 4029
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Calera WS Complete
PC Scanner

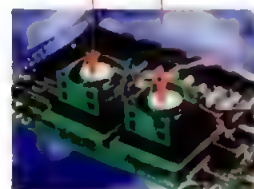
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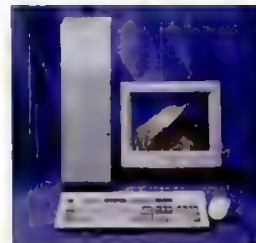
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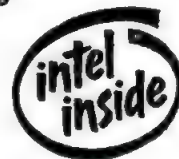
\$3,999



4 Model TP60E/VL³

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- Dual 64-bit processor complex
- 8MB RAM, max: 128MB
- 512KB processor cache
- 3.5" 1.44MB diskette drive
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Pentium: *The* Second Wave

For this new generation of desktop computers—the swiftest of the swift—speed is of the essence. *PC Magazine* evaluates 11 Pentium systems and a few alternatives for the PC power elite.

All things come to those who wait. Or at the very least, fast, well-engineered, moderately priced Pentium PCs do. Those who sat out the industry's first burst of Pentium mania back in late summer and early fall of 1993 are now reaping the harvest of their patience or their penury.

The Pentium PCs we reviewed last year were clearly first stabs at implementing Intel's new powerhouse chip. If those PCs were less than optimized, they were nonetheless good: about 75 percent faster than 66-MHz 486DX2s, the previous speed champs, but disproportionately expensive for the additional computing power they provided. Vendors whose Pentium PCs were tested in the previous roundup have reported modest sales but were clearly looking forward to their next chance at the chip. They were also betting on greater availability of the Pentium chip—the most sought-after device in the PC business. Intel kept a tight rein on the few Pentium

processors that emerged from their production lines, allowing only a trickle to spill into the market. Now for the torrent.

Pentium PCs are becoming, if not commonplace, at least widely available—and comparatively inexpensive. Intel says it shipped “several hundred thousand” Pentium chips in 1993, with “millions” more to come in 1994. PC vendors and motherboard makers who supply the processor on the board generally say they're getting as many chips as they need now. One indication of the wider availability of Pentium chips is that Gateway 2000, the highest-volume marketer of PCs in the direct channel, is delivering Pentium machines in bulk. The simple fact is that Gateway would not market a machine that it couldn't sell in high volume.

In our prior review of Pentium PCs, we predicted there would be three distinct waves of systems to hit the market: The first wave comprised a few very early machines from the industry's stalwarts and hit last spring. These systems were basical-

by Jim Seymour



ly upgraded 486 designs, but with a lot more processing horsepower. We are now in the midst of the second wave, which is a little larger and also includes the products of some smaller-volume PC makers. The designs are robust and in some cases use system architecture that may take better advantage of the Pentium processor's unique abilities. On the other hand, many of the machines that comprise this wave are still rooted in 486 thinking.

What we're really waiting for is the expected onslaught of machines designed from the ground up as Pentium boxes. These systems will likely be available sometime in the first quarter of this year.

While we received fewer machines than we expected

for this roundup, this group wrings more out of the Pentium processor—for a smaller price premium over 486 designs—than our first group of Pentium PCs did. And among the many Pentium machines demonstrated at Fall Comdex this past November, you'll find our predicted third wave of PCs—including many new systems that were explicitly designed to support the Pentium processor.

► IN THIS REVIEW

<i>AcerPower Series</i>	<i>HiQ P66 Pentium Graphics</i>
9000.....120	Ultra Station.....135
<i>ALR Evolution V</i>121	<i>IBM ValuePoint</i>
<i>American Multisystems</i>	P60/D.....136
<i>InfoGold Pentium</i>	<i>Insight Pro Pentium-</i>
60 NT.....121	EISA.....136
<i>Compaq Deskpro</i>	<i>MSE Pentium-P</i>142
5/60M.....127	<i>Tangent VL-P560</i>155
<i>Gateway 2000 P5-60</i>128	<i>UT-Pentium60LB</i>157

REVIEW CRITERIA

Our requirements for inclusion in this roundup were simple: Any and all Pentium desktop PCs we could find that were actually shipping to customers could participate. We specified a rather high-end configuration, which includes 16MB of RAM, 340MB hard disk, 14-

inch Super VGA video adapter and monitor, keyboard, mouse, DOS, and Windows. To get the most out of the Pentium, vendors typically configure these high-end systems in this manner.

Not surprisingly, list prices varied widely—from about \$3,500 for the Gateway 2000 P5-60 to about \$8,700 for the Compaq Deskpro 5/60M. And in all fairness to Compaq, its Deskpro, though comparatively expensive, did include many more standard features than did the other units, such as the 20-inch flat screen monitor and Compaq's Business Audio.

When you're comparing computer prices, make sure you're comparing apples with apples and not with oranges. Advanced Logic Research, for example, has gotten a lot of attention with its ads for \$2,495 Pentium PCs. Read the fine print, though, and you'll find that these are no more than shell machines. Add a reasonably large hard disk—the \$2,495 basic configuration has none—plus a VESA local-bus disk controller with some disk-cache memory, at least 8MB of additional RAM, a video monitor, and a few megabytes of processor-cache memory, and the price levels off at \$5,000—about the same as many other machines we reviewed.

Compaq has apparently been watching over ALR's shoulder. After our tests were completed, Compaq announced a similarly stripped machine in its new Deskpro XE line; the unit is priced at just \$2,799.

While the build-it-yourself approach is perfect for the more ambitious among us, it is not recommended for all but the most talented of PC amateurs. The sheer number of components available and the com-



EDITORS' CHOICE

• ALR Evolution V

In evaluating the fastest desktop personal computers available, the differences between the best and worst are often subtle and should be placed in the context of what the PC will be used for. A PC built around an excellent motherboard might contain poorly performing compon-

ents; another might perform well with a graphical interface but crawl under DOS—or vice versa. In our examination of 11 Pentium systems, only one was a flexible all-around system that performed without peer. We give an Editors' Choice award to Advanced Logic Research's ALR Evolution V, but with a strong caveat concerning the company's service record.

plexity of each can make building your own system from scratch a bewildering and daunting task.

Several systems shipped too late to be included in this review, including ones from Austin to Zenon.

COMPLICATED CPU

With twice as many transistors as the 486DX2s, and a wide, fast data bus, the Pentium is clearly the most complex PC microprocessor to date, and it has speed to spare. But tapping that speed requires some unique system-board support. In our test machines, we were pleased to see a narrowing of the distance between what's possible and what's actually being delivered. For instance, an external, second-level (L2) processor cache is crucial to fully exploiting Pentium-class speed. Our previous tests have confirmed that 256K is the minimum L2 cache size that delivers good performance, though some vendors have chosen in the past to install fixed-size 128K L2 caches. Part of the good news is that these machines all offer at least 256K. Four systems go a few steps further: The HiQ P66 Pentium Graphics Ultra Station allows cache expansion to 512K; the AcerPower Series 9000, to 1MB; both the Tangent VL-P560 and the UT-Pentium60LB, to a whopping 2MB.

More good news: For the first time, all

BEST ALL-AROUND

The Evolution V is the first product from Advanced Logic Research in recent memory that distinguished itself in terms of both benchmark test scores and features. While it was not the fastest system, it produced consistent, even-handed results across the board. Contrary to what

the tested machines have wide, 64-bit data paths both to processor cache and to main memory. And Compaq's aging but still impressive memory architecture, adapted from the Tri-Flex memory-access design of its servers, allows a 64-bit path to RAM and a 128-bit path to its L2 cache—which is, however, fixed at 256K.

IGNORE THE POSTED LIMITS

If these systems look intriguing, a few words of advice: Don't be confused by the mix of 60-MHz and 66-MHz Pentiums among these machines, and don't waste money by automatically assuming that a 66-MHz machine is going to run faster than a 60-MHz one.

Intel introduced 60-MHz Pentium chips at reduced prices because its yield of chips that worked properly at 66 MHz was very low. By selling the chips that tested perfectly well at 60 MHz but not at 66 MHz, Intel greatly increased the supply of Pentiums and helped vendors get Pentium boxes to market sooner.

You don't have to be an electrical engineer to realize that a 66-MHz Pentium PC should run about 10 percent faster than one using an otherwise identical 60-MHz chip. But solid system design counts for at least as much as operating speed. The AcerPower, for example, is built around a 66-MHz Pentium, and

RECENT REVIEWS

- ▶ **Color Goes Mainstream**
December 21, 1993.....page 191
Volume 12 Number 22
- ▶ **486 Buyers' Guide**
December 7, 1993page 108
Volume 12 Number 21
- ▶ **Sight & Sound**
October 26, 1993.....page 108
Volume 12 Number 18

conventional PC wisdom would have us expect, the 60-MHz Evolution V, with its combination of 64- and 128-bit operation, outperformed Acer America Corp.'s 66-MHz AcerPower Series 9000 on the Winstone test (which measures Windows-based application performance) and achieved a higher DOSmark score than did HiQ Computer Systems' 66-MHz HiQ P66 Pentium Graphics Ultra Station. With three ISA and three VLB expansion slots, as well as a total of four drive bays—three of which were filled in our test system—this VESA local-bus system contains more than enough expansion potential for all but a few PC users.

In this test of the fastest PCs available today, it is refreshing to see a cutting-edge PC that is a bargain. A throw-

back to an earlier era of personal computing, a stripped Evolution V can be had for as little as \$2,495, allowing "hands-on" computer users to customize a system suited to their needs. You'd be advised, however, to mirror the *PC Magazine* configuration, which includes a Promise hard disk controller and ATI's VLB Mach32 video chip set, and, at \$5,004, is nothing short of an excellent value for the PC user in need of ultimate power.

Our only qualm concerns ALR's dismal showing on our semiannual poll of service and reliability. In our most recent survey of *PC Magazine* subscribers (see our issue of January 11, 1994, for details), ALR dropped from a C to an E—the lowest rating on our Readers' Report Card. Clearly, there is room for improve-

ment and growth in the level of support provided to customers.

WINDOWS-ONLY HONORABLE MENTION

In addition, we praise the HiQ P66 for achieving the highest Winstone score we've ever seen. The Winstone score of 95 means that the appropriately named Ultra Station is about ten times as powerful as the test's reference system, a Compaq 386DX/25. This extra power is due primarily to the HiQ P66's 512K of processor cache, a huge 8MB of hardware cache for the Promise hard disk controller, and the Weitek Power 9000 video chip set. On the other hand, the 66-MHz Pentium system has two weak spots: video and disk performance under DOS. As a Windows-only system, however, the HiQ P66 is without equal.

Acer supports the chip with its own custom-designed motherboard. So this ought to be a screamer, right? Unfortunately, the AcerPower's CPU performance barely outpaced the average of the 60-MHz machines on our tests—and fell well behind that of the one other 66-MHz PC, from HiQ Computer Systems. Raw speed still is no match for careful implementation.

PCI BUS STOP?

Another potential performance-booster we were looking forward to evaluating in these machines is the new PCI (or Peripheral Component Interconnect) bus. Anticipated by many as the likely successor to the VESA (Video Electronics Standards Association) VL-Bus in the quest to remove the most performance-dependent components from the slow AT expansion buses, PCI appears in this roundup's Gateway, IBM, and MS Engineering machines. (For an in-depth look at PCI, see our issue of November 9, 1993.)

As a group, these PCI-equipped systems performed about as well as comparable VL-Bus PCs. For instance, MS Engineering's PCI-based system and Unitek Technology's VL-Bus-based system both use the Weitek Power 9000 video chip, and both achieved roughly the

Solid system design counts for at least as much as operating speed when dealing with Pentium PCs.

same level of performance on our Graphics WinMark tests—12.4 and 13.6 million pixels per second, respectively.

This is likely the result of some design choices in the first round of PCI. While PCI allows the processor and memory to operate independently of the system's bus, this is a step short of true processor independence. The whole idea of a processor-independent bus, such as PCI, is to allow connected peripherals (video

cards and hard disks, for example) to run at very fast speeds, not at the creaky old 8-MHz expansion-bus speed introduced with IBM's PC-AT in 1984. But the PCI bus is hardly CPU-independent: It runs at a speed that is the fixed divisor of the CPU's clock, and it requires buffering of data at every stage.

Thus 66-MHz Pentiums run a PCI bus at 33 MHz; 60-MHz machines run PCI buses at 30 MHz. A big improvement over 8 MHz, yes, but hardly processor independent, and perhaps not as capable of truly speeding up sys-

tem performance as we'd hoped. The Intel PCI chip set design used by Gateway, IBM, and MSE also doesn't yet support write-back caching to external cache, so systems must use the less efficient write-through caching scheme. That problem probably will be solved sometime in 1994, with a redesign of Intel's PCI controller chip set.

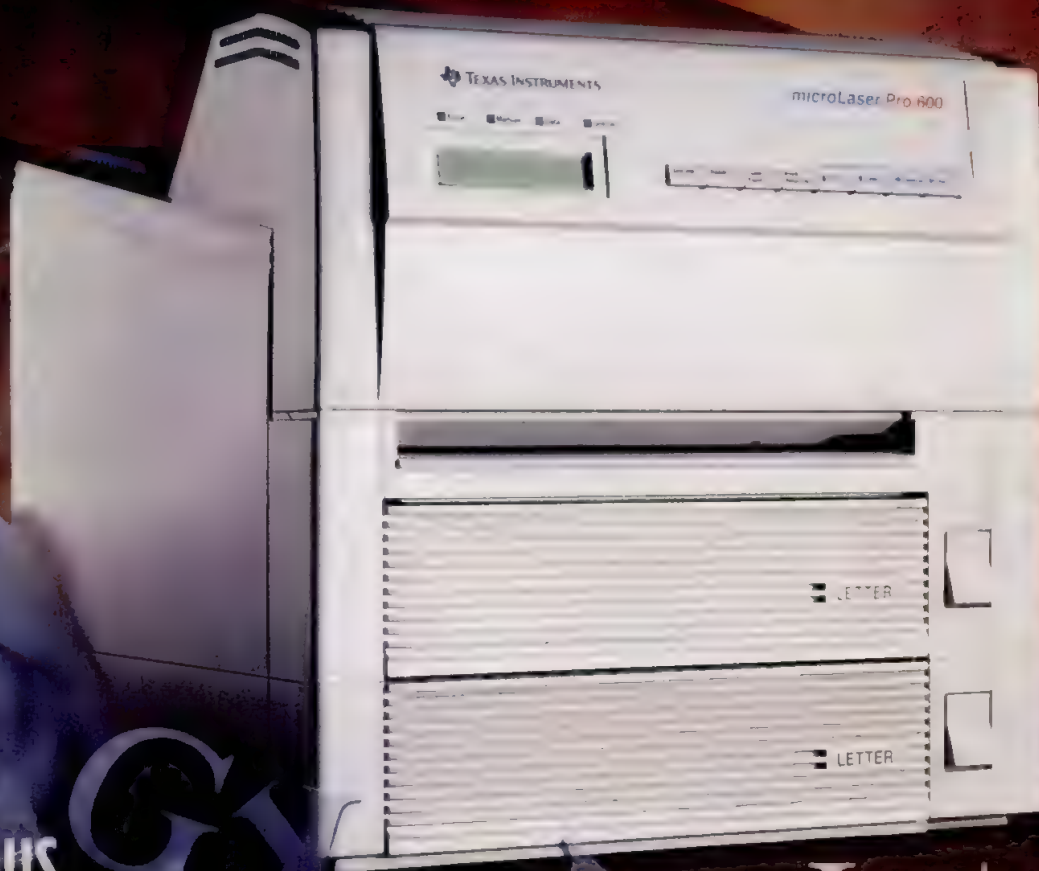
Compaq went its own way, with a proprietary bus design to speed up the performance of its QVision video card. There were other systems that stood out in terms of video performance as well. One was the American Multisystems InfoGold Pentium 60 NT, which uses the same motherboard as the ALR Evolution V. All similarities between the two systems,

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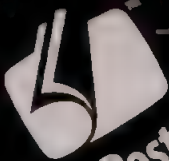


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Lotus



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True 600 dpi	Yes	Yes	Yes
Memory	6MB	2MB	6MB
Emulations	PCL5/Adobe® PostScript® 2	PCL5E	PCL5E/Adobe PostScript 2
Compatibility	DOS/Mac	DOS	DOS/Mac
Toner Cart. Life	15K pages*	6K pages	6K pages
Paper Trays	250 sheet/250 sheet	250 sheet/100 sheet	250 sheet/100 sheet
Auto Language Switching	Yes	No	Yes
Auto Interface Switching	Yes	Yes	Yes
40MHz Processor Upgrade	Optional	Not Avail.	Not Avail.
List Price	\$1599*	\$1839	\$2479

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H I G H L I G H T S

Pentium PCs

THE NEED FOR SPEED is shown by the 11 Pentium PCs tested. As a group, these machines outperform 486DX2/66s by about 80 percent.

PENTIUM'S SECOND COMING. The first wave of Pentium PCs was made up of a few expensive machines that were hard to justify buying in light of the performance edge they offered. We are now in the midst of the second wave—more systems that perform better and are more aggressively priced. Expect a third wave this spring that will lower prices and introduce more true-Pentium system designs.

PRICES RANGE from a low of \$3,595—for the Gateway 2000 P5-60—to a high of \$8,758—for the Compaq Deskpro 5/60M. And while Advanced Logic Research and Compaq are offering some models at prices below \$3,000, these systems are stripped. For a fully configured system, the price rises to about \$5,000.

however, end there. While ALR engineers were able to resolve the conflict between DOS performance and Windows performance, American Multisystems was not. For example, ALR uses the ATI VLB Mach32 video card and scored above average on our video tests under both DOS and Windows. AMS chose to go with a Matrox MGA Ultima VL card and placed second to last on DOS video tests but made a good showing on our Graphics WinMark tests.

The HiQ P66 stood out in terms of Windows performance, garnering a top score on the Winstone benchmark test, which evaluates Windows applications speed. But as good as the HiQ P66 was at Windows tasks, it lagged under DOS. The AcerPower scored highest in the group on disk performance under DOS, second-highest under Windows. The Compaq Deskpro 5/60M, the Gateway 2000 P5-60, and the IBM ValuePoint P60/D all excelled on DOS video tests. But although these systems performed well on

CACHE COUNTS HERE, with 256K of external cache being the minimum for acceptable performance. If your applications are more intense, look at machines that offer more cache: The AcerPower Series 9000 offers up to 1MB; both the Tangent VL-P560 and the UT-Pentium60LB offer up to 2MB.

60- OR 66-MHZ, it doesn't matter. A well-designed 60-MHz Pentium system can easily outperform a nonoptimized PC that is based on the more expensive 66-MHz part.

EXPECT MORE CHOICES, with Intel bringing out a flurry of new chips in the near future. Later this year, expect a 100-MHz clock-tripled 486 CPU and others from Intel.

PENTIUM ALTERNATIVES, such as IBM's Blue Lightning, offer a more cost-competitive approach to high-end processing power. These however, don't stack up well against Pentium in

terms of computing ability.

DIGITAL offers a unique approach in a system that can operate as a Pentium PC or as an Alpha RISC workstation.

HOT STUFF is the only way to describe Pentium systems. All require heat sinks of varying sizes and shapes. Some use a fan to keep the chip cool.

MANY PENTIUM SYSTEMS are niche fillers, excelling in one area or another. Only the ALR Evolution V turned in high-end performance scores under both DOS and Windows. The HiQ P66 Pentium Graphics Ultra Station was the hands-down choice for Windows-only operation.

PCI makes its debut here in three systems—the Gateway P5-60, the IBM ValuePoint P60/D, and the MSE Pentium-P. Early design glitches limit performance to about the level of VESA's VL-Bus.

those specific tests, only the ALR Evolution V produced good performance scores across the board.

BUT MAYBE. . . BUT MAYBE. . .

As good as these machines are, if their designs are still based on those of the

*As well as these Pentium
systems performed,
only the ALR Evolution V
produced good
performance scores
across the board.*

486s, some readers inevitably will wonder if keeping their existing 486 PCs and dropping a Pentium upgrade chip into the ZIF socket isn't a better choice than trad-

ing their machines for one of the 11 tested here. It's an intriguing dilemma.

It's been an article of faith, and often a major selling point, among many PC makers over the past year and a half that their 486 boxes would be cheaply and easily upgraded to Pentium power with Intel's forthcoming P24T chip. An upgrade-only CPU, the P24T was supposed to appear this year, and it promised to make our lives easier—and faster. Unfortunately, you still can't buy a P24T, and it's not yet certain when you will be able to. Nor can you know whether the chip will work properly in your 486 PC. The problem is the heat that this chip generates. Although the long-term direction in the microprocessor industry is toward 3.3-volt CPUs that use less power and radiate less heat, the P24T chip (like the Pentium) is still a 5-volt design.

When Intel began testing its first sample P24Ts last summer, and then began examining some of its vendors' existing "Pentium-ready" 486 machines, it found

Suitability to Task: Pentium PCs

The majority of the 11 Pentium PCs reviewed scored *good* or *excellent* in at least one Suitability to Task category, showing that they are all high-end workstations.

The **DOS applications** score reflects a system's ability to run DOS software quickly and efficiently. Excellent systems are those that earned top DOSmark scores on our benchmark tests.

Windows applications is a more demanding category; the rating indicates how well a system will operate Windows software. This score takes into account system hardware and benchmark test results, including Graphics WinMark and Disk WinMark benchmark-test scores and the score each system earned on our new test, Winstone 94, Version 1.0.

We also give weight to the hardware factors germane to a system's design. For instance, the maximum RAM a system allows (either on the motherboard or through a proprietary add-in card) is especially important not only for current Windows use but down the line as well—particularly if Windows NT is in your business's long-term

productivity picture. Finally, we take into account a system's hard disk options and the diagonal size of its monitor; with Windows, the bigger the better.

Those systems with excellent ratings in this category posted stellar processor scores on our benchmark tests and contained top-flight video controllers and fast hard disks, as evidenced by their excellent Graphics WinMark and Disk WinMark scores. Fewer systems garnered excellent ratings in this category than in our DOS applications category. But this reflects reality, as fewer systems perform as well under Windows as they do under DOS

Expandability refers to a system's potential for growth. Considerations include ease of processor and external cache upgrades, system BIOS, hard disk options, maximum RAM installable on the mother-

► Product Name

SUITABILITY TO TASK	
DOS applications	FAIR
Windows applications	GOOD
Expandability	EXCELLENT
VENDOR SERVICE & RELIABILITY	
Reliability	BELOW AVERAGE
Repair service	AVERAGE
Technical support	ABOVE AVERAGE

board and via expansion cards, available drive bays and bus slots, the presence of a flash-upgradable BIOS system, and the presence of a 16550 UART high-speed serial-port chip. The best systems have drive bays and slots to spare and easily upgradable processor/cache subsystems.

With so many factors involved, it is not at all surprising that those systems with excellent ratings in this category are not just towering cases but robust models designed with multiple users in mind.

SERVICE AND RELIABILITY

In our 1994 Service and Reliability Survey, we sent questionnaires to 17,000 subscribers; about half replied. Vendors for whom we received at least 50 responses are rated *above average*, *average*, or *below average* in three areas

Reliability scores indicate to what degree PC owners felt their systems met their overall expectations for consistent operation.

Repair service scores are culled from users who contacted the vendors to have their PCs repaired.

Technical support scores measure how well vendors' telephone support met respondents' expectations.

that those toasty P24Ts could cause problems in poorly designed cases. Intel modestly redesigned P24Ts to run cooler, but they'll still be 5-volt chips and therefore inherently hotter than a comparable 3.3-volt chip.

One solution has been to produce a variety of Pentium-upgrade chips for 486s. One chip, with a 238-pin design, will fit into the upgrade socket and, Intel assures us, will run just fine with a heat sink. Intel will also specify a heat sink/fan on other 238-pin chips. Another chip, with a 237-pin design, will yield roughly a 70 percent performance improvement for 486 owners, Intel says, but will include a special active heat sink/fan mounted atop the chip to assure satisfactory cooling. To cool any fears of meltdown, Intel will test systems and certify them as being able to handle any of the P24T variants.

So should you buy a Pentium PC now or wait until sometime in 1994 to buy a P24T-style Pentium upgrade for the late-model 486DX2 you own now? If you wait and go for the upgrade, don't expect to

see performance that matches today's 60-MHz and 66-MHz Pentiums. For one thing, the P24T will be a Pentium-style 64-bit design internally; it will communicate with the outside world via a 32-bit exter-

*To cool any fears of PC
meltdown, Intel
plans to certify systems
as being able to handle
any of the P24T
processor variants.*

nal data bus. In addition, it's likely to be a clock-doubled design (like the DX2s), running at 66 MHz internally but just 33 MHz externally. By contrast, the machines tested in this roundup show about an 80 percent improvement over comparable 486DX2/66s; Intel posits a 70

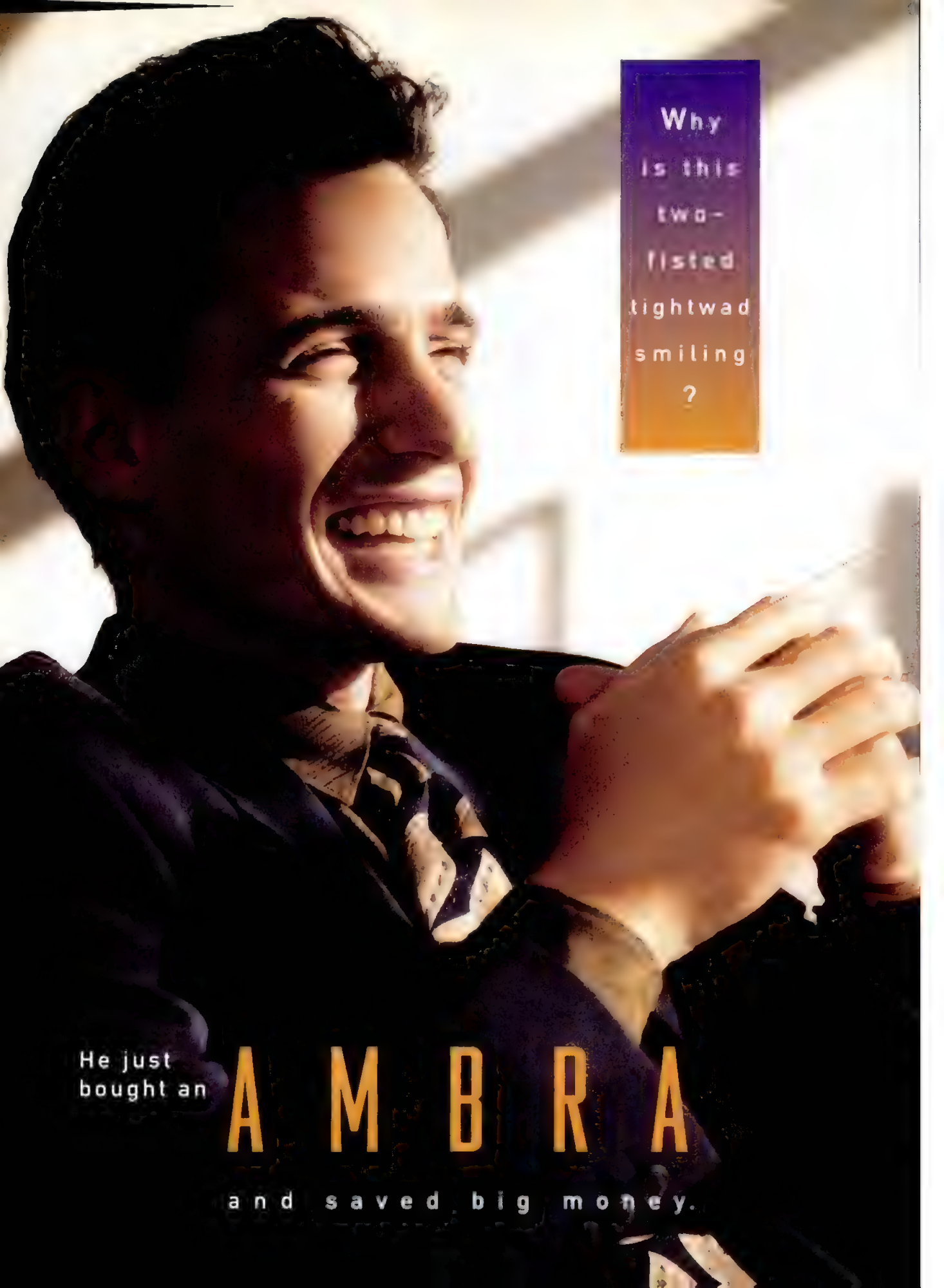
percent improvement over 486DX2/66 performance with the P24T-upgrade chip.

Those numbers seem pretty accurate. But our guess is that in reality, buyers will find a larger performance gap between the Pentium machines and the upgraded DX2/66s. So if you really want the most bang for the buck, you're better off buying a Pentium PC now.

486 AND A HALF

We hate to make things even more complicated, but it wouldn't be fair to discount other options. Sometime in early 1994, Intel will start shipping its so-called DX3s, which do clock doubling one better by running internally three times as fast as they do externally. IBM started the triple-is-better-than-double proposition with its Blue Lightning CPUs, but these 25-/75-MHz processors have been anything but high-end. (For more information, see the sidebar "Alternatives to the Pentium.")

It's our guess that Intel's clock-tripled 100-MHz 486DX3s will perform about as



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NOTEBOOKS

LIGHTWEIGHT MODEL SN425C

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- 4MB RAM
- 170MB hard disk
- 7.8" STN color screen
- 1 PCMCIA slot, Type II
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- 86-key keyboard
- Integrated 16mm trackball
- Suspend/Resume
- NiCad battery
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- 4 lbs, including battery



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NOTEBOOKS!

MODEL N450C

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- 3.5" 1.44MB diskette drive
- 200MB hard disk
- 9.5" STN dual-scan color screen
- 1 PCMCIA slot, Type III
- Parallel and serial ports; external keyboard and monitor ports

- 86-key keyboard
- Integrated 16mm trackball
- Suspend/Resume
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- 6.6 lbs, including battery

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- 3 storage bays
- Windows accelerator, 1MB video memory
- 14" SVGA color monitor, LR
- MS-DOS 6.0, Windows 3.1, mouse

\$1,699

DESKTOPS

Model D466DX

- 486DX2, 66 MHz
- 8MB RAM
- 256KB processor cache
- 3.5" 1.44MB diskette drive
- 340MB hard disk
- 8 ISA slots
- 6 storage bays
- Windows accelerator, 1MB video memory
- 2X CD-ROM drive
- 15" Flat Square color monitor, LR, NI
- MS-DOS 6.0, Windows 3.1, mouse

\$2,495



MODEL DP60/PCI

- INTEL PENTIUM PROCESSOR, 60 MHZ
- 64-BIT DATA PATH
- 8MB RAM
- 256KB PROCESSOR CACHE
- 3.5" 1.44MB DISKETTE DRIVE
- 340MB HARD DISK
- 4 ISA, 2 PCI, 1 PCI/ISA SLOT
- 6 STORAGE BAYS
- PCI GRAPHICS ACCELERATOR, 2MB DRAM
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well as the Pentium PCs tested here—with one exception. One of Pentium's strengths is its substantially improved floating-point math performance, which makes a noticeable difference in the speed of sophisticated software such as CAD programs. The DX2 line, and likely the DX3 line as well, use an older variant of floating point hardware.

Even so, with an expected cost that will fall between the prices of Intel's DX2/66 and Pentium, the DX3s (or whatever Intel calls these chips) may be better choices for those who need more power than current DX2/66 designs offer but aren't yet ready

to ante up for a Pentium machine.

TOUGH CHOICES

This then is our second foray into the sometimes strange world of Pentium PCs. The 11 machines reviewed on the following pages are generally better engineered and more affordable than those we found in our first exploration of Pentiums half a year ago. They are also, on the average, somewhat faster. If you don't find what you're looking for here, keep reading: Later this year, we'll put together another installment of the long-running "Who's Got Pentium" soap opera.

Acer America Corp.

AcerPower Series 9000

Acer America Corp. built its 66-MHz Pentium system—the \$5,550 AcerPower Series 9000—around a proprietary motherboard design that utilizes a combination of EISA and VESA local-bus architecture. But even with the advantage of a 66-MHz Pentium and local-bus architecture, the AcerPower was able to produce only midrange performance scores.

Acer packaged the AcerPower Series

• The Heat Is On: *Cooling the Pentium*

by Carol Venezia

Part and parcel of the Pentium's prodigious computational abilities is the amount of heat it produces while churning through all those bits and bytes. With this design, Intel has single-handedly opened up a new area for system engineers to contend with: keeping the chip cool enough that it doesn't burn out.

In this era of high-powered CPUs, thermal design counts for at least as much as electronic sophistication.

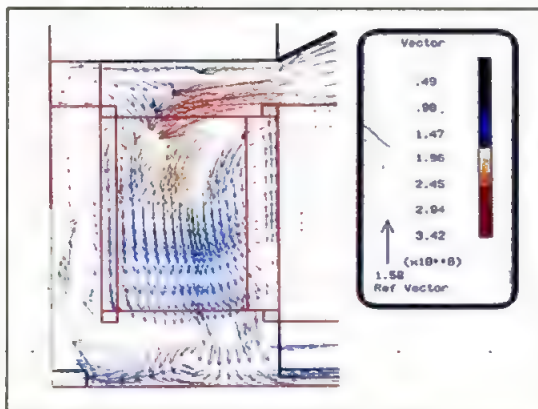
WATTS THE PROBLEM?

Operating at full throttle, a 66-MHz Pentium uses 16 watts of power, although typical usage is closer to 13 watts; a 60-MHz Pentium chip uses about 8.5 percent less power. By contrast, the 486DX2/66 processor uses just 6 watts of power on the average. Add to this the fact that the Pentium has 3.1 million transistors, as compared with the 1.3 million of Intel's 486 family, and you have the potential for a rather steamy situation.

The Pentium chip, however, ships as is, without so much as a heat sink or fan attached. The reason? According to Chris Lane, Technical Marketing Manager for Intel's Pentium Processor Group, "We could put a heat sink on every Pentium processor, but everyone's box is different. And they [the vendors] know better than we do how they want their systems designed."

BETTER DESIGN? IT'S IN THERE

Producing the most efficient heat-flow pattern usually starts with software modeling. One of the most advanced software packages available is made by Flomerics



With FLOtherm, designers can generate a diagram showing the velocity of airflow inside a computer case.

of Westboro, Massachusetts (508-366-9522), which uses computational fluid dynamics. Called FLOtherm, the program allows designers to build a three-dimensional model of their computers—including circuits, boards, fans, vents, filters, and power supplies—and factor in environmental conditions such as temperature, gravity, and such intangibles as sunlight. FLOtherm then generates a diagram of the system, based on each component's power usage and geometric information. The result is a diagram

showing the velocity of air flow and the system temperature throughout the case.

Using this software, the designer can reposition or change components on a computer-generated model first, before any metal or plastic is actually cut.

SINKS, FANS AND SUCH

In response to the heated uproar over Pentium, each computer maker has devised its own method of keeping the chip cool. Some use large aluminum heat sinks; others place a fan or two right on the CPU. Some have taken the belt-and-suspenders approach of relying on both a heat sink and a fan.

PC Power & Cooling, a company in Carlsbad, California (800-722-6555), offers the Penta-Cool, a ZIF-compatible heat sink/fan combination with a twist: If the fan stops spinning, an alarm will sound to alert the user. Another approach is taken by T.S. Microtech, which is based in Torrance, California. T.S. Microtech markets the FanCard II, an expansion card with two fans that fits into any 8-, 16-, or 32-bit slot; these fans blow cooling air in two directions to

9000 in its standard desktop case with a 15-inch AcerView 56L monitor that has digital controls and up to 16 user-defined presets. Inside the case, you'll find Acer's own motherboard, five drive bays (two left empty), a Diamond Viper VLB video card that uses the Weitek Power 9000 video chip with 2MB of video RAM, and a 200-watt power supply.

The AcerPower Series 9000 carries six EISA slots and two VL-Bus slots, and it handles up to 128MB of on-board RAM. Both the Pentium processor and its external RAM cache (of between 512K and 1MB) are carried on the same

eliminate pockets of dead airflow, where heat can build up.

HOW HOT IS THE FUTURE?

As if Pentium's 16-watt peak-power consumption weren't bad enough, Jerry Rogich of Digital Equipment Corporation's PC Product Management & Development team has to deal with Digital's 200-MHz Alpha processor, which consumes 30 watts. "Solid system design is everything," says Rogich. "If we can build a system with Digital's Alpha processor, then Pentium is no problem."

Digital has engineered its DECpc XL family, which can accommodate a 486, Pentium, or Alpha CPU. The key to cooling the DECpc XLs is a gray plastic funnel that looks more like a vacuum cleaner attachment than it does a PC part. It is used to direct cooling air across the chip's face.

If the past is any indication of the future, chip designers will continue to push the speed envelope. Intel is already planning the next two generations of the Pentium, code-named P6 and P7, which will likely operate at higher clock speeds than does the Pentium's 66-MHz chip, producing even more heat. And although lower-voltage designs, smaller chip sizes, and more tightly integrated packages will help relieve the problem, total system design will ultimately be the key to success. □

easily upgradable processor card in case you want to upgrade to the fabled 100-MHz Pentium chips of tomorrow. Acer also included dual-channel, on-board SCSI-2 (connected to the 520MB Fujitsu hard disk in our test system) and touts its ability to hook up to 14 devices. The external SCSI port was not connected on our test system, but Acer says that shipping systems will come with it connected.

NOT QUITE UP TO SPEED

While Acer's motherboard supports full 64-bit paths to main memory and processor cache, the test scores didn't reflect this. Performance was a little disappointing if

AcerPower Series 9000

SUITABILITY TO TASK	
DOS applications	GOOD
Windows applications	GOOD
Expandability	EXCELLENT
VENDOR SERVICE & RELIABILITY	
Reliability	AVERAGE
Repair service	AVERAGE
Technical support	BELOW AVERAGE

you consider that this unit uses the hard-to-get 66-MHz chip. The AcerPower's processor performance tied that of the 60-MHz performers in this roundup and this unit was markedly slower than the one other 66-MHz entry from HiQ Computer Systems. The AcerPower's video score was well below average under DOS but slightly above average under Windows—a result of the Diamond Viper VLB's use of the Windows-intensive Weitek Power 9000 chip.

Disk scores were the only performance highlight for this unit, which placed first on DOS disk tests and second on Disk WinMark tests using the 520MB Fujitsu hard disk. The AcerPower's decent DOSmark score was attributable mainly to the strong DOS disk score, but the unit's Winstone score, though just about average for the group, was far lower than that of the HiQ entry.

Acer will configure this high-end workstation to users' specifications, but it doesn't offer the wide variety of configurations that some vendors reviewed here do. Monitor size is limited to 17 inches right now. Acer will be offering Windows NT systems that feature CD-ROM drives (from Sony or Mitsumi) and include a graphics accelerator card.

Acer sells direct as well as through resellers and VARs. The company includes a relatively standard one-year parts-and-labor warranty with free on-site service and 24-hour, toll-free technical support.—*Oliver Rist*



FACT FILE

AcerPower Series 9000

Acer America Corp., 800-368-2237,
408-432-62(K)

List price (tested configuration): \$5,550

Memory and processor RAM cache: 16MB 70-ns
SIMMs, 512K external cache

Disk drives and controller: Fujitsu M2691ESA 12-
ms 520MB SCSI-2 hard disk with 256K cache, 1.2MB
and 1.44MB floppy disk drives, integrated disk con-
troller

Display: Diamond Viper VLB VESA local-bus-card
video controller with 2MB video RAM, Acer AcerView
56L 15-inch monitor with a 72-Hz refresh rate at
1,024-by-768

Software: DOS 6.0, Microsoft Windows 3.1

In short: Though carrying a 66-MHz processor and a
combination of VESA and EISA local-bus architectures,
the AcerPower Series 9000 costs more than most
Pentiums in this roundup and didn't stand out on PC
Magazine's benchmark tests

ON READER SERVICE CARD

Advanced Logic Research Inc.

ALR Evolution V

American Multisystems

American Multisystems InfoGold Pentium 60 NT

Though they look vastly different, the \$5,004 ALR Evolution V from Advanced Logic Research and the \$4,999 American Multisystems InfoGold Pentium 60 NT share the same heart: Advanced Logic Research's proprietary Evolution V

COVER STORY

Pentium PCs

motherboard. But these systems' different configurations and components show that a complete PC system is more than a good motherboard. Selection and implementation of components also adds to a system's quality. In these areas, Advanced Logic Research clearly overshadows American Multisystems.

American Multisystems is an unauthorized user of Advanced Logic Research's motherboard, and we are unsure which other components American Multisystems will be using in the future. Not surprisingly, ALR's implementation of its own board was noticeably better than American Multisystems' board implementation.

Both systems had over 500MB of mass

storage and used VL-Bus graphics and disk controllers. But while Advanced Logic Research's Evolution used a 4MB cache, American Multisystems' InfoGold used a BusLogic controller with no cache, relying instead on a Maxtor hard disk's built-in 256K cache. Disk performance and most other benchmark test scores for the two machines were close and just about average, except on DOS-based video tests, where the two units diverged: The

InfoGold's Matrox video controller was outperformed by the Evolution's ATI VLB Mach32, putting the InfoGold just ahead of the last-place Tangent VL-P560. The DOSmark and Winstone benchmark test scores decidedly favored the Evolution as well.

UNOFFICIALLY—A GOOD CHOICE

American Multisystems managed to get a number of ALR motherboards, although there is no official agreement between the two companies. It is also unclear how long American Multisystems will be using this motherboard. But American Multisystems' use of the ALR motherboard, though not sanctioned by ALR, was a good one. Unlike the motherboard of the ALR ProVEISA Pentium machine we saw earlier in the year, the Evolution's motherboard handles a 64-bit path to the InfoGold's 256K external cache and to the unit's system memory (with an on-board maximum of 128MB).

The motherboard also carries six ISA slots—three with VESA local-bus extensions. In addition, the board has a removable clock crystal that should allow upgradability to the 66-MHz version when it appears in volume.

The Evolution comes in a standard desktop case that loses to the InfoGold tower unit only in terms of the number of available drive bays: One is left open on the Evolution, four on the InfoGold. Both

systems come equipped with dedicated fans to cool the processors, and both companies offer higher-end systems, which include larger monitors and installed multimedia kits. Documentation for the Evolution included clearly and coherently written manuals and was definitely better than documentation for the InfoGold. Neither company shipped a satisfactory high-end monitor; both were standard, low-end, 14-inch displays.

The standard warranty is another area where Advanced Logic Research beats American Multisystems hands down: ALR's Evolution comes with a five-year-parts, 15-month-labor warranty; American Multisystems offers a standard one-year parts-and-labor warranty. In addition, ALR offers first-year on-site service for a nominal price of \$9.95, while American Multisystems doesn't offer it at all.—OR

► ALR Evolution V

SUITABILITY TO TASK	
DOS applications	EXCELLENT
Windows applications	EXCELLENT
Expandability	GOOD
VENDOR SERVICE & RELIABILITY	
Reliability	BELOW AVERAGE
Repair service	BELOW AVERAGE
Technical support	BELOW AVERAGE



► FACT FILE

ALR Evolution V

Advanced Logic Research Inc.,
800-444-4257, 714-581-6770

List price (tested configuration): \$5,004

Memory and processor RAM cache: 16MB 70-ns SIMMs, 256K external cache.

Disk drives and controller: Maxtor MXT-540A 13-ms 535MB IDE hard disk with 64K cache, 1.2MB and 1 44MB floppy disk drives, Promise DC-4030VL VESA local-bus disk controller with 4MB cache

Display: ATI VLB Mach32 VESA local-bus-card video controller with 2MB VRAM, ALR FlexVIEW 3X NI 14-inch monitor with a 60-Hz refresh rate at 1,024-by-768

Software: DOS 6.0, Microsoft Windows 3.1

In short: Advanced Logic Research's ALR Evolution V is a high-end desktop workstation that could use a slight upgrade in the display department. This system, however, produced the best mix of performance and features among this high-flying group of PCs

ON READER SERVICE CARD



► FACT FILE

InfoGold Pentium 60 NT

American Multisystems,
800-888-6615, 408-524-9091

List price (tested configuration): \$4,999

Memory and processor RAM cache: 32MB 70-ns SIMMs, 256K external cache

Disk drives and controller: Maxtor MXT-540SL 13-ms 540MB SCSI-2 hard disk with 256K cache, 1.2MB and 1 44MB floppy disk drives, BusLogic BT-445S VESA local-bus-card disk controller

Display: Matrox MGA Ultima VL VESA local-bus-card video controller with 2MB VRAM, AMS IG3000 14-inch monitor with a 72-Hz refresh rate at 1,024-by-768

Software: DOS 6.0, Microsoft Windows 3.1

In short: American Multisystems' InfoGold Pentium 60 NT is based on Advanced Logic Research's Evolution motherboard. Despite the advantage of a slightly lower price tag, however, the InfoGold system couldn't quite hold its own

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- 3.5" floppy drive standard
- Diamond Viper PCI (2MB VRAM)
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- 300 Watt power supply
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- Choice of application software

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P60PCI PLATINUM CD

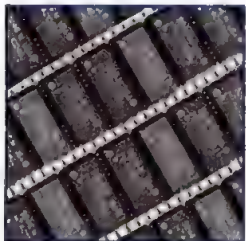
- Intel Pentium 60MHz Processor
- 64MB RAM upgradeable to 128MB
- 2.0GB 9ms SCSI-2 Hard Drive
- PCI Fast SCSI-2 Controller
- 256K 15ns write-back cache
- 1MB Flash BIOS by Phoenix
- 8 expansion slots: 3 PCI, 5 ISA
- 2 on-board 16550-compatible serial ports
- 1 on-board bi-directional parallel port
- Double speed CD-ROM drive
- 3.5" floppy drive standard
- Diamond Viper PCI (2MB VRAM)
- 17" Micron 17FGx, 1280NI, .26mm, MPRII
- Tower chassis with 8 drive bays
- 300 Watt power supply
- Microsoft Mouse, 101-key keyboard
- Choice of application software

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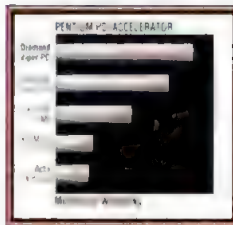
PCI FAST SCSI-2 AND 64MB RAM

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DIAMOND VIPER ACCELERATOR



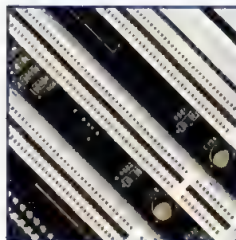
Powered by the Weitek P9000, the Diamond Viper PCI runs at almost twice the speed of the ATI PCI graphic accelerator. With 2MB of VRAM, you'll get 256 colors at 1280 x 1024 @ 75Hz and 16.7 million colors at 800 x 600. Turbo Windows and SoftEngine AutoCAD drivers included.

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MICRON PCI SUB-SYSTEMS



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- PCI Local Bus IDE caching controller with 4MB standard (upgradeable to 16MB)
- PCI Local Bus Fast SCSI-2 controller

POWER USERS

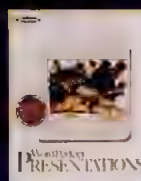
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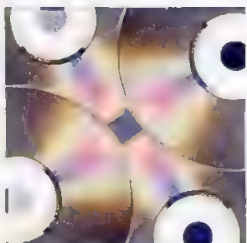
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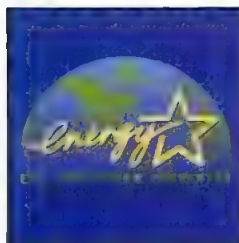
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- 8MB RAM, 340MB 14ms VLB IDE HD
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- Desktop "Tool Free" chassis
- Microsoft Mouse, 101-key keyboard
- MS-DOS & Windows for Workgroups
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- Intel 486DX2 66MHz processor
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- Microsoft Mouse, 101-key keyboard
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- Diamond Viper VLB (2MB VRAM)
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- Tower chassis, 300 Watt, 8 drive bays
- Microsoft Mouse, 101-key keyboard
- MS-DOS & Windows for Workgroups
- Choice of application software

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- Diamond Viper VLB (2MB VRAM)
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- Tower Chassis, 300 Watt, 8 drive bays
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- MS-DOS & Windows for Workgroups
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- 8 expansion slots: 2 VESA, 8 EISA
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- Diamond Viper VLB (2MB VRAM)
- 17" Micron 17FGx, 1280NI, .26mm, MPRII
- Tower chassis, 300 Watt, 8 drive bays
- Microsoft Mouse, 101-key keyboard
- MS-DOS & Windows for Workgroups
- Choice of application software

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466PCI WINSTATION CD

- Intel 486DX2 66MHz processor
- Pentium Technology Ready (ZIF)
- 16MB RAM, 340MB 14ms PCI IDE HD
- 256K 15ns write-cache, Flash BIOS
- 8 expansion slots: 3 PCI, 5 ISA
- 2X CD-ROM drive, 3.5" floppy
- Diamond Viper PCI (2MB VRAM)
- 15" Micron 15FG, 1280NI, .28mm, MPRII
- Desktop "Tool Free" chassis
- Microsoft Mouse, 101-key keyboard
- MS-DOS & Windows for Workgroups
- Choice of application software

\$2,899 LEASE - \$105/MO.

P60PCI POWERSTATION CD

- Intel Pentium 60MHz Processor
- 16MB RAM, 527MB 10ms IDE HD
- PCI IDE caching controller w/4MB RAM
- 256K 15ns write-back cache, Flash BIOS
- 8 expansion slots: 3 PCI, 5 ISA
- 2X CD-ROM drive, 3.5" floppy
- Diamond Viper PCI (2MB VRAM)
- 15" Micron 15FG, 1280NI, .28mm, MPRII
- Desktop "Tool Free" chassis
- Microsoft Mouse, 101-key keyboard
- MS-DOS & Windows for Workgroups
- Choice of application software

\$3,899 LEASE - \$135/MO.

P60PCI MAGSERVER CD

- Intel Pentium 60MHz Processor
- 32MB RAM, 1.0GB 10ms SCSI-2 HD
- PCI FAST SCSI-2 controller
- 256K 15ns write-back cache, Flash BIOS
- 8 expansion slots: 3 PCI, 5 ISA
- 2X CD-ROM drive, 3.5" floppy
- Graphics Accelerator (1MB)
- 14" Micron 14FG, 1024NI, .28mm, MPRII
- Tower chassis, 300 Watt, 8 drive bays
- Microsoft Mouse, 101-key keyboard
- MS-DOS & Windows for Workgroups
- Choice of application software

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Compaq Computer Corp.

Compaq Deskpro 5/60M

The Compaq Deskpro 5/60M's Pentium EISA configuration has been around since early last year—an eternity in the personal computer business. Even though it's being overtaken slightly in the performance arena, this package is still one of the best, and it just keeps getting better.

At \$8,758, the Deskpro may seem expensive, but this price includes the beautiful, 20-inch Compaq QVision 200 Color Monitor—the best of the Pentium bunch reviewed. And if you add up what other companies will charge for a similar configuration, the Deskpro's price probably won't seem so high.



FACT FILE

Compaq Deskpro 5/60M

Compaq Computer Corp.,
800-345-1518, 713-378-8820

Estimated street price (tested configuration):
\$8,758.

Memory and processor RAM cache: 16MB 70-ns
SIMMs, 256K external cache.

Disk drives and controller: Conner CP3541 19-ms
510MB IDE hard disk with 32K cache, 1.2MB and
1.44MB floppy disk drives, integrated disk controller.

Display: Compaq QVision 1280/E EISA-card video con-
troller with 2MB VRAM, 20-inch Compaq QVision 200
Color Monitor with a 76-Hz refresh rate at 1,280-by-
1,024.

Software: DOS 6.0, Microsoft Windows 3.1, Compaq
Business Audio, Microsoft Windows Sound System.

In short: Though Compaq's Pentium implementation is
older and a little slower than some, this unit's excellent
packaging and gorgeous monitor still make it a desktop
standard.

ON READER SERVICE CARD

Price/Performance Index: Pentium PCs

This crop of Pentium-based systems has several standouts in terms of value. The HiQ P66 Pentium Graphics Ultra Station marks itself as a price/performance leader, offering a roomy tower case with 512K of cache, 16MB of RAM, a 524MB hard disk, and top-notch Windows performance—all for \$4,318. DOS performance lags, however.

Unitek Technology's UT-Pentium-60LB packs an array of high-end specifications and features similar to those of the HiQ P66. It has two more drive bays; it includes a lifetime labor warranty and one year of on-site service. Performance was solid, and the \$3,695 price tag is outstanding. The ALR Evolution V was above average on all of our tests and is the best choice for those using both DOS and Windows.

The Gateway 2000 P5-60 is another alternative. It's priced at \$3,595 and includes a tower case, 256K of cache, and a 425MB hard disk—slightly less than what the Pentium-

60LB and HiQ P66 offer.

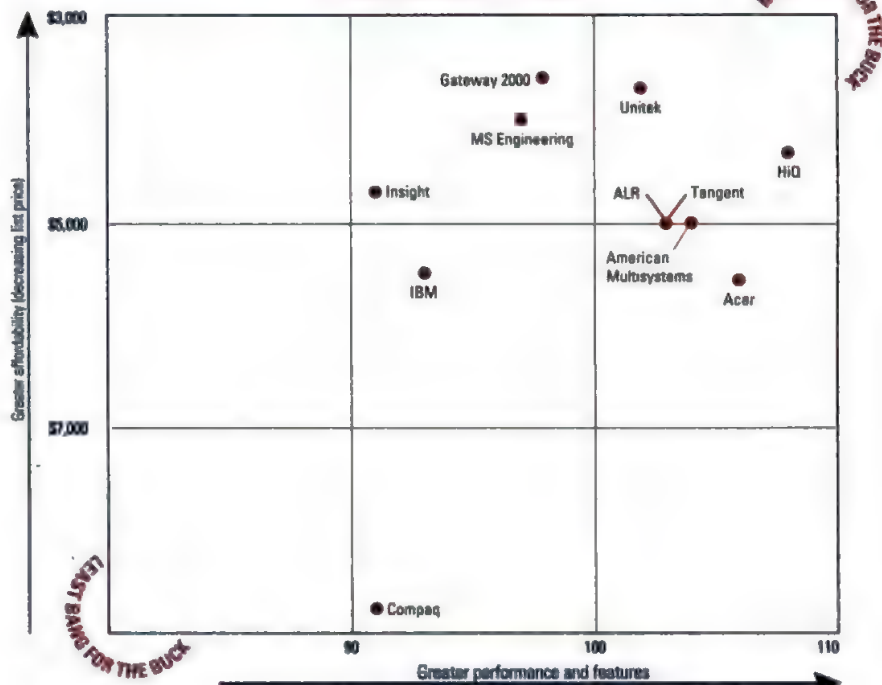
Only one system wound up in our worst price/performance sector: the \$8,758 Compaq Deskpro 5/60M. About \$2,000 of that comes from the 20-inch Compaq QVision 200 monitor that Compaq sent with the system.

THE DATA POINTS

In determining performance scores, we considered benchmark test scores, hard disk capacity, installed RAM, processor socket, flash BIOS, and expansion features. We also looked at 16550 Universal Asynchronous Receiver/Transmitter (UART) support, extended warranty, on-site service, and bundled software.

Benchmark test scores account for 65 percent of the performance index; capacity and expansion features account for the remaining 35 percent. You can find more data in the Software Library of the Editorial Forum on PC MagNet as 02BANG.xls.4.

Pentium PCs



In return for this price, you get gorgeous picture quality and high-end ergonomics as well as Compaq's carefully Pentium-optimized system board. By using Compaq's well-designed Tri-Flex architecture, the Deskpro is unique in its ability to handle a 64-bit data path to RAM and a super-wide 128-bit path to the 256K secondary cache.

The Pentium processor is held on an easily upgradable processor board that holds the external cache as well. The design of the Pentium processor board represents one of the few quality Pentium upgrade schemes on the market today. The processor board can even be used effectively in older Deskpro M systems, which is terrific news for current Compaq customers. There are five available EISA expansion slots on the board, but the QVision adapter takes up the fifth one.

Performance for the Deskpro was a little disappointing at times: Its Pentium implementation scored second-lowest on

PC Labs' processor tests. The rest of the system managed good to excellent scores, especially on DOS video tests, where the Deskpro's score was almost twice the group's average. The unit's DOSmark score was very competitive, but its Winstone score fell below average and was merely acceptable.

Besides having an outstanding display, the Deskpro shipped with Compaq's Business Audio, which includes Microsoft Windows Sound System drivers. Though not as versatile as some audio boards, Business Audio is nevertheless a solid sound system that is primarily designed for the spoken word. If you really want to play or record music, you can upgrade to a high-fidelity sound board. Manuals for the Deskpro were clear and concise, and Compaq does offer a CD-ROM option.

Compaq's system warranty is very attractive: three years for parts and labor, with the first year of on-site service included.—*OR*

Compaq Deskpro 5/60M	
SUITABILITY TO TASK	
DOS applications	EXCELLENT
Windows applications	GOOD
Expandability	FAIR
VENDOR SERVICE & RELIABILITY	
Reliability	ABOVE AVERAGE
Repair service	AVERAGE
Technical support	ABOVE AVERAGE

Gateway 2000 Inc.

Gateway 2000 P5-60

Master of the low-cost mail-order PC, Gateway 2000 is making a herculean bid for the infant Pentium market with its Gateway 2000 P5-60 machine. Starting at \$2,995 (Gateway's "Best Buy Bundle") the P5-60 is a fully configured PC, which includes one of the first PCI local-bus slots we've seen. But the real payoff is the system's solid performance.

The system that Gateway 2000 sent to PC Labs would cost you \$3,595; it included 16MB of RAM (versus the standard 8MB included in the Best Buy Bundle) and a Mitsumi dual-speed CD-ROM drive. Inside Gateway's roomy tower case with eight drive bays—five of which are left empty—is the P5-60's motherboard, constructed by Intel and including the company's latest PCI chip set. In addition to PCI local-bus design, the system board offers integrated IDE controller circuitry and a full 64-bit path to main memory and cache. The external cache, however, which is fixed at 256K, may turn out to be

Portable Power Pentium

by Brian Nadel

Webster's dictionary defines *portable* as anything that is capable of being carried. The handle at the top of Dolch Computer Systems' 66-MHz Pentium-based Dolch P.A.C. 586 is a dead giveaway that this system is meant for movement, but the unit's 19-pound heft and overnight-bag size mean that you're likely to think twice before taking it anywhere. Yet if you go through the effort of lugging the P.A.C. 586 with you, you'll be rewarded with the full desktop-PC power of this unit—the first Pentium workstation designed for the road.

The final prototype unit that we tested was based on a Dolch-designed motherboard and proved to be nothing short of a power-PC user's dream: 64MB maximum RAM and 512K of

direct-mapped, write-back external cache. Add to that a SCSI interface, 520MB hard disk, and up to five ISA expansion slots, making this one of the few portable systems that can accept standard desktop components. While the prototype uses a gas-plasma display, the final production unit will use a Sharp 10.4-inch active-matrix color display.

The P.A.C. 586 gives the user top-notch desktop performance. Having achieved a score of 76.7 on our processor benchmark tests, the P.A.C. 586 is among the fastest PCs available, and it has been bested only by the HiQ P66 Pentium Graphics Ultra Station. But this is not a single-purpose machine that doesn't measure up in other areas. Most of the P.A.C. 586's benchmark test scores were above average; its only weak

performances, in fact, were on our WinBench Graphics and Winstone tests. The system's performance highlight, however, was its DOSmark score, which was the highest we've seen to date.

But this level of performance doesn't come cheaply. The P.A.C. 586 starts at \$6,000, but it comes fully equipped. □

▶ FACT FILE

Dolch P.A.C. 586

Dolch Computer Systems, 372

Turquoise St., Milpitas, CA 95035;
408-957-6575.

List price: Starting at \$6,000.

Configuration: 520MB Quantum SCSI hard disk with 512K hardware cache, 8MB RAM, 66-MHz Pentium, 512K external cache, S3 86C805 video chip set with 2MB of video RAM.

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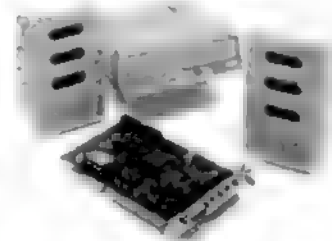
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3/month		Lease \$101/month	
2-66	\$2495	486DX2-66	\$2995
0/month		Lease \$108/month	
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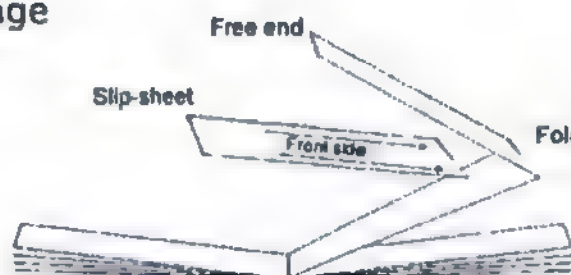
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Foldout slip-sheet



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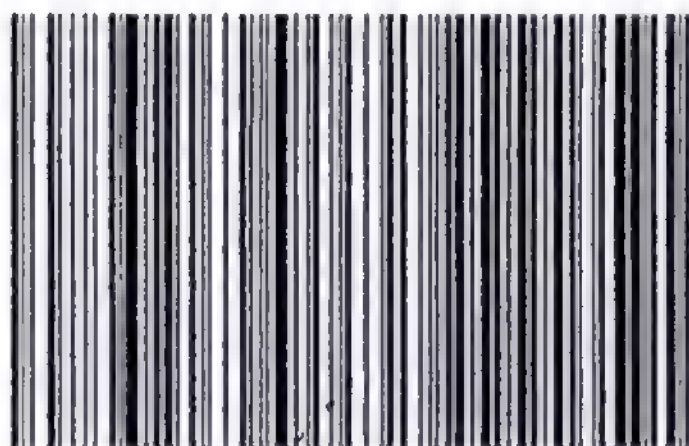
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Back

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- ZEOS 14" 1024 x 768 NI SVGA color monitor, .28mm dot pitch
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- Microsoft DOS 6.2 with Enhanced Tools

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486DX2-66	\$1995
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- 4MB high-speed RAM
- 214MB local bus IDE hard drive with 128K cache
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- ZEOS 14" 1024 x 768 NI SVGA color monitor, .28mm dot pitch
- One 1.44MB floppy drive
- Microsoft DOS 6.2 with Tools, Windows for Workgroups 3.11 & Microsoft Mouse

486SX	Lease \$7
486SX	Lease \$7
486DX	Lease \$7
486DX	Lease \$8
486DX	Lease \$9
■ Intel V	OverD
■ 8MB h	
■ 426MB	hard d
■ Diamon	acceler
■ 1MB h	
■ ZEOS	color n
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■ & Mic.	of Lotu

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486
SX-25

PACKAGE #2:

- 4MB RAM
- 214MB local bus hard drive with built-in 128K cache
- Windows-accelerated local bus video
- SVGA color monitor
- 144MB floppy drive
- DOS, Windows, Mouse

\$1495



486
DX-33

PACKAGE #2:

- 4MB RAM
- 214MB local bus hard drive with built-in 128K cache
- Windows-accelerated local bus video
- SVGA color monitor
- 144MB floppy drive
- DOS, Windows, Mouse

\$1695



486
DX-33

PACKAGE #3:

- 8MB RAM
- 426MB local bus hard drive with built-in 128K cache
- Windows-accelerated local bus video
- SVGA color monitor
- 2X CD-ROM drive and 144MB floppy drive
- DOS, Windows, Mouse
- Choice of Windows application

\$2195



486
DX2-66

PACKAGE #3:

- 8MB RAM
- 426MB local bus hard drive with built-in 128K cache
- Windows-accelerated local bus video
- SVGA color monitor
- 2X CD-ROM drive and 144MB floppy drive
- DOS, Windows, Mouse
- Choice of Windows application

\$2495



486
DX2-66

PACKAGE #3 BONUS:

- 8MB RAM
- 256K SRAM system cache
- 528MB local bus IDE hard drive
- Diamond Viper local bus video card
- 15" SVGA color monitor
- 2X CD-ROM and 3.5" drives
- 14,400 bps V.32 bis send/receive fax modem
- DOS, Windows, Mouse
- Choice of Windows application

\$2995



486
DX2-66

PACKAGE #4:

- 16MB RAM
- 528MB local bus hard drive with built-in 256K cache
- Windows-accelerated local bus video
- SVGA color monitor
- 2X CD-ROM drive and 144MB floppy drive
- DOS, Windows, Mouse
- Choice of Windows application

\$2995



486
DX2-66

PACKAGE #4 PLUS:

- 16MB RAM
- 528MB local bus hard drive with built-in 256K cache
- Diamond Viper local bus video card
- Vertical case
- 15" SVGA color monitor
- 2X CD-ROM drive and 144MB floppy drive
- DOS, Windows, Mouse
- Choice of Windows application

\$3334



Ambra™
486SX-25

PACKAGE #1:

- 4MB RAM
- 107MB hard drive with built-in 32K cache
- 144MB floppy disk drive
- SVGA color monitor
- DOS, Windows, Mouse

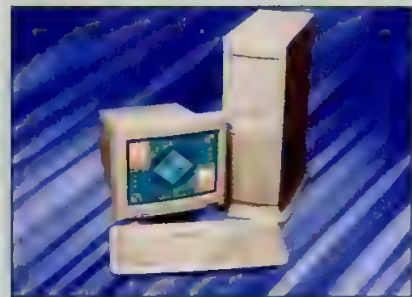
\$1195

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Circle 155 on reader service card.

limiting for some power-hungry applications.

The P5-60's video subsystem is worth extra note since it includes ATI's new Ultra XLR Mach32 PCI video adapter with 2MB of dedicated DRAM. This adapter is wired to a standard 15-inch Gateway CrystalScan monitor, making up the standard bundle that comes with the \$2,995 product. For \$3,995, you can get a higher-end configuration, which includes a 17-inch display and a 528MB IDE hard disk (instead of the 425MB hard disk bundled with our test system). The system's video performance was bifurcated: It was the best of the group



FACT FILE

Gateway 2000 P5-60

Gateway 2000 Inc.,

800-846-2000, 605-232-2000

List price (tested configuration): \$3,595

Memory and processor RAM cache: 16MB 70-ns SIMMs, 256K external cache.

Disk drives and controller: Western Digital Caviar AC2420 22-ms 425MB IDE hard disk with 128K cache, 1.44MB floppy disk drive, Mitsumi dual-speed CD-ROM drive, integrated disk controller

Display: ATI Ultra XLR Mach32 PCI local-bus-card video controller with 2MB DRAM, MAG CrystalScan 1572 FS 15-inch monitor with a 72-Hz refresh rate at 1,280-by-1,024

Software: DOS 6.0, Microsoft Windows 3.1, Central Point Tools on Top choice of applications.

In short: The Gateway 2000 P5-60, which sells for \$3,595 with PC Labs' requested configuration and a Mitsumi CD-ROM drive, held the enviable position of being one of the best-equipped PCs in this high-flying group—at the lowest price

ON READER SERVICE CARD

Gateway 2000 P5-60

SUITABILITY TO TASK

DOS applications **EXCELLENT**

Windows applications **GOOD**

Expandability **EXCELLENT**

VENDOR SERVICE & RELIABILITY

Reliability **ABOVE AVERAGE**

Repair service **ABOVE AVERAGE**

Technical support **ABOVE AVERAGE**

under DOS, slightly below average under Windows.

The Western Digital 425MB hard disk performed below average under both DOS and Windows. The P5-60's DOSmark score, however, was well above average, buoyed by an astronomical DOS video score. The unit's Graphics WinMark and Winstone test scores were both about average, and the Pentium's processor score was well within normal parameters.

The P5-60 also shipped with Gateway's well-written manuals, an AnyKey programmable keyboard, and DiagSoft's Q&APlus diagnostic software. You're also allowed the choice of one popular Microsoft or Borland business application at the time of purchase. Gateway also includes its System CD, which covers on-line system documentation and various Windows 3.1 multimedia programs such as Media Browser and Music Box. Gateway's standard warranty is one year's worth of parts and labor with free on-site service. Technical support is toll-free and available from 7:00 to 1:00 on weekdays and from 10:00 to 3:00 on Saturdays, eastern time.—OR

HiQ Computer Systems Inc.

HiQ P66 Pentium Graphics Ultra Station

HiQ Computer System's HiQ P66 Pentium Graphics Ultra Station, which is priced at \$4,318, is one of two systems in this roundup that carried a 66-MHz Pentium chip. And although the unit performed well on most of our benchmark tests, its performance wasn't consistent, with DOS operation taking a back seat to Windows operation.

The HiQ P66's performance was aided by the TMC Research system board, which can accommodate up to 512K of external RAM cache with a 64-bit data path to the processor; another 64-bit path allows the Pentium to talk to system



FACT FILE

HiQ P66 Pentium Graphics Ultra Station

HiQ Computer Systems Inc., 800-827-5836, 408-245-5836

List price (tested configuration): \$4,318.

Memory and processor RAM cache: 16MB 60-ns SIMMs, 512K external cache

Disk drives and controller: Quantum ProDrive 525AT 17-ms 524MB IDE hard disk with 256K cache, 1.2MB and 1.44MB floppy disk drives, Promise DC-4030VL VESA local-bus-card disk controller with 8MB cache.

Display: Diamond Viper VLB VESA local-bus-card video controller with 2MB of VRAM, ADI MicroScan 4G 15-inch monitor with a 60-Hz refresh rate at 1,280-by-1,024

Software: DOS 6.0, Microsoft Windows 3.1.

In short: With its solid test performance under Windows, a full-featured component bundle, and an attractive price as well, the HiQ P66 Pentium Graphics Ultra Station deserves a close look as a Windows-only PC system.

ON READER SERVICE CARD

HiQ P66 Pentium Graphics Ultra Station

SUITABILITY TO TASK

DOS applications **FAIR**

Windows applications **EXCELLENT**

Expandability **EXCELLENT**

memory (expandable to 128MB on-board). The TMC system board also holds five ISA and three VL-Bus expansion slots, which should be more than enough for most users. Of the latter, two are taken up—one by the Diamond Viper VLB graphics adapter carrying the blazing Weitek Power 9000 chip, the other by a Promise DC-4030VL IDE hard disk controller with a hefty 8MB of cache.

HiQ packed all this in a seven-bay tower case with plenty of cooling potential: one mini-fan on top of the Pentium's heat sink, and a second, larger fan off to the side. Though the included 15-inch ADI MicroScan 4G display is adequate, HiQ also offers 17- and

20-inch monitors. CD-ROM drives are available from Panasonic, TEAC, Texel, and Toshiba, while audio boards originate from Creative Labs or Media Vision.

On our benchmark tests, the HiQ P66 turned in solid scores. Its processor score took first place, thanks primarily to the expensive 66-MHz processor. Windows video and disk performances were aided by the power of the processor, and the HiQ P66 turned in two record scores: Its Graphics WinMark and Winstone scores were the best to date.

On the other hand, the machine's DOS scores were midrange for the group, with the exception of the DOS video score, which was far below average due to the P9000 chip's penchant for the Windows environment. The bottom line is that the HiQ P66 is an excellent system for a Windows workstation but only a mediocre system under DOS.

The few shortcomings in the HiQ P66 system were superficial: System documentation consisted only of technical manuals for the individual components, and the cabling scheme for this unit bordered on sloppy.

HiQ sells either direct or through one of its outlets in Sunnyvale, California, or Atlanta, Georgia. Its standard warranty is one year parts and two years labor, but on-site service is not available.—OR

IBM Personal Computer Co.

IBM ValuePoint P60/D

The IBM ValuePoint P60/D, priced at \$5,479, offers solid performance and PCI technology for a decent price. IBM positions the system as an engineering desktop, but its performance was marred by a cluttered case design that may make expansion difficult.

Video is where the ValuePoint excels, particularly under DOS. The ATI 68800-AX chip set integrated on the system's motherboard delivered a well-above-average DOS video score and managed average performance on Graphics WinMark tests. The integrated disk controller

IBM ValuePoint P60/D	
SUITABILITY TO TASK	
DOS applications	EXCELLENT
Windows applications	EXCELLENT
Expandability	FAIR
VENDOR SERVICE & RELIABILITY	
Reliability	ABOVE AVERAGE
Repair service	ABOVE AVERAGE
Technical support	AVERAGE

and 13-ms Maxtor 527MB hard disk pulled together to produce a solid disk score under both DOS and Windows. The unit's processor score was above average as well, leading to an above-average DOSmark score and a very good Winstone score.

On the downside, some users may find the desktop case cluttered. Cabling is messy and the drive side of the case leaves little room to access components. There are five drive bays in total, and three are filled—one with a hard disk and two with floppy disk drives. IBM does not currently offer a higher-capacity IDE drive than the 527MB hard disk that

comes with this unit, and no SCSI drives are available.

The AMI motherboard has three 16-bit ISA slots and two PCI slots, all free. The motherboard can take up to 128MB of RAM using 32MB SIMMs, but they are difficult to reach under the floppy disk drives. The Pentium is in a ZIF socket, but the clock crystal is fixed at 60 MHz to accommodate future chips that will run internally at 100 MHz but externally at 60 MHz. The CPU is cooled with a heat sink and fan that are mounted on the chip. IBM has provided the Pentium chip with 64-bit data paths to the external cache and main memory. The unit's design supports burst reads and writes to and from RAM but not to and from the external cache.

If you want to add on to the ValuePoint, IBM has a wide variety of peripherals to choose from, such as a tape backup, IBM's 17- or 21-inch VESA-compliant monitors (15-inch is standard), Panasonic's dual-speed CD-ROMs, and Creative Labs Sound Blaster 16 ASP sound cards. PCI cards for SCSI, networking, and video devices are available also. Documentation is very complete and includes step-by-step instructions for all upgrades.

IBM offers the ValuePoint with a one-year parts-and-labor warranty; on-site service is included for the first year. The company's technical support line is toll-free and available 24 hours a day, seven days a week.—Anush Yegazarian



FACT FILE

IBM ValuePoint P60/D

IBM Personal Computer Co.,
800-426-2968, 914-766-1900

List price (tested configuration): \$5,479

Memory and processor RAM cache: 32MB 70-ns SIMMs, 256K external cache

Disk drives and controller: Maxtor MXT-540A 13-ms 527MB IDE hard disk with 256K cache, 1.2MB and 1 44MB floppy disk drives, integrated disk controller

Display: Integrated ATI local-bus video controller with 1MB video RAM, IBM 6325 15-inch monitor with a 75-Hz refresh rate at 1,024-by-768

Software: DOS 6.1, Microsoft Windows 3.1

In short: The IBM ValuePoint P60/D offers solid performance and PCI technology for a decent price. IBM positions the system as an engineering desktop. Despite an excellent score on the processor benchmark tests, the ValuePoint Pentium offering lagged on our benchmark tests in terms of disk performance. In addition, the system's cluttered desktop design may make expansion difficult.



447 ON READER SERVICE CARD

Insight

Insight Pro Pentium-EISA

Insight's Pentium system balances somewhat limited expansion capabilities with generally good performance and a \$4,699 price. Though the Insight Pro Pentium-EISA came with neither VL-Bus nor PCI architecture—relying instead on the high-end EISA bus—Insight does intend to ship a PCI high-end system and midrange CD-ROM-equipped system early this year.

This EISA system, however, is worth a close look. Only one of its six expansion slots is taken up—with the BusLogic SCSI controller for the Seagate 525MB drive. All other components are integrated on the Intel motherboard. This integration

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CIRCLE 125 ON READER SERVICE CARD

▪ Alternatives to the Pentium

by William P. Flanagan and
Amarendra Singh

With the eternal quest for more processing power and the slow arrival of 66-MHz Pentium chips, many users anxious for Pentium-level power are seeking alternatives. We examined three different paths to PC power: a system that can accommodate a 486, a Pentium, or even an Alpha processor; a system using IBM's Blue Lightning chip; and a system using a pair of 486 processors. These three alternatives emphasize cost, power, and flexibility.

• DECpc XL 560

For those seeking to hedge the bet between complex and reduced instruction-set computing chips, Digital Equipment Corp. offers a system with the flexibility to use either. Using PCI as a bridge to the system's ISA bus, the DECpc XL 560 accommodates a variety of processor boards for CISC chips (486DX/33, 486DX2/66, and 60-MHz and 66-MHz Pentium chips) and RISC chips (Digital's Alpha AXP RISC chip). This impressive system arrived too late to be reviewed. At present, only 486 and Pentium cards are available, but if their operation is any indication, no compromises have been made in engineering this two-way PC.

Across the spectrum of our tests, the XL 560 was one of the best-performing Pentium systems we've seen. While some of the results were skewed by the system's enormous 1GB disk drive, other scores were exceptional. In fact, many of the XL

560's scores top those of products in Digital's ST line of Pentium systems.

► FACT FILE

Digital Equipment Corp., 40 Old Bolton Rd., Stow, MA 01775; 800-722-9332.

List price: \$6,063.

Configuration: 60-MHz Pentium chip, 16MB RAM, 1GB hard disk, 17-inch monitor, DOS 6.0, Windows 3.1.

Circle 491 on reader service card

• Eltech Splendor III

The Eltech Splendor III from Eltech Research is the first implementation we've seen of IBM's new clock-tripled Blue Lightning chip. Called the 486SLC3, this chip runs externally at 25 MHz and internally at 75 MHz. It is the fastest IBM-made CPU and the company's first true 32-bit CPU design, but its test scores fall between those of Intel's 486DX2/50 and 486DX/50 chips. The processor score for the Splendor, which uses an IBM-designed and -produced motherboard, was 33.9—about 15 percent lower than the average score for a DX2/66 PC. Windows performance was significantly better, with scores closer to average DX2/66 scores. Considering its level of performance—and \$2,499 price tag—the Splendor is more a midlevel PC for those on a tight budget than it is a direct Pentium competitor. This is only the first of many implementations, and we expect that future implementations—from Eltech and other vendors, including IBM itself—could yield even more power. In addition, IBM plans to design a 100-MHz chip, which will run at a

clock-tripled 33 MHz.

► FACT FILE

Eltech Research Inc., 48890 Milmont Dr., #108D, Fremont, CA 94538; 800-358-8330.

List price: \$2,499.

Configuration: 486SLC3 chip, 16MB RAM, 340MB hard disk, 15-inch monitor, DOS 6.0, Microsoft Windows 3.1.

Circle 489 on reader service card

• VTech Platinum SMP

The VTech Platinum SMP is designed to accept a second CPU that can be used when running Microsoft Windows NT. Our testing platforms—DOS and Windows—could not take advantage of the second processor. This is a system designed to take full advantage of Windows NT. Unfortunately, there are no applications available for the operating system. Though users unwilling to commit to Windows NT may feel limited, the system's performance with a single CPU still falls somewhere between that of a high-end 486 and that of a low-end Pentium. And while the tested unit did not perform as well as an average Pentium PC, a second processor could easily compensate for that. □

► FACT FILE

VTech Computers Inc., 800 Church St., Lake Zurich, IL 60046; 800-883-2467.

List price: \$3,999.

Configuration: Two 486DX2/66 chips, 16MB RAM, 527MB hard disk, 15-inch monitor, CD-ROM drive, DOS 6.0, Microsoft Windows 3.1, Microsoft Windows NT.

Circle 490 on reader service card

Alternatives to the Pentium

Higher scores represent better performance	Processor	Video	Disk	DOSmark	Graphics WinMark (millions of pixels per second)	Disk WinMark	Winstone
486DX2/66 average	39.7	3,359	1,050	592.7	9.5	861	49.5
Pentium average (60- and 66-MHz units)	70.8	1,981	1,400	778.6	15.4	1,240	75.6
DECpc XL 560 (Pentium/60 chip)	69.8	2,118	1,210	871.0	19.9	1,488	66.1
Eltech Splendor III (486SLC3/75 chip)	33.9	3,561	932	540.7	7.7	830	46.0
VTech Platinum SMP (two 486DX2/66 chips)	46.9	5,372	1,287	753.4	8.3	1,110	60.0

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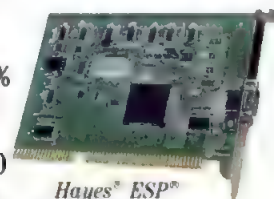


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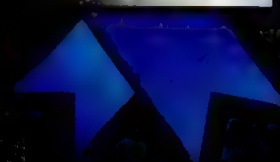
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led to the Insight's above-average Disk WinMark score and a slightly lower but still good disk score under DOS. In addition, the unit's processor and DOSmark scores were significantly above average.

The one trouble spot for this machine, however, was Western Digital Corp.'s video chip, which is also integrated on the motherboard. Though the unit produced a great video score under DOS, it couldn't keep up on the Graphics WinMark tests, thus turning in the lowest score of this roundup in that category. The unit's Winstone score was below average as well. So if you're a heavy user of Windows applications, you'd do well to consider installing a separate video card.



FACT FILE

Pro Pentium-EISA

Insight, 800-927-7848, 602-902-1176

List price (tested configuration): \$4,699

Memory and processor RAM cache: 16MB 70-ns SIMMs, 256K external cache

Disk drives and controller: Seagate ST3600N 19-ms 525MB SCSI-2 hard disk with 256K cache, 1.2MB and 1.44MB floppy disk drives, BusLogic BT-747 EISA-card disk controller

Display: Intel-integrated video controller with 1MB DRAM, CTX CMS-1561/LR 15-inch monitor with a 72-Hz refresh rate at 1,024-by-768

Software: DOS 6.0, Microsoft Windows 3.1

In short: Insight's Pro Pentium EISA system balances somewhat limited expansion capabilities with generally good performance and an attractive \$4,699 price. Though this unit came with neither VL-Bus nor PCI local-bus architecture, the EISA bus was more than adequate. Insight does intend to ship a PCI high-end system and midrange CD-ROM-equipped system by the end of the year.

ON READER SERVICE CARD

Insight Pro Pentium-EISA

SUITABILITY TO TASK

DOS applications	EXCELLENT
Windows applications	GOOD
Expandability	FAIR

In addition, the Insight's desktop case does limit expansion. Its two external bays are both filled, each with a floppy disk drive (a dual-media drive would have been a better choice for this system), but there is one internal 3.5-inch drive bay free. Unfortunately, it's located under the floppy disk drives, which means you'll have to remove them to install anything there.

This system's processor and external cache are mounted on a card to facilitate upgrades when higher-performance processors are available, but the cache is currently fixed at 256K. In addition to the proprietary processor slot, the Insight has a free proprietary memory slot that can take up to 256MB, bringing the possible RAM total to 374MB. Though the data path between the processor and main memory is 32 bits, Insight has provided a 64-bit path between the processor and external cache.

Insight customizes its systems and has a wide variety of peripherals available—from tape back up and CD-ROMs to sound cards and variously sized monitors from major vendors. The unit comes with a one-year warranty with no on-site service. Technical support via a toll-free number is available 24 hours a day, seven days a week.—AY

MS Engineering Inc.

MSE Pentium-P

The \$3,995 MSE Pentium-P from MS Engineering has a reasonable price and better-than-adequate performance to recommend it. But even though this system does feature the new PCI local-bus architecture, its components don't live up to the performance promise of this technology.

The Pentium-P came with an Asustek motherboard with three PCI slots and five ISA slots. A 2MB Weitek PCI card carrying the Weitek Power 9000 chip took up one PCI slot; another was taken up by an ISA GSI-18 disk controller governing the 510MB Conner IDE drive. Neither of these components helped the



FACT FILE

MSE Pentium-P

MS Engineering Inc.,
408-257-4249

List price (tested configuration): \$3,995.

Memory and processor RAM cache: 16MB 70-ns SIMMs, 256K external cache.

Disk drives and controller: Conner CP3504 20-ms 510MB IDE hard disk with 256K cache, dual 1.2MB/1.44MB floppy disk drive, GSI Model 18 ISA-card disk controller

Display: Weitek Power 9000 PCI local-bus-card video controller with 2MB video RAM, Mag MX15F 15-inch monitor with a 60-Hz refresh rate at 1,280-by-1,024

Software: DOS 6.0, Microsoft Windows 3.1.

In short: The MSE Engineering MSE Pentium-P, though an adequate system for low-end needs, unfortunately doesn't take full advantage of the available technology. Performance on our disk benchmark tests, under both DOS and Windows, was not up to par.

ON READER SERVICE CARD

Pentium-P's performance: DOS disk and Disk WinMark scores were the lowest of this group of 11 Pentium systems; DOS video scores came in well below average. The P9000 chip helped bring up the Graphics WinMark score to about average but couldn't distinguish it further, which is surprising for a chip that is known for its powerful performance under Windows. As a result of poor component performance, Winstone and DOSmark scores were slightly below average as well.

Though our tests focused mainly on workstation use, MS Engineering touts this system as having client/server aspirations, even though the system is based on the ISA bus. The unit's processor score came in slightly above average,

MSE Pentium-P

SUITABILITY TO TASK

DOS applications	GOOD
Windows applications	GOOD
Expandability	EXCELLENT

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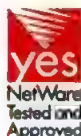
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CIRCLE 012 ON READER SERVICE CARD



Benchmark Tests: Pentium PCs

What the Numbers Mean

Performance scores for these 11 Pentium systems show that Intel's latest CPU nearly doubles the processing power of the best 486. Ironically, a well-designed 60-MHz Pentium is capable of outperforming a 66-MHz one, making the slower, less expensive chip the value choice.

PROCESSOR

On the average, the systems in this roundup nearly doubled the performance of most 486DX2/66-based systems. (An average DX2/66-powered unit scored 39.7 on our processor tests; all Pentium systems did better than 66s on these processor tests.) Only two, however, are full 66-MHz designs; the remainder contain the less costly and more obtainable 60-MHz version of the Pentium chip. We found no justification, in terms of performance, for paying a premium—which may amount to as much as \$500—for the higher-rated processor.

The fastest of the 60-MHz Pentium systems—the Insight Pro Pentium-EISA—scored 72.6 on our processor tests, while the slower of the two 66-MHz Pentium systems, the AcerPower Series 9000, posted virtually the same score (72.5). The HiQ P66 Pentium Graphics Ultra Station, the other 66-MHz unit here, achieved the highest processor score of 78.2. But within each processor type, we find only a narrow range of scores: The HiQ P66's 7.9 percent edge over the AcerPower is comparable with the Insight's 9.7 percent advantage over the slowest 60-MHz system, Unitek Technology's UT-Pentium60LB, which scored 66.2. In view of our benchmark tests' 3 percent margin of error, there's little or no appreciable performance difference within speed groups.

For now, there's an overwhelming level of homogeneity among the shipping Pentium systems. Among the PCs reviewed, OPTi, Intel, and AMI were the only chip set makers represented—not counting Compaq, which made the chip set for its Compaq Deskpro 5/60M. The three systems with PCI buses—the Gateway 2000 P5-60, IBM ValuePoint P60/D, and MSE Pentium-P—had another common feature worth noting: *write-through* design for external caching. The vendors of these products appear to have taken into account Intel's warning that *write-back* caches conflict with the Pentium in systems with the PCI Mercury chip set.

Each Pentium system is also about twice as fast as the Blue Lightning system discussed in the sidebar "Alternatives to the Pentium." While the IBM-fabricated Blue Lightning processor in the Eltech Splendor III is a 75-MHz clock tripler, its 25-MHz external speed managed to keep its test performance, at best, on a par with the performance of Intel's 486DX2/66 chip. The Intel DX3 clock-tripler chips will most likely be closer to the Pentium in overall performance. Expect to see the first systems using these chips this spring.

DOS VIDEO AND GRAPHICS WINMARK

While the PCI bus holds the promise of improved peripheral performance over VESA's VL-Bus and other local-bus designs, our initial appraisal is that the three PCI systems here fared no better than the other systems in DOS and Windows video. The video chip in each system and its respective drivers were ultimately what mattered the most. Only two systems—the Deskpro and Insight—have no local-bus scheme.

Both Gateway 2000's P5-60 and IBM's ValuePoint shipped with ATI Technologies' newest Mach 32 chip, the 68800AX, while the P5-60 uses a PCI local-bus card to handle video and IBM's video chip set is integrated onto the motherboard. Both the P5-60 and ValuePoint had good Graphics WinMark scores (15.4 and 16.0 million pixels per second, respectively), and they posted first- and second-place DOS video scores (4,197 and 3,307). By contrast, the VL-Bus-based ALR Evolution V, with ATI's standard Mach 32 chip, produced a Graphics WinMark score of 18.1 million—higher than the two PCI systems with the Mach 32 chip.

The other PCI-based unit, the MSE Pentium-P, uses the Windows-intensive Weitek P9000 chip on a Weitek P9000-P card. It produced one of the lowest DOS video scores here (1,205) and a relatively low Graphics WinMark score (12.4 million). The three other systems carrying P9000 chips (all on Diamond Viper cards) were the HiQ P66, the AcerPower, and Unitek's UT-Pentium60LB; these machines posted Graphics WinMark scores of 20.7, 18.3, and 13.6 million, respectively. The bottom line is that we have yet to see PCI measure up to its advanced press or potential.

The high Graphics WinMark scores for the AcerPower and HiQ P66 stem from the fact that these units have the newest drivers. Both systems use the same revision of the Weitek 08 3.10 driver, dated July 27, 1993. The Pentium60LB's score was 34 percent lower than the HiQ P66's score and was based on the use of an April 27, 1993, version of the same driver. Interestingly enough, the MSE Pentium-P has the same driver, but it's the most current of the four, dated September 2, 1993. This system, however, posted a Graphics WinMark score of 12.4 million, the lowest among the machines with this driver. It is possible that this driver was optimized for our previous generation of benchmark tests, Winbench 3.11, and was thus ill equipped to perform as well on our new set of tests.

The biggest discrepancy between DOS and Windows graphics performance was shown by the two systems carrying video cards by Matrox Electronic Systems—the American

Multisystems InfoGold Pentium 60 NT and Tangent VL-P560. Both virtually tied for second place on our Graphics WinMark tests (with scores of just under 19 million), but they fell flat with their disappointing marks for DOS video (both scored about 510). This showing was about 75 percent below the average. Consider a system with the Matrox MGA Ultima VL card only if you seldom see a C: prompt.

DOSMARK

Since the processor scores were all about the same, these systems' peripheral performance made all the difference in their amalgamated DOSmark scores. And the many different video chips and hard disks represented (the components that have the most weight in the DOSmark formula, after the processor) led to wide variations in the DOSmark scores.

DOSmark scores ranged from a low of 494.8, posted by the Tangent VL-P560, to a high of 949.5, posted by IBM's ValuePoint. Good video and disk performance were the keys to the ValuePoint's high DOSmark score. With its new, integrated ATI Mach 32 68800AX chip and Maxtor 540A hard disk, it ranked second on our DOS video tests and fifth on our disk tests.

Having garnered a third-place disk score with the same drive, the ALR Evolution V earned a second-place DOSmark score of 941.5. With its ATI video card carrying the standard Mach 32 chip—the 68800—the same unit had a fourth-place DOS video score of 2,592.7. Gateway 2000's P5-60, with its later-model Mach 32 chip, overcame a disk score

that placed second to last and posted a first-place DOS video score; these secured a third-place DOSmark score.

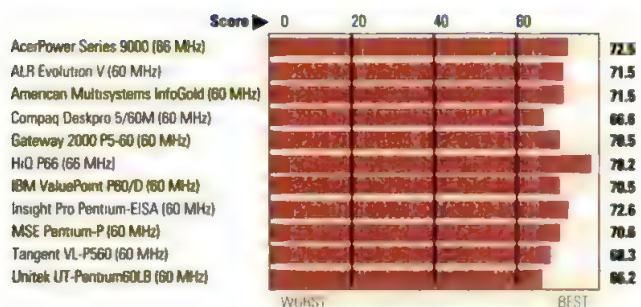
DOS DISK

Because of the raw horsepower of these systems, their disk scores could not be rated anything but good. And a few achieved excellence. The AcerPower, with its 520MB SCSI-2 Fujitsu drive, blew away the others. Its score of 1,882 demonstrates the swiftest drive performance we've seen in any system since last fall's introduction of PC Bench 8.0. Not only was it more than twice as fast as the slowest system in the lineup (the MSE Pentium-P, with a 20-millisecond Conner CP3504), its score was about 14 percent ahead of the two systems closest to its heels, American Multisystems' InfoGold and the ALR Evolution V—both of which came with Maxtor MXT-540 hard disks.

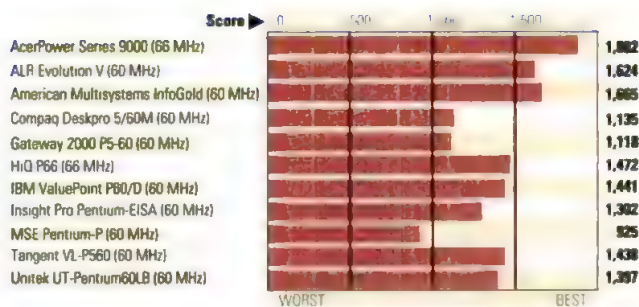
Of those three top-performing systems, only the third-place ALR Evolution V—with a score of 1,624—utilized a hardware caching controller card: a Promise DC-4030VL with 4MB of RAM. The two other systems, the HiQ P66 and Pentium60LB, had the same Promise card—with 8MB of RAM and 2MB of RAM, respectively.

While these mighty hardware-enhanced controller cards dramatically improve the performance of just about any drive, the effect of all hard disk caching controllers has recently been diminished somewhat. With the introduction of our new benchmark tests, we began the practice of testing all systems with SmartDrive invoked.

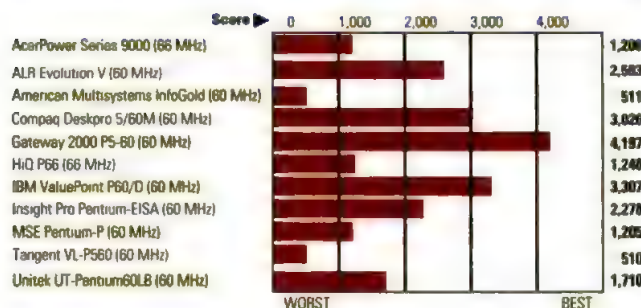
PROCESSOR



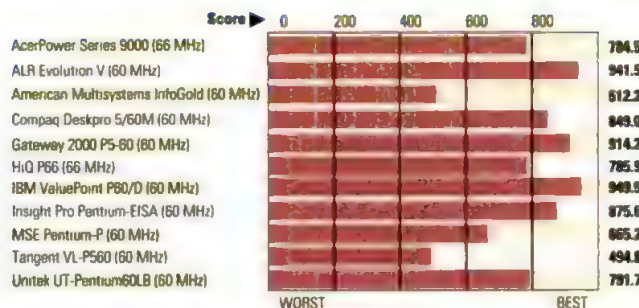
DISK



VIDEO

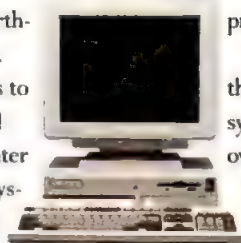


DOSMARK





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CIRCLE 308 ON READER SERVICE CARD

The impact of SmartDrive can potentially be an improvement of as much as 40 percent for systems with hardware caching controllers and as much as 300 percent for those without. The actual effect on disk benchmark test scores, however, was negligible, raising the question of whether you should bother with the added expense of a hard disk caching controller if you're not short of RAM. Paying attention to the choice of disk and how SmartDrive is configured will help provide a better performance payoff.

DISK WINMARK AND WINSTONE

Because the Disk WinMark test suite is similar to our DOS disk tests, the winners and losers were roughly the same on both groups of tests. Processor performance has slightly more effect, however, on Disk WinMark scores. So the Insight, which fell toward the bottom of the chart on our disk tests under DOS, got a slight lift on our Disk WinMark tests because of its good processor performance; this machine was tied with the HiQ P66, with a Disk WinMark score of 1,350. Though it was the top-scoring unit on our DOS disk tests, the AcerPower placed second on our Disk WinMark tests (1,450), falling just behind the ALR Evolution V (1,470).

The ALR Evolution V's excellent disk performance under Windows helped secure the machine's second-place Winstone score of 86.9. Here, however, it was topped by the HiQ P66, whose fine processor performance helped it post an exceptional Winstone score of 95.

How We Tested

In preparing this issue, we used PC Bench 8.0 to predict processor, video subsystem, and disk performance using DOS applications. The DOSmark is a summary of those three results and estimates system performance under DOS. We also used WinBench 4.0 to obtain Graphics and Disk WinMark scores, and we used the application-based Winstone 94, Version 1.0, to determine system performance under Microsoft Windows 3.1.

The **processor** score gauges the speed of a PC's processor subsystem. The tests measure CPU, RAM, and RAM cache performance and are based on a large instruction mix and either the floating-point coprocessor test or the floating-point emulation test, depending on whether a PC uses a coprocessor.

The **video** score is a weighted harmonic mean of tests that measure 8- and 16-bit VGA write operations involving both text and graphics.

The **disk** score gauges the performance of a PC's disk subsystem, which includes the hard disk, disk controller, and any hardware or software disk caches. The tests work with more than 100 files in six directories totaling over 30MB. The tests include file reads, file writes, file creation, and file deletion in a mix based on typical disk usage.

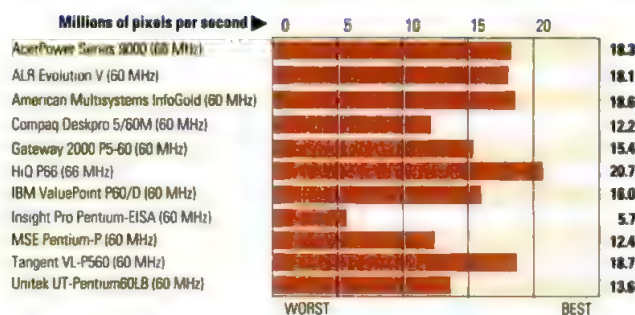
The **DOSmark** score is a composite rating derived from the processor, DOS video, and DOS disk test results. It indicates a PC's ability to run DOS applications quickly and efficiently

The **Disk WinMark** score reflects disk subsystem performance under Windows. The tests use different files and file operations in a blend based on extensive profiling of applications' disk usage.

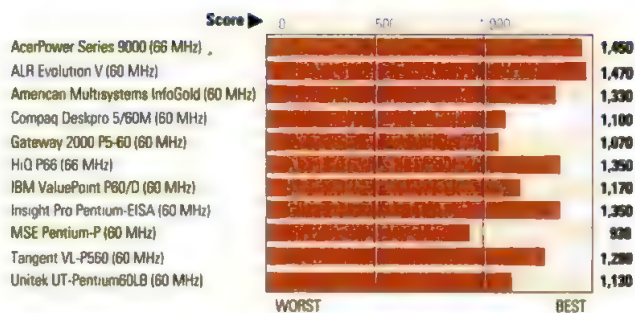
The **Graphics WinMark** score is a measure of PC graphics performance under Windows 3.1. We run 66 different tests—divided into seven graphics test mixes—to evaluate a PC's handling of the Windows GDI (Graphics Device Interface). These tests are based on extensive application profiling. The scores are reported in millions of pixels per second.

Winstone 94, Version 1.0, measures the amount of time a PC takes to execute a set of application scripts that exercise 12 Windows 3.1 applications. Winstone scores have been normalized relative to a 386DX/25-based Compaq Deskpro/M with 4MB of RAM, which has a Winstone score of 10.0.

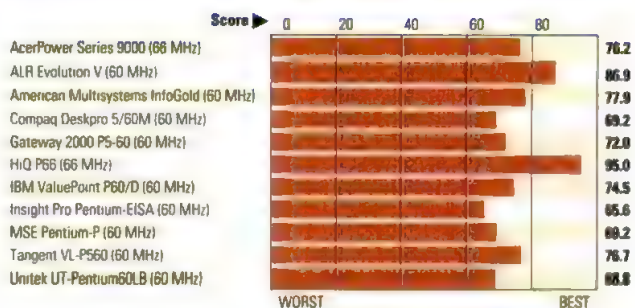
GRAPHICS WINMARK



DISK WINMARK



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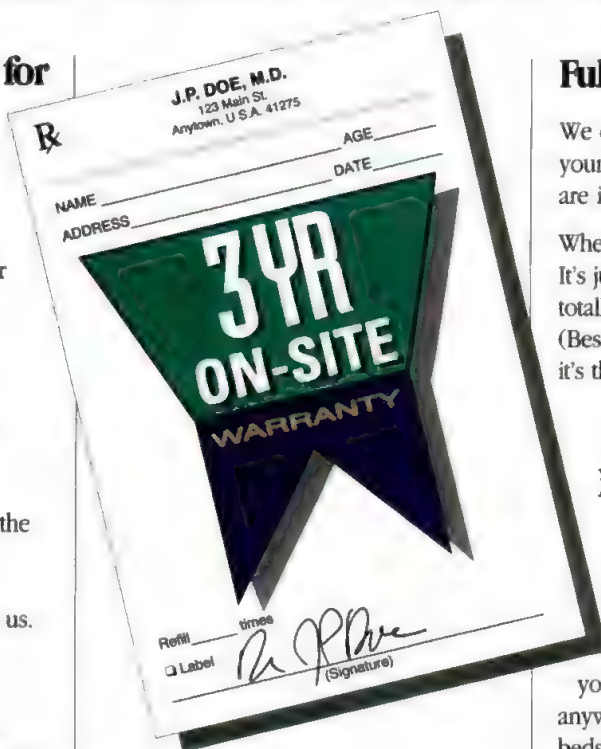
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- 5 Drive Bays
- 240MB Hard Drive (expandable to 2GB)
- 8MB RAM at 70ns (expandable to 64MB)
- External Cache Upgradable to 256KB
- 3.5" Floppy Disk Drive
- VESA Local Bus Video
- Windows TurboCharger Video (Cirrus 5426) w/1MB Video RAM
- 14" SVGA VESA Flicker-Free .28mm Monitor

Outstanding Business Workhorse!



NCR
486DX2/66
\$3,510
or
\$119/month

- **Intel Pentium OverDrive Ready**
- Intel 486DX2/66
- 2 VESA Expansion Slots/4 ISA Expansion Slots
- 5 Drive Bays
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- 12MB RAM at 70ns (expandable to 64MB)
- 64KB External Cache (upgradable to 256KB)
- 3.5" Floppy Disk Drive
- VESA Local Bus Video
- Diamond Viper Video (Weitek P9000) w/2MB Video RAM
- NEC 15" SVGA VESA Flat Screen .28mm Monitor

Graphics Powerhouse!



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- Intel 486DX2/66
- 2 VESA Expansion Slots/4 ISA Expansion Slots
- 5 Drive Bays
- 520MB Hard Drive (expandable to 2GB)
- 16MB RAM at 70ns (expandable to 64MB)
- 256KB External Cache
- 3.5" Floppy Disk Drive
- Upgradable to VESA Local Bus Video
- SVGA Server Video (Cirrus 5422) w/512KB Video RAM
- 14" SVGA VESA Flicker Free Screen .39mm Monitor

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(with 120MB HD Mono Model only)

Passive Color
\$2,995

(Call now for price and
availability on active color)

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\$3,280
or
\$111/month

Active Color
\$4,420
or
\$149/month

- Intel 486SX/25 (upgradable to 487)
- 120MB Removable Hard Drive (80MB and 170MB available)
- 3.5" Internal Floppy Drive
- 3-4 Hour Battery-life
- 6.1 lbs. (5.5 mono, 6.3 active color)
- 11" x 8.6" x 1.9" (11" x 8.6" x 1.7" mono)
- 9.5" Double-scan Passive Color Screen (TFT Active color and mono also available)
- 4MB RAM (upgradable to 20MB)
- 1MB Video Memory (mono and active 512KB)
- 1 PCMCIA slot (Type 2)
- Local Bus Video
- Dual Video Display
- Front-mounting Cableless Trackball
- Lightweight AC Adapter
- Enhanced Pre-loaded Software: DOS 6.0, Windows 3.1, Bitfax, Tourguide, AT&T Mail, AccessPLUS and on-line Windows documentation
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- **AT&T Keep in Touch PCMCIA Modem** 14400 data/9600 fax, cellular ready
- **DataRace™ PCMCIA Modem** 2400 data/9600 fax
- **Cellular Phone Interface Cable**
- **PCMCIA Network Interface Cards:** 10BaseT, 10Base2 and WaveLAN
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Safari 3180



- Intel 486SL/33
- 180MB Removable Hard Drive (250MB available)
- 3.5" Internal Floppy Drive (can be replaced w/2nd battery)
- 3-6 Hour Battery-life (upgradable to 12)
- 6.8 lbs. (6.1 mono)
- 11.7" x 9.3" x 2.1"
- 9.5" TFT Active Color Removable Screen or 9.4" Mono Screen
- 4MB RAM (upgradable to 12MB)
- 1MB Video Memory
- 2 PCMCIA Slots (Type 2) or 1 Slot (Type 3)
- Local Bus Video
- Dual Video Display
- Trackball
- Lightweight AC Adapter
- Enhanced Pre-loaded Software: DOS 6.0, Windows 3.1, Bitfax, Tourguide, AT&T Mail, AccessPLUS and on-line Windows documentation
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and the data paths to the processor and memory were optimized for the Pentium, with 64-bit paths to the external cache and main memory. The system is unfortunately limited to 256K of external cache, which won't affect lower-end applications but can be a serious drawback for those users trying to take full advantage of this chip.

The tower case has a front key lock and plenty of room for expansion. There is a total of nine 5.25-inch drive bays, only two of which are in use. The system's case also offers easy access to all parts of the board, which is sure to make upgrades easy.

The system is cooled by three fans, one of which is mounted on the Pentium itself over the heat sink. Motherboard RAM can be expanded to 192MB if you use the largest-capacity SIMMs, but you'll have to replace the two 8MB SIMMs that are already present. Unfortunately, the floppy disk drive and all I/O ports are run off a 16-bit card that takes up another ISA slot.

MS Engineering customizes its systems, offering optional Toshiba CD-ROMs, NEC 17-inch monitors, and SCSI drives. A one-year parts-and-labor warranty comes with the system, but, unfortunately, there is no on-site service available. Technical-support hours are Monday through Friday, 12:00 to 9:00 eastern time, with reduced hours on Saturdays.—AY

Tangent Computer Inc.

Tangent VL-P560

Describing itself as more of a "super value-added reseller" than a personal computer manufacturer, Tangent Computer configured a Pentium-based workstation to PC Labs' specifications for an enviable price of \$4,995. Tangent feels that its advantage lies in its ability to custom-construct a computer to meet anyone's needs, and the company's Tangent VL-P560 Pentium machine didn't disappoint.

The VL-P560 is constructed entirely by picking and choosing from the offerings of the industry's best third-party component makers, including a Tyan Pentium/VL motherboard, a Matrox

Pentium PCs

List price (tested configuration) Unless specified, all prices are list prices for machines as tested by PC Magazine Labs. Some vendors are moving away from set list prices and are using estimated selling prices instead to reflect what a customer would pay.

Dealers/Direct-distribution channel Various machines are sold directly through mail order, through dealers, or through company-owned stores and superstores. For machines sold through dealers, PC Magazine views a 15 percent discount off the suggested retail price as typical

The **chip set manufacturer** makes the logic that connects the CPU with the other components managed by the system board

The **BIOS version (or date)** can affect a system's performance on PC Magazine Labs' benchmark tests. A PC with another BIOS may perform differently

Flash memory contains BIOS code that can be updated via software. The BIOS is generally stored in conventional ROM, which has no provision for modification

Installable RAM on motherboard indicates the amount of memory that can be installed using any combination of chips and proprietary cards

Cache architecture A *four-way set-associative* cache, native to the 486's internal 8K cache, divides data into four equal blocks and is viewed as the most effective type of cache. A *two-way set-associative* cache's data is split into two equal blocks, and the data in a *direct-mapped* cache (the most common and least costly type of cache) is not divided at all. The Pentium provides two cache paths, for a total of 16K internal cache

Cache write design A *write-back* design can cache data read from and written to main memory. This method is theoretically superior to that of a *write-through* cache, in which only reads from memory are cached, and a *posted write-through* cache, which buffers all writes until the system bus is free before completing them

Accessible drive bays can be reached from the system's front panel and can support removable media (such as tape back-up and CD-ROMs)

Internal drive bays can be reached only by opening the case. We report the maximum number of accessible and internal drives a given system can hold (with separate entries for 5.25-inch and 3.5-inch bays).

Floppy disk drives We report the types of floppy disk drives each tested system contains. A *dual* floppy disk drive combines a 1.2MB and a 1.44MB unit inside a single drive bay

Hard disk options We report the range of hard disk capacities the vendor offers for each system

Disk controller location The disk controller can reside on an ISA, EISA, or local-bus expansion card or on the PC's motherboard.

We report the number of **8-bit**, **16-bit**, and **32-bit slots** in each reviewed system. We also indicate the number of **VESA**, **PCI**, and **proprietary slots**, as well as the number of **parallel**, **serial**, and **mouse ports**.

The **display circuitry** can reside on an expansion card or on a PC's motherboard. Motherboard circuitry is often faster, but if it cannot be disabled there is no way to upgrade it. For each local bus, we report whether the bus is based on PCI specifications or the VESA (VL-Bus) specification. We are also seeing an increasing number of video systems that rely on a local bus (either proprietary or VESA), as well as PCI systems

DOS 6.0/Microsoft Windows 3.1 are often bundled with vendors' systems, and we indicate whether these software packages come standard with each reviewed unit. We have also begun to see packages bundled with DOS 6.1. A *yes* bullet for DOS implies DOS 6.0, except where otherwise indicated

The **on-site service charge** may be included in the price of the system; otherwise, it may be a set or variable added cost. If the charge varies, it is often determined by the system's configuration and cost. Several PC vendors do not sell on-site contracts

► SUMMARY OF FEATURES

Pentium PCs



Products listed in alphabetical order

■ = YES □ = NO

	AcerPower Series 9000	ALR Evolution V	American Multisystems InfoGold Pentium 80 NT	Compaq Deskpro 560M	Gateway 2000 PS-80	HIO P66 Pentium Graphics Ultra Station	IBM ValuePoint P60/D	Insight Pro Pentium-EISA
List price (tested configuration)	\$5,550	\$5,004	\$4,999	\$8,758 (estimated)	\$3,595	\$4,318	\$5,479	\$4,699
Processor type and speed (MHz)	Pentium/66	Pentium/60	Pentium/60	Pentium/60	Pentium/60	Pentium/66	Pentium/60	Pentium/60
Hard disk capacity	520MB	535MB	540MB	510MB	425MB	524MB	527MB	525MB
Dealers/Direct-distribution channel	■ ■	■ ■	■ ■	■ □	□ ■	■ ■	■ ■	□ ■
Case style	Desktop	Small-footprint	Tower	Desktop	Tower	Tower	Desktop	Desktop
Bus architecture	EISA/VESA	ISA/VESA	ISA/VESA	EISA	ISA/PCI	ISA/VESA	ISA/PCI	EISA
Power supply (and number of connectors)	200W (4)	200W (8)	230W (4)	240W (5)	300W (7)	250W (8)	200W (8)	250W (8)
Motherboard and CPU								
Motherboard manufacturer	Acer	ALR	ALR	Compaq	Intel	TMC	AMI	Intel
Chip set manufacturer	OPTi	OPTi	OPTi	Compaq	Intel	OPTi	Intel	Intel
BIOS version (or date)	Acer (8/18/93)	Phoenix 1.02.01m	Phoenix 1.02.01m	Compaq (4/28/93)	AMI 1.05 (beta)	AMI (11/11/92)	AMI (11/11/92)	Phoenix (11/10/92)
Flash memory	■	■	■	□	■	□	■	■
Memory and Processor RAM Cache								
Installable RAM on motherboard	8MB-128MB	8MB-128MB	4MB-128MB	8MB-138MB	2MB-128MB	2MB-128MB	16MB-128MB	2MB-374MB
Installed external cache	512K	256K	256K	256K	256K	512K	256K	256K
Cache architecture	Direct-mapped	Direct-mapped	Direct-mapped	Direct-mapped	Direct-mapped	Direct-mapped	Direct-mapped	Two-way set-associative
Cache write design	Write-back	Write-back	Write-back	Write-through	Write-through	Write-back	Posted write-through	Write-back
Disk Drives								
Accessible drive bays (5.25", 3.5")	3, 1	2, 1	4, 0	3, 0	4, 1	4, 0	2, 1	2, 0
Internal drive bays (5.25", 3.5")	0, 1	0, 1	0, 3	1, 0	0, 3	3, 0	0, 2	1, 1
Floppy disk drives	1.2MB, 1.44MB	1.2MB, 1.44MB	1.2MB, 1.44MB	1.2MB, 1.44MB	1.44MB	1.2MB, 1.44MB	1.2MB, 1.44MB	1.2MB, 1.44MB
Hard disk options	340MB-1GB	170MB-1.37GB	340MB-1.7GB	240MB-1GB	80MB-1GB	240MB-2GB	170MB-527MB	80MB-3GB
Disk controller location	Motherboard	VL-Bus card	VL-Bus card	Motherboard	Motherboard	VL-Bus card	Motherboard	EISA card
Bus Structure								
Expansion bus: 8-bit, 16-bit, 32-bit slots	0, 0, 6	0, 3, 0	0, 3, 0	0, 0, 5	0, 5, 3	0, 5, 0	0, 3, 0	0, 0, 6
Local bus: VESA, PCI, proprietary slots	2, 0, 1	3, 0, 0	3, 0, 0	0, 0, 2	0, 3, 0	3, 0, 0	0, 2, 0	0, 0, 0
Parallel, serial, mouse ports	1, 2, 1	1, 2, 1	1, 2, 1	1, 2, 1	1, 2, 1	2, 2, 0	1, 2, 1	1, 2, 1
Integrated network port	None	None	None	None	None	None	None	None
Video								
Display circuitry location	VL-Bus card	VL-Bus card	VL-Bus card	EISA card	PCI local-bus card	VL-Bus card	Motherboard PCI local bus	Motherboard
Video chip set manufacturer	Westek	ATI	Matrox	Compaq	ATI	Westek	ATI	WD
Miscellaneous								
DOS 6.0/Microsoft Windows 3.1 included	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■
Warranty	1 year	5 years parts, 15 months labor	1 year	3 years	1 year	1 year parts, 2 years labor	1 year	1 year
On-site service charge	Included (1 year)	\$9.95 (1 year)	N/A	Included (1 year)	Included (1 year)	N/A	Included (1 year)	N/A

N/A—Not applicable: The product does not have this feature.

* The product comes with DOS 6.1.

ALR—Advanced Logic Research Inc., ATI—ATI Technologies Inc., WD—Western Digital Corp.

graphics controller, and a BusLogic SCSI hard disk controller. Even the monitor (which carries a Tangent label) is purchased from a large monitor manufacturer. There are many vendors who are in the business of selling systems built from third-party components; what makes Tangent stand out from the crowd is that its combination performs competitively both on our benchmark performance tests and in the marketplace as well.

On our benchmark tests, Tangent's

entry was generally stronger under the Windows environment than under DOS. Its DOSmark and DOS video scores were the lowest of the group, and its processor score was barely average. But the unit's SCSI-2 hard disk subsystem managed competitive scores under both DOS and Windows, while the Matrox-based VL-Bus video card contributed to this unit's above-average Graphics WinMark score. A solid Winstone score was further testimony to the VL-P560's

impressive performance under Windows.

But though its scores on our performance tests were generally good, the VL-P560 was lacking in the system layout and packaging departments. Though the standard desktop case certainly had enough drive bays, they blocked access to system memory. Cabling was messy, too, and Tangent's choice of monitor—a CTX 4568A 14-inch unit with a 60-MHz refresh rate at a maximum resolution of 800-by-600—left a lot to be desired. The company does, however, offer bigger and better name-brand displays.

The Tyan motherboard supports a 64-

► Tangent VL-P560

SUITABILITY TO TASK	
DOS applications	FAIR
Windows applications	GOOD
Expandability	GOOD

MSE Pentium-P	Tangent VL-P560	Unitek UT-Pentium60LB
\$3,995	\$4,995	\$3,695
Pentium/60	Pentium/60	Pentium/60
510MB	343MB	524MB
■ ■	■ ■	□ ■
Tower	Desktop	Tower
ISA/PCI	ISA/VESA	ISA/VESA
200W (6)	200W (6)	250W (7)
Asustek	Tyan	Tyan
Intel	OPTi	OPTi
Award 4.5	AMI (11/11/92)	AMI (11/11/92)
□	□	■
4MB-192MB	2MB-128MB	8MB-128MB
256K	512K	512K
Four-way set-associative	Two-way set-associative	Direct-mapped
Write-back	Write-back	Write-back
6, 0	3, 0	6, 0
3, 0	0, 3	3, 0
Dual	1.2MB, 1.44MB	1.2MB, 1.44MB
250MB-2GB	240MB-2.1GB	340MB-3.4GB
ISA card	VL-Bus card	VL-Bus card
0, 5, 0	0, 5, 0	0, 5, 0
0, 3, 0	3, 0, 0	3, 0, 0
1, 1, 0	1, 2, 0	2, 2, 0
None	None	None
PCI local-bus card	VL-Bus card	VL-Bus card
Weitek	Matrox	Weitek
■ ■	■ ■	■ ■
1 year	1 year	1 year parts, lifetime labor
N/A	Included (1 year)	Included (1 year)

bit path to both DRAM and the external cache, and it can also handle a cache of up to 2MB. It is capable of accepting either a 60-MHz or 66-MHz Pentium—a good thing, because Tangent expects to sell the 66-MHz chip in volume by the end of the year.

Documentation could stand upgrading, however, since it presently consists of only a photocopied version of the Tyan technical specifications, the installation guides for the BusLogic and Matrox controllers, and the monitor's user manual.

Tangent sells all its PCs with a one-



FACT FILE

Tangent VL-P560

Tangent Computer Inc.,
800-800-5550, 415-342-9388

List price (tested configuration): \$4,995

Memory and processor RAM cache: 16MB 60-ns SIMMs, 512K external cache.

Disk drives and controller: Seagate ST3990N 19-ms 343MB SCSI-2 hard disk with 256K cache, 1.2MB and 1.44MB floppy disk drives, BusLogic BT 445S rev n VESA local-bus-card disk controller with 32KB cache

Display: Matrox MGA Ultima VESA local-bus-card video controller with 2MB video RAM, CTX 5468A 14-inch monitor with a 60-Hz refresh rate at 800-by-600 resolution.

Software: DOS 6.0, Microsoft Windows 3.1.

In short: The Tangent VL-P560 can be custom-configured as the user requires in a wide variety of end uses. The system not only managed to produce decent performance scores on our benchmark tests (though mainly under Windows) but is offered at a competitive price as well.

ON READER SERVICE CARD

year parts-and-labor warranty complete with free on-site service and with toll-free technical support six days a week. Tangent will also preinstall a variety of high-end software packages on your machine should you request it.—*OR*

Unitek Technology Inc.

UT-Pentium60LB

At \$3,695, Unitek Technology's UT-Pentium60LB is one of the lowest-priced Pentium-based PCs on the market today. Unfortunately, even though the company packed an impressive array of name-brand components into a large and robust tower case, the Pentium60LB managed only mediocre performance scores.

Unitek, like Tangent Computer, spe-



FACT FILE

UT-Pentium60LB

Unitek Technology Inc.,
800-944-5650, 909-930-5700

List price (tested configuration): \$3,695

Memory and processor RAM cache: 16MB 70-ns SIMMs, 512K external cache.

Disk drives and controller: Quantum ProDrive LPS 525AT 17-ms 524MB IDE hard disk with 512K cache, 1.2MB and 1.44MB floppy disk drives, Promise DC-4030VL VESA local-bus disk controller with 2MB cache

Display: Diamond Viper VLB VESA local-bus video controller with 2MB VRAM, ViewSonic 15 1564 15-inch monitor with a 72-Hz refresh rate at 1,024-by-768 resolution.

Software: DOS 6.0, Microsoft Windows 3.1.

In short: Unitek Technology's entry carried one of the lowest prices that we encountered in this roundup. But even with well-known components, the UT-Pentium60LB just couldn't keep pace with the rest of the pack.

ON READER SERVICE CARD

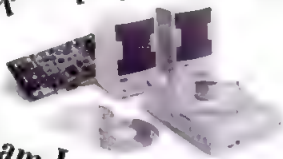
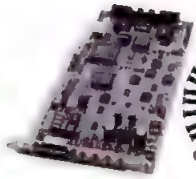
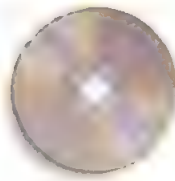
cializes in configuring PCs from third-party components. In its Pentium60LB, Unitek included the same Tyan motherboard found in the Tangent VL-P560; a ViewSonic 15 1564 display; a Promise VL-Bus IDE hard disk controller with 2MB of cache; and a Diamond Viper VLB graphics card. The unit came in a full-size tower case with nine drive bays.

Even with all these well-known components in place, however, Unitek's Pentium60LB just couldn't keep pace with the rest of the pack. The unit logged the lowest score in this roundup on the processor benchmark tests

► UT-Pentium60LB

SUITABILITY TO TASK

DOS applications	GOOD
Windows applications	GOOD
Expandability	EXCELLENT



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CIRCLE 093 ON READER SERVICE CARD

and, despite good video and disk scores, only managed an average DOSmark score.

The Pentium60LB's Winstone score was one of the lowest—just barely higher than that of the Insight entry. The unit's Diamond Viper VLB graphics card managed a decent video score as did the system's hard disk subsystem. But even these couldn't pull together enough to make the system a screamer among Pentium-based PCs.

HIGH-END, LOW PRICE

On the bright side, however, this machine offers a number of high-end, name-brand components as well as Pentium-level performance for about \$1,000 less

Unitek's motherboard handles up to 128MB of system memory, provides a full 64-bit path to memory and cache, and lets you expand external cache to a whopping 2MB.

than what most other vendors in this review are asking.

The Tyan motherboard handles up to 128MB of on-board memory and takes full advantage of the Pentium chip's design by providing a full 64-bit path to memory and cache. You can expand the external processor cache to a whopping 2MB.

Unitek keeps the main processor chip cool by providing two fans in addition to a heat sink. The ViewSonic monitor supplies brilliant color and can store 26 user-definable settings.

Further, like Tangent Computer, Unitek will configure a machine to your specifications. High-resolution monitors are available in sizes up to 21 inches, and hard disk storage can be increased to as much as 3.4GB. In addition, Unitek also offers a wide selection of CD-ROM drives, sound cards, multimedia bundles,

and other peripherals. This is a great comfort to those users who feel more comfortable going back to the original purchase site for further purchases or questions.

Unitek's documentation for this system was not quite up to par. Only technical specifications were provided for the individual components, and the users manual was a somewhat con-

densed DOS and Windows tutorial. Many companies use this condensed format for their manuals because documentation for the individual components is sufficiently in-depth.

Unitek Technology sells in the direct market only, but it includes an attractive one-year-parts, lifetime-labor warranty and free-on-site service for the first year.—OR



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ILLUSTRATION SOFTWARE

A Picture in Time

Illustration software has become more powerful—and more volatile—than ever. The four packages we review are evolving rapidly.

by *Luisa Simone*

Anyone who has ever taken a life drawing class has tried his or her hand at gestural drawing—a technique in which the model continues to move as the artist sketches. At their best, these drawings, which must be completed quickly, capture the essential line as it exists in a single moment of time. Any discussion of professional illustration programs today is no more than a gestural drawing, because the technology continues to move even as we attempt to describe it.

The rapid pace of this change has several ramifications. Most immediately, it determines which programs we review in this story. Three of the four products reviewed here—Canvas for Windows, Version 3.5; CorelDRAW, Version 4.0; and Micrografx Designer, Version 4.0—are substantially revised or wholly new programs. The fourth product, Adobe Illustrator for Windows, Version 4.01, has not been revised but is included because it received an Editors' Choice award in our last roundup ("Professional Illustration: In Pursuit of Truth and Beauty," March 30, 1993). Version 5.0 of



► IN THIS REVIEW

Adobe Illustrator for Windows.....	164
Canvas for Windows	177
CorelDRAW	186
Micrografx Designer	188



EDITORS' CHOICE

Illustrator is a Macintosh-only product. Adobe is planning a Windows version, one that will share a code base with its Mac sibling, but no release date has been announced.

Two other products, Aldus Free-Hand, Version 4.0, and Gold Disk's Professional Draw, Version 2.0, are previewed in the sidebar "Upcoming In Illustration" because these new versions are not yet shipping. The new version of Arts & Letters Graphics Editor is in an even more amorphous state—no code was available for a preview.

On a more practical level, the rapidly moving market has forced illustration software developers into a features war. We knew when we established our review criteria that most of the programs had already far surpassed our minimum requirements, which included a list price of under \$1,000, robust Bezier editing tools, the ability to place text along a freeform path, support of either Adobe Type 1 or TrueType fonts, object-management functions such as layering or locking, import and export of standard file formats such as EPS and TIFF, and four-color separation generation as either DCS or PostScript files.

Going beyond the filter, Micrografx Designer still defines itself as a 2-D illustration program, even though it now sports true 3-D drawing tools such as extrusion and lathing. Don't confuse this with CorelDRAW's extrusion or perspective functions, which can produce only the illusion of a third dimension. Designer's 3-D objects are as solid as those produced with any 3-D modeling program and can be rotated in space and cast real shadows. No one can accuse the programmers at Corel of slacking off, however. CorelDRAW adds fractal textures, a calligraphic effect called PowerLines that can mimic pressure sensitivity, and named styles for text *and* objects. Even a relatively low-cost program like Canvas provides powerful tools. Canvas's Smart Mouse function, for example, enables you to define and simultaneously use multiple drawing constraints—a feature more common to high-end drafting products (such as the Ashlar Vellum packages).

UPPING THE ANTE

Despite the differences between these programs, there are some noticeable

- **CorelDRAW, Version 4.0**
- **Micrografx Designer, Version 4.0**

Proceed with caution. While both of our Editors' Choices will ably assist you in completing a multitude of illustration tasks, both come with caveats. These are powerful, feature-rich packages, but this power comes with overhead. In each case, our warning is "be patient." Corel-

DRAW, Version 4.0, is slow and Micrografx Designer, Version 4.0, has some bugs to work out.

Long an artistic illustration champion, CorelDRAW still gives you everything you need to be creative—and then some. Its new PowerLines, an attempt to simulate calligraphic pen strokes, are flexible and unique: The package maintains them as lines rather than as objects. And when it comes to creating 3-D backgrounds and scenes, CorelDRAW's Perspective effect is first-rate. By allowing you to align the vanishing points of numerous objects, the package makes it possible to create the consistent illusion of 3-D space. Fills, another of CorelDRAW's long-running strengths, have been enhanced with new options, including tools for creating multiple-color gradient fills and the addition of 45 editable fractal fill patterns.

CorelDRAW's desktop publishing features have also been enhanced. The package now allows you to create documents of up to 999 pages, to view two-page spreads, and to link text frames

across pages. Besides these capabilities, you get the added value of the many Corel modules, including Mosaic, Move, and Photo-Paint.

Despite this richness, CorelDRAW can't be recommended to folks in a hurry. It's incredibly slow when loading blocks of text. And because CorelDRAW maintains control points for every character in a block of text (allowing you to kern them individually), every text adjustment means you'll have time to kill while you wait for the screen to redraw. Color illustration redraws are almost as tedious.

A NEW DESIGNER

Those of you who thought you knew Micrografx Designer—think again. Version 4.0 is a total reworking of the Designer of old, bringing with it a new interface, entirely new code, a handful of fine new features, and, unfortunately, some performance flaws.

Designer has managed to remain a powerful performer with a strong set of precision illustration tools, but now these tools have become accessible via a

petitive market, value is important. In addition to fonts and clip art, three of the four programs in this roundup come bundled with other programs. With CorelChart, CorelMosaic, CorelMove, CorelPhoto-Paint, CorelShow, and CorelTrace, there is no denying that CorelDRAW is king of the hill where bundles are concerned. But you shouldn't overlook older programs such as Adobe Illustrator, in which external utilities can supplement aging toolsets or provide specialized—and superior—capabilities. Adobe TypeAlign, for example, compensates for Illustrator's

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clean interface that is reminiscent of Picture Publisher, its image-editing sibling. Highlights of this new interface include contextual menus that appear with a click of the right mouse button, a context-sensitive ribbon bar, fly-out menus, and a more sophisticated customizable toolbox.

Designer's text handling has also been improved to the point where it's now the package to use for creating design-intensive, single-page layouts. It currently supports automatic text-on-a-path, flowing text around or within objects, and DTP-like block text operations. Creating multiple-column, complex documents is a breeze thanks to an overflow indicator that automatically creates columns of the proper dimension when your text exceeds the block you've created. It's less useful for designing long documents since it can't flow text across pages and it doesn't support named styles.

The most glamorous of the new features, though, is Designer's ability to create true 3-D objects. Whereas other packages, such as CorelDRAW, allow you to extrude 2-D objects to create the semblance of 3-D, Designer lets you work with true 3-D space. This allows you to rotate objects around all three axes and to apply lighting effects to achieve perspective. The package doesn't give you the ability to perform operations on multiple 3-D objects, however, which makes creating a scene with perfect perspective difficult.

With all these enhancements come

some growing pains, however. While its text redraws are quicker than CorelDRAW's, Designer is no speed demon. More serious drawbacks include occasional erratic performance and features (such as drop caps) that just don't work as advertised. Some of these problems are expected to be fixed with a slipstream release that should be shipping by the time you read this.

WORTH MENTIONING

Honorable mention goes to a newcomer in the category, Deneba Software's Canvas for Windows, Version 3.5. A veteran on the Macintosh, this new Windows package gives you a strong set of drawing tools and intelligent technical illustration functions. Add in a modular design that lets you load a subset of the full toolset to conserve system resources and a modest \$399 price, and you have a true competitor. The drawbacks here are export filters that don't work particularly well and the program's inability to edit special effects dynamically. The export problems should be fixed by the time you read this.

The fourth package in this review, Adobe Illustrator is still a solid performer, but is badly in need of some modernization. A new version of this old favorite is in the works, but no release date has been set. Be on the lookout for new versions of Aldus Freehand and Gold Disk's Professional Draw, both of which look to be strong competitors.

limited text effects with easy-to-use text-warping functions. And Adobe Separator produces great four-color separations in large part because it is built around Adobe's rational screen technology. Micrografx has also jumped onto the bundling bandwagon by shipping PhotoMagic for Windows (an entry-level image-editing program) and SmartSep (a color-separation utility) with Designer.

Even if you put the issue of bundled programs and the functionality they provide to the side, you'll notice that illustration programs have broadened their

scope to appeal to a wider variety of users. This everything-but-the-kitchen-sink approach to product design has its ups and downs. If your design needs are modest, you may never need to buy another graphics program. All of the programs reviewed here offer at least rudimentary desktop publishing tools, but you can also

find built-in screen-show capabilities, charting tools, and basic animation functions. And in response to the new breed of diagrammatic drawing programs, such as Shapeware Corp.'s Visio and Aldus IntelliDraw, several programs have added features such as smart connectors and database functions geared specifically toward the creation of flowcharts, orgcharts, and floor plans.

On the down side, all of this functionality has a price, which is measured not in dollars but in the currency of performance. Both CorelDRAW and Designer are harbingers of the future, when bigger-than-ever programs will require faster processors, as well as lots of hard disk space and memory. Users have noticed a performance degradation with Designer running on a 386. And CorelDRAW's text redraws are still frustratingly slow. In this regard, only Canvas deserves kudos for its modular structure, which allows you to install only those functions you need and want.

THE PROBLEM WITH POWER

As the programs become more powerful, the images they produce get more complex and proportionately more difficult to print. That's because the spectacular special effects, such as extrusions, warps, and multiple-color gradient fills, must ultimately be translated into the PostScript printer language. We discovered that PostScript Level 2 is robust enough to handle the most demanding print jobs. But if you're working with a PostScript Level 1 device, be prepared to either live with error messages or learn how to optimize your drawings for PostScript output. (See the sidebar "Efficient PostScript Printing" for an exploration of common PostScript problems and their solutions.)

More seriously, all of the new products—Canvas, CorelDRAW, and Designer—have been plagued by bugs at release time. During the course of our testing, we experienced everything from repeatable GPFs to corrupted files. While our testing script was not specifically

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Suitability to Task: Illustration Software

No longer is it enough for a professional illustration package to offer sheer power. The most jam-packed toolbox won't do you any good at all if you can't figure out how to make those tools work. For that reason, and to keep up with the growing demands of our readers, we have adopted a new approach for rating Suitability to Task. Instead of giving a product a single rating in each of three categories that reflects a combination of both power and usability, we give each product two separate ratings in each category: one for the power and depth of its offerings and another for its ease of use.

For a package to be truly useful for **artistic illustration**, it must give you a variety of ways to achieve your desired results. The illustration tools must be plentiful, powerful, and flexible. Text and type handling are next on the list of required features. A package must allow you to import, format, and adjust the leading and kerning of your text easily. Special effects for display type and paragraph controls for body type are essential as well. And to achieve your artistic ideal, you'll want special effects options like extrusion, warp, blend, and perspective, along with sophisticated color-handling options, including a variety of fill types, and the ability to mix and manage colors from a variety of color models and matching systems. Finally, these tools must be easy to use as well.

For **technical illustration**, we rate a package's suitability for precision illustration tasks. The

designed to uncover bugs, it was intended to push the programs to their limits. The mock advertisement is the showpiece of our testing script and includes everything from autotracing to desktop publishing functions to artistic illustration tools and special effects.

Perhaps it is unreasonable to expect a beta testing cycle to uncover every possible problem when software is as complex as these products are. However, a pattern seems to be emerging in which the first few months of a product's life cycle include important fixes and amended version numbers. The current release of CorelDRAW, which has been on the market since mid-

SUITABILITY TO TASK		
Product Name	POWER	EASE
Artistic illustration	Poor	Excellent
Technical illustration	Fair	Good
Color publishing	Good	Fair
Color publishing	Excellent	Poor

ability to assign exact numeric measurements to elements, create scale drawings, measure and constrain angles, carefully control drawing tools, and create dimension lines are all important here. To be a truly useful tool for precision drawing, a package must also provide strong object-handling options, including an easy-to-use layering scheme, as well as flexible rulers, grids, and snap options. Strong duplication and transformation tools, such as rectangular and circular arrays and precision rotations, as well as the ability to save and reuse object attributes, also come in handy. In addition, we consider a program's ability to import and export .DXF files for use in a CAD package.

Our **color publishing** task focuses on a program's suitability for producing printed color output of your illustrations. Support for calibration routines, PostScript Printer Description (PPD) files, and color-matching systems that make it possible to match your on-screen display to your printed output are important considerations. Strong color PostScript support and the ability to handle such printing-related tasks as registration marks, spot- and four-color separations, batch printing, and gray-color and under-color removal, as well as the ability to perform dot-gain compensation, are also vital for creating attractive output.

1992, is officially up to Version 4.00B3, and you can expect to see similar updates for both Canvas and Designer.

Despite their individual shortcomings, all of these illustration packages produce beautiful drawings, so choosing among them is difficult. Even the admittedly out-of-date Adobe Illustrator offers real benefits. Its limitations are basically a reflection of how closely it's tied to the PostScript printing language. And CorelDRAW's position as the easiest program to use is now being challenged by both Canvas and Designer. Whereas CorelDRAW features roll-up menus (or *floating palettes*), Canvas offers tear-off tool-

boxes. And Designer's totally revamped interface uses a toolbox and toolbar in combination, so picking and configuring drawing tools is easy while keeping the work area uncluttered.

This entire discussion of features and functions begs an essential question: "Who are these programs designed for?" On one level the answer is simple: professional illustrators who have the time to learn the nuances of each tool and the talent to draw pretty pictures. Increasingly, however, these programs target high-level business users and amateur artists, who rely upon special effects, automated functions, and streamlined interfaces to produce professional-looking drawings even though they are not professional artists.

Adobe Systems Inc.

Adobe Illustrator for Windows, Version 4.01

BY DON LABRIOLA

Flexible drawing and type-manipulation features and superbly accurate color output have long made Adobe Illustrator, Version 4.01, a favorite among professional designers. But in the three years since its last major upgrade, this \$695 package has begun to lag behind the competition both in high-end features and in the single-click functionality favored by a growing number of nonprofessional users. Though this package is still a formidable heavyweight, it's not quite the championship contender that its predecessors were.

Illustrator isn't a one-size-fits-all graphics suite like CorelDRAW. It's intended to do one thing well: provide professional illustrators with the ability to create and print high-quality artwork. Instead of including paint and presentation software, Illustrator is bundled with the Adobe Type Manager, Separator, Streamline, and TypeAlign programs, which provide type-manipulation, tracing, and color-separation functions useful to artists. The program also offers 40 Adobe Type 1 fonts and a 300-piece library of nonsense clip art and symbols.

Despite its many strengths, Illustrator has never been easy to learn. It's a complex program dense with dialog boxes and

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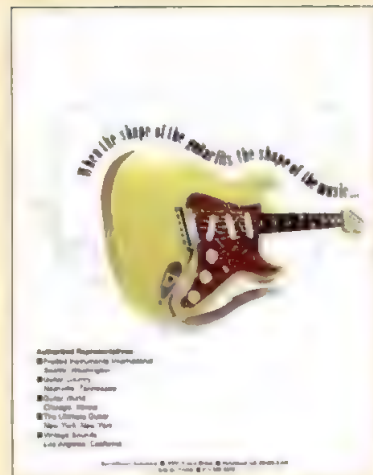
How We Tested: Illustration Software

In order to evaluate these packages, each reviewer performed a series of sophisticated illustration tasks, five of which went into the creation of a two-page mock ad for the fictional company SoundBoard Acoustics. We also tested each package for its technical drawing capabilities as well as its output and the color quality of that output.

The first step called for reviewers to duplicate a photograph of a Fender Stratocaster guitar. Recreating the sunburst pick guard of the guitar required reviewers to test the fill tools of their packages, making use of any textures, gradients, or bitmap fills available, while also testing packages' ability to clip fills to the paths of the vector drawings. Reviewers used the curve-drawing toolset to design and

edit the nodes comprising the Bezier and spline curves used for the irregular shape of the guitar body.

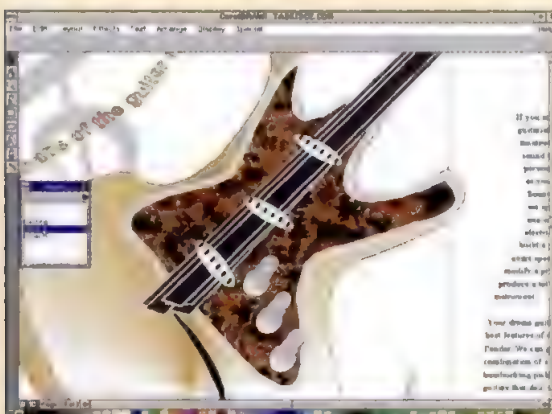
The next task called for reviewers to create the headline treatment that would eventually be incorporated into the ad layout. To test the packages' ability to set text along an irregular path, we placed the headline along one side of the guitar. Text-handling capabilities such as the



Our full-color advertisement includes autotracing, DTP functions, and even an artistic illustration. This example was created in Canvas.

along with an imported .EPS file, into a two-page spread.

The next two tasks evaluated the packages' technical illustration capabilities. The first called for reviewers to create a schematic drawing of a single-coil guitar pickup. We asked reviewers to use whatever technical illustration tools were available to them, including automatic dimension lines, and the ability to snap to



Our creative illustration tested the depth and flexibility of a package's tools and special effects. We used CorelDRAW's fractal textures to create the fill on the guitar pick guard.



The technical illustration stressed precision drawing tools. Designer's ability to work with scale and exact dimensions was useful in replicating the guitar pickup.

ability to adjust the kerning, letterspacing, and wordspacing, as well as to skew or slant the text for better alignment, were put to the test for creating the headline. We then asked reviewers to import and autotrace a TIFF image of sheet music. The horizontal lines that cross both vertical lines and curved lines and the varying thickness of the flags of the musical notes in this image served as a good test for a package's autotracing capabilities.

To evaluate a package's paragraph-handling capabilities, reviewers imported and formatted several text blocks of varying lengths. They flowed text from one column to another, chose typefaces and other font attributes, and used all paragraph controls available to them, including tabs, indents, spacing, and leading. Reviewers then used the packages' page-layout tools to integrate each of these elements,

tangent points, create arrays, convert text to curves, and, if possible, connect with a database to designate object information or notations. We exported the files to .DXF format to evaluate how layers were handled and how well the packages converted draw primitives into polylines.

The second half of this task required reviewers to test each product's ability to create another type of technical drawing: an organization chart. Specifically, we looked at the selection of hatch patterns and line styles, as well as the ability to clone master objects and create any special charting effects. Here, tools such as smart connectors came in handy. Also important were good alignment tools.

Finally, to gauge each package's output and color quality, we printed the images on an HP LaserJet III in both PCL and PostScript modes, and on a Tektronix Phaser IIIsdx dye-sublimation color PostScript printer. We exported the files in CGM, EPS, and .WMF formats, opened these files in a variety of standard graphics applications, and analyzed the results for print speed, accuracy, color fidelity, and proper lines and fills. We also generated four-color-separation files to evaluate the programs' built-in color-separation facilities.—Jeff Mace

GRAPHICS

Illustration Software



Although Illustrator doesn't have a true gradient-fill function, it lets you create highly sophisticated color fills by applying a mask to a color blend.

shortcut keys, but it lacks some of the newer usability features found in other packages, such as pop-up menus that appear with a click of the right mouse button, floating palettes, and macro capabilities. A large and sometimes intimidating toolbar includes some cryptically named selection tools; if you pick the wrong one you'll find yourself stretching a line segment out of an object instead of moving the object itself. Many dialog boxes could use sliders or scroll buttons, and there's only one level of Undo/Redo. Furthermore, Illustrator doesn't support OLE, DDE, or pressure-sensitive tablets and removable-cartridge disk drives.

Consequently, some tasks are more complicated than they should be. In many programs, you can stretch an object by dragging a handle. In Illustrator, however, you have to choose the correct selection tool, click the object, select a Scale tool, click again to designate an origin point, and then drag the object. Other procedures are downright counterintuitive: Using a mask to hide part of an object involves placing it behind the object rather than in front.

CROSSING BARRIERS

Once you grow accustomed to these idiosyncrasies, however, Illustrator becomes a powerful tool for producing creative illustrations. You can edit up to 20 drawing files at once either as wireframes or in

24-bit color. Illustrator places no limits on the number of points and objects in a drawing, offers excellent compatibility with Macintosh-based service bureaus, and runs well on a fast 386. It also provides a grab bag of useful support features, such as on-screen color calibration and a simple two-dimensional charting tool.

Illustrator's drawing tools have the depth and flexibility to provide several ways of performing the same task. In our testing, for example, accurately drawing the electric guitar in oblique perspective would have been a challenge. But it's not nearly as hard to sketch a simple outline without perspective and then use Illustrator's Shear tool to add exact amounts of horizontal and vertical distortion. An even easier solution is to use Illustrator's Place Template function to insert a bitmap of the original photograph behind the drawing surface and then sketch over it as if you were using a light box. This flexibility is one of the program's greatest assets.

Illustrator's excellent Blend tool places no restrictions on the number of intermediate objects it creates, but the program lacks other built-in effects, such as 3-D extrusions and a true multi-point perspective tool. With a little work, you can create these effects manually, but that's no substitute for a robust set of automatic tools.

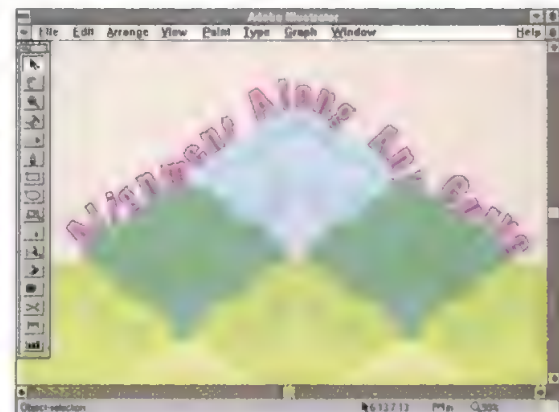
Object layering is another handicap: There are no named layers and, although they can be grouped, no two objects can occupy the same layer. What's more frus-

trating is that you can only place objects in the foremost or rearmost layers, a constraint that makes it difficult to create complex compositions with overlapping objects.

LIVING COLOR

Illustrator's color handling, however, is extremely powerful. Though the package doesn't offer a floating palette, you can always set a color by double-clicking the right mouse button. Illustrator supports CMYK, HSB, HSL, and RGB color models; incorporates the entire Focaltone, Pantone, Toyo, and Trumatch spot color systems; and lets you create your own palettes of custom colors. There's no point-and-click gradient-fill feature, but you can create sophisticated custom gradients by masking multicolor blends.

One of Illustrator's greatest strengths is its text- and page-layout capabilities. You can align text to an arbitrary curve, pour it into any shape, and even snake columns of text through multiple objects—all without losing the ability to



Illustrator's broad selection of text-manipulation features lets you wrap words around or inside any object, then edit the text on-screen.

edit the text on the screen. Illustrator also provides DTP-like control over parameters such as leading, auto-kerning, and word and letter spacing. But the package doesn't support features such as spell-checking, hyphenation, or the ability to define custom page sizes, text styles, or page colors. More disappointing is Illustrator's lack of support for TrueType fonts.

Users involved in technical drawings will be let down by Illustrator's lack of automatic tools for operations such as bisection, dimension-labeling, or object intersection. They'll also miss named layers, database functions, and a true perspective tool. Nonetheless, any draftsman who understands the mechanics of perspective drawing will

SUITABILITY TO TASK		
Adobe Illustrator		
	POWER	EASE
Artistic illustration	Good	Fair
Technical illustration	Good	Fair
Color publishing	Excellent	Good

■ Upcoming in Illustration

by Gayle C. Ehrenman

As the feature wars heat up in the illustration software arena, two popular favorites prepare to jump into the fray with upgraded toolsets and significantly revamped interfaces. Professional Draw, Version 2.0, from Gold Disk and Aldus FreeHand, Version 4.0, both of which were in beta at the time of this roundup, should give the category leaders a tough fight. Pricing information was not available as we went to press, but both products should be available early this year.

Both packages have taken the productivity-through-simplicity approach to interface design. FreeHand, which always had floating palettes, has now added roll-up menus as well as an Inspector palette that replaces over 30 of Version 3.1's modal dialog boxes. This multipurpose palette, which takes the place of the confusing Info box, provides one-stop shopping for creating and modifying objects, text, lines and fills, pages, and documents.

Professional Draw has taken a slightly different approach to interface design. Instead of giving users a fixed set of floating palettes, this package lets users create their own floating toolbars. Also new here is an improved floating Layer Manager that makes it easier to take advantage of the program's sophisticated layer-handling capabilities, which now allow you to edit across layers.

SOMETHING OLD, SOMETHING NEW

The retooling doesn't stop with interface enhancements, though. The functionality of both programs has been significantly enhanced via upgrades to existing capabilities and the addition of important new features.

In FreeHand, the biggest addition is a set of sophisticated text-control and

DTP features. Whereas previously the text handling was minimal, now it's positively robust. You no longer need to type text directly into FreeHand; you can now import it in ASCII or RTF formats. Once you get your text into the package, you can take advantage of the new type-specing and paragraph controls, which include the ability to perform pair and range kerning, set leading and line lengths, drag and drop tabs, and apply hanging

systems, including DIC, Focoltone, Pantone, and Toyo.

MORE POWER

Professional Draw's strengths have always been its precision drawing tools, and in this version they're even more robust. In addition to the previous automatic perspective and isometric drawing tools, you can now choose different types of projection lines for different types of drawings, set up to

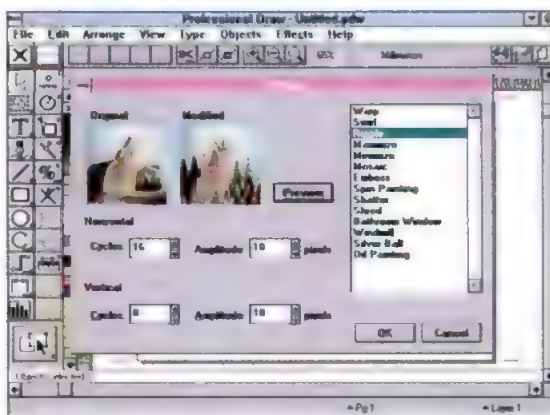
three vanishing points anywhere on the screen, and use projection lines that automatically converge on these points.

For technical illustrators, Professional Draw adds the ability to create dimension lines that measure distance and angle automatically, and to set real-world units of measurement for scale drawings. The 3-D extrusions have also been improved to allow you to apply a point light source, and then to rotate your extrusion in

3-D space. For creative illustrators, the new attractive features include additional gradient-fill types, newly added fractal texture fills, stroked lines, and improved color- and text-handling controls.

For users seeking an all-in-one graphics solution, Professional Draw has added a graphing module, a Presentation Editor, and an image-editing module. All of these modules are flexible and robust, work just like the standard drawing tools, and are well-integrated into the rest of the program.

With improvements and innovations such as these, the already competitive illustration software market should become even more interesting. □



Professional Draw 2.0 offers a host of new features, including a revamped interface and some well-integrated photo-retouching tools.

punctuation. As for DTP functions, this version of the package adds the ability to work with pages of various sizes in a single publication, as well as to create columns, rows, linked text blocks, gutters, and margins easily. FreeHand also boasts a unique new feature, Automatic Copyfitting, that will reduce or enlarge text by a specified percentage in order to fill a column.

Automation has also come to FreeHand's color controls. Now, you mix colors in the color mixer, then add them to the color list palette by dragging and dropping. To change the color of an object or text, you simply drag and drop from the color list to your illustration. The new version also supports a variety of color-matching



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FACT FILE

Adobe Illustrator for Windows, Version 4.01

Adobe Systems Inc., 1585 Charleston Road, Mountain View, CA 94039; 800-833-6687; fax, 415-961-3769

List price: \$695

Requires: 386-based PC or better, 4MB RAM (8MB recommended), 12MB hard disk space, VGA display or better (24-bit VGA display recommended), DOS 3.3 or later (5.0 recommended), Microsoft Windows 3.x, mouse

In short: Long considered one of the most powerful and flexible packages on the market, Illustrator has gone nearly three years without a major upgrade. The program is still powerful by today's standards, but it's starting to fall behind the competition in areas such as ease of use, special effects, and integration into the Windows environment

ON READER SERVICE CARD

be able to use the standard drawing and measurement tools to perform precision line drawings and render accurate 3-D perspective.

The package excels in its bulletproof color output. The Separator utility offers over 100 PostScript Printer Definition (PPD) files that define device-specific information such as dot gains, UCR/GCR values, and screen angles. If you need nonstandard settings, you can edit the PPD files in any text editor, which isn't a task for the novice; in most cases, however, the defaults work fine. We had no problem getting attractive output on our tests.

This version of Illustrator is powerful enough to meet the needs of professional artists, and is especially strong at text manipulation and color output. Nonetheless, the program takes some time to master, and its user interface is beginning to show its age. While Illustrator's toolset has depth and flexibility, the product lacks the ease-of-use features available in the latest crop of Windows drawing packages.

Illustrator is still a good product, but it's just about ready for an overhaul. Version 5.0 has made its debut on the Macintosh, so look for a new PC-based Illustrator before too long. This is one package that is due to be around for a long time.

Deneba Software

Canvas for Windows, Version 3.5

BY LUISA SIMONE

By providing enough power for most illustration tasks at a reasonable price, Deneba Software's Canvas for Windows, Version 3.5, may have hit upon a recipe for success. The two basic ingredients in this \$399 drawing program are robust drawing tools and intelligent technical illustration functions. The PC Magazine Labs test suite exercised both types of drawings by including an artistic illustration—in the form of an electric guitar—and a mechanical diagram of an electric guitar's single-coil pickup.

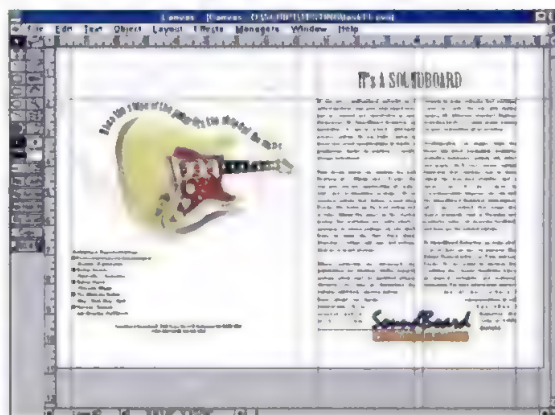
The guitar began as a simple outline created with Canvas's basic drawing tools, which include lines, rectangles, and Bezier curves. By embellishing the guitar, we were able to take advantage of the program's more advanced features. For example, we drew all the strings simultaneously and equidistantly using the Parallel Line tool. Canvas supplies an entire palette of object-level drawing tools, so creating cubes, concentric circles, or multisided polygons is as easy as clicking on a tool and dragging the mouse.

We were particularly impressed with the synergy between Canvas's drawing tools and the built-in painting functions. Unlike most illustration programs that can only import bitmapped images, Canvas lets you paint full-color bitmaps within your drawing. The painting tools are rudimentary, but they enabled us to create the marbled surface of the pickguard on the guitar. In the same way, the special effects tools, which include extrusion and perspective, let us quickly create the knobs and make parts of the

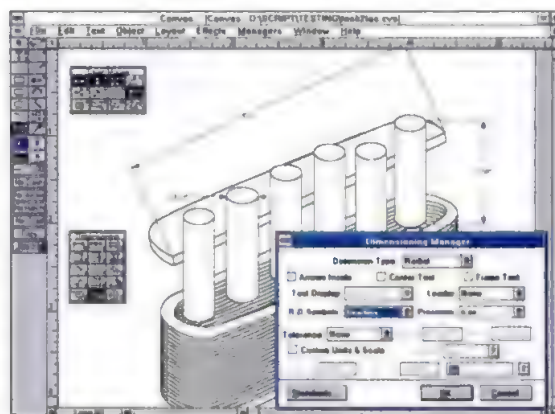
guitar recede into the distance.

The guitar illustration highlights Canvas's artistic effects, but it is the black-and-white drawing of a single-coil pickup that showcases the program's technical drawing functions. Canvas's Smart Mouse, dimension lines, smart connectors, and macro objects prove that intelligence is ultimately more powerful than brute force. For example, instead of giving you a few arbitrary constraints, the Smart Mouse lets you configure your own constraint options and use them in combination. Therefore, you can draw a line that simultaneously bisects an object's side while maintaining an angle of 33 degrees.

Other signs of intelligence include



The simple text layout shown in Canvas had to be created by manually specifying a dingbat font for the first character and then inserting tabs.



Among Canvas's technical drawing tools is the Smart Mouse. That window is shown here with four different constraints active simultaneously.

macro objects that function like clones and connector lines that are dynamically redrawn when you move the objects to which they are attached. Arch-



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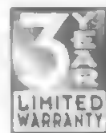
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In Touch with Tomorrow
TOSHIBA

▪ Efficient PostScript Printing

by Lori Grunin

Thanks to modern technology, you wear more hats than you used to. You're no longer just an illustrator—you're also a typographer, layout artist, and prepress operator. And if you want to get output from a PostScript device quickly and consistently, you're a bit of a programmer as well. While you don't have to write any PostScript code, understanding how the language works and where its limitations lie can help you greatly improve your printer's performance and diagnose printing problems.

You won't be able to track down the errors generated by an illustration unless you first download the PostScript Error Handler, a PostScript program that translates and prints error information. Under Windows, you download the handler by first selecting your printer in the Control Panel. Then, check the Print PostScript Error Information box under Setup/Options/Advanced. With an error handler loaded, the device generally prints up to the point at which the error occurs, making it easy to diagnose the problem object.

THE NEXT LEVEL

Like any programming language, PostScript allocates memory to hold commands, data, transformations, and other processing information. Most user-solvable printing problems stem from insufficient memory in the printer. Knowing what types of operations require memory and how to circumvent them can be invaluable. The memory errors generated most often are *limitchecks*. If you have a PostScript Level 1 printer (check your printer documentation if you are not sure whether you have level 1 or 2), chances are you experience these more than you need. Why? Because Level 1 can only handle a set maximum of information, such as

1,500 points per path. Level 2 interpreters, on the other hand, dynamically reallocate virtual memory across operations, alleviating many of these memory problems.

If a new printer isn't in your budget, some compromises will allow you to create efficient illustrations that

actually print. All of these workarounds function by replacing a memory-intensive operation with one that is less demanding.

Use blends, not gradients. PostScript has operators that fill simple paths with solid col-

ors; these fills take no memory and require no calculation. Gradient fills, on the other hand, require that the path reside in memory while the fill is calculated and clipped to the path.

Unlike gradients, which are recalculated at print time, blends need to be rendered for the eventual output device. Adobe Illustrator is the only application that recommends the optimal number of steps in a blend for the selected device. To calculate this yourself, you first figure out the change in color of the largest percentage. For example, if the start color is 10, 18, 20, and 15 (CMYK percentages) and the end color is 50, 50, 50, 50, the largest jump is 40 percent. Multiply that number by (printer dpi/printer lpi)². Thus, on a 300-dpi printer with a 50-line-per-inch screen, the optimal number of steps would be 15.

Combine, don't group. Generally, the fewer objects you have, the less memory and calculation will be required. You can combine all

objects that have the same attributes—for instance, all two-point green lines—to create a single path for the interpreter to calculate and store.

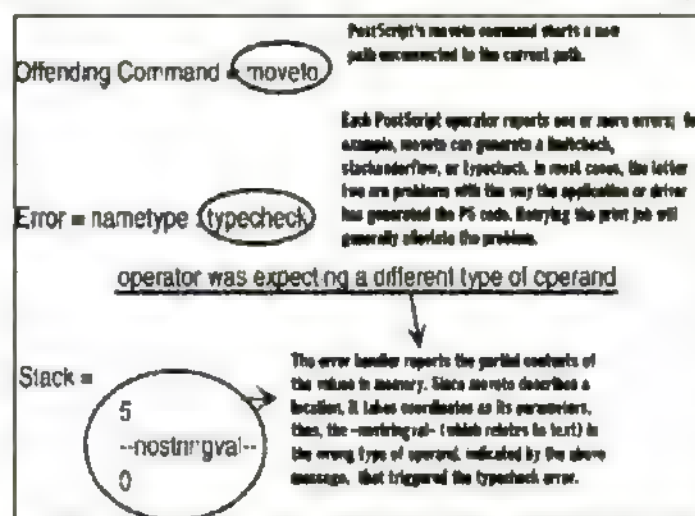
Create multiple filled objects. Imagine filling four non-touching circles with a basket-weave bitmap versus combining the circles and

clipping a large basket-weave bitmap to the new path. Visually the results are identical, but in practice it takes less memory and fewer calculations for the PostScript interpreter to clip four simple paths to smaller bitmaps rather than clipping one

extremely complex path to a larger bitmap.

Flatten curves. PostScript defines curves with the *curveto* operator and lines via the *lineto* operator. Each *curveto* takes three sets of coordinates, which get plugged into a cubic Bezier equation to generate algorithmically the path taken from the current point. *Lineto*, on the other hand, takes only the pair of coordinates that defines the end of the straight line. As a result, curves are more memory- and calculation-intensive than lines.

Use fewer points for complex paths. As previously mentioned, each node used by a *curveto* requires a Bezier calculation; the fewer calculations the interpreter needs to perform, the faster your illustration will print. If your path exceeds 1,500 points, it won't print at all on a Level 1 printer. If you can't reduce the number of points in the path, then try breaking the object into separate, smaller objects. □



If you've never seen a PostScript Error Handler message, you might not recognize this very typical error report.

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itectural and mechanical artists will be thrilled with the dimensioning functions: With 15 types of dimension lines, you can measure everything from the radius of a circle to the length of an oblique line. And one of the hardest things to do in a technical drawing—working with scaled objects—is easy in Canvas because you can set up scaling factors for the ruler or for each dimension line.

COMPLEX PROBLEMS

As your designs become more complex, you'll discover Canvas's limitations. The program's most notable shortcoming is its inability to edit special effects dynamically. If you extrude an object and later want to modify the extrusion, for example, you must start from scratch because Canvas does not maintain the extrusion as a live,

SUITABILITY TO TASK

Canvas for Windows

	POWER	EASE
Artistic illustration	Good	Good
Technical illustration	Excellent	Excellent
Color publishing	Good	Good

editable object. Likewise, text that is wrapped around—or even inside—an object won't automatically reflow when the layout changes.

The biggest source of frustration during testing was trying to wrap text along a curve *and* fill it with a gradient. Here's the conundrum: You can't fill text with a gradient unless you first convert it to curves, and you can't align text to a path once it's been converted. The solution, which involves aligning text to a path and then converting it to Beziers so you can fill it with a gradient, means that you can't go back and check the spelling or fine-tune the effect.

Often, the best solution was to modify our design. The layout of the sample advertisement, for example, is deliberately simplified in response to Canvas's limited text-formatting options. Although Canvas does support kerning, it lacks a number of other controls, including a discrete word-spacing option, automatic bullets, paragraph indents, automatic hyphenation, and interparagraph spacing. Furthermore, Canvas does not allow you to import text from other

SUMMARY OF FEATURES

CONTINUES

Illustration Software

Products listed in alphabetical order

■ = YES □ = NO

List price

General Features

Minimum memory required

Minimum disk space required

Fixed/variable zoom

Revert to last saved version

OLE support

Support pressure-sensitive tablets

Workspace:

Multiple open windows

Lock and hide objects/layers

Maximum number of layers

Color-mixing models supported

Illustration Tools

Drawing primitives:

Arcs

Circles

Center and diameter

Concentric/3-point

Ellipses

Axis and eccentricity

Center and two axes

Polylines/Polygons

Gradient fills

Intelligent connecting lines

Measurement systems:

Inches/Feet and inches

Metric system

Points/Picas

Close curved paths automatically

Alignment Tools

Align to baseline/to page

Object snaps:

Baseline/Center

Grid/Ruler

Intersection/Perpendicular

Midpoint/Endpoint

Nearest point

Quadrant/Tangent

Object-Manipulation Tools

Break and combine objects

Clip bitmap to object

Copy or reuse object attributes

Special effects:

Blend/Extrude

Perspective/Warp

Text Handling

Supports Adobe Type 1 fonts

Supports TrueType fonts

Point sizes supported

Align text on baseline

Fit text to path

Wrap text around objects

Adobe
Illustrator
for Windows,
Version 4.01

\$695

4MB

12MB

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None

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Unlimited
CMYK, HSB,
HSL, RGB

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Canvas
for Windows,
Version 3.5

\$399

2MB

6MB

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OLE 2.0
(client and server)

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Unlimited
CMY, CMYK,
HSL, RGB

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(server)

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Unlimited
CYMK, HSB, RGB

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PC MAGAZINE
EDITORS' CHOICE

Micrografx
Designer,
Version 4.0

\$695

8MB

10MB

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OLE 1.0
(client and server)

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32,767
CMYK, HSL,
RGB

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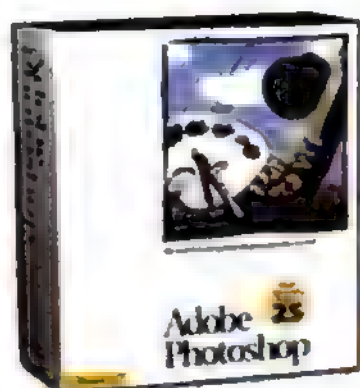
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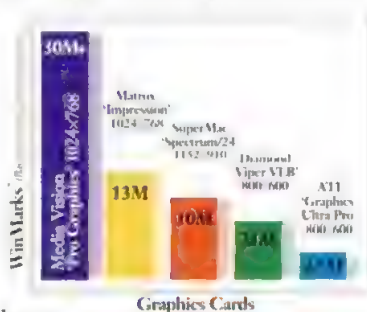
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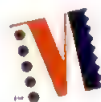
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this article. In fact, an upgrade (Version 3.5.1) should be available to registered users by then, as well.

PRINTING PROWESS

The final PC Labs test involved printing our images to a variety of Adobe PostScript devices as well as generating four-color separations. If you have created your artwork using the CYMK or Pantone color models, Canvas should have no trouble producing separations because it passes your values through to the output device. Trapping controls, which allow for both choking and spreading, are ideal for spot color printing methods.

The very complex image of the guitar printed to a color PostScript device (complete with lots of memory and PostScript Level 2) without a problem. Indeed, even without any calibration routines, Canvas did a fine job of matching screen-to-printer output.

Deneba has had great success on the Apple Macintosh by staking out the no-man's-land of the graphics market—the territory that lies somewhere between novice and expert users. It's a strategy that requires the right ratio of price to performance. Though Canvas is by no means the most powerful illustration package in this roundup, this capable \$399 drawing program can stand its ground—the middle-ground, that is.

Corel Corp.

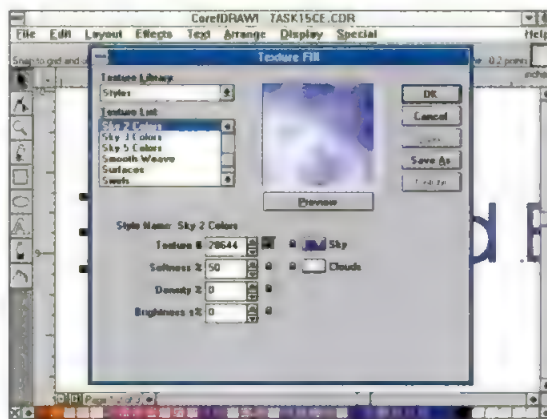
CorelDRAW, Version 4.0

BY CAROL ELLISON

Over the years, Corel Corp. has whipped its popular illustration program CorelDRAW into shape to be a heavyweight contender in the graphics market. The \$595 package, which bundles separate applications for drawing, charting, tracing, and animation—to name only a few—received the Editors' Choice award in our last look at illustration packages (for more information, see "Professional Illustration: In Pursuit of Truth and Beauty," March 30, 1993). As Corel has added functionality to Version 4.0, however, the once simple interface belies a depth of features. The reams of functionality do make for some performance problems, however.

A robust professional drawing pro-

gram constitutes the backbone of CorelDRAW. Roll-up menus for the various features, including PowerLines, layers, fills, and special effects, place options on-screen that you'd normally have to access via a dialog box. The menus, which can be



CorelDRAW 4.0 features several precomposed texture fills for applying to text as well as to objects. These bitmap fills are completely editable.

tucked under the name ribbon when not in use, offer easy access to frequently used features. Among these features are numerous pens, node-editing tools, and color options—all of which made short work of our guitar illustration.

The program features 24 different PowerLines, Corel's implementation of a calligraphic pen, along with options for creating your own line types. Whereas in most packages calligraphic lines are turned into objects, CorelDRAW maintains them as rasterized lines. CorelDRAW implements the pens beautifully, capturing true calligraphic strokes and allowing you to achieve much the same effect as you would get utilizing a pressure-sensitive tablet. If you are fortunate enough to have one of those devices, CorelDRAW will support it as well.

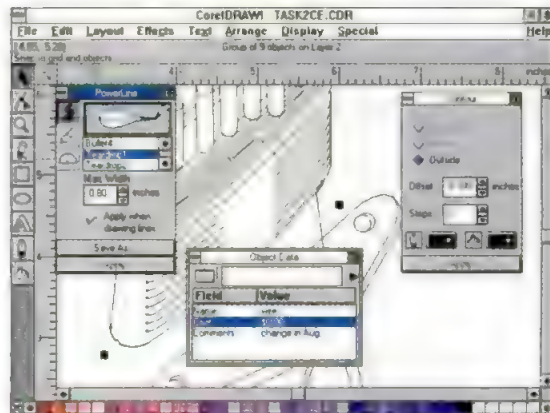
The package gives you precise control over Bezier curves via three types of control points—smooth, symmetrical, and cusp, but it's not as simple to control spline curves as it is in Designer. CorelDRAW also offers CMYK, HSB, and RGB color models and Pantone and Trumatch color matching systems. You can mix and save custom colors and com-

bine different types on a single palette (the program will even add colors from imported files to your working palette). Internally, CorelDRAW handles all colors as RGB, which can be transparently converted to CMYK for making separations. You also have the ability to edit in CMYK mode.

PUBLISHING POWER

CorelDRAW is no slouch when it comes to desktop publishing, either. Version 4.0 offers 15 editable document templates that allow novices to create professional-looking layouts simply by revising the dummy text and graphics. Fortunately, these features do not come at the expense of professional desktop-publishing tools.

Preset layout options for one- and two-page spreads on various paper sizes are offered in the Page Setup menu. We completed our test layout, for example, using the two-page booklet option on tabloid-size paper. However, there is no option for double-truck spreads that span separate facing pages; these must be set up manually, a tricky task made easier by the pro-



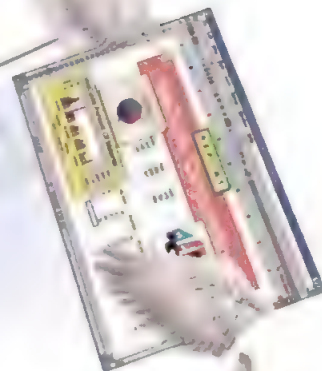
Roll-up menus expand the number of tool options displayed in CorelDRAW, such as the ability to apply PowerLines for calligraphic and other special pen effects.

gram's many snap-to and alignment options. To compensate, you can work in a preview mode of facing pages, place snap-to guidelines at the margins, and use the node edit tool to break objects, drag them across the gutter, and realign. However, this isn't the most efficient process.

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You enter a number in an options box. CorelDRAW automatically flows the text and applies hyphenation. Fitting text around or inside objects is as easy as enclosing it in an editable envelope and using the node-edit shape tool to redraw the envelope to fit the space. Text frames can be linked, and if you need to check spelling or change a word, you can run CorelDRAW's built-in spell-checker or thesaurus. But because Corel insists on allowing you to perform kerning and leading interactively, it imposes a lot of overhead on paragraph text, making the rewrap process a painfully slow one.

CorelDRAW imported our lengthy text block competently but slowly. It also admirably handled our EPS logo import, and with the auto trace of the musical notation, imported the vector files as accurately as if they had been created in CorelDRAW's native format. Speed has never been one of CorelDRAW's strengths, and text import drastically slowed screen redraws.

Creating the headline in our layout was a breeze, thanks to CorelDRAW's ample array of effects options. All of the shaping, fill, and special effects tools for objects can be used on text. These include the ability to rotate and skew, blend shapes and colors, apply perspective and 3-D effects, create shadows, and highlight. Kerning and alignment can be done either interactively or via a dialog box regardless of what effects are applied.

TECHNICALLY SPEAKING

Technical illustrators won't be trading in AutoCAD for CorelDRAW. Pen options for technical illustrators include vertical, horizontal, angled, and dimension lines that can be set to scale numerically to printers' measurements. These automatically calculate the scale and offer options for where to place values, either at the center or ends of the line. Once you draw a line, however, the values must be changed manually because there is no dialog box to enter coordinates for line placement. However, CorelDRAW does offer snap-to features, and the ability to constrain angles

SUITABILITY TO TASK		
CorelDRAW		
	POWER	EASE
Artistic illustration	Excellent	Excellent
Technical illustration	Good	Good
Color publishing	Excellent	Excellent

and interactively skew and rotate objects as the program displays coordinates on-screen. An array copy would have been useful in drawing the wire coil in our rendering, though you can use the Contour feature as a workaround. This is more of a mapping tool than a rendering tool, though, so it's not the most efficient method.

Output, however, is quite commendable. The quality of our test printouts was excellent and the program offers an abundance of color-correction and prepress tools for taking your work to color separations. Users complained loudly about bugs in the color-separation and prepress features when Version 4.0 shipped last year, but Corel's subsequent upgrade, Revision B (currently shipping with Version 4.0), appears to have fixed most of the problems. CorelDRAW also excels at 3-D effects such as extrusions, and it can easily create a 3-D background. Special fill effects, such as its fractal fills, are unmatched by other packages. Over 100 of these bitmap texture fills are included. All are editable, so you can create an infinite number of patterns.

All in all, CorelDRAW still stands at the top of the heap of professional illustration packages. Its technical illustration tools can't compete with illustration

programs designed for the task, but Corel offers its robust drawing program with a variety of other graphics tools designed to make short work of most graphics needs.

Micrografx Inc.

Micrografx Designer, Version 4.0

BY LORI GRUNIN

Designer, Version 4.0 (\$695), is like that Victorian house you've put about six months of work into: structurally sound and much better looking than before, but you can't yet live in it comfortably. The work Micrografx has put into this long-awaited renovation clearly shows. Most notably, the company has overhauled the interface to make it more consistent with its other products. Designer does have its share of flaws, such as some disturbing bugs and functions that don't perform properly.

With the new interface, some of the useful features that were relatively buried in the previous version—such as symbol property assignments for creating parts lists—are now on the surface. Now you can assign multiple properties to a symbol. Other improvements include contextual right-click mouse menus, a context-sensitive ribbon bar, fly-out menus, and a more sophisticated customizable toolbox. Furthermore, Designer no longer uses the virtual page arrangement that nonprofessionals found so confusing (although a single page can be as large as 1,000 meters square). Multiple pages are now handled similarly to slides in a presentation graphics program, and there's even a thumbnail sorter view. Designer also supports multiple open documents. These and other changes pit Designer against CorelDRAW in terms of ease of use.

Designer's text handling is also vastly improved: The package now supports automatic text-on-a-path, flowing text around or within objects, and DTP-like block text operations. To create the three-column layout in our test illustration, for example, we simply imported our text into a block sized to the width of one column; clicking on the overflow indicator automatically created and filled

**FACT FILE**

**CorelDRAW, Version 4.0**

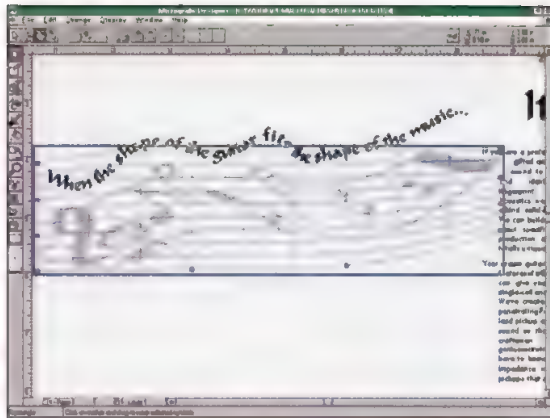
Corel Corp., 1600 Carling Ave., Ottawa,
Ontario, Canada, K1Z 8R7; 800-836-3729;
fax, 613-761-9176

List price: \$595 (U.S.), \$695 (Canada)

Requires: 386-based PC or better (486 or better recommended), 8MB RAM, 12MB hard disk space (35MB recommended for full installation), VGA or better display, Microsoft Windows 3.1, mouse (pressure-sensitive tablet recommended)

In short: With its bundled applications for drawing, tracing, animation, and image editing, CorelDRAW provides a dynamite graphics suite for both professional and novice illustrators. It offers a multitude of useful tools for creative illustration, but not everything a technical illustrator might desire.

 ON READER SERVICE CARD



Warping an object in Designer is as easy as dragging nodes on the warp grid. The package allows you to adjust the density of the envelope for greater control over the warp.

another column with the proper dimensions, and so on. If you delete some of the blocks from the flow, the program sensibly doesn't delete the text. Instead, it pours it back into the previous container.

TWO STEPS FORWARD

Of course, there are also significant improvements in Designer's illustration tools and color handling. Designer now supports 3-D objects that exist in a 3-D space (as opposed to extruded objects that can only be manipulated in two dimensions). You create a 3-D object either with one of the predefined symbol

SUITABILITY TO TASK

Micrografx Designer

	POWER	EASE
Artistic illustration	Good	Good
Technical illustration	Excellent	Excellent
Color publishing	Excellent	Excellent

tools, such as sphere or cube, by extruding a 2-D object or performing a 3-D sweep.

The 3-D sweep came in handy, for instance, when we needed to create a concave object, a procedure that could only be simulated in other packages and would take far more work to create. Applying some of the shading effects on the guitar body, screws, and other objects in our test image was much easier when we adjusted the light source placement and color than it would have been if we had played with gradient fill settings or blends.

You can also rotate an object around

the x-, y-, or z-axis, change the perspective, and apply some basic lighting effects. If you don't like your extrusion, you can go back and change its direction or perspective; doing so, however, resets any rotation you may have applied.

In addition to all of these enhancements, Micrografx has also drastically modified the palette management and improved its already powerful array-creation capability with the Transform dialog, which lets you preview and perform multiple transforms, as well as apply groups of transforms to other

objects. Designer also features a wider selection of typographical controls, including manual pair kerning, vertical justification, and forced horizontal justification.

Straight output to color PostScript-, monochrome PostScript-, and LaserJet III-compatible printers looked very good, but Designer doesn't support PPD (PostScript Printer Definition) or WPD (Windows Printer Definition) files. For color separation, Designer includes SmartSep, a generally well-designed and easy-to-use color-separation utility that gives you control over all important parameters, including traps, GCR/UCR, ink mixture, and dot gain. Unfortunately, SmartSep did not recognize our Agfa Selectset 5000 driver (with which Designer had no problem), so we went to a Linotronic 300 to generate the separations.

ONE STEP BACK

While all these enhancements are welcome—and there are

tons more we haven't mentioned—Designer 4.0 is not without its share of problems. The initial shipping version has some serious bugs, including crashes when working with text on a path and random corruption of illustrations. As we went to press, Micrografx planned to release a slipstream fix for these flaws in November 1993. An early version of this patch that was available during our test period successfully cleared up the file-corruption problem. The fix is also supposed to address performance complaints that Micrografx has received from users operating 386-based systems. On a Gateway 2000 66-MHz 486 using the local-bus ATI Graphics Ultra Pro, performance was tolerable, but not particularly zippy.

Other difficulties, however, probably won't be resolved quite so quickly. Some of the new features, for instance, just don't work properly. Automatic drop caps drop from below the baseline of the first line instead of from the mean line, and the indents are incorrectly calculated. It's also possible to select objects on hidden layers, a problem that caused us to

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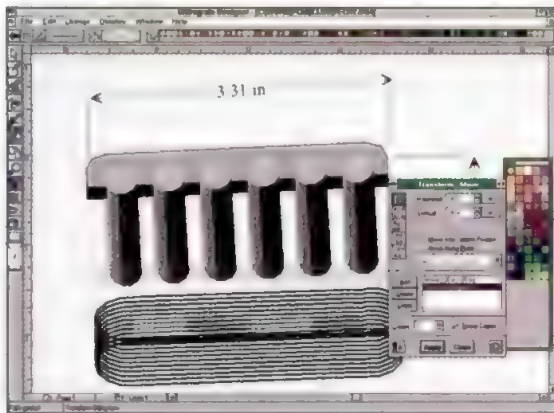
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Designer's new Transform dialog lets you preview and perform multiple transformations, as well as apply groups of transformations to other objects.

move the guitar body without realizing it. Similarly, when drawing or modifying objects numerically, we randomly received inexplicable results, such as the program resetting the object's location to 0,0 or simply ignoring our values and making up its own.

Other features don't seem to be particularly well thought out. For example, you

can't add an existing color to a palette; you have to remix it from within the Add color dialog. And when you pull up the Add color dialog, it always reverts to yellow, rather than the currently selected color.

Though Designer's 3-D capabilities are a welcome enhancement, working in this mode can be particularly frustrating. There aren't any tools for aligning objects along planes (Designer doesn't even give you an isometric grid). You can't perform 3-D operations on multiple objects, which complicates making sure all the objects have

the same rotation or perspective. Also, each object has to be transformed separately.

Version 4.0 of Micrografx Designer is a significant improvement over the previous version. Assuming that Micrografx has shipped its promised fix for the most serious bugs by the time you read this, you will be able to work around some of the

EDITOR'S CHOICE

FACT FILE

Micrografx Designer, Version 4.0

Micrografx Inc., 1303 Arapaho,
Richardson, TX 75081; 800-733-3729;
fax, 214-994-6475

List price: \$695

Requires: 386-based PC or better (486 or better recommended), 4MB RAM, 10MB hard disk space, VGA or better display (SVGA recommended), Microsoft Windows 3.x, mouse (pressure-sensitive tablet recommended)

In short: With a new interface and improved illustration tools, Version 4.0 of Micrografx Designer provides stiff competition for CorelDRAW for the ease-of-use crown. If not for a few bugs and the erratic nature of some of its functions, Designer would likely be recognized as the premier illustration package available

455 JN READER SERVICE CARD

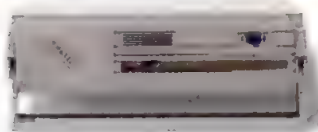
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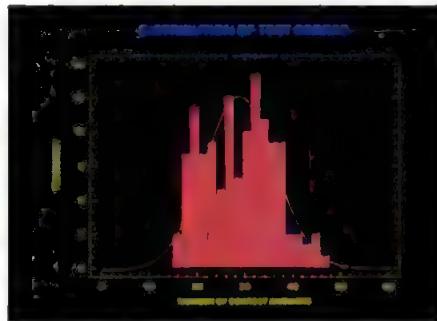
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SMALL-BUSINESS ACCOUNTING

Windows of Opportunity



Small-business owners, rejoice! New Windows packages bring true ease to accounting.

by Thomas White and Kathy Yakal

As other software applications grow more complex, accounting software for small businesses—believe it or not—is going in the other direction. Thanks in large measure to a new wave of easy-to-use Windows-based offerings, accounting on the PC is actually getting simpler.

The downscaling of the economy over the last few years has produced a rapid growth in new entrepreneurial businesses, many of them very lean—and very small. Individuals starting their own companies don't have time to learn complex accounting programs and, more often than not, don't need them. What they do need is simple software that automates tasks like bill paying and invoicing and offers quick, clear financial feedback.

Accounting-software vendors, seeing

IN THIS REVIEW

<i>BestBooks</i>	200
<i>CashBIZ</i>	202
<i>CA-Simply Accounting for Windows</i>	202
<i>Do-It-Yourself Accounting</i>	203
<i>Microsoft Profit</i>	206
<i>M.Y.O.B.</i>	217
<i>Peachtree Accounting for Windows</i>	223
<i>QuickBooks for Windows</i>	227
<i>Service Industry Accounting</i>	230

Suitability to Task:**Small-Business Accounting**

If you own or work for a small business, the most appealing accounting packages let you enter information and extract pertinent details quickly and easily. But accounting complexity varies with each business. The smallest and simplest companies will value an accounting package's ease of use over its power. Companies with more demanding accounting needs will require more power and data security.

We rated these nine packages by setting up the accounting books of a hypothetical small business. With the above factors in mind, we divided the duties into four broad tasks: general accounting, managing cash, managing inventory, and managing information. We evaluated each package's functionality (power) and ease of use (ease).

General accounting We evaluated the resources an accounting package provides in setting up your accounts and keeping the accounting process running smoothly. We reviewed the flexibility of the chart of accounts and the ability to define detail and summary accounts. We also noted how easily a package lets

a window of opportunity, have at long last begun to give small-business customers what they need. Emphasizing usability over absolute compliance with GAAP (Generally Accepted Accounting Principles), they've opened up their markets to those previously intimidated by the methodology and terminology of traditional accounting packages. The environment chosen for most of these efforts is Windows.

For this roundup, we looked at the nine available Windows-based small-business accounting products with retail prices of \$300 or less. Unavailable in time for this roundup (but most likely available by the time you read this) were DacEasy Accounting for Windows, Microrim's In The Black, and Zebra Express. Currently available, but rendered ineligible for this roundup by its \$495 price tag, is RealWorld Spectrum, representing high-end accounting developer RealWorld Corp.'s first foray into the world of small-business accounting.

SUITABILITY TO TASK		
Product Name	POWER	EASE
General accounting	Poor	Excellent
Managing cash	Fair	Good
Managing inventory	Good	Fair
Managing information	Excellent	Poor
Managing information	N/A	N/A

N/A—Not applicable. The product does not perform this task.

you modify one or more accounts, and we evaluated the ability to report budget amounts so that the user can gauge a company's performance against projections.

Additionally, we looked at the ability to keep a company's books on a cash or an accrual basis, the level of past detail a package will maintain on a given company, support for recurring and automatic reversing entries, the ability to track items from the General Ledger module back to the original transaction, and program security. We considered the quality of technical support, availability of additional modules to expand the package, and support for multiple departments and companies. Finally, we examined a package's level of integration with other applications. Integration features include import/export filters and support for Dynamic Data Exchange (DDE) and Object Linking and Embedding (OLE).

WHY WINDOWS?

Windows provides a particularly suitable environment for small-business accounting, which by its very nature tends to be a fragmented, not a linear, process. In one day, you might write a few checks for bills, invoice a customer or two, take a couple of phone calls from customers wanting to know if you've received a check, and run a report of your stock to see if you need to reorder anything. Since Windows programming is event-driven rather than mode-driven (that is, each task is an independent event, so you don't have to move forward and backward through complex menu structures), it simply lends itself better to this kind of work. You can get in and out of processes freely, interrupting one task to do another, ad infinitum.

Suppose, for example, you're issuing

Managing cash We looked at an accounting package's capacity to track revenues and handle the inflow and outflow of money. We looked at the functions of the Accounts Payable module, including vendor setup, invoice entry, check processing, bank reconciliation, and reporting. We also looked at the functions of the Accounts Receivable module, including customer maintenance, invoicing, cash receipts, sales commissions and analysis, and reporting.

Managing inventory We evaluated an accounting package's ability to process purchase orders and handle order entry. We looked at the package's ability to generate quotes and proposals, manage multiple warehouses, handle inventory posting and pricing, and gather accounting data at the point of sale.

Managing information We looked at an accounting package's ability to provide useful data analysis. We evaluated the quality of predefined reports designed to provide key financial statistics about a business. We also looked at each accounting program's ability to design and customize reports, as well as its ability to drill down within reports to greater and greater levels of detail. Additionally, we looked at contact- and information-management features, such as phonebooks, to-do lists, and contact-history logs.

customer invoices when the UPS driver shows up with a package arriving COD. He needs to get his check immediately and be on his way. In a Windows program, it's no big deal to jump straight to your payment module, cut the check, and return to your invoicing. This represents a big savings in time and effort compared with handling the same situation in a more traditional (that is, DOS-based) accounting program, where, typically, you'd have to close your customer invoice module, move to the Accounts Payable module, log in the vendor invoice, schedule the payment, cut the check, close the A/P module, and return to customer invoicing to carry on your work.

Does this mean that there's no place in the world for DOS-based small-business

Our Contributors: STEVE GILLILAND and KATHY YAKAL are journalists who have covered the PC industry since 1983. THOMAS WHITE is a partner with Systems Advisory Services, a consulting firm. TED STEVENSON was the associate editor in charge of this story, and BEN Z. GOTTESMAN was the project leader.



EDITORS' CHOICE

accounting products? Not at all. DOS-based packages run faster than Windows applications and, at least at this stage, generally offer much more robust feature sets. But they are perhaps better suited to the needs of larger small businesses, where bookkeeping and accounting are handled by dedicated full-time staff—as opposed to an owner/manager/CFO, or that person's spouse or second cousin. For news on three leading low-cost DOS packages, see the sidebar "DOS Accounting Revisited."

WINDOWS SPECTRUM

Though these Windows products are aimed at a common target—smaller businesses and accounting nonprofessionals—they nonetheless cover a spectrum of niches. Newer products such as M-USA Business Systems' CashBIZ and Intuit's QuickBooks for Windows offer fewer accounting functions, and are thus able to provide smaller, more manageable frameworks. These products also tend to offer simplified procedures—most notably, simple deletion of corrected entries instead of the time-honored practice of reversing entries. This makes them appropriate for the smallest of organizations and businesses.

Products with longer histories, such as CA-Simply Accounting for Windows and M.Y.O.B., adhere more closely to traditional accounting procedures but have simplified interfaces and offer more help for novices. Microsoft Corp.'s new Microsoft Profit offers both usability and GAAP-compliant features.

THE RIGHT STUFF

Low-cost Windows accounting products typically include a number of up-to-date concepts and features that ease accounting work. These features are in some DOS products, but they work better in a graphical, event-driven environment. For example, Windows packages—far more than their DOS counterparts—use familiar on-screen forms. Checks look like paper checks, registers like paper registers, invoices like paper invoices. This flattens the learning curve substantially, since novices already know how to work with them.

Furthermore, these programs make

- **Microsoft Profit**
- **Peachtree Accounting for Windows**
- **QuickBooks for Windows**

When we reviewed low-cost accounting software in May 1992, we predicted that Windows would have a big impact on the category's future development. M.Y.O.B., our Editors' Choice at that time and one of the first built-from-scratch graphical accounting applications,

made good use of the event-driven nature of Windows programming to introduce some breakthrough features, most notably drill-down capabilities. M.Y.O.B. remains a fine package, for which we give it honorable mention, but its current version (3.0) has been surpassed by new blood. Version 4.0 should be available in early 1994.

Eclipsing the "older" generation are our three Editors' Choices: Microsoft Profit, Version 1.0; Peachtree Accounting for Windows, Release 2.0; and QuickBooks for Windows, Version 1.0. All exhibit innovative thinking, easy operation, and a dedication to making accounting processes transparent and financial information accessible to nonprofessional accountants.

Profit is crafted around a forms metaphor. When you need to enter a transaction, the program provides the appropriate form—be it a check, invoice, or deposit slip—to do what needs to be done. Entries are made to the appropriate ledgers and journals in the background; users don't normally need to get anywhere near debits and credits.

The program's Profit Signs component—comprising a series of management summary screens that provide at-a-glance, real-time information about many aspects of a business's finances—wins this year's award for most innovative feature. Summary report numbers on such topics as cash flow and sales are supplemented by graphs that convey essential information with the kind of impact that's hard to achieve with more

traditional reports. The main caveats with Profit are its decidedly slow speed and a few rough edges.

Peachtree, though less dramatically innovative than Profit, is still beautifully thought out on its own terms and makes no compromises in power, ease of learning, or ease of use. The SmartGuides feature offers topical on-screen help, and the flowchart-style navigation system (building on the one pioneered by M.Y.O.B.) lets users see how different tasks, processes, and events are interconnected. Unlike Profit, Peachtree lets experienced users work quickly by bypassing some of the more sugar-coated aspects of the user interface intended to ease the way for beginners.

Peachtree's ten-digit account number, symptomatic of the program's depth, allows departmental groupings appropriate for medium-to-large small businesses. Multilevel password security, multiuser functionality right out of the box, and an extensive, customizable report module are further signs of a solid product.

QuickBooks will alarm some accountants, as it departs from standard accounting practices more than most packages do. Yet this "flaw" is also its major strength. While it doesn't provide a strict audit trail, QuickBooks offers accounting that is so easy to set up and operate that many users who would be intimidated by even a Peachtree or a Profit will use it faithfully. Operating on the theory that *some* accounting is worlds better than no accounting at all, QuickBooks fills an important void.

innovative use of graphics, helping users better understand accounting processes by providing visual readings of financial bottom lines. BestBooks, M.Y.O.B., and Peachtree Accounting for Windows all support flow charts, which clarify not only how processes are connected but also how information flows through your accounting system. The Profit Signs in Microsoft Profit feature informative, customizable graphs depicting key indicators, such as cash flow. QuickBooks also offers visual feedback in the form of more traditional graphs. Click on one of six charting selections, such as Income and Expenses, and you'll see a colorful pie chart. But there's innovation here, too: Double-click on one of the slices, and you'll see a more detailed breakdown of that category.

Drilling down—the ability to click on a line in a report, journal, or chart and see the underlying details—is superbly implemented in M.Y.O.B. and QuickBooks; with just a few mouse clicks, you can move from top-level summaries all the way down to your original transactions. In a pencil-and-paper system, or in a computerized one that lacks this ability, this kind of burrowing for detail could easily take hours.

READ MY LIST

Accounting also involves keeping numerous lists—of, say, customers, vendors, or inventory items—and using the information they comprise over and over. One way you can save a lot of time when filling out forms is to pop up a “pick list,” select a name or item from it, and let the program fill in additional stored information, such as price, shipping address, and terms of sale. To access pick lists in QuickBooks, for example, you simply click the arrow that's ready and waiting next to any field that calls for list-based information. In BestBooks, you press Tab or Enter to see a list.

Generally, Windows accounting products offer more sophisticated aids to guide you through the complexities of financial

management. Profit's Wizards, for example, walk you through processes such as company setup and end-of-period processing by asking questions and giving you lists of options so that you always know what to do next. Similarly, Peachtree's SmartGuides and QuickBooks' QCards offer concise on-screen explanations of the current action. These can be toggled on and off.

Windows accounting products may soon have another advantage over their DOS cousins. If accounting vendors follow the lead of other software vendors, DOS upgrades and support may slow down as companies concentrate their resources more on Windows development.

OFFSETTING ENTRIES

Exciting as some of these low-cost Windows accounting programs are, DOS packages still have the edge in a few areas. In general, DOS packages as a whole are substantially more full-featured. Distribution modules in Windows programs seem comparatively weak, inventory modules being the most clear-cut example. Companies with serious inventory-management needs probably won't want to take the Windows route—yet. On the other hand, having a feature-rich product isn't always an unalloyed advantage: Many smaller businesses can be overwhelmed by the number and complexity of features in its accounting package.

A potentially serious problem with all Windows applications, accounting packages included, is the frequency of system crashes—especially when running several applications simultaneously. Crash a word processor and you may have to spend a half hour reconstructing a document. Crash an accounting program—and lose data without a backup—and you're in big trouble.

Finally, of course, Windows applications require more powerful hardware than DOS applications; the added cost must be factored into the choice equation.

Windows provides a particularly suitable environment for small-business accounting, which tends to be a fragmented, not a linear process.

CHOICE POINTS

Your choice between an accounting program that adheres closely to standard accounting procedures (such as Peachtree or Service Industry Accounting) and a program that is less strict (such as QuickBooks) should depend in large part on how many people you want to have access to the accounting data. Many products have password security levels, which give unlimited access at the supervisor level, but restrict other users from hands-off activities (such as altering transactions). These security measures can help safeguard data in a multiperson accounting department. Programs with fewer built-in safeguards, such as CashBIZ and QuickBooks, are a little riskier in businesses where more than one person can edit transactions.

Most small-business proprietors should look for an accounting package that stores detail in such a way that they can easily go back and reconstruct the path of every transaction. Furthermore, if you use the services of a CPA, you may want to consult him or her before making a software decision—either to get recommendations or to see how a particular product will mesh with your accountant's data needs.

Finally, no matter what solution appeals to you now, you'll do yourself a disservice if you fail to consider the future. If you think you will need to move to a more powerful accounting system someday, do yourself a favor and plan for it today. This means that you will either have to select a more sophisticated package to begin with, or at least choose a product that has direct upward data compatibility to a more powerful package. If you don't plan for the future, you will eventually have to face the task of rebuilding your accounting system in another product.

If you're considering accounting software for the first time, your timing is great. Mature DOS products complement the rapidly growing numbers of innovative, easy-to-use Windows accounting applications that so well match the needs of small entrepreneurial businesses. Whatever you're looking for in the small-business accounting-software market, you'll probably find it. To put it simply, there's something for everyone out there right now.

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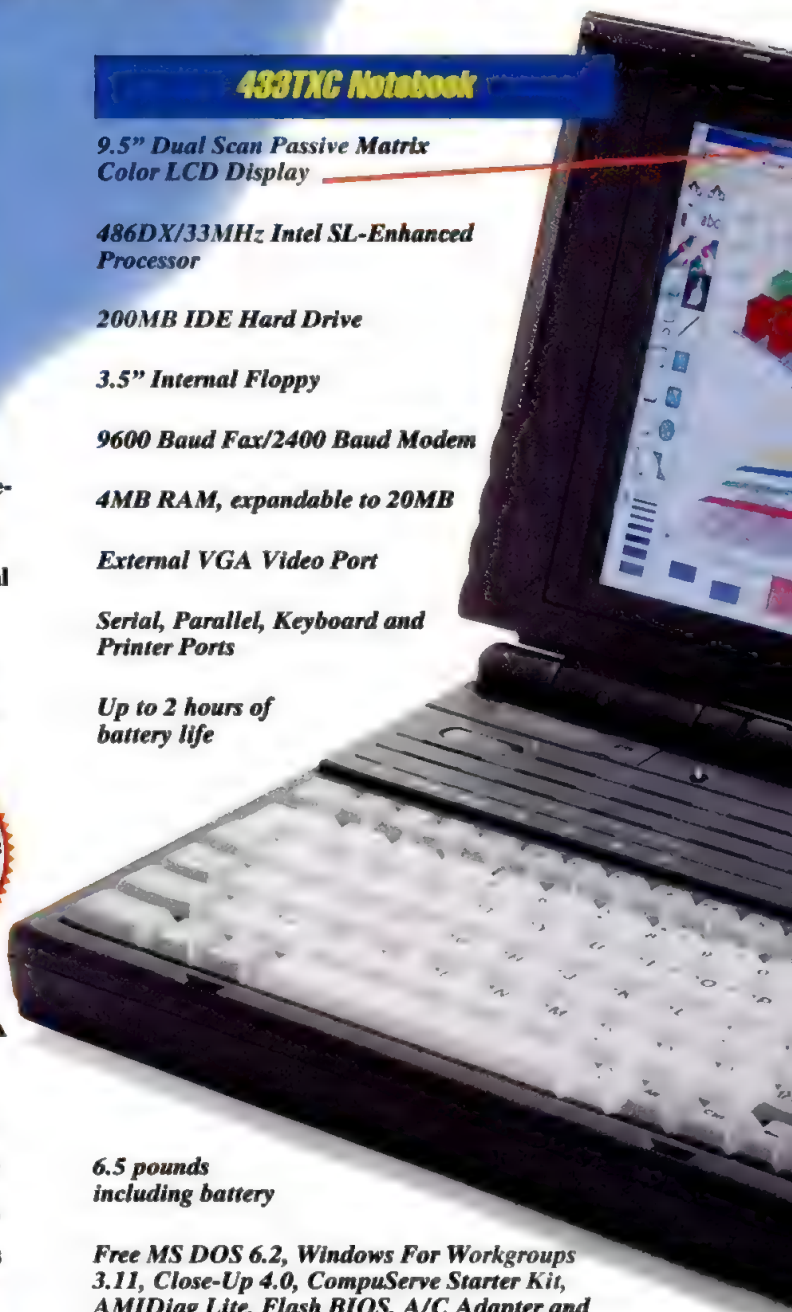
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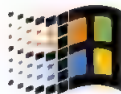
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Teleware Inc.

BestBooks

BY KATHY YAKAL

To attract small businesses that need more than a checkbook manager but less than a traditional small-business accounting package, Teleware shaved some functions from its popular M.Y.O.B. and, retaining the same interface, created BestBooks. Teleware, recently acquired by Best Programs, will be called Best!Ware as of this month. Priced at \$99.95, BestBooks, Version 1.0, requires little setup and doesn't force you to follow every standard accounting procedure to the letter. But it lacks some of the airtight controls—such as a protected audit trail—found in most DOS-based packages. Still, if you're accounting-impaired and want to ease into the daunting task of true double-entry bookkeeping, BestBooks is a good first step and may be all you'll ever need.

SPEEDY SETUP

Work in BestBooks is centered around three categories: Checkbook, Purchases and Payables, and Sales and Receivables. Additional categories include Lists (of such things as accounts, jobs, invoice items, and shipping methods), a card file, and Administration (which includes a calendar and to-do lists). To-do lists are automatically generated to track such things as recurring transactions and unpaid sales and bills.

Teleware's claim that you can be up and running with BestBooks in just a few minutes is not exaggerated. To get started, you choose from among the 31 sample charts of accounts. While the fact that you don't assign account numbers provides for a quick setup, it complicates the upgrade path to M.Y.O.B., which does require you to assign account numbers.

Next, you enter basic company information. You can customize your accounts list and enter historical data right away or as setup progresses. If you're a novice

Windows user, BestBooks' progressively cascading windows may leave you hanging at times, as action buttons disappear off-screen.

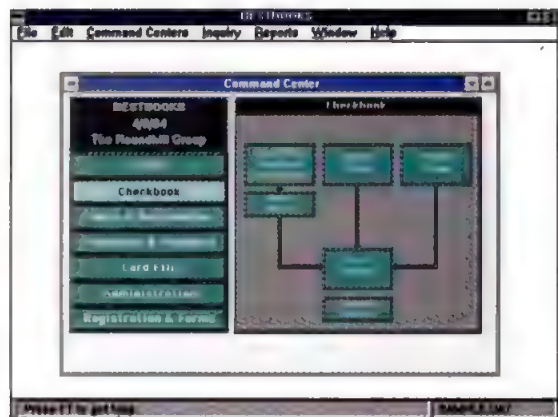
The Command Center box on the opening screen displays the program's sections. Click on one, and a flowchart pops up, outlining (in clear English) the functions available. Then click on, say, Sales and Receivables and select Invoice Sales from a group of items. When an invoice appears, type in the customer name or press Tab or Enter to see a list. Once you've selected or entered a customer name, the date, address, sales tax, and finance terms are automatically filled in, and the invoice number is automatically incremented. The package will let you save the completed invoice as a recurring invoice, mark it as pending, or simply record it. New customers can be entered on the fly at any time. Other sections work similarly, and context-sensitive help is available at most screens.

HELPFUL FACTORS

BestBooks' documentation provides a brief accounting primer and glossary of terms, but it lacks a step-by-step guide to getting started. There is a small sample data set, but no tutorial—on-line or in the manual—save a small setup section. Technical support is free for the first 60 days, though, and the company's support technicians provide quick, accurate answers.

Since BestBooks does not require that you close periods (though it does allow closing through a series of simple steps), you don't use standard error-correction procedures. The package will let you simply delete (or edit) some kinds of transactions and void checks, but if you have to change an invoice that's been recorded as an actual sale, for example, you'll have to resort to a more complicated process, which is outlined in the documentation.

BestBooks has 60 predefined reports,



All activity in BestBooks starts at the Command Center—a straightforward interface that's similar to the one found in M.Y.O.B.

and you can choose parameters to zoom in on the data you want. Options for customization aid layout design.

WEAK LINKS

In general, the program's reporting doesn't stand up to that of some other programs here. It lacks a report writer, true and consistent drill-down capabilities, charting, export links to spreadsheets (though you can export in ASCII format), and generous report parameters. And it's single-user only, though multiple password levels make it safe for more than one person to use on the same PC.

Other glitches and omissions mar this first release of BestBooks. For example, the sample letters promised in the documentation aren't there (although the mail-merge feature will let you export cards to your word processor). Sales-tax assignments default to the last sales tax assigned in invoicing. Further, there's no General Ledger module. And even though it's not graphics-intensive, BestBooks is slow—in screen redraws and especially in report generation.

Still, Teleware's idea of offering a scaled-down version of its award-winning M.Y.O.B. was sharp. The package's interface and language simplify bookkeeping for the mathematically challenged, though not as much as QuickBooks' do. If you run a small business with no extensive inventory or payroll needs, and you aren't bothered by not having all the elements of a complete double-entry accounting system, BestBooks is a good choice.

SUITABILITY TO TASK**BestBooks**

	POWER	EASE
General accounting	Good	Good
Managing cash	Good	Good
Managing inventory	Poor	Good
Managing information	Good	Excellent

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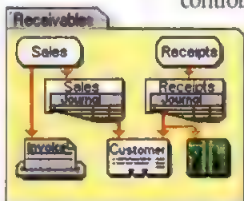
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M-USA Business Systems

CashBIZ

BY KATHY YAKAL

M-USA Business Systems shocked the accounting software world when it released its powerful DOS-based Pacioli 2000 a few years ago and sold it for only \$49.95. One of the company's latest products, CashBIZ, Version 1.0, sells for the same rock-bottom price but offers only a fraction of the functions. With a slower—albeit simpler—Windows interface, it's designed for cash-based businesses. It may, however, lack the horsepower to please most of these enterprises. Its Spartan feature set includes only check-writing, billing, and reports sections.

You can't argue with the program's simplicity, though. Setup takes just a few minutes, thanks to a Quicken-like checkbook-and-register central metaphor. You select from the two sample charts of accounts (home and business) and begin entering account details and transactions immediately, without first having to set up files of all of your customers and vendors. You can also import Quicken files directly, but there's a catch: Unless you first enter the name of every person or company from your Quicken transactions in CashBIZ's address book, your registers will import with blank payee fields. Also, CashBIZ is not network-capable and has only one level of password security.

EASY INTERFACE

Besides icons, standard pull-down menus (comprising a scant few menu options) give you quick access to program functions. To set up accounts, select Accounts from the Activities menu and enter the account name, tax code, type of account,

balance, and monthly budget. To write a check, select Checks from the Activities menu and click on a browse button to select the bank account and payee. If you type enough of the name for the program to recognize it and hit Tab, CashBIZ will fill the name in. If you type the first letter and Tab, you will get a browse box, from which you may select the name yourself. Then click on Apply to apply the check to any account. If you've memorized a regular payment, you can recall it here.

You can easily enter transactions directly in the register for anything that hasn't been entered in the Checks, Billing, or Cash Receipts screens. In the Account Register screen, you can click on buttons at the bottom of the Account Register screen to apply, memorize, or recall transactions. Highlight a line in the register and click Void to void a check. Choose Reconcile to begin reconciliation. You can also reverse a transaction here by clicking on the Reverse button with the line highlighted in the register. Since there's no

General Ledger module, you can't trace the transaction; the invoice will still show the transaction but with an amount of zero and no indication that it has been reversed. While this is far

from a fully GAAP-compliant transaction, it's an alternative to mere deletion.

The Invoice Data Entry screen is equally simple, but pretty skimpy on detail. Invoice-number, date, and due-date boxes default to the next sequential number and current date, but they can be overridden. CashBIZ doesn't have a browse button for lists of service or product items, so you'll have to enter them every time. And you can't record the name of a salesperson on the invoice. To document payment for invoices, you use the Cash Receipts screen.

Written documentation and context-sensitive on-line help are adequate enough, but some of the more sophisticated functions (such as reversing transactions) are not covered in enough depth for the novice.

CashBIZ's selection and depth of reports aren't particularly robust. There are

12 reports, including Aging, Balance Sheet, Budget, Cash Flow, and Statements, all of which will export in ASCII format. Customization is limited to data parameters and graphics layout options. No charts are available. You can, however, print mailing labels here, pulled from addresses you've entered in the program's Address Book. And you can auto-dial phone and fax numbers stored there, but CashBIZ only supports COM1 ports for auto-dial.

You may be a little irritated with the program's speed if your PC has less than today's fastest CPU. On a 486/66-based PC, a simple report generates almost instantly. On a 386/33, however, the same report takes about 35 seconds, and screen redraws dawdle for about as long. If you decide you need to upgrade to a more feature-laden program, you'll have to choose a product that imports data in Quicken format, since that's CashBIZ's only export option.

CashBIZ is marketed as a "home and cash-based business program," but it's really closer to today's personal finance products than it is to small-business accounting software. Unless you have a very small, cash-only business (and a very fast PC), you'd be wise to consider a different program—or wait for Version 2.0.

►FACT FILE

CashBIZ, Version 1.0

M-USA Business Systems, 15806 Midway Rd., Dallas, TX 75244-2195; 800-933-6872, 214-386-6100; fax, 214-404-1957.

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Computer Associates International Inc.

CA-Simply Accounting for Windows

BY STEVE GILLILAND

CA-Simply Accounting for Windows, Version 2.0 (\$89), is unique among the Windows programs reviewed: It runs under Windows and as a native Workplace Shell application under OS/2. Also, it is designed for those with at least a nodding acquaintance with double-entry accounting. CA-Simply Accounting for Windows doesn't bend over backward to avoid mention of debits or credits, so it won't alienate your accountant. It sup-

SUITABILITY TO TASK		
	CashBIZ	
	POWER	EASE
General accounting	Fair	Excellent
Managing cash	Fair	Excellent
Managing inventory	N/A	N/A
Managing information	Fair	Good

Small-Business Accounting

ports cash- or accrual-basis accounting, has multilevel password protection, is network-ready as shipped, and can readily be transported upward to Computer Associates International's midrange BPI Accounting or high-range AccPac Plus.

The package's instant posting format requires manual reversing of entries to correct errors, but it also keeps a perfect audit trail. Because it doesn't use accounting periods, you needn't worry about closing the books each month, and you can print out complete financial reports at any time. It supports only two bank accounts and offers no provision for payment terms. Despite the program's traditional accounting flavor, the novice will find it friendly territory.

GETTING STARTED

Setup is straightforward, so long as you follow the steps in the manual. To be up and running, select whichever of the six sample charts of accounts that most closely matches your business, add or delete accounts as necessary, and enter the beginning account balances. The hands-on tutorial, accounting-basics manual, and getting-started manual are complemented by a workbook of common accounting procedures.

CA-Simply Accounting for Windows' interface is pictured as six icons: Accounts Payable, Accounts Receivable, General Ledger, Inventory, Payroll, and Project (known as Job Costing in other packages). Readying these modules involves, for instance, entering customer data in the A/R section and vendor information in the A/P section. Customers and vendors can be added on the fly, but you must first switch to the main screen and open the appropriate module. Entries in one of eight journals—Adjustments, General, Payments, Payroll, Purchases, Receipts, Sales, and Transfers—are automatically and immediately posted to all other affected ledgers and journals.

The package has visual snap. Checks and invoices are written on screens that look like real checks and invoices, and

transaction entry is largely intuitive. To pay a vendor, you select the Payments journal icon and, in the blank check that pops up, enter the amount, select the vendor's name from a pop-up list (similar lists are available in all sections), and enter the vendor invoice number. The package automatically fills in appropriate fields for that vendor, credits the G/L bank account, debits the vendor's A/P ledger account, and simultaneously posts the entry

to the G/L section. You can't customize checks or invoices, so you use the same on-screen form whether you deal in goods or services.

LEDGER CAPABILITIES

Transactions may be distributed among several accounts by dollar amount. The A/R and A/P sections accept full or partial payments, using the open invoice method, though you don't get detailed information on the invoices you're paying (such as what was purchased and when). Sales-tax percentages are automatically calculated, though there is provision for only one systemwide sales tax. Similarly, aging periods and finance charges are limited to one definition for the whole system. Only credit standings are definable for each customer.

The Payroll section supports automatic and manual deduction calculations, with up to seven income and eight deduction fields, including applicable state taxes. All 50 state-tax tables are included. Payroll fails to provide for pretax deductions such as those you'll face with a pension plan or 401k. The Inventory Control section tracks 32,000 items, notes reorder times, and permits item adjustment and transfers. The Project section follows revenue and expenses for up to 32,000 jobs. You can distribute project costs by dollar amount.

CA-Simply Accounting for Windows creates some 25 reports, though none are customizable beyond letting you set parameters like date ranges and customer, vendor, and employee names. Reports include the standard double-entry Balance Sheet, Income Statement, and Trial Balance, as well as invoices, statements, and

aged detail and summary reports. There are also U.S. and Canadian tax reports, inventory quantity and reorder reports, and project summary and detail reports. You won't find graphing capabilities, but all screens redraw quickly, even on a 386/33 PC.

CA-Simply Accounting for Windows produces a full audit trail, but in doing so requires manual entries to reverse original debits and credits—necessary if you need to cancel an erroneous transaction. Also, you can't create classes of customers or vendors, there is no provision for individual customer or vendor payment terms, and there is no report writer.

Even with its faults, this is a good program, adequate for most small businesses. It's especially good if you run on a network and have a modicum of accounting knowledge. It's also well suited for businesses that may someday need to expand to Computer Associates' higher-capability accounting programs.

► FACT FILE

CA-Simply Accounting for Windows, Version 2.0

Computer Associates International Inc., One Computer Associates Plaza, Islandia, NY 11788-7000; 800-225-5224, 516-342-5224; fax, 516-342-5734.

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Central Computer Products

Do-It-Yourself Accounting

BY STEVE GILLILAND

The best thing about Do-It-Yourself Accounting, Version 3.21, is its price: free—save a \$6.95 shipping charge—to anyone who calls Central Computer Products. The offer started in September 1993, and Do-It-Yourself will eventually sell for \$69.95—the company hasn't announced when. But poorly written, poorly indexed documentation—both in the manual and on-screen—combine with program-crashing bugs to create an environment that's user-hostile and data-destructive.

Problems begin at setup. If you plan to work in the Accounts Receivable, Checkbook, or Invoicing section, you must choose the setup option that turns off automatic posting of invoices to the General Ledger section. If you don't, a payment entered in the checkbook will be double-

SUITABILITY TO TASK

CA-Simply Accounting for Windows

	POWER	EASE
General accounting	Excellent	Good
Managing cash	Fair	Good
Managing inventory	Good	Good
Managing information	Fair	Good

• DOS Accounting Revisited

by Thomas White

The Windows-DOS debate is far from over in the accounting-software arena. Before moving to the Microsoft Windows side, take a good, close look at your accounting needs. Few would debate the ease of using a Windows accounting system, but these apps don't yet match the functionality of the leading DOS products.

The sophisticated features offered by DOS packages—such as serialized inventory, full Order Entry capabilities, consolidations, LIFO and FIFO costing, and strong multiuser capabilities—should attract midsize or growing companies and may in fact exceed a small business's needs.

The DOS appeal also extends to performance issues. DOS packages work well on a wider spectrum of hardware than do Windows packages—and more reliably. Also, in Windows you really need a speedy processor and plenty of memory.

To keep you in touch with the state of low-cost DOS accounting, we revisit three classics: DacEasy Accounting, M-USA Business Systems' Pacioli 2000, and Peachtree Complete Accounting. These are proven workhorses, laden with accounting features. You won't find built-in PIMs or pretty check-writing screens here—just accounting, and plenty of it. Though all three vendors have released Windows products (DacEasy for Windows should be out by the time you read this), each has expressed strong commitments to the DOS market and continued investment in product enhancements.

DACEASY ACCOUNTING

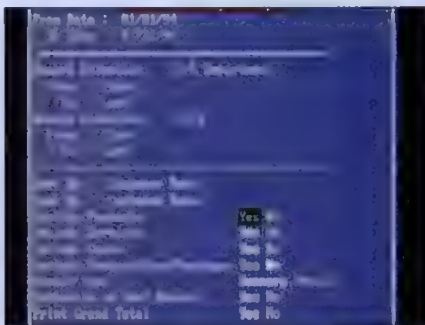
DacEasy (214-732-7500) was the first to offer a feature-rich accounting system at a rock-bottom price. Version 4.4 of DacEasy Accounting, \$149.95, continues the upward-spiraling features trend. Modules include G/L, A/P, A/R, Billing, Cash Management, Purchase Order,

Inventory, and the newcomer Fixed Assets.

DacEasy's account numbers can be up to ten digits and, through the use of account levels, you can define account roll-ups and reporting formats. G/L transaction types include both reversing and recurring entries, and transaction detail can be maintained for the entire fiscal year. DacEasy can maintain budgets by period for each account but not last-year or future-year budgets.

A Report Generator supplements DacEasy's standard reports. It is quite powerful, but a bit daunting at first. Fortunately, there are 19 sample reports to help you.

New in this version of DacEasy is the



DacEasy's Customer Analysis Report screen offers numerous selection options to filter data.

ability to create customized invoices, purchase orders, statements, and labels. Also, notes can be maintained for customers, vendors, and products. The Cash Management function handles transactions directly affecting cash, including receipts, payments, and adjustments. To round things out, DacEasy offers a well-designed bank reconciliation module. Those with high-volume bank statements will appreciate how easy it is to mark transactions as cleared and enter adjustments such as bank charges, interest earned, and corrections. A running balance is continuously displayed at the bottom of the screen.

DacEasy's native billing function

supports the sale of both products and services. While most small businesses will find this adequate, those with heavy order processing needs will want to consider the \$199.95 Order Entry module. Prominent features here include tracking serial numbers of items sold, maintaining salesperson commissions, and printing picking slips and RMAs.

You can set up multilevel tax tables to calculate appropriate sales taxes, but these cannot be associated with the customer's ship-to address; no standard sales-tax reports are provided.

DacEasy's bill-of-materials function supports businesses with simple product-assembly needs. Inventory costing methods include standard, average, and last-purchase cost. An inventory-alert report lists items below minimum quantity levels. Payroll is offered at an additional price of \$149.95.

PACIOLI 2000

When it was introduced several years ago, M-USA's Pacioli 2000 caused quite a stir by offering a relatively high level of functionality for a mere \$49. Pacioli 2000, now in Version 2.0, consists of eight modules: G/L, A/P, A/R, Billing, Inventory, Purchasing, Budgeting, and Auditing. M-USA provides its separate Payroll module free to new Pacioli 2000 buyers; for others the module costs \$25.

Experienced accounting users will quickly notice Pacioli's streamlined menu choices. With only four pull-down menus—and relatively few sub-choices—you would swear there wasn't much to this package. Once you see that Pacioli maintains its customers, vendors, and chart of accounts in one file, however, and that all invoicing and payable transactions occur on the same screen, you realize that there's more here than you originally thought.

Pacioli doesn't do much to help new users get started. Only one sample chart of accounts is provided, and the sample company doesn't include any

customers, vendors, or transactions. Furthermore, the on-line help is brief and simplistic. Fortunately, the manual goes into much greater detail, even including helpful Getting Started and Accounting Primer sections. Like DacEasy and Peachtree Complete, Pacioli includes look-up windows whenever appropriate.

The importance of numbering your chart of accounts is heightened with Pacioli because it includes your vendors and customers. The G/L maintains three years of budget and actual data and provides the flexibility to limit posting to specified periods. Version 2.0 provides for recurring and reversing transactions.

An auditing feature assists in the reconciliation of bank accounts and other account balances. You signify that a transaction has been cleared or reviewed by entering an electronic check mark. Users can't enter bank charges or other adjustments from this screen.

Pacioli's inventory module supports the sale of both products and services; multiple invoice formats are provided to support either type of sale. You can assign a default sales-tax rate to each customer, but Pacioli provides only limited sales-tax reporting. You can choose from five inventory costing methods: LIFO, FIFO, standard, average, and last. A New Prices feature automatically applies a percentage increase or decrease to the purchase price, sales price, or gross margin of any item—handy for companies that often alter their pricing.

Pacioli's standard reports are limited in number but flexible as to selection criteria and sort fields. There are only five A/R and A/P reports, and sales analysis reporting is lacking. You can create financial statements by using Pacioli's Report Generator. This powerful report writer can produce complex, 14-column financial spreadsheets.

For those requiring still more accounting features, M-USA will soon offer Mondial, a \$199.95 DOS-based accounting system. Its more notable

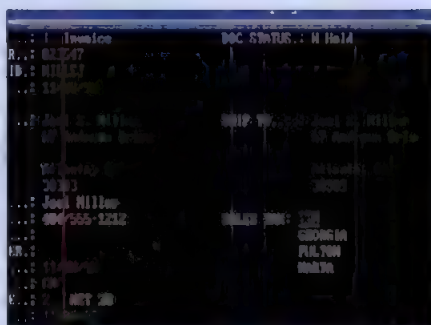
features include multicurrency conversion, multiwarehouse inventory, item assembly control, job cost, and point of sale. Mondial should be available by the time you read this.



Pacioli 2000's unique Purchase/Sales Transaction screen processes customer invoices or product purchases based upon the transaction type you choose.

PEACHTREE COMPLETE ACCOUNTING FOR DOS

Peachtree Software's Peachtree Complete Accounting for DOS, Version 7.0, incorporates 140 new features, including an Order Entry module. The full package (\$249) consists of nine modules: G/L, A/P, A/R, Invoicing/Order Entry, Inventory, Payroll, Purchase



Peachtree's robust Invoice screen includes a separate ship-to address, multiple tax jurisdictions, the ship date, and document-status indicators.

Order, Job Cost, and Fixed Assets.

Peachtree Complete's G/L supports account numbers of up to six digits, the last two being dedicated to departmental reporting. Furthermore, you can produce consolidated financial statements for up to 32 subsidiary companies, as long as the account-number

length is consistent for all companies.

You can maintain budgets by account for each period in current, prior, and future years. Transaction detail can remain on-line for the entire fiscal year but will be deleted during the year-end close.

Peachtree Complete now lets you enter default payment terms in the master vendor record, so terms are automatically inserted during invoice entry. This much-needed enhancement speeds data entry and minimizes errors.

You can distribute an invoice to a maximum of eight G/L accounts. Peachtree Complete allows up to 35 separate checking accounts; a separate Bank Account Manager system, \$79, helps you reconcile them.

Quotes and orders are entered from the same screen as invoices, minimizing training time. You can convert quotes to orders or invoices by running a Convert option, or you can "insert" lines from an existing quote into an order or invoice. You can format quotes, orders, invoices, statements, and picking slips and lists.

Default customer information has been expanded in Peachtree Complete. Separate sales-tax codes are now assigned to each ship-to address, a must for companies that sell to many different tax jurisdictions. Each customer is now assigned a default price code, better ensuring accurate pricing.

Peachtree Complete's inventory module supports the sale of products or services from a single warehouse location. Each product can be assigned one of five costing methods: standard, average, specific unit, LIFO, and FIFO. You can define a bill of materials for items you assemble. A simple build feature increases the quantity of assembled items while correspondingly decreasing the quantity of component items. Peachtree Complete also tracks serialized items.

For specialized reporting needs, Peachtree Complete includes a Data Query module. Based upon the popular IQ report writer, it lets you create and save custom reports, queries, and graphs. □

posted to both the G/L Cash and G/L Revenue accounts. Therefore, you must instead manually enter the A/R account number after you make a deposit.

As you continue, you'll discover there is no Accounts/Payable section. That means there are no purchase order forms and no way to tell your bookkeeping system what or how much you buy except via the check register. The vendor database is used only for writing checks.

The sample chart of accounts is rudimentary, and can be changed. Still, it remains possible to delete an account that has a balance. Should you do this, documentation warns quietly, the results will be an out-of-balance system, a situation for which Do-It-Yourself doesn't offer any help to correct.

Do-It-Yourself includes the following sections: A/R (also called Payments), Bank Reconciliation, Checkbook, G/L, and Invoicing. Payroll is both a separate icon and a separate program in the Windows Program Manager, unreachable from within Do-It-Yourself. There is no upgrade path to other programs.

MISSING PIECES

The Windows interface is nice-looking, with a menu bar and an icon toolbar. Checks and Invoices screens resemble paper checks and invoices. Four of the icons, however, lead to Windows accessories (calculator, calendar, clock, and notepad); the forms icon merely tells you how to order the specific forms Do-It-Yourself demands. The package offers only one level of passwording, and there is no network version.

Furthermore, entering transactions in Do-It-Yourself is a real adventure. For example, it's one thing that the help screens—accessible from the uppermost menu bar—aren't context-sensitive. It's another that they're booby-trapped: When you open any screen—to enter a check or an invoice, for instance—a toolbar that conceals another help button appears at the bottom of the screen.

You must use that second help button for assistance while a screen is open. Should you forget (and this hazard isn't documented) and click on the help button at the top of the screen, the system can freeze, creating unfixable havoc in data files and requiring a cold boot to restart. Technical-support staff report that this can happen if there are "insufficient system resources." It happened to us—every time we tried—on a 4MB system with no other Windows applications open.

Writing a check or filling out invoices is eased by pop-up lists of customers and vendors. But if you err in an invoice customer data field, you can't back up to that field after you've moved to the item, description, or price field. Try too hard—press Shift/Tab, for example—and the system locks up. Similarly, errors in check payee and dollar amounts can't be reached after you move to the distribution fields on the same screen.

SILVER LINING

With fatal pitfalls so prevalent, it's difficult to call any program feature positive, but there are some. Batch posting makes for simple error correction—until you've posted. After posting, reversing entries is required, and the documentation says nothing of how to do this.

The package does provide helpful and easy-to-use check reconciliation and a budgeting feature that produces budget, actual, and variance reports. Do-It-Yourself can produce 13 other reports, including an Historical Inventory report telling you who bought how many of which inventory item during the previous month. All reports are printed to screen using the Windows notepad, so they can be edited with your word processor. Do-It-Yourself has no charting or graphing capability.

The Payroll program is fairly extensive, offering salary and hourly pay methods, as well as four different payment cycles. Tax tables for all 50 states are included. There are time and payroll worksheets and nine Payroll reports (also

printed to the notepad). One feature found in none of the other programs is the provision for withholding child-support payments.

Do-It-Yourself looks as though it might have had the potential to be a useful accounting tool for small businesses. Unfortunately, in its current state of development, erratic behavior renders it too dangerous to trust with your business's financial well being.

► FACT FILE

Do-It-Yourself Accounting, Version 3.21
Central Computer Products, 330 Central Ave., Fillmore, CA 93015; 800-373-3946, 805-524-4189; fax, 805-524-4026.

Circle 463 on reader service card

Microsoft Corp.

Microsoft Profit

BY STEVE GILLILAND

Version 1.0 of Microsoft Profit (\$199), the industry giant's first venture into the accounting field, brings a refreshing new look and feel to the low-cost Microsoft Windows accounting software market. At the same time, it brings a new near-credibility to the often-abused claim of "sophisticated accounting for the non-accountant." Indeed, Profit's double-entry accounting is so adroitly hidden that it almost entirely avoids mention of debits or credits. Furthermore, Profit Signs—visual tools for analyzing your business's health—give you a clear and easy look at your vital numbers.

Setting up the chart of accounts, traditionally a tough task for the inexperienced user, is almost fun in Profit. Setup is prefaced by an entertaining interactive tutorial and supervised by one of Profit's six Wizards, which are on-screen walk-through guides to setup procedures. The Setup Wizard asks you questions about your business; for instance, Products or services? Retail or wholesale? Based on your responses, Profit creates a chart of accounts tailored to your business. You can alter the chart of accounts that Profit cooks up for you, or you can create your own chart from scratch.

PROFITABLE WIZARDRY

Profit also provides Wizards for bank reconciliations, closing a period, budgeting,

SUITABILITY TO TASK		
Do-It-Yourself Accounting		
	POWER	EASE
General accounting	Fair	Poor
Managing cash	Poor	Poor
Managing inventory	Poor	Fair
Managing information	Poor	Poor

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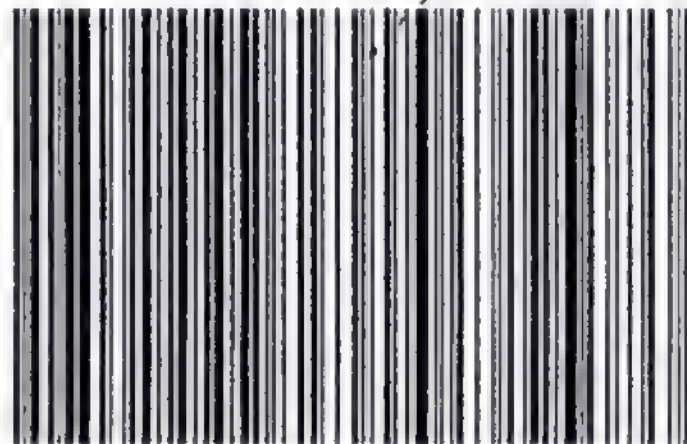


son using it.

1. Follow instructions on the other side

Back

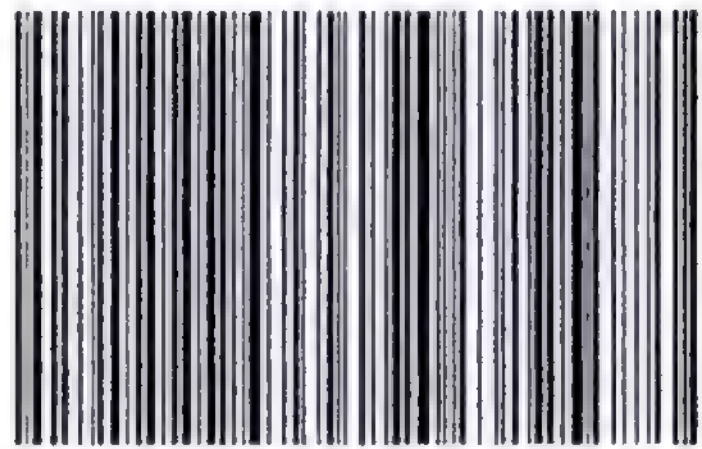
GbsSlpBack-0018



Inverted Back

1. Follow instructions on the other side

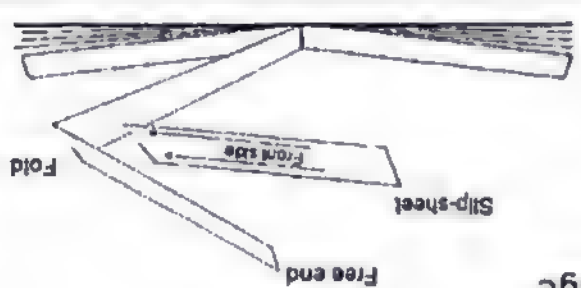
Folded edge of the page



GbsSlipSheet-001

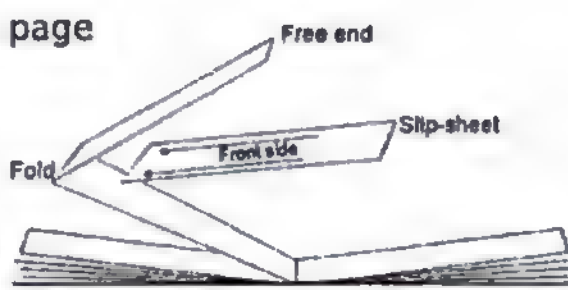
Inverted Foldout slip-sheet

Foldout slip-sheet



1. Open the foldout page
2. Insert this sheet with
 1. Front side touching the free page
 2. Arrow pointing to the fold
3. Slice the folded edge
4. Close the page and slip-sheet

1. Open the foldout page
2. Insert this sheet with
 1. Front side touching the free page
 2. Arrow pointing to the fold
3. Slice the folded edge
4. Close the page and slip-sheet



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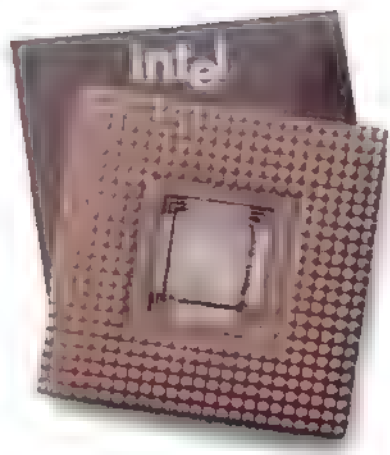
like blazes (in other words, 32 bits at up to 33MHz) while handling all the peripheral folderol that the processor used to.

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So we wouldn't

when and where it's needed most. So XL uses less power and runs quieter with any chip.

Simple. You may want to run your PCs in a hurry. But that's certainly no way to build them.

*November 15, 1993



digitalTM

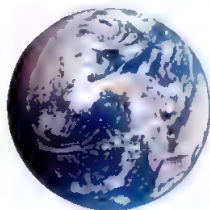
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^{*}Based on October 1993 BAPCo and WINbench tests. [†]Three-year limited hardware warranty. Certain restrictions and exclusions apply. Warranty service on PC notebooks is return-to-factory. Monitors, batteries and peripherals covered by a one-year warranty.

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Mouse
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Local bus SVGA video slot
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*Optional. Not included in price.

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SOFTWARE

Small-Business Accounting

billing, and producing mailing labels. Excellent context-sensitive help and a thoughtfully designed manual build user confidence. There is no accounting primer or glossary, but the chart showing the flow of information as you enter transactions is helpful.

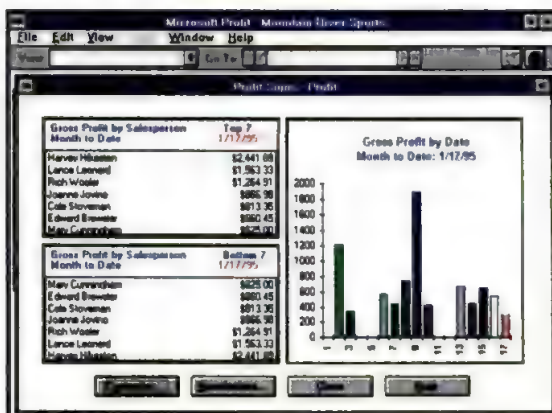
Customer support (provided by Great Plains Software, Profit's developer) costs \$249 annually. BBS access is \$60 annually.

Also, Profit ships network-ready, but Microsoft requires purchase of a five-user "License Pak" before installing Profit on a network. Furthermore, multi-level password protection is provided for all areas of the program.

Profit has no upgrade path to more accounting and management sophistication, nor does it implement DDE or OLE. It is, however, able to produce reports in Microsoft Excel and Word for Windows formats.

INVISIBLE ACCOUNTING

Profit approaches the daily details of accounting differently than most packages do. Instead of opening an accounting-specific module—A/R or A/P, for instance—



The Profit Signs in Microsoft Profit show you myriad ways of looking at your finances. You can create customizable charts for further analysis.

withdrawal slip for banking. As you enter transaction data, Profit figures sales tax, debits and credits relevant journals, updates customer/vendor information and inventory items, and applies the data to Profit's project module. This module lets you track progress and expenses for individual projects. When you select a customer or vendor from the pop-up list, the Smartfill feature automatically fills in data such as the name, the address, taxes, and discounts.

Profit Signs, a set of graphical snapshots of your business's condition, comprise Profit's strongest feature. The package includes six Profit Signs, each of which provides an at-a-glance look at different elements of your business's welfare. For example, the Business Summary Profit Sign supplies you with a graphical and textual synopsis of the week's gross sales, cash balance (from all bank accounts), and an accounts receivable and payables summary. Other Profit Signs automatically calculate and display the status of cash flow, profit, inventory, or individual projects. You can customize the contents of these graphs, but you cannot save multiple graph settings.

FLYING UPDATES

You can update the Cardfile databases on the fly, and the Accounting icon offers access to tasks such as chart of accounts modification and entry adjustment. The Report icon runs and prints a generous selection of 35 preset reports, including a set of financial statements

that includes a comparative balance sheet and statements of retained earnings and change in financial position, as well as an FASB 95 cash-flow statement. Most screens in the program can also be printed, complementing the preset reports. Unfortunately, there is no custom report writer, and though many forms can be tweaked (such as from/to dates, comparison parameters, and range of customers), major changes to report output are not supported.

Inventory items are tracked using weighted averages, and you can create invoices for noninventoried items as well as services. Profit handles sales tax, finance charges, payment terms, and aging, albeit with limitations. You can create up to 99 different sales tax rates and 12 payment terms (such as Net 30, cash, and C.O.D.) but just two finance charges—an annual or monthly percentage amount. Microsoft and Great Plains plan to offer a Payroll module by the end of 1993. For the present, Profit offers only rudimentary payroll help.

Profit has some rough edges. It's quite slow, needing about 18 seconds to load on a 386/33, and it grabs almost 9MB of hard disk space. Error correction after posting requires a reversing entry, exactly reversing debits and credits for the erroneous transaction, but nowhere in documentation or help screens is there any hint of how to do this. There are some workarounds: You can correct a check by voiding it, and issue Invoice refunds, but common errors such as an incorrect invoice amount require a reversing entry. A potential annoyance is that there is only one ship-to address for customers.

Despite these negatives, Profit emerges as an outstanding choice for small businesses; it will be even better when the Payroll module is added. Profit offers double-entry precision while demanding little accounting knowledge, and its Profit Signs provide graphical business analysis tools unique in low-cost accounting programs.

▶ FACT FILE

EDITORS' CHOICE Microsoft Profit, Version 1.0

Microsoft Corp., One Microsoft Way, Redmond, WA 98052-6399; 800-426-9400, 206-882-8080; fax, 206-883-8101.

Circle 464 on reader service card

SUITABILITY TO TASK		
Microsoft Profit		
	POWER	EASE
General accounting	Excellent	Excellent
Managing cash	Excellent	Excellent
Managing inventory	Good	Good
Managing information	Excellent	Excellent

you open one of six iconic "drawers" in Profit's File Cabinet. The six icons are Transactions, Cardfile (for vendor, customer, and inventory databases), Reports, Wizards, Profit Signs, and—last and least prominent—Accounting.

Once the system is up and running, users will typically spend most of their time in Transactions. Under Transactions, for example, you're asked if the transaction is with a customer, vendor, employee, or bank. Your answer brings up the appropriate form: an invoice for sales, a purchase order for vendors, a check for paying bills, or a deposit or

► SUMMARY OF FEATURES

Small-Business Accounting

	PC MAGAZINE EDITORS' CHOICE		PC MAGAZINE EDITORS' CHOICE				
Products listed in alphabetical order	BestBooks	CashBIZ	CA-Simply Accounting for Windows	Do-It-Yourself Accounting	Microsoft Profit	M.Y.O.B.	Peachtree Accounting for Windows
■ = YES □ = NO							
List price	\$99.95	\$49.95	\$89.00	\$69.95 (free to first 100,000 customers)	\$199.00	\$199.95	\$169.00
General Features							
Upgrade available	■	□	■	□	□	□	□
Password security	■	■	■	■	■	■	■
Network version available	□	□	■	□	■	□	■
Context-sensitive help	■	■	■	□	■	■	■
On-line/printed tutorial	■ ■	□ □	■ ■	□ □	■ ■	■ ■	■ ■
On-line/printed glossary	■ ■	■ □	■ ■	□ □	□ □	■ ■	■ ■
Number of sample account charts	31	2	6	1	9	6	12
Sample data	■	□	■	□	■	■	■
DDE/OLE/OLE 2.0 support	□ □ □	□ □ □	■ □ □	□ □ □	□ □ □	□ □ □	■ ■ □
User can enter transactions before setup is complete	■	■	■	■	■	■	■
Data-entry automation	□	■	■	■	■	□	■
Error-correction method	Delete/correct	Delete/correct	Reversing entry	Delete/correct	Reversing entry	Delete/correct	Delete/correct
Master file lookups	■	■	■	■	■	■	■
Allows cash basis	■	■	■	□	□	■	■
Business status indicators:							
Number of graph types	None	None	None	None	3	None	3
Customizable graphs	N/A ^①	N/A ^①	N/A ^①	N/A ^①	■	N/A ^①	□
Drill-down analysis	■	□	■	□	■	■	■
Report writer	□	□	□	□	■	□	■
Real-time report updates	□	□	■	□	■	■	■
Customizable reports	□	□	■	□	■	■	■
Exports reports to text file	■	■	■	■	■	■	■
Imports/exports vendor information	■ ■	□ ■	□ ■	□ ■	■ ■	■ ■	■ ■
Imports/exports customer information	■ ■	□ ■	□ ■	□ ■	■ ■	■ ■	■ ■
Period processing:							
Future period processing	■	■	N/A ^①	■	■	■	■
Compresses period detail	■	□	□	□	□	■	■
Maximum number of open periods	Unlimited	Unlimited	Unlimited	12	13	26	26
Printing:							
Prints reports to screen	■	■	■	■	■	■	■
Prints reports to file	■	■	□	■	■	■	■
User-customizable forms:							
Statements	■	□	□	□	□	■	■
Checks	■	□	□	□	□	■	■
Invoices	■	□	□	□	□	■	■
Annual technical-support fee	\$79.95	\$50.00	\$75.00	\$200.00	\$249.00	\$79.95	\$99.00
General Ledger Module							
Account number structure (in alphanumeric characters)	N/A ^②	N/A ^②	4	10	5	5	10
Number of budgets per account	1	1	None	1	1	1	1
Automatic reversing/recurring entries	□ ■	□ ■	□ □	□ □	■ ■	■ ■	■ ■
Allows entry of next year's budget during current year	□	□	□	□	□	□	■

N/A^①—Not applicable: The product does not have this feature.

N/A^②—Not applicable: The product does not use an alphanumeric code in this context.

CONTINUES

QuickBooks
for Windows

\$159.00

Service Industry
Accounting

\$299.00

☐	☒
☒	☒
☐	☐
☒	☐
☒	☒
☒	☐
20	1
☒	☒
☐	☐
☐	☒
☒	☒
☐	☐
Delete/correct	Reversing entry
☒	☒
☒	☐
6	1
☒	☐
☒	☐
☐	☐
☒	☒
☒	☐
☒	☒
☒	☒
☐	☐
☐	☒
Unlimited	12
☒	☒
☒	☒
☐	☒
☐	☐
Free	\$150.00

7	10
1	1
☐	☒
☒	☒

Teleware Inc.

M.Y.O.B.

BY THOMAS WHITE

Version 3.0 of M.Y.O.B. combines PIM functions (including to-do lists and a contact manager) with strong inquiry capabilities to manage your small business effectively. This \$199.95 package is among the most robust in this roundup, and it is certainly the easiest to use of these full-featured products.

M.Y.O.B. was our Editors' Choice when we reviewed low-cost accounting software in our issue of May 12, 1992, but its interface hasn't quite kept up with some of the newer products. Version 4.0, planned for release early in 1994, will include batch to-do list processing, recurring sales and purchases, and integrated Payroll with an intelligent tax engine. You tell Payroll where you work and where you live, and the program will automatically indicate which taxes apply. Furthermore, payroll will also support multiple pay types and customizable paycheck forms.

SECTIONAL SETUP

M.Y.O.B.'s core accounting modules are G/L, Payables, Receivables, Checkbook, and Inventory. The Set-Up screen displays the tasks to get you started; to work on a task, you click on the zoom arrow next to it. When you're done, the task is marked as completed. M.Y.O.B. also provides five sample charts of accounts and a handy albeit brief Introduction to Accounting chapter in the manual. No tutorial is provided (although one is planned for Version 4.0).

Teleware provides unlimited phone support via a toll number for \$79 per year. For an additional \$20, you can receive any new upgrades that are released during the year. M.Y.O.B. does not come in a multiuser version, but you can assign passwords to the screen level or you can simply create a master password at log-on.

ACCOUNTS AND ANALYSIS

M.Y.O.B.'s account structure is x-xxxx, where the first digit represents the account type (for example, 1 = asset, 2 = liability) and the last four represent the standard account. You can designate accounts as detail-posting accounts or summary accounts, so you have the flexibility to print detailed or summary financial reports. A budget can be maintained for each detailed account by period, and transaction detail is kept on-line for the current year.

Drill-down capabilities, pioneered by Version 2.0 of the package, remain one of M.Y.O.B.'s most useful features by making

in-depth inquiries truly easy. If you want to determine why marketing expenses were high for a given month, for example, you display the account information screen for the mar-

keting expense account, click on the zoom arrow to display the journal entries that make up that balance, and click on a specific journal entry to display the original transaction, no matter where it originated. Drill-down is found throughout M.Y.O.B.

CHECKS AND BALANCES

Check writing is done through the Payables module for invoiced bills or through the Checkbook module for non-invoiced bills such as rent. A basic bank reconciliation function lets you track cleared checks and deposits, but you cannot enter bank charges.

As with all M.Y.O.B. forms, you can customize the check with an easy-to-use WYSIWYG formatter. The formatter lets you click and drag fields around the screen, change font types and sizes, and even copy in your company logo.

M.Y.O.B.'s Payables and Receivables sections suffice for small businesses. You can create sales invoices for items or services sold, and a new back-order feature tracks oversold items. You can assign a salesperson to the invoice, and although M.Y.O.B. doesn't calculate commissions, you can print a detailed sales-history report by salesperson, which you can use to calculate

	SUITABILITY TO TASK	
	POWER	EASE
General accounting	Good	Good
Managing cash	Good	Good
Managing inventory	Good	Good
Managing information	Good	Excellent

1990, 1991 and 1992 World Class Awards
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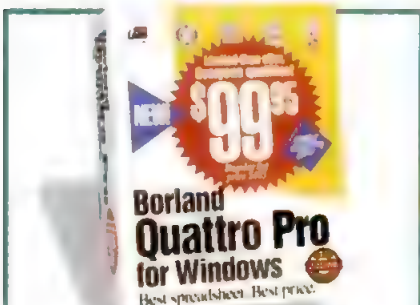
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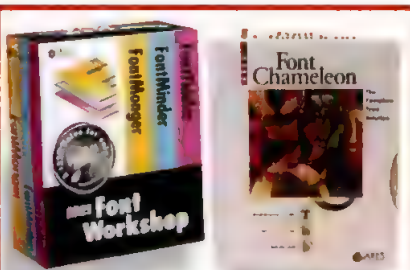
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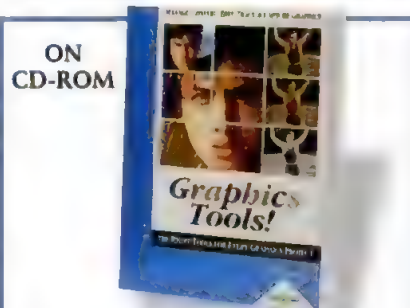
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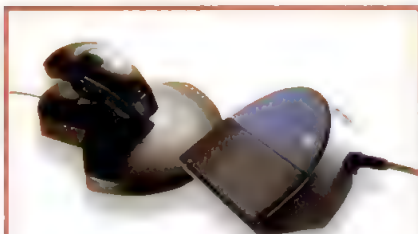
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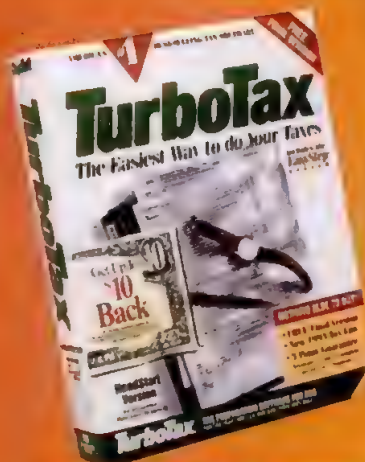
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Service Industry Accounting

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PC MAGAZINE
EDITOR'S CHOICEQuickBooks
for WindowsService Industry
Accounting

10

10

1

1

☐☒☐☒

None

Weighted
average

1

3

☐☒☒☒☒☒

orful flowchart illustrating the tasks that compose that section, with arrows indicating how each interacts with the others. Click on Payments (with arrows pointing to both Payments Journal and Check) and a blank check pops up.

Type a question mark or click on the lookup button in the Vendor box to select a vendor. If you have outstanding invoices with that vendor, this information will appear in a box at the bottom of the screen, and you can choose to apply your payment to that invoice or simply to expenses (or earmark it as a prepayment). After you've finished filling in the blanks, a toolbar at the top of the screen gives you a variety of choices, including posting the payment to the G/L module, printing a check, or setting this up as a recurring transaction. All transactions in Peachtree Accounting for Windows follow this pattern.

The Inventory module is probably its weakest. It uses the weighted average method of costing only and doesn't support multiple warehouses or automatically reorder out-of-stock items. Though there is no Order Entry module per se, invoices are recorded in the A/R module and inventory is "relieved" of ordered items.

FLEXIBLE BUSINESS ASSESSMENT

One of the package's greatest strengths is its underlying flexibility. For example, you can choose to pay bills by discount date, current or past due date, or designated "mask"—Peachtree's way of letting you set up account numbers so you can select groupings by department, division, or location. You can set up multiple levels of sales-tax tracking. The program's Custom Forms Designer, while requiring a bit of graphics design skill, lets you tailor existing forms or start from scratch to create quotes, purchase orders, checks, payroll tax forms, invoices, statements, and form letters—all in color and based on items Peachtree tracks.

Report parameters are generous, too. From the package's 75 standard reports, you can create unlimited customized variants by defining groups of accounts, customers, or vendors; dates; and a variety of other variables—more customization than is offered by most accounting programs for small businesses. Unfortunately, you can't name or save these reports, specify fonts or type sizes (except globally), or export directly in spreadsheet format; only ASCII export is supported.

Peachtree Accounting for Windows offers some special tools for gauging your financial health. The Cash Manager, Collections Manager, and Payments Manager provide quick graphical analysis of those three facets of your books. While the graphs in question are fairly simple, you can pull very specific information out of them. For example, zoom in on a particular aging bracket in the Collections Manager and you'll see a list of related accounts. Double-click on one or on the Detail icon to see a register of transactions overdue.

Peachtree Accounting for Windows has more power than some small businesses will need, and those extras, albeit easy to use, may be intimidating to the novice. But you would be hard-pressed to find another product in this group that so competently combines multiuser, by-the-

book accounting procedures with simple operation.

▶ FACT FILE

EDITORS'
CHOICEPeachtree Accounting for
Windows, Release 2.0

Peachtree Software Inc., 1505-C Pavilion Pl., Norcross, GA 30093; 800-288-0068, 404-564-5800; fax, 404-564-5888.

Circle 466 on reader service card

Intuit Inc.

QuickBooks for Windows

BY KATHY YAKAL

With QuickBooks for Windows, Version 2.0, Intuit implements the idea that people piloting small businesses need an accounting package that's intuitive and un-intimidating more than they need a strict audit trail. In fact, Intuit runs with this idea all the way to the goal line.

The \$159 QuickBooks builds on the interface of Intuit's phenomenally successful personal-finance package, Quicken for DOS and Windows, and can import Quicken files in one simple step. The result is,

hands down, the easiest to use accounting package in this roundup.

In its emphasis on usability, QuickBooks does omit some traditional accounting controls, such as audit trails,

reversing entries, and period closes. Also, it won't process 1099 forms or calculate finance charges. Some customers will doubtless shun the product for these reasons. Nevertheless, QuickBooks' potential audience seems vast.

While QuickBooks generates invoices and offers limited Payroll processing, it doesn't include traditional modules for Inventory, Order Entry, or Payroll. But the basic financial accounting it does provide—G/L, A/R, A/P, invoicing and bill-paying, account tracking and reconciliation, and generous reporting—will be more than sufficient for many small businesses.

SETUP AND INTERFACE

QuickBooks has arguably the most intuitive user interface of any program of comparable power, and setting up the

SUITABILITY TO TASK		
QuickBooks for Windows		
	POWER	EASE
General accounting	Good	Excellent
Managing cash	Good	Excellent
Managing inventory	Poor	Excellent
Managing information	Good	Excellent

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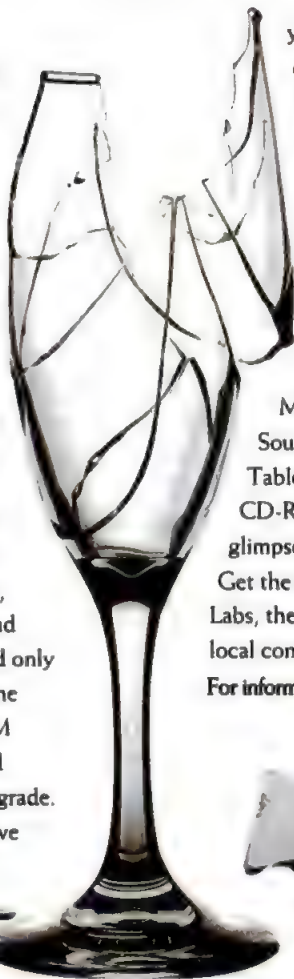
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COVOX SPEECH THING	YES	NO	NO
DISNEY SOUND SOURCE	YES	NO	YES
ADLIB	YES	YES	
MULTIPLE CD-ROM INTERFACES (AT-BUS)			
PANASONIC	YES	YES	NO
MITSUBISHI	YES	NO	NO
SONY* (adapter required)	YES	NO	NO
CD-ROM INTERFACE (SCSI)	OPTION TO UPGRADE!	NO	YES
OPTION FOR UPGRADE TO 16-BIT WAVE-TABLE SYNTHESIS	YES	YES	NO!



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CIRCLE 318 ON READER SERVICE CARD

package is a no-brainer: Simply fill in your company name and address, along with the first month of the fiscal year; select from QuickBooks' three invoice formats; indicate whether you charge sales tax; choose 1 of 20 predefined charts of income and expense accounts; and establish password security if you want to. That's all you need to do.

At this point you can either start setting up accounts or jump right in and enter transactions. You might want to use one or all of the QuickTour tutorials first, but context-sensitive help and QCards (a style of balloon help pioneered by Intuit) are available within the program, and telephone technical support is free.

In addition to its standard pull-down

*QuickBooks offers
a toolbar containing
dedicated icons for its
14 most commonly
accessed functions.*

menu system, QuickBooks offers a toolbar containing icons for its 14 most commonly accessed functions.

NO-SWEAT NAVIGATION

Navigation also follows standard Microsoft Windows conventions, but QuickBooks adds its own brand of mouse-driven time-savers. To write a check, for example, click on the Check icon, then click the arrow to pull up the account list and select the appropriate account. If the check is to an existing payee, you can either click on the browse button and select the name or start typing; QuickBooks' QuickFill feature will complete the payee's name.

For unrecognized names, QuickBooks pops up a dialog box that lets you add new payees on the fly; a QuickAdd option lets you enter just the name and return later to fill in the details. The date and check number are filled in automatically (though these can be overridden). You can use pop-up lists to assign an expense account and a job and class, then click on

the appropriate box to print the check now or later. Click, click, click.

REPORTING

QuickBooks offers over 50 standard reports, ranging from Profit and Loss, Balance Sheet, and typical A/R and A/P reports to budget and transaction reports. All reports can be extensively customized: For example, you can filter by variables like

Name, Amount, or Customer Type; customize columns, choosing from elements like Previous Period, Previous Year, and Percentage Change; specify formatting options for number display; and stylize headers and footers, to name just a few options. You can save customized reports.

Following the lead of the Quicken products, QuickBooks provides graphical views of six of the most important finan-



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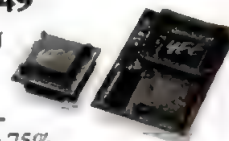


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cial measures, including income versus expenses, budget versus actual expenditures, and aged-accounts payable and receivable. You can't change graph types, but you can customize graphs by, say, viewing Income and Expense by account, customer, or class.

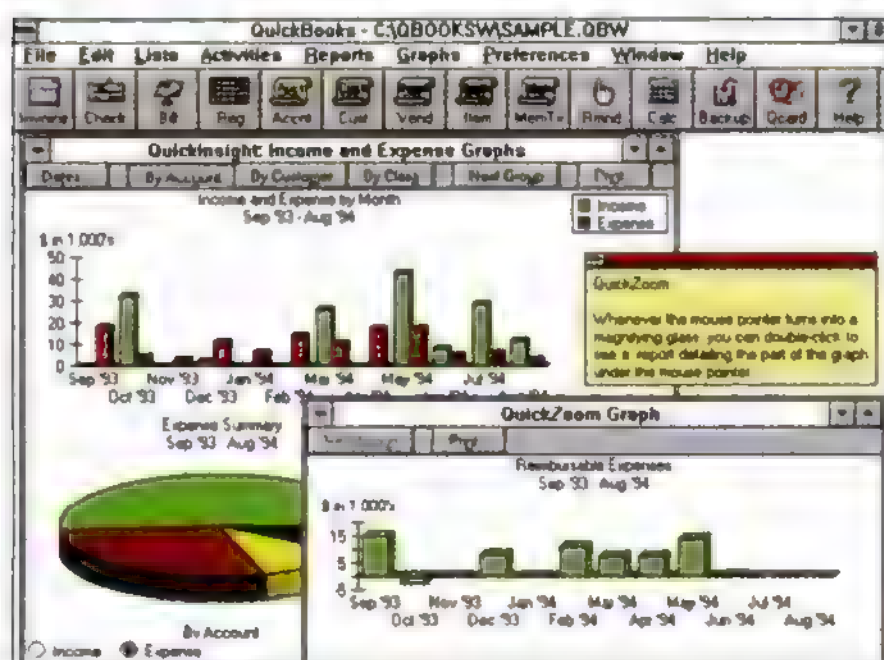
ZOOM POWER

The powerful QuickZoom feature, used in reports and graphs, lets you see the detail behind a line item or graph element with a click of your mouse. With it you can drill down from high-level summaries all the way to individual transactions. QuickBooks also offers helpful minireports throughout the program. Open a list of customers or vendors, for example, and click on the QuickReport button to see a history of your activities with that firm. You can also quickly access a record of transactions made to a particular A/R or A/P entry by clicking on Transaction History.

The list of businesses for which QuickBooks will not be an appropriate choice includes those that need to follow all the rules of by-the-book double-entry accounting, and those that need full-blown order entry, inventory, payroll, or any combination of these. But that still leaves a huge number of small businesses whose managers need a truly easy way to track incoming and outgoing money and keep their fingers on the pulse of their companies' financial health. These companies can't go far wrong with QuickBooks.

►FACT FILE

EDITORS' CHOICE QuickBooks for Windows, Version 2.0
Intuit Inc., 155 Linfield Ave., P.O. Box



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3014, Menlo Park, CA 94026-3014; 800-624-8742, 415-322-0573.

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Sybiz International Inc.

Service Industry Accounting

BY KATHY YAKAL

Service Industry Accounting, Version 3.4 (\$299), offers a mixed bag to anyone running a small business and looking for robust accounting functionality at a moderate cost. It gives you more detailed

SUITABILITY TO TASK

Service Industry Accounting

	POWER	EASE
General accounting	Good	Fair
Managing cash	Good	Good
Managing inventory	Good	Good
Managing information	Fair	Good

breakdowns of inventory than many products reviewed here, but it offers only one sample chart of accounts and doesn't let you void a check. It does support DDE and offers generous import and export options (ASCII, Lotus 1-2-3, and Microsoft Excel) and a customizable forms designer. The screens, unfortunately, are dull and colorless, with chunky fonts and few graphics. But they do zip along faster than those of many other Microsoft Windows products.

Service Industry Accounting (SIA) provides built-in inventory, job-costing, and payroll modules in addition to the standard G/L, A/P, and A/R modules. The package has no dedicated Order

Entry module but does have invoicing that links with Inventory. Sybiz International's \$249 Sybiz Windows Accounting is essentially the same package minus the job-costing module.

SETTING UP

Setting up your business and using SIA take more knowledge of debits and credits—and the terminology used is more technical—than with some other products. A sample company, along with a tutorial in the

manual, introduces the program's operation.

To start your own files, you open a new database, enter some basic information about your business, and decide whether to use passwords. (There are two password levels: supervisor and operator. Operators cannot access Payroll or view the contents of Ledger accounts.) You then enter data about your personnel procedures, make any necessary changes to the chart of accounts, set up your tax codes, and define up to 64 staff members for tracking labor.

Setting up your G/L accounts can be difficult. The manual outlines two sets of steps here—one recommended if your accountant has your G/L up to date, another if your accountant doesn't have it completely ready. Clearly, if you're starting from scratch, this may not be the program for you, since setup is so formidable. While Sybiz claims that SIA is a non-accountant's package, there's not enough depth in its written documentation to guide novices adequately, nor is there context-sensitive help. Telephone technical support costs \$150 a year, or you can

Service Industry Accounting gives you more detailed breakdowns of inventory than many rival products offer.

opt for a per-call basis.

SIA lets you edit transactions only by making matching journal entries. This makes for a solid audit trail but requires more than a nodding acquaintance with debits and credits. If your books are out of balance and you can't target the problem, the program won't let you exit; you'll have to print a General Journal Report to track down the error and make the adjustment.

GETTING AROUND

Once your G/L accounts are set up, navigation is straightforward. You can create

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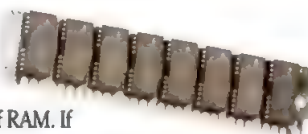


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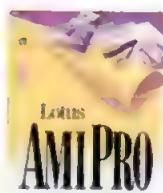
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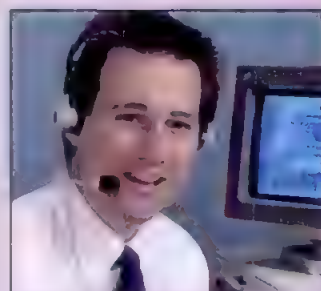
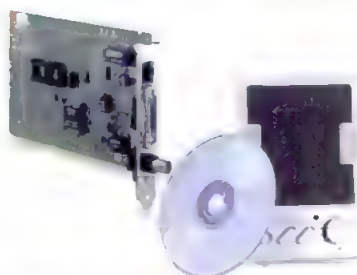
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23 ☐ BORLAND PARADOX	\$129*
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27 ☐ MICROSOFT OFFICE	\$485*
28 ☐ LOTUS SMARTSUITE	\$459*
29 ☐ BORLAND OFFICE	\$389*

DATA COM/ADAPTERS

31 ☐ 3Com Etherlink III Comba 3C509	\$130*
33 ☐ Internal 9600/2400 Fax/Modem	\$60*
34 ☐ Internal 14400 Baud Fax/Modem	\$205*
35 ☐ 16-bit Fast SCSI Adapter	\$175*

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36 ☐ NEC 510 (450 KB/S) (requires SCSI interface adapter)	\$389*
37 ☐ Panasonic 563 (150 KB/S)	\$199*
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records for customers, vendors, and the like through a simple fill-in-the-blank process aided by pop-up lists and dialog boxes.

Each module's first working screen consists of a list of its components. Only a partial list appears at any one time; to see more, you'll have to click on one of the index headings (for example, asset and equity in G/L, or segments of the alphabet in Sales). Action buttons along the bottom move you into the transaction screens and give you access to more information about the account.

The level of detail beneath these action buttons is amazing and the product's main strength. You can work your way through a customer's history to see, for example, transaction histories; balances outstanding for 30, 60, or 90 days; and an activity graph for the past year. All modules offer these quick, easy inside looks.

REPORTING FEATURES

SIA's generous selection of reports can be accessed via icon or menu. You highlight the report of your choice on the list and choose whether to print to screen, disk, file, or the Clipboard. Most reports are far too wide to appear on the screen in their entirety, and while there are horizontal scroll bars, there are no vertical scroll bars. You have to keep clicking a button to go forward or back a page. Generally, the only customizing you can do is to change fonts and specify dates or accounts. You can create simple bar graphs to view patterns of customer or vendor activity; graphs aren't customizable, however, or accessible when you're generating reports.

SIA seems most appropriate for people who have special needs in job costing and inventory—needs too small to warrant buying a multimodule package yet too great to be handled by other products in this group. This package has too much power and not enough hand-holding for beginners and simpler businesses.

FACT FILE

Service Industry Accounting, Version 3.4
Sybiz International Inc., 39210 State St.,
Fremont, CA 94538-1546; 510-713-6742,
510-713-6748; fax, 510-791-1548.

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Digital Dollars & Silicon Cents

Finance managers now go beyond checkbook tracking, with such features as links to bill-paying and stock-quote services.

by Gregg Keizer

Balancing a checkbook on a computer was once electronic overkill, akin to pounding a ten-cent nail with a pile driver. The computer was an electronic file folder—nothing more.

The services provided by today's personal finance managers are far from trivial. Beyond cutting checks and reconciling bank accounts, even the weakest programs can help you make budgets and monitor the fortunes of your investment portfolio. The best remind you when payments are due and provide the kind of tax planning and general financial advice you might get from a conversation with your accountant. Some even pay bills, gather stock quotes, and manage credit cards over the phone.

SAVE, SAVE, SAVE

The five packages we review here—Dollars & Sense, Kiplinger's CA-Simply Money, Managing Your Money, Quicken for DOS, and Quicken for Windows—each start with the familiar checkbook. Each displays on-screen check forms for you to complete, records checks in a reg-

ister, and prints them, if you wish. As the months go by, you build a trail of transactions to show where the money goes.

By tracking *all* your accounts, such software paints a big picture of your finances. When bank statements arrive, these packages virtually balance accounts for you and provide comprehensive predefined and customizable reports and charts. At tax time, all compile summary reports detailing taxable expenses.

Along the way, they help you monitor budgets and calculate debt.

A personal finance package saves time by automating common, repetitive chores and saves money by watching for stock downturns, tracking taxable deductions, and reminding you to pay bills promptly. The overall result is more

efficient and informative than shoebox-based financial management.

WHAT'S NEW

The five programs reviewed here aren't your only financial choices. Last year's roundup (January 12, 1993) covered nine packages, while this story focuses only on those that have debuted or changed since then. Also, Parsons Technology's new



version of MoneyCounts for Windows just missed our deadline.

Simplifying initial setup and daily operations is a perpetual theme of the evolution of personal finance software. For example, most programs now walk users through the creation of mortgage, portfolio, and other kinds of complex accounts. CA-Simply Money aims at automating your financial life by providing one-click buttons for completing most tasks. Intuit's Quicken for DOS and Quicken for Windows, meanwhile, introduce a PIM-like calendar with links to future payments: To schedule a transaction, you just note it on the calendar. Reporting, too, is changing. In an attempt to give us access to all the numbers, programs such as Quicken for DOS and Quicken for Windows can drill

down through data layers to show associated transactions. Today's packages also help you build budgets. They let you set budgets according to previous periods and warn you when you've gone over the limit. And most programs now clearly tag payments to loans so you can always see how much

you owe. Managing Your Money even helps you plan strategies for getting out of debt.

None of the five reviewed pro-

grams are substitutes for a dedicated tax-preparation program, but all are definitely tax-aware. They each provide reports on taxable expenses, and Managing Your Money and Quicken for Windows can now drop their data directly into popular tax-preparation packages.

Investment management is another area receiving increased attention from today's programs. Newcomer CA-Simply Money, for example, includes a relatively full suite of tools to record, track, and analyze securities. Meanwhile, the Quicken packages have dramatically beefed up their portfolio sections with one-stop-shopping perspectives of all your securities. Also, more programs can download stock quotes from on-line services. These include Managing Your Money and CA-Simply Money (via internal connections) and Quicken for Windows (by virtue of an available add-on).

Today's software also stresses financial analysis by offering either direct advice or richer and easier-to-use sets of customizable reports and charts. Also, special-purpose financial calculators are pitching in to help you, say, plan for retirement or untangle the mysteries of refinancing. Finally, programs like Managing Your Money, Quicken for DOS, and Quicken for Win-

► IN THIS REVIEW

<i>Dollars & Sense</i>	238
<i>Kiplinger's CA-Simply Money</i>	240
<i>Managing Your Money</i>	240
<i>Quicken for DOS</i>	244
<i>Quicken for Windows</i>	244

► EDITORS' CHOICE

- **Managing Your Money**
- **Quicken for DOS**
- **Quicken for Windows**

In the fast-changing world of PC software, it's little short of astounding when anything remains stable for as long as a year. Nonetheless, our Editors' Choices are identical to those in a similar roundup just over a year ago. Three products from two companies—

the latest versions of MECA Software's Managing Your Money and Intuit's Quicken for DOS and Quicken for Windows—have, collectively, maintained their excellence relative to the rest of the market while continuing, individually, to grow.

Managing Your Money, Version 10.0, remains the package of choice for those with sophisticated portfolio-management needs. While the Quicken products are catching up in this respect, Managing Your Money remains a nose ahead. The package features the built-in ability to dial up and download securities quotes from on-line services and lets you preset specific price levels and enable

alerts to notify you when they are hit. Managing Your Money also provides the most comprehensive built-in financial advice here and can even coach you on how to reduce your personal debt.

Intuit has made good on its commitment to make its Quicken products ever easier to use, and for that—if nothing else—Quicken for DOS, Version 7.0, and Quicken for Windows, Version 3.0, deserve honors. This year's most exciting ease-of-use advance is the addition of a financial calendar. Added to both packages, it allows for effortless scheduling of future financial transactions. Though the Windows version's calendar is markedly slicker, the DOS ver-

sion's calendar also gets the job done.

Both Quickens have made major strides in portfolio management as well. Each now offers a comprehensive Portfolio View screen that provides a one-stop "office" for tracking just about all of your investment activities. The investment section of the highly automated report module lets you keep a finger on the pulse of your financial health by providing you with multiple ways of quickly viewing important aspects of securities performance. The Quicken pair's drill-down reporting and electronic links to the IntelliCharge card are innovative and remain unchallenged.

Newcomer Kiplinger's CA-Simply Money, Version 1.0, pioneers an intriguing new drag-and-drop, icon-based user interface, which, along with the program's easy setup, makes it a good bet for those with minimal needs—or for those intimidated by finances. And its current availability—it's free (with a \$6.95 charge for shipping and handling) until April 15—is certainly right for those who want to get their feet wet with personal finance software without making a big financial commitment.



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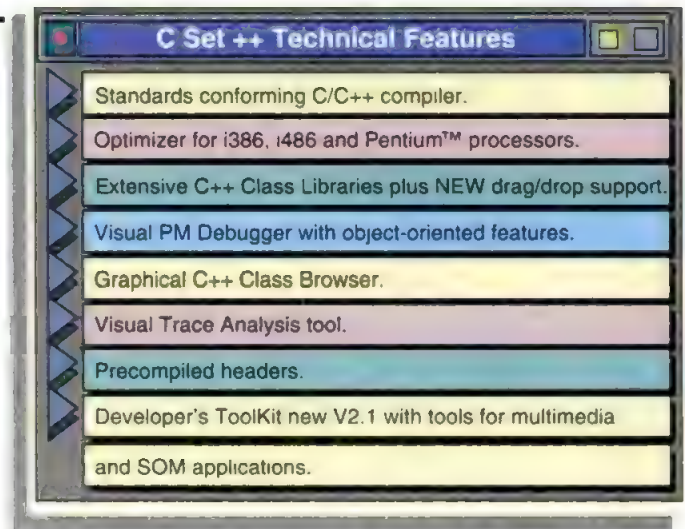
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Suitability to Task:

Personal Finance Managers

Personal finance managers should make money management faster and easier while providing insight into your financial situation. These Suitability to Task ratings compare personal finance managers on their abilities to handle the most common money-management chores quickly and easily. They also evaluate the level of information analysis you can glean from the data you have collected. We divided tasks into five categories: checkbook management, budgeting, tax and financial planning, portfolio management, and electronic connections.

Checkbook management is the core of every personal finance manager. In order to receive an excellent rating, a program should assist users in setting up their accounts. It should fully automate the process of writing and recording income and expenses, remember-

SUITABILITY TO TASK		
Product Name	POWER	EASE
Checkbook management	Poor	Excellent
Budgeting	Fair	Good
Tax and financial planning	Good	Fair
Portfolio management	Excellent	Poor
Electronic connections	N/A	N/A

N/A—Not applicable. The product does not perform this task.

ing recurring transactions and handling many of the data entry chores. The program should also assist in account reconciliation and allow users to edit and add transactions from within the reconciliation module.

A good finance manager also helps you watch where your money is going. **Budgeting features**—such as sorting income and expenses by category, setting spending and earnings objectives, and providing detailed reports—can provide insight into your fi-

nances. A good budgeting module can help you spot unusual spikes in your spending and find places ripe for cutting.

Once you have collected all this data, it is good to have help with **tax and financial planning**. The better finance managers help you figure out your tax liability throughout the year, enabling you to take action to reduce your tax burden. They should also help you make smart decisions about loans and savings plans.

The logical extension of checkbook management is **portfolio management**. A package should be able to track a wide variety of investments such as stocks, bonds, and mutual funds, and differing transaction types, such as dividend reinvestments and selling short. The program should be able to track investment goals and provide advice to help you make decisions.

Electronic connections to bill-paying services or on-line stock quotes can keep you on time with payments and up to date on prices. Some programs even allow electronic access to credit-card information.

dows integrate with electronic bill-paying services.

TESTING: ONE, TWO, THREE

We put our quintet through a slew of tests that mimicked both the day-to-day and the long-term practices of a typical user. We created a variety of accounts and then entered several months' worth of transactions to test handling of such elements as repetitive entries, account reconciliation, and links between accounts. We built household budgets and tagged categories as tax-related to test general reporting, tax planning, and cash-flow charting. We recorded, tracked, and updated a variety of investments. Finally, we checked out electronic connections, from on-line stock quotes to electronic bill-paying.

More than anything else, our tests revealed that picking the right program depends on your special needs. All of the packages here (except for Dollars & Sense) are capable electronic checkbooks that can handle most any personal financial assignment. Probe deeper, though, and clear differences begin to show. CA-

Simply Money gives you a quick start and simple operation but lags when your finances get complicated. For more power, you'll want to turn to either flavor of Intuit's Quicken. And Managing Your Money retains an edge—shrinking though it is—when you're serious about Wall Street.

Millions of PC users already manage their money with personal finance software. Millions more would be smart to hand the checkbook over to the computer, for when the PC puts its accounting shades on, it can save more than just a few minutes of your time; it can save you money. And that's no joke.

Software Developers Consortium

Dollars & Sense

ALL REVIEWS BY GREGG KEIZER

With smarter financial software just itching to hit your hard disk, picking Software Developers Consortium's Dollars & Sense, Version 3.4 (\$69.95), as your electronic checkbook makes no sense. This decidedly retro-looking DOS program may give you the basics of check writing

and budgeting, and even show some small skill in managing your portfolio and helping with taxes, but it's beset with problems ranging from the merely irritating to the potentially disastrous. It's awkward to use and limited in abilities.

Dollars & Sense gives you comparatively little help in getting started. For example, none of the budget categories are initially tagged as taxable. Also, the main

SUITABILITY TO TASK		
Dollars & Sense		
	POWER	EASE
Checkbook management	Fair	Poor
Budgeting	Fair	Fair
Tax and financial planning	Poor	Fair
Portfolio management	Poor	Fair
Electronic connections	N/A	N/A

menu tends to bury common tasks—such as check printing and entering payments—under cryptic labels.

GETTING TO WORK

Once you do find it on the menu, check printing is a snap; Dollars & Sense lets you print checks by either date or number range. Reporting and graphing features, though not extravagant, quickly show cash

Our Contributors: GREGG KEIZER is a free-lance writer for a variety of computer, technology, science, and entertainment publications. TED STEVENSON was the associate editor in charge of this story, and BEN Z. GOTTESMAN was the project leader.

Do You Make These Six Common Mistakes On Your Taxes?



Six common mistakes can cause you big headaches on your taxes. An oversight here, an omission there. From unnecessary tax payments to full blown IRS audits -- you can end up paying too much ... or worse.

But now, using TurboTax and your personal computer, you can avoid these simple but costly mistakes:

1 The Arithmetic Error

Today, even the simplest forms contain complex calculations. And with all the late-night scrambling, an innocent mistake could cost you plenty.

2 The Transcription Error

With all those numbers being juggled from schedule to schedule, it's no wonder the figures are so often transcribed incorrectly or entered on the wrong line.

3 The Omitted Form

Even "ordinary" returns require anywhere from six to a dozen forms to complete. It's easy to miss one ... or end up rushing all over town to find the one you need.

4 The Misinterpreted Instruction

At best, IRS instructions can be tough to understand. At worst they can be mind-boggling. What you need are clear directions in plain English.

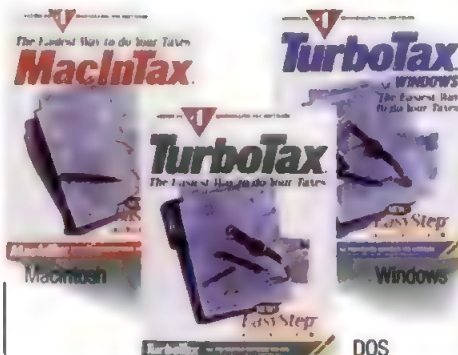
5 The Overlooked Deduction

You'd have to be a professional tax preparer to know all the deductions you're entitled to. If you miss just one, it could cost you hundreds of dollars.

6 The Exceeded Guideline

The fastest way to trigger an IRS audit is to exceed the "normal" range on one of your deductions. You need to know what the IRS looks for on a line-by-line basis.

When you do your taxes with TurboTax, mistakes like these are virtually impossible. And filing your taxes couldn't be easier.



America's #1 Tax Software

TurboTax is America's #1 best-selling tax software -- over seven million returns were filed with TurboTax last year! With TurboTax on your PC (or MacInTax on your Macintosh) and the award-winning EasyStep® tax preparation process, you can completely and accurately prepare your income taxes in just a few hours.

Here's how easy it is!

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- Print out, sign and drop in the mail.

TurboTax does the rest. Even if your records and receipts aren't in any particular order,

TurboTax's new EasyStep system will guide you every step of the way. And like a good tax advisor, TurboTax helps you identify every deduction you can claim.

Then TurboTax makes all the calculations, checks for accuracy and consistency, and transfers every number to the proper lines on the proper forms. And, TurboTax prints every form you need in IRS-approved format right on your own printer -- ready to sign and mail (or file electronically, if you prefer, for a faster refund).

We know that if you try it, you'll never go back to doing your taxes the old-fashioned way. In fact, we back TurboTax with our 5 Point Guarantee:

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- Guaranteed Accurate.
- Guaranteed Complete.
- Guaranteed Support.
- Guaranteed Faster.

PC Magazine says TurboTax "...is clearly the best of the 1992 tax programs." Try it for yourself.

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 ext. E322

Personal Finance Managers

flow and whether or not you're within your budget. The program also helps estimate your tax liability within a worksheet, which you can change to reflect your tax rate and number of dependents. Unfortunately, it doesn't print specific tax schedules to simplify assembling figures at tax time.

Dollars & Sense lets you link accounts—key to such tasks as tracking loan payments you've made. But it offers little guidance here; you'll have to work out the details yourself. Though you can set up complex accounts holding several kinds of securities, the program just barely manages as a portfolio tracker.

Indeed, Dollars & Sense's problems generally outweigh its abilities. Transactions memorized within one account are not available inside another, and entire sections of the program are undocumented, making it tough to figure out complicated chores such as reinvesting mutual funds within an investment account.

Much worse, you can permanently abandon the reconciliation process without balancing an account, leaving your books dangerously out of sync. Moreover, scheduled future transactions subtract moneys as soon as they're entered, not when they're posted or printed. You may never know exactly how much is in your account.

Dollars & Sense is firmly stuck in the past of personal finance software. With so many truly capable money managers around, you're better off looking to another program—and the future.

►FACT FILE

Dollars & Sense, Version 3.4
Software Developers Consortium, 6070 S.
1300 East, Salt Lake City, UT 84121; 801-
288-1222; fax, 801-288-2216.

Circle 456 on reader service card

Computer Associates International Inc.

Kiplinger's CA-Simply Money

If you miss out on Computer Associates International's giveaway of Kiplinger's CA-Simply Money, Version 1.0, you'll miss getting something substantial for virtually nothing. The product is free—with a \$6.95 charge for shipping and handling—until April 15, whereupon the price becomes \$69.99. This is still a reasonable deal for anyone who sticks to the basics. This Windows-based, icon-driven personal finance manager

is easy to set up and use, and it handles day-to-day banking almost as well as the Quicken products.

CA-Simply Money goes beyond the simple checkbook metaphor, supplying dedicated icon buttons that you click, drag, and drop to carry out a wide variety of money-management tasks. You can also create your own buttons. Phone bill due? Just drag the phone company button onto the checkbook icon. This approach may wear thin for some, since it's easy to lose control and flood the screen with buttons (especially after you've accumulated a substantial number of payees, income sources, and accounts). You can, however, both hide and group buttons to eliminate clutter.

SIMPLE SETUP

CA-Simply Money offers the easiest setup of any of the titles reviewed here. Its preconfigured accounts include those for checking, savings, investments, and credit cards. Even something as tricky as creating an up-to-date mortgage account and linking it to a checkbook is a snap. With this package, you'll get started faster—and with less poring over the manual—than you will with Quicken for Windows.

Other aids are nearly as impressive. A pop-up financial advisor monitors your data and offers advice. When credit-card debt gets out of hand, for example, the advisor suggests ways to decrease it. Also, "coaches" steer you through the program's operation. CA-Simply Money memorizes transactions, so typing in a few characters can bring up the correct transaction. And though there's no calendar interface for scheduling, the package can handle almost any future transaction.

Once you get past typical banking tasks, CA-Simply Money can't match the Intuit powerhouses. Its reports and graphs, for instance, don't let you drill down into the underlying data, which you can do in both of the Quicken products.

Nor can the portfolio manager instantly show all your accounts in the kind of detail that the Quicken pair's Portfolio View

screen offers. It's easy to conduct basic investment business, from buying securities to assigning dividends, but more advanced techniques, such as dealing with stock lots, require workarounds. CA-Simply Money can download quote updates, however.

While tax help within CA-Simply Money is scanty, the new CA-Simply Tax—a dedicated tax-preparation package, also free until April 15—imports from and is now bundled with CA-Simply Money. Electronic bill-pay-

ing and credit-card statements are not integrated into the program.

CA-Simply Money's button interface and quick start make it a good first-time PC checkbook, but it's not for the sophisticated money manager working in Windows.

►FACT FILE

Kiplinger's CA-Simply Money, Version 1.0

Computer Associates International Inc.,
One Computer Associates Plaza, Islandia,
NY 11788-7000; 800-225-5224, 516-342-
5224; fax, 516-342-5734.

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MECA Software Inc.

Managing Your Money

MECA Software's Managing Your Money, Version 10.0 (\$79.95), is still the brawniest—and in many ways the brainiest—DOS-based personal finance package. Even though Intuit's updated Quicken products have sliced into its lead, this advice- and feature-packed program remains the package of choice for the serious investor. With its complete control of the basics, superb operational shortcuts, and breezy approach to difficult topics, Managing Your Money has an appeal that extends to anyone who wants to digitize dollars and cents.

Getting started is a snap with Managing Your Money, which not only walks you through creating your first bank account but also tutors you in entering paycheck information and setting up your first portfolio account. The excellent on-

SUITABILITY TO TASK

Kiplinger's CA-Simply Money	POWER	EASE
Checkbook management	Good	Good
Budgeting	Good	Good
Tax and financial planning	Good	Good
Portfolio management	Fair	Fair
Electronic connections	Poor	Good

► SUMMARY OF FEATURES

Personal Finance Software

PC MAGAZINE EDITOR'S CHOICE PC MAGAZINE EDITOR'S CHOICE PC MAGAZINE EDITOR'S CHOICE

Products listed in alphabetical order ■ = YES □ = NO	Dollars & Sense	Kiplinger's CA-Simply Money	Managing Your Money	Quicken for DOS	Quicken for Windows
List price	\$69.95	\$69.99 (free until April 15)	\$79.95	\$69.95	\$69.95
User interface	DOS	Windows	DOS	DOS	Windows
General Features					
Calculator/Calendar	□ □	■ ■	■ ■	■ ■	■ ■
On-line "coach"	□	■	■	■	■
Sample data	■	■	□	□	□
Help with accounting principles	□	■	■	■	■
Banking Functions					
Memorizes recurring transactions	■	■	■	■	■
Schedules future transactions	□	■	■	■	■
Reconciles account	■	■	■	■	■
Links to electronic credit-card statements	□	□	□	■	■
Bill Payment					
Provides bill payment reminders	□	■	■	■	■
Interface to BillPay USA/CheckFree	□ □	□ □	■ ■	□ ■	□ ■
Prints laser, ink jet, and dot matrix checks	■	■	■	■	■
Prints check register	■	■	■	■	■
Budgeting Features					
Includes preset budget categories	■	■	■	■	■
Splits transactions among categories	■	■	■	■	■
Automatically sets up budget account	□	■	■	■	■
Reports					
Number of predefined reports	7	37	75	25	27
Custom reports	■	■	■	■	■
Creates an instant report from any transaction	□	■	■	■	■
User can view supporting data or transactions from report view	□	□	□	■	■
User can preview reports on-screen	■	■	■	■	■
Charts and Graphs					
Number of predefined charts	12	31	18	18	50
User can view supporting data or transactions from chart view	□	□	□	■	■
Custom charts	□	■	■	■	■
Portfolio Management					
Supports multiple portfolios	■	■	■	■	■
Links to on-line quote service	□	■	■	■	■*
Financial Planning					
Calculates loan amortization tables	□	■	■	■	■
Number of financial-planning calculators	None	5	18	5	5
Debt-management planning	□	□	■	□	□
Loan Tracking					
User can link loan account to checking account	■	■	■	■	■
Credits loan account when payment is made from checking	■	■	■	■	■
Automatically splits payment between principal and interest	■	■	■	■	■
Tax Planning					
Estimates tax liability	■	■	■	□	■*
Data is directly readable by / exportable to major tax programs	□ □	■ ■	■ ■	■ ■	■ ■
Business Uses					
Can generate invoices	□	□	■	□	□
Automatically calculates payroll deductions	□	□	□	□	□
Companion invoicing/payroll software available	□ □	□ □	■ ■	□ ■	■ ■
Technical Support					
Unlimited free support	□	■	■	■	■
Toll-free support	□	□	□	□	□

* Via Quicken Companion 2.0 for Windows.

line help and never-stuffy documentation give you a hand when you need it.

TRANSACTION TRIPLE THREAT

Managing Your Money automates much of the process of working within its checkbook-style interface. You can call up any past payee by typing its first few letters and hitting a function key. The Quick List feature lets you memorize transactions and recall them singly or in groups. And with the Alert List feature, you can schedule recurring transactions. The program warns you of due transactions at start-up and lets you record them instantly.

When you balance your checkbook, the Reconcile Magic feature spots problems, such as transposed numbers or incorrectly

SUITABILITY TO TASK

Managing Your Money

	POWER	EASE
Checkbook management	Good	Excellent
Budgeting	Excellent	Good
Tax and financial planning	Excellent	Excellent
Portfolio management	Excellent	Good
Electronic connections	Excellent	Excellent

cleared transactions. The program doesn't automatically rectify problems, but it flags suspect items for your examination.

The other basic bookkeeping functions are simple, powerful, or both. You can build a new budget by inflating or deflating past amounts, prepay loans with ease, and transfer moneys between accounts with a couple of keystrokes.

STILL SERIOUS AFTER ALL THESE YEARS

As easy as it makes day-to-day banking, Managing Your Money really shines when you use it to track your investments and plan your finances and taxes. No other program offers so much financial advice or includes so many special-purpose financial calculators. And its tax-planning aids are the most comprehensive of any product reviewed here. A 1040 worksheet helps estimate your tax liability, and individual schedules collate the appropriate income and expenses.

Although Intuit has greatly improved the Quicken products' portfolio management, Managing Your Money is still best for anyone who reads the business section

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- ♦ 3 internal storage device positions ♦ Security features
- ♦ COMPAQ Color Monitor, preinstalled MS-DOS 6 and Microsoft Windows 3.1 and a COMPAQ Mouse.

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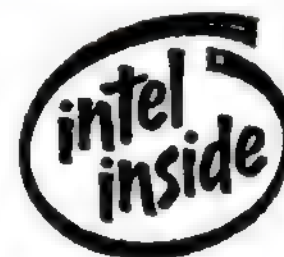
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3½" 1.44-MB diskette drive

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Personal Finance Managers

before the sports page. Its tracking of discrete lots of purchased stocks is sophisticated, and you can easily enter short sells, capital gains, and dividend reinvestments. Also, it retrieves quotes from Dow Jones and CompuServe on-line services and will even alert you when a stock's price hits the level you've set. The package plugs into the electronic bill-paying service CheckFree and lets you manually import data from Prodigy's BillPay USA.

For anyone avoiding Windows-based personal finance software, Managing Your Money is an easy—and safe—choice. It may include everything except a direct line to your ATM machine, but you'll never feel overwhelmed.

► FACT FILE

EDITORS' CHOICE Managing Your Money, Version 10.0

MECA Software Inc., 55 Walls Dr., P.O. Box 912, Fairfield, CT 06430-0912; 800-820-7457, 203-256-5000; fax, 800-944-6322.

Circle 458 on reader service card

Intuit Inc.

Quicken for DOS Quicken for Windows

Intuit's Quicken products dominate the world of personal finance software for one good reason: They just keep getting better.

That steady evolution is evidenced by the two new Quickens: Quicken for DOS, Version 7.0, and Quicken for Windows, Version 3.0 (\$69.95 each). The new Quickens feature an improved portfolio manager, a slick financial scheduling calendar, and scads of other enhancements to the deservedly acclaimed, easy-to-use core. Although they lack some of the specialized features found in other packages—notably built-in, on-line stock-price updating and sage financial advice—these are the strongest all-around electronic checkbooks.

SIMPATICO SOFTWARE

In all but a few details, these two packages share the same feature set. Still, the Windows version is generally easier to operate—thanks to the inherent strengths of its graphical interface. Also, an expanded CD-ROM version of Quicken for Windows (with Quicken Companion 2.0 for Windows, a database of stock quotes, and

guides to financial markets, investments, and personal finance) will be available by the time you read this.

Each package gets you started by building a checking account, then shepherds you through all intricacies with QCards—context-sensitive help that you can easily disable. You can memorize transactions at will or use the QuickFill feature, which automatically finishes an entry as soon as it recognizes a payee from your keystrokes. But though a new loan setup links mortgage payments to the checkbook, the packages don't do much to help you create other account types—particularly complex investment accounts. The comprehensive documentation, however, helps you through setup procedures.

The new financial calendar is one of the most impressive additions, letting you quickly schedule one-time or recurring transactions. In the Windows version, you can even drag transactions from a list and deposit them on the calendar.

In portfolio management, the Quicken packages have almost caught up with Managing Your Money. Forms simplify basic jobs such as buying, reinvesting, and share splitting. And the Quicken pair can now deal directly with multiple lots of stocks. But the new Portfolio View screen in each contributes most to the newfound power, letting you instantly see your holdings, view their performance, watch price trends, and create investment-specific charts, graphs, and reports. Also, the \$34.95 Quicken Companion 2.0 for Windows links to and updates from on-line stock and mutual-fund prices. Quicken for DOS lets you view stock prices in CompuServe and Prodigy, but you'll have to update prices manually.

Reporting and budgeting remain strong. Not only can you easily customize

reports, but you can drill down through several levels in order to view specific transactions and build instant reports from any register or transaction. The products can create budgets from past in-

formation and even compare the financial events of any two periods you specify.

The packages still lack serious built-in tax planning and financial advice, and they rely on a handful of special-purpose calculators for the latter. But data from both Quicken products can be read directly by TurboTax for Windows and TurboTax for DOS.

Links to digital banking are as healthy as ever. The packages connect directly to Check-

Free and let you manually import information from BillPay USA. The Quicken products can automatically categorize and log in the charges on your Intelli-Charge credit-card statement and deliver electronic VISA credit-card statements via modem or disk.

If you want a taste of the future of on-line finances, keep in mind that nothing touches Quicken. In fact, for both basic and advanced levels of money management, these packages are hard to beat. They may not be sophisticated investment counselors like Managing Your Money, or as quick to start as Kiplinger's CA-Simply Money, but by maintaining ease of use and featuring even more capabilities, they have ratcheted up the standard yet another notch or two. □

► FACT FILE

EDITORS' CHOICE

Quicken for DOS, Version 7.0

EDITORS' CHOICE

Quicken for Windows, Version 3.0

Intuit Inc., 155 Linfield Ave., P.O. Box 3014, Menlo Park, CA 94026-3014; 800-624-8742, 415-322-0573; fax, 415-322-1013.

Circle 459 on reader service card

SUITABILITY TO TASK

Quicken for DOS

	POWER	EASE
Checkbook management	Excellent	Excellent
Budgeting	Excellent	Excellent
Tax and financial planning	Good	Good
Portfolio management	Good	Good
Electronic connections	Good	Good

SUITABILITY TO TASK

Quicken for Windows

	POWER	EASE
Checkbook management	Excellent	Excellent
Budgeting	Excellent	Excellent
Tax and financial planning	Good	Excellent
Portfolio management	Good	Excellent
Electronic connections	Good	Good

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- Compaq Color Monitor
- Local Bus Video with 1MB Memory
- Preinstalled MS-DOS® 6 & Microsoft® Windows™ 3.1
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faster than 486SX/25 machines, to handle word processing, spreadsheet and database applications with ease.

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If Networks Were Founded On The Idea That People Work Better Together, Why Install Modems That Work Apart?

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STACKABLE HUBS

A Hub Above

Has your network expanded—*again*? And you need more flexibility than a standalone hub can offer? You need stackable hubs, which can be connected and managed.

by Jeffrey L. Carrell

Chances are you've already been dealing with a hub or two on your Ethernet LAN for some time. Chances also are that your network has expanded—so that you need even more hub capacity today or you will soon. Maybe you've got to connect a number of small independent networks together? Chances are that the hubs you've got are standalone "dumb" hubs that were attractive when you bought them, because they were very inexpensive and did the simple concentrator job you needed done at the time. But chances are it's time for you to move up to stackable hubs for their flexibility and manageability.

A *hub* is simply a multiport signal repeater or concentrator—necessary equipment for any Ethernet LAN that is built on 10BaseT (unshielded twisted-pair) cabling. (See "How Hubs

IN THIS REVIEW

<i>Accton EtherHub-12i</i>	254
<i>AsantéHub 1012</i>	255
<i>Cabletron SEH-24</i>	259
<i>Cameo UltraHub 1000</i>	261
<i>Compex TP3000</i>	262
<i>D-Link DE-1200</i>	265
<i>HP EtherTwist Hub/12</i>	265
<i>Intellicom SP-HUB/B</i>	270
<i>NetWorth Series 3000 TriSegment</i>	
<i>Stackable Hub</i>	274
<i>SMC Elite 3812TP</i>	275
<i>SynOptics LattisHub 2803</i>	276
Editors' Choice.....	249
Suitability to Task.....	254
Summary of Features.....	258

Work.”) And that’s pretty much all the low-end standalone hub does. It doesn’t need to be managed.

Stackable hubs can be cabled together to solve larger networking challenges. And even if you haven’t been doing some kind of network management before now, if you’re thinking about adding more infrastructure devices such as these, you’re into territory in which you’ll need to manage these new devices. Because . . . chances are your network

has become not only larger, but more complex—and even more important to your company’s operations. You can’t afford not to manage it.

In this roundup, we’ve reviewed stackable hub solutions from 11 vendors that include the hubs themselves and management software or hardware. You can buy the entire setup with management up front, and in most cases, you’ll save lots of money by doing so. Or you can add it later after you’ve got a couple of the things

installed, and then you realize you’ve got to manage them. We reviewed hubs and software from Accton Technology Corp., Asanté Technologies, Cabletron Systems, Cameo Communications, Compex, D-Link Systems, Hewlett-Packard Co., Intellicom, NetWorth, Standard Microsystems Corp., and SynOptics Communications.

We asked each vendor to send us equipment to support a configuration of 60 ports (and we received a range of solu-

• How Hubs Work

Hubs are at the heart of your 10BaseT Ethernet network. Required by the 10BaseT specifications, hubs, also called concentrators or multiport repeaters, are well named as they are the central point of connection for each of the unshielded twisted-pair (UTP) cables coming from your network clients and servers. Usually the hubs are hidden in dark wiring closets, but here we shed some light on these important network devices.

To understand hubs, you need to understand a bit about Ethernet. Each Ethernet packet is composed of control information (overhead) and data. The control information includes the destination and source Ethernet address. Each Ethernet card sold has its own unique address burned into ROM.

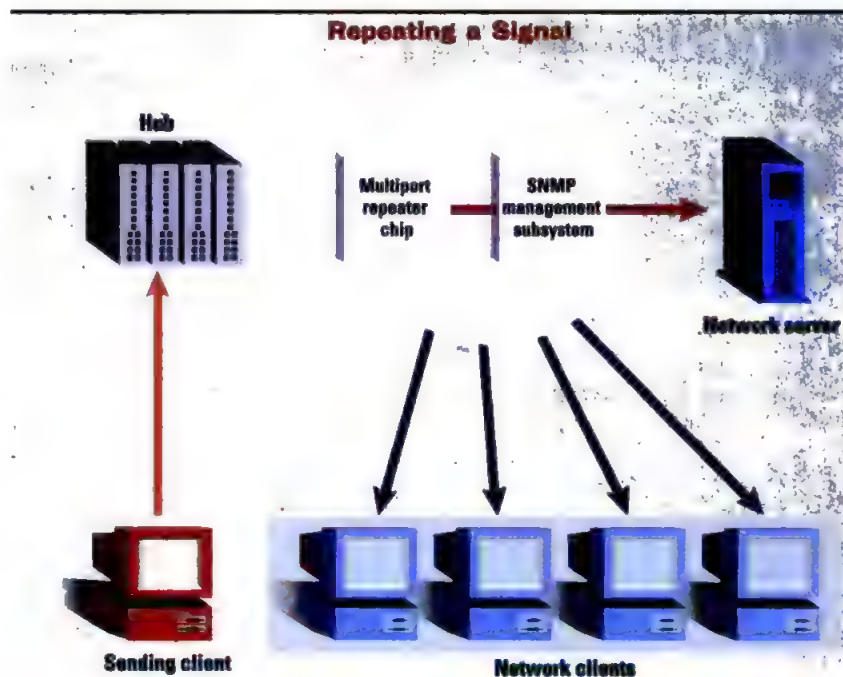
To illustrate how a hub works, let’s follow one Ethernet packet from a network client to a network server, both attached to the same hub. The packet travels out of the client Ethernet card through the UTP wire into the central hub. If the sending card detects no collision—recognized through voltage on its receiving wires—then the hub takes over. Inside the hub, the packet enters a multiport repeater chip where it is electrically regenerated (repeated) and *broadcast* to every other port. On a 12-port hub the packet would be sent to the other 11 ports. In our example, the network server’s Ethernet card would recognize the

packet’s destination address as its own and therefore accept the packet. All other Ethernet cards on the network would drop the packet after reading its destination address. In essence, all the hub does is repeat the packet to all ports, never reading any of the packet’s control information. This illustrates the simplicity of hubs.

Stackable hubs are connected, creating a virtual bus or backplane where every port in the stack behaves as if it were on the same hub. For example, for

four stacked hubs of 12 ports each, a packet coming in 1 port would be repeated out the other 47 ports.

SNMP (Simple Network Management Protocol) is generally implemented by installing a separate daughterboard on a hub’s motherboard. Thus, the multiport repeater chip mentioned above not only broadcasts packets throughout the hub, but also tags each packet and sends a copy to the SNMP daughterboard for statistics gathering and analysis.





EDITORS' CHOICE

- **AsantéHub 1012**
- **LattisHub 2803**

tions from 48 to 80 ports), along with its SNMP (Simple Network Management Protocol) management software module based on a DOS/Microsoft Windows platform. Specifically, we considered the ease of upgrading to hub/network management as an add-on, design (from a practical wiring standpoint), and cost per port. (See "How We Tested.")

HUB HIERARCHIES

In the larger realm of hubs, *stackable hubs* are smaller units (usually with 12 ports) that can be connected together to form workgroup or departmental networks. Although the lines are not clearly defined, the stackable hub falls somewhere between the standalone hub at the low end and the chassis-based enterprise hub at the high end.

Standalone hubs are the most inexpensive, but they have little functionality and usually no upgrade or expansion capability; they generally are not manageable. Stackable hubs have more functionality and flexibility, and cost somewhat more; they are expandable and physically modular. Enterprise hubs are the most complex and the most expensive. They are generally modular in that all the functions you want in the hub require a certain type of module to be installed, adding up in many cases to a very complex device.

Enterprise hubs can provide such functions as support for multiple network topologies, bridging, routing, and wide-area links between networks. Very few stackable hubs offer such features, although a few have options for bridging (such as some of the new hub offerings from Cabletron). Each of the hubs in this roundup supports only one topology, Ethernet. Enterprise hubs also can have more than 100 ports on a single chassis while the stackable usually has 12 (exceptions are NetWorth and Cabletron, both of which have 24). Thus, another principal difference is that enterprise hubs can have multiple segments on one chassis.

Among managers of networks in the 20- to 50-node range (who are most likely to look to a stacked-hub solution), most must spend their budgeted dollars carefully (although this probably follows

In naming our Editors' Choices we focused on hub design, management software, and the upgrade process—whether accomplished by software, hardware, or a combination—and value. Both of the stackable hub solutions that we've recognized here fall at the

high end of this market, and certainly of this roundup. The high end was where we found products that open up possibilities—that don't limit a network manager who is shopping here to find expandability, flexibility, and help in managing a growing, changing network.

Both Asanté Technologies and SynOptics Communications offer superior stackable hub solutions—SynOptics at a lower price per port in the tested configuration—but both are well worth the money. There are no gotchas in either one of these, something not all our tested setups can boast. These vendors are established companies with good support mechanisms.

The AsantéHub 1012 has a fine design with many well-positioned LEDs. And one of its big advantages is its flexibility: It comes with 12 RJ-45 connectors, as well as a 50-pin Telco connector to allow use in a standard wiring closet or rack.

Asanté's three-in-one link provides redundant backbone connectivity or simply the flexibility to choose 10BaseT, coaxial cable, or fiber optic cable. The AsantéView software is very mature and easy to use but powerful. Its

superior map editor includes hierarchical mapping, and it offers such security features as password protection and node-intrusion alert. Another of the AsantéHub's particular strengths is that everything in the package is not only well-designed but well-executed.

We found the SynOptics hub and software combination to be also extremely well-designed and well-executed. The 16-port LattisHub 2803 has good diagnostic LEDs and was the best-designed hardware in the group. The Optivity 1.0 management software is quite powerful and feature-rich. It might be more application than some want, but it is built for growth—something that network managers should always be thinking about.

Some also might consider it a drawback that the SNMP-enabled LattisHub 2813 must be used to manage the other hubs, but we considered this simply another approach and one that SynOptics has made to work quite well. The tested SynOptics configuration also was a winner in our price-per-port calculation—especially considering the power its software delivers and the fine design of its hubs.

for managers of all size networks). Moreover, it is always a challenge to argue for buying more new technology—buying ahead, that is. When what your boss sees is a network already in place that is working, it can be difficult to make the case for buying "new technology" that could make an impact or buying "more" initially. Several of these vendors help you make the case by offering a better deal when you buy your management solution up front. But you must

build the case on other issues as well, such as performance, reliability, and troubleshooting concerns.

Some stackable hub systems, such as those from Asanté and D-Link, offer a solution that combines the best of both standalone and stackable. They offer you the opportunity to start with simple, unmanaged hubs, then you add another hub unit that has management built-in. This hub then manages the other stackable hubs as one network.

Managing your network becomes more difficult as it grows, but network management as a whole is getting easier and cheaper. Even so, not all "manageable" devices such as hubs, file servers, and other network devices can always be managed by the same console or software. A rule of thumb: Look for management features that use a standard network management application platform.

FLEXING HUBS

Among the issues you should consider in the purchase of infrastructure devices such as these, flexibility is key. How flexible is the overall configuration on the hub? For example, what does it take to expand the stack in order to add more ports or even to add network management. How easy is it to access the hub connectors when performing these tasks? Do you have to bring down the entire network just to expand the number of ports

or to add the network management? Another concern is how closely the connectors are situated.

Some hubs give you higher port and connector density (up to 24 on a few), but it can be difficult to get to all of the connectors, because they are too close together, a situation that makes cabling a nightmare. Cameo's UltraHub 1000's port layout was particularly cramped.

Also consider the functionality you need at the high end. If, for example, you need the device to support multiple topologies, routing, or wide-area links, then you should be considering an enterprise hub. You could buy a stackable hub plus all of the other components necessary for such a system, but it will end up being more expensive to put together—and it might never feel as integrated as the enterprise hub. If you have multiple sites to network together, it might be better to get an enterprise hub for the cen-

tral site and stackable hubs for the remote sites.

There's no question that upgrading infrastructure is one of the most painful aspects of managing a network. Sometimes you actually have to bring the network down to do the upgrade, with all the productivity and scheduling inconveniences that implies. In addition, some products are simply difficult to upgrade because of their physical design. On a hub, you may have to disconnect all cables completely, remove the hub from the stack, and disassemble it in order to upgrade it. The vendors represented here either add daughterboards to one hub or to all hubs in the stack; Accton, Cabletron, Compex, Intellicom, and SynOptics all require a separate standalone unit (with or without ports).

If all you need to do is add more ports to your stack, it may be as easy as adding another stackable hub or two and interconnecting them using either special ports or a couple of your node ports. Sometimes, however, you have to set switches for hub placement in the stack or for termination of the first or last hub in the stack, in order for the hubs to work properly. The best case, in expanding your stack, is when the hubs can recognize for themselves where they are in the stack (as SynOptics' LattisHub does) and self-terminate when necessary. It means less work on your part, and, equally important, less chance of error.

For upgrading your stack to network management, a couple of hardware options are available. The most common approach among the vendors in this review is for you to add a stackable hub that either already has the management features in it or has a hardware upgrade module that has the management on it and can manage the entire stack. Some vendors sell a dedicated box that only has the management features and can manage the entire stack, but this piece of equipment offers no ports or other capabilities in it.

Note here that when you are adding the network management capability, that some management applications take a particular "view" of the stack—how the hubs are displayed in the views on the management console. Some hub views show the management hub specif-

HIGHLIGHTS

Stackable Hubs

STACKABLE HUBS are a good compromise between the limitations (but low cost) of the standalone hub and the expense (albeit with associated modularity, flexibility, and many features) of the enterprise hub. Stackable hubs go beyond signal repeating; they can also be cabled together to form larger segments of your network. In addition, they can be managed through the addition of network management software.

WE REVIEWED stackable hubs and network management software for Ethernet networks running 10BaseT from 11 vendors. Some of the hubs are well designed, some are not. Most have acceptable network management software, but you should look for a package based on either Hewlett-Packard's OpenView or Novell's NetWare Management System (NMS), two open platforms that support the de facto Simple Network Management Protocol (SNMP) standard. Packages based

on an open standard deliver the more robust features you need, and enable you to integrate with other network management packages that are based on the same standard.

YOUR BEST BUY in stackable hubs overall is to purchase your hubs (even if it means a few more ports than you need at the moment) with management included up front. You'll find this to be more economical than buying the hardware individually and then adding management at a later time. Most of the vendors represented in this roundup have structured their pricing to reward those who plan management up front.

THESE VENDORS each approach the process of adding the network management software differently. Some add it in a separately sold hub with ports, others build it into a daughterboard that gets added to a hub you already have, and a few handle it in a separate box (without ports). Each method has trade-offs.

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ically on the top or bottom. You should match the actual physical placement of the hubs with the network management console's view. Be sure that they look the same: Should you ever be in serious troubleshooting mode, you don't want to be contending with a logical view and physical view that are different and confusing.

HUB READINGS

Good documentation is important in this product set (even though it's arguable how many users—even network managers—actually take the time to read and analyze the documentation fully). It should be clear and concise, particularly in its treatment of installation. A quick reference card is a handy feature for any product, although many vendors do not offer one. Good screen shots and detailed configuration file listings also help.

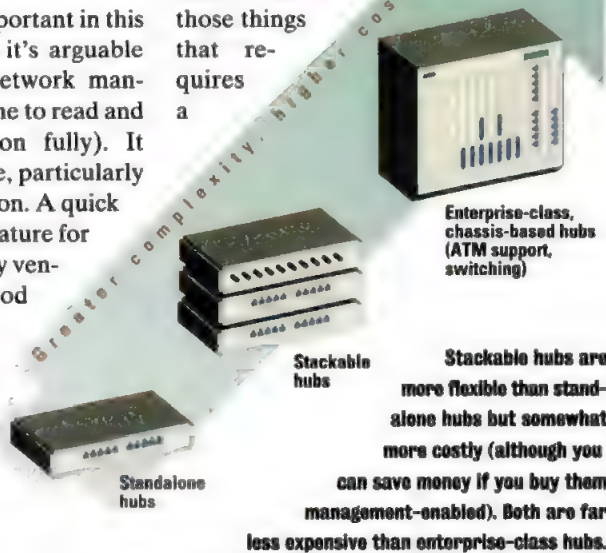
Some vendors also require you to purchase additional third-party products in order for all their products to work (usually you have to add a TCP/IP stack to your IPX network through the console computer or the actual network management application). But the vendors do not always assist in integrating all of these components together in their manuals. It pays to take a good look at the documentation in those cases. As long as it seems complete and accurate, it almost does not matter how much of it there is or what format it comes in. Some vendors, for example, supply lots of smaller manuals with a detailed index. Some manuals have very little weight to them, but are complete enough that you can sail through an installation with no problems (as was the case with Standard Microsystems' SMC Elite 3812TP line). Your best bet is to review a product's documentation before you buy. If you feel that it is complete, you shouldn't have many problems in installation and maintenance.

We noted that for a few of these hub solutions, the Compex TP3000, for one, the documentation was not always consis-

tent with the products we had in our hands to review. Although you cannot guard against this completely, we pointed out these instances in the individual reviews, and you should always take the vendor to task when you uncover such a situation.

HANDLING HUBS

Network management is one of those things that requires a



lot of initial setup and configuration time, but can save you lots of time and late-night agony in troubleshooting, and also can assist in preventive maintenance network analysis. One key feature to look for here is what network management platform a stackable hub management application runs on.

The two most widely used network management platforms for DOS (and Windows) systems are Hewlett-Packard's HP OpenView/Windows and Novell's NetWare Management System (NMS). Although HP OpenView/Windows has been around since 1988, Novell's product, which was introduced in 1992, is also making its presence known. NMS is enjoying the same broad third-party support as the rest of Novell's networking software.

Both OpenView and NMS offer the flexibility for managing not only hubs, but other network devices such as file and print servers. Moreover, both of these platforms support the Simple Network Management Protocol (SNMP), a set of guidelines that define form and content for all management functions, including management communications and traffic to auto-partitioning and alerts.

SNMP is the de facto industry standard for network management functions, even for small networks. SNMP communications between managed devices and the management consoles generally are handled over TCP/IP, but Novell's IPX is also supported by both OpenView and, of course, NMS.

Within the broader area of network management, a couple of features are particularly desirable for this product set. Besides SNMP support, auto-discover of devices, either by the network management platform or the hub application, is important. Also key are a mapping editor, a real-time physical view of the hubs panel and LED status, and logging of events and errors. Also gaining popularity are auto-partitioning and out-of-band management. And one of the critical features of all network management is the alert capability.

Alert monitoring is a very broad area. Some managers want to know when a node comes on or leaves the network, some want to know only when key devices leave the network. And how do the management modules with these packages alert you to trouble? Some applications only alert you via the console screen. Although they may show that a device has a problem by either flashing an icon or changing its color, they may not provide an easy way to view the affected area of the network.

Some applications can update a log file, which allows you to watch trends as well as track a history of the network. The types of alerts that you want to see are up to you. In management applications

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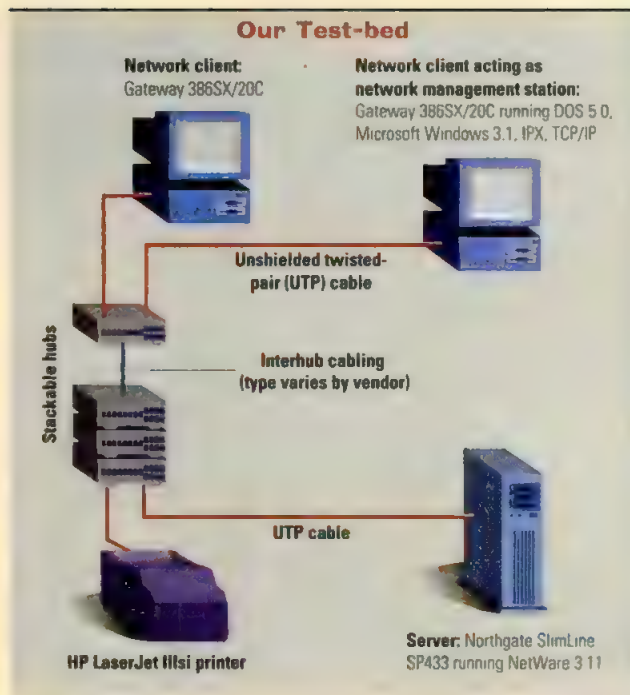
In evaluating these hubs, we focused on design, management features, SNMP upgrade, and value. We didn't run performance tests—all of these hubs are based on similar multiport repeater circuitry, and performance was not an issue.

How We Tested

In our evaluation of stackable hubs, we were looking for a combination of good physical design, robust network management, and a well-devised upgrade path to that management. Considerations for physical design included the cabling arrangement, port density, number of hubs that could be stacked, LED indicators, and power supply, among other factors. In the network management area, in addition to support for SNMP (Simple Network Management Protocol), we were looking at such features as auto-discover, mapping editor, and alert mechanisms. Equally important, we evaluated the move to management; that is, how easy or difficult it was in each case to add either the managed hub or the hardware/software modules that delivered the management component to a stack of hubs. Ease of installation and upgrade were also considered important.

Each vendor was requested to send us hardware and software to support a 60-port configuration. We received a range of solutions, some elegant and feature-rich, some not.

At ZD Labs, we tested each hub stack using a 486/33-based Northgate SlimLine SP433 system with 8MB of RAM configured as a NetWare 3.11 server. The file server and the client PCs were connected to the hub stack. The clients were Gateway 386SX/20C systems using Eagle NE2000 Ethernet



network interface cards. One of the client PCs was designated to test the software—the SNMP-compliant network management package supplied by each vendor with each hub stack. We assembled each hub stack according to the vendor's installation procedures, then upgraded to the SNMP management and evaluated that process. Finally, we installed the network management software based on documentation supplied by the vendor and appraised the software's performance.

based on SNMP, alert functions are customizable. But beware: The more monitoring you do, the more traffic you add—just for network management. It may, however, be worthwhile to you.

Another alert feature, not implemented by many vendors yet, is alert by pager. Paging technology is evolving quickly, and not all pagers work the same way. Nevertheless, many network administrators have begun to carry pagers as more and more PC-based LANs take on mission critical applications. A couple of the products reviewed offer pager alerting, but are very limited in the function. Some only support Sky-Pager, and some only offer alerts for a "hub down" condition—Asanté supports such an alert. This certainly is an area that vendors will be expanding in the next few years.

With a good network management strategy in place, chances are you'll also be able to spot trouble areas in your net-

work before they become real problems. You can capture performance and trend data, analyze it (via a spreadsheet, custom analyzer included with the network management application, or real-time graphs) and decide what, if any, changes should be made to your network.

You may decide, for example, that you should divide your network into smaller segments for better performance to each workgroup. NetWorth's Series 3000 Tri-Segment Stackable Hubs have segmenting built-in, with each hub supporting three eight-port segments. Or perhaps some network interface cards (NICs) are causing congestion and multiple retries to or from other devices. They may be slowing down the overall performance of the network—but perhaps not enough to trigger an alert.

Auto-partitioning, in which the hub automatically partitions off a port or ports, is also becoming a popular feature. In the NIC example, if the problem gets

to be too large, the hub auto-partitions off the offending ports, thereby removing the problem NIC from the network, all without your intervention.

Remote network monitoring and management, or *out-of-band* management, is another growing area. Out-of-band management uses a connection to the hub via a serial connection, either through a modem attached to the hub or via a connection directly from the hub to the management console. Polling of a network remotely is not as accurate or complete as real-time polling, but you can get basic status information. Not all network management applications offer good out-of-band functions, but most are improving.

Good documentation is important in installation and setup for the software that works with these hubs. If you're still getting accustomed to running an expanding network, it probably will take you some extra time to set up your net-

NETWORKING

Stackable Hubs

work management software. Also, for some of these products—although they do not directly “require” you to dedicate a computer to that one task—that’s essentially what ends up happening. In a small system, you may not have that luxury. Keep this in mind as you select stackable hubs and network management for them.

HAVE A HUB

Most people involved in running a network these days *are* dedicated to that task. Fading away are the days of “network managers” who maintain the company network “in their spare time.” Giving network managers a chance to develop a specialized knowledge base, and keeping a network operating at its peak requires the dedication of both time and people resources. It must come from either internal resources or from outside, most likely in the form of a network consultant. But even if you work with a consultant, you must stay informed to better convey to the outside

firm how you perceive your needs against what you know of the market.

The hub market is itself changing and growing rapidly. For example, many enterprise hub vendors—such as Syn-Optics and Cabletron—now offer stackable hubs as well. The challenge for those vendors in this product set is to provide the scaled-down hardware and software to an audience that may not be as experienced—or need to be—as the audience for their enterprise models. The opposite is true for the standalone hub vendors who venture into the stackable-class product lines.

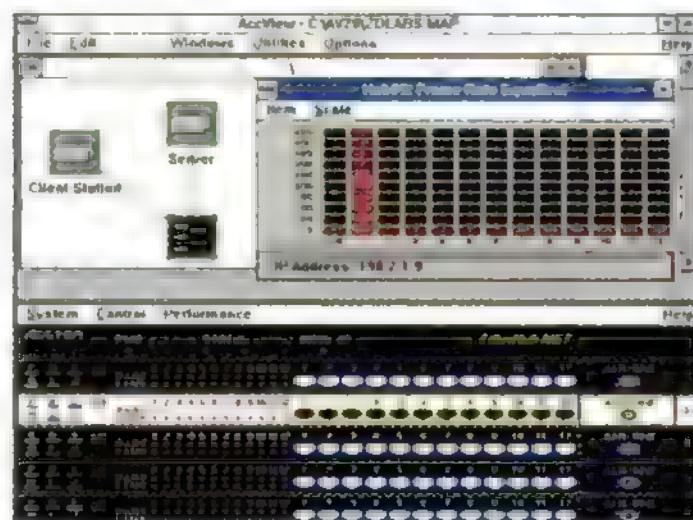
All of this leaves the network manager with a lot of gray areas to negotiate. You must keep focused on the functionality you need today—and be willing at least to guess at what you’ll need tomorrow—and you must be willing to compare actual “solutions” offered by vendors in place of shopping just for products and rock-bottom prices. Chances are, one of these stackable hub solutions is just right for you.

Accton Technology Corp.

EtherHub-12i

BY JEFFREY L. CARRELL

Accton Technology Corp.’s EtherHub-12i, part of the EtherHub 1000 family, combines with the EtherHub-MGT management units to let you stack more hubs and have more total ports than do most of the other offerings in this roundup. Each EtherHub-12i has 12 ports for RJ-45 con-



AccView is not based on an open network management platform but is rich in features.

Suitability to Task: Stackable Hubs

Stackable hubs, like many networking products, are a combination of hardware and software that you add to your established network to address a certain situation or to solve a problem. In the case of these products, the goal is to reinforce Ethernet signaling and to give you flexibility in segmenting and managing your network. Particularly at this level, the solution you’re purchasing to address a problem shouldn’t introduce any problems of its own. The components of a stackable hub solution should be well designed, well integrated, well priced, and reasonably easy to work with.

Hub design A well-thought-out design that takes into consideration how a device will actually be used is generally reflected in the final product. A good design saves a network manager considerable time and trouble. For stackable hubs, a good physical design incorporates all available means to minimize the amount of cabling necessary. This includes the cabling for electrical power, hub interconnection (cascading), hub management, and, of course, the network connections to the RJ-45

SUITABILITY TO TASK

Product Name	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	○	○	○
Network management	●	●	○	○
Ease of SNMP upgrade	●	●	●	○
Value for the price	●	●	●	●

ports. Also important here was whether vendors used appropriate, up-to-date technology in all design elements: no power bricks allowed. Any extras that are built into the hub, such as readable, well-placed diagnostic LED indicators, contributed to a better rating overall.

Network management The stackable hubs’ network management software should be based on one of the standard network management platforms such as Hewlett-Packard’s HP OpenView or Novell’s NetWare Management Service (NMS), both of which support SNMP (Simple Network Management Protocol). The software should be easy to use: The icons should quite obviously represent the devices they are meant to signify, and the views should be scalable and easily navigable. Icons should also display information efficiently. And a view of the hub front panel should be available.

Ease of SNMP upgrade The process of upgrading to SNMP management should not be difficult. In the easiest approach, all the network manager would need to do would be to run an install program that would automatically edit the necessary configuration files. Also acceptable would be a daughterboard that could be easily installed in the field. Packages that required the user to perform configuration beyond a reasonable expectation were downgraded (unless they provided exemplary documentation for the procedures). We also considered it a negative if you need to dedicate a system outright to hub management, or if the management portion must be purchased as a full-chassis module that does not otherwise function as a hub.

Value for the price These stackable hubs are a step up from low-end, quite limited standalone hubs—which, of course, are also cheaper. But even though it is reasonable for them to cost more, stackable hubs should offer network managers an affordable solution for expanding and managing their growing networks. We considered the price per port for each solution, which we calculated using the prices for the hardware and software that vendors sent for the 60-port configuration we tested. We weighed this against design, features, flexibility, and other factors listed above.

nectors for twisted-pair cabling, plus the ability to cascade up to 14 hubs for a total of 168 ports (although you probably don't want to use more than 70 or 80). Each of the hubs also comes with built-in SNMP (Simple Network Management Protocol).

The EtherHub-12i's LEDs provide clear indicators in many areas including collision, jabber lock-up, link status, partition status, network traffic, network monitor, power, and terminator enabled. You can also see information on AUI and BNC port partitioning.

Accton's method of stacking and managing its hubs is somewhat unusual, and requires a slightly greater expenditure of time and money than do most other vendors' configurations. For example, to cascade the hubs, you need to set a terminating switch on the end hubs to On and set a switch on all the others to Off. This is not the usual case for stackable hubs; most often the hub is smart enough to know whether it is a terminator.

In order to upgrade to a managed network, you add the EtherHub-MGT hub to the stack of SNMP-ready EtherHub-

12i hubs. Unlike some other products, however, adding a management unit to the stack does not add any ports to the total configuration. The EtherHub-MGT provides management, but nothing else. (The EtherHub-12Mi (\$1,199) should be released by the time you read this; Accton plans to have management built into this unit. This addition to the Accton line of hubs will make a managed 60-port configuration slightly less expensive.)

Accton's documentation can stand some improvement. Although the installation section of the manual for the hubs is complete, the procedure for installing AccView, the network management software included with the EtherHub-MGT, is not. For example, you must manually configure Accton's supplied TCP/IP driver to work with your Ethernet board, but that fact is not made clear. (The driver does not work for any other functions, and it is not supported by many network interface cards, bringing its usefulness in question.)

Although AccView is not based on any network management application such as Novell's NetWare Management System (NMS) or HP OpenView/Windows, it does provide most of the features you would want, including auto-discover, trap and event managers, statistics on the port or hub level, isolate ports or hubs, set thresholds, and an MIB (management information base) browser. Surprisingly, Accton recommends using a 486/50-based computer to run the software, which means dedicating a high-end machine just to manage your hubs.

Although the EtherHub-12i can provide more ports than most of the other products in this roundup, its nonstandard management system and proprietary management software take away some of the product's luster.

SUITABILITY TO TASK				
EtherHub-12i				
	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	●	●	○
Network management	●	●	○	○
Ease of SNMP upgrade	●	●	○	○
Value for the price	●	●	○	○

Asanté Technologies Inc.

AsantéHub 1012

BY JEFFREY L. CARRELL

The AsantéHub 1012 provides some hardware features normally found only in larger departmental or enterprise hubs. You also can add software that will give you some network management capabilities not normally found even in a dedicated management application. This power explains a price that is higher than most in this field: \$1,299 each for a 12-port unmanaged hub, or \$1,499 for each managed version.

The AsantéHub's front panel has 12 RJ-45 connectors; you can also connect your nodes via an RJ-21 Telco connector on the rear, which permits a cleaner cabling solution, because it makes both sides of the hub available for the wiring. The front of the hub has a utilization display, with link and receive LEDs for each of the 12 ports, as well as indicators for percentage of collisions, power, SNMP management, misaligned/CRC, runts/fragments, late collisions, and short events. These last few LEDs provide a great deal of assistance during troubleshooting.

For connecting the hubs, Asanté Technologies' three-in-one port (unique among the hubs in this roundup) lets you use an RJ-45, BNC, or AUI connector, allowing flexible cabling options. When you are managing via out-of-band connection from a PC, you can use either an RS-232 or RJ-45 connector; Asanté supplies the cables needed for connecting to the RJ-45 from the serial port. And, in addition, Asanté allows you to check every hub in the group with a single call

from a modem, rather than having to call each unit separately—a feature some other systems do not offer.

The AsantéHub can be purchased with or without SNMP management capability. However, you'll save about a thou-

FACT FILE

EtherHub-12i
Accton Technology Corp., 1962 Zanker Rd., San Jose, CA 95112; 800-926-9288, 408-452-8900; fax, 408-452-8988

List price (tested configuration): Hardware: five EtherHub-12i hubs, \$699 each; one EtherHub-MGT hub, \$599. Total hardware price: \$4,094. Total number of ports: 60. Price per port: \$68. Software: AccView, included with EtherHub-MGT.

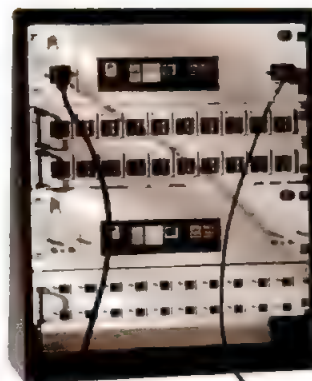
In short: Able to provide more ports than most of the other products here—168 through cascading—the EtherHub-12i does require a little extra effort in configuration. But its LEDs are first-rate, and the EtherHub-MGT offers all the management features you might want (although Accton recommends using a 486/50 to run it, and it is not based on HP OpenView or Novell's NMS). In its favor, Accton's products are among the most inexpensive in this roundup.

476 ON READER SERVICE CARD



The advanced AsantéView software can send a "hub down" alert to a SkyPager device.

We're talking hot technology here. Very hot. In fact, the IBM hubs offer so many striking features and attractive benefits, they're practically irresistible. Take the 8250 Multiprotocol Intelligent Hubs, for example. For any company trying to integrate a complex combination of local or remote Token-Ring, Ethernet or FDDI LANs, it's sure to be love at first sight.



IBM 8230 Controlled Access Unit (connects up to 80 Token-Ring devices at 16Mbps or 1Mbps, flexible lobe attachment modules, automatic recovery)

Hubba

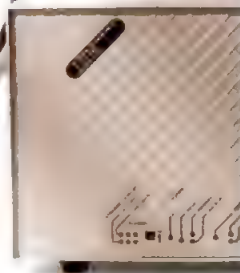
The 8250 hubs are engineered around a unique, feature-rich backplane design offering

Strategic Hub Solutions from IBM

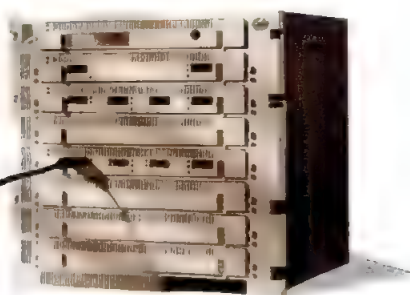
high port density and software reconfiguration. Flexible media modules are provided. And remote hardware and software network management from one simple location is available with the AIX® NetView® Hub Management Program/6000.

But with the 8250 hubs, beauty is more than skin deep. Especially when you consider the cost of ownership. Not just in terms of the immediate price and per-port cost efficiencies, but also in

IBM 8250 Multiprotocol Intelligent Hubs (6-slot/17-slot models, connect a combination of multiple Token-Ring, Ethernet and FDDI networks, slot independence, hot pluggability, port switching, fault tolerance, redundancy and comprehensive management)

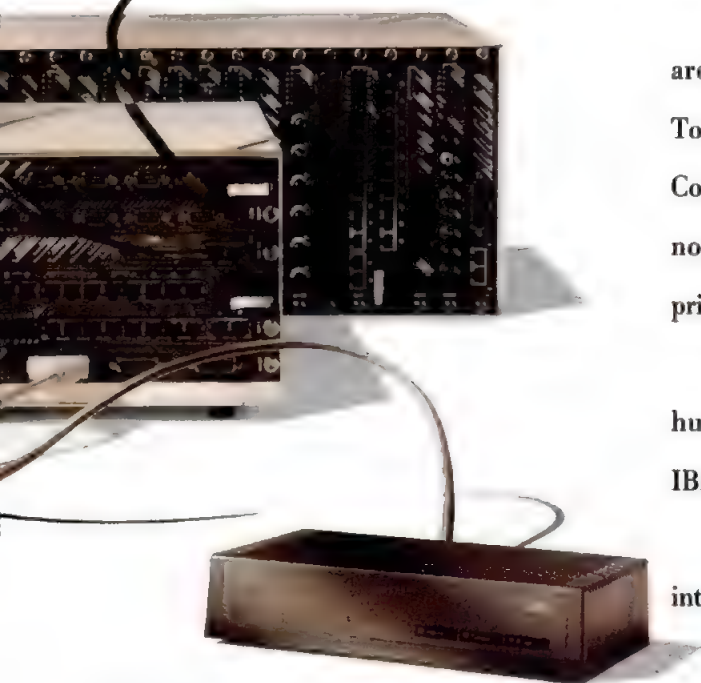


IBM 8228 Token-Ring Multistation Access Unit (cost-effective, 8 ports, cascading)



IBM 8240 FDDI Concentrator (links up to 24 users with fiber or copper, hot pluggability)

hubba.



IBM 8222 6-Port 10BaseT Workgroup Hub (AUI port cascades for added connectivity, LED diagnostics, full 802.3 compliance)

terms of long-range operational savings. The strategic features of the 8250 hubs mean improved productivity. Fewer trips to the wiring closet. Less downtime. Remote control. Flexibility to grow. And, of course, the kind of reliability and service that only IBM can provide.

Now if you're considering Token-Ring or Ethernet LANs, the 8228 MAU and the 8222 hub

are simple, cost-effective solutions. The 8230 Token-Ring CAU and the 8240 FDDI Concentrator provide enhanced flexibility. And no one offers a broader array of attractively priced LAN adapters than IBM.

For more information about IBM's family of hubs or to order, just give us a call at 1 800 IBM-CALL, ext. S82D.

The IBM hubs. Discover just how appealing interoperability can be.

Making networks work

IBM

► SUMMARY OF FEATURES

Stackable Hubs



In alphabetical order by company

For pricing breakdown, see Fact Files.

■ = YES □ = NO

Physical Characteristics

	Accton EtherHub-12i	AsantéHub 1012	Cabletron SEH-24	Cameo UltraHub 1000	Compex TP3000	D-Link DE-1200	HP EtherTwist Hub/12	Intellicom SP-HUB/B
Dimensions (HWD, in inches)	1.8 x 17 x 9.8	2.3 x 16 x 10.3	3.1 x 17 x 8	1.8 x 17.8 x 8	1.5 x 8 x 6.5	1.8 x 17.5 x 8.3	1.8 x 16.8 x 9.3	1.5 x 17.3 x 8.5
Number of RJ-45 ports	12	12	24	12	6	12	12	12
Location of RJ-45 ports	Front	Front	Front	Front	Front	Front	Back	Back
Maximum number of managed hubs per stack	14	10	5	5	4	5	30	5
Maximum number of ports per hub stack	168	120	130	60	28	60	360	65
Mounting equipment included	■	■	■	■	■	■	■	■

LED Indicators

Collision LED/Power LED	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■
Utilization LED	□	■	□	□	□	■	□	□
Link LED for each port	■	■	■	■	■	■	■	■
Partition LED for each port	■	■	□	■	□	■	■	■
Receive LED for each port	□	■	■	■	■	■	■	■

SNMP Upgrade Process

Standalone management unit	■	□	■	□	■	□	□	■
Number of ports on standalone management unit	None	N/A	12 (SEHI-22) or 24 (SEHI-24)	N/A	None	N/A	N/A	None
Daughterboard added on each hub in stack or on one hub in stack	N/A	Each hub	N/A	Each hub	N/A	One hub	N/A	N/A

Management Software

Name of package	AccView	AsantéView	Remote LANView/ Windows	UltraView	SNMPc	D-View Network Management Program	HP OpenView Interconnect Manager	QN5000/SNMPc
Manufacturer	Accton	Asanté	Cabletron	Cameo	Castle Rock Computing	D-Link	Hewlett-Packard Co.	Castle Rock Computing
Platform	Proprietary	Proprietary	HP OpenView	Proprietary	Proprietary	Proprietary	HP OpenView	Proprietary
SNMP transport protocol	IP	IP	IP	IP	IP	IP	IP, IPX	IP
Auto-discover/Draw	■ ■	■ ■	■ ■	□ □	■ ■	■ ■	■ ■	■ ■
Configurable traps or events	■	■	■	■	■	■	■	■
Graphing	■	■	■	■	■	■	■	■
Hub front-panel view	■	■	■	■	■	■	■	■
Mapping editor	■	■	■	■	■	■	■	■
MIB browser/compiler	■ □	■ □	■ ■	■ □	■ ■	■ ■	■ ■	■ ■
MIBs supported*	4, 7	1, 4, 7	4, 7	1, 4, 7	2, 4, 5, 6, 7, 8	4, 6, 7	4, 7	2, 4, 5, 6, 7, 8
Node/intrusion	■	■	□	■	□	■	■	□
Password protection	■	■	■	■	□	■	■	□
Port summary	■	■	■	■	■	■	■	■

Utilities

BOOTP/FTP	■ □	■ ■	■ □	□ □	□ ■	■ □	□ □	□ ■
Ping/Telnet	■ □	■ ■	■ ■	■ □	■ ■	■ □	■ ■	■ ■
TFTP	■	■	■	■	■	□	□	■

Customer Support

Free technical support	■	■	■	■	■ (hardware only)	■	■	■
Toll-free technical support	■	■	■ (with contract)	■	□	□	■	□
Telephone support hours (eastern time)	10:00–5:00 M–F	9:00–9:00 M–F	8:00–8:00 M–F	24 hours	11:00–8:00 M–F	10:00–8:30 M–F	9:00–8:00 M–F	11:30–7:30 M–F
BBS	■	■	■	□	■	■	■	□
CompuServe	□	□	■	□	■	■	■	□
Internet mail address	■	■	■	□	■	■	□	□
Internet FTP server	□	■	■	□	□	□	■	□
Warranty	3 years	1 year	90 days	3 years	5 years	3 years	Lifetime	3 years
Extended warranty option	□	□	■	□	□	■	□	□

N/A—Not applicable. The product does not use this component for SNMP upgrades.

* Key: 1—IEEE MIB, 2—IEEE Repeater MIB, 3—Novell HMI MIB, 4—proprietary, 5—RMON, 6—SNMP MIB 1, 7—SNMP MIB 2, 8—SNMP MUX.

NETWORKING

Stackable Hubs



NetWorth Series 3000 TriSegment Stackable Hub

18x17x11.5
24
Front
5
120
□

18x17x8.6
12
Back
8
112
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SynOptics LottisHub 2803

16x17.3x7.2
16
Front
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80
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16

One hub

One hub

N/A

HubView Network Management System

EliteView

Optivity for NMS

NetWorth

SMC

SynOptics

Proprietary IP

Proprietary IP, IPX

Novell NMS IP, IPX

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SUITABILITY TO TASK

AsantéHub 1012

POOR FAIR GOOD EXCELLENT

Hub design	●	●	●	●
Network management	●	●	●	○
Ease of SNMP upgrade	●	●	●	○
Value for the price	●	●	●	●

sand dollars if you buy the SNMP option up front rather than purchasing it later. If you do add it on later, you'll have to spend \$399 for each SNMP Management Module (and each AsantéHub requires one). Having SNMP in each hub, however, means that each is individually managed, a concept that Asanté calls SNMP redundancy.

AsantéView, the management software required for these hubs, supports either out-of-band or in-band management. Each of these offers the same basic features, but out-of-band management is required to configure the hubs before you use in-band for normal operations. In-band uses TCP/IP, and PC/TCP drivers, from FTP Software, are also included.

All of the basic management features are available from AsantéView: port configuration, performance management, network utilization, node summary, basic hub statistics, auto-discovery, and map-

ping, as is a graphic representation of the data. There's even an option to send a "hub down" alert to a SkyTel pager, but this is the only situation when the alert will be sent.

Overall, AsantéView is a good application for network management, but you can monitor and manage only MIB II compliant devices. AsantéView is not based on any other management application (such as HP OpenView/ Windows or Novell's NetWare Management System), but it includes all the features you'd want in management software for your hubs.

Cabletron Systems Inc.

Cabletron SEH-24

BY JEFFREY L. CARRELL

The Cabletron SEH-24 is a low-entry-price, 24-port 10BaseT Ethernet hub, part of the company's SEH line of hubs, which also includes the "intelligent" SEHI-24. Each is part of Cabletron System's HubStack series of networking products.

Cabletron has put some extra thought into the physical design of these two products. Each of the RJ-45 ports has both link- and data-receive LEDs, as well as indicators for collisions and power. The SEHI-24 includes an indicator for the CPU; the SEH-24 has one for management control.

The connections for the nodes and console are on the front of the hub, while the interconnection ports and power connections are on the rear. Cabletron also offers various expansion modules that provide other types of connections, including RJ-45, BNC, AUI, and three types of fiber connections: single mode,



FACT FILE

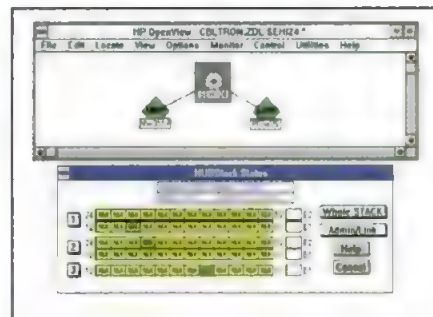
AsantéHub 1012

Asanté Technologies Inc., 821 Fox Ln., San Jose, CA 95131; 800-662-9686, 408-435-8388; fax, 408-432-7511

List price (tested configuration): Hardware: five AsantéHub 1012 hubs, \$1,299 each; five SNMP Management Modules, \$399 each. Total hardware price, \$8,490. Total number of ports: 60. Price per port: \$142. Software: AsantéView, Version 2.2, \$1,299.

In short: Asanté Technologies gives you more bang—granted, for more bucks—than most of the hubs in this roundup, with its AsantéHub 1012, SNMP Management Modules, and accompanying AsantéView management software. Requiring SNMP management on every hub may seem expensive, but this arrangement does give you SNMP redundancy across your hub setup. Asanté offers a quality managed hub solution quite obviously scaled down from its higher end solutions.

ON READER SERVICE CARD



Remote LANView/Windows is based on HP OpenView—but it requires a Cabletron NIC.

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GATEWAYS — NetWare for SAA, DCA Select™ Comm Server, IRMALAN/EP.™

MIDDLEWARE DEVELOPMENT TOOLS — QuickApp for Windows.

REMOTE LAN/HOST ACCESS — Remote LAN Node (RLN).

TOKEN-RING ADAPTERS — IRMAtrac.



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ST (straight tip—a bayonet-style connector), and SMA (subminiature type A—a screw-on connector).

Upgrading the Cabletron SEH series hubs to SNMP-based management is easy: you simply purchase one of the SEHI models and connect it to the others. The SEH hubs, which are management-ready, plug into the SEHI unit, and then the entire stack is managed. If you want to connect a PC to the console port, Cabletron sells a \$65 accessory kit to do so.

The management software, Remote LANView/Windows, is based on the HP OpenView platform. It does, however, require you to have a Cabletron Ethernet network interface card on the network management console even to install the software. And after installation, you'll notice that Cabletron has not provided an icon for the SEHI hubs; you must designate one yourself. Unfortunately, this information is omitted from the documentation.

Even though the management software offers many features and capabilities, including statistics on ports, indi-

vidual hubs, and stacks of hubs, as well as graphing options, a few features are missing. For example, the auto-discovery will find most of your devices, but will only map the ones from Cabletron. You must add the others manually. And

when showing a front panel view, the software will always display information for the SEHI hubs above information for the SEHs. If you want your physical setup to match the display—which is a good idea—you have to be sure to stack the hubs the same way.

Cabletron's documentation leaves something to be desired. The text doesn't always match the accompanying screen shots, and the organization seems poor, especially during installation. You might actually need to call for technical support in order to complete the installation.

The SEH and SEHI hubs offer enterprise hub features in a stackable hub package. The management software operates more as if it were designed for an enterprise system as well, despite the occasional proprietary feel. These hub components from Cabletron are powerful, well-designed products. They have a few quirks, none of which stand in the way of this being a reasonable choice.

Cabletron Systems Inc.

UltraHub 1000

BY GERARD A. PALMERI

Cabletron Communication's UltraHub 1000 series hubs have some first-rate features, including real-time monitoring and security, but they suffer from an awkward cabling design, and they lack the versatility we observed in some of the other products we tested for this roundup. The UltraHub was actually designed by LANCast, but it doesn't manufacture the hub; Cabletron does, selling the finished product back to LANCast, which markets it—with some slight cabling modifications—as the LANCast 4392.

The UltraHub 1000 provides 12 RJ-45 or Telco ports (depending on the version

FACT FILE

UltraHub 1000

Cabletron Communications Inc., 71 Spitbrook Rd., Nashua, NH 03060; 800-438-4827, 603-888-8869; fax, 603-888-8906

List price (tested configuration): Hardware: four UltraHub 1000 hubs, \$695 each; one UltraHub 1020 hub; \$1,395; four AK610-02 Basic Hub to SNMP controllable hub kits, \$459 each. Total hardware price: \$6,011. Total number of ports: 60. Price per port: \$100. Software: UltraView Network Management Software, \$495.

In short: Although Cabletron's UltraHub series lacks some of the clean hub design we observed in other products, the UltraView management software offers real-time monitoring and security. The UltraHub 1000 is a fair choice for customers who need basic segmenting for their networks. The close design/manufacture relationship between Cabletron and LANCast may signal a new trend.

481 ON READER SERVICE CARD

purchased), one AUI port, and one switched BNC/AUI port that is used as network backbone connection, all in a compact, utilitarian design. It can easily be stationed in cramped quarters or rack-mounted in a wiring closet, but the unit doesn't have a fan, so it could be situated out in an office area without creating a noise problem or collecting dust.

All of the ports, connectors, and LEDs are located on the front of the hub, which is an advantage if you are mounting it on a rack. The design becomes a disadvantage for the units as stackables, however: With a densely filled panel, there is no room to connect anything. And although the hub makes efficient use of space, Cabletron's use of different cables for interhub management and interhub communication, which allows you to break the workgroup into



Cabletron's UltraView software covers basic network management, but it has no auto-discovery.

FACT FILE

Cabletron SEH-24

Cabletron Systems Inc., 35 Industrial Way, P.O. Box 5005, Rochester, NH 03867-0505; 800-332-9401, 603-332-9400; fax, 603-332-7386

List price (tested configuration): Hardware: Two Cabletron SEH-24 hubs, \$1,995 each; one Cabletron SEHI-24 hub, \$2,995; two expansion cables, \$49 each. Total hardware price: \$7,083. Total number of ports: 72. Price per port: \$98. Software: Remote LANView/Windows, Version 2.06, \$4,995.

In short: This hub solution from Cabletron Systems is made up of powerful, well-designed products with a few quirks. The SEH-24 and SEHI-24 hubs offer enterprise hub features in a stackable hub package. And similarly, the management software, Remote LANView/Windows, functions as if it were designed for an enterprise system.

480 ON READER SERVICE CARD

SUITABILITY TO TASK

UltraHub 1000

	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	○	○	○
Network management	●	●	○	○
Ease of SNMP upgrade	●	○	○	○
Value for the price	●	●	○	○

segments that can still be managed, leaves the front panel rather cramped. For example, in a stacked configuration it doesn't make sense to use the BNC port because the minimum BNC cable length is two feet. That means you end up with half a meter of cable hanging in the way. (This situation is improved on the LANCast version of the hub, which has the two cables integrated.)

Cameo has three hubs in its 1000 series: the UltraHub 1000 (standard

unmanaged), the UltraHub 1010 (controllable), and the UltraHub 1020 (master). The SNMP upgrade process gets a little complicated if you start with several standard unmanaged hubs and then move to create a managed stack.

You must upgrade each of the 1000s to 1010 status, but you also must upgrade one to 1020 status, as that is the master hub in Cameo's master-slave management configuration. (LANCast instead uses the BNC port to cascade the hubs and requires an SNMP daughterboard in each for management.) There are two add-in boards you can use to perform the upgrade: the AK610-02, which converts an UltraHub 1000 to a 1010 (\$459), and the AK620-02, which converts a basic 1000 to a 1020 master (\$795). But be warned that converting from a basic 1000 to a controllable 1010 is a pricey solution, costing almost \$200 more than buying the 1010 outright.

■ More Power, More Complex

by Gerard A. Palmeri

Our focus in this review was on stackable hub solutions with Microsoft Windows-based network management software. But network managers have choices among products in which the software is based on other operating systems—OS/2 and Unix, for example. Industry leaders 3Com Corp., which pairs its OS/2-based IsoView, Version 4.0, with its LinkBuilder FMS hub, and Chipcom Corp., which pairs its hubs with the Unix-based ONdemand Network Control System, are just a few of the companies that provide these powerful alternatives.

What do OS/2 and Unix buy you? Multitasking, multithreading operating systems deliver greater power and more functions to monitor larger networks. In addition, integrating a large-scale approach onto one powerful desktop machine reduces costs by minimizing redundant tasks. And you can implement more advanced features that require the strength and flexibility of OS/2 or Unix—such as greater statistics capture to databases and the creation of associations of

connections to manage your network more efficiently.

For the power they deliver, however, OS/2 and Unix introduce a level of complexity that network managers shopping in this product area may not want, need, or be interested in supporting. Moreover, the hardware platforms required for either environment demand more commitment in expense, time, and expertise. So, unless you have an OS/2 or Unix machine on your network right now—particularly one that can be dedicated as a network management station most of the time—this type of hub solution may not be worth the expense or time. Moreover, as the PC gets more powerful and cheaper, the performance differences between Windows-based and OS/2- or Unix-based applications will continue to diminish.

Finally, both 3Com and Chipcom recognize the importance of offering a Windows-based solution: 3Com has introduced Transcend LinkBuilder FMS for Windows, and Chipcom has introduced ONdemand Network Control System for Windows.□

Once the right equipment is in place, the SNMP upgrade process is otherwise relatively simple and straightforward, with two notable exceptions. First, the changes you need to make to both the sys-

*Cameo's hubs and its
UltraView software
offer a solution for
basic needs only.*

tem and configuration files are not all documented. Second, you are required to use an ODI protocol converter as well as a batch file to load a specific environment for Cameo's UltraView network management software. Once configured, however, UltraView provides a solution for most needs, although it lacks an auto-discovery function.

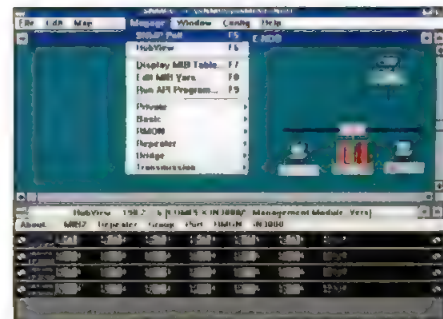
Cameo's UltraHub 1000 series, combined with its UltraView software, is at least a reasonable hub and software combination for customers who have only basic needs. Although they lack some of the conveniences or elegance of other products we reviewed here, with some design and software improvements these hubs could break through to become true competitors in the crowded field of entry-level hub solutions.

Complex Inc.

Complex TP3000

BY JEFFREY L. CARRELL

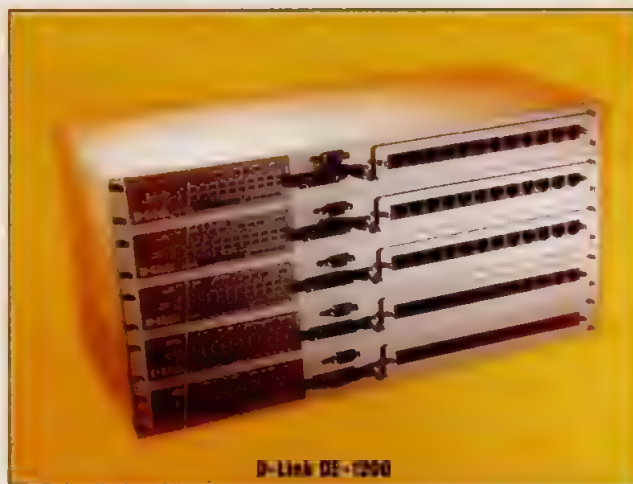
The Complex TP3000 is small in comparison to most other hubs in this story, offering only six ports plus a BNC for intercon-



Complex resells Castle Rock Computing's SNMPc network management software.

▪ Variations on a Hub

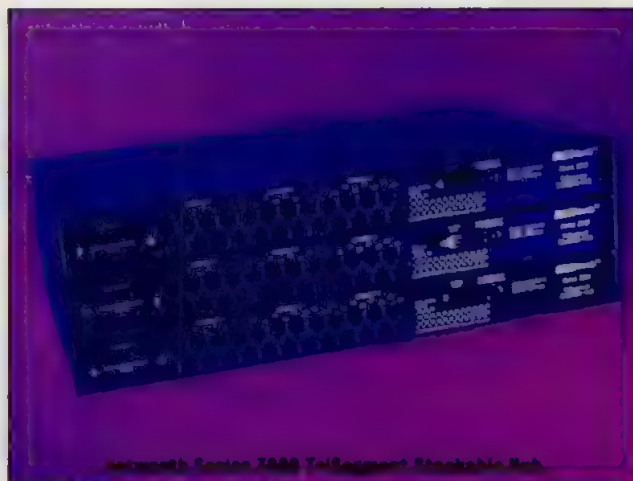
A hub is a hub is a hub? Not necessarily. Beyond the basic requirements for signal repeating and processing in these 10BaseT stackable hubs, the vendors in this roundup offered up some variations on the basic hub hardware theme, as exhibited here. Variations in the numbers of ports on the hub (called port density) and how those ports are situated, the presence of additional port types (such as a BNC for coaxial cable or an AUI for fiber-optic cable) for interconnecting the hubs or connecting to network backbone cabling, and the location and number of LEDs all contribute to different choices in connectivity options and flexibility. Cabletron and NetWorth, among other vendors, offer 24 ports on each hub, and each has a clean, manageable design. The Asanté 12-port hubs sport lots of helpful diagnostic LEDs with their well-spaced ports, and D-Link delivers a very straightforward design as well—welcome to the busy network administrator. SynOptics also offers a good mix—with 16 ports and several LEDs, so critical to troubleshooting.



D-Link DE-1200



AsantéHub 1012



Networth Series 7000 Telegroup Stackable Hub



Cabletron 824



SynOptics LottusHub 2001

necting. You can daisy-chain up to four TP3000 units together to form a network with (still only) 24 ports, then connect up to four of this type of configuration together via the BNC connectors, for a grand total of 96 ports. (Compex says that there is no actual limit to the number of units you can connect.) Each port has an LED indicator for collision, data, link, and power.

To add network management, you connect an IN3000 Management

Module to each group of four TP3000s. The IN3000 attaches to the daisy chain, and has an RS-232 port for out-of-band management, but, like the methods used by Accton and Intellicom to add management, this upgrade does not add ports to the stack. You must also purchase a network management application separately, as Compex does not manufacture one.

Compex does provide its own MIBs that can be compiled into any network management application that allows it. Currently, Compex will sell you Castle Rock Computing's SNMPc, Version 3.1, for \$495 if you don't already have your own network management platform running (for a review of integrated network management software see "Behind the Scenes," in *PC Magazine*, December 7, 1993). But if you purchase SNMPc, you also need a separate TCP/IP protocol driver on your management PC. (To this end, Compex will sell you NetManage's Newt for \$198.)

In this scenario, the first problem you'll encounter is with SNMPc's auto-discover: It can find some devices on the network, but not the Compex hubs. You have to add these devices manually to the

management map. SNMPc also requires a hardware key to be plugged into the parallel port of the management PC in order to operate.

Compex's documentation can be confusing at times. For example, the TP3000 hubs ship with built-in termination, but

the documentation we reviewed has not been updated to reflect this; thus, once the devices are connected, they cannot communicate with each other until the administrator figures out exactly how to

remove the terminators.

Overall, the Compex stackable hub solution is neither elegant nor easy to work with. You get the hardware from Compex, network management from another vendor (or purchase SNMPc through Compex), and, possibly, TCP/IP drivers from yet another vendor. And you have to compile the Compex MIBs into your network management application—and hope it all works together. This solution gets complicated compared with some of the others presented here.

In the long run, with Compex you'll be spending more money whether you start with management or not. And if you decide to add management later, you'll spend more time and money trying to get everything to work together.

SUITABILITY TO TASK				
Compex TP3000				
	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	○	○	○
Network management	●	●	○	○
Ease of SNMP upgrade	●	○	○	○
Value for the price	●	●	○	○

FACT FILE

Compex TP3000

Compex Inc., 4055 E. LaPalma Ave., Unit C, Anaheim, CA 92807; 800-279-8891, ext. 1071, 714-630-7302; fax, 714-630-6521

List price (tested configuration): Hardware: 12 Compex TP3000 hubs, \$345 each; 3 IN3000 Management Modules, \$745 each. Total hardware price, \$6,375. Total number of ports: 72. Price per port: \$89. Software: Castle Rock SNMPc, Version 3.1, \$495

In short: It takes more of these smaller (six-port) units to accomplish the task of segmenting your network. With more units to manage, you might hope for a good software solution from the same vendor. Instead, Compex has MIBs built in for other management platforms to read, or it will sell you Castle Rock Computing's software, but none of these automatically recognize the Compex hardware. In addition, you'll need a separate TCP/IP driver on your management PC

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Fine Distinctions

Although they don't have the intelligence of their bridge and router cousins, hubs play a crucial role in your network. Hubs combine port density and relatively low cost to provide the foundation for a 10BaseT Ethernet network. Bridges serve more to segment a network, and routers are needed to connect different networks together. Don't let the terminology bog you down—it is the functionality and relative cost you want to concentrate on.

	OSI (Open Systems Interconnection) layer	Addressing used	Description	Hardware- or software-based	Relative cost	Representative vendors	Intelligence
Routers	Network	Network address	Routers read the network address of a packet and make an intelligent decision about where to route the packet.	Software	Expensive	Cisco Systems, 3Com Corp., Wellfleet Communications	Complex
Bridges (switches)	Data link	Physical (Media Access Control) address	Bridges look at the MAC address of a packet and make a simple decision (forward or do not forward)	Hardware and software	Moderate	Cabletron Systems, Hewlett Packard, Synometrics	Simple
Hubs (multiport repeaters or concentrators)	Physical	None	Hubs do not look at network addresses; they simply repeat the signal to all ports.	Mostly hardware	Inexpensive	Asanté Technologies, NetWorth, SynOptics Communications	None

D-Link Systems Inc.

D-Link DE-1200

BY JEFFREY L. CARRELL

The D-Link DE-1200 and DE-1600 are 12-port hubs that share a versatile design, including the choice of different connector types as well as built-in utilization meters. The 1200 is the upgradable, unmanaged version; the 1600 is a managed hub that can also manage DE-1200s. Their ports are available either as RJ-45 or single 50-pin Telco connectors, depending on your cabling needs. You buy the unit with one type of connector, but you can order a kit to convert to the other type at a later date.

For SNMP management, you have a couple of options. The DE-1200 can be upgraded simply by installing an additional module—the D-Link DE-1205 at \$895—or you can purchase the DE-1600 management-capable hub for \$1,495. (The DE-1600 is identical to a DE-1200 with the DE-1205 module.) Afterwards, the hubs use the same RJ-45

cables for both data and management. You can form stacks providing up to 60 total ports. As with most of the products in this roundup, it is less expensive to go fully managed from the start, using four DE-1200s and one DE-1600. And if you include an additional DE-1600 in your configuration, one hub can act as the primary management hub while the other provides backup in case the primary hub fails.

D-View, D-Link's network management software, requires a 386-based PC or better, 4MB of RAM, 10MB of hard disk space, DOS 4.0 or later, and Microsoft Windows 3.0 or later. The network interface card (NIC) required can be either a D-Link or an Eagle NE1000 or NE2000, or compatible. D-Link also supplies its

D-Link offers flexibility in its hub design, but D-View, its proprietary management software, is a bit limited and has a few flaws.

own TCP/IP driver for the card.

D-View options, each at \$1,295, include D-View for NMS, D-View for HP OpenView, and D-View for Cabletron Spectrum. Each provides port and hub performance monitoring, fault management, queries to other SNMP devices, alarm and trap setting, access to the network on a port, and event logging. Graphs are available in bar, line, and table format.

There are two drawbacks to D-View. First, because it is designed to monitor the network from the hub, it cannot recognize the workstation that it is running on. (For that, D-Link sells D-Manager, a DMTF network management package, for \$395.) And second, D-View's map editor isn't very versatile, so setting the exact view of

SUITABILITY TO TASK D-Link DE-1200

	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	●	●	○
Network management	●	●	○	○
Ease of SNMP upgrade	●	○	○	○
Value for the price	●	●	○	○

your network is sometimes tricky. On a positive note, handy applications such as a BOOTP serve and Ping are included.

D-Link's documentation is adequate but could use some work. For example, you need to add a line to your AUTOEXEC.BAT file to load D-Link's proprietary TCP/IP drivers; this is something the manual fails to mention. D-Link's DE-1200 and DE-1600 have a few unique features, but the proprietary management application is somewhat more limited than the management packages used by the rest of the pack.

Hewlett-Packard Co.

HP EtherTwist Hub/12

BY JEFFREY L. CARRELL

The HP EtherTwist Hub/12 is a 12-port stackable hub offering the easiest management upgrade in this field, although the hub itself is a bit more difficult to use than some. The EtherTwist's connections for power, other devices, and the console are on the rear, along with LED indicators for each port's link connection, activity, collisions, hub fault, and power. There are three LEDs on the front panel that indicate fault, activity, and line on. Unfortunately, because all of the connectors and most of the LEDs are located on the back of the unit, the cabling tends to get in the way. And viewing the LEDs may not be practical if the hub is installed in a rack system.

SUITABILITY TO TASK HP EtherTwist Hub/12

	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	●	○	○
Network management	●	●	●	○
Ease of SNMP upgrade	●	●	●	○
Value for the price	●	●	●	○

FACT FILE

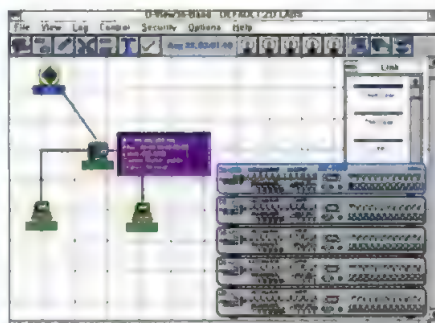
D-Link DE-1200

D-Link Systems Inc., 5 Musick, Irvine, CA 92718; 800-326-1688, 714-455-1688; fax, 714-455-2521

List price (tested configuration): Hardware: five DE-1200 hubs, \$945 each, one DE-1205 module, \$895 Total price: \$5,620 Total number of ports: 60. Price per port: \$94 Software: D-View Network Management Program, Version 3.0, \$395

In short: A versatile hardware design and solid, though proprietary, management software make this package worth consideration. Like many of the products here, this one costs less if you buy the management up front, and, like several products, it has documentation and network management software that could use some polishing (important to users of this product set). You can include two DE-1600 managed hubs in your configuration for backup coverage

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You can buy D-Link's D-View for NMS, for HP OpenView, or for Cabletron Spectrum.

Introducing the Lat

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A structured network lets you support the way your organization works—no matter how your buildings

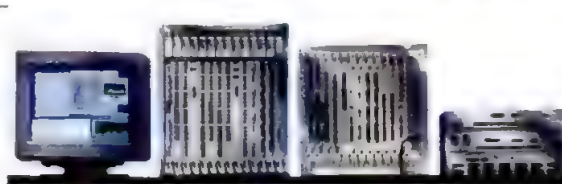
are wired. Take Optivity software, for example. Its intuitive user interface and simple drag-and-drop operation allow you to assign network devices to logical workgroups—regardless of their physical location. So you get the security of a central location to con-

solidate and manage key resources, with the flexibility of distributed LAN segments.

The LattisSphere System is modular, too—buy just what you need now, then integrate new prod-

ucts later. That includes future technologies like ATM and high-speed LAN switching. So as your business grows, you can be assured the LattisSphere System will grow with it. And always be backed by the worldwide leader in intelligent hubs.

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The LattisSphere System brings hardware and software together for a whole new level of network control.

SynOptics

The Network Fabric of Computing



Choose to manage your HP hubs from the venerable OpenView or from another platform.

On the other hand, upgrading to SNMP management capability with the Hewlett-Packard Co. hub was simple: Buy the software-only upgrade kit, fax your registration to HP's 800 number, and you receive an activation password. Then all you have to do is load the software into the hub via the console connector. You don't even need to power-down the hub, nor do you have to concern yourself with one hub in the stack being the master and the rest relying on it for management functions. All the hubs have the same configuration and function, making it easier for support and, if necessary, replacement.

Note, however, that as with other products in this roundup, you'll spend less money by buying a managed stackable hub solution from the start, either by purchasing five fully managed units at a cost of \$158 per port, or by buying a 48-

and a 12-port unit—both managed—for only \$93 per port (based on our 60-port test configuration).

The software for the network management console, HP OpenView Interconnect Manager/Windows, is a long-standing, stable product. (Even so, you could manage the EtherTwist from a variety of platforms and products.) The general look and navigation of OpenView is consistent and easy to use. The context-sensitive help is very good, almost making the manuals unnecessary for most day-to-day operations.

Because OpenView has been around for a long time, it has all the features and functions you need in a management platform, including auto-discovery, auto-drawing of the network, logging, graphing of information, icon representation of devices, view navigation, and real-time traffic analysis. Threshold and alarming setting are also available. If your other network devices are SNMP-compliant and support either MIB II or I, you can manage them from the same console.

Besides having good network management capabilities, OpenView can support either TCP/IP or IPX on the management console. This allows you to avoid having dual protocol stacks on the console.

The documentation includes no technical support phone number, because, according to the manufacturer, technical support is provided by the dealer. With the HP EtherTwist Hub/12, Hewlett-Packard delivers a product that is easy to use and upgrade. Despite some drawbacks in the cabling setup, you won't go wrong by sticking with the Hewlett-Packard name.

HP OpenView is an elegant, mature network management platform: It carries all the features and functions you need. But all of this comes at a price.

Intellicom Inc.

Intellicom SP-HUB/B

BY GERARD A. PALMERI

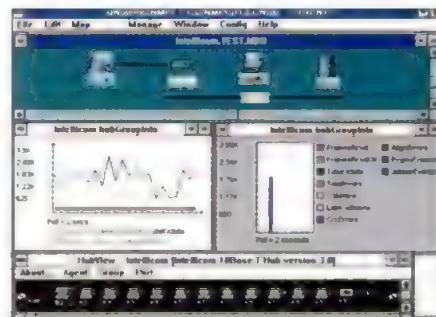
The Intellicom SP-HUB/B hubs feature a unique, easily connected design for the customer in the market for a low-end product, but the company's lack of a well-integrated solution could raise some second thoughts for sites that have more expansive requirements.

Intellicom's Stack and Play (SP) series hubs are unique among those we tested in their use of a flexible "quick connect" 60-pin cable to daisy-chain as many as five hubs, terminating in a full-chassis management module. This flexible cable winds its way tightly throughout the stack, creating a truly integrated stacked unit. The hub has 12 RJ-45 ports on the back,

SUITABILITY TO TASK				
Intellicom SP-HUB/B				
	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	●	○	○
Network management	●	●	○	○
Ease of SNMP upgrade	●	●	○	○
Value for the price	●	●	○	○

and each port has LEDs on the front for link, data, and partition. Connection to a backbone network can be done via the BNC port. Intellicom also sells the SP-HUB/C (\$999), which includes a switchable BNC/AUI port (we did not, however, test this unit).

The SNMP upgrade process involves merely purchasing the SP-SNMP Management Module and appropriate management software. If you are concerned with the cost per port, keep in mind that



Intellicom repackages Castle Rock Computing's SNMPc and calls it QN5000/SNMPc.

FACT FILE

HP EtherTwist Hub/12
Hewlett-Packard Co., 3000 Hanover St.,
Palo Alto, CA 94304; 800-533-1333;
fax, 800-333-1917

List price (tested configuration): Hardware: five HP EtherTwist Hub/12 hubs, \$1,195 each; five EtherTwist Hub/12 Upgrade kits, \$699 each. Total price: \$9,470
Total number of ports: 60. Price per port: \$158
Software: HP OpenView Interconnect Manager/Windows \$4,000

In short: Among the priciest solutions in this field, the HP EtherTwist Hub/12 arrangement also delivers the easiest management software upgrade. Surprisingly, it does have a somewhat clumsy cabling configuration. HP OpenView is a well-respected—albeit expensive—network management platform, but you could manage the EtherTwist hubs from many other platforms if you choose to.

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The 12 slot card cage can be expanded from 8 to 264 10BASE-T ports. You get the capability of interfacing to all of the popular connectors. Our QuadChannel architecture gives you four distinct Ethernet channels with optional bridges to connect them internally or to the outside world. The result, a more flexible system, higher network security, greater bandwidth, and an easy way to balance network traffic. Plus, everything plugs in the front for ease of use and maintenance. Add features such as the ability to hot swap all modules, a unique redundant clocking system, redundant power supplies; and you've got the most solid hub of its kind in the market.

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All of our products work with UltraView, our Windows based network management software. CAMEO's custom ASICs provide real-time monitoring of each port. From an in-band or out-of-band port you can diagnose and manage ports on an individual basis.

Now lets face it Ethernet, is Ethernet

So, compare us on a price and feature basis with Synoptics, Cabletron, and David Systems. You'll find that CAMEO's value is undeniable. If you would like free literature and the name of a reseller nearest you, please circle reply card or call us at

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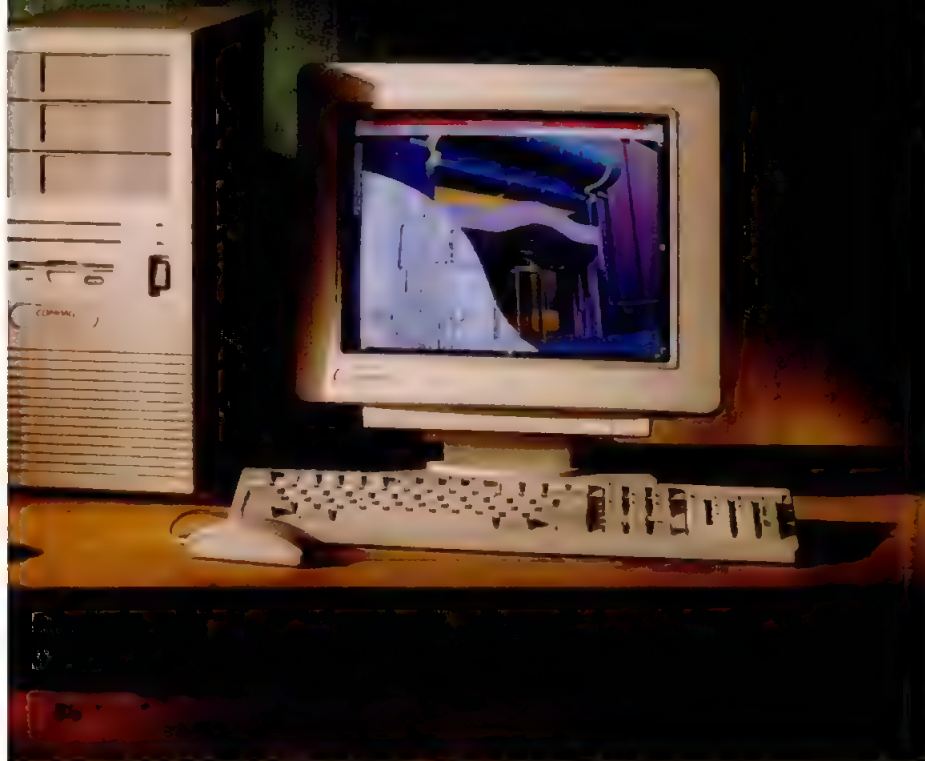
When first introduced, the Compaq ProLinea turned the industry upside down by setting a new standard for affordable computers. So naturally, after having sold hundreds of thousands of ProLineas, we decided to build two more.

Introducing the complete ProLinea family, with a model for everyone in your business, from a traditional desktop to a new all-in-one unit, mini-tower and a complete range of multimedia PCs.

The new ProLinea Net1 features a sleek design

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with an integrated monitor. But despite the extremely small footprint, it's anything but meek.

For starters, there's an integrated network interface for either Ethernet or Token Ring environments.

And it comes with a 486SX/25 processor and includes an extra-sharp 14" SVGA display.

The new ProLinea MT, on the other hand, features a mini-tower design with five slots and five bays. It includes Local Bus Graphics and is available in three processors, from 486SX/33 to 486DX2/66, and all are upgradeable to Pentium technology.

While each ProLinea is unique, they all share features in common. Every ProLinea is already loaded with MS-DOS 6 and MS Windows. And each also includes TabWorks, a new software interface available only from Compaq that makes using Windows even easier. (And you more productive.)

Of course, no matter how many different models we make, each one has to be aggressively priced to continue the ProLinea

tradition. That's why the ProLinea Net1 starts at just \$1,099, the mini-tower at \$1,449, and multimedia models at just \$1,549.* All of which is good math no matter how you calculate it. For complete details, just call 1-800-345-1518. **COMPAQ**

FACT FILE

Intellicom SP-HUB/B

Intellicom Inc., 20415 Nordhoff St.,
Chatsworth, CA 91311; 800-992-2882,
818-407-3900; fax, 818-882-2404

List price (tested configuration): Hardware: five SP-HUB/B hubs, \$899 each; one SP-SNMP Management Module, \$795. Total price: \$5,290. Total number of ports: 60. Price per port: \$88. Software: QN5000/SNMPc, Version 2.0, \$1,185.

In short: The Intellicom SP-HUB/B offers an excellent cabling solution as well as easy management upgrades. Unfortunately, Intellicom's network management solution, a customized version of Castle Rock Computing's SNMPC, is not well-integrated with the product. Managers of such stackable configurations should not be expected to integrate their hubs manually with their management software. In any case the documentation should fully explain the process.

ON READER SERVICE CARD

the management module does not add any ports. Not surprisingly, it is less expensive to purchase a fully managed group up front: If you were creating a 60-port stack you'd save \$299 by buying management in advance.

For its network management software, Intellicom repackages Castle Rock Computing's SNMPC, calling it QN5000/SNMPc, and includes NetManage's Newt TCP/IP for Windows. QN5000/SNMPc works relatively well, although it has a primitive mapping editor as well as problems with the auto-discovery of network segments and elements. It provides the real-time graphing, MIB compilers, port information, and configurable alarms and notifications most network managers need. We did have some trouble detecting SNMP-enabled elements with QN5000/SNMPc using Newt, and ultimately we used an alternative TCP/IP package, FTP Software's PC/TCP, which seemed to solve the problem.

Intellicom's integrated solution is workable, though deficient in several areas. Entry-level hub customers should not be expected to have to integrate their hubs manually with management software; if they must, the process should be better documented. More software features and conveniences could be added as well. To its credit, the SP-HUB/B has an

excellent cabling solution and an easy management upgrade, but these are not enough to earn it more than a lukewarm recommendation.

NetWorth Inc.

Series 3000 TriSegment Stackable Hub

BY JEFFREY L. CARRELL

The Series 3000 TriSegment Stackable Hub, from NetWorth, offers a high port density in a small box and can be upgraded for network management fairly easily. Each TriSegment has a total of 24 ports in a box only 1.8 inches high; each also has an expansion slot available that is configurable as an alternative port 1, supporting BNC, AUI, and ST (straight tip) fiber connections.

In addition to the capacity to stack as many as five hubs to form a single network, each TriSegment hub, as the name implies, can be separated into three segments of eight ports each. By using a unique front-panel push button, the administrator can assign individual clients to one of the three segments and can thus balance the bandwidth load and create a better performing network without going to the management console.

Each port has a multifunction LED that indicates status for activity, backplane assignment, enable or disable, and link. Using a front-panel switch, you select which status the LEDs will display. Hub interconnections and power cabling are located on the rear, allowing the data and console connectors to be on the front of the hub.

To add network management capability to the TriSegment, you just need to



The HubView Network Management System is a proprietary package lacking a few features.

purchase an STMDB TriSegment Management Board, which upgrades the STM24 to an STMM24—a TriSegment Management Hub. Only one management hub is required for each stack of five hubs. However, you'll save \$295 by buying an STMM24 from the start, rather than upgrading later.

HubView Network Management System, the application used for managing Series 3000 (and Series 4000) hubs, is

SUITABILITY TO TASK

Series 3000 TriSegment Stackable Hub

	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	●	●	●
Network management	●	●	○	○
Ease of SNMP upgrade	●	●	●	●
Value for the price	●	●	●	○

not based on any standard network management application platform, and some features are missing. For one, because HubView can manage or query only the Series 3000 and 4000 hubs—you cannot use it to graphically manage any other devices on your network. Although the other devices appear on the map, you can get only basic SNMP statistics about them, and you cannot assign a hotkey to the icon. On the plus side, the HubView

FACT FILE

Series 3000 TriSegment Stackable Hub

NetWorth Inc., 8404 Esters Blvd., Irving,
TX 75063; 800-544-5255, 214-929-1700;
fax, 214-929-1720

List price (tested configuration): Hardware: three STM24 TriSegment Stackable Hubs \$1,995 each; one STMDB TriSegment Management Board \$1,295; two Series 3000 connector cables, \$99 each. Total hardware price: \$7,478. Total number of ports: 72. Price per port: \$104. Software: HubView Network Management System, Version 2.01, \$1,495.

In short: The parts are better than the whole here. A high port density—24 ports on a standard-size unit—and easy segmenting recommend NetWorth's hubs. But the faulty documentation complicates installation, and the proprietary management software lacks certain desirable graphical features.

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software does offer statistics available by port and by hub, configuration control, thresholds for alarms and events, and graphing of the above data for reports.

NetWorth's documentation needs a great deal of work. The manuals for installing HubView have numerous errors, and the release notes, which were needed in order to install the software successfully, were too sketchy to be really useful. Although NetWorth's Series 3000 hubs offer an excellent physical design, the all-important peripheral material—the management software and the documentation—leave a lot to be desired.

Standard Microsystems Corp.

SMC Elite 3812TP

BY GERARD A. PALMERI

Standard Microsystems Corp.'s SMC Elite 3812TP is an extraordinarily well-designed, high-performance hub, supporting as many as eight other hubs, or 112 ports in a single stack. Its segmentation and redundancy features are first-rate and are unexpected from an entry-level hub solution. Unfortunately, its few drawbacks are significant and steal some luster from an otherwise top-notch product.

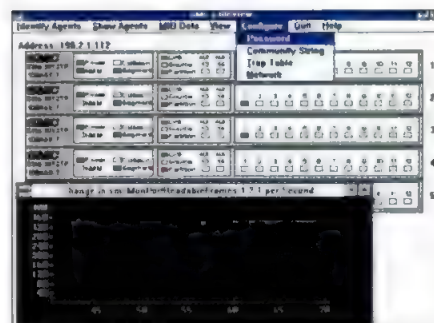
The Elite provides a clean, compact design for 12 RJ-45 ports, one dedicated AUI port, and an optional BNC/AUI port, all located on the rear. This is one of the few products we tested that makes effective use of ports 13 and 14 other than for a network backbone connection or hub interconnection. Wisely, the LEDs for collision, data, link, management-enabled, partition, power, and segment status are mirrored on both front and back, solving the orientation dilemma. The Elite supports management module redundancy; SNMP can be supported with a single Network Management Module among the stacked hubs or with multiple modules to provide transparent slave redundancy if the master module fails.

So much of this hub solution is well designed that it is surprising that Standard Microsystems overlooked two significant practical matters. First: The

SUITABILITY TO TASK				
SMC Elite 3812TP				
	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	●	○	○
Network management	●	●	●	○
Ease of SNMP upgrade	●	●	●	○
Value for the price	●	●	●	○

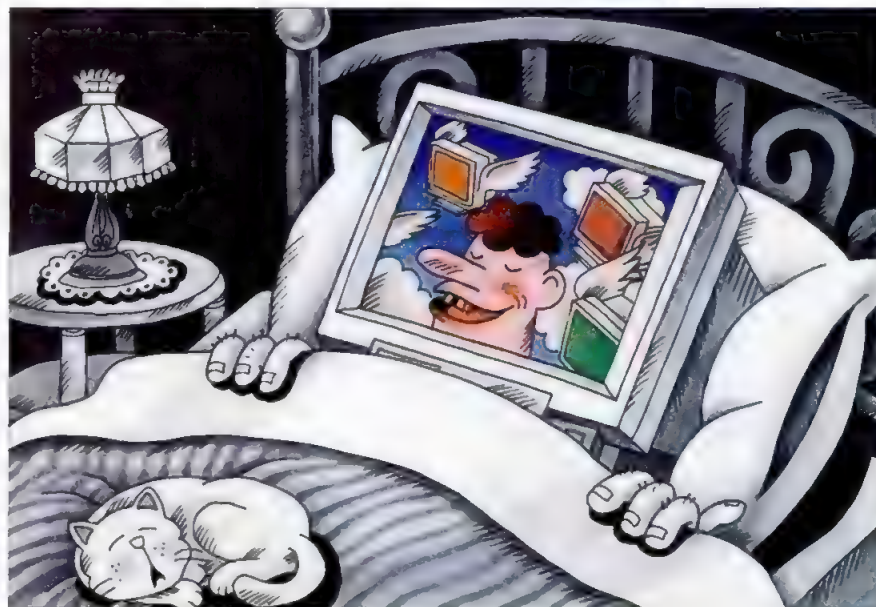
power cord supplied to the hub uses a large bricklike AC adapter, a major hindrance to choosing a location for this equipment. A network manager who has eight hubs stacked together must contend with eight of these AC adapters. Whether the hub stack is rack-mounted or placed on a table top, these adapters will get in the way. Second: Hub interconnection is accomplished by daisy-chaining 50-pin cables with terminators at the top and bottom of the stack. The connectors for the cables are directly on top of each other in the back, which forces the cables to bow out so much that they increase the unit's depth by more than 3 inches.

EliteView, SMC's SNMP management software, is Spartan yet functional, complete, and easy to use. The SNMP upgrade process entails installing one daughterboard, then using the supplied DOS-based utility to configure the stack either in-band or out-of-band. The utility can function in either mode. The process is well explained in the concise yet complete documentation. EliteView can use either IP or IPX addressing or both concurrently; it supports auto-discovery of SNMP-enabled devices, is capable of displaying line-graphs of hub



SMC's EliteView may seem Spartan, but it is surprisingly functional, complete, and easy to use.

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FACT FILE

SMC Elite 3812TP

Standard Microsystems Corp.,
80 Arkay Dr., Hauppauge, NY 11788;
800-762-4968, 516-435-6255; fax,
516-273-1803

List price (tested configuration): Hardware: five SMC Elite 3812TP hubs, \$995 each; one Network Management Module, \$695. Total hardware price: \$5,670. Total number of ports: 60. Price per port: \$95. Software: EliteView, Version 3.0, \$295.

In short: This otherwise well-designed solution has two hub-design flaws—a bricklike AC adapter on each hub and an awkward cabling scheme. A managed stack of Elite hubs accommodates more than 100 ports and boasts concise, complete documentation. SMC also offers better-than-average management software and SNMP upgrade. If you can live with the flaws, this solution will work well in many installations.

ON READER SERVICE CARD

and port statistics, contains a MIB browser, and tracks utilization of network resources.

Overall, with the exception of the two unfortunate design points, Standard Microsystems provides a hub and management software solution that will work—and work well—for most network installations.

SynOptics Communications Inc.

LattisHub 2803

BY GERARD A. PALMERI

With its LattisHub 2803 and LattisHub 2813, SynOptics Communications combines rigid, well-defined hardware with flexible software. Together these hubs provide up to 80 ports on a stack—fewer than do some competitors—but Optivity 1.0 for NMS management software is designed to handle growth.

SUITABILITY TO TASK

LattisHub 2803

	POOR	FAIR	GOOD	EXCELLENT
Hub design	●	●	●	●
Network management	●	●	●	○
Ease of SNMP upgrade	●	●	●	○
Value for the price	●	●	●	●

The LattisHub 2813 is a 16-port, SNMP-based managed hub. The unmanaged 2803 hubs are connected to it in a hub-and-spoke (also known as master-slave) geometry. Each 2813 can support up to four 2803s. The 2813 can be configured using a local terminal service port, an out-of-band RS-232 port, or in-band cabling. It also can be configured to support each LattisHub 2803 as an individual segment.

SynOptics has done well in making its products easy to use: Its hardware is among the best designed in this roundup. The LattisHub 2803 supplies 16 RJ-45 ports and one AUI port for network backbone connection per hub, all located in the front. Diagnostic LEDs include link and partition for each port, collisions, data, management-enabled, and power, along with a numerical representation of which expansion slot each 2803 hub occupies in the 2813 master. This allows the administrator to perform diagnosis without having to see both sides of the stack.

SynOptics is unique in its management configuration. SNMP is built-in to the LattisHub 2813, so upgrading simply means buying a management hub.

Optivity 1.0 for NMS is impressive software, though somewhat complicated to install. So be prepared for an advanced package. Unless you are looking for software specifically designed to handle growth, Optivity may be more application than you'll want for basic hub management. It is based on Novell's NMS, which is included with the Optivity package. NMS has a great mapping editor (with some interestingly realistic icons), Novell's TCP/IP software, an auto-discovery network watching tool, and SNMP for your NetWare server. After you have installed and configured NMS, Optivity provides detailed instructions for editing both the management client's and the network's configuration files to optimize memory usage. The process also includes downloading code from the Optivity workstation to your LattisHub 2813 hub to create a BOOTP server. (Optivity and NMS need more than 500K of free space of your 640K of low-memory RAM to operate, which means you must dedicate a workstation as a management software

FACT FILE

LattisHub 2803

SynOptics Communications Inc., P.O. Box
58185, 4401 Great America Pkwy., Santa
Clara, CA 95052-8185; 800-776-6895, 408-
988-2400; fax, 408-988-5525

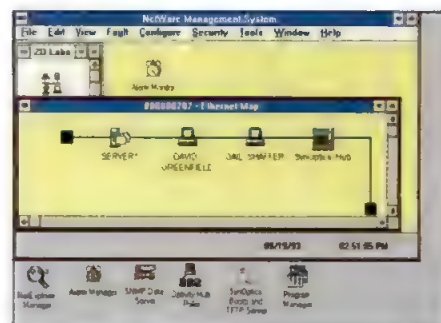
List price (tested configuration): Hardware: four LattisHub 2803 hubs, \$1,095 each; one LattisHub 2813 hub, \$1,995. Total hardware price: \$6,375. Total number of ports: 80. Price per port: \$80. Software: Optivity 1.0 for NMS, \$3,495.

In short: With some of the best designed hardware in this field, the LattisHub series and its impressive feature-rich Optivity for NMS management software set the pace for stackable hub solutions. You might expend a bit more time and resources on these SynOptics products, and the software installation may seem daunting to some. But the payoff in features and flexibility is certainly impressive.

ON READER SERVICE CARD

platform.)

Choosing the LattisHub 2803 and 2813 and Optivity requires some commitment, but the choice does carry its rewards. Optivity can support IP, IPX, or both, and includes a well-designed mapping editor, network monitor, and object configuration with a summary log. Optivity also allows scalable views of a



Optivity for NMS—based on Novell's package—is impressive network management software.

network with a hub view, a view by Ethernet segment, by locale, or by wide area. It makes a full set of statistics and high-quality graphs available in combination with NMS.

SynOptics' managed hub system is a high-quality solution, requiring a significant commitment of time and resources. The top-notch end result will be worthwhile for all but the smallest shops. □

Network Edition

THE LATEST NETWORK PRODUCTS AND MANAGEMENT TECHNIQUES

On the Road to ATM

Hub vendors may have announced their ATM strategies, but how will you migrate your existing hub into their ATM world?

by Nick Lippis and John Morency

Munch! Smash! Crunch! Those aren't just the sounds of a multicar pileup in the heat of rush hour.

Those are the sounds of data on today's corporate networks. Flooded by increasingly powerful PCs and bandwidth-hungry applications, networks are starting to crumble under the strain of the traffic.

Buyers looking at tomorrow's networks seek a technology that offers higher bandwidth and makes adding users to and removing users from a LAN simpler. For some, faster Ethernet networks will do. Others will be able to survive by reducing the number of users connected to each LAN. But others are desperately looking for dramatically higher bandwidth, and for them the solution most widely touted is asynchronous transfer mode (ATM).

ATM—as if you haven't heard by

now—promises seamless interconnection of local area networks and wide area networks. It is a high-speed specification that is built around fixed-size packets—or cells—that are rapidly switched between end stations.

ATM also lets network managers cluster users dynamically into groups. These virtual workgroups (V-Groups) mean that all nodes, no matter where they are located, can be treated as if they exist on the same network segment, making adding, removing, and moving users simpler and

more manageable. V-Groups, combined with the high bandwidth, ultimately low cost, and broad industry support of ATM, are jerking the heads of vendors, carriers, and network managers.

Moving to ATM poses significant challenges to today's network buyers. They fear that they will have to replace their entire infrastructure—drop their hubs, rip out their cabling, and throw away their network adapters. Migrating to ATM, then, perhaps more than using ATM, is what network buyers must consider today. And the map of this transition lies in the ability to extend the core of the network—the wiring hub.

Here, then, is a look at just this issue; how three of the leading hub vendors—Cabletron, Chipcom, and SynOptics Communications—currently plan to migrate their product lines to ATM.

For all of these vendors, switching is the key to migrating to ATM. Depending

► NETWORK EDITION INDEX

First Looks

HP OpenView for
Windows 7.1.....NE00
NetWare Connect 1.0.....NE00
LanNet LanSwitch
208 Module.....NE00

New & Improved

NetWare for LAT.....NE25

Call Connection

Manager.....NE25
Intelligent Messaging
interface for Unix.....NE28
Cabletron ESX-MIM.....NE28
Trak/Report 2.0.....NE28
Lippis on Networking
The Router Meets

Jurassic Park.....NE31

Derfler & Greenfield

Searching for the Right
Modem Standard.....NE33

Other Network Stories In This Issue

A Hub Above.....247



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PUTTING IMAGINATION TO WORK

changing environment.

digital™

on the type of switching implemented, network managers can get the increased bandwidth and V-Group functionality of ATM today on a more limited scale.

Currently, there are three types of switches: configuration, frame, and cell.

Configuration switching lets ports be assigned to different networks through software, thus enabling V-Groups. All the vendors reviewed here support configuration switching today. With today's configuration switches, network managers can create V-Groups, using software to add, delete, and move users between networks. But with today's LANs, those users must be connected to the same hub. In contrast, ATM allows network managers to switch users connected to separate hubs, even if they are on separate continents.

Frame switching provides increased throughput by dedicating networks to each segment and reducing the delay a packet experiences as it traverses an internetworking device. This allows for higher performance through microsegmentation—the reduction in the number of users per LAN segment down to less than three. With fewer users sharing a LAN segment, each user has more bandwidth. However, while these switches may provide users with up to 10 Mbps or so of bandwidth, ATM will give users up to 50 Mbps of bandwidth. SynOptics is currently the only vendor to offer frame switching.

Cell switching is ATM switching, which offers the shortest delays, the highest bandwidth possible, and full V-Group functionality. Though ATM switches may be available from hub vendors in the future, SynOptics was the only vendor reviewed to provide an ATM switch.

SOMETHING FOR EVERYONE

For customers, then, looking to migrate to ATM for reasons of configurability, all of these vendors offer a solution. But when performance is the issue, SynOptics offers the best course today by virtue of the fact that it is the only one of these vendors to offer an effective combination of configuration, frame, and ATM switching.

Even with SynOptics, there are several issues that users need to investigate. Conversion of individual data frames to

ATM-format cells is probably the biggest one. All of the hubs from these vendors will eventually accept modules with cellification logic, which will convert a LAN frame into a 53-byte ATM cell, but few offer that today.

The routing function here is also very important: It will allow two desktops to

*Today's switch effectively
increases manageability
in an office. ATM increases
manageability
across continents.*

communicate through an ATM network via any shared LAN. The router software provides the critical function of translating data between different network types. Without the right routing software, your ATM LANs will be separated from the rest of your network.

CABLETRON SYSTEMS

Cabletron's ATM strategy hinges on a four-phase rollout of ATM products. The first was the Service Point module, which Cabletron provides for its MMAC hub line. It uses Fore Systems' Silicon Graphics ATM interface module to route between ATM and Ethernet, Token-Ring, and FDDI networks.

The second phase was the Bridge-Router Interface Module (BRIM) router, which supports ATM, among other interfaces, via a specialized daughterboard. This product was announced in June 1993 and is currently shipping. Thus far, Cabletron has been right on schedule relative to delivery target dates.

Phase Three, scheduled for implementation in the first quarter of 1994, will result in the delivery of a hub that will provide frame switching, cell switching, and on-board routing much like the SynOptics hubs. These capabilities, combined with current ATM support within the MMAC, will provide the means for Cabletron to be an equally viable vendor in supporting the LAN-to-ATM transition.

ROUTER VERSUS HUB IMPLEMENTATION

The advantage of the BRIM router approach to ATM support is that it can be implemented in both the MMAC and MicroMMAC hub families (unlike the DNSMIM, the ATM module Cabletron codeveloped with Fore Systems). Thus, it increases network managers' choices for interfacing departmental hubs to ATM-based backbones. The disadvantage, however, is that MMACs and MicroMMACs cannot be connected to a central hub, only to a central ATM switch (such as Fore's ASX-100).

Network management services for ATM are also a straightforward extension of current product offerings. The ATM BRIM interface is managed via the EMME6 Device Management Module in Cabletron's Spectrum Network Management System and Spectrum for Open Systems.

Cabletron plans to announce a new hub this quarter. The hub will be based on Cabletron's Secure Fast Packet Switching (SFPS), which will offer advanced support for switched LANs including V-Groups across Ethernet, Token-Ring, FDDI, and ATM technologies. It will also support the integration of routing services to convert frames and cells between legacy LANs and ATM.

The next-generation hub will provide the means for Cabletron to catch up to its competition in the provision of switched LAN services both for mainstream frame technologies such as Ethernet and Token-Ring and for ATM cell switching. In addition, on-board support of bridging and routing via a BRIM card is both unique and internally consistent with the existing scope of ATM support that Cabletron currently provides.

As a result of the Switched Ethernet support that is provided by the ESX-MIM as well as the mixed-media switched LAN support that is provided within the next-generation hub, Cabletron will be able to provide most of the product underpinnings that will be necessary for users to begin incremental transition of their LANs from conventional LAN technology to ATM technology over the course of 1994 and beyond. The net result of all this is that a self-produced ATM switch may well be the prin-

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ATM Migration Plans

■ = YES □ = NO

	Cabletron Systems MMAC Family	Chipcom Corp. Online System Concentrator	Chipcom Corp. ONdemand	SynOptics Communications LattisNet System 3000	SynOptics Communications LattisNet System 5000	SynOptics Communications LattisCell ATM Switch
Physical Architecture						
Backplane independent of LAN technology	■	■	■	□	□	□
ATM support	New hub	Module	Module	Module	Backplane, module	Backplane, module
Type of switching supported	Configuration, frame, ATM	Configuration	Configuration, ATM	Configuration	Configuration, frame, ATM	ATM
Internetworking services supported	Routing	Routing	Routing	None	Routing	NoneA
Management Architecture						
Management platform	Native Spectrum, NetVIEW/6000, NMS, OpenView, SUNnet Manager via Spectrum for Open Systems	NetVIEW/6000, SUNnet Manager	NetVIEW/6000	NetVIEW/6000 SUNnet Manager	NetVIEW/6000, SUNnet Manager	NetVIEW/6000, SUNnet Manager
ATM management application	Spectrum	ONdemand NCS	ONdemand NCS	Optivity	Optivity	Optivity Integrated LattisCell ATM Management Application
Scope of virtual LANs	Info not available	Within hub	Between hubs	Within hub	Between hubs	Between hubs
Optimized hub placement	Workgroup/backbone	Workgroup	Backbone	Workgroup	Backbone	Backbone
Key partners	None	None	IBM	Kaipana	None	Network Peripherals, Washington University

* The vendor has not finalized the product name.

cial differentiator between Cabletron and its competition.

CHIPCOM

Chipcom's ATM strategy focuses on the use of switched LANs and virtual workgroups across a common LAN backbone. The result is a gradual and effective migration to ATM. Its recent acquisition of Artel (a manufacturer of high-speed switched LAN hubs), along with its ongoing partnership with IBM and planned use of its ATM technology, indicates that the company is quite serious about being competitive in this market.

Both of Chipcom's ONLINE concentrators sport a 2-Gbps switching capacity, which is LAN technology-neutral and also allows plug-in modules to be placed inside the hub independently of slot location.

Chipcom, however, does not have any grand plans for the 17- and 6-slot ONLINE concentrators when it comes to ATM. It is contemplating developing a module for these hubs that will provide cellification logic and connect to a new hub that was demonstrated at Interop Paris. As of this writing, Chipcom's ATM strategy and product directions are a bit hazy. Here is what we know.

Chipcom has been working with IBM on two fundamental dimensions: network management and ATM. By the second half of 1994, Chipcom will ship a new

ATM hub based on an IBM ATM chip set. The hub architecture will be another passive backplane, however, operating at 8 Gbps, a fourfold improvement in performance. If the price is held constant, though, Chipcom may have a winner. All cell switching will occur on the modules, not in the backplane. These passive backplanes are high-speed traffic paths. The ATM hub is to be positioned as a backbone hub or hub-of-hubs. This hub will be backward-compatible with the existing ONLINE module set, therefore, providing some level of investment protection.

There will be an ATM module or modules supported on this hub as well. The modules will be unique in that they will support frame input from the backplane. Frames may enter the module from the hub backplane, where they will be sliced into cells and forwarded. Mixed MAC translation will be accomplished via routing technology located in the hub, perhaps on the module. Since IBM has been promoting LAN emulation in the ATM Forum, we expect that it will be supported within this hub as well.

In terms of network management, Chipcom's ONdemand Network Control System, Version 2.0 is supported on a wide range of platforms, including Digital's Polycenter, HP OpenView, SUNnet Manager, OS/2, and NetVIEW/6000. Chipcom will increasing-

ly de-emphasize maintenance releases for Digital's Polycenter while placing most of its management investments in NetVIEW/6000. In terms of ATM, there will be extensions to ONdemand NCS, Version 2.0 that support both physical and logical ATM network management. There will also be an ATM network management application shipping with the new ATM hub.

MIGRATION

While Chipcom does have a strong mixed MAC and configuration switching hub product set today, its high-speed ATM networking strategy needs work. The company's methodology for migration to ATM in a Chipcom networking environment is as hazy as the company's new ATM hub.

Consequently, despite Chipcom's intentions to support the transition of a LAN backbone, lack of announced product capability indicates realization of this objective is still some time off. Chipcom will, however, preserve past investment in NetVIEW/6000 ONdemand NCS management software and ONLINE concentrator modules. The implication of this strategy, however, is that end user migration to ATM can only be realized with the purchase of a new hub and not incrementally by way of add-on modules to existing hubs. This will mean that an ATM transition will be far more expen-

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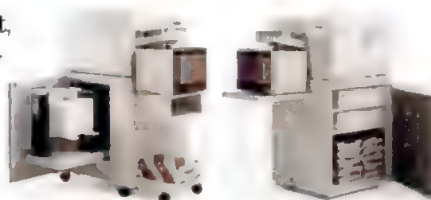


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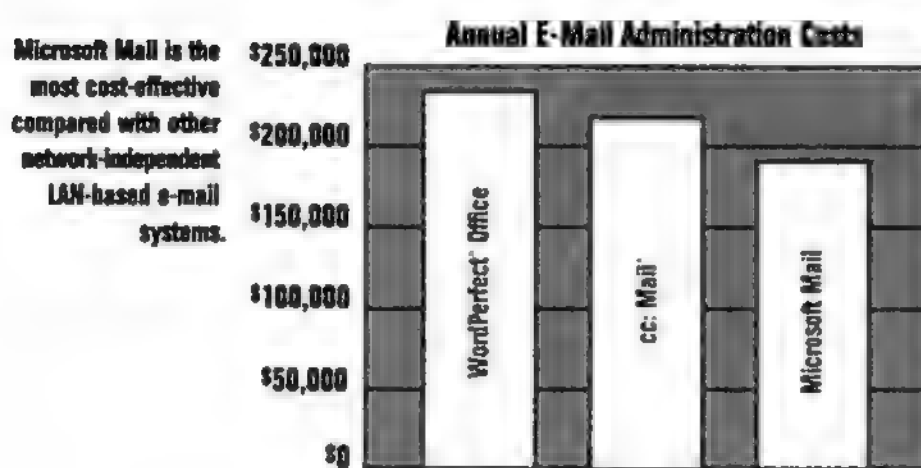
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sive to the end user community than it really needs to be.

SYNOPTICS COMMUNICATIONS

Of all the vendors reviewed here, SynOptics offers the most comprehensive line of hubs and ATM interfaces today. It has distributed its investments across multiple product lines, resulting in the widest set of options for building a switched LAN infrastructure today. And most importantly, it offers ATM products today.

Currently, SynOptics users are linked together through the company's midrange hub, the 2000, and its enterprise hub, the 3000. With the recent introduction of the 5000 switching hub, SynOptics now offers products in each of the critical areas: departmental, enterprise, and global.

Not surprisingly, the company's ATM strategy revolves around a similar strategy: creating products that meet the needs of each of these types of networks instead of offering a "super hub" that supports all requirements and offers backward-compatible modules, as Chipcom is offering.

For the global network, SynOptics offers two ATM switches—LattisCell 10102 and 10104—both capable of migrating from 5 Gbps to 20 Gbps. They were the first ATM switches delivered by a hub vendor.

The LattisCell switches complement SynOptics' leading hubs—the 3000 and the older 5000. The 3000 uses a single backplane that supports up to five Ethernet, two Token-Ring, and one FDDI network. Switching is provided through an independent module, the Model 3328 Switching Engine, a version of Kalpana's Ethernet switch, which allows nodes on a single module to be switched between networks.

The 5000 differs substantially from the current LattisSystem 3000 in that it incorporates multiple switching mechanisms. The 5000 also supports more LAN connections—any of which can be switched across the hub, an ATM interface, and an intrahub translation engine between the 5000 and the 3000 environments (the CelliFrame module).

While much of the advanced frame-

and cell-switching services will not be available until sometime in 1994, users can begin to utilize basic LAN switching services today via the 5378 four-port Ethernet modules. These modules can connect to either end stations or other hubs via fiber.

An additional important feature of the

*Of all the vendors reviewed
here, SynOptics offers
the most comprehensive line
of hubs and ATM
interfaces today.*

5000 is the presence of a 32-Mbps management bus, which has service interfaces to all data buses and switching fabrics within the 5000. The 5310 Management Modules are also unique in that they support a daughterboard interface onto which individual data-collection engines (DCEs) are placed for the purpose of performing more extensive LAN management and traffic monitoring than is possible today using more conventional software-based technologies.

In addition to providing monitoring of on-board modules, a DCE is also viable in that it can monitor frame traffic from a System 2000 or 3000 hub that is connected to the 5000. This is possible because DCEs directly utilize the Ethernet, Token-Ring, and FDDI data bus in the 5000 for data gathering rather than the management bus. Consequently, most any connection, including those downstream, can be monitored at full channel speed by a DCE.

COMPLEMENTS OPTIVITY

This system architecture complements the new set of services that are available for Optivity, Version 4.0 for virtual LAN management. While most of the functionality of the Optivity interface will not be fully realizable until later this year, basic services that support the four-port Ethernet cluster module can allow a user to get started today while establishing the foundation for a more full-featured

service rollout over the next year. The object metaphor is supported by a set of hierarchical views (such as Network Center View, Nodal View, and LAN Resources View), which will allow end users the means to both easily effect virtual LAN configuration changes as well as to map the logical topology to the organizational structure of their enterprise more closely.

The lack of LAN technology dependence allows users to gain familiarity with this structure in the context of familiar LAN technologies while providing the means to realize the benefits of ATM technology as local requirements dictate more quickly.

CLOSE, BUT NOT COMPLETE

Still there is a significant portion of this strategy that needs to be provided: The optimization of Optivity features with respect to switched legacy LAN technology without a corresponding strong message about how these switched LAN services between hubs can be effectively managed by Optivity when they transition to ATM technology. SynOptics is currently working on further definition of this particular set of management services.

What's more, there is currently no direct ATM interface for departmental hubs. Nor does the 5000 perform frame-cell conversion. However, given projected trends regarding end user ATM transition along with the related deployment of switched and virtual LAN technology, SynOptics' targeted time frame does not in any way put it at a competitive disadvantage with respect to meeting anticipated demand.

As with any new standard, ATM will face significant challenges. Competition from other high-speed standards will pose significant hurdles for ATM vendors. But with such great capacity, flexibility, and vendor support, it's hard to imagine that your future networking plans won't be affected by ATM.

Our Contributors: NICK LIPPIS is a contributing editor of *PC Magazine* and president of Strategic Networks Consulting, a consultancy specializing in enterprise networking. JOHN MORENCY is a principal at Strategic Networks.



When your network isn't healthy, you need information, not just symptoms. "File Server Not Found", slow network response, or dropped connections don't tell you what's *really* wrong.

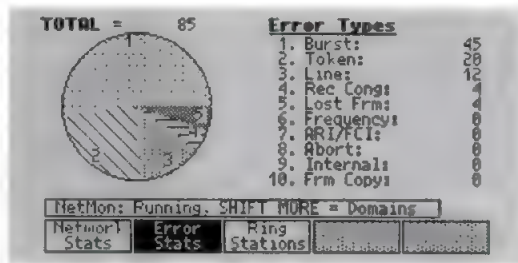
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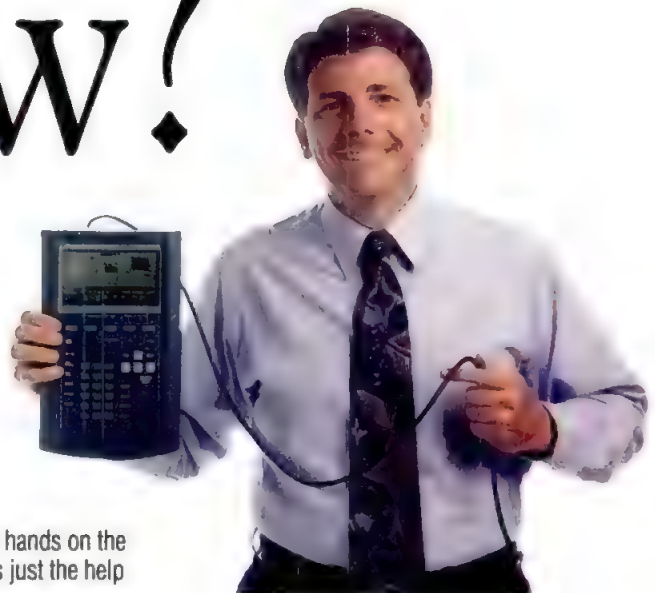
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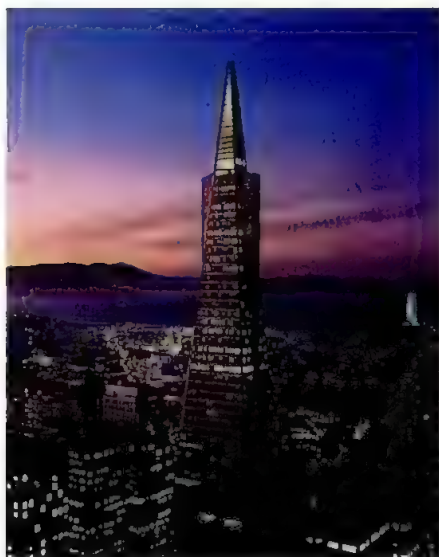
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FIRST LOOKS

HANDS-ON EVALUATIONS OF THE NEWEST NETWORK PRODUCTS

► NETWORK MANAGEMENT

HP OpenView for Windows Changes With the Times

BY JEFFREY D. BAHER

Like PC networks themselves, the Windows-based network management market is rapidly maturing. Fueling this surge is Hewlett-Packard's latest version of HP OpenView for Windows. Like previous revisions, Version 7.1 of the platform is available only through OEM channels. Unlike previous versions, Version 7.1 establishes OpenView as both a powerful and flexible network management platform.

HP also recently introduced a set of applications that run on the OpenView platform, including ProbeView/SNMP, Version 1.0, HP's sleek RMON MIB management console. Third-party applications are also available, though the platform would benefit from broader support.

HP OpenView for Windows began shipping in 1988. Since then, the platform has only been available as part of various application bundles. Cabletron and SynOptics, for example, include it with Remote Lanview for Windows and LattisNet Manager for DOS, respectively. While use of such distribution channels has kept the OpenView name somewhat obscure, OpenView has accrued the largest installed base of any network management platform—Windows or Unix.

Unlike previous versions, Version 7.1 is not just a backdrop for other applications. New features such as an enhanced graphical user interface, IP and IPX auto-discovery and auto-mapping, and an SNMP manager enable the platform to play a

HP OpenView: New Features Of Versions 7.0 and 7.1

- Simultaneous display of multiple network submaps
- Alarm manager for alarm filtering, sorting, and history reporting
- IP/IPX auto-discovery and auto-mapping
- Application Builder based on Microsoft Visual Basic (optional)

more prominent role in the integrated network management process. Version 7.1 is HP's attempt to deliver a management solution that matches today's complex multisegment, multiprotocol LANs.

The new IP and IPX auto-discovery and auto-mapping features are key to its success. As their names imply, these fea-

tures automatically discover networked IP or IPX devices based on router Address Resolution Protocol caches for IP discovery and NetWare servers for IPX discovery. Once the devices are discovered and stored in the OpenView database, the auto-mapping tool creates a hierarchical view of the network. Together, these two features provide an added element of convenience, but they also help to reduce drastically the time needed to construct network topologies. Especially on heavily populated LANs, the amount of time required to discover and map network devices manually can be staggering.

After the network has been discovered and mapped, HP OpenView for Windows 7.1's SNMP manager can be used to define and execute SNMP queries. Queried data can be displayed in either table or graph format. The graphing capabilities are particularly helpful when querying continuously changing information such as packet statistics. Overall, the SNMP manager is an effective manage-

Continues on page NE14

► REMOTE ACCESS

Novell Provides a Single Platform For Multiple Remote-Access Needs

BY STEVE RIGNEY

Typically, remote access to a network requires the use of multiple hardware and software products. Remote-node and remote-control access, for example, are generally handled by separate, dedicated PCs. NetWare Connect, which provides a single network platform for all of your remote-communications needs, can help consolidate your remote-access configuration.

NetWare Connect, Version 1.0, ranges in price from \$595 for a 2-port version to \$5,995 for a 32-port version. It consists of NetWare Loadable Modules (NLMs) that you can run either on a NetWare 3.x or 4.x file server or on a dedicated PC communications server using a runtime version of NetWare. It also includes serial port-redirection software, which allows client PCs to access network modem banks.

NetWare Connect's Remote Node

Continues on page NE18

Hewlett-Packard

CONTINUED FROM NE13

ment tool, though there is some room for improvement in the graphing and reporting capabilities. SNMP queries, for example, can be printed but not saved.

For advanced network analysis and segment statistics based on the RMON MIB, HP offers ProbeView/SNMP, Version 1.0. ProbeView installs under HP OpenView for Windows 7.1, and its functions are available under OpenView's Monitor menu heading. ProbeView works with HP's LanProbe2 RMON probes, which are available for Ethernet or Token-Ring and track network activity as specified under the RMON MIB.

On the OpenView platform, ProbeView offers three active menu selections: Statistics, Alarms, and Stations. A fourth selection, Packet Capture, is available with the purchase of the Packet Capture/Protocol Decode add-on.

Statistics, based on the RMON History subgroup of the RMON MIB, presents network traffic statistics based on polling intervals of 5 seconds, 30 seconds, or 30 minutes. This function is intended to provide trend analysis based on a wide range of user-selectable statistics including number of packets, broadcasts, multicasts, and collisions. Statistics not only provides useful statistical information, but it does so with an eye for aesthetics. HP may have cut corners with the graphing capabilities in the SNMP manager, but not with ProbeView. Simply put, the presentations are dazzling.

The Stations function provides basic statistics for individual nodes.

The Alarms function allows you to set thresholds and alarms based on RMON variables so that you can alert the network manager of certain events or traps.

Like the rest of ProbeView, the optional Packet Capture function combines ease of use with excellent presentation. The Protocol Decode function in particular is extremely effective in presenting low-level packet-decoding information. For security reasons, not all ProbeView customers want this function, so HP offers it as a \$1,500 option. For those who are interested in protocol analysis, though, the investment is worth it.

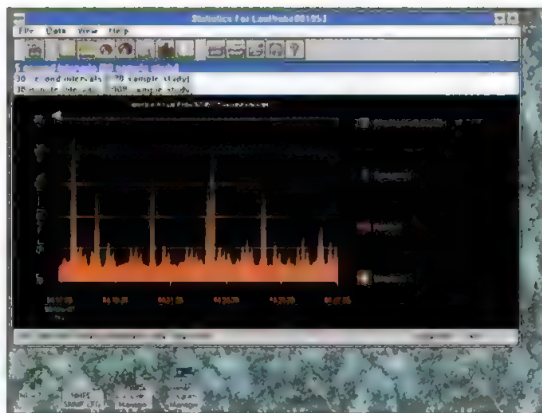
A variety of other HP and third-party applications are also available for HP OpenView for Windows, including HP OpenView Interconnect Manager and HP OpenView Workgroup Manager for HP hub, bridge, router, and printer management as well as traffic analysis. HP also

announced plans to support Version 7.1 by porting its Action Request System, a trouble-ticketing application, to the platform.

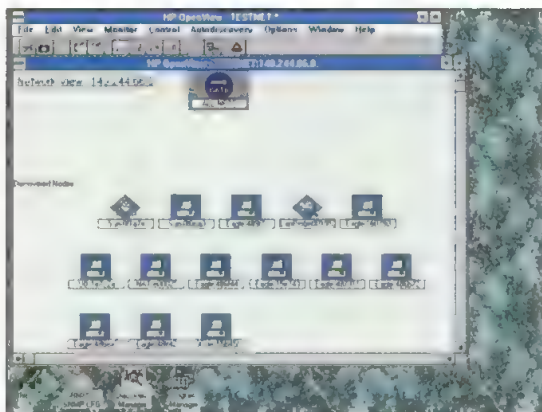
Despite the fact that the OpenView platform is gaining industry support, however, the lack of key third-party applications is noteworthy. Cisco's CiscoWorks and Wellfleet's SiteManager are not supported. To stimulate third-party development, HP announced Application Builder, based on Visual Basic, which should help foster development, but the end user must wait for the application base to grow.

OpenView's main competitor, Novell's NMS 2.0, provides an alternative solution to LAN management, though it takes a NetWare-centric approach, relying heavily on communication with the NetWare server. For NetWare shops, OpenView and NMS will most likely compete heavily, but for the remaining sites, OpenView should achieve greater success, especially with increased third-party support.

Especially for LANs that don't use NetWare, HP OpenView for Windows is a great purchase. Even in NetWare environments, where NMS 2.0 has established its base, OpenView is a good choice for network managers. Increased third-party support and forthcoming distributed management capabilities based on tighter integration between the



STATISTICALLY SPEAKING: ProbeView tracks and reports on a wide range of network statistics.



NETWORK ROAD MAP: OpenView's auto-discovery and auto-mapping features generate easy-to-read network maps.

offers support for HP NetServer Assistant and HP OpenView System Manager for management of HP's Intel-based servers and minicomputers, respectively.

Other vendors have announced support for the Version 7.1 platform as well. Cabletron and SynOptics will continue to support the platform, while Intel announced a joint marketing venture with HP to bundle Version 7.1 with LANDesk Manager. Additionally, messaging software manufacturer Ex Machina, maker of Notify!, announced plans to integrate Version 7.1's Alarm manager with Notify!'s wireless network event-notification capabilities. Remedy Corp. also recently

Windows and Unix versions of HP OpenView will add to its appeal.

• List price: *OpenView for Windows, Version 7.1, bundled in various network management packages (not available separately); HP OpenView for Windows 7.1 Developer's Kit, \$2,500; Application Builder, \$1,000; HP 4988A ProbeView/SNMP, \$3,500; Packet Capture/Protocol Decode, \$1,500; LanProbe2 Ethernet, \$2,795; LanProbe2 Token-Ring, \$2,995. Hewlett-Packard Co., 5301 Stevens Creek Blvd., Santa Clara, CA 95052; 800-554-1305; fax, 408-553-2909.*

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Novell

CONTINUED FROM NE13

Service (RNS) provides PC users with remote-node access to a NetWare network and supports drivers for NetWare Remote Node (NRN) ODI LAN for DOS, NRN ODI LAN for Windows, and AppleTalk Remote Access Protocol for Macintosh computers. A remote user can connect to the network by loading NRN and the

Access Server and third-party network remote-control packages such as Symantec's Norton pcAnywhere and Triton's CO/Session, and to allow you to control any PC on the network remotely via the server's modem connections.

When you configure your remote-control package or other communications software on the networked PCs, you must set the program's communications port to NASI so the NetWare Connect client

with the type of call.

Like other software-only remote-access products, such as Digital Communications Associates' Remote LAN Node and Stampede Technology's Remote Office, NetWare Connect requires you to build your own access server, a feat that can take hours of fiddling with interrupt requests, addresses, and cables. Fortunately, NetWare Connect offers support for dozens of I/O cards and network adapters in addition to setup strings for nearly 100 different modems. If you have a modem that NetWare Connect does not recognize, you will have to contact Novell representatives and work with them to establish a working configuration. Novell is currently working with several hardware vendors including Cubix Corp. and J&L Information Systems to develop turnkey NetWare Connect servers.

NetWare Connect offers security for tracking both dial-in and dial-out users. You can control access to individual ports with user names and groups. The program takes all user names and passwords from NetWare's bindery. NetWare Connect also provides an audit trail for tracking individual and port usage. A dial-back feature is available for increased security.

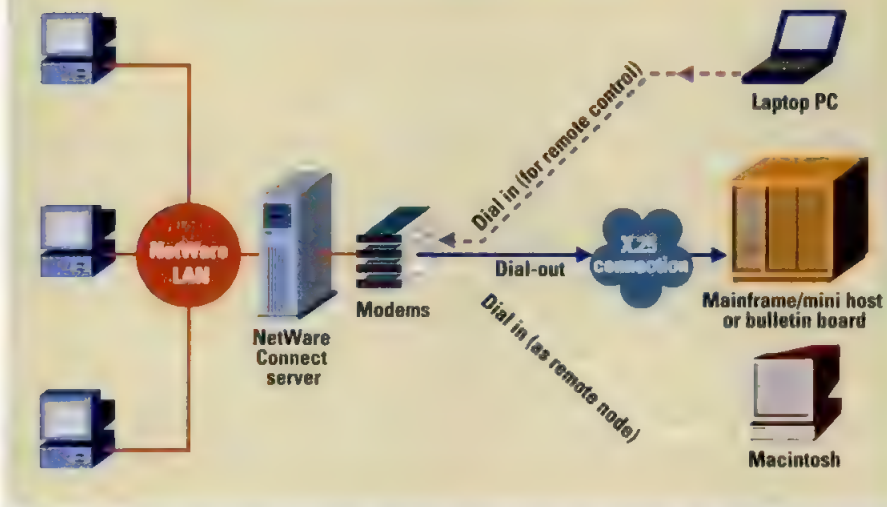
NetWare Connect's most appealing feature is its expandability. Novell is developing a set of APIs that will allow third-party vendors to develop products for the NetWare Connect platform. By following this architecture for NetWare communications, vendors can develop e-mail, network fax servers, and other remote-access products to work seamlessly with NetWare Connect.

If you are only concerned with solving your remote-node, remote-control, or dial-out communication needs today, you will probably find a simpler and easier-to-install hardware solution in the Shiva LanRover or the U.S. Robotics Communication Server. If you are building a complete dial-in and dial-out platform for the future, however, NetWare Connect offers the convenience of a single platform with room for growth.

• List price: *NetWare Connect, Version 1.0*, \$595. Novell Inc., 890 Ross Dr., Sunnyvale, CA 94089; 408-747-4000.

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Remote-Access Options



NetWare drivers and shell on their laptop or desktop computer. The RNS/NRN interface acts as a client-to-LAN router. Unlike other router-based remote-node products such as the Shiva LanRover/E, NetWare Connect does not use the Point-to-Point router protocol or proxy IPX for transferring data across the phone line. Novell developed a streamlined IPX packet for NetWare Connect that increases the throughput on a dial-up connection.

NetWare Connect also includes an NLM for Apple's Remote Access Services (ARAS) that runs on the NetWare Connect server, providing remote-node access for Macs running AppleTalk Remote Access. If your Macintosh users need to send and receive data files, you will also need to install NetWare for Macintosh.

You can use the NetWare Asynchronous Services Interface (NASI) Connection Service (NCS) in NetWare Connect to provide both remote-control dial-in and network dial-out communications. NCS works with Novell's NetWare

software redirects the communications port across the network to one or more modems connected to the NetWare Connect server. Earlier versions of Novell's NASI redirection software assigned your communications port to an individual network modem. The new NCS assigns your communications port to a database that contains information about the modem or bank of modems attached to your NetWare Connect server. This database monitors each modem's status and ensures that each is functional. NetWare Connect supports standard asynchronous modems, X.25 packet networks, and ISDN connections.

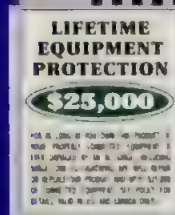
The NetWare Connect server includes an Intelligent Service Selector that can distinguish between incoming RNS, ARAS, and NCS calls. The Intelligent Service Selector allows you to use any port and modem for any type of connection without assigning specific ports to specific users. Unlike other remote-access products, NetWare Connect is not concerned with the type of modem, but only

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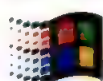
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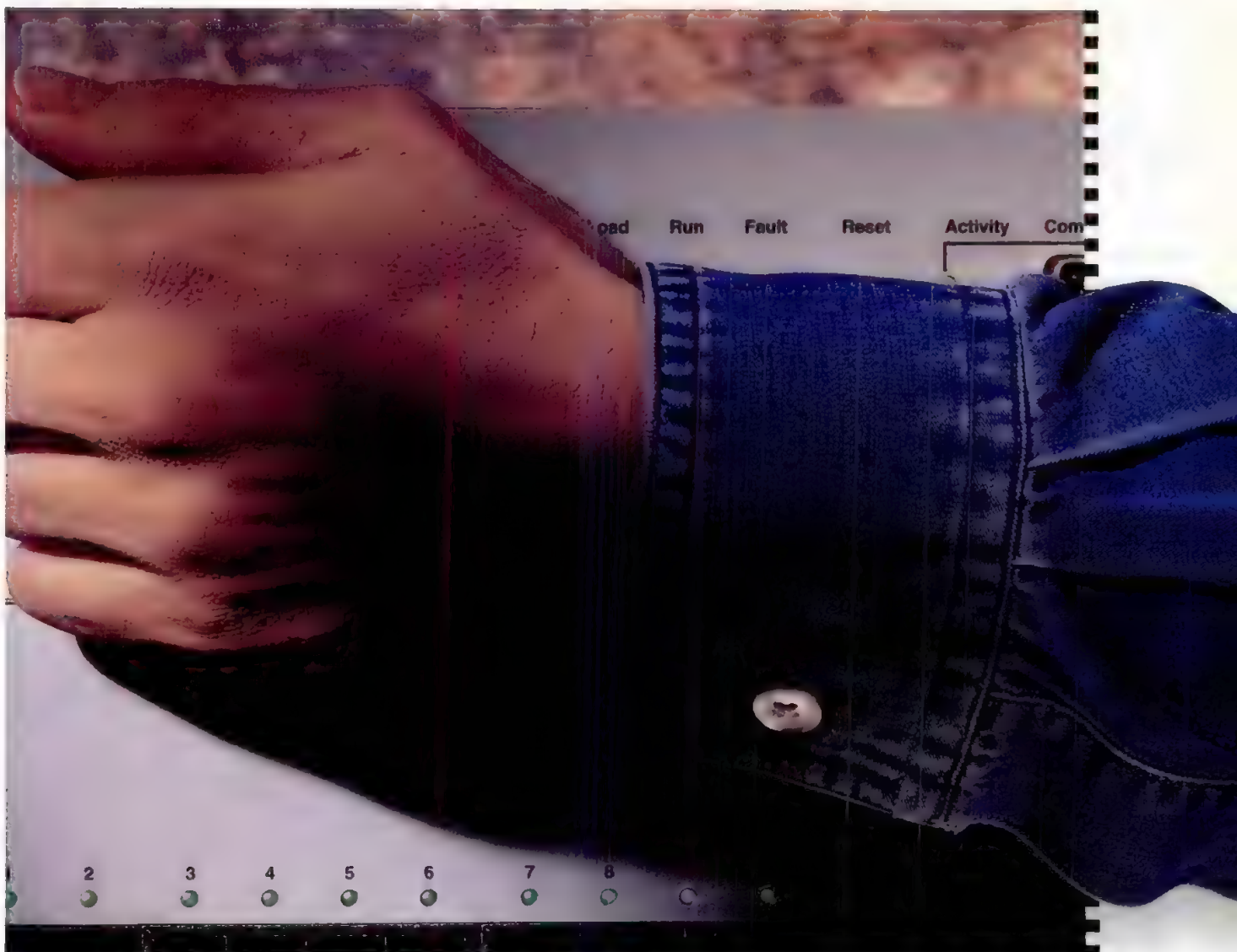


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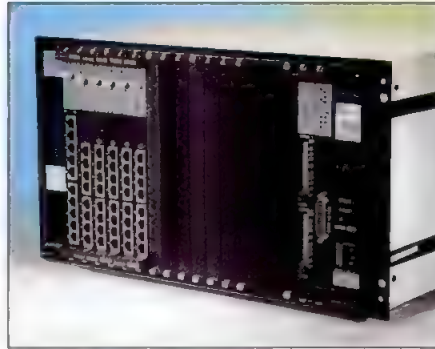
ETHERNET SWITCH

Lannet Joins the Switching Market

BY O. RYAN TABIBIAN

More and more hub vendors are offering Ethernet switching as part of their overall enterprise solution and are flooding the market with a flurry of new products. One of the most recent entries into this growing market is the Lannet LanSwitch 208 Module for the MultiNet II enterprise hub line. The 208 provides good performance and a unique Congestion Management feature that prevents packet loss during heavy network activity. While the 208 proved to be a capable switch, however, it is more expensive than standalone switches and faces stiff competition from the other enterprise hub vendors.

Now that Ungermann-Bass has released the DragonSwitch for its Access/One enterprise hub and



FOR THE ENTERPRISE: The MultiNet II, with the 208, provides a good enterprise hub solution.

SynOptics has integrated a Kalpana switching module into its LattisNet System 3000 product line, the switching market and the enterprise hub market are more closely linked than ever before. For this reason, the quality of the switch is a

product of not only its own features, but those of the hub as well.

The 208 provides a unique feature called Congestion Management that is not offered by other switches. Congestion Management prevents packet loss by slowing down the flow of packets into the switch from network clients if the packets are being sent faster than the module can handle. The feature proved effective in testing: The 208 did not drop any packets even when we saturated a 10-Mbps collision plane with four 10-Mbps streams.

The 208 is not without its faults, however. Most Ethernet switches provide multiple 10-Mbps collision planes to enhance performance. For example, the standalone Kalpana EtherSwitch EPS-1500 and the Ungermann-Bass DragonSwitch each offer a dedicated 10-Mbps channel for each port on the switch. The 208, however, offers only two channels for a total of eight ports.

Additionally, most Ethernet switches support multiple media-access control (MAC) addresses. However, the 208 can support only 16 MAC addresses per module, considerably less than that offered by either the DragonSwitch, which supports up to 1,024 MAC addresses per module, or the EPS-1500, which can support an astronomical 1,700 MAC addresses per port. While 1,700 is generally too many addresses for any one device to support, 16 is far too few. The low number supported by the 208 precludes network administrators from being able to attach a standard hub to one of the ports, since that hub will contain more than 16 addresses.

We used the Alantec Powerbits to test the 208. The Powerbits is a multichannel network testing tool designed to send and receive packets at the theoretical maximum Ethernet wire speed (10 Mbps) with different frame sizes ranging from 64 to 1,518 bytes. We used scripts developed by Scott Bradner of Harvard University to set the testing parameters for the Powerbits.

Instead of running the NIC Throughput Test from NetBench 2.1 as we would for an adapter, we tested the 208's ability to handle multiple Ethernet streams, measuring packet loss in much the same way we would for a router. The

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208 performed admirably, handling all of the traffic loads at the theoretical maximum throughput—without any packet loss.

Despite the strong performance, however, the best reason to use the 208 switch may be the \$4,000 MultiNet II chassis-based hub, which features a passive 20-Mhz bus with a 64-bit bus path, providing a theoretical maximum throughput of 1.28 gigabits per second. Comparatively, the Access/One utilizes

a 16-bit bus and supports a maximum theoretical throughput of 320 Mbps. At present, the high-speed backplane may be overkill for most LANs, but the MultiNet II offers a great deal of potential for the future, once Lannet provides modules that effectively utilize the backplane.

The 208 is more expensive than stand-alone switches, but is a good choice for those looking to incorporate switching into an enterprise hub solution.

However, the 208's relative shortcomings, such as limited MAC address support, may turn potential users away from the MultiNet II and towards Ungermann-Bass' Access/One or SynOptics' System 3000.

• List price: *Lannet LanSwitch 208 Module*, \$2,995. *Lannet Data Communications Inc.*, 7711 Center Ave., #600, Huntington Beach, CA 92647; 714-891-5580; fax, 714-891-7788.
Circle 962 on reader service card

► MODEM / ETHERNET ADAPTER

Connectivity Without Removing the Cover

BY STEVE RIGNEY

PC-equipped "road warriors" typically need to gather a multitude of tools in preparation for a trip. It seems the *minimum* personal arsenal includes a laptop PC, a fax modem, a cellular phone and, in many cases, an external LAN adapter or docking station. Xircom's \$699 Pocket Ethernet Modem combines the most crucial tools—an external Ethernet adapter, a 14.4-kilobit-per-second (Kbps) data modem, and a 9.6-Kbps fax modem—in a single, low-profile unit that attaches to your PC's parallel port.

Standard serial modems use a Universal Asynchronous Receiver/Transmitter chip (UART) to control the flow of data between the PC and modem. Unfortunately, even the most capable provide only a 16-byte buffer. When a fast modem and data compression pour in data at rates of over 50 Kbps and the PC's CPU is busy writing to the disk or answering calls from Windows, incoming data can overwrite older data in the buffer. This condition results either in slow throughput or an accumulation of errors that causes a file transfer to fail.

Because the Pocket Ethernet Modem connects to your parallel port, it's not limited by the restrictions of the serial UART chip. Instead of sending each character as a string of bits, the parallel port moves entire bytes across the connection, eliminating the bottleneck at the PC.

This modem is also an Ethernet adapter that includes drivers for



COMPACT CONNECTIVITY: Combines an Ethernet adapter and a fax modem in a single unit.

NetWare, VINES, Microsoft LAN Manager, and Digital Pathworks, among others, and either a BNC or RJ-45 connector. While the network throughput it provides is typically slower than what an internal adapter would provide, it is acceptable for most tasks.

The unit includes what Xircom refers to as a *phantom* power connector for the PS/2-style, 6-pin mouse port so you don't need battery or external power. You can attach your mouse to the pass-through connector. Xircom includes a standard AC power cable for PCs with no mouse port.

One of the nicest features of the product is that the modem and the Ethernet adapter can work simultaneously. You can download a file from CompuServe directly to a network drive with no noticeable decrease in network or modem performance.

The modem includes a fax communi-

cation program called QuickLink II, but you can use the modem with any DOS or Windows-based communications program with a few limitations. The good news is that Windows-based communications software works fine. Using DOS-based communications software is a bit trickier: Without Windows, you can only use this software if you are *not* using a memory manager. With Windows, you can use a memory manager, but you can only run DOS communications applications under an MS-DOS Prompt window. Otherwise, you will have to use the QuickLink II program for all of your DOS-based communications. Future releases will eliminate this problem.

In our tests, we used an external 14.4-Kbps modem on a PC with a slow 8250 UART and downloaded several files from a local BBS. When we tried to use a connection speed faster than 9.6 Kbps, we received errors and had to abort. We used the Xircom on the same PC and were able to download the same files at 14.4 Kbps. In fact, the V.42bis compression provided throughput of over 30 Kbps.

Xircom developed the Pocket Ethernet Modem mainly for notebook users, but anyone who wants a high-speed modem connection and LAN access without taking the cover off a PC will like this device. Still, if you're tied to DOS, wait for Xircom to resolve the incompatibilities. If you're using Windows, it's an excellent solution for bringing the combination of fax modem capabilities and LAN connectivity to your PC.

• List price: *Xircom Pocket Ethernet Modem*, \$699. *Xircom Inc.*, 26025 Mureau Rd., Calabasas, CA 91302; 818-878-7600; fax, 818-878-7630.

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CorelSCSI Network Manager also includes CorelRAID™, which allows users to customize RAID level 4 and 5 arrays with any supported ASPI-compatible SCSI controller(s) and 3 or more SCSI hard drives. Status screens allow the system administrator to easily troubleshoot any potential problems. CorelRAID lets users build arrays that provide high fault tolerance while improving performance. With CorelRAID there is no down time. By using hot-swap or hot-standby features, server down-time is eliminated.

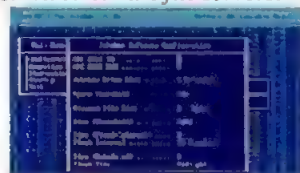


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NEWS OF ANNOUNCED NETWORK PRODUCTS AND UPGRADES

NEW

Novell Provides NetWare-to-Digital Connectivity Solution

The ability to connect to a variety of hosts is extremely important for today's enterprise network users, which is why Novell has released NetWare for LAT—its latest move to bring Digital users into the NetWare fold. NetWare users can now connect to Digital systems (with NetWare for LAT) as well as to IBM and Unix systems (with NetWare for SAA and LAN WorkPlace).

NetWare for LAT lets NetWare users access Digital and NetWare services anywhere on the network simultaneously and transparently. It also obviates the need to install and maintain separate protocol stacks on each client that wants to connect to the Digital host.

NetWare for LAT uses Novell's IPX/SPX or standard TCP/IP protocols. It allows a total of 128 users to access Digital applications and data over any NetWare-supported topology, including Token-Ring, Ethernet, and ARCnet. NetWare for LAT also supports third-party terminal emulators for DOS, Microsoft Windows, Apple Macintosh, OS/2, Unix, and Microsoft Windows NT workstations.

• List price: *NetWare for LAT*: 16-user, \$3,495; 32-user, \$5,995; 64-user, \$9,995; 128-user, \$16,995. Novell Inc., 122 East 1700 South, Provo, UT 84606-6194; 800-453-1267, 801-429-7000.

Circle 954 on reader service card

IMPROVED

Cisco To Upgrade Its Routers to SNMP-2

Network management is particularly important to router users. Little wonder, then, that router leader Cisco Systems was among the first companies to announce that all its routers will support SNMP-2, the latest version of the Simple Network Management Protocol, beginning in the second half of 1994. Cisco licensed the technology from SNMP Research and plans to combine SNMP-2 with its router management software, CiscoWorks, to provide additional security and more comprehensive error information.

SNMP-2 improves on its predecessor, offering enhanced security, enhanced protocol operations, and enhanced file management. Cisco will offer SNMP concurrently with SNMP-2 as long as users require it.

• Cisco Systems Inc., P.O. Box 3075, 1525 O'Brien Drive, Menlo Park, CA 94026; 800-326-1941, 415-326-1941; fax, 415-326-1989.

Circle 958 on reader service card

HOT PROSPECT

Newport Offers Low-Cost Solution for Dial-Up Access



Connecting to remote sites can be expensive, namely because of the need for dedicated phone lines. Newport Systems Solutions aims to reduce these telecommunication costs with the introduction of Call Connection Manager for its line of LAN²LAN/MPR and LAN²PC routers. Call Connection Manager provides on-demand and scheduled connectivity, as well as termination when the connection is no longer needed.

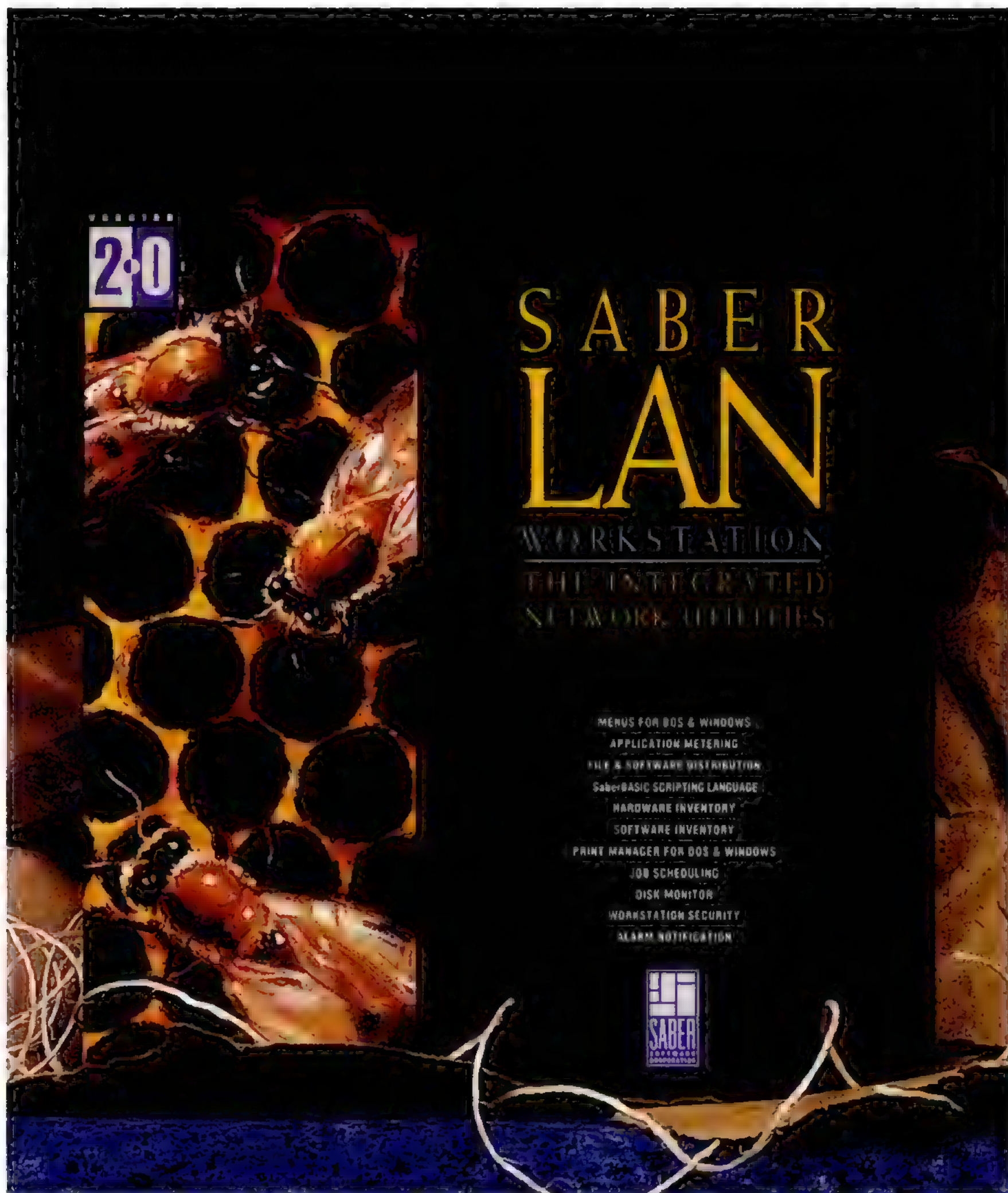
Call Connection Manager utilizes V.25bis to control calls for ISDN terminal adapters, channel service unit/data service units, and traditional modems. The software supports a variety of features to establish and disconnect calls, including dial backup, bandwidth on demand, activity calling, and call scheduling.

Call Connection Manager is available free to users of routers purchased after September 1, 1993.

• List price: *Call Connection Manager upgrade*, \$995. Newport Systems Solutions Inc., 4019 Westerly Pl., #103, Newport Beach, CA 92660; 714-752-1511; fax, 714-752-8389.

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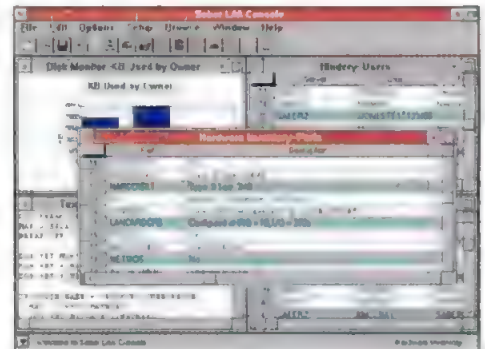
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NEW

Banyan Brings Intelligent Messaging to Unix

The number of Unix systems out there is growing, and Banyan Systems is reacting to that growth by bringing its Intelligent Messaging to Unix workstation and terminal users. Banyan's Intelligent Messaging is a mail and messaging application that features dynamic routing of messages as well as message compression.

The Intelligent Messaging interface for Unix allows users in a mixed MS-DOS and Unix environment to communicate through an integrated, enterprise-wide messaging system. The new interface is being offered as an option for VINES for SCO Unix. Banyan plans to offer it as an option for Hewlett-Packard's HP/UX, IBM AIX (Advanced Interactive eXecutive), and Sun Solaris.

• List price: *Intelligent Messaging interface for SCO Unix*, \$895. Banyan Systems Inc., 120 Flanders Rd., Westboro, MA 01581; 800-235-5332, 508-898-1000; fax, 508-898-1755.

Circle 955 on reader service card

NEW

Cabletron Integrates Bridging, Routing, and Switching

As network managers look for more bandwidth, better security, and more powerful network management, they're turning to switching and internetworking devices. As a result, Cabletron Systems' new hub module, the ESX-MIM, integrates all of these features. The ESX-MIM provides bridging and routing for Cabletron's Multi Media Access Center (MMAC). It also features the company's high-performance switching technology, Secure Fast Packet Switching (SFPS), a technique that also creates a virtual network within a LAN, allowing a hub to prevent unauthorized access among nodes. The ESX-MIM provides six Ethernet ports and one ATM port. The module can be managed by any SNMP-compliant management software and will be available during the first quarter of 1994.

• List price: *Cabletron ESX-MIM*, \$8,995. Cabletron Systems Inc., 36 Industrial Way, Rochester, NH 03867-5005; 603-332-9400; fax, 603-337-2211.

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IMPROVED

Concord's Trakker: Newer, Faster, Better



WHO, WHAT, WHERE: Monitors individual nodes, segments, or the entire network.

The ability to create reports about virtually anything to do with network operation (and to do it in less time) is the bonus offered by enhanced version of Concord's Trak/Report, its network management application. Version 2.0 combines an Ingres relational database with reporting and graphing capabilities. Trak/Report, Version 2.0, part of the Trakker application family, features new capabilities including the ability to track communications between user-defined workgroups over time, which facilitates group capacity planning.

Despite the fact that the application monitors the entire enterprise network, Concord claims that it can produce in-depth reports for the large databases it uses in less than 10 minutes. While the previous version focused on Ethernet,

Version 2.0 includes support for Token-Ring.

• List price: *Trak/Report, Version 2.0*, \$7,500. Concord Communications Inc., 753 Forest St., Marlboro, MA 01752-3044; 508-460-4646; fax, 508-481-9772.

Circle 957 on reader service card

BRIEFS

BUSINESS NEWS

3Com and AT&T Microelectronics

agreed to combine efforts to bring 100BaseT (formerly called 100BaseX) Fast Ethernet products to market. 3Com expects to roll out 100-Mbps products including adapters, hubs, and routers in the middle of the year. 3Com Corp., 408-764-5000; AT&T Microelectronics, 908-771-2000.

Cisco Systems and LanOptics joined

forces to develop a remote-access technology that adds routing and hub functions to distributed LAN applications. The companies plan to introduce the first product, combining the technology from LanOptics' intelligent internetworking concentrators with the Cisco 3000 series of routers, in the first half of 1994. Cisco, 415-326-1941; LanOptics, 214-392-0647.

Chipcom and Centrum Communications

announced a joint-development agreement regarding integrated remote-access capabilities. The agreement calls for the integration of Centrum's dial-up internetworking technology and Chipcom's family of intelligent switching hubs. The resulting products will allow remote users to become nodes on corporate networks. Chipcom, 508-460-8900; Centrum Communications, 408-894-1800.

Madge Networks and Novell introduced

their strategy for a new Token-Ring solution for branch office internetworking. The Branch Office Strategy will deliver integrated product solutions such as using Madge's Smart 16/4 Bridgenode adapter in conjunction with Novell's NetWare MultiProtocol Router 2.1 for bridging and routing functionality. Madge Networks, 800-876-2343; Novell, 800-453-1267.

RAIDION

FAULT TOLERANT DISK ARRAYS

RAIDION LT and LS Series disk array subsystems are designed for use with either Novell NetWare 3.11/4.0 or IBM OS/2.

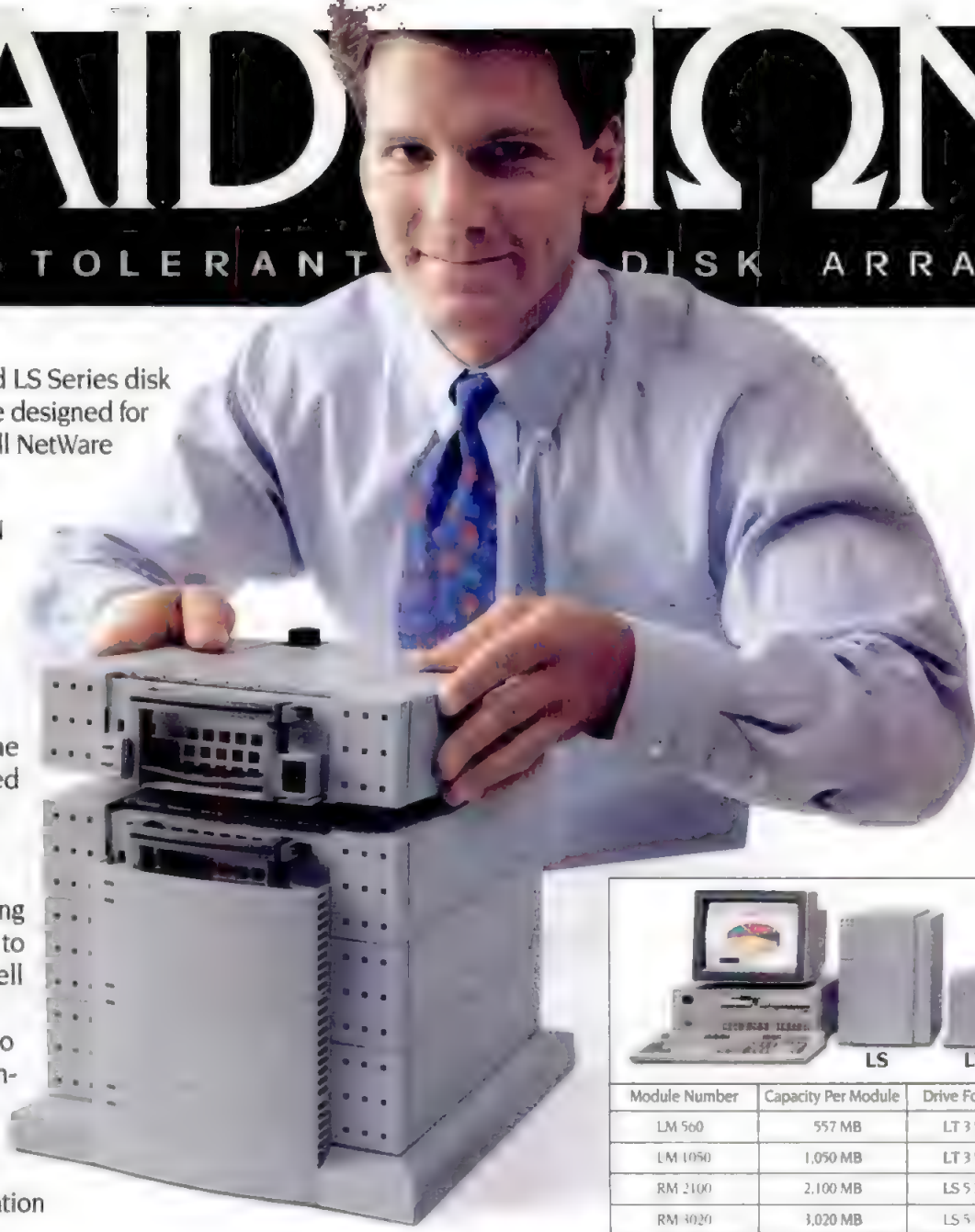
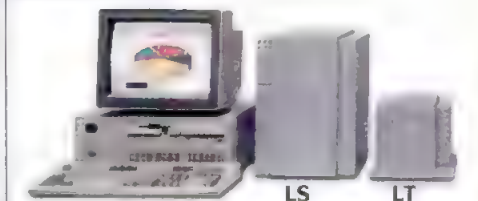
MIRROR. RAIDION can be configured with 2 modules to provide mirrored fault tolerance up to 3 GB.

RAID 5. Adding one module to a mirrored array and installing RAIDWARE™ doubles the user capacity by converting the mirrored array to RAID 5. Under Novell NetWare, RAIDION can be expanded to 32 modules per single array with a capacity of 93 GB. Under OS/2, the maximum configuration is 28 modules.

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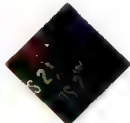
ECONOMICAL. An LT Series three module 2 GB array is just \$7,545. An LS Series Raid 5 array with a capacity of 6 GB lists for just \$16,980. That's less than \$3.00 per MB. It's no wonder Byte Magazine said: "RAIDION's low price alone makes it worth considering." August, 1992.

AWARD WINNING. In a benchmark comparison of disk arrays, Corporate Computing said: "Raidion was our overall winner with an impressive combination of high performance, low cost, and unparalleled expandability." May, 1993

Module Number	Capacity Per Module	Drive Form Factor
LM 560	557 MB	LT 3.5-inch
LM 1050	1,050 MB	LT 3.5-inch
RM 2100	2,100 MB	LS 5.25-inch
RM 3020	3,020 MB	LS 5.25-inch

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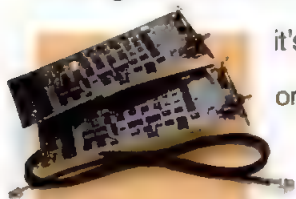


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The Router Meets Jurassic Park

Dinosaurs, we are told, may have been wiped out by a meteorite, but that type of event's not likely to repeat itself in the near future—at least, that's what the statisticians tell us. Clearly, the statisticians aren't network managers. If they were, they would know that the high-flying router market is about to encounter the ATM meteorite, yielding a similar outcome.

How could the minuscule ATM market pose such a threat to the mighty router market? The answer is simple: Even a single ATM interface on a standalone router can generate more traffic than its packet-processing engine can handle. But since ATM LANs are in their infancy, the threat is off in the horizon. The backbone router market will not go away with a burst, but will be chiseled away over the next five to six years. Individual features will be parceled out among ATM switches and hubs, leaving the router a relic of the bygone era of networking.

If you listen closely, you can hear the chisel at work: Cisco Systems and Alcatel agreeing to place Cisco's routing software on Alcatel's 1100 HSS ATM switch, Cisco tweaking its microcode to increase the performance of its 7000 router to some 200,000 packets per second (pps) up from 115,000 pps, SynOptics buying Coral Networks for routing software, 3Com and Fore Systems teaming up to combine routing and ATM switching, CrossComm and General Data Comm jointly building an ATM switch with routing, and IBM with its ATM chip set and 6611 routing software jointly developing an ATM hub that routes with Chipcom's hub while Wellfleet and Cabletron each deciding to go it alone.

The genesis of much of this cooperation can be found in the math. A single ATM interface running at 155 Mbps will generate a huge amount of traffic, inundating the router with from 26,000 to 605,000 pps. Even the top-performing routers, such as Wellfleet's Backbone Concentrator Node, which claims 480,000-pps throughput, will find it hard to keep up with such demands.

Routing as we know it is being rethought and its functions are being distributed across multiple networking devices—primarily hubs, thanks to their growing number and increasing processing power. (See "A Hub Above" in this issue.) Routing functions that are being distributed are media connect, bandwidth management, and networking intelligence. Media connect provides the interconnection of LANs and ATM networks, the conversion between LAN frames and ATM cells, and the forwarding of those cells. The placement for media



**How could
the minuscule ATM
market pose such a
threat to the mighty
router market?**

connect is ideally suited as a module within a hub since it is located where LANs are connected to a corporate network. In this scenario, bandwidth management controls both the cell switching and path selection that are necessary for moving ATM cells between two or more nodes.

Networking intelligence includes functions such as enforcing routing policies such as filtering, broadcast control and priorities, the identification of paths through the network, the resolution of addressing such as the mapping of an IP network address to an ATM Virtual Path Identifier/Virtual Circuit Identifier, access control, and user security checks. The networking intelligence is either distributed across a network or centralized.

So what does all of this mean to the typical network manager? Well, for one thing, this approach will eliminate the standalone router bottlenecks, especially in collapsed backbones where the router provides hub-to-hub, hub-to-server, and also LAN-to-WAN routing functions from a single device.

The distributed routing approach outlined above does not have to be implemented in an all-or-nothing fashion. Next year some vendors such as 3Com will be offering bundled media access and bandwidth management within existing hubs via modules. And with some 30 million computers plugged into LANs and 10 million more coming next year, if congestion isn't an issue today, it will be in the near future.

The downside to the distributed routing approach is interoperability with existing standalone routing. It is unclear how existing routing algorithms (the protocols that routers use to share information), such as open shortest path first (OSPF), the Routing Information Protocol (RIP), and Cisco's IGRP, from different vendors will cooperate within a distributed routing architecture. One thing seems to be sure, however: Router vendors will increasingly compete to have their software licensed rather than competing to sell their standalone solutions so that both interoperability and lock-in of client accounts are assured.

In the end, though, as the meteorite killed off the dinosaurs but left a large population of smaller reptiles and other life forms, larger routers will be unable to keep up with the changes occurring within the backbone while their smaller cousins will continue to thrive in the remote-office marketplace.

NICK LIPPIS is a contributing editor of *PC Magazine* and is president of Strategic Networks Consulting, a consultancy specializing in enterprise networking. He is also publisher of *The Internetwork Advisor*, a monthly newsletter.

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CIRCLE 862 ON READER SERVICE CARD

Searching for the Right Modem Standard

Walking among the crowds at Comdex, Frank, I was astounded to see how many vendors had announced support for V.32 terbo. It seemed that a dozen or so were offering modems that support the high-speed modem specification originally promoted by AT&T. Yet V.32 terbo was rejected by the ITU (International Trade Union, formerly the CCITT)—though it will probably be re-proposed as a revision of V.32bis—in favor of a competing proposal, V.fast Class, which will change gradually into V.34, the new standard for 28.8-kilobit-per-second modems.

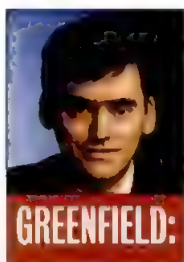
Both V.32 terbo and V.fast Class are specifications for improving modem performance, but that's where the similarity ends. V.32 terbo is based on V.32bis and boosts line performance from 14.4 Kbps to 19.2 Kbps, while V.fast Class requires new hardware to boost throughput up to 28.8 Kbps and improve the reliability of the line.

The dramatic boost in performance in V.fast Class is achieved by increasing the number of bits that a modem encodes onto a carrier signal. With more bits encoded onto the signal, the modem requires a more sensitive—and more expensive—transmitter and receiver. In contrast, V.32 terbo increases the transmission rate.

V.fast Class modems will also do line probing to test the line and determine the optimum speed for transmitting data.

However, because of these two features, V.fast Class modems will cost \$100 or so more than V.32 terbo modems. Once the V.34 standard is approved, either users will have to buy a V.34-compliant modem or they will have to get a ROM upgrade for their V.fast Class modems. Users bent on getting the fastest modem around will look at V.fast Class.

Everybody wants or needs all that speed. But not today. And the jump to V.fast Class speed just won't be enough for most users, given the amount of money they will have to pay. The only reason V.32bis (14.4-Kbps) modems sold so much better than V.32 (9.6-Kbps) modems was that the price difference was minimal. (Why buy 9.6 Kbps when for the same price you could get 14.4 Kbps?) But here, we're talking at least \$100 or so to get the V.fast Class functionality. I think for many users that cost will be prohibitive. Users bent on performance will buy V.fast Class modems. But for most, V.32 terbo will be the modem standard of choice.



Users bent on performance will buy V.fast Class modems. But for most, V.32 terbo will be the standard of choice.

David, exasperation and frustration are poor parents to an idea because their offspring are likely to bring more of the same. That's certainly true in modem development. Reasonable people acting reasonably should have released a V.34 modem standard a year ago. But since neither reasonable condition existed in the ITU committee, AT&T and Phylon led a frustrated group of vendors in a direction called V.32 terbo while Rockwell and Hayes led a similarly exasperated group to barricades called V.fast Class. I say a pox on both their houses. Don't buy either one.



I say a pox on both their houses. Don't buy either one.

Aggressive buyers are likely to lose.

Today's aggressive buyers are likely to lose with both the modems and the PCs they use to communicate. We should have a V.34 standard by the third quarter of 1994, and modems designed to meet the standard will appear before the ITU's documentation is published. Some vendors promise to upgrade your V.fast Class modem to V.34, but what a hassle! In the buyer's lane, slow and steady wins this race. Wait for the real V.34, and in the interim get your PCs ready to work with them.

The bigger story, overshadowed by the skirmishing, is that modems from both camps will exasperate and frustrate 80 percent of their buyers. Data from PC Magazine Labs shows that less than 20 percent of the new PCs coming in for evaluation have the necessary serial-port hardware to receive data reliably at the rates the V.32 terbo and V.fast Class modems can deliver. Most serial ports will lose data at rates higher than 12 or 14 Kbps, causing retries and even cancellations of file transfers. Unless you properly equip your PCs, you'll never get the benefit of faster modems.

The easiest way to handle the serial-port problem is to buy an internal modem, which has its own serial-port hardware. But the sales figures show that people prefer external modems. DigiBoard, Hayes, Multi-Tech, and Telcor Systems each offer processor-equipped serial-port adapters that can buffer data from the modem. Not one of their products is perfect, but you've got to use one of them if you expect to handle the firehose stream of data from a V.34 modem.

Don't let the vendors' exasperation and frustration spill over on you. Wait for the real V.34 modems, and prepare your PCs for the faster data they will bring.

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934	Cameo Communications Inc.....	271	914	Micropolis Corporation.....	NE29
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User-to-User

BY NEIL J. RUBENKING

Load COMMAND.COM High

DOS 5.0 doesn't provide a way to load COMMAND.COM and its environment into upper memory blocks, but I've found a simple way to do this. Create UMB.COM by redirecting the script file in Figure 1 into DEBUG with the command `DEBUG < UMB.SCR`. Then add the following line to your CONFIG.SYS file:

```
INSTALL=d:\path\UMB.COM
```

where *d:\path* represents the appropriate drive and directory. You can also download UMB.COM and its DEBUG script from PC MagNet archived as UMB.ZIP.

Besides causing COMMAND.COM to be loaded into upper memory, this will also cause every TSR in AUTOEXEC.BAT to be loaded into upper memory as well, without requiring the `LOADHIGH` command. In fact, DOS

5.0 does not provide an `INSTALLHIGH` command for CONFIG.SYS, but UMB.COM will cause all installed TSRs listed after it in the CONFIG.SYS file to be loaded high.

Somewhere before the end of AUTOEXEC.BAT, you *must* insert the command `UMB` with no parameters. This restores the default memory-allocation strategy for DOS. You should definitely restore normal operation before any lines that run non-TSR programs. Also, not all programs can be loaded in upper mem-

ory; some may not function correctly or may even crash the system.

There is one minor drawback to this program. DOS 5.0 expects programs executed with the `INSTALL` command in CONFIG.SYS to be TSRs, and it assumes that an error occurred if the program doesn't leave anything resident in memory. Since UMB.COM is not a TSR, DOS displays the message, "Error in CONFIG.SYS line xx." If you can live with this, you won't have a problem.

UMB.COM takes advantage of DOS 5.0's new memory-allocation strategy functions. Normally DOS doesn't consider UMBs when a program requests memory. But if the first nonspace character on UMB.COM's command line is either `e` or `E`, the program will use these new functions to link the UMBs into the chain of available memory blocks and then tell DOS to look first in the UMBs when a request for memory comes in. Then when DOS allocates memory for COMMAND.COM and its environment, DOS will first attempt to allocate from upper memory. Using any other charac-

UMB.SCR

Complete Listing

```

; UMB.COM
A 100
MOV SI,81
LODSB
CMP AL,20
JE 103
CMP AL,65
JE 11E
CMP AL,45
JE 11E
MOV AX,5803
MOV BX,0
INT 21
JC 12F
MOV AL,1

; point to the beginning of the parameter string
; get the first character
; is it a space?
; yes, then get the next character
; is it 'e'?
; yes, then go to the enable UMB code
; is it 'E'?
; yes, then go to the enable UMB code
; Select Set Link State function
; Unlink UMBs (default)
; DOS function call
; if there was an error, abort
; set memory allocation strategy to first fit
; (BX is still set to 0)
; jump to last DOS function call
; select Set Link State function
; Link UMBs
; DOS function call
; if there was an error, abort.
; Set memory allocation strategy
; Use UMBs first
; DOS function call
; select terminate program function
; DOS function call

JMP 12D
MOV AX,5803
MOV BX,1
INT 21
JC 12F
MOV AL,1
MOV BX,0
INT 21
MOV AX,4C00
INT 21

R CX
34
W
Q
    
```

Figure 1: This DEBUG script produces the UMB.COM utility.

IN THIS SECTION

Tutor 281
Corporate Developer 285
Toolkits 289
Environments 291
Power Programming 297
Utilities 302
Solutions 309



ter on UMB's command line causes the program to restore the memory allocation strategy to the default of ignoring upper memory.

Roger Brouwer
Los Angeles, California

► **PC MAGAZINE:** UMB.COM should be considered an experimental program because there's no way to guarantee it will work on all systems. Before using it, make sure you have a bootable floppy disk handy, on the chance that UMB.COM might prevent your computer from booting properly. There's no reason UMB.COM should cause trouble, but it's better to be safe than sorry! Of course, your system configuration must provide upper memory blocks or UMB.COM can't do a thing.

Before you install UMB.COM, run the MEM command to check your largest executable program size. If you're running DOS 6.x, enter MEM /M COMMAND and note the addresses shown for COMMAND.COM and its environment. Now install UMB.COM with the E parameter as the *last* line in your CONFIG.SYS, and restore normal operation with a call to UMB.COM as the *first* line in your AUTOEXEC.BAT. Reboot and run MEM again—you should see about a 3K increase in the largest executable program size. Under DOS 6.x, MEM /M COMMAND should now display addresses above 0A000—upper memory addresses.

If this minimal use of UMB.COM works without a hitch, you can try moving any TSRs installed in your CONFIG.SYS to *after* the line that installs UMB.COM. In AUTOEXEC.BAT, don't put anything ahead of the line that calls UMB.COM to restore normal memory allocation. LOADHIGH works just fine for TSRs in AUTOEXEC.BAT, so there's no reason to use this utility for them.

Multiple CHKDSKs

I recently added a new hard drive, divided into two partitions. I found that if I ran CHKDSK on all three partitions, the report for the first scrolled off the screen. So I wrote a simple batch file that

```
@ECHO OFF
REM CK.BAT - Runs CHKDSK on drive C:, D:, and E:
REM and prints the result.
IF NOT '%1'==' ' GOTO OneDrive
FOR %%v IN (C: D: E:) DO CALL %0 %%v
ECHO ^L > PRN
REM The ^L symbol in the line above is Ctrl-L
GOTO End

:OneDrive
ECHO Drive %1 CHKDSK > PRN
ECHO ----- > PRN
CHKDSK %1 > PRN
:End
```

Figure 2: CK.BAT runs CHKDSK on drives C:, D:, and E: and prints the results.

CK.BAT Complete Listing



```
@ECHO OFF
REM CKOK.BAT - runs CHKDSK on multiple drives
REM and reports any BAD news
IF NOT '%1'==' ' GOTO OneDrive
IF EXIST CHKERROR.LOG DEL CHKERROR.LOG
FOR %%v IN (C: D: E:) DO CALL %0 %%v
DEL CHKTEMP.$$$
IF NOT EXIST CHKERROR.LOG ECHO All's well!
IF NOT EXIST CHKERROR.LOG GOTO End
MORE < CHKERROR.LOG
GOTO End

:===== OneDrive =====
ECHO Checking drive %1...
CHKDSK %1 > CHKTEMP.$$$
FIND < CHKTEMP.$$$ /I "Errors" > NUL
IF ERRORLEVEL 1 GOTO End
ECHO === CHKDSK report for drive %1=== >> CHKERROR.LOG
TYPE CHKTEMP.$$$ >> CHKERROR.LOG
ECHO Drive %1 has errors - see CHKERROR.LOG!
:===== End =====
```

Figure 3: CKOK.BAT runs CHKDSK on drives C:, D:, and E: and logs the results *only* if there's a problem.

CKOK.BAT Complete Listing



runs CHKDSK on drives C:, D:, and E: in turn, concatenates the results into a file, and then prints the file. This gives a printout of the CHKDSK results for all drives on one page, which is very handy.

Helen Bell Feddema
Kerhonkson, New York

► **PC MAGAZINE:** Ms. Feddema's original CK.BAT relied on a number of ancillary and temporary files. I rewrote it to eliminate those files. When you first run the batch file in Figure 2, it has no command line parameters, so the initial IF test does *not* jump to the label OneDrive. The FOR line reexecutes the batch file once for each of the three drive letters C:, D:, and E:. (If you have more or fewer drives, adjust the list accordingly.)

When CK.BAT reexecutes itself, it passes a drive letter as the first command

line parameter, so the initial IF test jumps to the label OneDrive. The batch lines at that label send a drive-letter header to the printer followed by the output of CHKDSK itself.

After all three drives have been processed, the line after the FOR command sends a ^L (Ctrl-L) form-feed character to the printer.

I usually don't care about the output of CHKDSK—unless there's a problem. CKOK.BAT (Figure 3) logs the output of CHKDSK for drives C:, D:, and E: *only* if an error occurs. After processing all three drives, the batch file checks for the existence of CHKERROR.LOG. If it's not present, all drives tested okay. If the file is present, CKOK.BAT displays it using the MORE command.

You can download both batch files from PC MagNet archived as CK.ZIP. □



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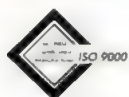
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Tutor

BY JEFF PROSISE

A Look at Graphics Drawing Algorithms

Have you ever stopped to think about the work that goes on behind the scenes when your computer draws a simple graphics primitive such as a line or circle? It looks easy. But in fact the process of converting an ideal, mathematically defined line or circle into pixels on the computer screen, a process known as *scan conversion*, is a lot more complicated than it might seem. I learned this the hard way several years ago when I bought an early personal computer that was capable of displaying great graphics but that lacked even the simplest graphics commands. I eventually wrote a modest library of graphics routines, which turned out to be a lot more work than I had bargained for.

Graphical operating systems, such as Windows, Windows NT, and OS/2, and modern language compilers make drawing graphics a snap. Want to draw a line? In Windows or Windows NT, all you have to do is call the system's built-in `LineTo()` function. If you're writing a DOS program in BASIC, call BASIC's `LINE` command. Even complex operations, such as painting an irregular area with a pattern of pixels, can often be accomplished with a single command or function call. In this installment of Tutor, we pull back the curtain and take a look at how your PC draws lines and circles and performs simple area fills. This knowledge may not make you a better graphic artist or spreadsheet user, but it will give you a deeper understanding of and ap-

preciation for the sophistication of modern-day graphics subsystems.

LINE DRAWING Consider the task of drawing a line on your computer. With paper, you could take pencil in hand, lay down a straightedge, and draw a line connecting the endpoints. On the computer screen, you must translate the line into discrete pixels connecting the endpoints. The higher the screen resolution—that is, the more pixels you have to work with per inch—the better you can approximate the line; the lower the resolution, the coarser the line will appear. Figure 1 illustrates how a line is scan-converted into individual pixels. Each grid-line intersection represents the location of 1 pixel. The line drawn between the two endpoints represents the ideal line. The black dots are the pixels used to represent the line on the screen.

For each step along the *x*-axis, the

scan-conversion algorithm must compute a whole-number value for *y* that most closely approximates the line's actual *y* value at that point. One way to accomplish this is to use the equation for a line

$$y = mx + b$$

where *m* is the line's slope (if the line's endpoints lie at *x*₁,*y*₁ and *x*₂,*y*₂, then the slope is the difference between *y*₂ and *y*₁ divided by the difference between *x*₂ and *x*₁). A horizontal line has a slope of 0, and a 45-degree line rising upwards as it proceeds from left to right has a slope of 1. The value *b* is the *y*-coordinate of the line's point of intersection with the *y*-axis. By evaluating the expression *mx* + *b* for incremental values of *x* and rounding the resulting *y* up or down to the nearest whole number, a scan-conversion algorithm can generate a series of *x* and *y* pixel coordinates that closely approximates the ideal line. This is line drawing at its simplest.

The problem with this approach to line drawing is that it is slow. The floating-point computations involved in computing *y* values exact a heavy toll on performance. In 1965, J. E. Bresenham published a line-drawing algorithm that uses only integer math. The vast majority of line-drawing functions today use the Bresenham algorithm or a derivative of it, because calculations involving integers are typically orders of magnitude faster than calculations involving real (fractional) numbers.

As Figure 2 shows, the Bresenham algorithm relies on the fact that an ideal

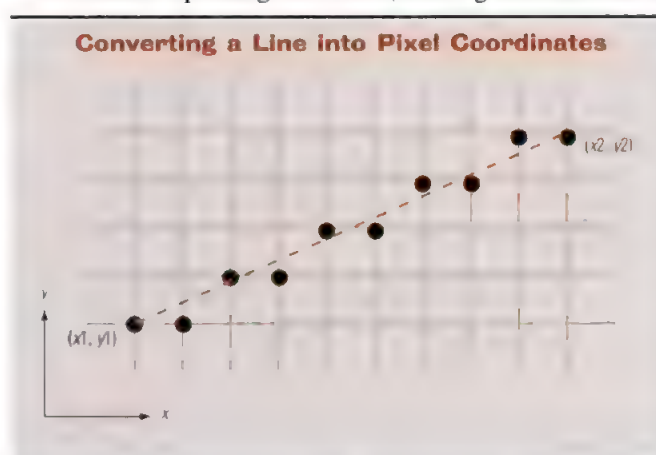


Figure 1: Lines are represented on raster computer screens by illuminating the pixels that lie closest to an imaginary line drawn between two endpoints.

line whose slope is greater than or equal to 0 and less than or equal to 1 intersects a vertical grid line at a point (P) on or above the next pixel (A) to the right of the last pixel drawn and on or below the pixel (B) one above and to the right of the last pixel drawn. If you could compute the value of $\Delta 1$ minus $\Delta 2$ for each unit increment

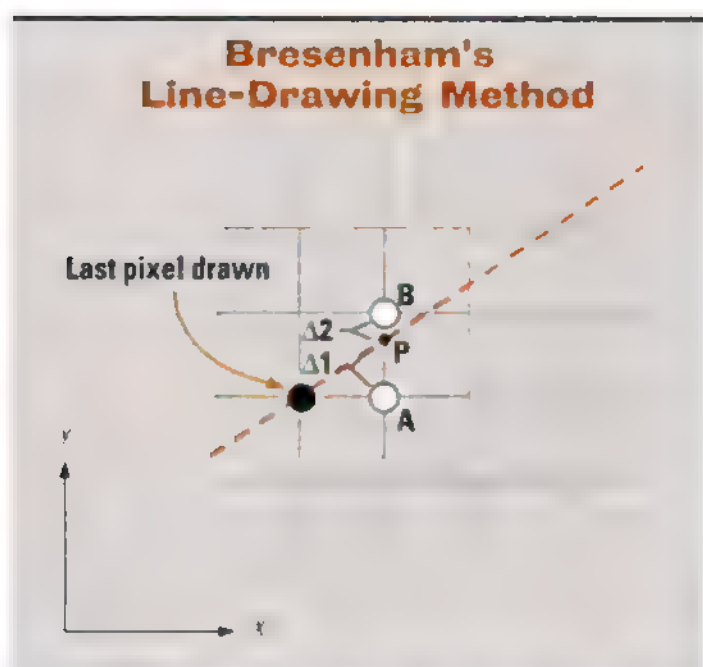


Figure 2: The Bresenham line-drawing algorithm determines which of two possible pixels to illuminate next, by implicitly comparing $\Delta 1$ and $\Delta 2$ using simple integer addition and subtraction.

along the x -axis, you could choose the next pixel to be drawn based upon the sign of the result. A positive value would indicate that the upper pixel should be illuminated, because the distance from the ideal line's point of intersection (P) with the vertical grid line to the upper pixel is shorter than the distance from P to the lower pixel. A negative result would mean that the lower pixel should be lit.

Bresenham's main contribution was a clever way to determine the sign of $\Delta 1$ minus $\Delta 2$ at each step along the way using only integer addition and subtraction. This makes determining which pixel to illuminate a lot easier. The algorithm begins by calculating two values, which we'll call $d1$ and $d2$. These variables are computed at the outset of the procedure from the coordinates of the line's endpoints as follows:

$$d1 = 2 * ((y2 - y1) - (x2 - x1))$$

$$d2 = 2 * (y2 - y1)$$

A third variable, which we'll call d , is set to 0. After initializing d , $d1$, and $d2$ in this manner and setting y equal to the y -coordinate of the line's left endpoint ($y1$), the algorithm loops through integral values of x from $x1$ to $x2$. For each iteration through the loop, d is compared with 0. If d is less than 0, $d2$ is added to d , and y remains the same, implicitly selecting the lower of the two pixels. If d is greater than or equal to 0, $d1$ is added to d , and y is incremented by 1, selecting the higher

of the two pixels. The x and y values are plotted at each stop along the way to produce a rasterized line connecting the points at $x1, y1$ and $x2, y2$.

Bresenham's algorithm is easily generalized for lines whose slopes are not between 0 and 1 and modified to ensure that there aren't uneven runs of pixels. For example, if you want to draw a line with a very small slope, you don't want a row of 20 pixels parallel to the x -axis, then just a couple of pixels on the next higher row, then another row of 20, and so on.

Most graphics programs gain an extra measure of speed by not calculating pixel coordinates directly, but by applying the incremental values of y output from the Bresenham algorithm to addresses in the computer's video buffer.

CIRCLE DRAWING The problem of representing circles on the computer screen is similar to that of representing lines. The scan-conversion algorithm's job is to generate x and y pixel coordinates that most closely represent an imaginary circle inscribed on the screen. Circle coordinates can be computed from the general equation for a circle:

$$r^2 = x^2 + y^2$$

where r is the circle's radius and x and y are the coordinates of a point on the circle's circumference. Doing a bit of algebra on this equation results in the following equation:

$$y = \pm\sqrt{r^2 - x^2}$$

which calculates the y -coordinate of any point on the circle. The general approach that circle-drawing algorithms take is to compute the x and y values of pixels defining one octant (one-eighth) of the circle and then to reflect the image around the x -

and y -axes and around lines drawn through the center of the circle at 45-degree angles, as shown in Figure 3. The only problem with this approach is that the floating-point computations involved in calculating the square roots of numbers hamper graphics performance.

Once again, Bresenham came to the rescue with an incremental circle-drawing algorithm that relies solely upon integer math. The Bresenham algorithm for calculating the coordinates of the points in the circle's upper-right octant is remarkably similar to the line-drawing algorithm, except that d is initialized to 1.25 minus the circle's radius, and $d1$ and $d2$ are defined as follows:

$$d1 = (2 * (x - y)) + 5$$

$$d2 = (2 * x) + 3$$

Initially, x and y hold the coordinates of the circle's topmost point ($x = 0, y = r$). As x is incremented on each iteration through the loop, y is decremented and $d2$ is added to d if d is currently less than 0. If d is greater than or equal to 0, $d1$ is added to d , and y remains the same. All this assumes, of course, that the cir-

Converting a Circle into Pixel Coordinates

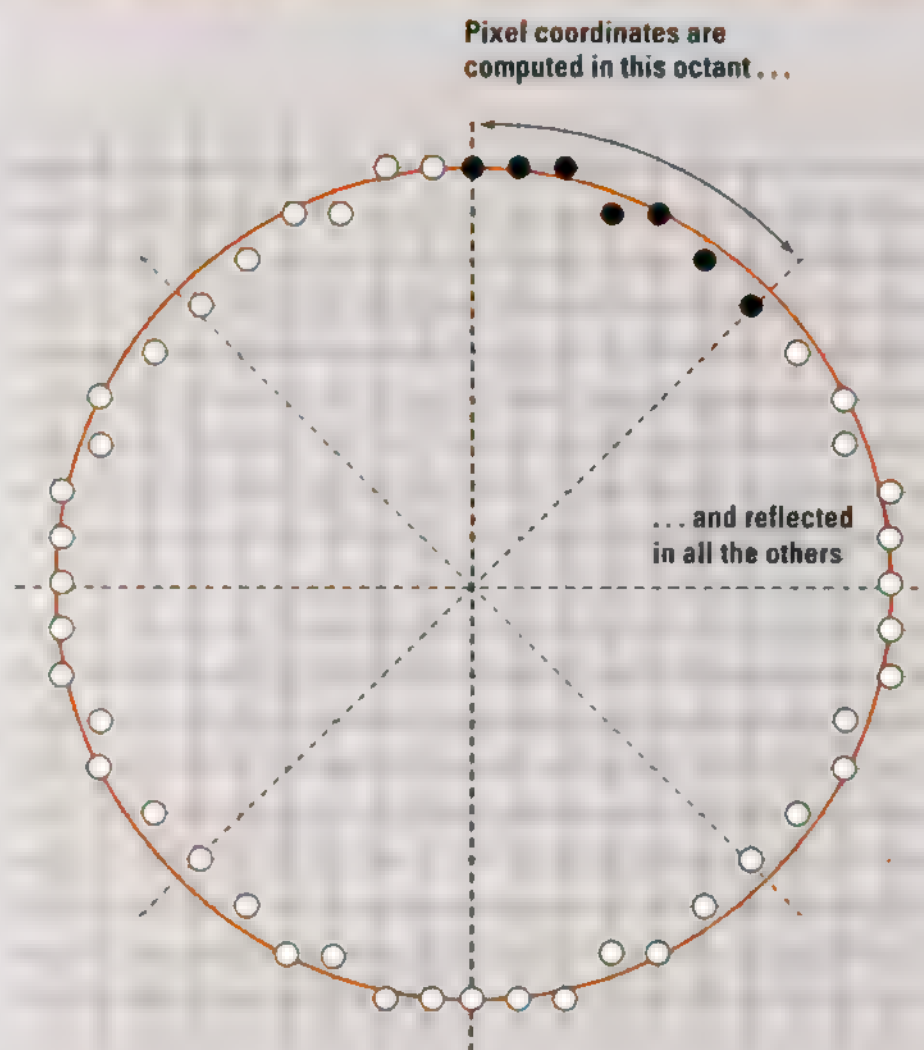


Figure 3: Circles are drawn on the screen by calculating pixel coordinates for one octant, and then reflecting the image around the x - and y -axes and around lines drawn through the circle's center at 45-degree angles.

Irregular Objects



Figure 4: Irregularly shaped objects such as the one shown on the left pose a challenge for area-fill algorithms. The difficulty is compounded if the object contains islands, as illustrated on the right.

cle's center lies at 0,0. If the center point lies elsewhere, each x - and y -coordinate pair is offset by the x - and y -coordinates of the circle's center—again, a simple integer operation.

AREA FILLING Another common operation demanded of graphics subsystems is filling irregularly shaped areas bounded by pixels of uniform color. Simple objects with horizontal and vertical boundaries (such as squares and rectangles) are simple to fill, because you can start in the upper-left corner and draw horizontal lines until the lower boundary is reached or draw vertical lines until the right boundary is reached. But irregular objects, such as the ones shown in Figure 4, pose a more difficult challenge, requiring more imaginative solutions.

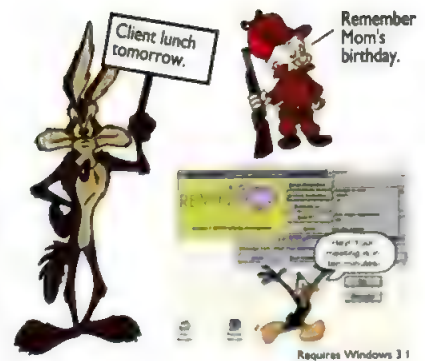
The simplest approach is to select an arbitrary pixel (which is often referred to as a *seed pixel*) inside the area to be filled, and to call a routine that recursively calls itself with the coordinates of its four immediate neighbors—left, right, above, and below. Each time the routine is called, it checks the color of the pixel whose coordinates it was passed. If the pixel's color is the boundary color or the fill color, the routine does nothing. If the pixel's color is anything other than the boundary color or fill color, the routine sets the pixel to the fill color and calls itself again for each of the pixel's neighbors. Recursion will ensure that the entire area inside the borders gets filled. The chief drawback to this method is that it is very stack- and memory-intensive. Each call places more information on the program's stack, which in turn consumes more memory. If the region to be filled

SICA, is the line-adjacency fill algorithm. The general strategy is to examine and fill not just individual pixels but horizontal runs of pixels. Given the coordinates of a seed pixel, the algorithm scans left and right until it reaches the region's borders and sets every pixel in between to the fill color. Then it calls itself recursively to fill horizontal runs of pixels above and below the current scan line. By viewing the interior of the region as a collection of horizontal lines instead of as individual pixels, the line-adjacency algorithm drastically reduces the number of recursive function calls and therefore its stack and memory requirements. It is also faster than a simple recursive pixel fill, because the video-buffer addresses of horizontally neighboring pixels are easily calculated on most video adapters, requiring nothing more than simple addition or subtraction.

FURTHER STUDY If you want to learn more about contemporary graphics algorithms, let me suggest a couple of books for you. The first is Foley, van Dam, Feiner, and Hughes's classic *Computer Graphics Principles and Practice*, Second Edition (Addison-Wesley, 1987). This book is a comprehensive work that is used by computer scientists around the world and that focuses primarily on the theory underlying common graphics algorithms. For a more practical treatment of graphics-related issues, check out Richard Wilton's *Programmer's Guide to PC & PS/2 Video Systems* (Microsoft Press, 1987). This book is unparalleled in its field and is an excellent vehicle for exploring graphics algorithms as well as their implementations on PC video adapters. □

consists of thousands of pixels, the stack can quickly overflow. Thousands of pixels may seem like a lot, but not when you consider that an area occupying just a quarter of a 640-by-480-pixel screen contains 76,800 pixels.

One alternative approach, the one used by the PAINT command in GW-BASIC and BA-



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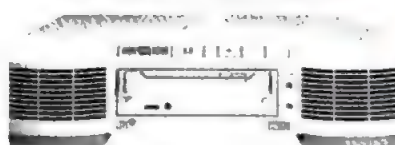


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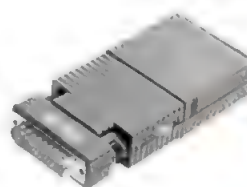


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BY SAL RICCIARDI

Database Design: Redundancy and Normalization

One of the major goals of good database design is the removal of data redundancy. To accomplish this goal, you divide your information into many narrowly defined tables so that each fact is represented only once (the credo to remember here is "one fact, one place"). Then you provide your database management system (DBMS) with the means by which to join the divided information back together again—by placing common columns into tables that are somehow related. To perform this step correctly, however, you must first understand table relationships.

UNDERSTANDING TABLE RELATIONSHIPS

Let's consider Sam's Bookstop database, a simplified example database that includes a Book table, a Publisher table, and an Author table. A publisher can publish any number of different books. It follows that for any one publisher represented in the Publisher table, there can be more than one book represented in the Book table. The relationship between the Publisher table and the Book table is said to be a one-to-many relationship, because for any one publisher in the Publisher table, there can be many books in the Book table.

To represent a one-to-many relationship in your database design, take the primary key of the *one* table and add it as an additional column to the *many* table. (Remember that the primary key is the column chosen to identify each row in the table.) For example, in the book database we'll take the primary key of the Pub-

lisher table, PubID, and place it in the Book table, as shown in Figure 1. The DBMS can then use these common columns to join together the information in the two tables. For example, to find the publisher for a particular book, the DBMS connects the PubID from the Book table to the matching PubID in the Publisher table.

Notice in Figure 1 that each table's primary key is annotated with (PK), and the PubID columns in the Book table are annotated with (FK). A foreign key (FK) is simply another table's primary key. In this case, the PubID field in the Book table is called a foreign key, because it's also the primary key in the Publisher table. As you can tell from Figure 1, you provide the basis for connecting related tables by establishing primary key-foreign key pairings. If you're not sure which tables need to share a common column, identifying a one-to-many relationship is a sure sign that the two tables involved will indeed require a common column.

Another type of table relationship is the one-to-one relationship. For instance, suppose you need to record some special supplementary book information that you'll only need to access on rare occasions. Because you don't need the information often, you place it in a supplement-

tal table so that it doesn't crowd the main Book table. As you did in the Book table, you use the BookID as the primary key. The relationship between this supplemental table and the Book table is said to be a one-to-one relationship. That is, for each record in the Book table, there exists a single matching record in the supplemental table. When you do identify such a relationship, both tables must share a common field.

Now let's consider the relationship between the Author table and the Book table. Although most books are written by a single author, some are collaborative efforts among several individuals. That means that for any given book, there can be more than one author. On the other hand, an author can write more than one book. That means for any particular author, there can be many books. This type of relationship among authors and books is called a many-to-many relationship, because for any one book there can many authors, and for any one author there can be many books.

One major goal of good database design is the removal of data redundancy. To achieve this, you must understand table relationships.

As a rule, you create a many-to-many relationship by creating a third table that is used to record each occurrence (which is also called an *instance*) of the relationship. For example, consider Figure 2. Here, the many-to-many relationship between the Author table and the Book

table is represented by a third table, the Author/Book table. From this table you can determine those books written by Van Wolverton (those with Wolverton's AuthID) and those books written by Dan Gookin (those with Gookin's AuthID). You can also determine that both authors collaborated on *Supercharging MS-DOS*, because both authors have a record in the Author/Book table with that book's BookID (000017). With this design, you might add additional columns to the third table (such as the Order column shown) to differentiate the primary author from other authors or to record the order of the author's names on the book jacket, for example.

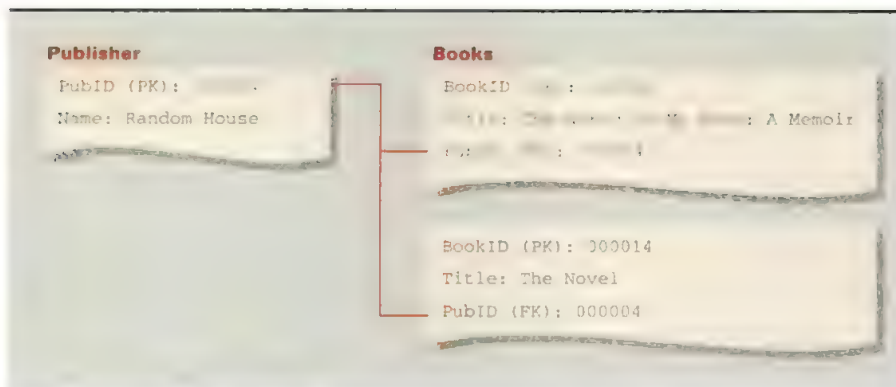


Figure 1: A one-to-many relationship between publisher and books.

Note that the Author table contributes its primary key, AuthID, to the Author/Book table and the Book table contributes its primary key, BookID. When you represent a many-to-many relationship, each of the two tables contributes its primary key to the third table. The combination of the two—AuthID plus BookID—serves as the Author/Book table's primary key.

You probably also noticed that the many-to-many relationship represented by the third table is actually two one-to-many relationships: The relationship between the Author table and the Author/Book table is one-to-many, and the relationship between the Book table and the Author/Book table is one-to-many. Determining the relationships between tables helps you make sure you have the right tables and columns. When a one-to-one or one-to-many relationship exists, the tables involved need to share a common column or common columns. When a many-to-many relationship exists, a third table is needed to represent the relationship.

Because removing duplication is a major goal when you're designing a database, you might be concerned about the possible repeated appearance of PubID foreign key values in the Book table. After all, there are likely to be many books with the same PubID. This type of duplication is necessary. You can think of the repeated appearance of foreign key values (such as those that might appear in the PubID column) as good duplication, duplication required for table linkage. Don't confuse good duplication with bad duplication, which is any duplicated data not required for table linkage.

REFINING THE DESIGN Once you have a preliminary design, you should create and populate your tables with sample data and try working with the information: issuing commands, creating queries, adding new records, and so on. This will help reveal places where you might need to add a column that you forgot to include earlier or where you should split one table into two tables in order to remove duplication.

When reviewing your table structures, look out for repeating groups. For example, consider a table with the columns

PubID
Pubname
BookID1
Title1
BookID2
Title2
BookID3
Title3

Here each book is a repeating group of columns made different from the others by adding a number to the end of the column name (columns so numbered are evidence of a design that requires closer scrutiny).

Such a design has several flaws. For starters, it forces you to place an upper limit on the number of books you can include. As soon as you exceed that limit,

you must add a new group of columns to the table structure, a fairly major administrative task. Another problem is that those publishers that have fewer than the maximum number of books will waste some space, since the additional book columns will be blank. But probably the most serious flaw is that such a design makes many tasks difficult to perform, such as sorting or indexing the table by book ID or title.

Whenever you see repeating groups, review the design closely with an eye on splitting the table in two. In the above example, it is better to use two tables—one for publishers and one for books—linked by publisher ID.

In reviewing and refining the design, ask yourself the following questions:

The data normalization rules are basically a set of guidelines you use as a design aid, to see if your tables are structured correctly.

- Are there any missing columns? Create a column for every information item that you need to track. If an item can't be calculated from the other existing columns, chances are you'll need a column for it.
- Are any columns unnecessary because they can be calculated from columns that already exist? If an information item can be calculated from other

existing columns—a discounted price calculated from the retail price, for instance—it's usually better to do just that and avoid creating a new column. Most DBMS packages let you place calculations in reports and queries.

- Has each information item been broken into its smallest useful parts? If you need to report, sort, search, or calculate on an item of information, put it in a column by itself.
- Does each column contain a fact about the table's subject? If a column does not contain information about the table's subject, it belongs in a different table.
- Are all relationships between tables represented either by common fields or by a third table? One-to-one and one-to-many relationships require common columns. Many-to-many relationships require a third table.

DATA NORMALIZATION RULES The data normalization rules are basically a set of guidelines you use as a design aid, to see if your tables are structured correctly. The process of applying the rules to your database design is called normalizing the database, or just normalization.

Normalization is most useful after you've represented all of the data items and have arrived at a preliminary design. It's basically a formal way of applying ideas that might seem intuitive or obvious to some, but it can help you ensure that you've divided your data items into the appropriate tables. What normalization cannot do is ensure that you have all the correct data items to begin with.

You apply the rules in succession, at each step ensuring that your design arrives at one of what is known as the normal forms. Five normal forms are widely accepted and are called the first normal form through the fifth normal form. I'll discuss only the first three here, since they are all that is required for most database designs. For a more in-depth treatment of data normalization, please consult the references that I have listed at the end of this column.

FIRST NORMAL FORM (1NF) First normal form requires that the intersection of a column and row in the table contains a single value, never a list of values. For example, you cannot have a field named Title in which you place more than one book title. If you think of each row/column intersection as a cell, each cell can hold only one value.

SECOND NORMAL FORM (2NF) Second normal form requires that each non-key column be fully dependent on the entire primary key, not just on part of the key. This rule applies when you have a primary key that is composite (that is, a primary key that consists of more than one column). Consider the table structure

AuthID (PK)
BookID (PK)
Order
Author name

Here, the primary key consists of AuthID plus BookID. This structure violates 2NF, because Author name is dependent on AuthID, but not on BookID. Thus, it is not dependent on the entire primary key. You'd notice this problem as soon as you create a sample table, because Author name would be repeated wherever AuthID is repeated. The redundancy would be obvious.

THIRD NORMAL FORM (3NF) Third normal form requires not only that every non-key column be dependent on the entire primary key but that non-key columns be independent of each other. Another way of saying this is that each non-key column must be dependent on the primary key and nothing but the primary key. For example, consider the structure

BookID (PK)
Title
SRP
Discount

Assume that Discount depends on the suggested retail price (SRP). This structure violates 3NF because we have a non-key column, Discount, dependent on another non-key column, SRP. Column independence basically means you should be able to change any non-key column without affecting any other column. In this example, if you change the SRP, the Discount would change accordingly, thus violating the rule. In this case, the Discount field should be moved to another table keyed on SRP.

UNDERSTAND THE BUSINESS You might have noticed that each step in the normalization process takes you one step closer to a seemingly simple goal, which is that all columns must be strictly relevant to the primary key. Such a determination isn't always obvious, however. For example, how do you know what data items are related to each other or what data items are relevant to the primary key?

The answer is you must understand the real-world meaning of the data, not to mention the business rules associated with the data. This implies that the designer or design team must become business experts first to understand the data relationships and the business rules. Otherwise, all of the design guidelines, techniques, and rules will be of little help.

FOR FURTHER READING If you're interested in delving deeper into the subject of database design, I recommend the following books:

- *Designing Quality Databases with IDEFIX Information Models*, Thomas A. Bruce, Dorset House, New York, New York, 1992
- *Handbook of Relational Database Design*, Candace C. Fleming and Barbara von Halle, Addison-Wesley, Reading, Massachusetts, 1989

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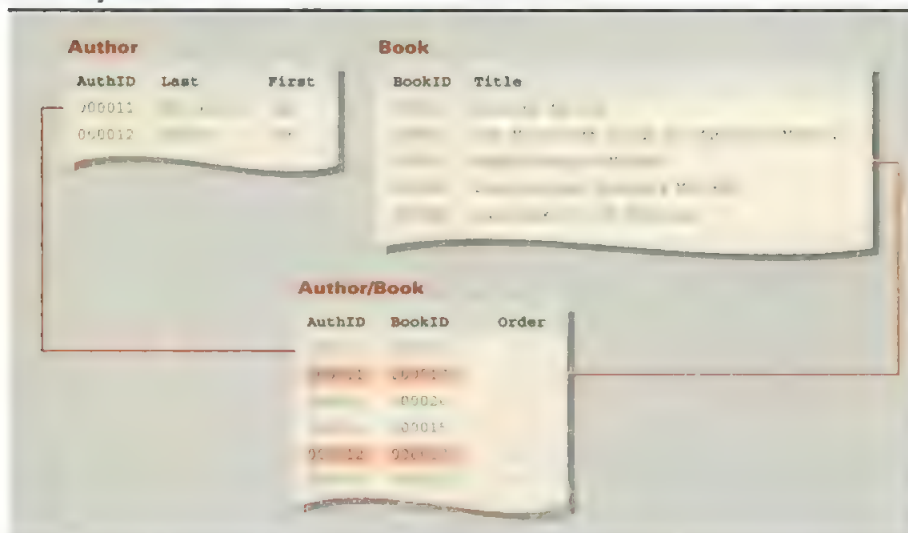


Figure 2: A many-to-many relationship between authors and books.

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Toolkits

BY NEIL J. RUBENKING

AccuSoft: Instant Image Processing

Need to display or manipulate images in your programs? AccuSoft Image Format Library, Version 4.0, is *guaranteed* to read any image in many supported formats. If you find an image that it can't read, within one week AccuSoft Corp. will send you an updated version of the library that will read the image. That's quite a claim, but the product's impressive customer list and a 30-day money-back guarantee suggest that it's not an idle boast. The Standard version costs \$495, and you pay no royalties for under 25,000 copies per year.

The AccuSoft library functions make it incredibly simple to write a program that can read, display, print, and manipulate image files or convert them to different formats. We examined the 16-bit, Windows DLL version of the library. Other versions run under Windows NT, 16- and 32-bit DOS, and OS/2. You can also purchase the library as a set of 16- or 32-bit .VBX custom controls. Source code is available at extra cost. The function set is almost identical in all these versions. The DOS version supports only HP

scanners; 32-bit PRO Gold versions add enhanced image-processing functions and anti-aliasing. Also, the volume cutoff for paying royalties is lower for the 32-bit PRO Gold versions.

ONE FUNCTION FOR ALL FORMATS You only need to learn one function—`IMG_decompress_bitmap()`—to read a file in any one of these formats: .BMP, .DCX, EPS, .GIF, JPEG, .PCT, .PCX, .RLE, Targa, TIFF, .WMF, or .WPG. Nonstandard Group III and Group IV fax images are supported too. However, the library routines can't know the size and nature of the file's header in advance, so the programmer is responsible for opening the file and positioning the file pointer to the actual start of data. Other library functions read from an already open file (to handle embedded images) or from a memory image of a file. If Twain scanner support is installed, two functions let the user select a Twain device and acquire an image from the scanner.

All of AccuSoft's image-reading functions return a handle to an AccuSoft-specific data structure, which is used by nearly all the other library functions. It's possible to obtain a standard Windows DIB (device-independent bitmap) handle for use with standard Windows bitmap-management functions, and you can convert the image to a DDB (device-dependent bitmap) for faster display and special effects such as wipes.

The `IMG_display_bitmap()` function displays an image on the specified Windows device context, with automatic scaling. `IMG_bitmap_palette()` will realize

the image's palette (map its colors to the system palette). Other images using a different palette may not display correctly when a new palette is realized, so AccuSoft provides the low-level function `IMGLOW_autocolor()` to improve the display of multiple images with different palettes. Saving the image in any of the supported file formats is as simple as calling `IMG_save_bitmap()`, and printing is equally simple. Thus, it takes just a handful of functions to create a complete image display and conversion program.

EASY IMAGE MANIPULATION Once an image is loaded, the library provides numerous functions for modifying it. At the simple end are functions to zoom, scroll, resize, rotate, and flip. Other functions adjust the sharpness, contrast, brightness, and gamma correction of the image. There are ten different functions, employing different algorithms, which convert an image so it uses more or fewer bits per pixel. Finally, `IMG_process_bitmap()` performs one of ten image-processing routines, including several varieties of edge detection, depending on the parameters you pass to it.

The manual mainly consists of a list of all the functions in the library, with descriptions of their parameters and code samples. The image processing options aren't explained, but the product comes with several example programs and their source code.

If you need to write a program that can work with images from many sources or can manipulate images in many ways, AccuSoft will make your job easy.

• AccuSoft Image Format Library, Version 4.0

List Price: *Standard 16-bit versions (DOS, VBX, or Microsoft Windows DLL), \$495; Silver 32-bit versions (NT, OS/2, VBX32, or Phar Lap or Watcom DOS extenders), \$995; PRO Gold 32-bit versions (Win32 or Phar Lap or Watcom DOS extenders), \$1,995.* Requires: *Microsoft Windows 3.0 or later, a compiler that supports calls to DLLs.* AccuSoft Corp., 112 Turnpike Rd., #109, Westboro, MA 01581; 800-525-3577, 508-898-2770; fax, 508-898-9662.

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This simple Microsoft Visual Basic program uses AccuSoft Image Format Library to display a scanned photograph along with several modified versions.

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Environments

BY CHARLES PETZOLD

Extended Pen Creation Under Windows NT

In our real (that is, noncomputing) lives, we draw lines using pencils, pens, markers, crayons, paints, and at one time—going back to our early years—baby food. Each of these drawing tools renders lines with a unique appearance, texture, and personality. Paint can even look different depending on whether it's applied with brushes, a spray can, or the fingers.

In Windows, the line-drawing tool is called simply the pen. Rather than picking a pen from a vast inventory, you create a logical pen object by specifying its characteristics and then selecting it into a device context. Subsequent lines drawn on the screen or by the printer are rendered with that pen.

In the last installment of this column, we examined `CreatePen()`, a function supported under Windows since Version 1.0 and only moderately enhanced since that time. `CreatePen()` and its cousin, `CreatePenIndirect()`, let you specify a pen style (solid or composed of fixed sequences of dots and dashes), a width in logical units, and a color. There are restrictions, however: Dotted and dashed pens must have a width of 1 pixel, and in most cases, pen colors are not dithered. The exception is the `PS_INSIDEFRAME` pen style, which uses dithered colors for widths of 2 pixels or more.

Windows NT continues to support the `CreatePen()` and `CreatePenIndirect()` functions with only minor changes. Windows NT also includes a new function called `ExtCreatePen()` that can do every-

thing `CreatePen()` does and more. That's what we'll look at in this issue.

PEN WIDTHS Before approaching extended pen creation under Windows NT, you need to become familiar with some new terminology involving pen widths. Like the OS/2 Graphics Programming Interface (GPI), Windows NT distinguishes between pens having a geometric width and pens having a cosmetic width. The difference is simple: The width of a geometric pen is specified in logical units. That is, the pen width is subject to the mapping mode and other transforms. The width of a cosmetic pen is specified in device units (pixels), and the width is not affected by the mapping mode or transforms.

The classic example of using geometric and cosmetic pens is in architectural

drawing: You'd use a geometric pen for drawing the walls of the building. If you then zoom in on the drawing using a transform, the walls will appear wider, as they should. However, dimension lines should be drawn with cosmetic pens. There is no reason for these lines to be wider when you zoom in on the drawing; indeed, it might seem disturbing if they were. Also, Windows draws lines with cosmetic pens faster than lines with geometric pens.

Here's where it gets messy, though. If you read the overview on pens and the documentation of the `CreatePen()` function in the *Microsoft Win32 Programmer's Reference*, you'll encounter some errors. Both sections claim that `CreatePen()` creates a cosmetic pen. Not true. As I discussed in the last issue, you use `CreatePen()` to specify the pen width in logical units. For example, if you specify a pen width of 25 units, this will be 25 pixels when you're using the `MM_TEXT` mapping mode, 0.25 inches with the `MM_LOENGLISH` mapping mode, or 0.25 millimeters with `MM_HIMETRIC`. That's a geometric pen.

As you'll also recall, `CreatePen()` lets you specify a pen width of 0. In that case, the pen is 1 pixel wide regardless of the mapping mode and other transforms. That's a cosmetic pen.

Unfortunately, the Windows NT enhancements to pen creation do not include a facility to create a cosmetic pen wider than 1 pixel. Thus, if you want a wider pen not subject to the mapping

COSUSER.MAK

Complete Listing

```
#-----
# COSUSER.MAK make file
#-----

!include <ntwin32.mak>

cosuser.exe : cosuser.obj ntgdi.obj ntgdi.rbj
$(link) $(guiflags) -out:cosuser.exe cosuser.obj ntgdi.obj \
ntgdi.rbj $(guilibs)

cosuser.obj : cosuser.c
$(cc) $(cflags) $(cvars) cosuser.c

ntgdi.obj : ntgdi.c ntgdi.h
$(cc) $(cflags) $(cvars) ntgdi.c

ntgdi.rbj : ntgdi.rc ntgdi.h
$(rc) $(rcvars) -r ntgdi.rc
cvtres -$(CPU) ntgdi.res -o ntgdi.rbj
```

Figure 1: COSUSER.MAK facilitates compilation and linking of the COSUSER program.



COSUSER.C

Complete Listing

```

/*-----
COSUSER.C -- Cosmetic Pen User Style
(c) Charles Petzold, 1993
-----*/

#include <windows.h>

char szClass [] = "CosUser" ;
char szTitle [] = "CosUser: Cosmetic Pen User Style" ;

void PaintRoutine (HWND hwnd, HDC hdc, int cxArea, int cyArea)
{
    DWORD dwBits [] = { 8, 8, 16, 8 } ;
    LOGBRUSH lb ;

    lb.lbStyle = BS_SOLID ;
    lb.lbColor = RGB (0, 0, 0) ;
    lb.lbHatch = 0 ;

    SelectObject (hdc,
        ExtCreatePen (PS_COSMETIC | PS_USERSTYLE, 1, &lb, 4, dwBits)) ;

    Rectangle (hdc, cxArea / 4, cyArea / 4, 3 * cxArea / 4, 3 * cyArea / 4) ;

    MoveToEx (hdc, cxArea / 4, cyArea / 4, NULL) ;
    LineTo (hdc, 3 * cxArea / 4, 3 * cyArea / 4) ;

    MoveToEx (hdc, cxArea / 4, 3 * cyArea / 4, NULL) ;
    LineTo (hdc, 3 * cxArea / 4, cyArea / 4) ;

    DeleteObject (SelectObject (hdc, GetStockObject (BLACK_PEN))) ;
}

```

```

typedef struct tagLOGBRUSH
{
    UINT      lbStyle ;
    COLORREF  lbColor ;
    LONG      lbHatch ;
}
LOGBRUSH ;

```

At first, the structure may seem out of place here. The LOGBRUSH structure is normally used to define the characteristics of a brush you use for filling areas. We'll see how you use this structure with pens later in this column and in the next issue.

The last two parameters to ExtCreatePen() let you create pens with a customized series of dots and dashes, which I'll demonstrate shortly.

Although the first parameter to ExtCreatePen() is defined the same way as CreatePen(), there are several more style options. Moreover, rather than being mutually exclusive, you can combine different style flags with the C bitwise OR operator (|). First, you can use either PS_COSMETIC or PS_GEOMETRIC, specifying whether you want a cosmetic or geometric pen. PS_COSMETIC is defined as 0, so it's the default if you don't use either flag. Let's begin with cosmetic pens because they're simpler and have fewer options.

COSMETIC PENS When you use the PS_COSMETIC flag as the first parameter to the ExtCreatePen() function, you can combine it with the following style flags: PS_SOLID, PS_DASH, PS_DOT, PS_DASHDOT, PS_DASHDOTDOT, PS_NULL, PS_USERSTYLE, and PS_ALTERNATE. Six of these styles are the same as those supported under CreatePen(): You can pick a solid pen, a NULL pen (which doesn't draw anything), or four variations of dotted and dashed pens.

Windows NT supports two additional styles: PS_ALTERNATE creates a pen in which every other pixel is colored. PS_USERSTYLE allows you to specify

Figure 2: COSUSER.C demonstrates the user style of cosmetic pens.

mode and other transforms, you'd have to use a 1-pixel cosmetic pen and draw two or three lines adjacent to each other.

This is one area where OS/2 has a better idea (at least in theory). In GPI, cosmetic pens have a width that is not subject to transforms but that is not specified in pixels either. The device driver defines a normal width that is appropriate for the device. For most video displays, this is generally 1 pixel. But for high-resolution

video displays or laser printers, the width can be wider than 1 pixel. Then (in theory) you can specify larger or smaller line widths that are fractions or multiples of the normal width. This is only in theory: OS/2 currently limits cosmetic lines to a normal width and a double width.

EXTENDED PEN CREATION Whenever the Windows designers come up with a new function that is similar to an old function but somewhat better, they give it the same name but with an Ex appended to

the end or an Ext stuck on the beginning. (I've yet to discern any rhyme or reason to the two naming schemes.) Under Windows NT, the extended pen-creation function is named ExtCreatePen(), and it has five parameters:

```

hPen = ExtCreatePen (dwStyle,
    dwWidth, &logbrush, dwCount,
    &dwBits) ;

```

The first two parameters are defined the same way as for CreatePen(); they indicate the

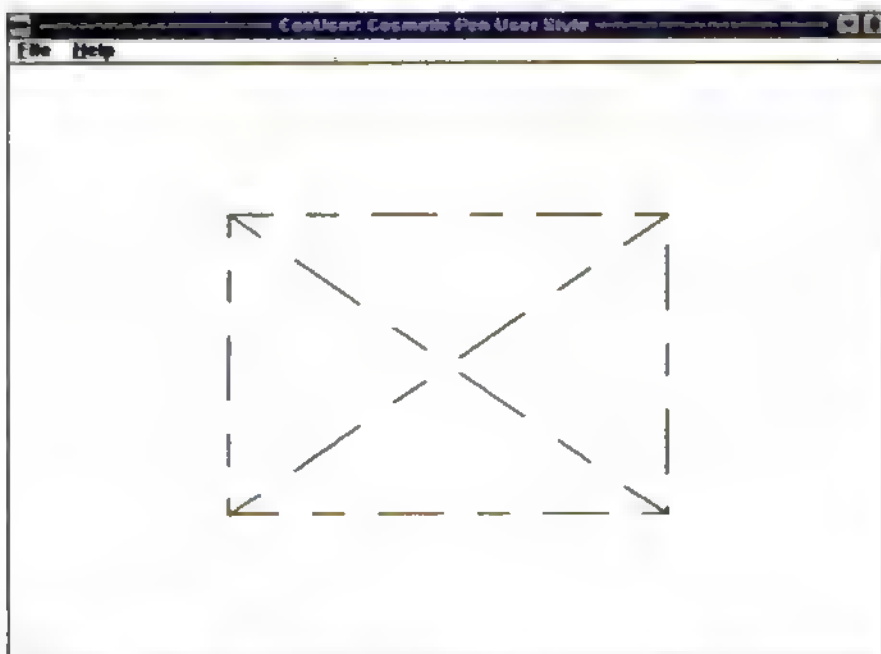


Figure 3: The COSUSER program shows a cosmetic line with a customized series of dashes.

GEOWIDTH.MAK

Complete Listing

```
#-----
# GEOWIDTH.MAK make file
#-----

!include <ntwin32.mak>

geowidth.exe : geowidth.obj ntgdi.obj ntgdi.rbj
$(link) $(guiflags) -out:geowidth.exe geowidth.obj ntgdi.obj \
    ntgdi.rbj $(guilibs)

geowidth.obj : geowidth.c
$(cc) $(cflags) $(cvars) geowidth.c

ntgdi.obj : ntgdi.c ntgdi.h
$(cc) $(cflags) $(cvars) ntgdi.c

ntgdi.rbj : ntgdi.rc ntgdi.h
$(rc) $(rcvars) -r ntgdi.rc
cvtres -$(CPU) ntgdi.res -o ntgdi.rbj
```



Figure 4: GEOWIDTH.MAK facilitates compilation and linking of the GEOWIDTH program.

a custom series of dots or dashes. I'll discuss this option shortly. Notice that the PS_INSIDEFRAME style is not valid for cosmetic pens, which makes sense because cosmetic pens can be only 1 pixel wide and the PS_INSIDEFRAME style is the same as the PS_SOLID style for pens of that width. For cosmetic lines, the second parameter to ExtCreatePen() must be set to 1, meaning that the pen will be 1 pixel wide.

The LOGBRUSH structure (the third parameter) is used solely to specify the pen color, which is converted to the nearest pure color that is realizable on the device. Set the lbStyle field of the LOGBRUSH structure to BS_SOLID (a solid brush) and set the lbColor field to an RGB color value. The lbHatch field can be set to 0.

The last two parameters to ExtCreatePen() are used only with the PS_USERSTYLE field. If you don't use PS_USERSTYLE, set the two parameters to 0 and NULL, respectively.

Because ExtCreatePen() provides a superset of functionality over CreatePen(), reconciling the two functions should be easy, and it is: Specifying a pen width of 0 in CreatePen() is the same as creating a cosmetic pen with ExtCreatePen() except you specify a width of 1 pixel. The pen color is not a separate parameter but part of the LOGBRUSH structure. Plus, two new styles are available: PS_ALTERNATE and PS_USERSTYLE.

THE USER STYLE The PS_USERSTYLE flag is one of several versatile enhancements ExtCreatePen() has over CreatePen(). If you're not satisfied with the existing dotted and dashed pen styles, you can create your own. For example, suppose you want an 8-unit dash followed by an 8-unit space, followed by a 16-unit dash, followed by an 8-unit space, re-

peated over and over. First you need an array of double-word values indicating the lengths of the dashes and spaces. It would look like this:

```
static DWORD dwBits [4] = { 8, 8,
    16, 8 };
```

Use this array as the last parameter to ExtCreatePen(). The second to last parameter of the function gets the number of values, which in this case is 4. Under most circumstances, you'll have an even number of values: a length of a dash, then a space, and so on.

Let's take a look at this feature with a sample program called COSUSER (cosmetic user style), shown in Figures 1 and 2. To compile and link this program, you'll need the NTGDI files discussed in the last issue. You can download them as well as this issue's sample programs from PC MagNet's Programming forum archived as COUSE.ZIP.

COSUSER creates a user-style cosmetic pen, draws a rectangle in the client area, and connects opposite corners of the rectangle with straight lines. The results are shown in Figure 3.

GEOWIDTH.C

Complete Listing

```
/*-----
GEOWIDTH.C -- Geometric Line Widths
(c) Charles Petzold, 1993
-----*/

#include <windows.h>

char szClass [] = "GeoWidth" ;
char szTitle [] = "GeoWidth: Geometric Line Widths" ;

void PaintRoutine (HWND hwnd, HDC hdc, int cxArea, int cyArea)
{
    int y, iWidth ;
    LOGBRUSH lb ;

    lb.lbStyle = BS_SOLID ;
    lb.lbColor = RGB (0, 0, 0) ;
    lb.lbHatch = 0 ;

    for (y = 20, iWidth = 1 ; iWidth <= 20 ; y += 20, iWidth++)
    {
        SelectObject (hdc,
            ExtCreatePen (PS_GEOMETRIC | PS_DASHDOT,
                iWidth, &lb, 0, NULL)) ;

        MoveToEx (hdc, 20, y, NULL) ;
        LineTo (hdc, cxArea - 20, y) ;

        DeleteObject (
            SelectObject (hdc,
                GetStockObject (BLACK_PEN))) ;
    }
}
```

Figure 5: GEOWIDTH.C demonstrates wide-style pens.



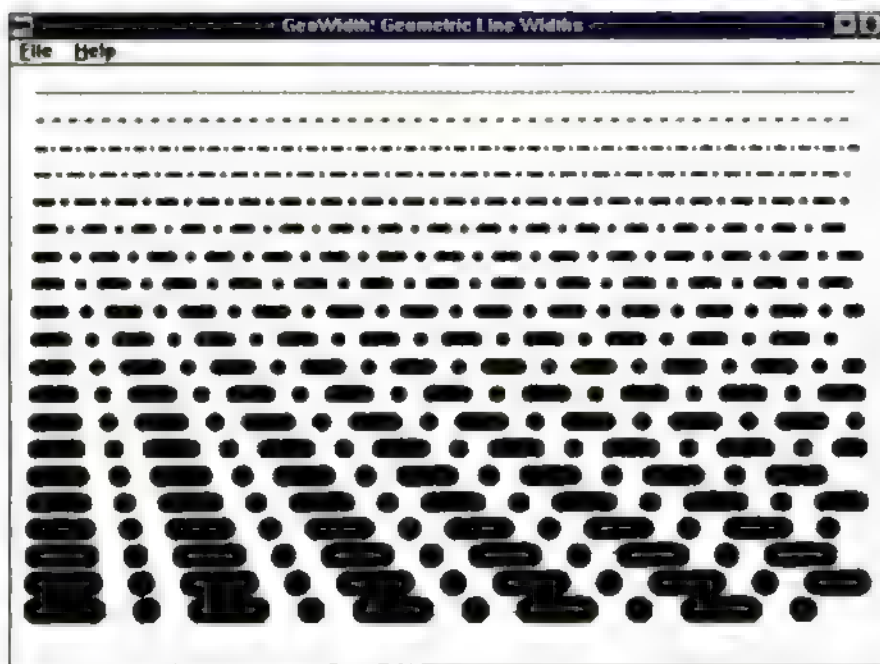


Figure 6: The GEOWIDTH display shows how line style dimensions change with line width.

Now we come to a puzzle: If the width of a cosmetic line is specified in pixels, how are the lengths of the dashes and spaces specified? Well, they're referred to in *Microsoft Win32 Programmer's Reference* as "style units." That's nice and descriptive, isn't it? One thing is for sure: They are not pixels.

A little experimentation and pixel counting reveals that a style unit on a VGA is 3 pixels in length. Thus, the first dash in the above sequence is 24 pixels wide. On my 300 dpi PostScript laser printer, a style unit seems to be about 12 pixels, accounting for the difference in resolution between the two devices. These style units thus add a layer of device independence to using PS_USERSTYLE with cosmetic pens. Think of a style unit as being about 1/25 inch regardless of the device.

When you draw thick geometric lines, other appearances beyond color and width become important. In particular, what do the ends of the lines look like? Are they round or square? Three other style identifiers let you specify that appearance: PS_ENDCAP_ROUND, PS_ENDCAP_SQUARE, and PS_ENDCAP_FLAT. The default is round if you choose not to use one of these three flags. The square end is a little different from the flat end: The flat end cuts off the line right at the point where the line would end if it were not thick. The square end extends the thick line by half its width.

When you're drawing polylines (or

GEOMETRIC PENS With geometric pens, you have a few more options. When you specify the PS_GEOMETRIC style as the first parameter to ExtCreatePen(), you can use any of the style parameters for CreatePen() as well as PS_USERSTYLE: PS_SOLID, PS_DASH, PS_DOT, PS_DASHDOT, PS_DASHDOTDOT, PS_NULL, PS_USERSTYLE, and PS_INSIDEFRAME. You can't use PS_ALTERNATE. That is only for cosmetic pens.

We're not finished with style

other connected lines), another concern is the appearance of the joins. This is specified by one of the following pen-style identifiers: PS_JOIN_ROUND, PS_JOIN_BEVEL, and PS_JOIN_MITER. The round join (the default) is round, the bevel join is cut off, the miter join is a point. You'll see what these look like shortly.

The second parameter of ExtCreatePen() specifies the line width in logical coordinates. Use values of 1 or higher. Interestingly enough, when you use one of the predefined dash or dot styles, the length of the dots and dashes increase when you have wider lines. In particular, the dots stay round, as I'll demonstrate.

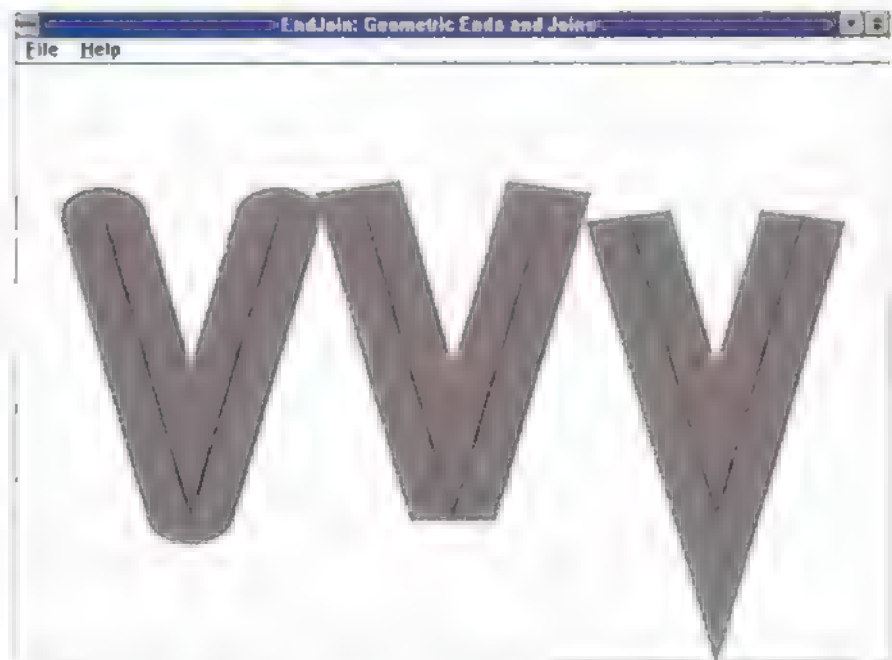


Figure 8: The ENDJOIN display shows the three types of line ends and joins.

The third parameter to ExtCreatePen() is a pointer to a LOGBRUSH structure. A LOGBRUSH structure is used to describe a filling pattern for areas, so it may seem out of place in a pen creation function. But if you're drawing thick lines, using a fill pattern rather than just a color adds visual versatility. If you just want a colored pen, set the lbStyle field to BS_SOLID and the lbColor field to an RGB value. GDI will use a dithered color if the color you specify is not available on the device. (If you don't want a dithered color, call GetNearestColor() before setting the lbColor field.)

When you use PS_USERSTYLE with a geometric pen, you specify the lengths of the dashes and spaces the same way as with cosmetic pens, but the lengths are specified in logical coordinates rather than style units.

TAKING A LOOK One limitation of CreatePen() is that you can't use any of

ENDJOIN.MAK

Complete Listing

```
#-----
# ENDJOIN.MAK make file
#-----

!include <ntwin32.mak>

endjoin.exe : endjoin.obj ntgdi.obj ntgdi.rbj
$(link) $(guiflags) -out: endjoin.exe endjoin.obj ntgdi.obj \
    ntgdi.rbj $(guilibs)

endjoin.obj : endjoin.c
$(cc) $(cflags) $(cvars) endjoin.c

ntgdi.obj : ntgdi.c ntgdi.h
$(cc) $(cflags) $(cvars) ntgdi.c

ntgdi.rbj : ntgdi.rc ntgdi.h
$(rc) $(rcvars) -r ntgdi.rc
cvtres -$(CPU) ntgdi.res -o ntgdi.rbj
```

Figure 7: ENDJOIN.MAK facilitates compilation and linking of the ENDJOIN program.



ENDJOIN.C

Complete Listing

```
/*-----  
ENDJOIN.C -- Geometric Ends and Joins  
      (c) Charles Petzold, 1993  
-----*/  
  
#include <windows.h>  
  
char szClass [] = "EndJoin" ;  
char szTitle [] = "EndJoin: Geometric Ends and Joins" ;  
  
void PaintRoutine (HWND hwnd, HDC hdc, int cxArea, int cyArea)  
{  
    static DWORD aiEnd [] = { PS_ENDCAP_ROUND, PS_ENDCAP_SQUARE,  
                              PS_ENDCAP_FLAT } ;  
    static DWORD aiJoin [] = { PS_JOIN_ROUND, PS_JOIN_BEVEL,  
                              PS_JOIN_MITER } ;  
  
    int i ;  
    LOGBRUSH lb ;  
    POINT pt [3] ;  
  
    SetMapMode (hdc, MM_ANISOTROPIC) ;  
    SetWindowExtEx (hdc, 100, 100, NULL) ;  
    SetViewportExtEx (hdc, cxArea, cyArea, NULL) ;  
  
    lb.lbStyle = BS_SOLID ;  
    lb.lbColor = RGB (128, 128, 128) ;  
    lb.lbHatch = 0 ;  
  
    for (i = 0 ; i < 3 ; i++)  
    {  
        SelectObject (hdc,  
            ExtCreatePen (PS_SOLID | PS_GEOMETRIC | aiEnd [i] | aiJoin [i], 10,  
                &lb, 0, NULL)) ;  
  
        pt[0].x = 10 + 30 * i ; pt[0].y = 25 ;  
        pt[1].x = 20 + 30 * i ; pt[1].y = 75 ;  
        pt[2].x = 30 + 30 * i ; pt[2].y = 25 ;  
  
        Polyline (hdc, pt, 3) ;  
  
        DeleteObject (  
            SelectObject (hdc,  
                GetStockObject (BLACK_PEN))) ;  
  
        Polyline (hdc, pt, 3) ;  
    }  
}
```



Figure 9: ENDJOIN.C demonstrates line ends and joins.

the dotted or dashed styles with pens wider than 1 pixel. ExtCreatePen() removes that restriction, as demonstrated in the GEOWIDTH program shown in Figures 4 and 5. GEOWIDTH is based on the LNWIDTH program shown in the last issue. It draws 20 lines that range in thickness from 1 to 20 pixels, using a PS_DASHDOT styled pen. As you can see in Figure 6, Windows NT behaves as I described: The dashes and dots get longer with increasing line width.

The three line ends and three line joins are demonstrated in the ENDJOIN program shown in Figures 7 and 9. The program uses the Polyline() function to draw

three V-shaped figures, using a wide line and a gray color. The ENDJOIN window is shown in Figure 8. From left to right, the three ends are round, square, and flat, and the three joins are round, bevel, and miter. The program also draws the same figure using a stock black pen, showing the points where the lines actually begin and end.

So far, I haven't been making much use of the LOGBRUSH structure, restricting myself to a solid brush of a particular color. Brushes can have various hatch styles or can be made out of bit-maps. We'll explore this facility in the next issue. □

VB Power

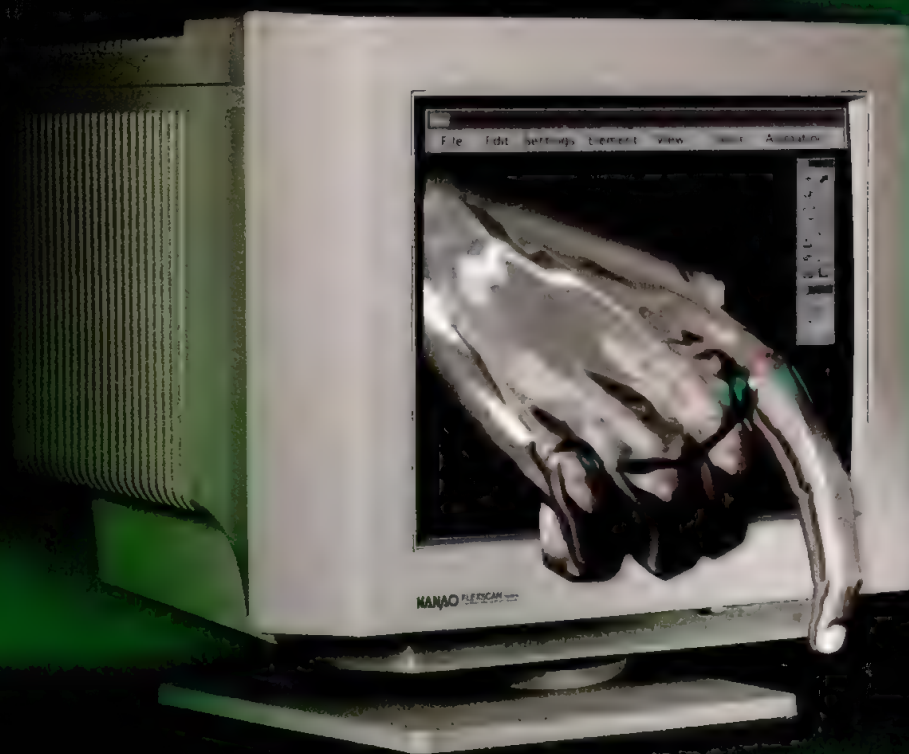


ISBN: 1-56276-073-4
Price: \$34.95

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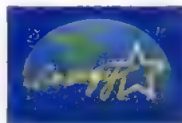
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Power Programming

BY KAARE CHRISTIAN

C++ Template Technology

Cloning is not just for the biotech world, it's also a time-honored activity for programmers. But in the past, we've cloned and replicated code using a simple but effective tool, the text editor. Today C++ offers us a better way to clone our code: templates.

A common reason to clone existing code is to change data types. For example, suppose you wrote a drawing routine that uses integer *x* and *y* coordinates, and you need the same routine, except you want it to use longs for the coordinates. You could use an editor to duplicate the existing code and change the data types. With C++, you could even take advantage of overloaded functions and use the same function name for each version. Overloaded functions make for clearer code, but they still mean you must maintain the same algorithm in multiple places within your program.

A C solution to this problem is to use macros. Although macros let you write the code just once, there are disadvantages as well. First, it's only practical for very simple functions. A second serious shortcoming is that macros do not provide any type-checking and thus circumvent a major benefit of C++. A third disadvantage is that macros insert the specified code, rather than just a call to a function, every time they're used, and this can bloat your executable.

Templates provide a better solution by separating the general algorithm from its type-specific implementation. You can write code now and fill in the types later. This is possible because the data type itself is a parameter. With templates, you get both the write-it-once benefit of

macros and the type-checking of overloaded functions.

Not every C++ compiler supports templates. Templates are present in Symantec C++ 6.0, Borland C++ 3.1, MetaWare High C/C++ 3.1, and Watcom C/C++ 9.5. Templates are not yet available in Microsoft Visual C++. Although templates have not yet been accepted by the ANSI committee as part of the C++ standard, the basic usage presented here

In the past, we've cloned code using a simple but effective tool, the text editor. Today C++ offers us a better way to clone our code: templates.

is accepted and unlikely to change significantly. There are two types of templates in C++, function templates and class templates.

FUNCTION TEMPLATES Let's start with a function template that raises a value to a power:

```
template <class T>
T toPower(T base, int exponent);
```

Template function declarations start with a prefix, which consists of the template keyword followed by a template parameter list (see Figure 1). The one gotcha is the word `class` in the template parameter list, which has an expanded meaning

in this context. In a template parameter list, `class` can also refer to an ordinary data type. Thus, the template parameter list `<class T>` simply means *T* represents any type, which will be supplied later. Since *T* is a parameter that stands for a type, templates are sometimes called parameterized types.

Here's the definition of the template function:

```
template<class T>
T toPower(T base, int exponent)
{
    T result = base;
    if (exponent == 0)
        return (T)1;
    if (exponent < 0)
        return (T)0;
    while(--exponent)
        result *= base;
    return result;
}
```

The variable *result* is of type *T*, so when the return value is 1 or 0, it is first cast as type *T* to match the template function declaration.

The template data-type argument is filled in according to the data types used to call the function:

```
int i = toPower(10, 3);
long l = toPower(1000L, 4);
long double d = toPower((long
double)1e5, 5);
```

In the first example, *T* becomes an `int`. In the second, it becomes a `long`. And in the third example, *T* becomes a `long double`. The following example will generate a compiler error because it mixes data types:

```
int i = toPower(1000L, 4);
```

TEMPLATE ARGUMENT REQUIREMENTS

The template function `toPower()` can be used for almost any data type. The "almost" caveat results from the operations on both the base parameter and the result variable that are made inside the `toPower()` function. Whatever type you use with `toPower()` must support these operations. Otherwise, the compiler won't know what to do. Here's a list of the operations performed in `toPower()` on the

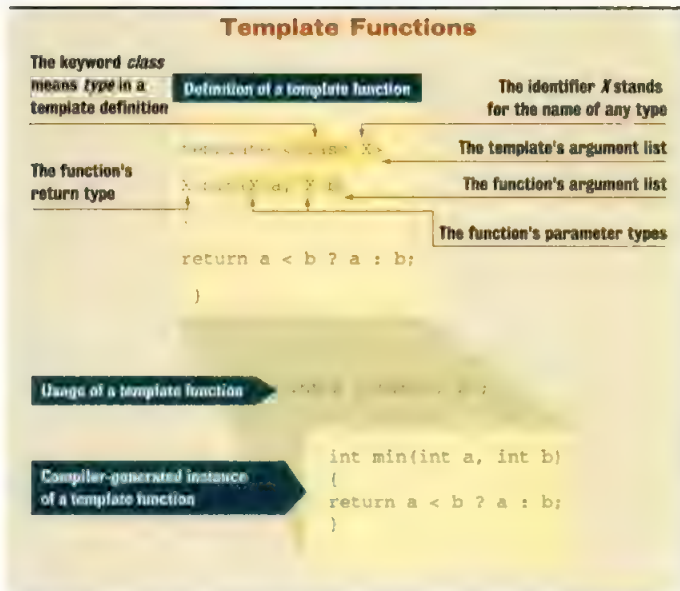


Figure 1: The data types used by template functions are not defined in advance.

variables result and base:

```
1. T result = base;
2. return (T)1;
3. return (T)0;
4. result *= base;
5. return result;
```

All these operations are supported for built-in types. But if you create a to-Power() function for a class data type—for example, Roman numerals—then that class must include public member functions to provide these capabilities:

- Operation 1 initializes a T object, so class T must contain a copy constructor.
- Operations 2 and 3 convert an int into to a T object, so class T must contain a constructor that takes an int argument, because that's how classes implement conversions to the class type.
- Operation 4 uses the *= operator on type T, so the class must contain an operator*=(T) function.

The skeleton of such a class is

```
class Q {
public:
    Q(Q& base); //copy constructor
    Q(int i); //cast from int to Q
    operator*=(Q base);
    // . . . other functions
};
```

When you use classes with template

functions, be sure you know what operations are used in the template function, and be sure those operations are supplied by the class. If you don't supply necessary functions, the error messages will be varied and obscure.

ARGUMENT TYPE MATCHING Because template functions are generated by the compiler according to the data used to call them, it's crucial that you pass correct types—especially when the template function takes two or more arguments. The classic max() function provides a good example:

```
template <class T>
T max(T a, T b)
{
    return a > b ? a : b;
}
```

The max() function will work smoothly if both arguments are the same type:

```
int i = max(1, 2);
double d = max(1.2, 3.4);
```

But max() will generate an error if the arguments are different types, because the compiler can't figure out what to do.

One way to resolve the ambiguity is to use a cast in order to clarify your intentions:

```
int i = max((int)'a', 100);
```

A second option is to explicitly declare a version of a template function before calling it:

```
int max(int, int);
int j = max('a', 100);
```

Another way to manage the problem is to create a template function that takes

two different data type arguments.

```
template <class T1, class T2>
T1 max(T1 a, T2 b)
{
    return a > (T1)b ? a : (T1)b;
}
```

With this new version of max(), it's not ambiguous to use max() with two types. For example, if you write

```
max('a', 100)
```

then the compiler will use the two supplied types and build a max() with the signature

```
char max(char, int);
```

Then the compiler casts the second argument as the type of the first argument before making the comparison. This works, but using two type parameters for functions that should operate with only one type is often the worst choice because it's arbitrary. It's hard to remember that

```
max('a', 100)
```

returns a char result, while

```
max(100, 'a')
```

returns an int result.

TEMPLATE CLASSES You can also create template classes that can work their magic on any type of data. The classic example is a container class, such as a set. Using a template, you can create a generic set class. Then you can create specific sets for colors, strings, and so on.

Let's look first at a truly trivial example, just to get acclimated to the syntax. The example shown here is a class that stores three values. The members of the class return the minimum and maximum values and let you determine if all three of the values are different. Because this is a template class, the values can be almost any type.

```
template <class T>
class Trio {
public:
    Trio(T t1, T t2, T t3);
    T Max();
```


Template Classes

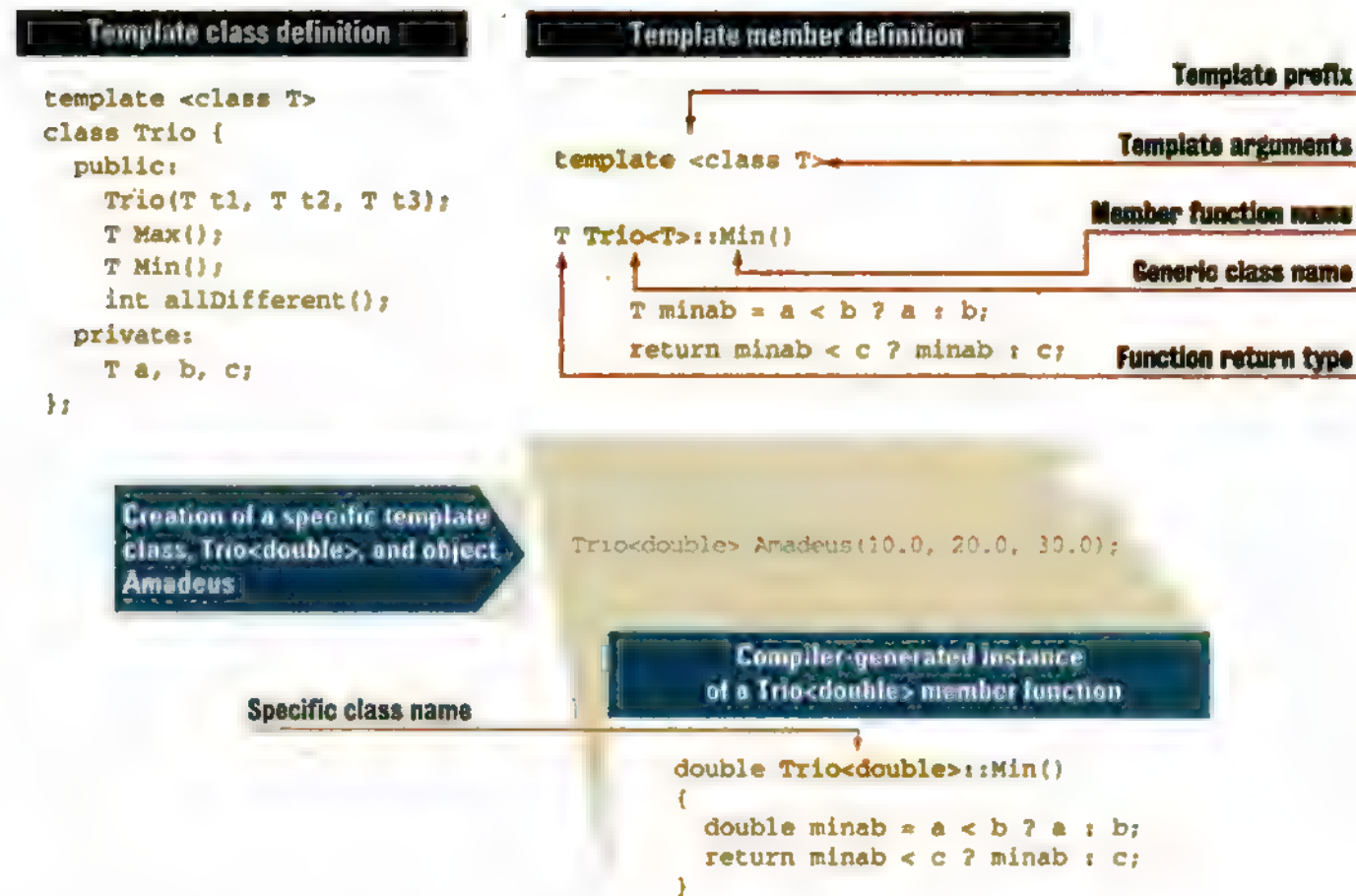


Figure 2: In template classes, member functions are declared in a type-independent manner.

```
T Min();
int allDifferent();
private:
    T a, b, c;
};
```

So far, things look pretty much like function templates. The only difference is that a class definition is used in place of the function definition. Template classes start to get more complex when you define the class members. For example, here's the definition of Trio's Min() member function:

```
template <class T>
T Trio<T>::Min()
{
    T minab = a < b ? a : b;
    return minab < c ? minab : c;
}
```

To understand this, let's retreat slightly. If Trio were a normal (nontemplate) class and T were a specific type, Trio's Min() function would be defined like this:

```
T Trio::Min()
{
    T minab = a < b ? a : b;
    return minab < c ? minab : c;
}
```

For the template version, first we need to add the template prefix:

```
template <class T>
```

Next we need a name for the class. Remember that we're defining a set of classes, a family of Trios. In meek mimicry of template prefix syntax, a Trio class for ints is called Trio<int>, one for dou-

bles is called Trio<double>, one for Vectors is called Trio<Vector>, and so on. But in the definition of a member function, we need to use the generic class name Trio<T>. This makes sense because that template prefix indicates that T stands for any type name. For a diagram of the syntax, see Figure 2. Figure 3 shows the code for the remaining member functions of the Trio class.

Earlier I mentioned that the template functions will only work for data types or classes that support all the necessary operations. The same is true for template classes. To create a Trio of some class type—for example, class X—that class must have the following public member functions:

```
X(X&); // a copy constructor
int operator==(X);
int operator<(X);
```

These three member functions are required because they implement the operations that are performed on T objects in the Min() member function. (I'm assuming the other three member functions will use the same operations.)

When you're using someone else's template class, how do you know what operations are required? If the template class is documented, the requirements should be stated in the documentation.

Trio Member Functions

```
// constructor - initialize a, b, and c
template <class T>
Trio<T>::Trio(T t1, T t2, T t3) :
    a(t1), b(t2), c(t3)
{
    return;
}

// MAX - return the max of a, b, and c
template <class T>
T Trio<T>::Max()
{
    T maxab = a < b ? b : a;
    return maxab < c ? c : maxab;
}

// allDifferent - true if a, b, and c differ
template <class T>
int Trio<T>::allDifferent()
{
    if (a == b) return 0;
    if (b == c) return 0;
    if (a == c) return 0;
    return 1;
}
```

Figure 3: These member-function definitions are placed in the TRIO.H header file, because they need to be visible wherever the Trio class is used.

If not, you must look at the ultimate documentation, the source code. Also note that this requirement doesn't really apply to using template classes with built-in types, because built-in types support all the standard operations.

CLASS TEMPLATES: NOT JUST FOR TYPES

Parameterizing a class so it works with any data type is just half of what templates can do for classes. The other half is to supply numeric parameters. This lets you do things such as create a Vector that stores 20 ints, a Vector that stores 1000 ints, or a Vector that stores 10 doubles.

The basic idea is simple, though the syntax can get complex. Let's use a generalization of the Trio class as an example. The new class is called Ensemble, because an Ensemble is just a Trio that gained a few players. The Ensemble class has the same functions as Trio—Min(), Max(), allDifferent()—but there can be any number of players, not just three. In Trio, the players were specified as arguments to the constructor. In the Ensemble template class, a second parameter to the template prefix is used instead:

```
template <class T, int nPlayers>
class Ensemble {
public:
    Ensemble();
    ~Ensemble() { delete []
        players; }
    void newPlayer(T p);
    T Max();
    T Min();
    int allDifferent();
private:
    T* players;
    int curPlayer;
};
```

The nPlayers value that's specified in the template prefix isn't used in the class definition, but it is used in the member-function definitions. The Ensemble constructor, which uses the nPlayers value to specify the size of the array, is

```
template <class T, int nPlayers>
Ensemble<T, nPlayers>::Ensemble() :
    players(new T[nPlayers]),
    curPlayer(0)
{
    return;
}
```

The constructor uses an initialization list to initialize the two class data members. The players data member is initialized with the address of a dynamically allocated array of T that's nPlayers long, and curPlayer is initialized to 0.

There are several alternatives to using templates with value parameters to dynamically create arrays of differing sizes. For example, you can pass the array size to the constructor. Specifying sizes during construction or by calling some member function does let you specify something's size, but it doesn't create a separate type for each separate size. What happens with the template approach is that the size becomes part of the type. An Ensemble of five doubles is a different type than an Ensemble of four doubles.

Whether you want different sizes to be different types depends on your needs. If comparing an Ensemble of five players with an Ensemble of four doesn't make sense, then making them different types is ideal. On the other hand, in a set of matrix classes, you might not want different types for each size of matrix, because there are many operations, such as cross products, that work with matrices of different sizes. When you encounter this problem, you want runtime sanity checking, not compile-time type checking.

While numeric template parameters are often used to specify collection sizes, as shown in the Ensemble class, they are not limited to this role. For example, in a graphics class they might specify the coordinate ranges.

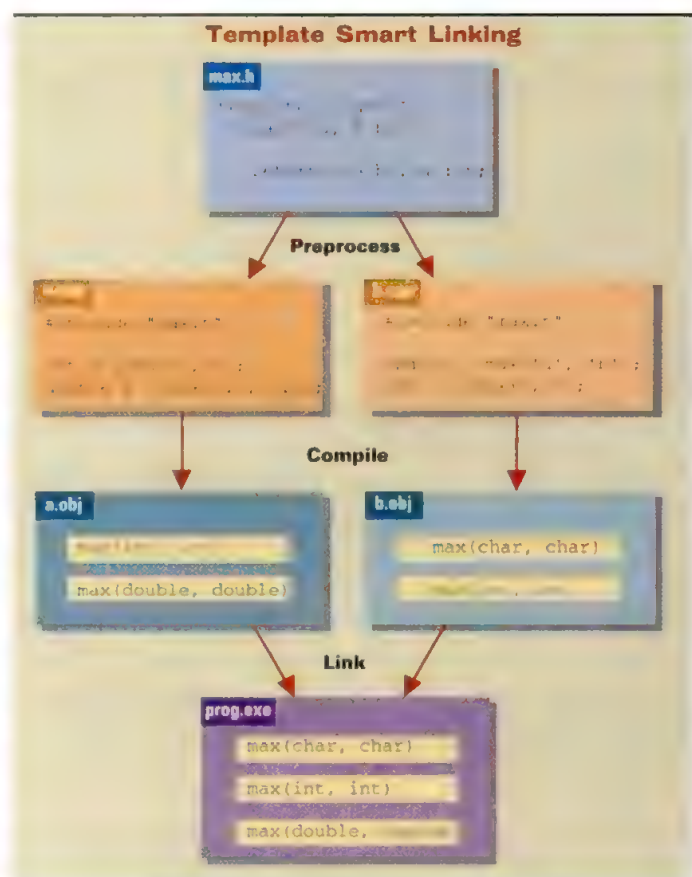


Figure 4: In Borland's smart-linking scheme, duplicate template instances are eliminated during linking. Other compilers offer similar linking features.

COMPILING AND LINKING TEMPLATES

C++ templates are easy enough to write, but they present a significant challenge to compilers and linkers. The compiler cannot generate code for a template when it first encounters the definition but instead must wait until the template is used with specific data types. From the programmer's standpoint, this means that the full definition of a template function or template class must appear every place the template is used. Otherwise, the compiler won't have the information it needs to generate the code. Things tend to get even more complicated when a template is used in more than one source file.

The techniques for handling the complexities vary from compiler to compiler. I'm going to describe the options available in Borland C++, Version 4.0. There are two basic ways to compile and link templates. The first method, which Borland calls Smart, is the easiest for the programmer. Template code is generated in

Global and External Templates

```
max.h
template <class T>
T max(T a, T b)
{
    return a > b ? a : b;
}
```

Preprocess

```
#include "max.h"

int a = max(1, 2);
char c = max('a', 'b');
```

Compile,
external
templates

```
a.obj
extern int max(1, 2);
extern char max('a', 'b');
```

```
#include "max.h"

char maxchar, char;
int max(int, int);
```

Compile,
global
templates

```
b.obj
char maxchar, char;
int max(int, int);
```

Link

```
prog.exe
char maxchar, char;
int max(int, int);
```

Figure 5: Borland's global and external linking options mimic ordinary, nontemplate linking.

each source file as needed, and duplicates are eliminated by the linker.

To understand where the duplicates are coming from, consider the following example: Let's say we have a project with two source code files—A.CPP and B.CPP—plus a template function called `max()` that is defined in the header file `MAX.H` (see Figure 4). Both A.CPP and B.CPP include `MAX.H`. If A.CPP uses an `int` and a `double` version of `max()`, the compiler will create `int` and `double` executable versions of `max()` in A.OBJ. If B.CPP uses `char` and `double` versions of `max()`, the compiler will generate both versions in B.OBJ—even though a `double` version was already created in A.OBJ. The compiler has no way of knowing that a `double` version was already generated in A.OBJ.

Then, at the link step, all the duplicates are identified and eliminated. The advantage of Borland's default Smart option is that it's almost completely automatic.

The other option is to treat templates

This approach requires more work than the Smart method, since you must think out what versions of each template you need. Also, you must make sure that the definitions appear in only one place or you'll get linkage failures. On the other hand, this method offers more control, because it lets you limit the valid types for each template. For example, perhaps you don't want to use `max()` to compare doubles. If you unwittingly do so somewhere in your code, you'll get a linkage failure.

A TEMPLATE FOR SUCCESS Templates are an emerging but important aspect of C++ technology. They help you create groups of types for which the basics are all the same but the details differ. Though a challenge to compiler vendors, they are a powerful convenience for C++ programmers. □

KAARE CHRISTIAN IS AUTHOR OF THE BOOK *BORLAND C++ TECHNIQUES AND UTILITIES*, AND DEVELOPS IMAGING SOFTWARE FOR NEUROSCIENTISTS.

much like ordinary functions. In one file you instantiate all the templates that you'll need and instruct the compiler to generate public definitions for them (Global template option). In other files you instruct the compiler to generate external references to the template instances (External template option). For example, if you needed `int` and `double` versions of `max()` in more than one file, you'd use the Global template option in one file and the External template option in the other files (see Figure 5).

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Utilities

BY BOB FLANDERS AND MICHAEL HOLMES

Spy on DOS Programs with INFORMER

In the early days of personal computing, when operating systems had only a few dozen functions, it was fairly easy to determine exactly how a program used the operating system to perform a given task. But today, even DOS—the simplest of the Intel-based operating systems—has become much more complicated. Undocumented functions, support for extended and expanded memory, and TSRs are all routinely used by today's DOS programs.

INFORMER, a utility first published in *PC Magazine C Lab Notes* (Ziff-Davis Press, 1993), lets you spy on DOS programs to see how they work. By intercepting the interrupts used to request services from DOS, the BIOS, and other support programs (such as EMM386.SYS), INFORMER is able to report the services a program uses as well as how often it calls them. INFORMER monitors the program you specify and gives insight into how it works.

You can obtain the INFORMER program and its source code by downloading the file INFORM.ZIP from the Utilities/Tips Forum on PC MagNet. For details on how to download files or get them by mail, see the sidebar "Guide to Our Utilities & How to Get Them." To compile INFORMER, you will need the Borland or Microsoft C compiler.

USING INFORMER INFORMER is very easy to use. It requires no special installation; simply copy INFORMER.EXE to your hard disk. Then at the command prompt, type INFORMER followed by

the command for executing the program you wish to monitor. For example, to monitor the operation of the CHKDSK program, enter

```
INFORMER CHKDSK
```

(If you invoke INFORMER without specifying a program to execute, you are presented with a short help message.) First, INFORMER displays its copyright notice. Following that, it runs the CHKDSK program, and CHKDSK then displays its normal report. INFORMER's report then follows, showing the statistics gathered during CHKDSK's execution. Figure 1 is an example of the report produced by INFORMER after monitoring CHKDSK's execution.

Top 10 Windows Utilities	
Rank	Utility
1	INCTRL - Installation control
2	CLIPST - Extends the clipboard
3	CHANGER - Changes look of desktop
4	WINGMD - Command file interpreter
5	RCCLICK - Puts menu bars at cursor
6	FNTPRN - Catalogs your fonts
7	WINTIDY - Organizes program manager
8	BUGS - Windows 3.1 screen saver
9	WPRINT - Prints in Windows 3.1
10	WTIME - Keeps PC clock accurate
This list is based on the total number of downloads each utility has had on PC MagNet over the past 12 months. To download these files, type GO ZNT:TIPS. For more information, see the sidebar "How to get PC Magazine's Utilities."	

INFORMER's full syntax is

```
INFORMER [/output] program [options]
```

The *output* argument specifies the filename where INFORMER is to write its report. If you do not specify the *output* argument, INFORMER writes its report to the standard output device (usually the screen). If specified, however, the *output* argument must be the first argument on the command line and must be preceded by a slash. For example, this command tells INFORMER to monitor CHKDSK and to send INFORMER's report to the printer:

```
INFORMER /PRN CHKDSK
```

You should note that using DOS redirection will capture both INFORMER's output and the program's output, as explained later in this section.

The *program* argument tells INFORMER which program to execute and monitor. The *program* argument must specify the filename of a .COM or .EXE file. You do not need to specify the extension, though you can if necessary to differentiate between .COM and .EXE files with the same name. The file must exist and must be located in the current directory or in a directory referenced by the PATH environment variable.

Command line arguments for the program being monitored must appear after the *program* argument on the command line. For example, to monitor CHKDSK and specify CHKDSK's /F option, you'd use the command

```
INFORMER CHKDSK /F
```

An alternative to specifying the *output* argument is to redirect standard output. For example, to monitor CHKDSK and redirect both CHKDSK's and INFORMER's output to the printer, use the command

```
INFORMER CHKDSK >PRN
```

If you do this, you will capture the monitored program's output as well as INFORMER's report.

Although INFORMER can monitor the execution of DOS external com-

INFORMER Output for CHKDSK

INFORMER 1.1 ■ Copyright (c) 1992-1994, Bob Flanders and Michael Holmes
Version 1.0 published in PC Magazine C Labnotes, 2D Press, 1992
Version 1.1 published in PC Magazine, January 25, 1994

Volume D:DRIVE created 12-16-1991 6:58p
Volume Serial Number is 264C-1A81

71859456 bytes total disk space
75776 bytes in 3 hidden files
75776 bytes in 33 directories
28453376 bytes in 731 user files
58454528 bytes available on disk

2848 bytes in each allocation unit
34697 total allocation units on disk
24636 available allocation units on disk

655360 total bytes memory
387760 bytes free

----- Informer Statistics -----

Command Line: chkdsk
Started at: 19:46:41 on 05/18/1992
Completed at: 19:46:43
Elapsed Time: 0:00:01.59
Termination Code: 0

Interrupt Usage

1027 Int 21 - DOS interrupt
2 Int 25 - Disk read interrupt

Int 21 (DOS) Breakdown by Function
2 Fnc 0D - Disk reset

3 Fnc 0E - Select disk
35 Fnc 11 - Search first using fcb
834 Fnc 12 - Search next using fcb
2 Fnc 19 - Get default disk number
2 Fnc 1A - Set disk transfer area
2 Fnc 25 - Set interrupt vector
1 Fnc 30 - Get DOS version
1 Fnc 32 - Get drive parameter block
2 Fnc 35 - Get interrupt vector
1 Fnc 36 - Get disk space
2 Fnc 38 - Get/set country information
68 Fnc 3B - Change current directory
52 Fnc 40 - Write to file with handle
9 Fnc 41 - ~~INIT~~
1 Fnc 47 - Get current directory
2 Fnc 48 - Allocate memory
1 Fnc 4A - Adjust memory block size
1 Fnc 4C - Quit with exit code
1 Fnc 52 - Get list of lists
2 Fnc 60 - Resolve path string
1 Fnc 62 - Get psp address
1 Fnc 63 - 2-byte character support
1 Fnc 68 - Commit file

Usage by Classification

1886 - Disk Calls
3 - Memory Management Calls
20 - Operating System Calls

Input/Output Byte Counts

read	written
0	453 - File

Figure 1: This sample of INFORMER output was obtained through redirection, so you can see the output of CHKDSK along with INFORMER's report.

mands (such as CHKDSK.EXE), internal commands such as DIR and ERASE are part of COMMAND.COM and cannot be directly monitored by INFORMER. If you attempt to monitor an internal command in the usual way, you'll get an error message telling you that the requested program was not found. However, you *can* monitor internal DOS commands by loading another copy of COMMAND.COM. For example, you can monitor the DIR command by typing

```
INFORMER COMMAND /C DIR
```

but some of the reported calls will result from loading the second copy of COMMAND.COM. To remove this overhead, you can type

```
INFORMER COMMAND /C
```

and then subtract the results from the DIR command statistics.

There's only one caveat in the use of INFORMER, and that has to do with TSRs. INFORMER monitors a program by intercepting certain interrupts, counting the number of times the monitored program issues those interrupts, and restoring the interrupt vector to its original value. Most TSRs also intercept one or more interrupts before terminating but in most cases don't restore them until the

TSR is removed from memory. If you were to monitor a program that terminated after changing an interrupt used by INFORMER, the TSR might malfunction after INFORMER restores the original value of that interrupt vector, resulting in unpredictable side effects.

For example, one of the interrupts monitored by INFORMER is the BIOS serial communications support interrupt 14h. If you monitor a TSR that also intercepts INT 14h, when the TSR terminates (and stays resident), INFORMER will restore the original value of the interrupt vector, and the TSR will no longer have control of INT 14h. Furthermore, should the TSR subsequently be removed from memory, the 14h interrupt vector will probably be restored to the value found when the TSR started. Since the vector was set to execute INFORMER's routine, and INFORMER is no longer in memory, INT 14h will no longer point to a valid interrupt handler and will probably crash the system when invoked.

INFORMER can't get around this problem, but it can warn you of it. If INFORMER detects that a program has changed one of the interrupt vectors set by INFORMER, it will issue a message that you should reboot your system.

INFORMER'S REPORT As shown in Figure 1, INFORMER displays its report after the monitored program finishes run-

ning. The report has five sections: Summary Information, Interrupt Usage, Breakdown by Function, Usage by Classification, and Input/Output Byte Counts.

The Summary section shows some general statistics about the monitored program. This section includes the monitored program's command line, the time and date the program started and completed, the length of time it ran, and its termination code. (If a program starts and stops on the same day, no date is displayed on the "Completed at" line.)

The Interrupt Usage section comes next and shows the number of times that the monitored program invoked specific interrupts. INFORMER monitors the following nine interrupts:

- Timer hardware (INT 08h)
- Video BIOS (INT 10h)
- BIOS serial support (INT 14h)
- BIOS keyboard support (INT 16h)
- BIOS printer support (INT 17h)
- DOS functions (INT 21h)
- Absolute sector reads (INT 25h)
- Absolute sector writes (INT 26h)
- EMS support (INT 67h)

Of these nine, all but the timer interrupt may appear in the Interrupt Usage section of the report. The number of timer interrupts is shown indirectly, via the elapsed time information in the summary section.

INFORMER Output After an ASSIGN

```
C:\>assign a=c

C:\>informer chkdisk a:

INFORMER 1.1 ■ Copyright (c) 1992-1994, Bob Flanders and Michael Holmes
Version 1.0 published in PC Magazine C Lab Notes, ZD Press, 1992
Version 1.1 published in PC Magazine, January 25, 1994

Cannot CHKDSK a SUBSTed or ASSIGNED drive

----- Informer Statistics -----
Command Line: chkdisk a:
Started at: 22:32:23 on 10/31/1993
Completed at: 22:32:25
Elapsed Time: 0:00:01.64
Termination Code: 0

Interrupt Usage
41 Int 10 - Video interrupt
90 Int 16 - Keyboard interrupt
21 Int 21 - DOS interrupt
1 Int 25 - Disk read interrupt

Int 21 (DOS) Breakdown by Function
1 Fnc 0D - Disk reset
1 Fnc 19 - Get default disk number

1 Fnc 30 - Get DOS version
1 Fnc 36 - Get disk space
1 Fnc 40 - Write to file with handle
8 Fnc 44 - IOCTL
1 Fnc 4A - Adjust memory block size
1 Fnc 4C - Quit with exit code
1 Fnc 52 - Get list of lists
2 Fnc 60 - Resolve path string
1 Fnc 62 - Get PSP address
2 Fnc 63 - 2-byte character support

Usage by Classification
90 - Console Calls
11 - Disk Calls
41 - Video Calls
1 - Memory Management Calls
10 - Operating System Calls

Input/Output Byte Counts
read written
0 41 - Video
0 41 - File
```

Figure 2: You can't use ASSIGN to flip drive letters and then run CHKDSK. INFORMER gives clues as to how CHKDSK determines that ASSIGN has been used.

INFORMER's Structures

```
struct /* interrupt list */
{
    int int_nbr; /* interrupt number */
    char int_type; /* interrupt type */
    *int_text; /* description */
    void (*interrupt_far *int_new)(); /* new routine address */
    (*interrupt_far *int_old)(void); /* old int address */
    long int_cnt; /* int usage count */
    int_list[] =
    { { 0x00, INT_NONE, "Timer", int00_new },
      { 0x01, INT_VID, "Video", int01_new },
      { 0x02, INT_COM, "Serial I/O", int02_new },
      { 0x03, INT_CON, "Keyboard", int03_new },
      { 0x04, INT_PRT, "Printer", int04_new },
      { 0x05, INT_MEM, "EMS", int05_new },
      { 0x06, INT_NONE, "DOS", int06_new },
      { 0x07, INT_DISK, "Disk read", int07_new },
      { 0x08, INT_DISK, "Disk write", int08_new }
    };
}

struct /* usage by classification */
{
    long int_tcnt; /* count for this int type */
    char *int_desc; /* description */
    int_type[] =
    { { 0, "Console Calls" },
      { 0, "Disk Calls" },
      { 0, "Printer Calls" },
      { 0, "Video Calls" },
      { 0, "Memory Management Calls" },
      { 0, "Serial Communications" },
      { 0, "Operating System Calls" }
    };
}

struct /* i/o byte counts */
{
    char *io_desc; /* description */
    long io_read; /* bytes read */
    long io_write; /* bytes written */
    io_cnt[] =
    { { "Keyboard" },
      { "Video" },
      { "Serial" },
      { "Printer" },
      { "File" }
    };
}

long int21_cnt[256]; /* DOS subfunction counts */
struct /* int 21 subfunctions */
{
    char int21_type; /* type of function */
    char *int21_text; /* description of function */
    int21_list[] =
    { { INT_DOS, "Program termination" },
      { INT_CON, "Keyboard input" },
      { INT_VID, "Display output" },
      /* One entry per DOS function */
    };
}
```

Figure 3: INFORMER's structures store which interrupts to intercept (int_list[]), how interrupts are categorized (int_type[]), the number of bytes read and written (io_cnt[]), and the description and number of calls to INT 21h DOS functions (int21_list[] and int21_cnt[]).

The Interrupt Usage section tells you which interrupts are most heavily used by a program, and which are not used at all. Sometimes you may be surprised by what you find. For example, you may notice that there are no video interrupts recorded in Figure 1 and wonder how CHKDSK gets its report to the screen. In this case, the output was redirected to a file with the command

```
INFORMER CHKDSK >INFORMER.RPT
```

Since all screen output was sent to a file, no video interrupts were issued. INFORMER only reports on interrupts that have a nonzero count.

The Int 21 (DOS) Breakdown by Function section shows the number of calls to individual DOS functions. For example, in Figure 1, DOS function 4Ch (quit with exit code) is invoked once. You may find the DOS function breakdown section of particular interest when you are trying to determine how a program performs some function.

Now let's use INFORMER to discover some secrets of undocumented DOS functions. Let's say you use the DOS ASSIGN command to redirect requests for drive A: to drive C:, then you attempt to execute the command CHKDSK A:. CHKDSK will respond with an error message indicating that it

cannot check an ASSIGNED drive. But how does it know the drive is ASSIGNED when there is no documented DOS function for determining this?

Figure 2 shows INFORMER's output after monitoring the execution of CHKDSK on an ASSIGNED disk. The DOS function breakdown section provides a clue. As shown, CHKDSK issued several DOS calls, most of which are well documented but do not provide the information needed to determine if a drive is ASSIGNED. CHKDSK also issues three DOS calls that are not documented: Get list of lists (52h), Resolve path string (60h), and 2-byte character support (63h). It turns out that Resolve path

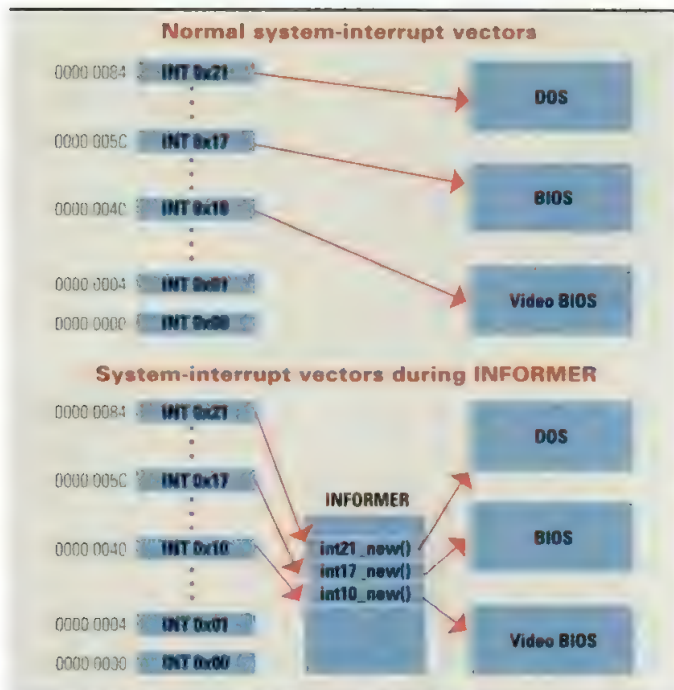


Figure 4: INFORMER intercepts interrupts before passing them to the system.

string (60h) can be used to determine the true name of an ASSIGNED drive. As you can see, although INFORMER doesn't provide all of the answers about how a program works, it can provide hints that let you infer how a task is accomplished.

The Usage by Classification section summarizes the types of services requested and the resources used by the monitored program. As INFORMER gathers statistics, it places the requests in one of seven call classifications: console, disk, printer, video, memory management, serial communications, and operating system.

As implemented, INFORMER classifies all file I/O (both FCB-based and handle-based) as disk calls, even if the FCB or handle references a device such as the serial port or video. However, when the underlying device driver issues the BIOS calls, INFORMER classifies the resulting statistics properly. For example, if a program writes 50 bytes to the standard output device, and standard output is not redirected, the Usage by Classification section will record 1 disk call and 50 video calls, even though no disk I/O occurred.

The Input/Output Byte Counts section summarizes the number of characters read or written to various files or devices. This section tracks five categories:

keyboard, video, serial, printer, and file. For each category but the keyboard and the printer, INFORMER maintains a count of bytes read and written. INFORMER maintains the count only of bytes read for the keyboard, and only of bytes written for the printer. If the count is zero, it is not reported.

Once again, the numbers shown in this section may surprise you. For example, if you monitored a program that wrote a 25-byte message to standard output, the I/O byte

counts would reflect 25 bytes written both to a file and to video. This is clearly demonstrated in Figure 2. In this case, CHKDSK only performed file I/O when it wrote the message "Cannot CHKDSK a SUBSTed or ASSIGNED drive" to standard output. The Input/Output Byte Counts section reflects the 41 bytes contained in the message as both file I/O and video I/O.

INSIDE INFORMER When loaded, INFORMER displays its copyright message and verifies the command line argu-

ments. INFORMER starts by checking if you have explicitly requested help with the `/?` option. If so, the program displays the help message and returns to DOS. Otherwise, INFORMER determines whether you have requested that the report be sent to a file, and if you have, INFORMER captures the specified filename. INFORMER checks the filename for validity while parsing the command line arguments. If the filename is invalid, INFORMER issues an error message and returns to DOS.

Finally, INFORMER builds the argument list that will be passed to the monitored program. The argument list is an array of string pointers, each pointing to a single argument from the command line. While building the argument list, INFORMER also recreates the command line string by reassembling it with one space between each argument. This string is later displayed in the Summary section of INFORMER's report. Because INFORMER must dismantle and rebuild the command line, errors can be introduced if the monitored program relies on receiving the command line exactly as entered.

INFORMER'S STRUCTURES INFORMER gathers statistics into four global structure arrays (see the code listing shown in Figure 3). The `int_list[]` array contains an entry for each interrupt that is intercepted and contains six members: interrupt number, interrupt type, a pointer to the name of the interrupt, a pointer to the new interrupt handler, a

install_handlers()

```
/* .....
 *      install_handlers() -- install interrupt handlers
 * .....
 */
void install_handlers(void)
{
    int i;                                /* loop control */

    for (i = 0; i < INT_LIST; i++)        /* for each interrupt */
    {
        int_list[i].int_old = _dos_getvect( /* get old interrupt .. */
                                           int_list[i].int_nbr); /* ..vector address */

        _dos_setvect(int_list[i].int_nbr, /* install new .. */
                     int_list[i].int_new); /* ..interrupt handler */
    }

    _dos_getdate(&start_d);                /* get start date.. */
    _dos_gettime(&start_t);                /* ..and start time */
}
```

Figure 5: INFORMER prepares to intercept interrupts by calling `install_handlers()`, which saves the original interrupt vector addresses and replaces them with INFORMER routine addresses.

int10_new()

```

/* *****
 *      int10_new() -- video interrupt
 * ***** */
void interrupt int10_new(INT_PARMS)
{
    switch (ax >> 8)                /* based on function code */
    {
        case 0x08:                /* read functions */
        case 0x0d:                /* character & attributes */
            io_cnt[IO_VID].io_read++; /* pixel */
            break;                /* bump read byte count */
                                   /* ..and continue */

        case 0x09:                /* write functions */
        case 0x0a:                /* character & attribute */
        case 0x0c:                /* character only */
        case 0x0e:                /* pixel */
            io_cnt[IO_VID].io_write++; /* tty mode */
            break;                /* bump write byte count */
                                   /* ..and continue */

        case 0x13:                /* write string */
            io_cnt[IO_VID].io_write += cx; /* add characters written */
    }

    int_list[INT_10].int_cnt++;      /* tally video int requests */
    _chain_intr(*int_list[INT_10].int_old); /* jump to old int handler */
}

```

Figure 6: The routine `int10_new()` is INFORMER's replacement handler for INT 10h. It increments some counters and then transfers control to the original INT 10h handler.

pointer to the old interrupt handler, and a count variable. INFORMER uses this array to install and remove the interrupt handler and to gather the interrupt usage statistics.

The `int_type[]` array has an entry for each class listed in the Usage by Classification section of INFORMER's report. There are only two members in this structure: the count variable and the description.

The `io_cnt[]` array contains an entry for each type of I/O statistic gathered. The three members of this structure are a pointer to a description, the input byte count, and the output byte count.

Finally, `int21_cnt[]` contains an entry for each of the 256 possible function codes passed in the AH register when DOS is called. Associated with `int21_cnt[]` is the `int21_list[]` array, which has an entry for every currently known DOS call. This array describes only the actual DOS functions. The structure has two entries: the type of function and the associated text. Each `int21_list[]` entry corresponds with one of the entries in the `int21_cnt[]` array.

INTERCEPTING THE INTERRUPTS As mentioned earlier, INFORMER gathers statistics by intercepting specific inter-

rupts and counting the number of times the monitored program invokes those interrupts. Almost all programs request services from other software. A program may request DOS services, BIOS services, or other system software such as memory managers. In the majority of cases, these services are requested by invoking an interrupt.

At location 0:0 in memory, there is a table of 256 32-bit entries, known as the interrupt vector table. Each vector location may contain a far address pointer to a routine that gets control when the associated interrupt is issued. Most of these interrupts have predefined meanings in the DOS environment.

Figure 4 depicts the interrupt vector table as it exists normally and when INFORMER is executing. In the first illustration, the interrupt vectors point directly to the associated routines in the BIOS and DOS; however, when INFORMER runs, it changes those interrupt vectors, causing them to reference code within INFORMER. When the monitored program invokes an interrupt, it unknowingly passes control to INFORMER's interrupt handler. After INFORMER's interrupt handler has completed processing, it passes control to the

original interrupt handler so the function requested by the monitored program is completed.

INFORMER calls `install_handlers()` to modify the required interrupt vectors (see Figure 5). For each entry in the `int_list[]` array, `install_handlers()` saves the value found in the interrupt vector referenced by the entry and installs a pointer to the corresponding INFORMER routine. After all of the interrupts have been intercepted, `install_handlers()` retrieves the current date and time.

LET THE EXECUTION BEGIN Having installed its interrupt handlers, INFORMER is ready to run the monitored program. INFORMER does this by calling the C library routine `spawnvp()`. The `spawnvp()` function requires the name of the program to execute as well as a pointer to the list of pointers to the command line arguments.

The `spawnvp()` function searches the current directory and then the directories named in the PATH environment variable to find the program to execute. Then `spawnvp()` loads the program into memory and passes control to it. When the program finishes, control is returned to INFORMER.

There are two other library functions—the `exec. .()` family of functions and the `system()` function—that may seem appropriate for executing another program, but each has a drawback not shared by the `spawn. .()` family. The `system()` function executes another program but does so by first executing another copy of COMMAND.COM. Using the `system()` function would thus return statistics not only for the target program but also for COMMAND.COM. The `exec. .()` functions aren't suitable because they *replace* the calling program with the child program rather than returning to the calling program when the child program is done.

During the execution of the monitored program, INFORMER is taking up memory and its routines are being executed, but it is the monitored program that has control of the system. In effect, the monitored program is informing on itself!

Each time the monitored program invokes one of the interrupts monitored by

INFORMER, the associated interrupt service routine increments one or more counters before passing control to the original interrupt handler. For example, each time video interrupt 10h is issued, int10_new() gets control and adds one to the count of times the interrupt has been invoked (see Figure 6). Also, int10_new() checks the function code passed in the AH register. If the code requests a read from or write to the video buffer, the associated video I/O count is incremented. These values are subsequently reported in the Input/Output Byte Counts section.

The most complicated interrupt that INFORMER intercepts is interrupt 21h, through which a program issues requests to DOS. To add to the complexity, since INFORMER itself calls INT 21h, INFORMER must arrange to omit its own calls from the statistics. INFORMER prevents its own calls from skewing the results by enabling the collecting of statistics when a program to be monitored is loaded, and disabling the collecting of statistics immediately after the called program finishes executing.

Once INFORMER's replacement handler int21_new() is installed, all calls to INT 21h go through it. The calls could be from INFORMER, the monitored program, or even from a TSR. The int21_new() routine checks to see if the collection of statistics is enabled and increments the appropriate counters if it is. Since calls from TSRs will affect the statistics, it is best to run INFORMER on

a clean system with the minimum number of TSRs loaded. After the statistics have been collected, int21_new() passes control to the old interrupt handler via the _chain_intr() function.

INTERRUPT HANDLERS IN C There are limitations to writing interrupt handlers entirely in C. One problem is that INFORMER can sometimes interfere with a program's ability to detect EMS (Expanded Memory Specification) memory. Some programs determine whether EMS memory is installed by opening the guaranteed device name EMMXXXX0. This will work fine using an interrupt handler written entirely in C. Other programs look for the string "EMMXXXX0" 10 bytes from the entry point of the handler pointed to by INT 67h. When INFORMER replaces the INT 67h handler with its own handler, this string is no longer present at the specified offset. Programs that try to detect EMS memory in this manner will fail to find it when run by INFORMER.

Another difficulty in writing an interrupt handler in C is that all of your processing must occur *before* you chain to the lower level handler. This is because the routine used in C to do this—_chain_intr()—returns directly to the code that invoked the C interrupt handler rather than to INFORMER's interrupt handler. You can get around this easily by using in-line assembly code, but then you are responsible for restoring registers and other details that _chain_intr() handles automatically.

AFTER EXECUTING THE PROGRAM Immediately after the monitored program finishes executing, INFORMER calls remove_handlers() to restore the original values to the interrupt vectors (see Figure 7). The remove_handlers() routine disables statistics collection and retrieves the date and time for INFORMER's report. Then spawnvp() calls DOS function 4Dh to get the return code of the executed program. INFORMER decrements the count for this function and for INT 21h in general, since the call was not made by the child program. Finally, remove_handlers() restores the interrupt vectors saved in the int_list[] array.

INFORMER's last action is to display

The most complicated interrupt that INFORMER intercepts is interrupt 21h.

.....

the results of the statistics that have been gathered. During this phase, INFORMER checks to see whether spawnvp() was successful in finding the program requested. If not, an error message is displayed and INFORMER returns to DOS. Otherwise, INFORMER attempts to open the report file if the user specified one on the command line. If no filename was specified or if the open attempt fails, INFORMER sends the output file to standard output.

INFORMER produces the report by simply printing the information contained in the structures shown in Figure 3. However, there are a few interesting details. INFORMER computes the elapsed time based on the number of times the timer interrupt 08h was called. Unlike the other interrupts monitored by INFORMER, the timer interrupt is a hardware interrupt and is invoked 18.2 times per second. INFORMER converts the number of timer interrupt ticks to hundredths of a second and subsequently uses this information for its Elapsed Time statistic.

As mentioned earlier, certain DOS functions are also credited to various

remove_handlers()

```
/* ***** *
 *      remove_handlers() -- remove interrupt handlers *
 * ***** */
void      remove_handlers(void)
{
    int      i;                                /* loop control */

    enabled = 0;                               /* stop collecting data */

    _dos_getdate(&end_d);                      /* get ending date.. */
    _dos_gettime(&end_t);                     /* ..and time */

    int21_cnt[0x4d]--;                         /* back out "get rc" call */
    int_list[INT_21].int_cnt--;                /* ..from int 21 counts */

    for (i = 0; i < INT_LIST; i++)            /* for each interrupt */
        _dos_setvect(int_list[i].int_nbr,    /* restore old .. */
                    int_list[i].int_old);    /* ..interrupt handler */
}
```

Figure 7: When INFORMER is finished running, it restores the interrupt vectors to their original values by calling remove_handlers().

entries in the Usage by Classification section. However, the collecting of these statistics is not done when the monitored program calls DOS. To avoid additional overhead during the monitored program's execution, INFORMER classifies DOS functions as it prints the Breakdown by Function section. As it checks each entry in the `int21_cnt[]` array, INFORMER adds that entry to the appro-

priate `int_type[]`. The results are in the Usage by Classification section of the report. Only nonzero statistics are printed.

INFORMER gives you insight into how DOS programs work—by monitoring their execution and collecting statistics on how they interact with the operating system. It also provides a model of how to intercept and process interrupts, chain to existing interrupt handlers, and

execute and monitor other programs. Several utilities let you spy on Windows programs; with INFORMER you can spy on DOS programs too. □

BOB FLANDERS AND MICHAEL HOLMES ARE PRESIDENT AND VICE PRESIDENT OF NCI SYSTEMS AND COAUTHORS OF THE BOOKS *PC MAGAZINE C LAB NOTES* AND *C COMMUNICATIONS UTILITIES*.

GUIDE TO OUR UTILITIES & HOW TO GET THEM

INFORMER

PURPOSE: Reports the exact interrupt services a program uses, as well as how often it calls them. INFORMER displays its report after the monitored program finishes running. The report has five sections: Summary Information, Interrupt Usage, Breakdown by Function, Usage by Classification, and Input/Output Byte Counts.

FORMAT: `INFORMER [/output] program [options]`

REMARKS: The *output* argument specifies the filename where INFORMER is to write its report. If you do not specify the *output* argument, INFORMER writes its report to the standard output device (usually the screen). If specified, however, the *output* argument must be the first argument on the command line. Using DOS redirection after the *program* argument, you can capture both INFORMER's output and the program's output.

The *program* argument tells INFORMER which program to execute and monitor. The *program* argument must specify the filename of a .COM or .EXE file. The file must exist and be located in the current directory or in a directory referenced by the PATH environment variable.

Command line arguments for the program being monitored must appear after the *program* argument on the command line.

Although INFORMER can monitor the execution of DOS external commands (such as CHKDSK.EXE), internal commands such as DIR and ERASE are a part of COMMAND.COM and cannot be directly monitored by INFORMER. If you attempt to monitor an internal command in the usual way, you'll get an error message telling you that the requested program was not found. However, you can monitor internal DOS commands by loading another copy of COMMAND.COM.

You cannot use INFORMER with TSRs, because it may intercept an interrupt that the TSR has already intercepted. If INFORMER detects that a program has changed one of the interrupt vectors set by INFORMER, it will issue a warning message that you should reboot your system.

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PC Solutions

TIPS AND TECHNIQUES TO INCREASE YOUR PRODUCTIVITY

▶ Peripherals

FINDING HIGH RESOLUTION DRIVERS

❓ I recently upgraded my display system from VGA to Super VGA. While I don't use Windows very much, I do draw lots of scientific diagrams in PostScript, which I view on screen using GoScript. I also do a lot of writing using PcTex and preview the pages with PcView.

My problem is that I can't seem to take advantage of this new high-resolution video card and monitor. After many telephone calls and much trial and error, I finally got PcView working at 800-by-600 resolution, but I still can't get the higher-resolution device drivers to work with my system. None of the Super VGA drivers for GoScript works at all, so I'm stuck working with VGA.

The card vendor told me that you can't use Super VGA under DOS. Is that true, and if so, why?

*Thomas H. Barton
Calgary, Alberta, Canada*

▶ **PC MAGAZINE:** The vendor is guilty of oversimplification. You can indeed use resolutions beyond that of VGA with DOS applications, but it's not guaranteed to work in every case, and success doesn't always come easily.

The key to the problem is drivers. While Windows is the environment that some users love to hate, one fact is inescapable: Windows solves a lot of the hassles involved with high-resolution drivers. If you can successfully install a driver for your video card and get it running with Windows, it's likely to work for all Windows applications.

With DOS applications, however,

things aren't so simple. Each application requires its own driver for a specific display adapter and different drivers for the various resolutions as well. There are many DOS programs that can take advantage of higher resolutions, but you typically have to rely on the board manufacturer to provide the drivers to make this work. These manufacturers often supply drivers for the more popular programs, such as Lotus 1-2-3 and AutoCAD, but more obscure programs may not be as widely supported.

The Video Electronics Standards Association (VESA) was created in part to address this problem. The association created standards for display adapters, including video-BIOS specifications, so that compatible cards could use the same drivers. Boards that conform to VESA standards may have the compatibility built into their BIOS or may rely on a TSR (terminate and stay resident) utility to provide compatibility. In either case, you can use a VESA driver for a given application with any compatible board.

It sounds as if your board is not VESA-compatible. If the board vendor can't supply drivers for your applications, you can contact the company that pro-

vides the video chip set used on the board (such as Tseng Laboratories, S3 Corp., or Weitek Corp., to name a few) to see if they have a driver for your program. Your only other option is to check with the software publisher.

—*Alfred Poor*

QUICKER COLOR PRINTING

❓ I print large quantities of color graphs and charts on a color ink-jet printer. Typically, I print 20 copies of a report containing 140 color charts. Since this is very time-consuming, I'd like to find a way to speed up the process. Do you have any ideas?

*Debbie Paull
Gulfport, Michigan*

▶ **PC MAGAZINE:** It isn't clear which part needs to be faster—the time spent printing or the time the computer is tied up.

If the pages need to be produced more rapidly, there isn't much that can be done short of purchasing a faster printer. Depending on the resolution, it's quite possible that a color page printer could turn out the pages more quickly.

If you're concerned about tying up

SOLUTIONS INDEX

Peripherals

Finding High Resolution Drivers.....	309
Quicker Color Printing.....	309
Emulating an Epson LQ Printer.....	312

Operating Environments

Editing Scripts with EDLIN.....	312
Loading TSRs Inside a Windows DOS Box.....	313

Word Processing

DOS Commands in WordPerfect Macros ..	314
---------------------------------------	-----

Spreadsheets

Hiding Rows in 1-2-3 for Windows	320
--	-----

Databases

Renaming Tables in Paradox.....	322
---------------------------------	-----

Graphics

Incompatible Printer Emulations.....	322
--------------------------------------	-----

Languages

Access the Windows Clipboard from DOS BASIC.....	322
--	-----



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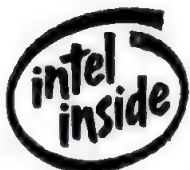


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your computer while these pages are printing, you should consider an external print buffer. The more sophisticated models can be set to produce a desired number of copies for each print job automatically. Print buffers also have expandable memory capacities, so you may be able to get more than one page into the buffer at one time. This will allow the printer to work from data sent by the buffer, leaving your PC unencumbered and able to devote its full attention to your work.—*Alfred Poor*

EMULATING AN EPSON LQ PRINTER

❓ I'm using a custom-developed application that produces reports for the Epson LQ-850 printer, but I have an HP LaserJet IIIP and the reports are coming out garbled. Do you know of a small utility that will allow an HP LaserJet to emulate an Epson LQ printer?

*Cameron Dalsto
Toronto, Ontario, Canada*

► **PC MAGAZINE:** There are software solutions to this problem, such as LaserJet

Printing Utilities from Dynacomp (800-828-6772, 716-265-4040) and LaserControl, Version 3.4, from Insight Development Corp. (800-825-4115), but there's an even simpler hardware solution. Hewlett-Packard Co. makes an Epson emulation cartridge that works with the LaserJet IIIP and provides Epson FX-80 emulation. This cartridge uses a subset of the LQ-850 commands but should work for text-based reports. The best part is that it doesn't require any system memory, which obviously wouldn't be the case with a software solution.

—*Alfred Poor*

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Douglas Boling is a contributing editor and the author of many utilities, including MBOOT.COM and EMS40.SYS.

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Jeff Proslise is a contributing editor and the author of the *PC Magazine Guide to DOS 5 Memory Management*.

Sal Ricciardi is a contributing editor and the author of the recent *Running FoxPro* books from Microsoft Press.

Nell Rubenking is technical editor and author of *Can Do DOS*,

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Ethan Winer is a contributing editor and the author of *PC Magazine BASIC Techniques and Utilities*.

Operating Environments

EDITING SCRIPTS WITH EDLIN

❓ Your columns often discuss controlling EDLIN with a script created using EDLIN. Since script lines are commands and not text, though, how can they be manipulated with EDLIN? I've been able to find no EDLIN reference that even mentions scripts. I did manage to write a script using *PC Magazine's* TED utility and wondered if I could use DOS 5.0's EDIT for the same purpose.

*Al Hershey
Syosset, New York*

► **PC MAGAZINE:** EDLIN is an incredibly antiquated text editor—it's not even included with DOS 6.0. The *only* good reason to use EDLIN these days is its ability to work with input redirection, which lets you control it from a script. You create an EDLIN script by storing a list of EDLIN commands (typed exactly as you would have issued them during an editing session) in a file. You use the script by redirecting it into EDLIN with the input redirection character <.

Suppose, for example, you frequently need to change every occurrence of "cat" in your files to "dog". An EDLIN script that makes the change looks like this

```
1Rcat^Zdog
E
```

The first line performs the replacement, the second saves the file and exits EDLIN. (That second line is essential,

since leaving EDLIN is the only way to return input control to the keyboard—a script that doesn't end with a command to exit EDLIN will hang your system.) If you name the script CAT2DOG.SCR, you'd process a file called PETS.DAT with the command

```
EDLIN PETS.DAT < CAT2DOG.SCR
```

Here's how to create the script using EDLIN. Enter EDLIN CAT2DOG.SCR and at the asterisk prompt enter 1i to start inserting lines. At the 1: * prompt, type 1Rcat, press Ctrl-Z, type dog, and press Enter. Enter E on the second line, then press Ctrl-C on the third line to stop inserting lines. At the asterisk prompt, enter E to save the script file and exit.

As you point out, you certainly are working with commands—but while you know that, EDLIN doesn't. Only the way you use this particular text makes it function as a series of commands. So can you create EDLIN scripts using EDLIN? No problem!

But what happens when you try to edit

the existing script file? Since ^Z is the end-of-file character, EDLIN stops loading the file when it hits the one in the middle of the first line—all you get is "1Rcat". If you want EDLIN to load a file that contains ^Z characters, you have to put a /B switch on the EDLIN command line (for example, EDLIN /B CAT2DOG.SCR) telling EDLIN to load the whole file, even if it contains ^Z characters.

Yes, you can also use DOS 5.0's EDIT to create and edit EDLIN scripts, and no special command line switch is required to load files containing the ^Z character. But to insert that character into the file you're editing, you have to press Ctrl-P, then Ctrl-Z.—Neil J. Rubenking

LOADING TSRs INSIDE A WINDOWS DOS BOX

TIP Since the advent of Windows 3.1, I rarely use DOS, so it seemed wasteful to keep loading DOS-specific drivers and TSRs, such as ANSI.SYS and DOS-KEY.COM, in my CONFIG.SYS and

AUTOEXEC.BAT files. But on those occasions when I want to use DOS, it's irritating to have to reload all the TSRs and impossible to load ANSI.SYS without rebooting, since ANSI.SYS loads in CONFIG.SYS.

First, I tried to open a Windows DOS session that included my TSRs by running a .PIF file to load a batch file that would execute the TSRs. But the only result was frustration since the DOS session terminated after executing the batch file, and I never even got a C:\> prompt.

My solution was to run another copy of COMMAND.COM, which requires about 3K of memory, at the end of the batch file. To create a colorful DOS prompt without ANSI.SYS, I used the PC Magazine utility ANSI.COM. Figure 1 shows the .PIF file settings for my MSDOS.BAT batch file.

*Charles P. Lusignan
Rochester, New York*

► PC MAGAZINE: If you spend most of your working time in Windows, it's true there's little point in loading your TSRs

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AMS.....	350
Comtrade.....	318
COMPUTER DISCOUNT	
WAREHOUSE.....	323
Dell Computer Systems.....	310
Expo Tech.....	332,342
Insight Distribution	
Network.....	333
Midwest Micro Peripherals.....	337
PCs Compleat.....	359
USA Flex.....	353
SOFTWARE/PERIPHERALS/ COMPONENTS	
American Small Business.....	363
Arlington Computer Products.....	330
Bulldog Computer Products.....	368
Computability.....	316
COMPUTER DISCOUNT	
WAREHOUSE.....	323
Dustin Discount Software.....	315
First Source International.....	348
Global Horizons, Inc.....	369
H. Co Memory Upgrades.....	358
Hi-Tech, USA.....	329
Kenosha Computer Center.....	352
LA Trade.....	364
Memory Direct.....	370
Megahaus.....	336
Micro Warehouse.....	371
Midwest Computer Works.....	366
Network Express.....	365
Pinnacle Micro.....	321
Valueline.....	351

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PIF Settings

Program Filename:	C:\WINDOWS\MSDOS.BAT
Window Title:	MS-DOS
Optional Parameters:	
Start-up Directory:	C:\
Video Memory:	Text
Memory Requirements:	128 required, ~1 desired
EMS Memory	0 required, 0 limit
XMS Memory	0 required, 0 limit
Display Usage:	Windowed
Execution:	Background

Figure 1: These are settings for the .PIF file that runs the MSDOS.BAT batch file.

before Windows. Indeed, some TSRs—older screen savers in particular—have been reported to interfere with Windows. Loading the necessary TSRs from within a batch file associated with your DOS session means they're active *only* when a DOS session is active.

Windows runs a batch file by loading COMMAND.COM and telling it to run the batch file. Invoking yet another copy of COMMAND.COM does cost about 3K of RAM, but DOS 6.0 lets users avoid expending that RAM. The new /K switch causes COMMAND.COM to execute the command that follows and then remain loaded. It's similar to the older /C switch that causes COMMAND.COM to execute a command and then terminate.

To use the /K switch, eliminate the line at the end of your batch file that invokes the second copy of COMMAND.COM. Then in the PIF Editor, set the PIF's Program Filename to COMMAND.COM and set the optional parameters to /K MSDOS.BAT.

Note that this solution does not let you load device drivers that are needed only in DOS sessions; those still have to be loaded from CONFIG.SYS. Unlike OS/2, Windows does not allow a DOS session to have its own CONFIG.SYS.

—Neil J. Rubenking

Word Processing

DOS COMMANDS IN WORDPERFECT 5.1 MACROS

My DOS system, which is connected to a UNIX network, uses a utility called LPR.EXE to send files to the network

for printing. The specific command, typed at the DOS command line, is

LPR filename

Currently, I can use WordPerfect to print to a file, then send the file to the network printer by going to DOS and giving the LPR command. However, I'd rather avoid the extra step. Is there a way to send the print output directly to the utility program?

Eylon Shalev

Durham, North Carolina

►PC MAGAZINE: Without a UNIX network and the LPR utility handy, it's impossible to provide a tested answer, but the technique that ought to work is straightforward. More important, it should be of interest to anyone who would like to run a DOS command line utility from within WordPerfect. And it should be of particular interest to those who would like to automate such commands.

Although WordPerfect won't let you send print output directly to your utility program, Version 5.1 can give you the same result through a different route. You only need to print to a file on disk, then use WordPerfect's DOS Command feature to run the utility. This still requires the extra step, but you can automate it with a macro. (Note that Version 5.0 does not have a DOS Command choice.)

To set WordPerfect to print to a file, type Shift-F7, highlight the name of the printer for network printing, then choose Edit, Port, Other, and type in the filename to use, complete with drive and directory. Press Enter once to finish the filename entry, and a second time to return

to the Print: Select Printer screen. To select the highlighted printer, choose Select, then press Enter or F7 to return to the editing screen.

After this is done, whenever you print with the selected printer, the program will print to disk, using the filename you designated. You could send the file to your network printer manually by typing Ctrl-F1, choosing DOS Command, typing the command LPR FILENAME, and pressing Enter. But you'd probably prefer to relegate this task to a macro. Assuming you're printing to the file C:\WPTEMP, for example, the macro would read

```
{Shell}clpr:c:\wptemp{Enter}{Enter}
```

The easiest way to create this macro is to record it. Note that the first {Enter} actually enters the command. The second

**Loading the necessary
TSRs from within a
batch file associated with
your DOS session means
they're active only when
a DOS session is active.**

{Enter} returns you to WordPerfect after the command is finished. As always in a WordPerfect macro, the midline dot represents a space.

There are any number of touches you may want to add. For example, you may want to reclaim the space on your disk by deleting the print file after you finish printing. If so, you could add a second Shell command:

```
{Shell}cdel:c:\wptemp{Enter}{Enter}
```

If you want to give a series of DOS-level commands, you can give as many Shell commands as you like. However, shelling out to DOS repeatedly can be visually distracting if you're not using the {DISPLAY OFF} command, and this process takes time. An alternative is to

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InfoLover NE 4100T, 10BT	\$219
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create a DOS batch file, and use the Shell command to call up the batch file. In this example, the batch file would read

```
lpr c:\wptemp
del c:\wptemp
```

And assuming you've named the batch file WPPRN.BAT, the macro would read

```
{Shell}cwpprn{Enter}{Enter}
```

For this particular macro, since the point is to eliminate the need for a second step, you may want to include the print command, {Print}f, before the command to shell out to DOS. If you do this, you may want to add the line

```
{IF}{STATE}&1024~y{END IF}
```

after the {Print}f command. With some documents (including, for example, those with reference codes or Table of Contents codes that haven't been updated), WordPerfect will pause after the print command and display the prompt "Document may need to be generated. Print?" This particular IF statement uses {STATE}&1024~ to see whether WordPerfect has paused to ask a Yes/No question. If WordPerfect is not waiting for an answer, the macro continues after the END IF. Otherwise, the line assumes that you will always want to continue printing and answers y. As an alternative, you may prefer to substitute {QUIT} for y. That way, if the macro detects a question, the macro will quit with the prompt still showing but without printing anything.

You'll also need to take WordPerfect's background printing into account. If you simply give the command to print, you'll find that the macro usually shells out to DOS long before WordPerfect finishes printing. To prevent that, you need to test to see if the printing is finished. Adding the following lines after the {Print}f command and the just-discussed IF statement will do the job:

```
{LABEL}Marktime~
{IF}{SYSTEM}print~&128~
{WAIT}30~
{GO}Marktime~
{END IF}
```

The {SYSTEM}print~&128~ determines whether printing is finished. If it is, the macro goes past the {END IF} statement to the Shell command that should come immediately after. Otherwise, it waits three seconds, loops back to the label Marktime, and tests once again to see if printing has ended.

As always with WordPerfect macros, enter the commands that show in all caps by typing Ctrl-PgUp, then picking the commands from the pop-up list. Enter the commands in mixed case by typing the keystrokes directly—such as Shift-F7 for {Print}—or, for those commands such as {Enter} that give instructions to the macro editor, type Ctrl-V, followed by the keystroke. —M. David Stone

Spreadsheets

HIDING ROWS IN 1-2-3 FOR WINDOWS

I thought that 1-2-3 for Windows, Release 4.0, had added the ability to hide rows (not just columns), but either it's not there or I can't find it. Please let me know if there is a way to do this.

Just in case the program really cannot hide rows, I wanted to pass along a tip for your readers. The old Release 2.0 trick of putting two vertical bars in the first cell on a blank row works in 1-2-3 for Windows! You can hide rows on the printout this way, even if you can't hide them on-screen.

Stephen J. Bier
New York, New York

► PC MAGAZINE Notwithstanding its many other virtues, the latest revision of 1-2-3 still suffers from the inability to hide rows. You can reduce a row's height to 1 point, but not to 0. Reducing rows to 1 point is one way to bring widely separated worksheet rows into close proximity, but it has the drawback of leaving a black streak across the screen. If you're only interested in hiding rows on-screen, the approved method of viewing two portions of your worksheet at the same time is to use the View menu's Split command, which is analogous to the /Worksheet Window in Lotus's DOS spreadsheets.

Mr. Bier's vertical-bar technique is one way to suppress rows on printouts. To use it, simply type two piping symbols, || (usually the shifted Backslash key), by themselves in a cell in column A. When printing, 1-2-3 will ignore all text on the row where your pipes appear. If there are no graphic objects on that row, the row itself will be suppressed, allowing you to bring separated rows together on the printout as though they were right next to each other on-screen. Note, however, that if you have embedded graphs on your piped rows, 1-2-3 will go ahead and print them! Also be aware that the piping symbols will not be visible in the cells where you type them. To see where they are, you'll need to scroll through column A and watch the formula bar. To avoid the hazard of having invisible piping sym-

.....

*Notwithstanding its
many other virtues, the
latest revision of 1-2-3
still suffers from the
inability to hide rows.*

.....

bols in your worksheet (which might give you fits later on when you want to print the entire sheet), it's a good idea to insert a new column A and put your piping symbols there. Afterward, you can simply delete this added column.

Another way you can suppress the printing of particular rows is to use the /Print commands on the Classic menu. Just as in 1-2-3, Release 3.x, when you use /Print Printer Go in 1-2-3 for Windows 4.0, 1-2-3 prints but does not eject the page. So if you want to print rows 1 through 10 followed immediately by rows 20 through 30, you can use /Print Printer Range, specify rows 1 through 10, and type G for Go. Then type R for Range, specify rows 20 through 30, and type G again. After you've done all that, you can type P to eject the page and press the Esc key to get out of the Classic-menu box.

Unfortunately, when you use /Print Printer Go, 1-2-3 ignores all font styling and embedded graphic objects. In other

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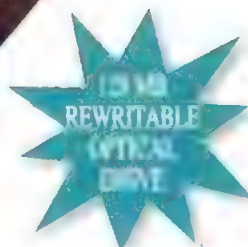
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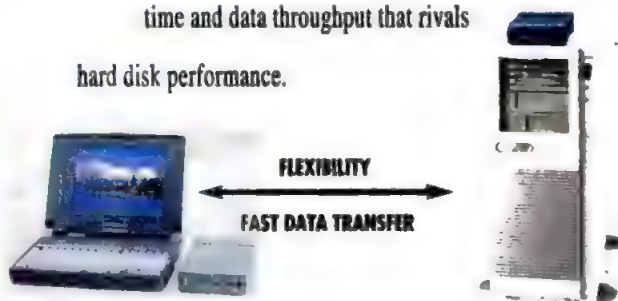
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words, you get exactly the kind of printout in Release 4.0 that you would get from Release 3.x in text mode.

One final note while I'm on the subject of printing in 1-2-3 for Windows. Release 4.0, although a better Windows citizen than its predecessor, does not recognize the default printer as set in the Control Panel or Print Manager. If you use multiple printers, be aware that you must always choose the printer you want in the Printer Setup dialog box. Don't assume that choosing a new default printer elsewhere in Windows will tell 1-2-3 to use that printer.—*Craig Stinson*

Databases

RENAMING TABLES IN PARADOX

TIP In Paradox there is no need to use {Tools}{Copy} and {Tools}{Delete} to move a table to a new directory. Instead, you can move a table by choosing {Tools}{Rename} from the menu. When Paradox prompts for the name of the source table, choose the table to move. Then when Paradox asks for the name of the new table, enter the full path and table name of the new name of the table in the new location. Paradox will then move the table to its new directory.

Harry Goldman
Buffalo Grove, Illinois

► **PC MAGAZINE** It's not completely obvious that you can use the {Tools}{Rename} menu option to move a table and its associated files to another directory. After all, it seems more logical that such an operation would be considered a move rather than a rename, which leads you to look for a Move menu option or settle for a Copy followed by a Delete.

According to the Paradox documentation, you can use {Tools}{Rename} to move a table and its associated files to a directory on another drive too. You'll find this shortcut useful for quickly renaming an Answer table after you've run a query, so you can save the query result. Otherwise, the Answer table will be overwritten by the result of your next query.

—*Sal Ricciardi*

Graphics

INCOMPATIBLE PRINTER EMULATIONS

❓ I own a Tandy Sensation computer and a Tandy DMP 240 printer. When I print color graphics from the Sensation's Winmate applications, I set up the printer as an Epson JX-80. But when I use that setting with Broderbund's Print Shop Deluxe, the printer skips every other line. If I choose any other emulation, the printer either doesn't print in color or doesn't print at all. The printout in Figure 2 demonstrates what happens with the Epson JX-80 setting compared with the normal Tandy DMP 240 setting. I've talked to Broderbund's technical-support people, but I still don't know what is wrong. Can you help?

Deanna Epps
Parker, Arizona

► **PC MAGAZINE:** The printout in Figure 2 proves the old adage: One picture is worth a thousand words. If you scrutinize the two images, you'll see that Print Shop Deluxe is not actually skipping every other line when it uses the Epson JX-80 emulation. Instead, that color printout is elongated because an extra carriage return has been inserted between each line and the next.

Broderbund's technical-support staff had no trouble identifying the problem. In a nutshell: You're using the wrong printer emulation. In fact, extra carriage returns are a well-known artifact that appears whenever a 9-pin printer driver (such as the Epson JX-80) is used in conjunction with a 24-pin printer (such as the Tandy DMP 240). Print Shop Deluxe re-

quires a 24-pin driver when printing to a 24-pin printer. So you must reconfigure the program to use the Epson LQ-2550 printer driver; the Epson LQ-2550 is a 24-pin color printer.

As you noted, though, choosing a new printer driver from within Print Shop Deluxe doesn't solve the problem—indeed, it seems to cause more serious difficulties. The fault lies not with Print Shop Deluxe, but with the menu program built into the DMP 240.

Whenever you work with Print Shop Deluxe, you must manually configure the printer to emulate an Epson LQ-2500/2550. This *should* be as simple as using the front-panel menu to switch from IBM to Epson modes—but it isn't. The Tandy DMP 240 allows you to save 4 different printer profiles, which are stored as macros and numbered sequentially 1 through 4. If you're using the default profile (or Macro 1), changing the emulation from IBM to Epson produces erratic results. Tandy's technical-support staff confirmed that this bug is the most likely cause of your printing problems and suggested the following workaround.

Using the front-panel menu, switch from Macro 1 to Macro 2. Then use the normal menu commands to specify Epson as the emulation mode. This is also a good time to check two other options in the menu. First, make sure you've indicated that the installed ribbon is a color ribbon. Second, check that you've turned the Auto Line Feed option OFF. Save this configuration as Macro 2. Now whenever you want to print a color image from Print Shop Deluxe, use the printer's front panel to switch between Macro 1—the IBM emulation—and Macro 2—the Epson emulation.—*Luisa Simone*

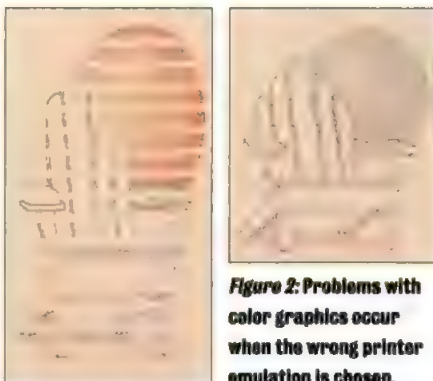


Figure 2: Problems with color graphics occur when the wrong printer emulation is chosen.

Languages

ACCESS THE WINDOWS CLIPBOARD FROM DOS BASIC

TIP I need a way to pass data between DOS and Windows applications. Although using a file appears to be the most direct way to do this, I wanted to avoid cluttering up the hard disk with temporary files that might not get deleted. The

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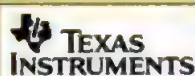
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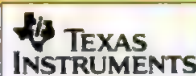
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Texas Instruments TravelMate Notebook Computers



Model	CPU	Hard Drive (MB)	RAM Std/Max (MB)	4mm Full-Travel Keyboard	Display	Pointing Device	Weight (lbs.)	CDW Price	CDW
Monochrome Notebooks									
TM4000	i486DX/25	200	4/20		10" Mono LCD, 64 Gray Scales	TravelPoint	5.6	\$2269.44	24583
TM4000	i486DX2/50	120	4/20		10" Mono LCD, 64 Gray Scales	BallPoint	5.6	\$2529.62	28973
TM4000E	i486DX/25	120	4/20	✓	10" Mono LCD, 64 Gray Scales	BallPoint	5.6	\$1859.55	32070
TM4000E	i486DX2/50	200	4/20	✓	10" Mono LCD, 64 Gray Scales	BallPoint	5.6	\$2699.78	32678
Color Notebooks									
TM4000	i486DX2/40	200	8/20		9.5" Passive Matrix Color	BallPoint	6.3	\$2959.55	27285
TM4000E	i486SX/25	120	4/20	✓	8.2" Advanced Passive Matrix Color	BallPoint	6.2	\$2099.43	31495
TM4000E	i486DX2/50	200	4/20	✓	8.2" Dual Scan Color	BallPoint	6.2	\$3219.23	32679
TM4000E	i486DX2/50	200	4/20	✓	8.4" Active Matrix Color	BallPoint	6.2	\$3779.16	29697

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INTEL FAX MODEMS

INTEL Satisfaxtion MODEMS



HOT

Model	Intel Faxmodems								Intel Satisfaxtion Modems					
	14.4 14.4i	14.4 14.4e	96 96i	96 96e	24v 96i	24v 96e	24 96i	24 96e	400	400E	350	300	200	100
Type	Internal	External	Internal	External	Internal	External	Internal	External	Internal	External	Internal	Internal	Internal	Internal
Data bps	14.4K	14.4K	9600	9600	2400	2400	2400	2400	14.4K	14.4K	9600	14.4K	2400	2400
Data Protocol	V.32bis	V.32bis	V.32	V.32	V.22bis	V.22bis	V.22bis	V.22bis	V.32bis	V.32bis	V.32	V.32bis	V.22bis	V.22bis
Send Fax bps	14.4K	14.4K	9600	14.4K	9600	9600	9600	9600	14.4K	9600	14.4K	9600	9600	9600
Receive Fax bps	14.4K	14.4K	9600	9600	9600	9600	9600	4800	14.4K	9600	14.4K	9600	9600	4800
Error Correction (V.42, MNP 1-4)	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
Data Compression (V.42bis, MNP 5)	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
i80186 Fax Coprocessor									✓		✓		✓	
UART Buffering	✓		✓						✓		✓			
Scanner Interface									✓		✓		✓	
Smart Line Sharing									✓	✓	✓	✓	✓	✓
CDW Price	168.45	197.28	154.76	165.26	109.70	112.52	56.25		273.05	309.59	257.23	229.70	209.50	98.66
	CDW 30062	CDW 30061	CDW 30065	CDW 30064	CDW 32395	CDW 32396	CDW 32394		CDW 22330	CDW 22332	CDW 33105	CDW 26589	CDW 22322	CDW 22331

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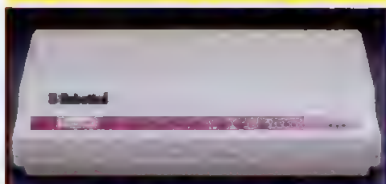
T3400 MONO\$2197.00 CDW 33634
T3400C COLOR\$3428.00 CDW 33635

Model	CPU	RAM (MB) STD/MAX	Display	PCMCIA Expansion	Weight Lbs.	Warranty (Years)	Hard Drive	CDW Price	CDW
T1900	i486SXA/20	4/20 9.5" 64	Gray Scale LCD	1) Type III	6.4	1	120MB	\$1499.00	29355
T1900C	i486SXA/20	4/209.5" Dynamic	STN Color	1) Type III	6.9	1	120MB	\$1669.00	29536
T1950	i486DX2/40	4/20 9.5" 64	Gray Scale LCD	1) Type III	6.6	1	120MB	\$2049.00	29537
T1950CS	i486DX2/40	4/20 9.5" Dynamic	STN Color	1) Type III	6.9	1	200MB	\$2239.00	29538
T1950CT	i486DX2/40	4/20 8.4" Active matrix	Color	1) Type III	6.9	1	120MB	\$1899.00	31928
T1950CT	i486DX2/40	4/20 8.4" Active matrix	Color	1) Type III	6.9	1	200MB	\$2099.00	31929
T4600	i486SL/33	4/20 9.5" 64	Gray Scale LCD	1) IV or 2) II	6.5	3	120MB	\$2479.00	31930
T4600C	i486SL/33	4/20 9.5" Active Matrix	Color	1) IV or 2) II	6.9	3	120MB	\$2699.00	31932
T4700CS	i486DX2/50	8/24 9.5" Dynamic	STN Color	1) II, 1) III	6.9	3	120MB	\$2799.00	32042
T4700CT	i486DX2/50	8/24 9.5" Active matrix	Color	1) II, 1) III	6.9	3	200MB	\$2999.00	32043

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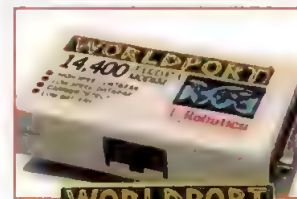
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HST	16.8K HST		✓	EXT	479.25	11539
V.32terbo	19.2K V.32terbo		✓	INT	333.60	32490
V.32terbo	19.2K V.32terbo	14.4K	✓	EXT	378.23	32489
V.32terbo w/Fax	V.32terbo	14.4K	✓	INT	349.85	32492
Dual Standard	14.4K/16.8K	14.4K	✓	EXT	399.07	32491
V.32bis w/Fax	V.32bis/HST	14.4K	✓	INT	652.63	23227
Dual Standard	14.4K/19.2K	14.4K	✓	INT	679.01	32779
V.32terbo w/Fax	V.32terbo HST	14.4K	✓	EXT	732.63	32778

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WINCLIP.BAS

```
'--- WINCLIP.BAS - Windows Clipboard Functions from DOS.

'Written by Harry F. Harrison,

DEFINT A-Z

DECLARE FUNCTION ClearClipboard% ()
DECLARE FUNCTION GetClipboardData$ ()
DECLARE FUNCTION GetClipboardDataSize% ()
DECLARE FUNCTION OpenClipboard% ()
DECLARE FUNCTION SetClipboardData% (Text$)
DECLARE SUB CloseClipboard ()

'$INCLUDE: 'QBX.BI'

CONST True = -1, False = 0
DIM SHARED Regs AS RegTypeX

'=== BEGIN DEMONSTRATION PORTION

IF LEN(ENVIRON$("windir")) = 0 THEN
    PRINT "Windows is not loaded!"
    END IF

IF NOT OpenClipboard% THEN
    PRINT "Unable to open the Windows Clipboard."
    END IF

Msg$ = "This is being passed through the Clipboard."
IF NOT SetClipboardData%(Msg$) THEN
    PRINT "Unable to send a message to the Clipboard."
    END IF

CALL CloseClipboard          'close it for a moment
Dummy = OpenClipboard        'reopen to prove this works
NewMsg$ = GetClipboardData$  'get the message
CALL CloseClipboard          'close it for real this time
PRINT NewMsg$                'and print the message

'=== END DEMONSTRATION PORTION

FUNCTION ClearClipboard%

    'This Function returns True (-1) if the Clipboard was cleared.
    'The Clipboard must be opened first.

    Regs.AX = &H1702
    CALL InterruptX(&H2F, Regs, Regs)
    IF Regs.AX <> 0 THEN ClearClipboard% = True

END FUNCTION

SUB CloseClipboard

    'This routine closes the Windows Clipboard. It is essential
    'that your application closes the Clipboard, or no other
    'application can get access to it.

    Regs.AX = &H1708
    CALL InterruptX(&H2F, Regs, Regs)

END SUB

FUNCTION GetClipboardData$

    'This routine gets the Windows Clipboard text, and returns it
    'in a string. The Clipboard must be opened first before it can
    'be accessed.

    'Before you can get the data, you must know how large the data
    'is, to allocate space for it in a BASIC string.

    Length = GetClipboardDataSize%
    IF Length > 0 THEN
        Temp$ = STRING$(Length, 0) 'Allocate the space in BASIC
        Regs.AX = &H1705             'Set the function number
        Regs.DX = 1                 'Set the data selector to Text
        Regs.BX = SADD(Temp$)       'Show where to put the data
        Regs.ES = SSEG(Temp$)       'Use VARSEG with QuickBASIC
        CALL InterruptX(&H2F, Regs, Regs)
        IF Regs.AX THEN              'If present it's null-terminated
            Length = INSTR(Temp$, CHR$(0))
            IF Length THEN           'Return with the data
                GetClipboardData$ = LEFT$(Temp$, Length)
            END IF
        END IF
    END IF

END FUNCTION

FUNCTION GetClipboardDataSize%

    'The Clipboard stores text and graphics, so DX stores the data
    'selector. 1 = Text, 2 = Graphics. The length of the data is
    'returned in AX.

    Regs.AX = &H1704                'Get Clipboard Data Size
    Regs.DX = 1                     'We're considering Text
    CALL InterruptX(&H2F, Regs, Regs)
    GetClipboardDataSize% = Regs.AX

END FUNCTION

FUNCTION OpenClipboard%

    'This function opens the Clipboard for your VM (Virtual
    'Machine). Once you have opened the Clipboard, no other
    'application can access it. You must close the Clipboard
    'when you are finished, to allow other applications to
    'access it.

    Regs.AX = &H1701                'Open Clipboard service
    CALL InterruptX(&H2F, Regs, Regs)
    IF Regs.AX THEN OpenClipboard% = True

END FUNCTION

FUNCTION SetClipboardData% (Text$)

    IF LEN(Text$) THEN
        IF ClearClipboard% = True THEN
            Regs.AX = &H1703          'Set Clipboard Data
            Regs.DX = 1              'Set the data selector to Text
            Regs.CX = LEN(Text$)    'Specify the data length
            Regs.BX = SADD(Text$)   'Show where the data is located
            Regs.ES = SSEG(Text$)   'Use VARSEG with QuickBASIC
            CALL InterruptX(&H2F, Regs, Regs)
            IF Regs.AX THEN SetClipboardData% = True
        END IF
    END IF

END FUNCTION
```



Figure 3: These six routines let a DOS BASIC program access the Windows Clipboard.

solution I devised is to pass text through the Clipboard. The Clipboard is a 32K area of memory that is set up by Windows when it starts, and Clipboard can be used by Windows programs to hold text and graphics data. However, Windows also provides services to DOS programs to access the Clipboard through the multiplex interrupt &H2F.

The six routines shown in Figure 3 use CALL INTERRUPT to invoke the multiplex interrupt, and they allow complete access to text in the Windows Clipboard. These routines let you open and close the Clipboard, clear it, and write and retrieve text data. By using Visual Basic's built-

in Clipboard object, you can easily pass data between programs written in VB and DOS compiled BASIC.

*Harry F. Harrison
Portland, Oregon*

► **PC MAGAZINE:** Many programmers are using both DOS compiled BASIC and Visual Basic, and these routines are sure to help. I added a small demonstration to show how they are used; you should remove the code between the identifying comments before adding this file as a module to your own programs.

These functions rely on the Interrupt routine that comes with BASIC in the

form of two libraries. When running programs in the BASIC editor, you must load the appropriate Quick Library (having a .QLB extension) by starting BASIC with the /L switch. When linking to create a final program, you use the .LIB version of this library, which must be specified by name. For QuickBASIC 4.5, use QB.QLB and QB.LIB; for PDS use QBX.QLB and QBX.LIB; and for VB/DOS, the files are VBDOS.QLB and VBDOS.LIB. The name of the QBX.BI include file shown in WINCLIP.BAS must be changed to QB.BI for use with QuickBASIC, or VBDOS.BI for VB/DOS.—*Ethan Winer*

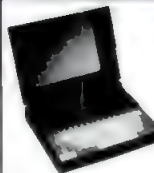
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228		588	698	768	958	1,008	1,078
548		904	1,014	1,084	1,274	1,324	1,394
498		854	964	1,034	1,224	1,274	1,344
358		714	824	894	1,084	1,134	1,204
584		944	1,054	1,124	1,314	1,364	1,434
544		904	1,014	1,084	1,274	1,324	1,394
394		754	864	934	1,124	1,174	1,244
508		864	974	1,044	1,234	1,284	1,354
488		844	954	1,024	1,214	1,264	1,334
378		738	848	918	1,108	1,158	1,228
338		698	808	878	1,068	1,118	1,188
314		670	780	850	1,040	1,090	1,160
164		520	630	700	890	940	1,010
132		488	598	668	858	908	978
154		514	624	694	884	934	1,004
138		498	608	678	868	918	988
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	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415
	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415
	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415
	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415
	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415
	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415
	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415	\$1,415
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Color Option for Citizen Printer.....	46 / 66
Panasonic KX-P1150 / 2023.....	138 / 206
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Speakers System.....	10

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Fax Modem (14,400 Fax, 14,400 Modem).....	114
3-Button Mouse.....	9
Logitech Mouseman Serial / Bus.....	58 / 62
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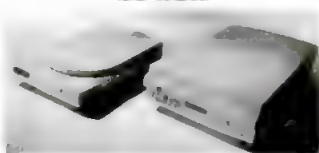
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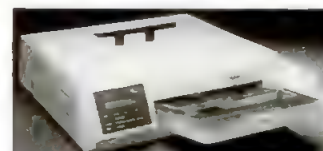
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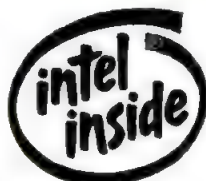
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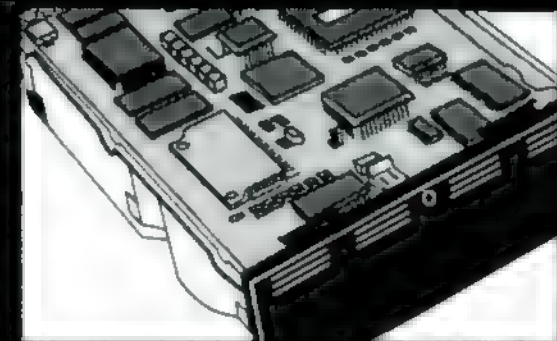
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SPECIALS



SyQuest

SQ3105A IDE Drive Bare with GSI-18 & 1 disk
Portable external, attaches to printer port with 1 cartridge \$399

105MB Removable Media Drive. The #1 storage solution for the 1990's. Hard drive speed (14.5ms). Low cost per MB. Mounts in 3 1/2" or 5 1/4" bay. Great for unlimited upgradability, data archival, transport & exchange, just to name a few.

\$249	SQ3105S SCSI Drive Bare	\$269
\$329	with Adaptec 1522 & 1 disk	\$399
	with Adaptec 1542 & 1 Disk	\$529
\$399	External for Macintosh & 1 Disk	\$429



GSI drive accelerators increase the data transfer rate of your IDE drive 30 to 80%. Works by enabling the drives Read Multiple & Write Multiple commands to greatly increase performance. We highly recommend these products for Conner, Quantum, Seagate, Micropolis, Maxtor, & Fujitsu. Alone w/Drive

GSI-21 Board supports 2 IDE, 4 floppy drives. Doubles QIC-80 tape drive speed	\$65	\$55
GSI-18 Board supports 2 IDE drives. Works in conjunction with MFM, RLL, etc.	\$55	\$45
GSI-32 Board same as -21 adds 2 16550 serial ports & 1 bi-directional parallel port	\$139	\$119
GSI MaxIDEA Software solution works on existing IDE configuration (requires less than 1K of memory). Includes performance benchmark test.	\$34	\$25

HARD DRIVES

CONNER

IDE			
170MB	13ms	CFA170A	\$189
250MB	14ms	CP30254H	\$235
340MB	13ms	CFA340A	\$299
540MB	10ms	CP30544	\$569
SCSI			
540MB	10ms	CP30540	\$579
1060MB	9ms	CFP1060S	\$939

digital

SCSI			
1070MB	9.5ms	DSP3107	\$949
1600MB	9.7ms	DSP3160	\$1159
2103MB	9.7ms	DSP3210	\$1559
3500MB	11ms	DSP3550	\$2399
4000MB	11ms	DSP5400	\$2599

FUJITSU

SCSI			
520MB	12ms	M2624F	\$499
1080MB	9ms	M2694F	\$829
2060MB	12ms	M2654S	\$1449
IDE			
520MB	12ms	M2624T	\$499

IBM

SCSI			
1052MB	8.6ms	662S12	\$999

Maxtor

IDE			
245MB	15ms	7245A	\$229
345MB	14ms	7345A	\$288
540MB	14ms	7540A	\$539
540MB	8.5ms	MXT540A	\$689
SCSI			
245MB	15ms	7245S	\$259
345MB	14ms	7345S	\$329
540MB	8ms	MXT540S	\$689

MICROPOLIS

IDE			
1050MB	10ms	MC2210A	\$829
1740MB	10ms	MC2217A	\$1089
SCSI			
1050MB	10ms	MC2210	\$839
1750MB	10ms	MC2217	\$1099
3020MB	11ms	MC1936	\$1999

New! Audio / Visual tuned drives! Call 5

WESTERN DIGITAL

IDE			
256MB	12ms	AC2250	\$220
341MB	12ms	AC2340	\$280
425MB	12ms	AC2420	\$335
520MB	12ms	AC2540	\$489

HARD DRIVES

Quantum

IDE			
170MB	14ms	LPS170A	\$189
270MB	12ms	LPS270A	\$259
342MB	12ms	LPS340A	\$359
541MB	12ms	LPS540A	\$555
SCSI			
170MB	14ms	LPS170S	\$189
270MB	12ms	LPS270S	\$259
342MB	12ms	LPS340S	\$359
541MB	12ms	LPS540S	\$585
1080MB	10ms	IMP1080	\$879
1225MB	10ms	PD1225S	\$969
1800MB	10ms	PD1800S	\$1199

Seagate

IDE			
213MB	16ms	ST3243A	\$199
260MB	16ms	ST3290A	\$239
341MB	12ms	ST3390A	\$319
452MB	12ms	ST3550A	\$429
528MB	12ms	ST3655A	\$559
SCSI			
2145MB	8ms	ST12550N	\$1859

CONTROLLER CARDS

ADAPTEC	Alone	w/Drive
A1522KIT 16Bit SCSI	\$99	\$89
A1542CKIT 16Bit SCSI	\$275	\$259
A2742 EISA SCSI	\$389	\$369
A2842 VESA SCSI	\$319	\$299
T130 8Bit SCSI	\$79	\$65
T348 Parallel to SCSI	\$189	\$179
FUTURE DOMAIN		
850MCD 8Bit SCSI	\$79	\$65
1680SVP 16Bit SCSI	\$155	\$139

Many other types of controllers in stock.

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Drive & controller on card. Saves drive bay. Compatible with XT, AT, Tandy, and others.

170MB	\$269	240MB	\$339
340MB	\$439	525MB	\$779

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Complete solutions for your IBM. IBM recommends & buys from MegaHaus!

	170MB	240MB	340MB
PS/1 386 & 486	\$239	\$309	\$389
PS/2 25, 30, 30-286	\$299	\$389	\$479
PS/2 35 & 40	\$229	\$299	\$379
PS/2 50 thru 95	\$379	\$459	\$559

Larger capacities in stock. PS/1 286 120MB \$589

MULTI-MEDIA KITS

Includes:

- Double speed CD ROM drive
 - Media Vision Pro Audio 16 Pro Studio add \$100 Pro Studio XL add \$230
 - Amplified Speakers
 - Toolworks CD Bundle (World & US Atlas, Groliers Encyclopedia, San Diego Zoo's The Animals Chessmaster 3000, Mavis Beacon Teaches Typing)
- | | | | |
|---------|---------|-------|-------|
| Toshiba | XM3401 | 200ms | \$589 |
| Sony | CDU 561 | 295ms | \$559 |
| Sony | 31A-03 | 325ms | \$399 |
| Teac | CD-50 | 265ms | \$509 |

CD ROM DRIVES

NEC	3X1	195ms	\$469
Toshiba	XM3401	200ms	\$365
Sony	CDU561	295ms	\$329
Teac	CD-50	265ms	\$309

CD Caddies with drive only \$4 each!

6 Disc Changer

Pioneer	DRM600	600ms	\$839
Pioneer	DRM604X	300ms	\$1199

CD SOFTWARE

CD Software not sold separately only with CD ROM Drives.

Bundle 1 San Diego Zoo's The Animals, Toolworks Reference Library, Toolworks/Groliers's Multimedia Encyclopedia, Toolworks World & US Atlas Pak, & Tempra Photo CD Access \$89

Bundle 2 San Diego Zoo's The Animals, Toolworks Reference Library, World Atlas, US Atlas w/ Auto Map, Sherlock Holmes, Sports Best, Arthur's Teacher Trouble, Chessmaster 3000, & Family Choice/Britanica Encyclopedia \$159

Bundle 3 Toolworks Encyclopedia, Reference Library, World & US Atlas, Game Pack, Secret Weapons of the Luftwaffe \$79

Power Tools A great shareware library \$25

Family Doctor answers to 1500+ questions \$66

Game Pak II 10 games incl. Chessmaster 3000 \$19

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Languages of the World 12 language translations \$32

Mayo Clinic medical ailments reference \$19

U.S. Atlas w/ auto map intelligent road atlas \$29

CIA World Tour 248 CIA country profiles \$25

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SCSI Drive enclosures	
3.5" vertical	\$99
Half Height	\$89
Full Height / Dual Half Height	\$139
Dual Full Height / Four Half Height	\$329
Four Full Height / Eight Half Height	\$549
Removable drive brackets, turns any 3.5" hard drive into removable IDE / SCSI	\$69/\$119

TAPE DRIVES

CONNER

250MB QIC-80 tape drives includes software & tape	Alone	w/Drive
Internal fits 3.5 or 5.25 bay	\$155	\$139
External for printer port	\$335	\$325
SCSI Tape Drives		
Kit is 16Bit card & 1 tape	Bare	Kit
580MB Teac MT01	\$529	\$729
75-15Gig Exabyte 2501	\$699	\$899
2Gig Conner 4320	\$799	\$969
2Gig HP 35470	\$939	\$1059
2-5Gig Exabyte 8205	\$1449	\$1699
4-8Gig Conner 4324	\$1119	\$1329
4-8Gig HP 35480	\$1079	\$1299
4-16Gig Sony SDT5000	\$1199	\$1429
5-10Gig Exabyte 8505	\$2259	\$2519

REMOVEABLE DRIVES

Syquest	Bare	Kit
44/88MB 20ms SQ5110C	\$259	\$439

Syquest Media Best Price in this mag!

TEAC

Alone w/HD

Floppy 1.2 or 1.4 (no frame) \$52 \$48

Floppy Combo 1.2 & 1.4 \$124 \$116

Removable Hard Disk Drive Kits

Very high quality removable drive

17ms IDE drive with docking bay

250MB \$339 360MB \$399

OPTICAL DRIVES

Kit is 16Bit Card & 1 disk	Bare	Kit
128MB Fujitsu	\$725	\$879
1.3Gig Hewlett Packard	\$2659	\$2959
1.3Gig Maxoptix	\$3199	\$3479
Verbatim Optical Media	1	5
128MB / 650MB	\$42/\$109	\$38/\$95

Many other brands and types in stock.

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NE2000 Compatible Ethernet Products	
5 Year Warranty	Qty 1/5
16Bit ISA BNC or UTP	\$69/\$59
16Bit ISA Combo BNC & UTP	\$75/\$65
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Micro Channel Combo	\$199/\$189
Netware Boot Rom for above	\$20/\$15
Portable Combo BNC & UTP	\$149/\$139
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IT WAS WRITTEN AGES AGO



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WOULD UNCOVER
TODAY'S GREAT DISCOVERIES.

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Centuries ago, ancient Egyptian rulers spoke of a new empire that would form in the midwest, ruling over the computer industry. Using hieroglyphics, they inscribed this prophecy on a stone tablet, to be found and translated years later. Sure enough, in 1982, the Midwest Micro empire emerged. It brought precious discoveries and a new era of advancement to computer technology.

With 14 Computer Shopper Best Buy Awards and PC Computing's Five Star Rating for outstanding service and prices, Midwest Micro has already made history as the best source for computers and peripherals. We invite you to journey down the Nile with us and take home your own collection of treasures.

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Purchasing an Elite System or Notebook from Midwest Micro is risk-free and worry-free. Elite Systems and Notebooks are fully tested and burned in before shipment. Try an Elite System or Notebook for 30 days. If it doesn't meet your needs send it back and we'll refund your money. It's that simple.

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Our System Consultants do more than answer questions; they listen to your needs, analyze the situation and then recommend a solution. You can depend on Midwest Micro's Technical Staff to help keep your Elite up and running through even the most difficult applications.

Guaranteed To Satisfy Even The Most Demanding Pharaoh

You need a computer you can depend on—that's why Elite Systems, Notebooks and SubNotes are backed by a one year warranty. During that time we offer immediate parts replacement for components you can easily install. For internal repairs, simply send us your system or notebook and we'll correct the problem within 72 hours. Our fast-turnaround times mean you'll never be without your Elite System for long.

24-Hour Shipping—The Fastest Journey Down The Nile

Why wait weeks to get the system you want? Order from Midwest Micro and get your Elite System or Notebook fast. Most standard configurations are shipped within 24 hours. If you'd prefer a custom configuration, we'll do our best to have it out our door within 72 hours.

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MidWest Micro helps you control your business expenses. Don't wait months to get the systems you need—call your Midwest Micro sales representative today for more details on leasing opportunities.

Build Your Own Monument With Custom Configuration

Get your system or notebook the way you want it. We can install fax modems, more RAM, a larger hard drive and all the other accessories you've been looking for. If you're configuring a system, you can even choose any one of our five new case designs. Ask your sales representative for details.

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We've created majestic NEW cases for all our systems. Made for a king, these attractive cases have a sleek design that's both convenient and sturdy. They even offer more expansion options. Select from our slimline, desktop, mini-tower, mid-tower and full-tower cases. When you start with an Elite System, you start with a solid foundation—so adding peripherals is easy. Choose from our large selection of tape backups, modems, printers, memory upgrades, and more.



Colorado Memory Systems TBU #005988 \$159

With high-speed data compression, this 250 Mb internal automatic tape backup unit copies up to 9.5 Mb per minute. It includes a FREE cable and easy-to-use Windows software.

It's No Secret

Did you know that when you buy a system from Midwest Micro you can add or exchange one of your floppy drives for a CD-ROM drive? It's easy. Ask your Midwest Micro representative for more details.

EPA Energy Star Logo



In an effort to be 100 percent energy efficient, Midwest Micro participates in the EPA's Energy Star Program. Only PC's monitors and printers that power down to less than 30 watts while idle are recognized in the program. Midwest Micro is dedicated to helping the environment and helping

you save money on monthly electric bills. Call your Midwest Micro sales representative to learn more about the Energy Star Program.

MidWest Micro

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SIMPLE EXTERIORS CONCEAL

INCREDIBLE POWER INSIDE

Slimline Value Systems

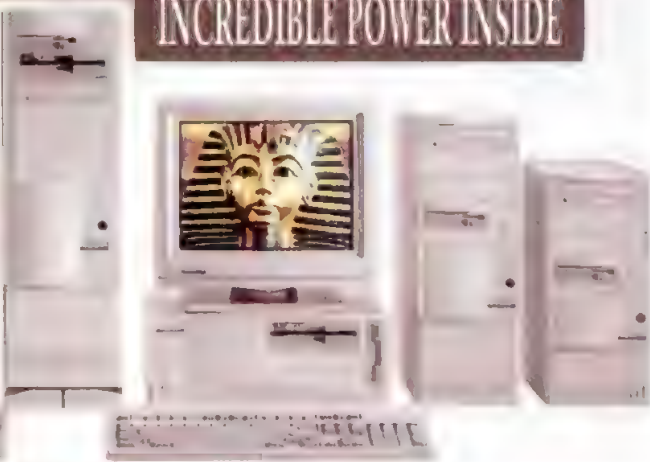
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Treasures:

- 80486SX-33 Processor
- 2 Mb High-Speed RAM
- 125 Mb IDE Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- 14" SVGA .39 Color Monitor
- 16-Bit SVGA Card with 512K
- 1 Parallel and 2 Serial Ports
- 101-Key Enhanced Keyboard
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- FREE Microsoft DOS 6.2 Installed

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Treasures:

- VESA Local Bus Motherboard
- Intel 80486DX-33 Processor
- 128K High-Speed Cache
- 4 Mb High-Speed RAM
- 32-Bit VESA Local Bus IDE Card
- 245 Mb IDE Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- 1.2 Mb 5.25" Floppy Drive
- 14" SVGA .28 Non-Interlaced Color Monitor
- 32-Bit VESA Local Bus SVGA Video Card
- 1 Parallel, 2 Serial & 1 Game Port
- 101-Key Enhanced Keyboard
- High-Resolution, 3-Button Mouse
- Mini-Tower Case
- FREE Microsoft DOS 6.2 Installed
- FREE Microsoft Windows Installed

486DX2-50 \$1499

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486DX2-66 \$1669

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VESA Windows Systems

#006607

Treasures:

- VESA Local Bus Motherboard
- Intel 80486DX-33 Processor
- 128K High-Speed Cache
- 4 Mb High-Speed RAM
- 32-Bit VESA Local Bus IDE Card
- 245 Mb IDE Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- 1.2 Mb 5.25" Floppy Drive
- 15" SVGA .28 Non-Interlaced Multi-Scan Color Monitor
- Diamond Stealth 24 VESA Local Bus SVGA Video Card
- 1 Parallel, 2 Serial & 1 Game Port
- 101-Key Enhanced Keyboard
- High-Resolution, 3-Button Mouse
- Mid-Tower Case
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VESA Multimedia Systems

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Treasures:

- VESA Local Bus Motherboard
- Intel 80486DX-33 Processor
- 128K High-Speed Cache
- 4 Mb High-Speed RAM
- 245 Mb IDE Hard Drive
- 32-Bit VESA Local Bus IDE Card
- 1.44 Mb 3.5" Floppy Drive
- Dual Speed Multi-Session Multimedia CD-ROM Drive
- 3 Disk CD-ROM Software Library
- 16-Bit High-Performance Sound Card
- Digital-Quality, Compact Speakers
- 15" SVGA .28 Non-Interlaced Multi-Scan Color Monitor
- 32-Bit VESA Local Bus SVGA Video Card
- 1 Parallel, 2 Serial & 1 Game Port
- 101-Key Enhanced Keyboard
- High-Resolution, 3-Button Mouse
- Mini-Tower Case
- FREE Microsoft DOS 6.2 Installed
- FREE Microsoft Windows Installed

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486DX2-66 \$2099

#006612

VESA CAD Systems

486DX-33 \$2199

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Treasures:

- VESA Local Bus Motherboard
- Intel 80486DX-33 Processor
- 256K High-Speed Cache
- 8 Mb High-Speed RAM
- 32-Bit VESA Local Bus IDE Card
- 340 Mb IDE Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- 1.2 Mb 5.25" Floppy Drive
- 17" SVGA .26 Non-Interlaced Multi-Scan Color Monitor
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486DX2-66 \$2429

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PCI Local Bus System

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Elite's PCI Systems have a 32-bit data path and 33 MHz clock speed to produce maximum data transfer rates of 132 megabytes per second—a monumental improvement over standard ISA buses' 5 Mb/sec transfer rate! And since they are self-configuring, you should never have to touch switches or jumpers in Elite PCI Systems.

Treasures:

- PCI Local Bus Motherboard
- Intel 80486DX2-66 Processor
- 256K High-Speed Cache
- 8 Mb High-Speed RAM
- 32-Bit PCI Local Bus SCSI Interface
- 340 Mb SCSI Hard Drive
- 1.44 Mb 3.5" Floppy Drive
- 15" SVGA .28 Non-Interlaced Digital Color Monitor
- PCI Local Bus Accelerated SVGA Video Card
- Dual Speed Multimedia CD-ROM Drive
- 3 Disk CD-ROM Software Library
- 16-Bit High-Performance Sound Card
- Digital-Quality, Compact Speakers
- Internal 14.4 Modem
- 1 Parallel & 2 Serial Ports
- 101-Key Enhanced Keyboard

- High-Resolution, 3-Button Mouse
- Full-Tower Case
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486DX-33 \$2769

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AD#G0101

MidWest Micro

Elite 486SX/DX Notebook

SL-Enhanced Processor
Up to 340 Mb HD
PCMCIA Type III



A Dream Come True

Almost every ancient Egyptian dreamed of having a portable computer. Thanks to the 486SX/DX Notebooks, their dreams can come true for you.

These Elite Notebooks feature Intel's "SL-Enhanced" microprocessors, delivering excellent power management and a long battery life. The centerpiece of SL Technology is the System Management Mode (SMM), which allows your Notebook to slow down, suspend or completely shut down various components of your system.

The 486SX/DX Notebooks come with a divine gift—the gift of choice. Depending on your specific needs, choose from an 80, 120, 200

or 340 Mb hard drive, an upgradeable 486SX-25, 486DX-33, 486DX2-50 or 486DX2-66 processor and a large 10" monochrome, dual-scan color or active-matrix color screen.

Elite's 486SX/DX Notebooks also feature the latest PCMCIA technology. They all have a PCMCIA Type III slot, which accepts two Type I cards, two Type II cards or one Type III

card. Use these cards to add memory enhancements, network adapters, modems and more.

Buy the notebook ancient Egyptians only dreamed of—order your Elite 486SX/DX Notebook today.

120 Mb	486SX-25	486DX-33	486DX2-50	486DX2-66
Monochrome	#005501 \$1529	#005516 \$1769	#005531 \$1799	#005546 \$1959
Dual-Scan Color	#005506 \$1999	#005521 \$2399	#005536 \$2449	#005551 \$2599
Active-Matrix Color	#005511 \$2999	#005526 \$3299	#005541 \$3329	#005556 \$3499

For an 80 Mb hard drive subtract \$40, For a 200 Mb hard drive add \$100, For a 340 Mb hard drive add \$280

Treasures:

Processor:
Intel 486SX-25, 486DX-33,
486DX2-50 or 486DX2-66
SL-Enhanced upgradeable processor

RAM:
4 Mb, expands to 20 Mb

Hard Drive:
80 Mb, 120 Mb, 200 Mb or 340 Mb

Screen:
10", 640 x 480 VGA resolution
Backlit display
Color - 256 colors
Monochrome - 64 gray shades

Battery Life*:
Active Color - 3 hours
Dual-Scan Color - 4 hours
Monochrome - 6 hours

Weight:
Color - 6.9 lbs.
Monochrome - 6.4 lbs.
512K DRAM plus 64K VRAM for
turbo bus accelerated video technology
Simultaneous video on
active-matrix color and
monochrome units
86 keys with 101-key emulation
Built-in trackball

Built-in 1.44 Mb, 3.5" floppy drive
Advanced Power Management
One parallel and one serial port
External VGA and keyboard connectors
One PCMCIA Type III slot/ two
Type II slots
FREE AC adapter and utilities
disk
FREE MS-DOS 6.2 installed
FREE carrying case

Elite 486SX-25 SubNote

Ancient Egypt is known for great myths, historical treasures and powerful dynasties. You can discover another source of great power with Elite's 486SX-25 SubNote.

The 486SX-25 has the latest features, like Intel's "SL-Enhanced" processor, Advanced Power Management and PCMCIA technology.

It's a mystery how a little 3.9 lb. SubNote contains as much power as a desktop, but it does. The 486SX-25 comes with 4 Mb of RAM, expandable to 12 Mb, a fast 25 MHz processing speed and your choice of an 80, 120, 200 or 340 Mb hard drive. It also delivers excellent 640 x 480 VGA resolution on its 10" high-contrast screen producing clear, concise images that even a mummy can easily see!

Elite's unforgettable SubNote symbolizes power, ground-breaking technology and true portability. Before you hop on your camel to start your next historical journey—call MidWest Micro and order the 486SX-25.

Treasures:

Processor:

Intel 486SX SL-Enhanced upgradeable processor

Processing Speed:

25 MHz

RAM:

4 Mb expands, to 12 Mb

Hard Drive:

80 Mb, 120 Mb, 200 Mb or 340 Mb

Screen:

10" 640 x 480 VGA resolution
Backlit display
64 gray shades

Battery Life*:

5 hours

Weight:

3.9 lbs.

512K DRAM plus 64K VRAM for turbo bus accelerated video technology
Simultaneous video

83 keys with 101-key emulation

Built-in trackball

External 1.44 Mb, 3.5" floppy drive

Advanced Power Management

Nickel metal hydride battery

One parallel and one serial port

External VGA and keyboard connectors

One PCMCIA Type II slot

FREE AC adapter and utilities disk

FREE MS-DOS 6.2 installed

FREE carrying case

486SX-25 SubNote

80 Mb #005575 \$1439

120 Mb #005576 \$1479

200 Mb #005577 \$1579

340 Mb #005578 \$1759



Elite 486SLC-33 Color/Monochrome Notebook

Discover the riches of the land with your Elite 486SLC-33 Notebook. This portable is perfect for long journeys due to its compact size and energy-saving SUSPEND/RESUME feature. You can even compute up to six hours on a single charge!

Available in color or monochrome, the Elite comes with a fast 33 MHz processor, internal cache memory and up to 8 Mb of RAM—giving you more power for your money!

Both 486SLC-33 models have a record of unparalleled success in eliminating distortion and eyestrain with their non-glare VGA screens. Images appear at up to 640 x 480 resolutions in 64 gray shades or 256 colors revealing eye-catching text, graphics and hieroglyphics.

Your Elite's LCD panel lets you know which drives are being accessed, when battery power is low, what function keys are enabled, whether external power is being used and if there is a modem ring. All the information you desire is right before your eyes!

The wait is over for both you and the Pharaohs. Your Elite Notebook is here—and it's just a toll-free phone call away.

Treasures:

Processor:

Cyrix 486SLC-33

Processing Speed:

33 MHz

RAM:

2 Mb RAM, expands to 8 Mb

Hard Drive:

80 Mb, 120 Mb or 200 Mb

Floppy Drive:

Built-in 1.44 Mb 3.5"

Screen:

Color - 9", 256 colors
Monochrome - 10",
64 gray shades

Video RAM:

Color - 512K
Monochrome - 256K

Keyboard:

83 key with 101-key emulation
2-button thumbball mouse

Weight:

Color - 5.7 lbs. with battery
Monochrome - 5.4 lbs.
with battery

Battery Life*:

Color - 4 hours
Monochrome - 6 hours

640 x 480 resolution

Simultaneous video

Advanced Power Management

One parallel and one serial interface

External VGA monitor and keyboard connectors

FREE AC adapter, carrying case and MS-DOS 6.2 installed

One year manufacturer's warranty



MidWest Micro

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Customer Service & Technical Support Call:

1-800-243-0313

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	80 Mb	120 Mb	200 Mb
Color	#005461 \$1599	#005466 \$1659	#005471 \$1759
Monochrome	#005446 \$1199	#005451 \$1239	#005456 \$1339

*Battery life measured with Power Management enabled. Actual battery life may vary.

AD#G0103

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**Are you looking for the
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and Performance?
Are you looking for
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Better Value?**

VTech delivers both.

With VTech you get twice the choices - our expotech series has established a position as the highest value line of systems in the industry and the new Platinum series has already been acknowledged as a leader in advanced computer designs where performance is the bottom line.

VTech is a manufacturer of complete systems, not just an assembler. With VTech you get the high performance you need for today's software and the quality and support you can only get from an international manufacturer with over 10,000 employees and 3 research and engineering labs.



Choose Hot Value

Only a manufacturing company can afford to offer the lowest prices. Up to 25% lower

When you're a manufacturer that designs and makes its own components, you cut out the middle man. That means lower costs for us, and better value for you. *Check it out!*

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Why can Expotech offer a longer warranty than others? Because our research engineers are continually improving existing product design and manufacturing technology to assure highest quality, full compatibility and superior performance, we can offer a longer warranty than the leading competition.

Only an innovative company can offer a FREE software preview.

We've teamed up with Microsoft to offer pre-installed versions of the most popular software titles. Now you can buy only after you know about the software and know what's right for you.

- Every system comes pre-installed with the best titles from Microsoft
- Demos/explorations are given to you online.
- Simply call the toll free number provided and buy the program (at deep discounted prices) with a credit card
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expotech
VTECH™

Only a technologically advanced company can build in Remote diagnostics and a Send/Receive Modem/Fax with every system

Every Expotech computer is equipped with a modem and special software that will let us access your computer, diagnose the hardware, solve the problem. *All from the comfort of your own telephone!*



Standard Features

- Intel Pentium Technology ready
- Local Bus Graphics Accelerator with 1 MB RAM
- Desktop Metal Cases
- 5.25" and 3.5" floppy drives
- Remote Diagnostics Software
- 9600/2400 send/receive Fax/modem
- Anti-Virus Software
- Multi I/O - 2 Serial and 1 Parallel
- High performance-Tactile Keyboard
- MS-DOS 6.2, Windows 3.1



BEST BUY ▼

System 1

- All Standard Features+
- Intel 486SX25
- 210MB hard drive
- 4MB RAM
- 14" .28 non-interlaced monitor

\$1149

Popular Options

- 4, 8, or 16MB RAM ■ 15" .28 non-interlaced monitor ■ 17" .28 non-interlaced monitor ■ Combo floppy drives

System 2

- All Standard Features+
- Intel 486SX33
- 210MB hard drive
- 4MB RAM
- 14" .28 non-interlaced monitor

\$1199

System 3

- All Standard Features+
- Intel 486DX33
- 340MB hard drive
- 4MB RAM
- 14" .28 non-interlaced monitor
- With 128k cache

\$1499

System 4

- All Standard Features+
- Intel 486DX2/50
- 424MB hard drive
- 4MB RAM
- 14" .28 non-interlaced monitor
- With 128k cache

\$1599

System 5

- All Standard Features+
- Intel 486DX2/66
- 424MB hard drive
- 8MB RAM
- 15" .28 non-interlaced monitor
- With 128k cache

\$1999



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SERVICE FEATURE	System 1	System 2	System 3	System 4	System 5
3 YEAR WARRANTY	YES	YES	YES	YES	YES
REMOTE DIAGNOSTICS	YES	YES	YES	YES	YES
24 HOURS TECH SUPPORT	YES	YES	YES	YES	YES
FREE ON-SITE SERVICE	YES	YES	YES	YES	YES
OPEN 7 DAYS WEEK	YES	YES	YES	YES	YES
EXPRESS DELIVERY SERVICE	YES	YES	YES	YES	YES
FREE 1 YEAR WARRANTY	YES	YES	YES	YES	YES
SYSTEM FEATURE	System 1	System 2	System 3	System 4	System 5
ANTI-VIRUS SOFTWARE	YES	YES	YES	YES	YES
FREE FAX/MODEM	YES	YES	YES	YES	YES
3 YEAR WARRANTY	★	★	★	★	★
FREE DELIVERY	★	★	★	★	★

expotech
by **VTECH**

Choose VESA Performance



Standard Features

- Intel Pentium Technology ready
- 2 VESA expansion slots
- VLB Graphics Accelerator with 1 MB RAM
- Desktop Metal Cases
- 3.5" floppy drive
- Remote Diagnostics Software
- 9600/2400 send/receive Fax/modem
- Anti-Virus Software
- Multi I/O - 2 Serial and 1 Parallel
- High performance-Tactile Keyboard
- MS-DOS 6.2, Windows 3.1

Vesa Local Bus Systems

If you're after high speed Windows performance, the VESA local bus systems from Expotech deliver. By using the latest in VESA local bus technology these systems blow away the competition at prices that prove Expotech is the value leader.

By using the tremendous manufacturing resources of VTech, Expotech can deliver high quality products at the lowest possible cost. Expotech is the only choice when the bottom line is getting the most for your money.

Two VESA local bus slots are provided. Our high speed graphics accelerator makes the VESA system from Expotech the highest value VLB system available.

BEST BUY ▼

System 1

■ All Standard Features+

- Intel 486SX33
- 250MB hard drive
- 4MB RAM
- 14" .28 non-interlaced monitor

\$1299

System 2

■ All Standard Features+

- Intel 486DX33
- 340MB hard drive
- 4MB RAM
- 14" .28 non-interlaced monitor
- With 128k cache

\$1549

System 3

■ All Standard Features+

- Intel 486DX2/50
- 424MB hard drive
- 4MB RAM
- 14" .28 non-interlaced monitor
- With 128k cache

\$1699

System 4

■ All Standard Features+

- Intel 486DX2/66
- 424MB hard drive
- 8MB RAM
- 14" .28 non-interlaced monitor
- With 128k cache

\$1999

System 5

■ All Standard Features+

- Intel 486DX2/66
- 527MB hard drive
- 16MB RAM
- 15" .28 non-interlaced monitor
- With 128k cache

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Popular Options

- 4, 8, or 16MB RAM
- 15" .28 non-interlaced monitor
- 17" .28 non-interlaced monitor
- Combo floppy drives

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■ 24 hour tele-tech support.

Toll free tele-technical support available 24 hours a day.

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Full refund if you're not satisfied in the first 30 days after shipment.

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Choose Interactive Multi-Media

expotech™
BY **VTECH™**



Standard Features

- Intel Pentium Technology ready
- Accelerated Local Bus
- Desktop Metal Cases
- Remote Diagnostics
- 9600/2400 send/receive Fax/modem
- 3.5" floppy drive
- Double speed CD ROM
- Stereo speakers
- Stereo sound board
- High performance keyboard
- MS-DOS 6.2, Windows 3.1
- AD-lib, MPC compatible
- Sound blaster compatible
- Compton's Interactive Encyclopedia
- Webster's Dictionary
- World Atlas



BEST BUY ▼

System 1

- All Standard Features+
- Intel 486SX25
- 250MB hard drive
- 4MB RAM
- 14" 28 non-interlaced monitor

\$1499

System 2

- All Standard Features+
- Intel 486SX33
- 250MB hard drive
- 4MB RAM
- 14" 28 non-interlaced monitor

\$1549

System 3

- All Standard Features+
- Intel 486DX33
- VLB accelerated graphics
- 340MB hard drive
- 4MB RAM
- 14" 28 non-interlaced monitor
- With 128k cache

\$1799

System 4

- All Standard Features+
- Intel 486DX2/50
- VLB accelerated graphics
- 424MB hard drive
- 4MB RAM
- 15" 28 non-interlaced monitor
- With 128k cache

\$1999

System 5

- All Standard Features+
- Intel 486DX2/66
- VLB accelerated graphics
- 424MB hard drive
- 8MB RAM
- 15" 28 non-interlaced monitor
- With 128k cache

\$2299

Popular Options ■ 4, 8, or 16MB RAM ■ 15" 28 non-interlaced monitor ■ 17" 28 non-interlaced monitor
■ Combo floppy drives

- Bulletin board service. Download drivers and talk to techs on line
- Visa, Mastercard, Discover

- Corporate leasing available
- Purchase orders accepted. COD and terms for qualified buyers



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Multi-Media Systems

Multi-Media systems can really turn your computer into a complete information resource for you and your family. Stereo sound and full motion video, interactive encyclopedia, educational software and games really come to life.

VTech has been building complete multi-media systems for years and we know what it takes to get all system components working together. Your VTech system arrives completely setup and ready to go.

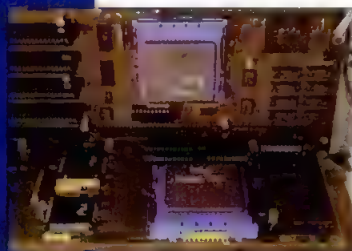
The VTech multi-media systems use double speed CD-ROM drives to load the data throughout and really enhances video and audio performance of today's multi-media software.

The VTech sound board produces clear voices rather than the usual tinny voices the other manufacturers use.

VTECH™
Technology you can rely on

VTECH[™] Platinum[™]

The VTech Platinum 486 SMP systems are the fulfillment of a long standing desire to build a desktop computer that alters the commonly accepted perceptions of a standard desktop computer.



Platinum Upgrade Options

Dual
Pentium Overdrive[™]

Single
Pentium Overdrive[™]

Dual
486DX2/66

Single
486DX2/66

TECH[™] Technology you can afford

Advanced technology makes the difference.

The VTech Platinum 486 computers are the fastest, most powerful systems available. Imagine a system so fast it can keep up with Dual Symmetrical Multiprocessing Pentium[™] Overdrive processors and you'll understand why the VTech Platinum single processor 486 system outperforms all other systems on the market.

Each VTech Platinum 486 is designed with an exclusive copy back cache with cast-out buffering, high performance memory design, VESA Local Bus slots, two cooling fans, on board SCSI II, and self-sensing setup all managed by the industry's most advanced BIOS.

These are just a few of the advanced technology features that make the VTech Platinum computers the highest performing systems available.

The benefits are high performance, ease of use and more upgradability - your system will perform better, work harder and last longer.

The VTech difference

Because we control the complete design and manufacturing process, we can control the quality of our systems. VTech has been an OEM provider to some of the largest names in the business, companies that demand quality and depend on VTech.

We stand behind this commitment of quality with a 3 year warranty and the best customer support in the business. VTech is a name you can depend on.

Upgradability

As your needs change and new software pushes the limits of today's hardware, the VTech Platinum systems can be expanded to meet the challenge.

VTech provides you with three upgrade paths. From the single processor Platinum 486 you can upgrade to dual 486 processors, a single Pentium Overdrive[™] processor, or for the ultimate in power and performance, dual Pentium Overdrive[™] processors.

The VTech Platinum 486 is the only desktop computer that is Pentium OverDrive Ready and Symmetrical Multiprocessor ready. No more worrying about obsolescence - the VTech Platinum gives you the high performance you need today and the upgradability you'll need tomorrow.

Whether you start with the VTech Platinum 486 Single Processor or choose an SMP Dual Processor System, you're getting the most advanced computer system available.

The bottom line

The VTech Platinum 486 SMP delivers the performance you need for today's software and is unique in its ability to expand to meet the demands of tomorrow's high performance software and operating systems.

Compare these features anywhere and you'll see why the VTech Platinum has already received top recognition from industry experts.

The bottom line - the VTech Platinum is the best value in high performance computers.

"VTech delivers a fast multiprocessor system at a single processor price." *Computer Shopper*,

VTech Platinum is SMP ready

The experts agree, your next system should be multiprocessor ready. As *PC Week* said on August 23, 1993, "Multiprocessing is clearly the wave of the future".

The VTech Platinum system features a unique, patented design that brings true Symmetrical Processing capabilities to the desktop. As *PC Magazine* said on October 12, 1993, "VTech leads in PC Multiprocessing".



With Microsoft Windows NT[™] the VTech Platinum SMP is an efficient way to double your power. Like a two lane highway that suddenly becomes four lanes, processing flows with greater ease and efficiency.



Whether you start with the VTech Platinum 486 Single Processor or choose an SMP Dual Processor System, you're getting the most advanced computer system available.



...Only from Vtech

VTECH[™] Platinum[™]

486DX2/50 single

- Intel 486DX2/50 Processor
- Pentium Overdrive[™] ready
- SCSI II (on board)
- 256k Cache
- VESA Local Bus
- S3 Windows Accelerator Video Card w/1MB RAM
- 8MB System RAM
- 3.5" Floppy Drive
- 424MB Hard Drive
- 16550 Serial Port Controllers
- 11" 28 Non-Interlaced Monitor
- MS DOS 6, Windows 3.1
- High Resolution Mouse

\$2199

Options

- 17" 28 Monitor ■ CD ROM Upgrades ■ Increased RAM ■ High Speed 14.4 Modems ■ Combo Floppy Drives ■ Multi-Media kit

486DX2/66 single

- Intel 486DX2/66 Processor
- Pentium Overdrive[™] ready
- SCSI II (on board)
- 256k Cache
- VESA Local Bus
- S3 Windows Accelerator Video Card w/1MB RAM
- 12MB System RAM
- 3.5" Floppy Drive
- 424MB Hard Drive
- 16550 Serial Port Controllers
- 15" 28 Non-Interlaced Monitor
- MS DOS 6, Windows 3.1
- High Resolution Mouse

\$2499

486DX2/66 plus

- Intel 486DX2/66 Processor
- Pentium Overdrive[™] ready
- SCSI II (on board)
- 256k Cache
- VESA Local Bus
- S3 Windows Accelerator Video Card w/1MB RAM
- 16MB System RAM
- Double Speed CD-ROM
- 3.5" Floppy Drive
- 424MB Hard Drive
- 16550 Serial Port Controllers
- 15" 28 Non-Interlaced Monitor
- MS DOS 6, Windows 3.1
- High Resolution Mouse

\$2999

486DX2/66 dual

- 2 Intel 486DX2/66 Processors
- Pentium Overdrive[™] ready
- SCSI II (on board)
- 256k Cache
- VESA Local Bus
- S3 Windows Accelerator Video Card w/1MB RAM
- 16MB System RAM
- Double Speed CD-ROM
- 3.5" Floppy Drive
- 527MB Hard Drive
- 16550 Serial Port Controllers
- 15" 28 Non-Interlaced Monitor
- MS DOS 6, Windows 3.1
- High Resolution Mouse

\$3999

Twice the Power, Performance & Expandability

Specifications

Processor

- Intel 486DX2/50 or 486DX2/66
- ZIF processor socket - Pentium Overdrive[™] ready

Optional Multiprocessor

- MP Power Card with a second Intel 486DX2/50 or 486DX2/66 processor

Secondary Cache

- 256k Cache (Copy back w/cast out buffering)

Memory

- Supports 4, 8, 16 or 32MB SIMMS
- Four 72 pin SIMM sockets support 36 bit JEDEC style SIMMs which may be inserted in any configuration

Bus Slots

- Six (6) ISA Slots
- Two (2) VESA VL Slots
- One (1) MP Connector Slot

Ports

- Two (2) serial ports 16550-D89
- One (1) serial port ECP-D825
- PS/2 mouse port
- IDE port-floppy controller
- SCSI II connector on board
- Chassis
- Height 6.5" Width 16.6" Depth 17.1"
- Supports three 5.25" or 3.5" external drive bays and one 3.5" internal hard disk drive

Advanced BIOS

- Supports multiprocessing start-up for advanced SMP capable operating system (Windows NT)
- Automatically detects and reports all processors installed and active
- Flexible memory configuration supports 288MB floppy drives
- Ability to autotype IDE hard disk
- Built-in Adaptec SCSI II support
- Two level password protection

The Expandable 486

Introducing Pentium. The newest addition to the Platinum series

Standard Features

- Intel 60MHz Pentium processor
- Next generation Pentium Overdrive processor P5T ready
- 256k cache
- 2 PCI expansion slots
- Window's accelerator with 1MB expandable to 2MB
- Dual cooling fans
- Advance BIOS with 2.88MB floppy drive support
- Energy saving functions utilizing Intel System Management mode
- Two fast serial ports (16550 support)
- Enhanced parallel port
- Enhanced capabilities port
- Supports VTech Mezzanine board (business audio, networking and modem)
- 3.5" floppy drive
- PCI SCSI II processor on board (optional)
- Self sensing set-up
- High performance-tactile keyboard
- MS-DOS 6.2, Windows 3.1

BEST BUY ▼

Platinum P5-60

All Standard Features+

- 424MB hard drive
- 8MB RAM
- Double speed CD-ROM

\$2995

Popular Options

- 4MB, 8MB, 16MB or 32MB RAM
- 17" non-interlaced monitor
- Combo floppy drives

Platinum P5-60

All Standard Features+

- 527MB hard drive
- 16MB RAM
- Double speed CD-ROM
- 17" non-interlaced monitor

\$3995



No one else can offer you so much value, dependability and support... Only

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Cutting edge technology you can afford

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CIRCLE 305 ON READER SERVICE CARD



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PL

100

PERSONAL COMPUTER MEMORY

Appin Type	Price	RAM Type	Price
1MB x 8-70	\$47	1 x 9-70ms (9 chips)	\$44
4MB x 8-70	\$145	1 x 9-00ms Static Cap.	\$52
1 x 32-70ms	\$149	512K x 36 (2MB)	\$76
2 x 32-70ms	\$287	4MB x 36 (16MB)	\$640

Brother M-4			
2MB MB-470	\$147	4MB MB-440	\$225
Brother P1-S6, M1-S6, VL M			
1MB MB-810	\$80	2MB MB-820	\$120
Brother VFL10V/10V			
2MB MB-1020	\$119	4MB MB-1040	\$219
Canon LBP 451			
1MB 103-0010-000	\$108	2MB 103-0020-000	\$189
Canon LBP-4, 4Lm, 4Plus			
1MB S4-7230	\$104	2MB N/A	\$145
Canon LBP M1, M1E, M1T			
2MB S4-1000	\$111	4MB N/A	\$189
Canon LBP 4L, 4L Plus			
2MB S4-2350			\$145
Canon PAGESMARK 15, 20			
4MB 126340-001	\$194	8MB 126361-001	\$374
Epson (EPSON)			
2MB 85-001	\$129	4MB N/A	\$198
Epson ActionLaser II, EP-8000			
2MB N/A	\$135	4MB N/A	\$213
Epson (EPSON)			
2MB C82205	\$124	4MB C82202	\$235

IRM

[illegible]

SYSTEM	MEMORY SIZE	MFG. PART	MFG. PRICE	FSJ PRICE
TI 4000	4MB	2581265-001	\$279	\$182
Toshiba T6400	8MB	PC-PA2005U	\$559	\$333
IBM PS/Valuepoint	8MB	6450130	\$625	\$354
Compaq Prolinea 433	8MB	141685-001	\$499	\$354
AST Bravo 4/33	8MB	500780-001	\$460	\$324

First Source International offers you savings of over 60%! We stock only the top memory brands such as Paragon and Kingston. Don't buy your memory anywhere else, CALL THE UPGRADE EXPERTS TODAY!

Compara

Time/RA 3/25s, 3/25s					
2M01	141730-01	509	BMB	141742-001	531
Time/RA 4/25s, 4/3s, 4/3s					
2M18	141682-01	539	BMB	141683-03	537
PM06	141684-01	5181	BMB	141685-03	535
ObsProj 386-20, 25a, 25b					
4M0 Mch04		113132-001			518
4M0 Mch05		113045-001			518
ObsProj 386/24					
4M0 Mch06		117354-001			518
4M0 Mch07		117633-001			525
Time/RA 3/25s, 3/4s, 4/25s, 3/3s, 664, 2846, 3848, 3865/25s					
201L, SystmProj LIT Series, Pragma PC Series 484/33, 032/66					
Portable 486c, 3 Series expansion boards					
1M11	116608-01	539	2M01	116649-03	537
1M12	116608-01	5181	2M01	116727-04	535
Pragma PC Series 486/33, 032/66					
1M13	149320-01	5649	32M01	149147-04	518
SystmProj XL (486-50)					
1M16	136810-01	5729	32M01	136817-01	5140
4M0 B/A	52589	12600	129918-00		
ObsProj 386/33, 486-33, SystmProj, SystmProj e Series					
1M15	11554-01	599	BMB	115651-01	537
ObsProj 38046, 4846, SystmProj, SystmProj e Series					
2-4460	11604-00	129914-00			
ObsProj 386/33, 486-33, SystmProj, SystmProj e Series					
4-Sect01 B/M/2M01	115659	115514-00			530

Dell

Power Desktop 3250, 325P, 3230, 3330, 433P, 486P, 486D	
1MB 310-2505 \$59 310-2507 \$18	
Power Desktop 486, 486D	
16MB 310-2825 \$64	
Power Laptop System 425, 425, 435, 450SE, 7, 666SE	
2MB 310-2466 \$76 310-2467 \$18	
4MB 310-2468 \$354 16MB 310-2469 \$18	
Power Laptop System 425, 425, 435, 450SE, 7, 666SE	
32MB K 310-2630 \$128	
Performance T, L, & M series	
4MB 310-3325 \$161 16MB 310-3327 \$44	
Performance ME series	
4MB 310-3334 \$152 8MB 310-3335 \$36	
16MB 310-3336 \$709 32MB 310-3337 \$128	

Hewlett-Packard

Yacra 05/165; 2094, 85/20, 20C, 25, 25C	01547 to 1642A	\$18
4M4K 38		
Yacra 386/16M, 386/20M, 386/25H PC		
2M4	27404A	\$92
Yacra 484C/PC, 237, 337, 486/20, 486/25H/33M, 50M, 66M	484/27404A	\$318
2M4	27381A	\$16
4M4	27156A/57A	576
Yacra 386/25, 486/25, 486/33M, 486/50M, 486/66M	486/27676A	\$35
2M4	27381A	\$76
Yacra 484, 75M, 486/33M, 486/66M, 486/66M	486/66M	\$64
16M4		
Yacra 386/33M, 33M	27714A	\$92
2M4	27714A	\$92
	484	\$2715A
		\$318

IBM Continued

PS/2 80-111; 311; 121; 321; 001, 101	
2MB	6450379
	\$103
PS/2 80-A21; A31; A16	
4MB	6451040
	\$119
Expansion boards for 50, 502, 555X, 60, 655X	
2-8MB w/2MB	1497259
	\$199
4-16MB w/4MB	6450609
	\$209
Expansion boards for all models 70, 80	
2-16MB w/2MB	3483077
	\$226
4-16MB w/4MB	3483011
	\$217

NEC

Images 475, 433, 446			
4MM	410-12002	S101	14M0 410-12003
Ready 475, 433			
4MM	N/A	S195	14M0 N/A
PowerMate 394/33; Express IV, e series			
4MM	OP-410-6705	S101	14M0 OP-410-6206
PowerMate 264/12; SX/16, SX/20			
2MM Kit		OP-410-8103	
PowerMate 304SX/20; 20w; 14i; 25c; 48k/50c; 48k/33			
1MM Kit		OP-410-2101	
PowerMate SX Plus			
2MM	N/A		S235
4MM			S318

Zenith

2-300/400 Series Plus, 2-420/SX, 2-425/SX, 2-433/UX, 2-433/SX	
4000	ME-100
16000	ME-90
2-Server 425SE, 4330E, 4500E	
4000	ME-432
8000	ME-102
16000	ME-442
32000	ME-92
2-Station 325SE, 325SE, 420SE, SX, Se, 425SX, 4330ME, 4330E, 4500SE	
1000	ME-70
4000	ME-100
Zemlin 2-304/20-25-33, 33E	
1000	Z43000ME
4000	Z43000MK
Zemlin 2-304SX/20, 20ALP, 2-45	
2000 RA	2-405-1
Zemlin 400/430E, 25E	
4000	Z47000M2
16000	Z47000M0



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Apple

PowerBook 140, 145, 170, 160, 180	4MB	\$169
	6MB	\$263
PowerBook 165c, 180c	4MB	\$195
	8MB	\$356
PowerBook Duo 210, 230	4MB	\$157
	8MB	\$299

AST

PowerExec 4/25SL	4MB	5179
	16MB	5769
PowerExec 3/25SL 3/25SL-L EI	4MB	5189
	16MB	5769
Premium Exec 286, 386SX/20, 25, 25C	4MB	5149

Compara

Centura 3/20, 3/25, 3/25c	4MB	5169
	8MB	5309
Centura 4/25 series	4MB	5179
	8MB	5359
LTE 200	4MB	5129
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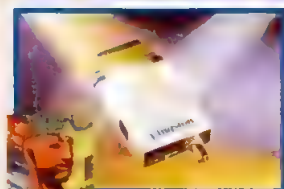
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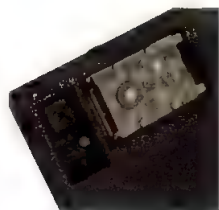
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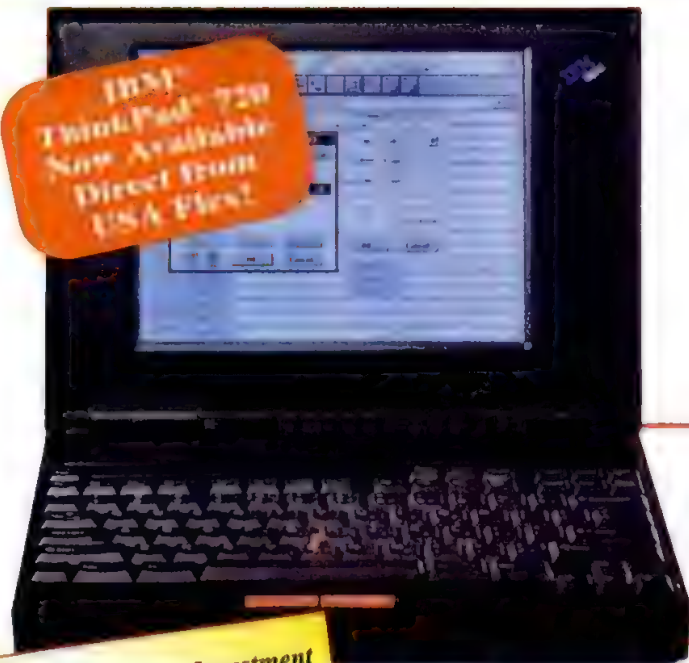
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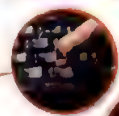
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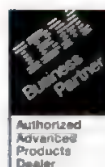
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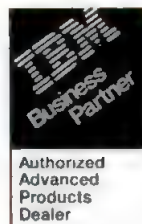
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486DX	33 MHz	120 MB/15 ms	3	2/1	512K	6.1	6381M30	Call 1679
PS/ValuePoint SpaceSaver (Includes 32-Bit VLB Slot, ZIF socket, and is Pentium™ Overdrive Upgradeable)								
486SX	25 MHz	245 MB/15 ms	3	2/1	1 MB	5.2	6382F50	Call 1859
486DX	33 MHz	245 MB/15 ms	3	2/1	1 MB	5.2	6382M50	Call 1899
PS/ValuePoint Desktop (Includes 32-Bit VLB Slot, ZIF socket, and is Pentium™ Overdrive Upgradeable)								
486SX	33 MHz	245 MB/15 ms	5	3/2	1 MB	5.2	6384K50	Call 1759
486SX	33 MHz	340 MB/14 ms	5	3/2	1 MB	5.2	6384K70	Call 1899
486DX	33 MHz	120 MB/15 ms	5	3/2	1 MB	5.2	6384M30	Call 1799
486DX	33 MHz	245 MB/14 ms	5	3/2	1 MB	5.2	6384M52	Call 1899
486DX	33 MHz	340 MB/14 ms	5	3/2	1 MB	6.1	6384N70	Call 1899
486DX2	66 MHz	245 MB/15 ms	5	3/2	1 MB	5.2	6384W50	Call 2299

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IBM 4029, 4039, 4079.....	2MB MD..... 89 00
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OKI Laser 800, 820.....	2MB MD..... 129 00
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	4MB MD..... 189 00
Panasonic 4455.....	2MB MD..... 159 00
Epson EPL6000.....	4MB MD..... 189 00
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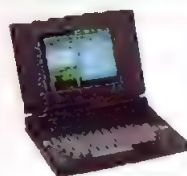
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Monochrome	123W	120MB	\$1799
Monochrome	123W	170MB	\$1899
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Dual scan color	173W	170MB	\$2559
Active matrix	173W	170MB	\$3349

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COMPAQ

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\$2199*



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Screen	Price
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\$2259*



NEC

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Processor	Screen	Hard drive	Price
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DX2/40	Active Color	250MB	\$4229
DX2/50	Monochrome	209MB	\$3259*
DX2/50	Monochrome	340MB	\$3669
DX2/50	Active color	209MB	\$4499
DX2/50	Active color	340MB	\$4919

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\$3259*



TOSHIBA

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- 2 PCMCIA slots, local bus graphics
- Microsoft Sound System, microphone, audio out port
- BallPoint mouse, MS-DOS 6.0, Windows 3.1

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Active color	320MB	\$4949

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What does this mean to you? Simply this: If you're a notebook buyer, you owe it to yourself to seriously consider TI's TravelMate. TI makes the industry's widest range of 486 notebooks optimized for Windows with processors ranging from 25MHz to 50MHz and including monochrome and color models. Whatever your needs, there's a TravelMate that's right for you.

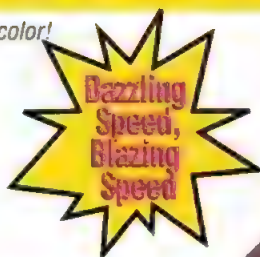
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- ▲ NEW! 4mm full-travel keyboard with true desktop feel
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CHOICE

August 1993

5 models

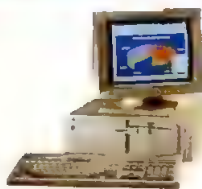
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—PC Magazine

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AST, Compaq, NEC, Leading Edge, Toshiba



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COMPAQ

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Bravo LP

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 - Local Motion video capability
 - Pentium/Overdrive upgradable
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| 4/25s | 4MB | 170MB | \$1179* |
| 4/33 | 4MB | 170MB | \$1449 |
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|------------|-----|------------|---------|
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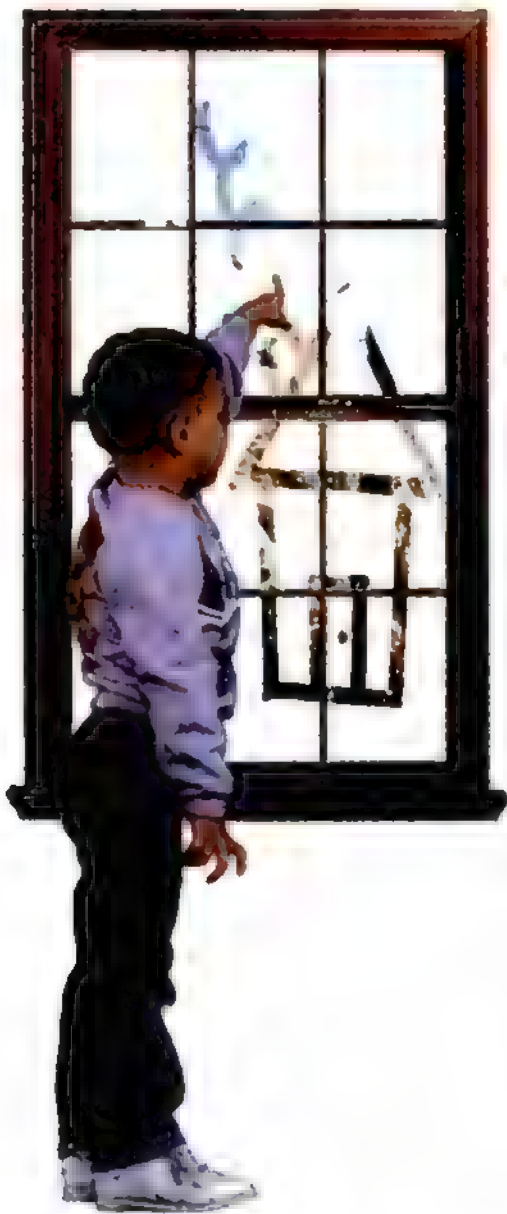
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AST 4255, 433, 433L, 4404, 4408	2Meg	4Meg	8Meg	16Meg	32Meg
AST 4255, 433, 433L, 4404, 4408	2Meg	4Meg	8Meg	16Meg	32Meg

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Z386/33, 25, 20, 33E	2Meg	4Meg	8Meg	16Meg	32Meg
Z386/33, 25, 20, 33E	2Meg	4Meg	8Meg	16Meg	32Meg

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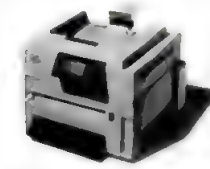
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PostScript	YES	(Optional)
Resolution	600DPI	600DPI
Upgradable Language	YES	NO
Available Duplex Option	YES	NO
MCW Price	\$1349	\$1368

And the Winner is The 4039-10R from IBM!

IBM vs. HP



	4037-5E	Laserjet 4L
Printspeed	5ppm	4ppm
Paper Input	150 Sht.	100 Sht.
Optnl. 2nd Drwr.	YES	NO
Fonts	40	26
MCW Price	\$659	\$674

And the Winner is The 4037-5E from IBM!

IBM LEXMARK

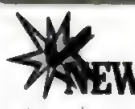
IBM vs. HP



	Execjet II 4076	Deskjet 500
Paper Capacity	150 Sht.	100 Sht.
Resolution	600x300	300x300
Carl. Life	1000 pgs.	500 pgs.
Print Speed	300 cps	240 cps
Res. Enhncmnt.	YES	NO
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And the Winner is The Execjet from IBM!

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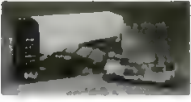
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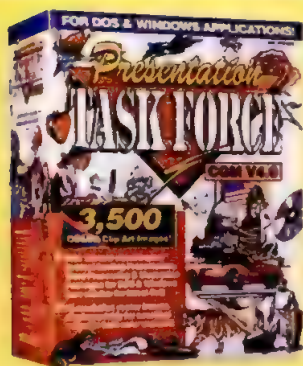
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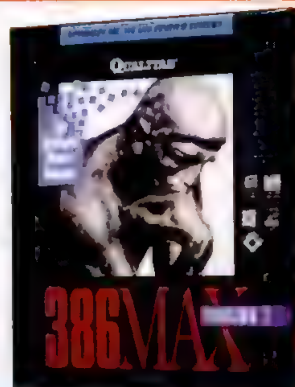
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How PC Direct Helped Computer Discount Warehouse Found "Customer University"

All the employees at the Computer Discount Warehouse are still in school. No, they're not teenagers anymore, but they're all enrolled in a program called CDW University — which they also call "Customer U."

"We believe that the only way to grow is to make the customer #1," says Michael Krasny, the company's CEO. "That's why we established an on-going, mandatory training program that focuses on customer service and product briefings. Our employees also have personal, hands-on experience of a lot of the products they sell — and they know how to treat the customer right."

The customer support program at CDW, a ten-year-old reseller of PC hardware and software, includes free technical support from 8 a.m. to 7:30 p.m. "We guarantee that support calls will be answered within three minutes," says Krasny. He also points out that a \$10 million product inventory makes it possible for the company to provide same-day order shipment.

Computer Discount Warehouse has turned their success into an opportunity to offer better customer service, and Krasny singles out his advertising in PC Magazine as the cornerstone of his success. "We've been in the PC Direct section since 1986, and we've never missed an issue. Our most loyal customers, the ones who appreciate service, come to us through PC Magazine. No matter how you look at it — closing rate, calls per ad dollar — PC Magazine is tops."

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A man with a mustache, wearing a white shirt and a dark tie, is smiling and holding a CDW magazine. He is standing behind a large, white, curved sign that reads "CDW WAREHOUSE UNIVERSITY" in large, bold, black letters. The sign also features the CDW logo and the text "COMPUTER DISCOUNT" and "WAREHOUSE™". Behind the sign is a stack of computer boxes, including a Compaq Deskpro/i, a Toshiba T6400X, and a Packard Bell 6401U. A CDW Sales Training Manual is also visible on the stack. The background is a plain, light-colored wall.

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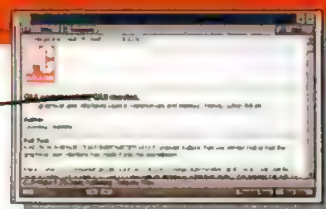
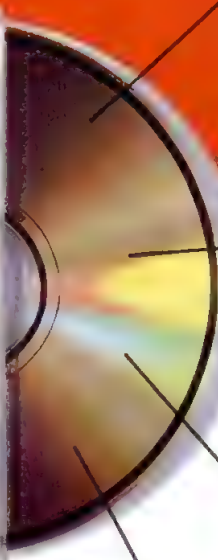
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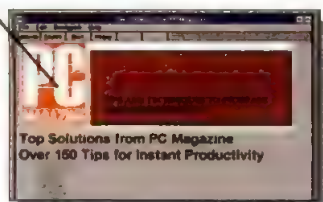
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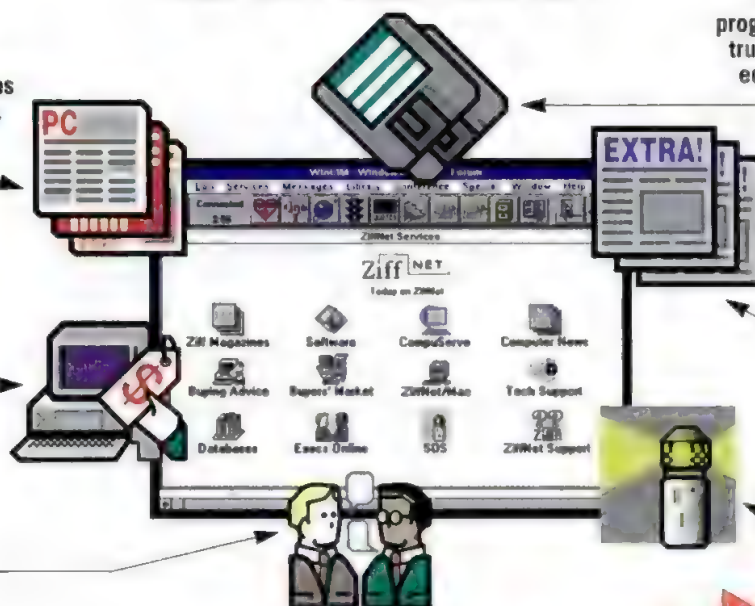
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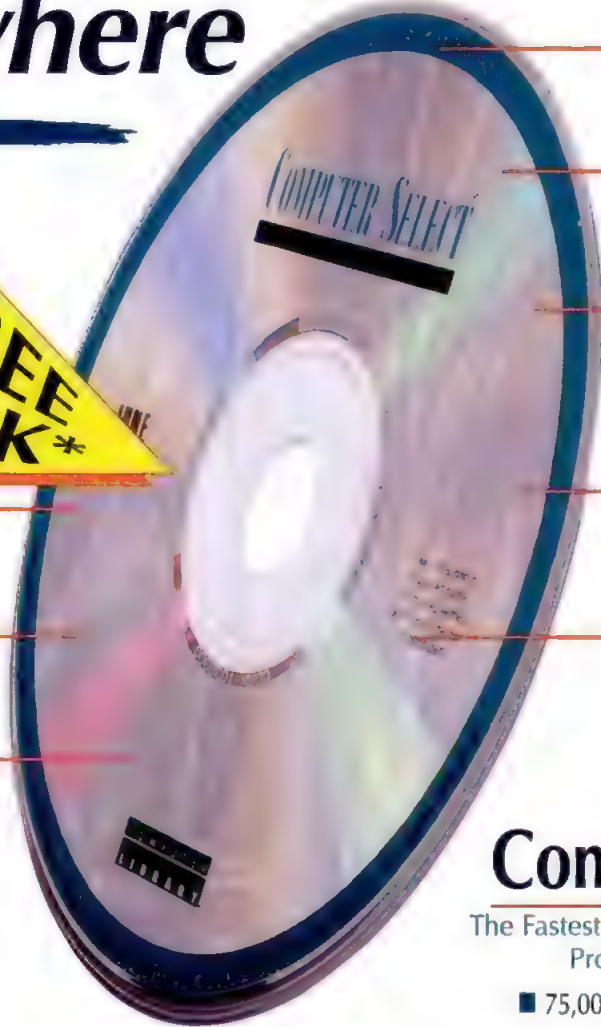
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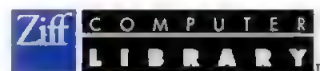
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Midi		
Multi-Media	382	
Networking	383	
OS2		
Security		
Video	383	

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Business Applications	383	391
—Accounting		
Communications		
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Graphics/Design	392	
Multi-Media	384	393
—Midi-Music		
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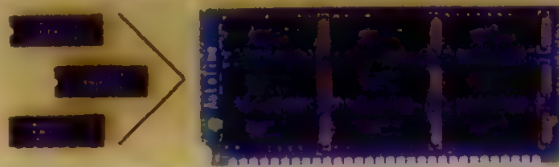
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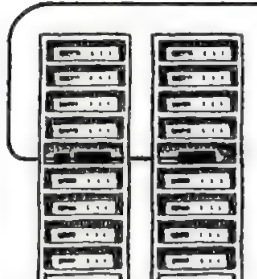
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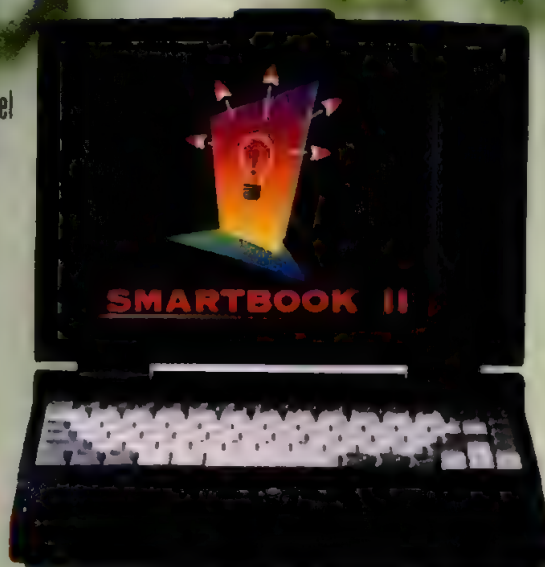
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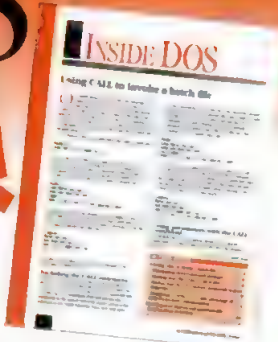
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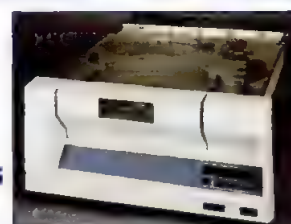
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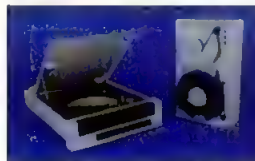
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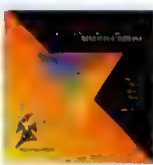
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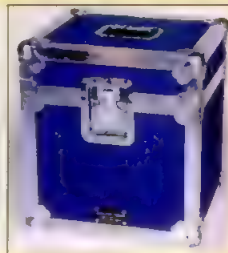
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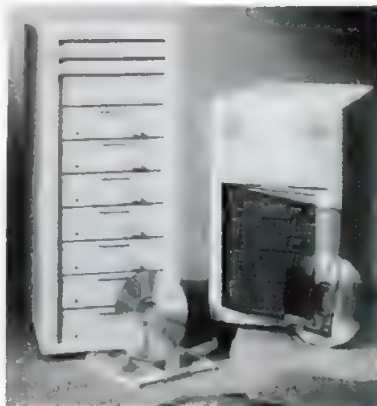
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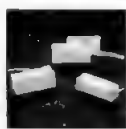
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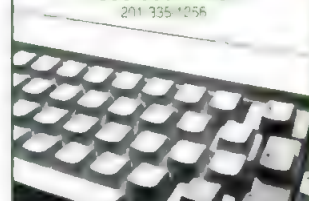
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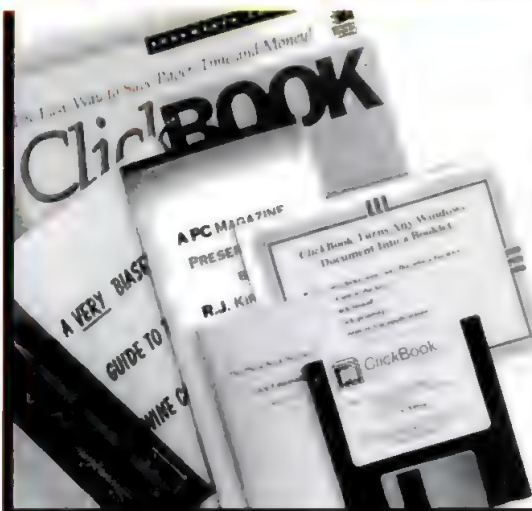
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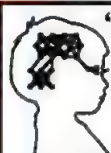


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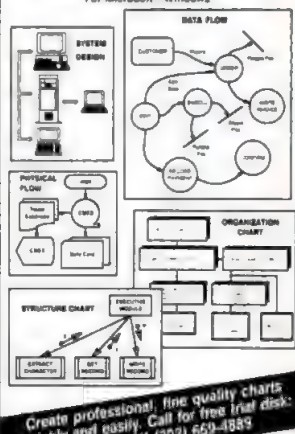
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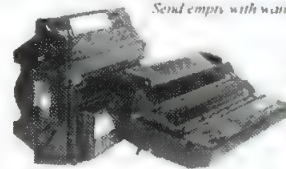
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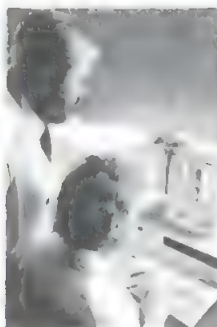
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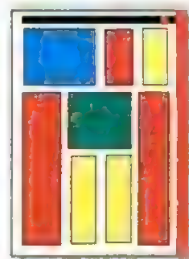
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Advertisers' Index COMPANIES

Reader Service No.	Advertiser	Page	Reader Service No.	Advertiser	Page	Reader Service No.	Advertiser	Page
110	3 Com Corporation	74-75	250	Delrina Technology	72	013	Microtac Software	78
874	3 Com Corporation	NE20-NE21	854	DIGIBOARD	NE12	225	MicroWarehouse	371
910	3M Data Storage Products	69	049	Digital Equipment Corporation	207-214	010	Midwest Computer Works	366-367
034	Acer America	81-85	930	Digital Equipment Corporation	NE2-NE3	398	Midwest Micro	337-341
226	ADI Systems Inc	45	931	Digital Equipment Corporation	NE16-NE17	879	MiLAN Technology Corporation	NE15
368	Adobe Systems Inc	183	347	DUSTIN DISCOUNT SOFTWARE	315	338	Motorola - Semi Conductor	64-65
*	AMBRA COMPUTER CORPORATION	106-109	*	Epson America	10-11	283	Nanao Corporation	296
*	AMBRA COMPUTER CORPORATION	118-119	003	ExpoTech/VTech	332	*	NCR Corporation	151-154
915	American Power Conversion	NE19	305	ExpoTech/VTech	342-347	153	NEC Technologies	26-27
025	American Small Business Computers	363	014	First Source International	348-349	878	Network Express	365
235	AMS	350	925	Fluke Corporation	NE11	346	Norton Lambert	63
336	Arlington Computer Products	330-331	*	Gateway 2000	48-49	056	Okidata	181
*	AST Research	20-21	*	Gateway 2000	140-141	223	Optical Coating Laboratory Inc	190
127	ATI Technologies Inc	13	*	Gateway 2000	48a-x	*	PC Connection	218-221
325	Austin Computer Systems	101	277	Global Horizons, Inc	369	080	PC Power & Cooling	67
012	Austin Computer Systems	143-145	391	H.Co Memory Upgrades	358	076	PC Power & Cooling	100
156	Austin Computer Systems	224-225	933	Hayes Microcomputer Products	139	238	PCs Compleat	359
318	Aztech Labs, Inc	228	*	Hewlett Packard Peripheral Group	96-97	092	PCs Compleat	360-361
285	Borland International	6	942	Hewlett Packard	NE7	358	Peachtree Software	201
220	Borland International	53	*	IBM Corporation	23	026	Personics	4
328	Buffalo Products	229	*	IBM Corporation	165-168	098	Pinnacle Micro	321
015	Bulldog Computer Products	368	*	IBM Corporation	237	148	Primavera Systems	60
292	Caere Corporation	41	*	IBM Networking Systems	256-257	865	Rose Electronics	NE34
097	Caere Corporation	70-71	*	IBM Personal Software Products	187	856	Saber Software	NE26-NE27
341	Calera Recognition System	36	390	In-Focus	279	006	ShapeWare	160
934	Cameo Communications, Inc	271	052	Inmac	231-234	161	Sharp Electronics Corp	290
*	Chipsoft Inc	239	219	Insight Distribution Network	333-335	150	SmartPrint/Dresselhaus	189
*	Communication Intelligence	16-17	*	Intel Corporation	171-174	377	Sony Recording Media	57
308	Compaq Computer Corporation	148-149	882	Intel Corporation	NE5	057	StatSoft	59
*	Compaq Computer Corporation	242-243	048	Intergraph Corp	76-77	279	SyDOS	94
*	Compaq Computer Corporation	245	378	Iomega	191	334	Symantec Corporation	28
137	Compaq Computer Corporation	272-273	242	Kenosha Computer Center	352	880	SynOptics Communications	266-269
126	CompuAdd	197-199	106	Kingston Technology	98	112	TDK	176
144	Compudyne	102-103	019	L.A. Trade	364	353	Texas Instruments	114-115
300	Computability	316-317	*	Lotus Development Corporation	33	857	Thomas Conrad Corporation	NE30
348	Computer Associates	2-3	*	Lotus Development Corporation	89-91	379	Toshiba America	178-179
075	Computer Associates	5	067	Mag Innovision	275	920	US Robotics Inc	246
193	Computer Associates	43	365	Manugistics	192	065	USA Flex	353
159	COMPUTER DISCOUNT WAREHOUSE	323	337	Media Vision	86	210	USA Flex	354-355
109	COMPUTER DISCOUNT WAREHOUSE	324-325	093	Media Vision	158	055	USA Flex	356-357
360	COMPUTER DISCOUNT WAREHOUSE	326-327	272	Media Vision	185	343	Valueline	351
158	Computer Library	376	130	Media Vision	284	121	Velocity Development Corporation	283
316	Comtrade	318-319	018	MegaHaus	336	*	WordPerfect Corporation	14-15
185	CONNEXPERTS	47	383	Memory Direct	370	211	Xircom	251
011	Corel Corporation	18	855	Micro Solutions Computer Products	159	036	Zeos Int'l	24-25
908	Corel Corporation	NE24	862	Microcom	NE32	038	Zeos Int'l	34-35
329	CTX International	280	361	Micrografx	55	063	Zeos Int'l	92
932	Datapoint Corporation	NE22	119	Micron Computer, Inc	123-126	155	Zeos Int'l	129-134
901	DCA	260	914	Micropolis Corporation	NE29	125	Zeos Int'l	137
*	DEE ONE SYSTEMS	329	*	Microsoft	C2-C4,p1	385	ZiffNet	375
*	Dell Computer Corporation	C5-C8	*	Microsoft	104	* No Reader Service #. Please Call Advertiser For Information.		
*	Dell Computer Corporation	310-311	*	Microsoft	NE8-NE9			

Advertisers' Index PRODUCTS

Reader Service

No.	Company	Product	Page
ACCOUNTING SOFTWARE			
348	Computer Associates	ACCPAC PLUS	2-3
358	Peachtree Software	Accounting Software	201
ADD-ON BOARDS			
127	ATI Technologies Inc.	ATI Graphics Accelerators	13
325	Austin Computer Systems	Audio Boards & Sound Systems	101
318	Artech Labs, Inc.	Sound Galaxy NX Pro 16	228
015	Bulldog Computer Products	Hardware/Peripherals	368
014	First Source International	Memory	348-349
337	Media Vision	Pro AudioStudio 16	86
083	Media Vision	Fusion Double CD 16	158
130	Media Vision	Media Vision Sound Family	284
BACKUP SOFTWARE			
855	Micro Solutions Computer Products	Tape Backup	159
CAD CAM			
048	Intergraph Corp.	MicroStation	76-77
CD-ROM			
025	American Small Business Computers	DesignCAD	363
015	Bulldog Computer Products	Hardware/Peripherals	368
300	Computability	Mail Order	316-317
158	Computer Library	Computer Select	376
219	Insight Distribution Network	CD ROM	333-335
093	Media Vision	Fusion Double CD 16	158
130	Media Vision	Media Vision Sound Family	284
855	Micro Solutions Computer Products	CD ROM	159
112	TDK	TDK Recordable Compact Discs	176
343	ValueLine	Mail Order/Peripherals	351
CHIPS PROCESSORS			
•	Intel Corporation	Performance Measurement	171-174
106	Kingston Technology	Processor Upgrades	98
338	Motorola - Semi Conductor	Power PC	64-65
COMMUNICATIONS SOFTWARE			
901	DCA	Workstation HW	260
250	Deinna Technology	Communication Suite	72
862	Microcom	Carbon Copy	NE32
COMPUTERS-COMPATIBLES			
034	Acer America	Systems	81-85
•	AMBRA COMPUTER CORPORATION	PC's and Notebooks	106-109
•	AMBRA COMPUTER CORPORATION	PC's and Notebooks	118-119
336	Arlington Computer Products	Mail Order/Peripherals	330-331
•	AST Research	Premia	20-21
308	Compaq Computer Corporation	Desktops	148-149
•	Compaq Computer Corporation	Desktops and Corina Bundle	242-243
•	Compaq Computer Corporation	Desktops and Corina Bundle	245
137	Compaq Computer Corporation	Desktops	272-273
126	CompuAdd	CompuAdd Systems	197-199
144	Computyme	Computyme Desktops & Notebooks	102-103
316	Comtrade	Systems	318-319
•	DEE ONE SYSTEMS	Systems	329
•	Dell Computer Corporation	Dell Systems	C5-C8
•	Dell Computer Corporation	Dell Systems	310-311
049	Digital Equipment Corporation	Systems	207-214
003	ExpoTech/VTech	Notebooks	332
305	ExpoTech/VTech	486 DX2/50 Mhz, 486 SX/25 Mhz	342-347
•	Gateway 2000	PCs	48-49
•	Gateway 2000	Pentium PC	140-141
•	Gateway 2000	PCs	48a-49
277	Global Horizons, Inc.	Systems/Software/Peripherals	369
•	IBM Corporation	PS/Valuepoint	165-168
052	Inmac	Systems	231-234
219	Insight Distribution Network	Mail Order Systems	333-335
119	Micron Computer, Inc.	Micron PCs	123-126
010	Midwest Computer Works	PCs	368-367
398	Midwest Micro	Desktop Systems	337-341
•	NCR Corporation	Systems	151-154
238	PCs Complete	Computers	359
092	PCs Complete	Computers	360-361
065	USA Flex	Desktop PCs	353
010	USA Flex	Desktop PCs	354-355
215	USA Flex	Desktop PCs	356-357
343	ValueLine	Mail Order/Peripherals	351
038	Zeos Int'l	EISA/AMBRA	34-35
155	Zeos Int'l	Zeos Upgradables	129-134
125	Zeos Int'l	Pentium	137
DATA BASE MANAGERS			
285	Borland International	Paradox	6
•	Lotus Development Corporation	Lotus SmartSuite	90-91
•	Microsoft	Microsoft Office	C2-C4,p1
026	Personics	Monarch	4
DATA ENTRY SOFTWARE			
365	Manugistics	Statgraphics Plus	192
DESK TOP PUBLISHING			
075	Computer Associates	CA-RET/Write	5
DISK BACKUP & TAPE DRIVES			
910	3M Data Storage Products	3M Data Storage Products	69
300	Computability	Mail Order	316-317
378	Iomega	Bermoulli Drive	191
018	MegaHaus	Drives/Storage	336
855	Micro Solutions Computer Products	Tape Backup	159
914	Micropolis Corporation	Raidion	NE29
343	ValueLine	Mail Order/Peripherals	351
DISKETTES			
377	Sony Recording Media	SONY 2120 Data Cartridges	57

Reader Service

No.	Company	Product	Page
112	TDK	TDK Data Cartridges	176
112	TDK	TDK Floppy Disks	176
DISPLAYS/MONITORS/TERMINALS			
226	ADI Systems Inc.	Monitors	45
015	Bulldog Computer Products	Hardware/Peripherals	368
329	CTX International	Monitors	280
•	DEE ONE SYSTEMS	Monitors	329
390	In-Focus	PanelBook 450	279
067	Mag Innovation	Monitors	275
283	Nanao Corporation	Monitors	236
223	Opacal Coating Laboratory Inc.	Glare Guard Screen Filters	190
343	ValueLine	Mail Order/Peripherals	351
ELECTRONIC MAIL			
•	Lotus Development Corporation	Lotus Notes	33
•	Lotus Development Corporation	Lotus SmartSuite	90-91
•	Microsoft	Microsoft Mail	NE8-NE9
•	WordPerfect Corporation	WordPerfect Office 4.0	14-15
EMULATORS/PROTOCOL CONVERTERS			
901	DCA	Workstation HW	260
920	US Robotics Inc.	TOTAL CONTROL	246
FILE SYSTEMS & ACCESS METHODS			
292	Caere Corporation	Fax and Find	41
FOREIGN SOFTWARE			
013	Microtac Software	Spanish Assistant for Windows	78
GRAPHICS SOFTWARE			
368	Adobe Systems Inc.	Adobe Illustrator	183
292	Caere Corporation	Fax and Find	41
011	Corel Corporation	Corel Draw 4.0	18
•	Lotus Development Corporation	Lotus SmartSuite	90-91
361	Micrografx	Designer	55
018	Midwest Computer Works	Hardware/PCs/Monitors	368-367
006	ShapeWare	Visio 2.0	160
HARD DISKS			
300	Computability	Mail Order	316-317
•	DEE ONE SYSTEMS	Hard Drives	329
219	Insight Distribution Network	Hard Drives	333-335
018	MegaHaus	Drives/Storage	336
855	Micro Solutions Computer Products	Tape Backup-Disk Drives	159
914	Micropolis Corporation	Raidion	NE29
279	SyDOS	Marlin/Puma	94
HARDWARE			
159	COMPUTER DISCOUNT WAREHOUSE	Hardware	323
109	COMPUTER DISCOUNT WAREHOUSE	Hardware	324-325
360	COMPUTER DISCOUNT WAREHOUSE	Hardware	326-327
854	DIGIBOARD	Networking Solutions	NE12
930	Digital Equipment Corporation	Hubs	NE2-NE3
052	Inmac	Systems	231-234
106	Kingston Technology	Processor Upgrades	98
010	Midwest Computer Works	Hardware	368-367
398	Midwest Micro	Notebooks, Desktop Systems	337-341
211	Xircom	Pocket LAN Adapter	251
INPUT DEVICES			
•	Communication Intelligence	Handwriter for Windows	16-17
INTEGRATED SOFTWARE			
•	Lotus Development Corporation	Lotus SmartSuite	90-91
856	Saber Software	Saber LAN Workstation	NE26-NE27
LAN ADAPTER BOARDS			
109	COMPUTER DISCOUNT WAREHOUSE	Network Products	324-325
185	CONNEXPERTS	The NET Solution	47
932	Datapoint Corporation	ARCNETPLUS	NE22
854	DIGIBOARD	Multipoint Serial Boards	NE12
878	Network Express	Network Mail Order	365
865	Rose Electronics	MicroServ & LANJet	NE34
LOCAL AREA NETWORKING			
110	3 Com Corporation	Parallel Tasking	74-75
874	3 Com Corporation	Token Ring Solutions	NE20-NE21
934	Cameo Communications, Inc.	Hubs	271
300	Computability	Mail Order	316-317
159	COMPUTER DISCOUNT WAREHOUSE	Networking Products	323
360	COMPUTER DISCOUNT WAREHOUSE	Networking Products	326-327
185	CONNEXPERTS	The NET Solution	47
932	Datapoint Corporation	ARCNETPLUS	NE22
901	DCA	Workstation HW	260
930	Digital Equipment Corporation	Hubs	NE2-NE3
942	Hewlett Packard	Paper Feeders	NE7
•	IBM Networking Systems	Family Adapter Cards	256-257
882	Intel Corporation	LANdesk Manager	NE5
862	Microcom	Carbon Copy	NE32
879	MLAN Technology Corporation	FastPort	NE15
878	Network Express	Network Mail Order	365
865	Rose Electronics	MicroServ & LANJet	NE34
856	Saber Software	Saber LAN Workstation	NE26-NE27
880	SynOptics Communications	LattiSphere Family	268-269
857	Thomas Conrad Corporation	100Mbps Networking Products	NE30
•	WordPerfect Corporation	WordPerfect Office 4.0	14-15
211	Xircom	Pocket LAN Adapter	251
MAIL ORDER			
034	Acer America	Systems	81-85
•	AMBRA COMPUTER CORPORATION	PC's and Notebooks	106-109
•	AMBRA COMPUTER CORPORATION	PC's and Notebooks	118-119
025	American Small Business Computers	DesignCAD	363
235	AMS	Notebooks	350
336	Arlington Computer Products	Mail Order	330-331

Advertisers' Index PRODUCTS

Reader Service

No.	Company	Product	Page
325	Austin Computer Systems	Audio Boards & Sound Systems	101
012	Austin Computer Systems	Austin Desktops	143-145
156	Austin Computer Systems	Austin Notebooks	224-225
015	Bulldog Computer Products	Mail Order	368
•	Compaq Computer Corporation	Desktops and Cortina Bundle	242-243
•	Compaq Computer Corporation	Desktops and Cortina Bundle	245
126	CompuAdd	CompuAdd Systems	197-199
144	Compudyne	Compudyne Desktops & Notebooks	102-103
316	Comtrade	Mail Order	318-319
049	Digital Equipment Corporation	Systems	207-214
347	DUSTIN DISCOUNT SOFTWARE	Mail Order	315
305	ExpoTech/VTech	486 DX2/50 Mhz, 486 SX/25 Mhz	342-347
014	First Source International	Memory	348-349
•	Gateway 2000	Mail Order	48-49
•	Gateway 2000	Mail Order	48a-x
277	Global Horizons, Inc.	Systems/Software/Peripherals	369
•	IBM Corporation	PS/Valuepoint	165-168
052	Inmac	Systems	231-234
219	Insight Distribution Network	Mail Order	333-335
242	Kenosha Computer Center	Mail Order	352
019	L.A. Trade	Memory	364
130	Media Vision	Media Vision Sound Family	284
018	MegaHaus	Drives/Storage	336
383	Memory Direct	Memory	370
119	Micron Computer, Inc.	Micron PCs	123-126
225	MicroWarehouse	Mail Order Reseller	371
010	Midwest Computer Works	Mail Order	366-367
878	Network Express	Network Mail Order	365
•	PC Connection	Mail Order	218-221
238	PCs Complete	Mail Order	359
092	PCs Complete	Mail Order	360-361
057	StatSoft	Statistical Software	59
065	USA Flex	Notebooks/PCs/Printers	353
210	USA Flex	Notebooks/PCs/Printers	354-355
055	USA Flex	Notebooks/PCs/Printers	356-357
343	ValueLine	Mail Order/Peripherals	351
036	Zeos Int'l	Freestyle/Cortina	24-25
038	Zeos Int'l	EISA/AMBRA	34-35
063	Zeos Int'l	Zeos Colomote	92
155	Zeos Int'l	Zeos Upgradables	129-134
125	Zeos Int'l	Pentium	137

MASS STORAGE

300	Computability	Mail Order	316-317
378	Iomega	Bernoulli Drive	191
018	MegaHaus	Drives/Storage	336
014	Micropolis Corporation	Raidon	NE29
279	SyDOS	Markiv/Puma	94

MEMORY

014	First Source International	Memory	348-349
391	H Co Memory Upgrades	Memory	358
019	L.A. Trade	Memory	364
383	Memory Direct	Memory	370

MICRO-MAINFRAME LINKS

901	DCA	Workstation IWW	260
-----	-----	-----------------	-----

MISCELLANEOUS

925	Fluke Corporation	670 LAN Meter Network Tester	NE11
-----	-------------------	------------------------------	------

MODEMS

300	Computability	Mail Order	316-317
933	Hayes Microcomputer Products	Optima	139
920	US Robotics Inc.	TOTAL CONTROL	246

MULTI-MEDIA

325	Austin Computer Systems	Audio Boards & Sound Systems	101
318	Artech Labs, Inc.	Sound Galaxy NX Pro 16	228
219	Insight Distribution Network	Multimedia	334-335
337	Media Vision	Pro AudioStudio 16	86
093	Media Vision	Fusion Double CD 16	158
130	Media Vision	Media Vision Sound Family	284

OCR PRODUCTS

097	Caere Corporation	OmniPage	70-71
341	Calera Recognition System	WordScan Plus 2.0	36

ON LINE DATABASE

385	ZiffNet	ZiffNet	375
-----	---------	---------	-----

OPERATING SYSTEMS ENVIRONMENTS

•	IBM Personal Software Products	OS/2	187
•	Microsoft	Microsoft Windows NT	104

OPTICAL PERIPHERALS

098	Pinnacle Micro	Tahoe Optical Drives	321
-----	----------------	----------------------	-----

PC ACCESSORIES

925	Fluke Corporation	670 LAN Meter Network Tester	NE11
390	In-Focus	PanelBook 450	279
056	Micro Solutions Computer Products	Tape Backup/CDROM/Disk Drives	159
223	Optical Coating Laboratory Inc.	Glare Guard Screen Filters	190

PC DIRECT

025	American Small Business Computers	DesingCAD	363
235	AMS	Notebooks	350
336	Arlington Computer Products	Mail Order/Peripherals	330-331
015	Bulldog Computer Products	Hardware/Peripheral/Mail Order	368
300	Computability	Mail Order	316-317
159	COMPUTER DISCOUNT WAREHOUSE	Mail Order	323
109	COMPUTER DISCOUNT WAREHOUSE	Mail Order	324-325
360	COMPUTER DISCOUNT WAREHOUSE	Mail Order	326-327
316	Comtrade	Systems, Mail Order	318-319
•	DEE ONE SYSTEMS	Mail Order	329
347	DUSTIN DISCOUNT SOFTWARE	Mail Order	315

Reader Service

No.	Company	Product	Page
003	ExpoTech/VTech	Notebooks	332
305	ExpoTech/VTech	486 DX2/50 Mhz, 486 SX/25 Mhz	342-347
014	First Source International	Memory	348-349
277	Global Horizons, Inc.	Systems/Software/Peripherals	369
391	H Co Memory Upgrades	Memory	358
219	Insight Distribution Network	PCs/CDROM/Multimedia/Hard Drive	334-335
242	Kenosha Computer Center	Mail Order	352
019	L.A. Trade	Memory	364
018	MegaHaus	Drives/Storage	336
383	Memory Direct	Memory	370
225	MicroWarehouse	Mail Order Reseller	371
010	Midwest Computer Works	Hardware/PCs/Monitors	366-367
398	Midwest Micro	Mail Order	337-341
878	Network Express	Network Mail Order	365
092	PCs Complete	Computers, Mail Order	360-361
098	Pinnacle Micro	Tahoe Optical Drives	321
065	USA Flex	Notebooks/PCs/Printers	353
210	USA Flex	Notebooks/PCs/Printers	354-355
055	USA Flex	Notebooks/PCs/Printers	356-357
343	ValueLine	Mail Order/Peripherals	351

PERIPHERAL SHARING DEVICE

328	Buffalo Products	Printer Sharing	229
908	Correl Corporation	SCSI NET	NE24
865	Rose Electronics	MicroServ & LANJet	NE34
150	SmartPrint/Dresselhaus	SmartPrint	189

PERIPHERALS

336	Arlington Computer Products	Peripherals	330-331
159	COMPUTER DISCOUNT WAREHOUSE	Peripherals	323
109	COMPUTER DISCOUNT WAREHOUSE	Peripherals	324-325
360	COMPUTER DISCOUNT WAREHOUSE	Peripherals	326-327
•	DEE ONE SYSTEMS	Peripherals	329
•	Gateway 2000	Peripherals	48-49
•	Gateway 2000	Peripherals	48a-x
398	Midwest Micro	Peripherals	337-341
878	Network Express	Network Mail Order	365
065	USA Flex	Peripherals	353
210	USA Flex	Peripherals	354-355
055	USA Flex	Peripherals	356-357
211	Xircorn	Pocket LAN Adapter	251

PORTABLE/LAP COMPUTERS

034	Acer America	Systems	81-85
•	AMBRA COMPUTER CORPORATION	PC's and Notebooks	106-109
•	AMBRA COMPUTER CORPORATION	PC's and Notebooks	118-119
235	AMS	Notebooks	350
012	Austin Computer Systems	Austin Desktops	143-145
156	Austin Computer Systems	Austin Notebooks	224-225
308	Compaq Computer Corporation	Desktops	148-149
•	Compaq Computer Corporation	Desktops and Cortina Bundle	242-243
•	Compaq Computer Corporation	Desktops and Cortina Bundle	245
144	Compudyne	Compudyne Desktops & Notebooks	102-103
159	COMPUTER DISCOUNT WAREHOUSE	Laptops	323
109	COMPUTER DISCOUNT WAREHOUSE	Laptops	324-325
360	COMPUTER DISCOUNT WAREHOUSE	Laptops	326-327
003	ExpoTech/VTech	Notebooks	332
305	ExpoTech/VTech	486 DX2/50 Mhz, 486 SX/25 Mhz	342-347
•	Gateway 2000	Notebooks	48-49
•	Gateway 2000	Notebooks	48a-x
277	Global Horizons, Inc.	Systems/Software/Peripherals	369
398	Midwest Micro	Notebooks	337-341
•	NCR Corporation	Notebooks	151-154
379	Toshiba America	Notebooks	178-179
065	USA Flex	Notebooks	353
210	USA Flex	Notebooks	354-355
055	USA Flex	Notebooks	356-357
036	Zeos Int'l	Freestyle/Cortina	24-25
063	Zeos Int'l	Zeos Colomote	92
125	Zeos Int'l	Pentium	137

POWER PROTECTION

915	American Power Conversion	BACKUPS	NE19
080	PC Power & Cooling	PowerProtection/Cooling Devices	67
076	PC Power & Cooling	110 Alert	100

PRESENTATION SOFTWARE

•	Microsoft	Microsoft Office	C2-C4,p1
---	-----------	------------------	----------

PRINTER ACCESSORIES

942	Hewlett Packard	Paper Feeders	NE7
150	SmartPrint/Dresselhaus	SmartPrint	189
065	USA Flex	Peripherals/Printers	353
210	USA Flex	Peripherals/Printers	354-355
055	USA Flex	Peripherals/Printers	356-357

PRINTERS

300	Computability	Mail Order	316-317
931	Digital Equipment Corporation	DEC Printers	NE16-NE17
153	NEC Technologies	610 Superscript	26-27
056	Okidata	Docu-IT	181
161	Sharp Electronics Corp	Sharp JX-9460 PS	298
353	Texas Instruments	MicroLaser Printers	114-115
065	USA Flex	Printers	353
210	USA Flex	Printers	354-355
055	USA Flex	Printers	356-357

PROGRAM DEVELOPERS/GENERATORS

•	IBM Corporation	C Set + + First Step	23
•	IBM Corporation	C Set + + v2.1	237

PROGRAMMERS TOOLS UTILITIES

•	IBM Corporation	C Set + + First Step	23
•	IBM Corporation	C Set + + v2.1	237

Advertisers' Index PRODUCTS

Reader Service No.	Company	Product	Page
PROJECT MANAGEMENT			
193	Computer Associates	SuperProject	43
148	Primavera Systems	Project Management	60
REMOTE COMPUTING			
346	Norton Lambert	Close-Up 5.0	63
820	US Robotics Inc.	TOTAL CONTROL	246
RESELLERS			
159	COMPUTER DISCOUNT WAREHOUSE	Reseller	323
109	COMPUTER DISCOUNT WAREHOUSE	Reseller	324-325
360	COMPUTER DISCOUNT WAREHOUSE	Reseller	326-327
347	DUSTIN DISCOUNT SOFTWARE	Mail Order	315
277	Global Horizons, Inc.	Systems/Software/Peripherals	369
018	MegaHaus	Drives/Storage	336
383	Memory Direct	Memory	370
225	MicroWarehouse	Mail Order Reseller	371
010	Midwest Computer Works	Reseller	366-367
SCANNERS/DIGITIZERS			
•	Epson America	Epson 600 dpi Scanner	10-11
•	Hewlett Packard Peripheral Group	HP ScanJet 11cx	96-97
058	Okidata	DOC-IT	181
SECURITY			
076	PC Power & Cooling	110 Alert	100
SERVERS			
878	Network Express	Network Mail Order	365
SERVICE SUPPORT			
385	ZdNet	ZdNet	375
SOFTWARE			
300	Computability	Mail Order	316-317
348	Computer Associates	ACCPAC PLUS	2-3
901	DCA	Workstation IWW	260
347	DUSTIN DISCOUNT SOFTWARE	Mail Order	315
•	IBM Corporation	C Set + First Step	23
•	IBM Corporation	C Set + v2.1	237
046	Intergraph Corp.	MicroStation	76-77
365	Manugistics	Statgraphics Plus	192
•	Microsoft	Microsoft Windows NT	104
346	Norton Lambert	Close-Up 5.0	63
358	Peachtree Software	Accounting Software	201
148	Primavera Systems	Project Management	60
121	Velocity Development Corporation	Remind Me! for Windows	283
SPREADSHEET TEMPLATES			
220	Borland International	Quattro Pro	53
•	Lotus Development Corporation	Lotus SmartSuite	90-91
•	Microsoft	Microsoft Office	C2-C4,p1
STATISTICAL SOFTWARE			
365	Manugistics	Statgraphics Plus	192
057	StatSoft	Statistical Software	59
TAX SOFTWARE			
•	Chipsort Inc.	Turbo Tax	239
TIME MANAGEMENT SOFTWARE			
121	Velocity Development Corporation	Remind Me! for Windows	283
UTILITIES			
346	Norton Lambert	Close-Up 5.0	63
334	Symantec Corporation	Norton Utilities	28
VERTICAL MARKET SOFTWARE			
365	Manugistics	Statgraphics Plus	192
VIDEO GRAPHICS BOARDS			
127	ATI Technologies Inc.	ATI Graphics Accelerators	13
300	Computability	Mail Order	316-317
•	DEE ONE SYSTEMS	Video Cards	329
272	Media Vision	Pro Graphics 1024	185
WINDOWS SOFTWARE			
368	Adobe Systems Inc.	Adobe Illustrator	183
025	American Small Business Computers	DesignCAD	363
285	Borland International	Paradox	6
220	Borland International	Quattro Pro	53
341	Calera Recognition System	WordScan Plus 2.0	36
075	Computer Associates	CA-RET/Xbase	5
193	Computer Associates	SuperProject	43
011	Corel Corporation	Corel Draw 4.0	18
250	Delima Technology	Communication Suite	72
•	Lotus Development Corporation	Lotus Notes	33
•	Lotus Development Corporation	Lotus SmartSuite	89-91
365	Manugistics	Statgraphics Plus	192
361	Micrograph	Designer	55
•	Microsoft	Microsoft Office	C2-C4,p1
•	Microsoft	Microsoft Windows NT	104
•	Microsoft	Microsoft Mail	NE8-NE9
013	Microtec Software	Spanish Assistant for Windows	78
346	Norton Lambert	Close-Up 5.0	63
358	Peachtree Software	Accounting Software	201
858	Saber Software	Saber LAN Workstation	NE28-NE27
006	ShapeWare	Visio 2.0	160
057	StatSoft	Statistical Software	59
121	Velocity Development Corporation	Remind Me! for Windows	283
•	WordPerfect Corporation	WordPerfect Office 4.0	14-15
WORD PROCESSING SOFTWARE AIDS			
•	Microsoft	Microsoft Office	C2-C4,p1
013	Microtec Software	Spanish Assistant for Windows	78

For Additional Categories See MARKETPLACE PRODUCT INDEX page 377.



Coming Up

Applications Integration

After years of paying lip service to software integration, vendors are finally shipping products that make the concept work. But are we really there yet? This three-part report surveys the state of the art in applications integration.

Getting It Together As the walls between applications tumble down, some basic concepts are in for a shake-up. New object-linking standards put documents—not programs—at center stage. Software suites are making strides toward integration, while networkable objects extend collaboration across the workgroup. Innovations like “exposed objects” can even turn your commercial apps into reusable code.

Suite Deals As sales of software suites go through the roof, vendors scramble to integrate their offerings. While common user interfaces, shared-code modules, uniform macro languages, and workgroup integration are everyone's goal, some products are closer than others. We test the three leading software suites, both as integrated products and as collections of individual apps.

Cross-Application Macro Languages Macro languages go back to the days of DOS, but Windows has spawned a whole new generation of power tools. We review six high-end macro products for automating vertical tasks using off-the-shelf Windows apps.

Color Desktop Scanners

Color scanners are getting better, more affordable, and easier to operate. Many offer single-pass scanning, SCSI interfaces, and Twain drivers. Here are 21 color desktop scanners that can handle 24-bit color and 300 by 600 dots per inch; some even interpolate resolutions up to 2,400 dpi.

Getting On-Line

What are you missing if you're not on-line? And what does this have to do with the information superhighway? We'll tell you about not only the many services and sources of information that await you but how to get there from here. Find out what you can do with your modem besides sending files to the office.

Free Utility

Have you ever wanted to save multiple versions of a file but didn't want the hassle of managing multiple directories or file-names? Next month's free Windows utility, VULCAN, lets you keep multiple versions of a file by dragging one or more files from the Windows File Manager to an icon on your desktop.

Editorial Product Index

Reader Service

No.	Product	Company	Page	No.	Product	Company	Page	No.	Product	Company	Page
493	AccuSoft Image Format Library, Version 4.0	AccuSoft Corp.	289	411	HP OmniBook 425 Superportable PC	Hewlett-Packard Co.	61	466	Peachtree Accounting for Windows, Release 2.0	Peachtree Software Inc.	223
441	AcerPower Series 9000	Acer America Corp.	120	447	IBM ValuePoint P60/D	IBM Personal Computer Co.	136	429	Pegasus PCI	STB Systems Inc.	54
452	Adobe Illustrator for Windows, Version 4.01	Adobe Systems Inc.	164	448	Insight Pro Pentium-EISA	Insight	136	416	QuarkXPress 3.3	Quark Inc.	62
442	ALR Evolution V	Advanced Logic Research Inc.	121	485	Intellicom SP-HUB/B	Intellicom Inc.	270	457	QuickBooks for Windows, Version 2.0	Intuit Inc.	227
421	ALR Evolution V ST	Advanced Logic Research Inc.	66	457	Kiplinger's CA-Simply Money, Version 1.0	Computer Associates International Inc.	240	459	Quicken for DOS, Version 7.0	Intuit Inc.	244
443	American Multisystems InfoGold Pentium 60 NT	American Multisystems	121	412	Laplink Wireless with AirShare	National Semiconductor Corp & Traveling Software Inc.	61	459	Quicken for Windows, Version 3.0	Intuit Inc.	244
435	Apple LaserWriter Pro 810	Apple Computer Inc.	44	488	LatisHub 2803	SynOptics Communications Inc.	276	431	Random House Unabridged Dictionary, Second Edition	Random House Reference and Electronic Publishing	56
435	Apple LaserWriter Select 350	Apple Computer Inc.	44	417	M.Y.O.B., Version 4.0	BestWare	62	413	ScanMan PowerPage	Logitech Inc.	61
479	AsanteHub 1012	Asante Technologies Inc.	255	465	M.Y.O.B., Version 3.0	Teleware Inc.	217	428	Screen Thief, Version 1.50	Public Software Library	52
425	Autodesk 3D Studio Release 3	Autodesk Inc.	58	406	Mac-In-DOS Windows, Version 2.0	Pacific Microelectronics Inc.	50	486	Series 3000 TriSegment Stackable Hub	NetWorth Inc.	274
469	B.A.B.Y.	Software Marketing Corp.	412	407	Mac-to-DOS for Windows, Version 1.0	Peripheral Land Inc.	50	468	Service Industry Accounting, Version 3.4	Sybiz International	230
470	Babydoc In A Disk	Babydoc Publishing Co.	412	404	MacAccess, Version 1.5	Hypro Technologies Inc.	50	474	Silverball	MicroLeague Interactive Software Inc.	412
460	BestBooks, Version 1.0	Teleware Inc.	200	405	MacDisk for the PC, Version 1.0	Insignia Solutions Inc.	50	423	SimHealth	Maxis Business Simulations	68
462	CA-Simply Accounting for Windows, Version 2.0	Computer Associates International Inc.	202	430	Magic, Version 5.5	Magic Software Enterprises Inc.	42	487	SMC Elite 3812TP	Standard Microsystems Corp.	275
480	Cabletron SEH-24	Cabletron Systems Inc.	259	458	Managing Your Money, Version 10.0	MECA Software Inc.	240	413	SoundMan Wave	Logitech Inc.	61
453	Canvas for Windows, Version 3.5	Deneba Software	177	426	Microcom DeskPorte V.FAST	Microcom Inc.	58	419	StudioScan	AGFA Division of Miles Inc.	66
461	CashBIZ, Version 1.0	M-USA Business Systems	202	455	Micrografx Designer, Version 4.0	Micrografx Inc.	188	476	Take-A-Break Pinball For Windows	Dynamix Inc.	412
401	The Children's Machine: Rethinking School in the Age of the Computer	BasicBooks	73	409	Microsoft Office 4.0	Microsoft Corp.	37	450	Tangent VL-P560	Tangent Computer Inc.	155
444	Compaq Deskpro 5/60M	Compaq Computer Corp.	127	464	Microsoft Profit, Version 1.0	Microsoft Corp.	206	471	Tom Landry Strategy Football Deluxe Edition	Merit Software	412
415	Compaq Deskpro XE	Compaq Computer Corp.	61	410	Microsoft Word 6.0 for Windows	Microsoft Corp.	37	408	TransferPro for Windows, Version 1.5	Digital Instrumentation Technology Inc.	50
415	Compaq Presario 633 CDS	Compaq Computer Corp.	61	449	MSE Pentium-P	MS Engineering Inc.	142	481	UltraHub 1000	Cameo Communications Inc.	261
415	Compaq Presario 800	Compaq Computer Corp.	61	472	NFL Coaches Club Football	MicroProse Software Inc.	412	451	UT-Pentium60LB	Unitek Technology Inc.	157
434	Compaq ProLiant 2000	Compaq Computer Corp.	46	427	Northgate ZXP-XL2/C	Northgate Computer Systems	51	402	Windows for Teens	Prima Publishing	73
415	Compaq ProLinea MT	Compaq Computer Corp.	61	418	OmniPage 5.0	Caere Corp.	66	424	XyWrite for Windows, Version 4.1	The Technology Group	54
415	Compaq ProLinea Net1/25s	Compaq Computer Corp.	61	418	OmniPage Professional 5.0	Caere Corp.	66				
482	Compex TP3000	Compex Inc.	262	433	On-Schedule for Windows, Version 1.0a	Odyssey Computing Inc.	52				
454	CorelDRAW, Version 4.0	Corel Corp.	186								
403	The Create-It Kit: Desktop Publishing for Kids Age 7 and Up	Random House	73								
422	dBASE Compiler for DOS 2.0	Borland International Inc.	68								
436	Dell Dimension XPS P60	Dell Computer Corp.	68								
414	DesignCAD Windows	American Small Business Computers Inc.	61								
483	D-Link DE-1200	D-Link Systems Inc.	265								
463	Do-It-Yourself Accounting, Version 3.21	Central Computer Products	203								
456	Dollars & Sense, Version 3.4	Software Developers Consortium	238								
475	Eight Ball Deluxe	Amtex Software Corp.	412								
478	EtherHub-12i	Accton Technology Corp.	254								
432	Exide Powerware Prestige Model 1000 EXT	Exide Electronics Group Inc.	56								
420	FileRunner for Windows	MBS Technologies Inc.	66								
473	Front Page Sports: Football Pro	Dynamix Inc.	412								
445	Gateway 2000 P5-60	Gateway 2000	128								
446	HiQ P66 Pentium Graphics Ultra Station	HiQ Computer Systems Inc.	135								
484	HP EtherTwist Hub/12	Hewlett-Packard Co.	265								

TECHNICAL COLUMNS

User-to-User.....	A DEBUG script that lets you load COMMAND.COM into upper memory.....	277
User-to-User.....	A batch file that runs CHKDSK on more than one disk drive.....	277
Tutor.....	A look at graphics drawing algorithms.....	281
Corporate Developer.....	Database Design: Redundancy and Normalization.....	285
Toolkits.....	AccuSoft: Instant Image Processing.....	289
Environments.....	Extended pen creation under Windows NT.....	291
Power Programming.....	C++ template technology.....	297
Utilities.....	Spy on DOS Programs with INFORMER.....	302

SOLUTIONS

PCs.....	Finding drivers for high-resolution displays.....	309
PCs.....	Reducing the time it takes to do large print jobs.....	309
PCs.....	Emulating an Epson printer on a LaserJet.....	309
Operating Environments.....	Creating EDLIN scripts using EDLIN itself.....	312
Operating Environments.....	Loading DOS TSRs from a Windows DOS box.....	312
Word Processing.....	Running DOS commands from within WordPerfect 5.1.....	314
Spreadsheets.....	Hiding rows in Lotus 1-2-3 for Windows 4.0.....	320
Databases.....	An easier way to move a Paradox table to a different directory.....	322
Graphics.....	Troubleshooting incompatible printer emulations.....	322
Languages.....	How BASIC programs can pass information between DOS and Windows.....	322

After Hours

BRINGING UP BABY: B.A.B.Y., Babydoc In A Disk; **FOOTBALL:** Tom Landry Strategy Football, NFL Coaches Club Football, Front Page Sports; **ARCADE MANIA:** Silverball, Eight Ball Deluxe, Take-A-Break Pinball for Windows

BRINGING UP BABY

Two Programs for Expectant Parents

BY JANET RUBENKING

Becoming a parent is both a delight and a challenge. From the moment you learn that you (or your wife) are pregnant, you wonder and worry about your child's development, health, and well-being. Two new medical programs reassuringly take some of the guesswork out of these difficult tasks.

Software Marketing Corp.'s B.A.B.Y. teaches about conception, birth, and a child's early years. Babydoc In A Disk tracks your children's health and development. Finally, for the youngest computer users, The Berenstain Bears Learning at Home (reviewed in the sidebar "Spotlight on Toddlers") entertains and edu-

cates your two- to seven-year-old child, if you have the hard disk space for it.

SOFTWARE MARKETING CORP.

B.A.B.Y.

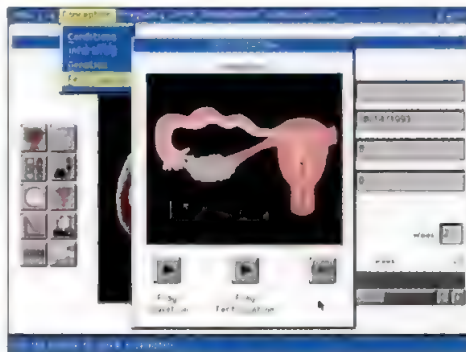
B.A.B.Y. (Birth and Baby Years) is a graphical, computerized pregnancy guidebook that takes you on a tour of pregnancy, the growth and development of the fetus, and labor and birth. The software condenses the rather exhaustive information found in most books on the subject, and covers such topics as infertility, genet-

ics, diet, exercise, and pregnancy tests.

Information is displayed in text boxes and with animated pictures and graphs. Most of the charts are for illustration only, but a few will track personal data—for example, an expectant mother's weight gain and ovulation. Enter the date of your last period and the program will calculate your due date and display how far you are into your pregnancy and how many days you have left. The B.A.B.Y. software will

store this and other information, such as your daily appointments and your doctor's phone number, in a personal file.

The program includes checklists that help you organize the nursery and pack your hospital bag. If you haven't chosen a name yet, you can always refer to B.A.B.Y.'s extensive names dictionary. Once your baby comes home, you can use B.A.B.Y. to record milestones for the first year, such as your child's first words.



FERTILITY RITES? B.A.B.Y.'s animations cover such topics as ovulation and fertilization.

B.A.B.Y., \$69.95. Requires: 535K RAM, 2.5MB hard disk space, DOS 3.3 or later. Software Marketing Corp., 9830 South 51st St., Building A-131, Phoenix, AZ 85044; 602-893-3377; fax, 602-893-2042.

Circle 469 on reader service card

BABYDOC PUBLISHING CO.

Babydoc In A Disk

Babydoc In A Disk is a text-only family medical database

■ Spotlight on Toddlers: *The Berenstain Bears Learn at Home*

Berenstain Bears stories are enormously popular with small children, and they're about to take over your hard disk in *The Berenstain Bears Learn at Home, Volume 1* (\$49.95), from Compton's NewMedia. This 20MB program teaches preschoolers how to dress, make their beds, brush their teeth, and follow bathroom and stairway safety rules.

Activities include simple jigsaw puzzles, matching games, and animations. Your child can simply click on a large icon to play or to watch the animated mishaps of Bumber Bear as he learns safety rules the hard way. Professor Actual Factual Bear teaches your child facts about dinosaurs, fish, and home safety; Papa Bear invites your child to match emotions with pictures in the family album. The program takes up 20MB of disk space, largely due to the enormous sound files. (Compton's NewMedia, 619-929-2500. Circle 477 on reader service card.)



Babydoc In A Disk

chock full of useful information about your child's health. If your child is showing signs of illness, name the symptoms and narrow your search for the cause. If you are unsure about your child's medication, look it up in the drug database. Or if you are just curious about your child's physical growth, chart it with the developmental checklist and the percentile rankings for weight, height, and head size.

DISEASE DATABASE

Babydoc doesn't come with a manual, but the on-line help system is adequate. The database of diseases is extensive, including more than most families will probably ever need. But that thoroughness doesn't always promise an accurate diagnosis. For instance, when I listed a group of symptoms of the common cold, the program turned up dozens of disorders but *not* cold or flu.

Babydoc exists to help prepare you for your child's well-baby visits to the pediatrician. It will call attention to unusual growth patterns, provide information about the risk of lead poisoning, and remind you which immunizations your child should receive at a particular checkup. This program isn't meant to replace the family doctor but to help you between visits. Used in this manner, Babydoc in a Disk can help you survive the first several months with your new child.

Babydoc In A Disk, \$49.95. Requires: 400K RAM, 10MB hard disk space, DOS 3.1 or later. Babydoc Publishing Co., P.O. Box 26180, Fresno, CA 93729-6180; 800-642-3543, 209-725-2070; fax, 209-725-2064.

Circle 470 on reader service card

THE PROGRAM

Football Sims Cure Post-Super Bowl Blues

BY BRAD GRIMES

Once the Super Bowl is over for the season, football fans face months without a Sunday afternoon fix. But for armchair quarterbacking any time of year, grab a clipboard and check out the football simulation games that let you make the calls.

All of the games here—Tom Landry Strategy Football Deluxe Edition, NFL Coaches Club Football, and Front Page Sports: Football Pro—feature complete rosters and schedules for league play. You call plays, make substitutions, and anticipate your opponents' moves.

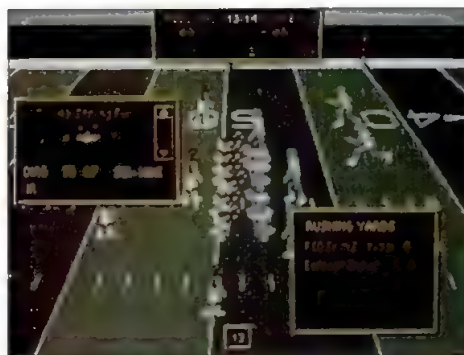
In all of these games, you have to dig through the playbooks in order to find the right plays; you can also edit team rosters and the plays themselves. The ease of accomplishing these tasks varies from one package to the next. A video tape mode allows you to watch replays over and over again. Each game plays an assortment of yells and whistles through a PC speaker, but a sound board truly captures the excitement and intensity of the sport.

To make the experience complete, Impulse Software (214-437-2849) offers a \$69.95 mouse that is shaped like a football, with a mouse pad that looks like a playing field.

MERIT SOFTWARE

Tom Landry Strategy Football Deluxe Edition

Of the three football programs, Tom Landry Strategy Football Deluxe Edition



BEAT THE CLOCK: You'll win points for calling plays quickly in Coaches Club Football.



STRATEGY ONLY: In Tom Landry Strategy Football, choose plays from an easy to read playbook.

(TLSF Deluxe), is the easiest to play. Since it's exclusively a strategy game, you have no control over any of the players on-screen and you won't need a joystick.

Before you start a game, it's always a good idea to scout your opponent. TLSF Deluxe provides numeric ratings and grades that quickly let you know who the best players are.

The greatest pleasure in playing TLSF Deluxe is derived from the playbook. You don't need to remember cryptic play names or figure out which way your players will run from looking at a confusing sketch. As you click on choices of formations and patterns, a diagram changes to show you how the play will un-

fold. The drawback to simplicity, however, is monotony.

If you don't know what to do in a given situation, you can ask Tom Landry for advice, although even he makes mistakes. There's no play clock pressuring you to call a play, so you can slow down and carefully look over your options.

TLSF Deluxe is not endorsed by the National Football League, so player names have been altered and teams are identified by city, not name. In addition, the

team editor is not integrated into the game, so if you want to edit a team's characteristics you have to exit TLSF Deluxe and run the editor from the DOS prompt.

Tom Landry Strategy Football Deluxe Edition, \$49.95. Requires: 1MB RAM, DOS 5.0 or later, 3.5MB hard disk space. Merit Software, 13707 Gamma Rd., Dallas TX 75244; 800-323-0884, 214-385-2353.

Circle 471 on reader service card

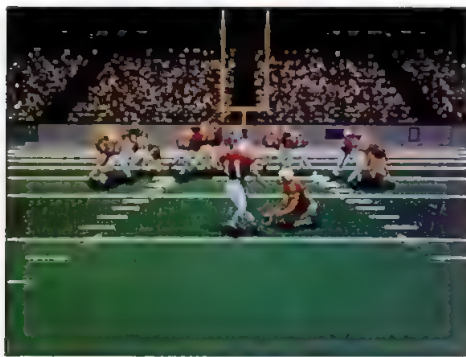
MICROPROSE SOFTWARE INC.

NFL Coaches Club Football

MicroProse Software's NFL Coaches Club Football has

NFL Coaches Club Football

garnered the most NFL endorsements. That means you get to play with complete, real-life rosters for the 1993 season.



BEST GRAPHICS: *Front Page Sports* comes closest to real NFL football.

The game is so up-to-date that it includes the New England Patriots' new emblem as well as those of several other teams.

Coaches Club Football in-

cludes playbooks for each team that contain 80 offensive and 80 defensive plays. Every play has a number and name that requires a knowledge of football lingo to understand. When

you call a play during a game, you should know every play and every play number, so you can choose it from a scrolling menu. Coaches Club Football has a play clock running against you, so if you don't hurry you'll be penalized.

NFL Coaches Club Football, \$69.95. Requires: 2MB RAM, 7MB hard disk space, DOS 5.0 or later. MicroProse Soft-

ware Inc., 180 Lakefront Dr., Hunt Valley, MD 21030; 800-879-7529, 410-771-0440; fax, 410-771-1174.

Circle 472 on reader service card

DYNAMIX INC.

Front Page Sports: Football Pro

Front Page Sports: Football Pro is the latest edition of Dynamix's comprehensive football-simulation game. It is endorsed by the NFL Players Association, so all the real-life players' names are here, but it's not endorsed by other NFL bodies, so the team names have been altered.

This game has the best graphics and is the most realistic of the three packages. It allows you to draft players, sign free agents, and put a team through training camp. Playing a game

on artificial turf can take its toll on your players' knees, which can affect their play.

The game has three modes: basic, standard, and advanced. As you move up through the ranks, you have to memorize your game plan, so you can call plays effectively and beat the play clock. Hit the practice field on a regular basis to run through or modify your plays. There's a lot to absorb when you pick up Front Page Sports: Football Pro, but you'll never grow tired of this game.

Front Page Sports: Football Pro, \$79.95. Requires: 2MB RAM, 11MB hard disk space, DOS 5.0 or later. Dynamix Inc., 1600 Mill Race Dr., Eugene, OR 97403; 800-326-6654, 503-343-0772; fax, 503-344-1754.

Circle 473 on reader service card

ARCADE MANIA!

Three Pinball Games Put Action on the Little Screen

BY DONALD B. TRIVETTE

Think you're too grown up for a pinball arcade, do you? That's okay: Three new computer games allow you to experience the thrill of mounting scores (and the agony of the tilt) without having to fight with the kids at the mall.

The arcade action heats up with MicroLeague Interactive Software's Silverball, Amtex Software Corp.'s Eight Ball Deluxe, and Dynamix's Take-A-Break Pinball for Windows. If you want a realistic pinball game, buy Eight Ball Deluxe, with its realistic pool table graphics. Silverball ranks a close second, while Take-A-Break Pinball for Windows, as its name suggests, is a Microsoft Windows jockey's only choice.

MICROLEAGUE INTERACTIVE SOFTWARE INC.

Silverball

Silverball gives you a choice of four colorful VGA gaming tables: Fantasy, with a dragon theme; Blood, which is peopled by denizens of the dark; the preppy Snooker Champ; and my favorite, Odyssey, with characters drawn from ancient mythology.

Silverball smoothly scrolls from top to bottom to follow the ball; this is a good way to squeeze the vertical pinball table into an almost-square computer screen. As with all of these games, the flippers or paddles are controlled by the shift keys, and the space bar simulates the knee action of a gentle nudge. Sound effects are hot. Bumper and ricochet

action are true to life, and ramps, rails, drop holes and targets challenge the nimblest fingers. Silverball offers realistic play for up to four players.

Silverball, \$49.95. Requires: 640K RAM, 3MB hard disk space, DOS 3.3 or later. MicroLeague Interactive Software Inc., University Office Plaza, 201 Bellevue Bldg., Newark, DE 19702; 800-334-6572, 302-368-9990; fax, 302-368-8600.

Circle 474 on reader service card

AMTEX SOFTWARE CORP.

Eight Ball Deluxe

Eight Ball Deluxe is a faithful reproduction of the classic Bally pinball table found in arcades around the world. The 256-color, VGA program uses



FANTASTIC TABLES: Silverball's scrolling tables feature themes from mythology.

full vertical scrolling over three screens to give it the largest playing table of any digital pinball game. Sound effects were sampled from the real machine and optimized for a range of popular sound cards.

The object, as the program's name suggests, is to run the rack of pool balls and sink the eight ball. With a little practice,

Eight Ball Deluxe

I scored 200,000 to 300,000 points, but that's nowhere near the pros, who consistently rack up millions. Amtex says that the best score is 5 million points: something to shoot for. With beautiful graphics and a big table, Eight Ball Deluxe is the most advanced digital pinball game to date.



RACK UP BIG POINTS: Eight Ball Deluxe's giant pool table scrolls over three screens.

Eight Ball Deluxe, \$49.95.

Requires: 1MB RAM, DOS 3.1 or later, 2.5MB hard disk space. Amtex Software Corp., P.O. Box 572, Belleville, Ontario, Canada K8N 5B2; 613-967-7900; fax, 613-967-7902. Circle 475 on reader service card.

DYNAMIX INC.

Take-A-Break Pinball For Windows

Fans of Leisure Suit Larry, Roger Wilco, and Sir Graham will find these characters hiding out in Take-A-Break Pinball For Windows, in which tables are keyed to Sierra On-Line's most popular adven-

ture games. Eight tables in all, each with different layouts, give players a variety of challenges.

Take-A-Break is less like traditional pinball than the other programs in this review, and it has a less than realistic feel. There are simply fewer bells and whistles. Still, I liked the themes, especially Larry's Big Score and Quest for Daventry. The small size of the table, which is located on the left side of the screen, was annoying after I got used playing on the oversized scrolling tables. Nevertheless, Take-A-Break is the only pinball game that is available for Windows. It of-

fers a wide variety of tables and good sound, but has a small table size.

Take-A-Break Pinball For Windows, \$49.95. Requires: 386SX-based PC or better, Microsoft Windows 3.1, sound card recommended; Dynamix Inc., 1600 Millrace Dr., Eugene, OR 97403; 800-326-6654; fax, 503-344-1754. □

Circle 476 on reader service card



FRIENDLY FACES: Take-A-Break's familiar Sierra On-Line themes are Windows users' best choice.

MOVING?

Please write to: PC Magazine, P.O. Box 54093, Boulder, CO 80322. Include your mailing label from a recent issue of PC Magazine for faster service. Please allow up to 60 days for change of address to take place.

Abort, Retry, Fail?

THE LIGHTER SIDE OF PERSONAL COMPUTING

By Don Willmott

Check Out These Japanese Emoticons

If you have a Japanese keyboard, you can easily make any number of interesting and entertaining emoticons, including this scaly fish, slippery snake, and tame-looking tiger.

We found them in a book called *Niko!: The Smiley Book* (Shoeisha Co.; ISBN: 4-88135-050-1).

Classified Intelligence

"Computer System ideal for home office, HP 150, 2 printers, modem, 10 programs, 4 matted discs. Asking \$2,700."

—THE NEW YORK TIMES

BUZZWORD WATCH

utilitainment A software category including screen savers and programs like The Far Side Daily Planner that combine a utility with entertainment.

First heard: All over the place, unfortunately.

Is This What They Mean by "Chip Puller"?

"If you use the system in a dirty environment, open it periodically and vacuum the boards and components with a small vacuum designed for this kind of work. Don't loosen anything in the process—suck-

ing all the chips off the system board with an industrial strength wet/dry vac is not covered by your warranty!"

—GATEWAY 2000 USER MANUAL

THE BIGGEST AND SMARTEST DICTIONARY AVAILABLE IN TEN YEARS!

Now this is a funny type.

PC Sales Surge

	PCs sold for home use	Revenue (billions)
1990	4 billion	\$4.2
1991	3.9 billion	\$4.3
1992	4.5 billion	\$5.1
1993 ¹	5 billion	\$6
1994 ¹	5.4 billion	\$6.6

1 - estimate

Source: Link Resources



According to USA Today, PCs are now selling for about \$120.

Right—Univacs Still Cost Around \$1,500

"You'd be hard-pressed to get a computer on the market for less than \$900," said Michael Erbschloe, considering the cost of computer chips, cabinets, and tubes."—THE WASHINGTON POST

Love Me, Lotus, Love Me True

Faithful reader Mike Morone, who teaches adult software courses in Rochester, New York, reports that during a recent Lotus 1-2-3 graphics session, he asked his adult students to type in a legend. Making his way around the class, Morone noticed that one student had typed in "Elvis."



ARF on the road: Rawlins, Wyoming.



Richard Tennant

If your entry is used, we'll send you \$50 and a PC Magazine T-shirt. Send your entries to Abort, Retry, Fail?, PC Magazine, One Park Ave., New York, NY 10016-5802. Winners this issue: Beverly Beem, Linda Eisen, Harvey Feder, Robert W. Leigh, Mike Morone, and Warren von Uffel.

*"Why on earth
would this bozo think
I'd want to buy a
1993 Pentium with
a bus that's been
dragging its
butt since 1984?"*

INTRODUCING THE "NO BOZO" PCI BUS PENTIUM PC.



Imagine trying to pawn off a Pentium™ machine with a bus designed for a 286 antique! Well, that's not the case with the Dell Dimension™ XPS Pentium PCs. These racehorses feature

a 60MHz Pentium Processor that delivers nearly twice the performance of the i486™ 66MHz CPU. And thanks to a redesigned floating point unit, these Pentium systems deliver up to five times the performance of the i486 66 processor in math-intensive applications.

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